

WiiM Home App User Guide



All World Music in Your Palm

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Overview

The WiiM Home app is designed to manage your music and devices seamlessly.

Key features include:

- **Stream from Any Source:** Enjoy seamless playback from streaming services, NAS, or other connected storage.
- **All-in-One Control:** Manage your music services and devices effortlessly in a single app for complete, centralized control.
- **Customized Listening Experience:** Tailor your listening experience with adjustable EQ settings, sleep timers, and scheduled music alarms.
- **Effortless Discovery:** Instantly find and save your favorite tracks using WiiM's universal search, scanning through all your music sources.
- **Whole Home Music:** Enjoy multi-room music by grouping devices for synchronized playback or play different music on each speaker.
- **Built-in Support Center Access:** Quickly access our Support Center directly within the app, giving you instant assistance whenever you need it.

Download

- For an iOS or Android device, scan the following QR code to download the app:



- The beta version is also available for Windows and Mac OS. Download it [here](#).

Main User Interface Overview

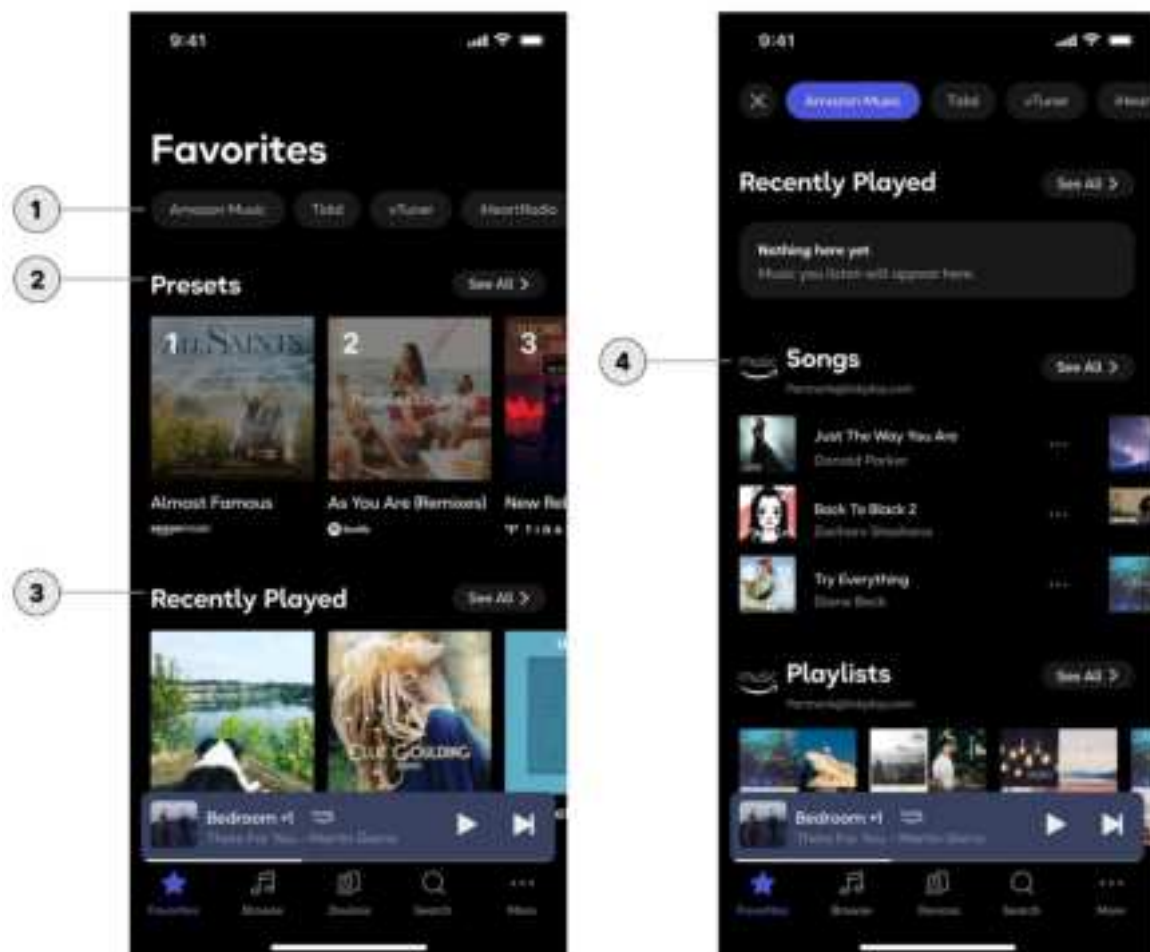
The WiiM Home app is organized into five main tabs:

- **Favorites**
- **Browse**
- **Devices**
- **Search**
- **More**

Each tab provides quick access to essential features, making it easy to manage your music and control your devices.

Favorites

In the **Favorites** tab, you can access your presets, view recent playback history, and find your favorite tracks from your music services.

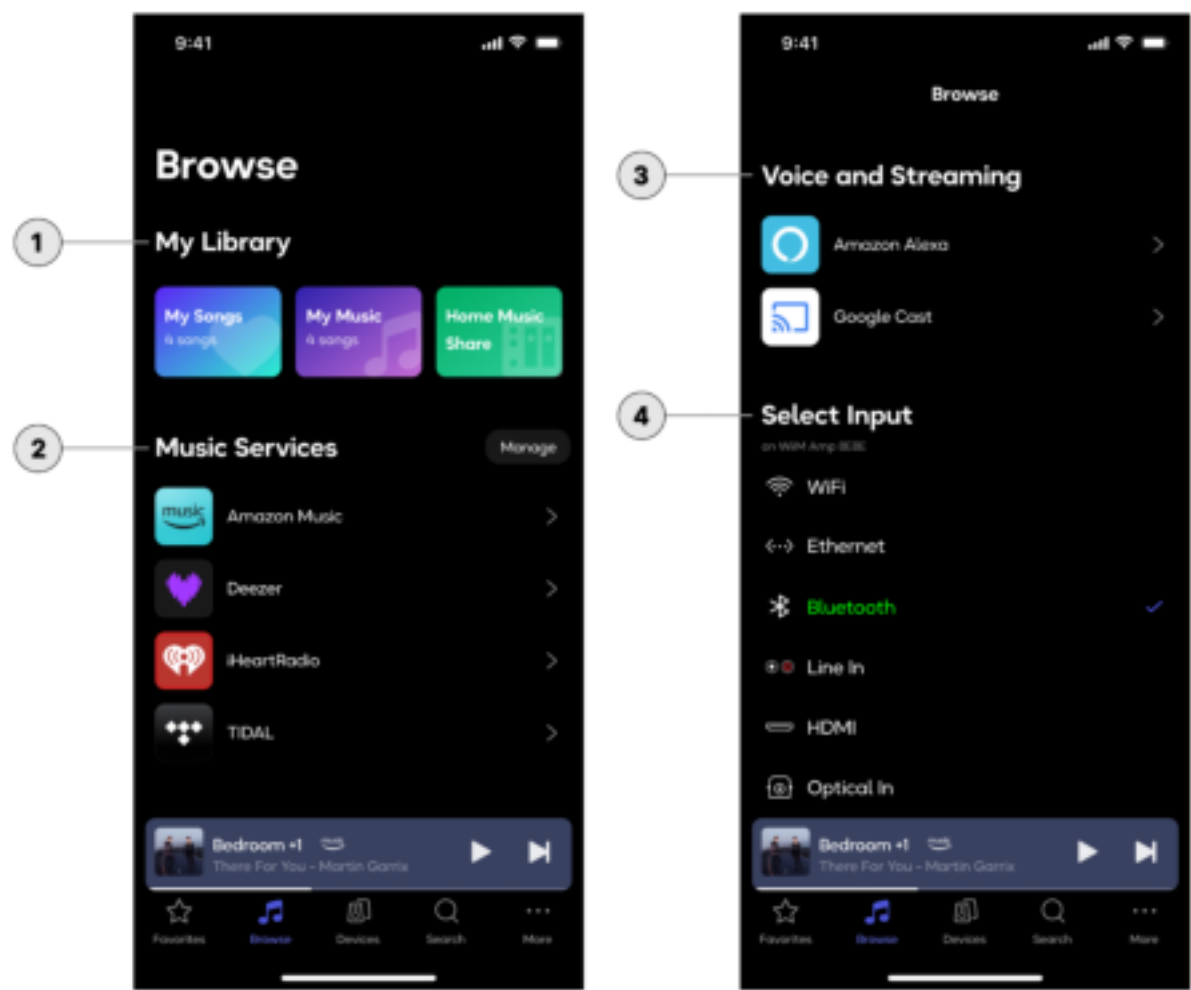


Each numbered element on the screen is explained below:

<div>1</div>	<div>Music services</div>	<div>Displays all your music and radio services.</div> <div>You can select a music service to filter and view favorites related to that specific service.</div>
<div>2</div>	<div>Presets</div>	<div>Shows your preset list.</div> <div>You can tap See All to view the full list of presets and edit each preset.</div> <div>Note: The first four items in your preset list correspond to buttons 1 – 4 on the WiiM Voice Remote. Pressing these buttons will instantly play the assigned music or station.</div>
<div>3</div>	<div>Recently played</div>	<div>Lists the contents you have recently played.</div> <div>You can tap See All to view the full list of contents you have recently played.</div>
<div>4</div>	<div>Favorites in Music Service</div>	<div>Displays your favorites from each music service, including Songs, Artists, Albums, Playlists, etc.</div> <div>You can tap See All for each category to view the full list of your favorites.</div>

Browse

In the **Browse** tab, you can access and manage your music libraries, music services, voice control, and source input settings.



Each numbered element on the screen is explained below:

<div><div>1</div><div>My Library</div></div>	<ul style="list-style-type: none">● My Songs: Accesses favorite music from My Music and Home Music Share.● My Music: Accesses local music tracks stored on your smartphone or tablet.● Home Music Share: Accesses music shared from media servers (DLNA and Samba) connected to your network.
<div><div>2</div><div>Music Services</div></div>	<p>Manages and accesses streaming services.</p> <p>For more information, see Music Services.</p>
<div><div>3</div><div>Voice and Streaming</div></div>	<p>Sets up a voice assistant like Amazon Alexa or Google Assistant, for hands-free listening and system control.</p> <p>For more information, see Voice Control.</p>

④

Source Input

Shows the current input source for your WiiM device and provides options for changing input sources.

For more information, see [Audio Input Interface Selection](#).

Devices

In the **Devices** tab, you can manage all your WiiM devices, create multi-room music, and adjust the settings for each WiiM device.





Each numbered element on the screen is explained below:

①

Play All/Pause All

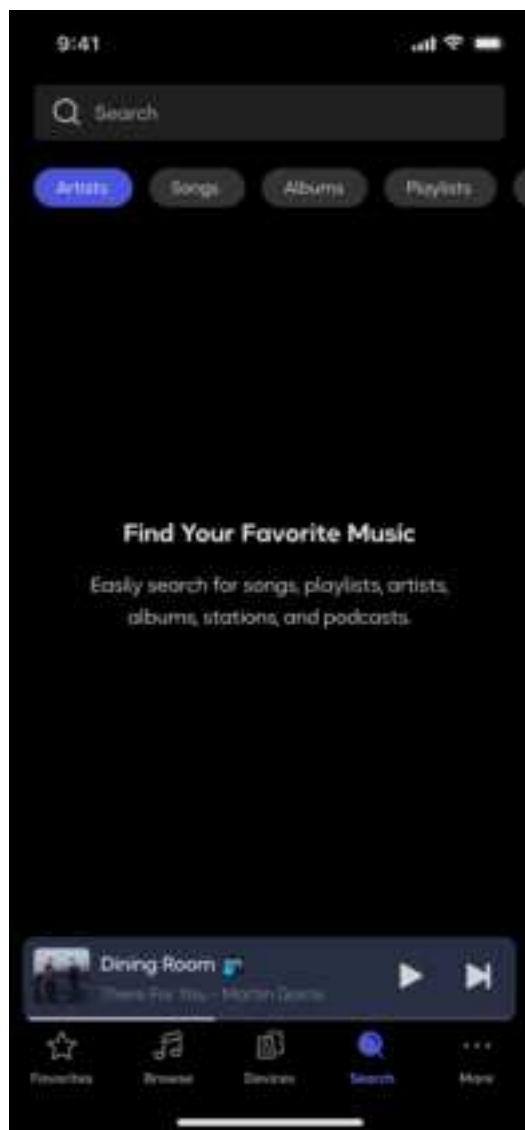
- Tap **Play All** to play your WiiM devices on the **Devices** tab.

- Tap **Pause All** to stop playbacks of all your WiiM devices.

2	Add Device	Sets up an WiiM device in the same network using the WiiM Home app.
3	Devices	Lists all the WiiM devices connected to the same network as the WiiM Home app.
4	Groups	Manages persistent groups for multi-room music. For more information, see Persistent Group .
5	Device Name	Shows the device names.
6	Chain Link 	Groups multiple WiiM devices for multi-room music or ungroups the devices in multi-room music. For more information, see Multi-room Music .
7	Volume Control	Control volumes for speakers connected to WiiM devices. The group volume bar tracks the maximum volume among speakers.
8	Device Settings 	Views and modifies the settings of one WiiM device. For more information, see Device Settings .
9	Mini Player	Displays the active device and song/stations played. You can tap to enter the Now Playing page. For more information, see Now Playing .

Search

In the **Search** tab, you can perform a universal search, browsing through all your music sources. This feature lets you quickly find your favorite music.

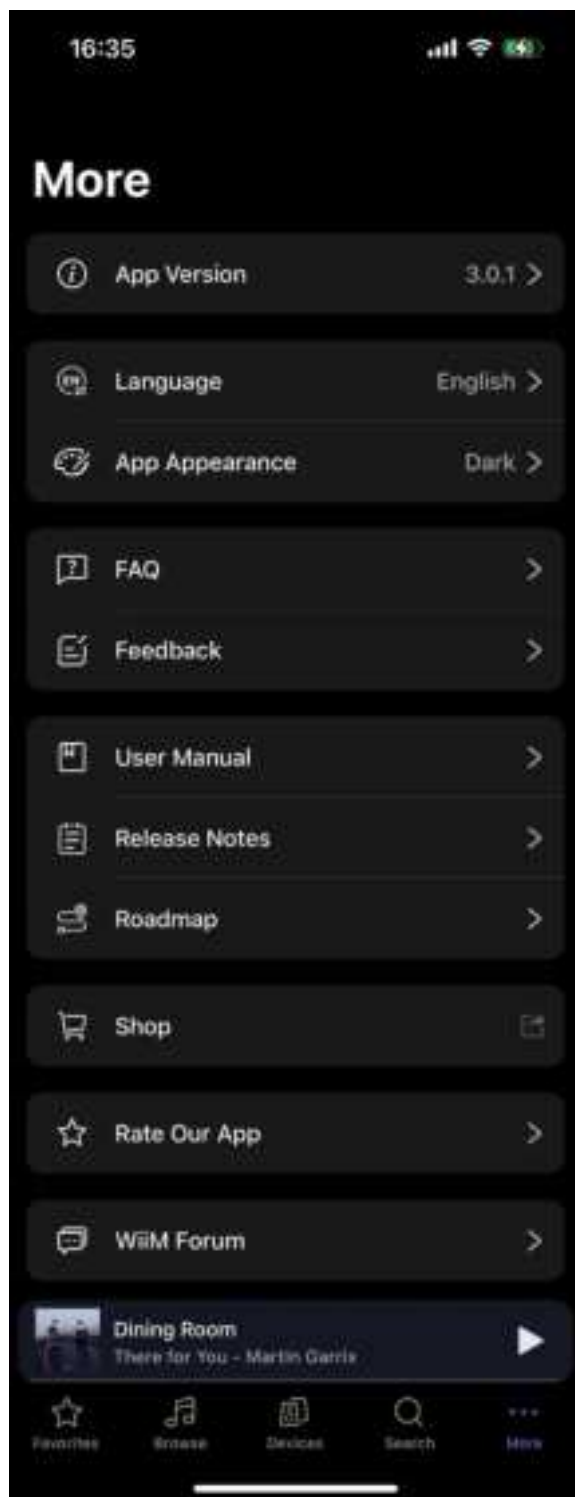


You can search by one of the following categories:

- Artists
- Songs
- Albums
- Playlists
- Stations
- Shows

More

In the **More** tab, you can adjust the general settings of the WiiM Home app, access WiiM support, share feedback, and learn about the current and upcoming features.



Each element on the screen is explained below:

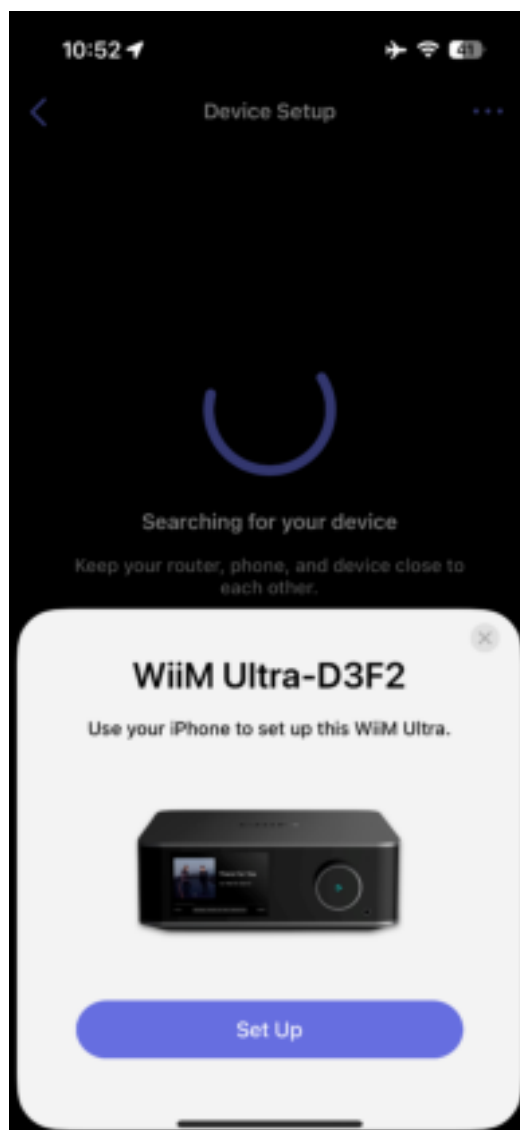
App Version	Displays the current version of the WiiM Home app that is installed on your device.
Language	Allows you to set the language used in the WiiM Home app.
App Appearance	Customizes the app's theme to suit your preferences.
FAQ	<p>Allows you to submit a support ticket to WiiM Support if you encounter issues with any WiiM products.</p> <p>For more information, see Support and Feedback.</p>
Feedback	<p>Shares your thoughts or suggestions to help improve the WiiM products.</p> <p>For more information, see Support and Feedback.</p>
User Manual	Views user manuals for your WiiM products, providing detailed instructions and specifications.
Release Notes	Checks the release notes to see the latest updates and feature additions for your WiiM products
Roadmap	Previews upcoming features or enhancements planned for your WiiM products.
Shop	Direct links to Amazon shops where you can purchase WiiM products.
Rate Our App	Option to rate and review the WiiM Home app.
WiiM Forum	Link to the WiiM forum, where users can discuss topics, share tips, and get community support.

WiiM Device Setup

To start using your WiiM device, you need to complete the setup process. You can set up your device in the WiiM Home app via either Wi-Fi or Ethernet.

WiiM Device Initial Setup via Wi-Fi

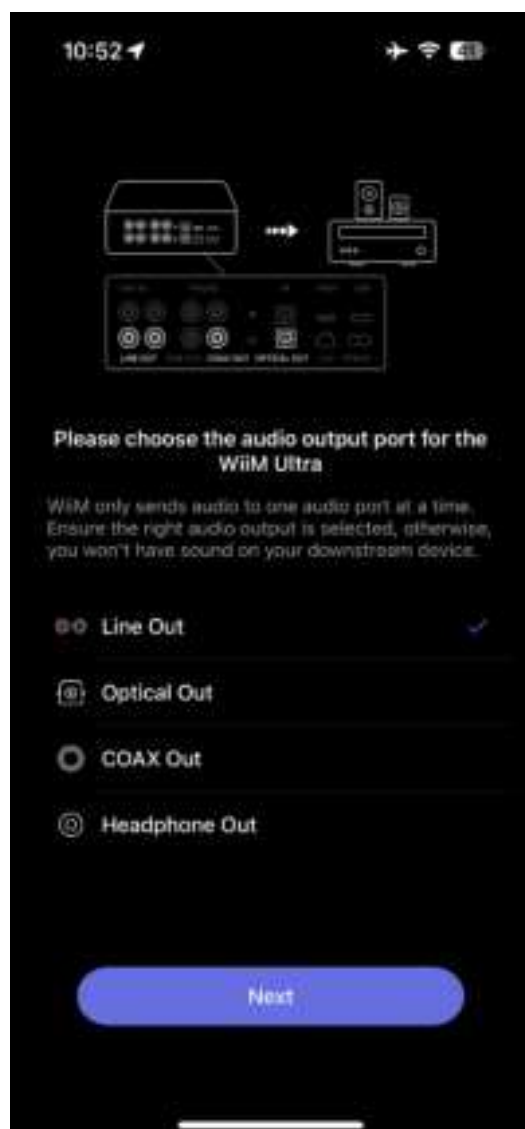
1. Power on your WiiM device.
2. Open the WiiM Home app on your smartphone or tablet.
3. When the **Set Up** pop-up appears in the app, tap it to start the setup.



4. Follow the on-screen instructions to complete the setup:

- a) Select the audio output interface.

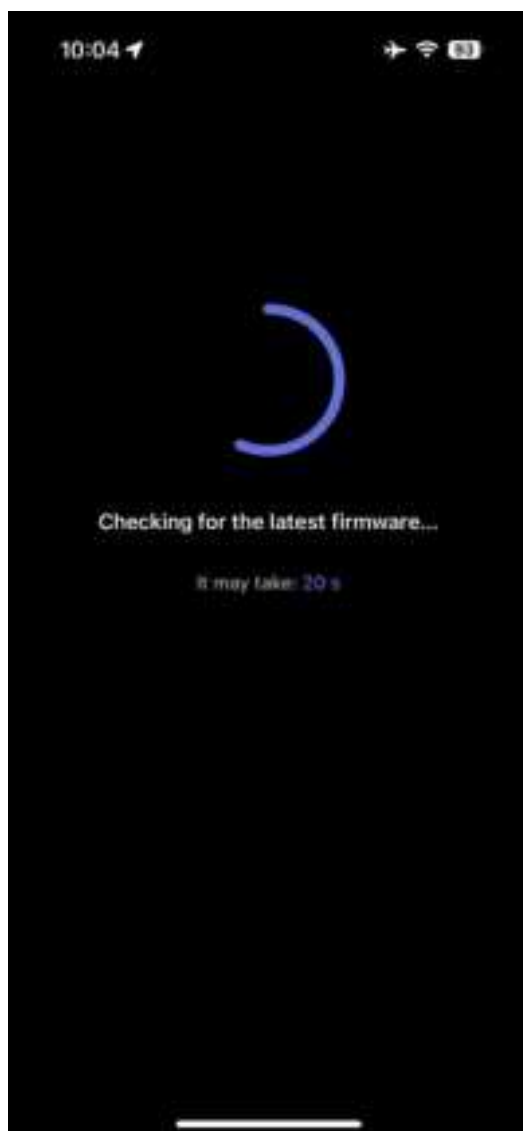
Note: This step is not applicable for WiiM Amp or WiiM Amp Pro.



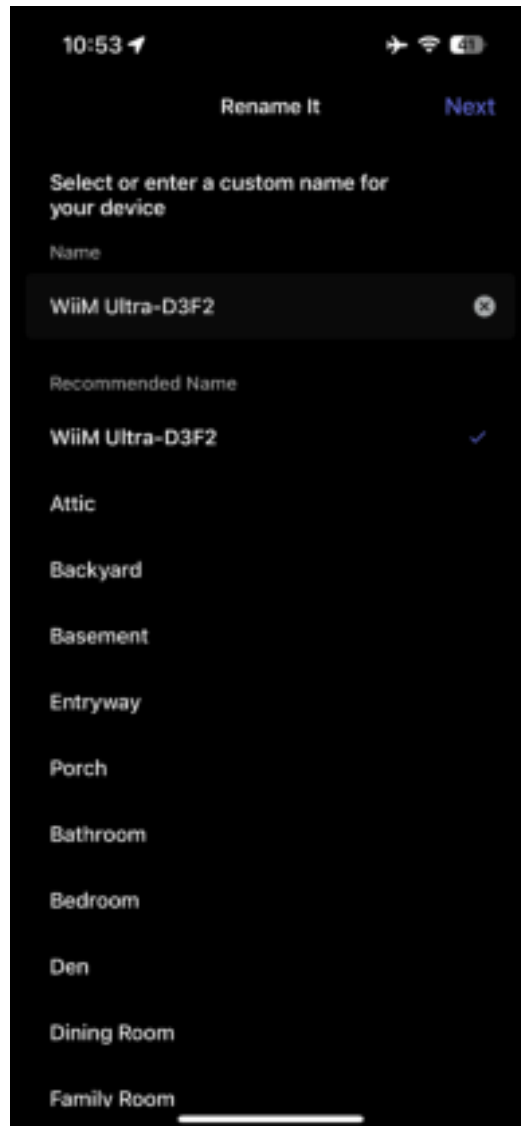
- b) Connect the WiiM device to the same Wi-Fi network as the WiiM Home app.



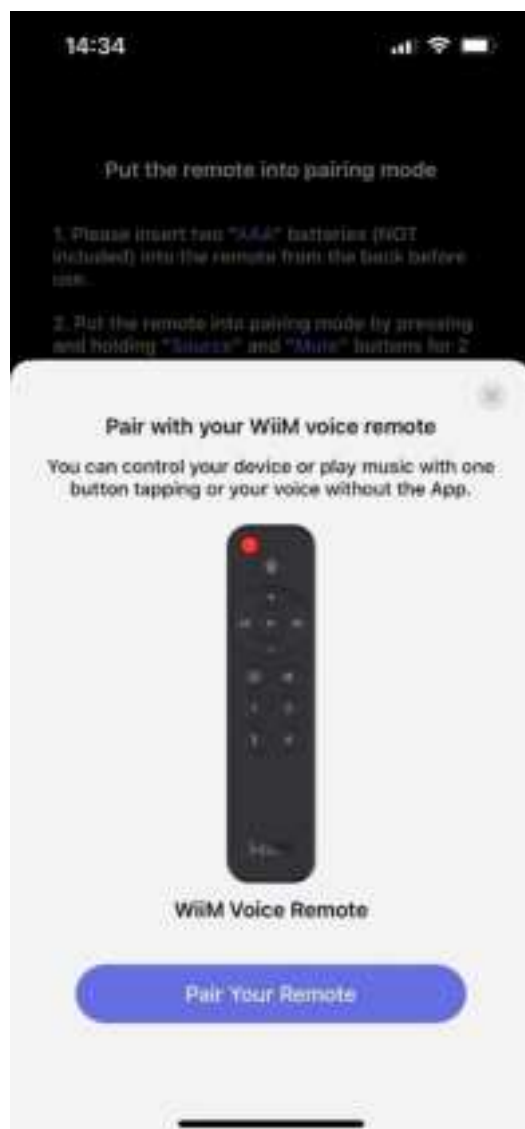
- c) Check and update the device firmware.



- d) Rename your device.



- e) Set up the WiiM Voice Remote with your WiiM device.



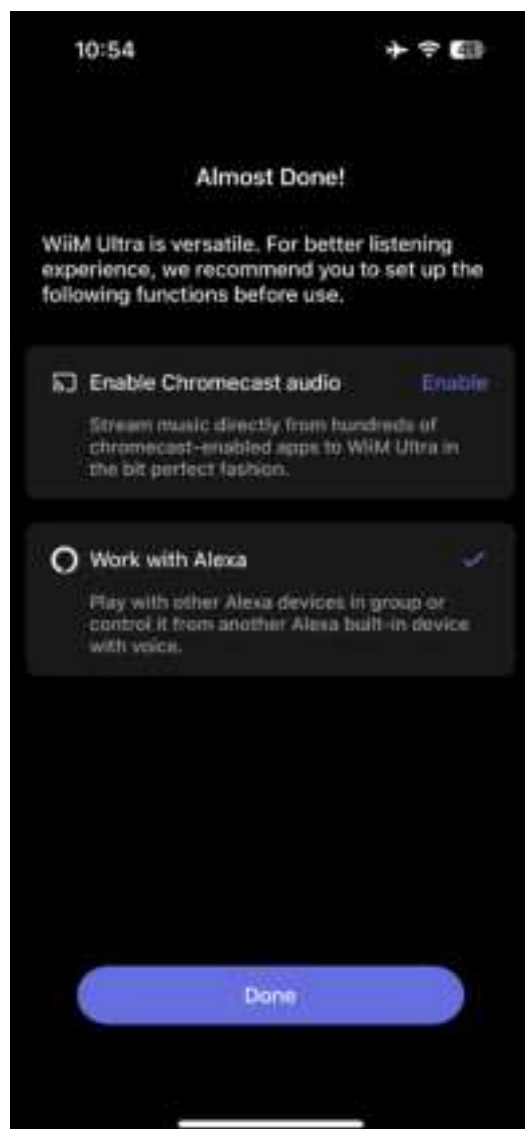
For detailed instructions, refer to [How to Set Up Your WiiM Voice Remote](#).

- f) Calibrate the audio path latency.

Note: This step is not applicable for WiiM Amp or WiiM Amp Pro.



- g) Set up Google Cast and Amazon Alexa.



WiiM Device Initial Setup via Ethernet

1. Connect an Ethernet cable to your WiiM device.
2. Power on your WiiM device.
3. Open the WiiM Home app on your smartphone or tablet.
4. When the **Let's Get Started** pop-up appears in the app, tap it to start the setup.

Note: If the pop-up does not appear, go to the **Devices** tab in the WiiM Home app and tap **Add Device** in the top right corner to trigger the setup process.



5. Follow the on-screen instructions to complete the setup.

Connecting WiiM Device to a Different Wi-Fi Network

If you need to connect your WiiM device to a different Wi-Fi network, follow these steps:

1. Press and hold the **Play/Pause** button on your device until the LED turns white and starts blinking.
2. Open the WiiM Home app on your smartphone or tablet.
3. When the **Set Up** pop-up appears in the WiiM Home app, tap it to start the setup.
4. Follow the on-screen instructions to complete the setup.

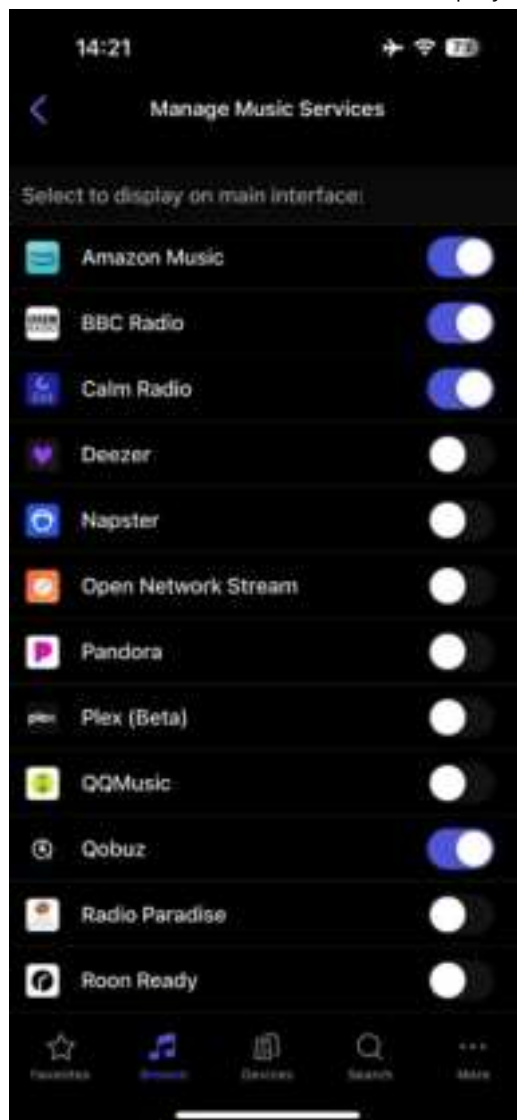
Playing Music

Music Services

With the WiiM Home app, you can easily browse all your favorite music services without jumping around to different apps. We support many top music streaming services like Spotify, iHeartRadio, TIDAL, Amazon Music, Qobuz, Napster, Deezer, and more to come.

You can manage the music services displayed in the WiiM Home app by following these steps:

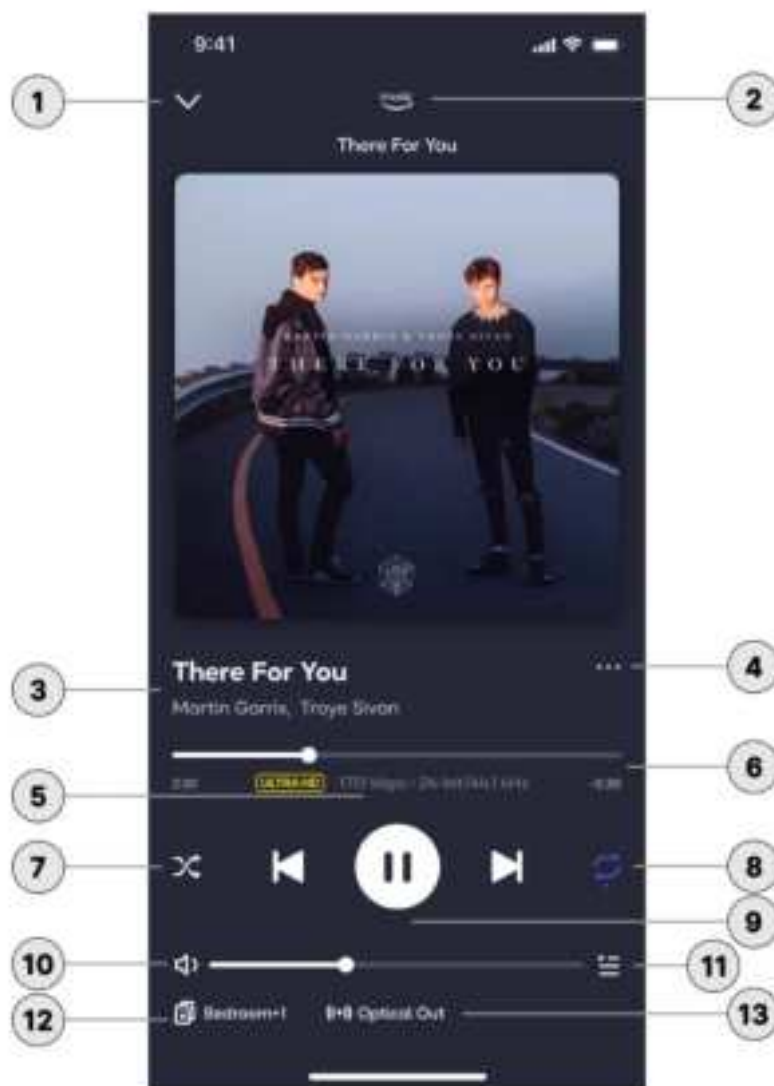
1. Navigate to the **Browse** tab.
2. Tap **Manage** next to **Music Services**.
3. Select music and radio services to display in the WiiM Home app.



Then, you can launch any streaming service to play music.

Now Playing

The **Now Playing** page provides all the essential controls and information you need while listening to music.



Each numbered element on the screen is explained below:

1

Minimize


Tap to reduce the **Now Playing** page into the **Mini Player**, which will reside at the bottom of the screen.

2

Music Source


Displays the source of the playback, such as **Amazon Music**, **TIDAL**, **Spotify**, or local music.

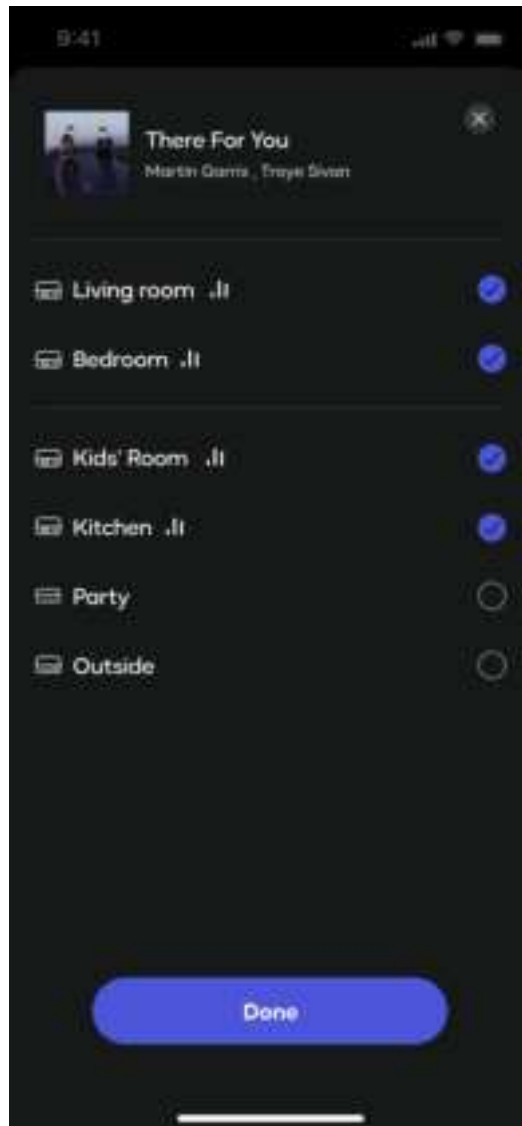
3	Music Information	Displays the current music information, including the song name, artist, and album.
4	More Options	<p>Provides additional options to manage the current music track, including:</p> <ul style="list-style-type: none">● Add to a playlist.● Add or remove from my music.● View the related artist and album.● Add it to the preset list.● Set an alarm using the current music.● Set a sleep timer for the current playback.● Adjust EQ settings.
5	Music Quality	Displays detailed information about the music quality, including music quality and format (e.g. Ultra HD, FLAC, etc.), bit rate, bit depth, and sample rate.
6	Track Progress Bar	<p>Shows the progress of the current playback, along with the total duration of the track.</p> <p>You can drag the bar to quickly fast forward or rewind the playback.</p>
7	Shuffle	Enables or disables shuffle mode, which randomly plays songs from the playlist or album.
8	Repeat	Enables you to repeat playback of the entire playlist or album, or repeat a single track continuously.
9	Play Controls	<ul style="list-style-type: none">● Play/Pause: Starts or pauses the current track.● Next: Skips to the next track.● Previous: Goes back to the previous track or restarts the current one.

<div data-bbox="240 331 312 389">10</div> <div data-bbox="387 344 588 374">Volume Control</div>	<p>Adjusts the volume level of the audio output.</p> <p>If Fixed Volume Output is enabled, the volume will be locked, preventing any volume level adjustment.</p> <p>For multi-room music playback, tap the Volume Control bar to adjust either the group volume level or the individual volume levels.</p>
<div data-bbox="240 591 312 649">11</div> <div data-bbox="387 604 569 633">Playlist Queue</div>	<p>Opens the list of upcoming songs in the queue, allowing the user to see or change the order of the tracks.</p>
<div data-bbox="240 810 312 869">12</div> <div data-bbox="387 824 643 853">Output Selector </div>	<p>Displays the current playback device or group.</p> <p>Tap to move the current playback to any device or group on the network.</p> <p>For more information, see Output Selector.</p>
<div data-bbox="240 1106 312 1164">13</div> <div data-bbox="387 1097 564 1167">Audio Output Interface</div>	<p>Shows the current audio output interface (e.g., Line Out).</p> <p>You can tap this option to switch to another audio output interface supported by your WiiM device.</p> <p>For more information, see Audio Output Interface Selection.</p>

Output Selector

Use the **Output Selector** to choose any device or group for playback on your network.


1. At the bottom of the **Now Playing** page, tap the **Output Selector** icon .
2. Select any desired device or group from the list. See [Multi-room Music](#) for more details.



3. Tap **Done** to complete the selection.

Device Settings

To view and change **Device Settings**:

1. Navigate to the **Devices** tab.
2. Tap the **Device Settings** icon  of your WiiM device.
3. Select any of the following settings to view or change:
 - **Basic Device Settings**
 - **Sound Settings**
 - **Voice Settings**
 - **Hardware Settings**

Note: The available controls in the **Device Settings** menu may vary depending on the capabilities of your WiiM device.

Basic Device Settings

Each element in **Basic Device Settings** is explained below:



Rename

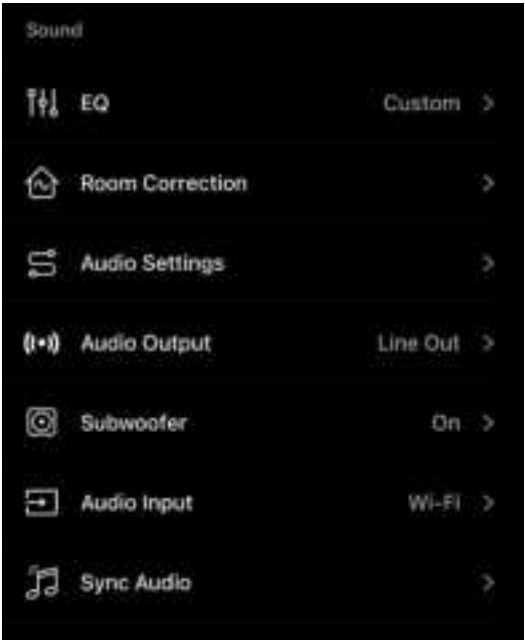
Allows you to rename your WiiM device either by typing a name or selecting a recommended name from the list.

<div>Device Info</div>	<p>Includes the following device information:</p> <ul style="list-style-type: none">● Name: Displays the name of your device.● SSID: Displays the SSID of your device.● MAC: Displays your device's unique physical address (MAC address).● UUID: A Universally Unique Identifier (UUID) for your device.● Audio Prompts Language: Shows and allows users to set the language for your device's audio prompts.● Firmware Version: Displays the current firmware version of your device, and indicates whether a new version is available for update.● Build Date: Shows the build date of the current firmware.● Check for Updates: Allows you to check for firmware updates to ensure your device is running the latest version.● Reboot: Allows you to restart your WiiM device.● Restore Factory Settings: Allows you to restore your device to its factory settings, erasing all user configurations and custom settings.
<div>Alarm Clock</div>	<p>Allows you to set an alarm.</p> <p>To set an alarm:</p> <ol style="list-style-type: none">1. Tap the + icon to create a new alarm.2. Set the time for the alarm to start.3. Select music from your Presets, Home music share, or a music service.4. Adjust additional settings, including volume, duration, and repeat options.5. Tap Done to save and activate the alarm.
<div>Presets</div>	<p>Allows you to view and edit the music in the preset list.</p>

Network Status	<p>Views the network status and manages network settings.</p> <p>For more information, see Network Status.</p>
Standby Mode	<p>Allows you to set a time period after which your WiiM device will automatically enter the standby mode.</p>
Remote	<p>Allows you to pair the WiiM Voice Remote with your WiiM device.</p> <p>For detailed instructions, refer to How to Set Up Your WiiM Voice Remote.</p>
Screen Settings (Only for WiiM Ultra)	<p>Allows you to make the following settings of the built-in screen on your WiiM device:</p> <ul style="list-style-type: none">● Screen Display: Enables or disables the screen display.● Adaptive Brightness: Adjusts the screen brightness automatically.● Screen Brightness: Manually adjusts the brightness level of the screen.● Standby Screen Wallpaper: Allows you to choose a clock or a series of wallpapers to display on your WiiM Ultra's screen in Standby mode, with options to customize the clock face and wallpapers.● Turn Off Screen in Standby Mode: When enabled, the screen will turn off automatically when your device enters standby mode.● Playback Screen: Allows you to select the default screen that will be displayed when media is playing.● 24-Hour Clock: Switches the time display between a 24-hour format or a 12-hour format. When enabled, it shows the time in a 24-hour format.

Sound Settings

Each element in **Sound Settings** is explained below:



EQ	<p>Allows you to adjust the Equalizer (EQ) settings for each input source supported by your WiiM device individually.</p> <p>For more information, see Equalizer (EQ).</p>
Room Correction	<p>Allows you to perform Room Correction to optimize audio by adapting to your room's acoustics, reducing issues like echoes and reflections.</p> <p>For more information, see Room Correction.</p>
Audio Settings	<p>Includes the following audio settings:</p> <ul style="list-style-type: none">● Fixed Volume Output: When enabled, the output volume of your WiiM device is fixed at 100, meaning you can only control the volume through external audio systems (e.g., speaker, amplifier, TV).● Line Out Level: Allows you to adjust the line out signal level. The default setting is 2 Vrms.● Volume Limit: Sets a maximum limit for the output volume.● SPDIF Output Resolution: Adjusts the audio output resolution for the SPDIF (optical) output.● Coax Output Resolution: Adjusts the audio output

resolution for the coaxial output.

- **Audio Channel:** Allows you to select an audio channel configuration: Mono, Stereo, Left Channel, or Right Channel.
- **Volume Balance:** Adjusts the balance between the left (L) and right (R) audio channels. You can slide the balance left or right as needed.
- **Fade-In & Fade-Out Effects:** When enabled, this feature smooths track transitions by eliminating clicks and pops that may occur between tracks. The default setting is **enabled**.

Allows you to make the following audio output adjustments:

- **Audio output interface:** Adjust an output interface (e.g. Line Out, Optical Out, COAX Out, Headphone Out, Bluetooth Out.) supported by your WiiM device.

Audio Output

For more information, see [Audio Output Interface Selection](#).

- **Sample Rate Switch Latency:** Adjust the latency time (0 to 3000 ms) for switching sample rates.
- **DAC Digital Filter Type:** Select a filter type to fine-tune the audio output to suit your sound preferences.

Subwoofer

Allows you to adjust the settings of subwoofer output.

For detailed information, see [Subwoofer Settings Guide](#).

Allows you to make the following audio input settings:

- **Audio input source:** Adjusts the audio input source supported by your WiiM device, e.g. Wi-Fi, Bluetooth, TV, Line In, Optical In, and PHONO.

Audio Input

For more information, see [Audio Input Interface Selection](#).

- **Pre-Gain:** Fine-tunes the pre-gain to balance input signal levels from various sources, with a default setting of 0 db for each input source.
- **Auto-Sensing of Line In:** Enables automatic detection of audio signals from the **Line In** source and switches to it

automatically. The default setting is **disabled**.

Note: The **Auto-Sensing of Line In** function works only when the device is not currently playing audio from another source.

- **Auto-Sensing of Optical In & HDMI:** Enables automatic detection of audio signals from **Optical In** and **HDMI** sources and switches to them automatically. The default setting is **disabled**.

Note: The **Auto-Sensing of Optical In & HDMI** function works only when the device is not currently playing audio from another source.

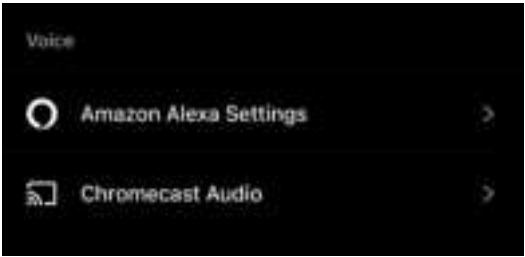
- **Optical/HDMI Audio De-noising:** Reduces noise from **Optical** or **HDMI** audio inputs by adding a slight buffer. The default setting is **disabled**.
- **Line-In Input Resolution:** Configures the maximum input resolution for **Line In**, with a default setting of 48 kHz sample rate and 16-bit depth.
- **Per-Source Volume Control:** Enables distinct volume control for each input source supported by your WiiM device, allowing personalized audio management for different input types. The default setting is **disabled**.
- **HDMI-CEC Power Control:** Allows the connected TV to wake up your device using HDMI-CEC. The default setting is **enabled**.

Sync Audio

Allows you to automatically or manually sync the playback among your DAC, amplifier, and speakers for multi-room music.

Voice Settings

Each element in **Voice Settings** is explained below:



Amazon Alexa Settings	Allows you to set the language for Amazon Alexa.
Google Cast Audio	Allows you to enable Google Cast audio on your WiiM device.

Hardware Settings

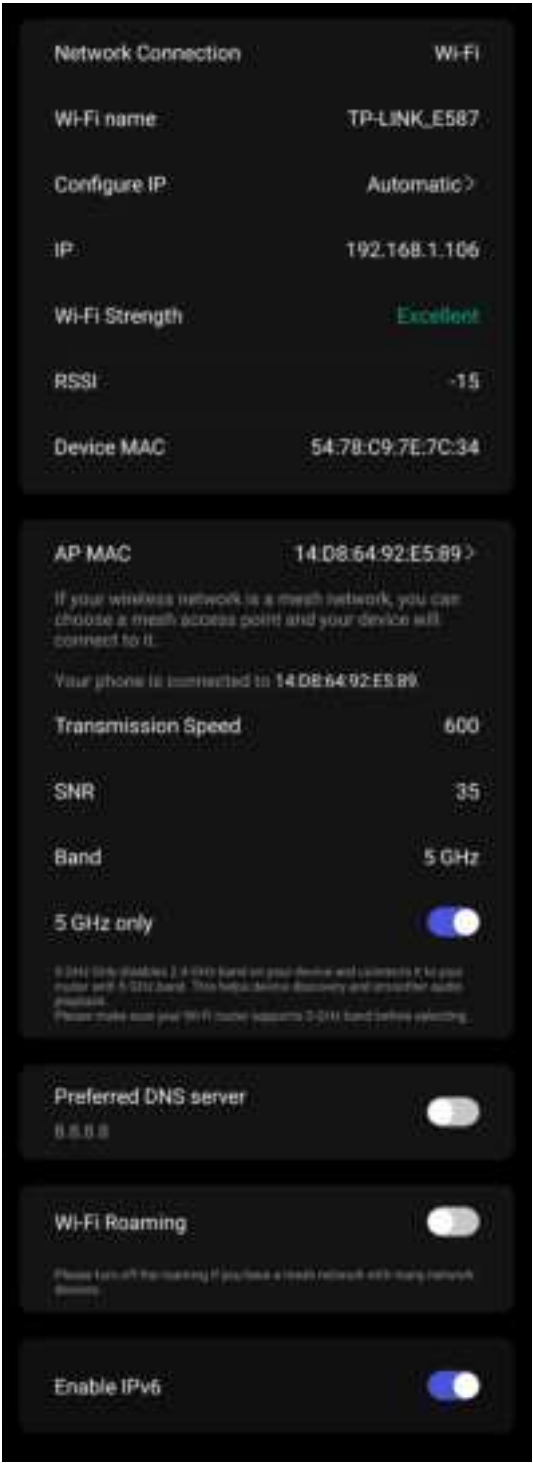
Each element in **Hardware Settings** is explained below:

Status Light	Enables or disables the status light on your WiiM device. When enabled, the light indicates the current status of your device (such as power, connection, or activity).
Touch Controls	Enables or disables the touch buttons on your WiiM device.
Override Volume Buttons	Overrides Volume +/- buttons with Next/Prev to control playback.
Volume Indicator	Enables or disables the volume indicator on your WiiM device.
Reboot	Allows you to restart your WiiM device.

Network Status

The **Network Status** allows you to view the current network conditions and manage network settings.

Maintaining a stable network connection is essential for seamless music playback and overall device performance.



Each element in **Network Status** is explained below:

Network Connection	Displays the current type of network connection your WiiM device is using, Wi-Fi or Ethernet.
Wi-Fi Name	Displays the name (SSID) of the Wi-Fi network your device is connected to.
Configure IP	Shows the IP configuration mode. If set to Automatic, your device automatically obtains an IP address. You can also manually configure an IP address.
IP	Displays the IP address of your WiiM device.
Wi-Fi Strength	Indicates the strength of the Wi-Fi signal with the following possible values: Excellent, Very Good, Okay, and Weak.
RSSI	Displays the Received Signal Strength Indicator (RSSI), which measures the power of the Wi-Fi signal.
Device MAC	Displays the MAC address of your device.
AP MAC	Displays the MAC address of the access point your device is connected to. This is particularly useful in mesh network setups.
Transmission Speed	Shows the rate at which data is sent, measured in Mbps.
SNR	Stands for Signal-to-Noise Ratio (SNR), which measures the quality of the Wi-Fi connection. The higher the SNR, the better the connection quality.
Band	Displays the frequency band being used by your device for Wi-Fi connection.
5 GHz Only	Forces your device to connect only to the 5 GHz band, which may help improve audio playback stability and device discovery.

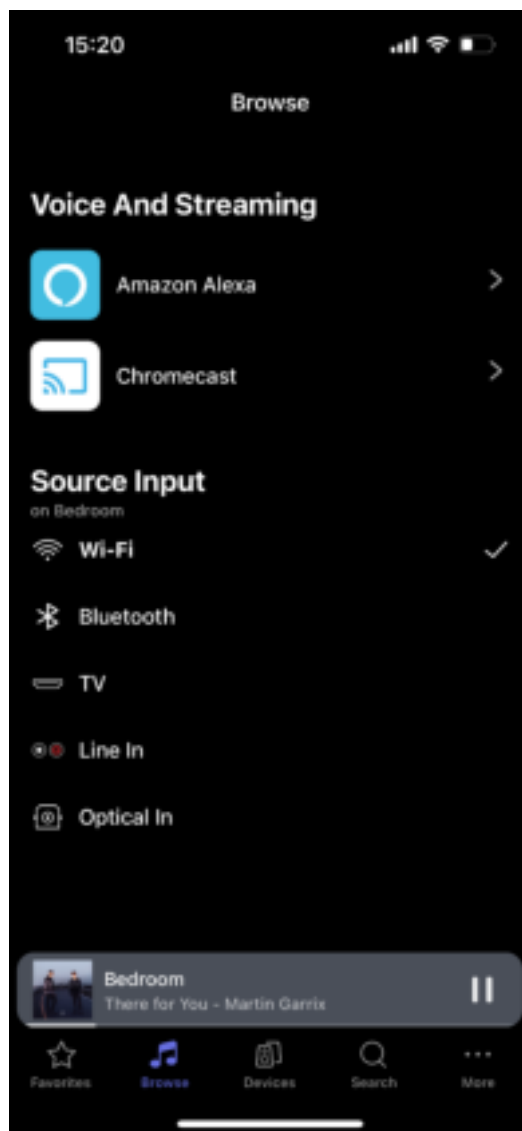
Preferred DNS Server	<p>Displays or allows you to set the preferred DNS server for your device's network connection.</p> <p>Note: If you encounter playback stuttering, try adjusting this option to resolve the issue.</p>
Wi-Fi Roaming	<p>Enables or disables Wi-Fi roaming.</p>
Enable IPv6	<p>Enables your device to use an IPv6 address.</p>

Audio Input Interface Selection

You can select a desired audio input interface supported by your device using either of the following options:


Option 1: Select Audio Input Interface in the Browse Tab

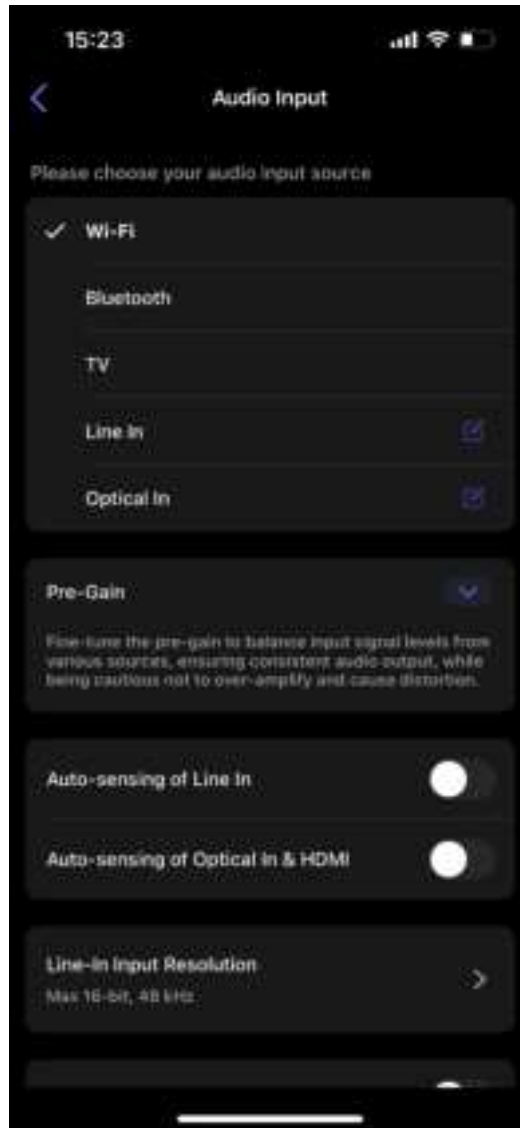
1. Navigate to the **Browse** tab.
2. Scroll down to the **Source Input** section at the bottom.
3. Select your desired audio input interface from the list.




Option 2: Select Audio Input Interface from Device Settings

1. Navigate to the **Devices** tab.

2. Tap the **Device Settings** icon  of your WiiM device.
3. Under the **Sound** section, select **Audio Input**.
4. Select your desired audio input interface from the list.



Option 3: Enable Auto-Sensing of Line In, Optical In, and HDMI


1. Navigate to the **Devices** tab.
2. Tap the **Device Settings** icon  of your WiiM device.
3. Under the **Sound** section, select **Audio Input**.
4. Enables the Auto-Sensing of Line In, Optical In and HDMI settings.

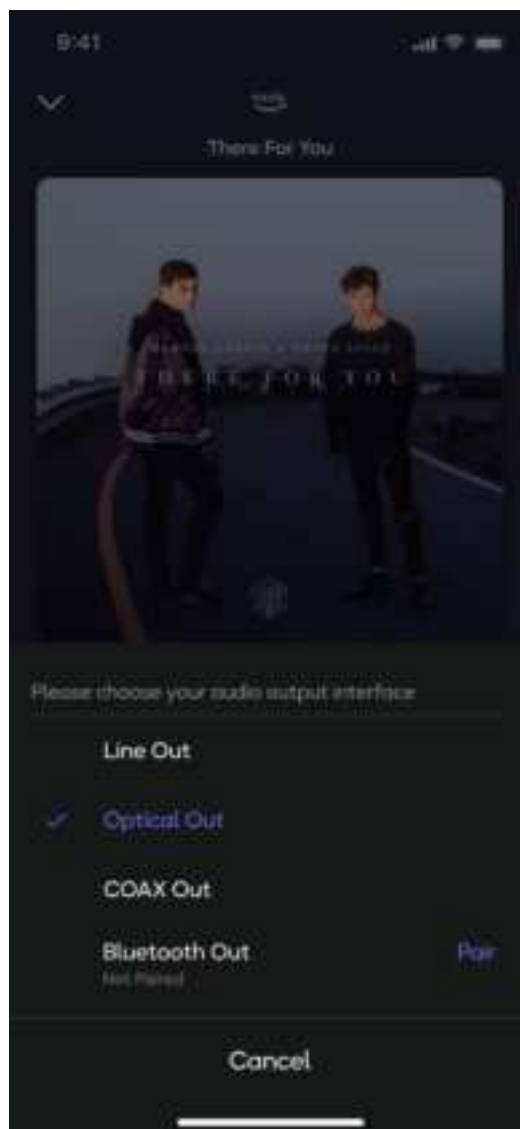
This setting allows your device to automatically detect audio signals from Line In, Optical In, and HDMI and switch to that input if your device is not playing audio from another source.

Audio Output Interface Selection

You can select a desired audio output interface supported by your device using either of the following options:


Option 1: Select Audio Output Interface from Now Playing

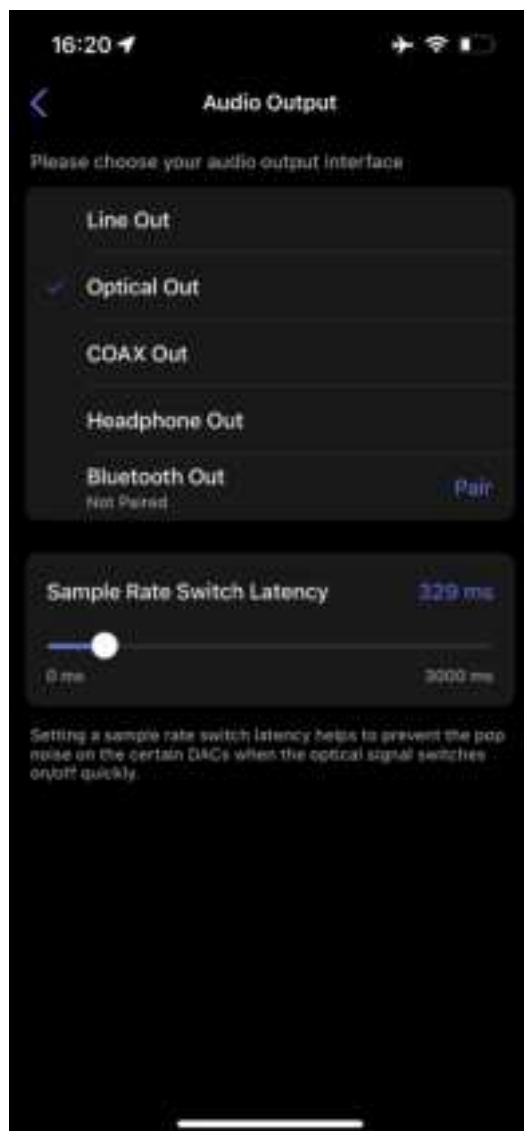
1. Tap the **Audio Output Interface** icon  at the bottom of the **Now Playing** page.
2. Select your desired audio output interface from the list.



Option 2: Select Audio Output Interface from Device Settings

1. Navigate to the **Devices** tab.

2. Tap the **Device Settings** icon  of your WiiM device.
3. Under the **Sound** section, select **Audio Output**.
4. Select your desired audio output interface from the list.



Advanced Features

Room Correction

The Room Correction feature is designed to enhance audio quality by adapting to your room's unique acoustic properties. This feature helps reduce unwanted audio issues like echoes, reflections, and standing waves, resulting in a more balanced and accurate listening experience.

The Room Correction feature consists of the following two parts:

- **Calibration Process:** This process includes a series of calibration steps to analyze the room's acoustics and then applies initial audio adjustments.
- **Settings Adjustments:** After calibration, fine-tune audio by adjusting parameters like target curve, frequency range, gain, and Q value.

The Room Correction feature maximizes your WiiM device's potential, delivering a clearer, more immersive sound experience tailored to your listening environment.

For detailed instructions, see [Room Correction Guide](#).

Equalizer (EQ)

The WiiM Home app offers the Per-Source EQ feature to enhance your audio experience. You can choose from 24 preset EQ settings, use a 10-band Graphic EQ (GEQ) for easy adjustments, or dive deeper with a 10-band Parametric EQ (PEQ) for precise customization.

- GEQ provides fixed frequency bands that are easy to adjust, making it ideal for general sound shaping.
- PEQ allows for advanced tuning by selecting specific frequencies and adjusting the Q value to broaden or narrow the affected range.

With the Per-Source EQ feature, you can create a personalized sound experience, tailored to each input source.

For detailed instructions, see [EQ Guide](#).

Voice Control

You can set up the following voice control services in the WiiM Home app to control your WiiM device:

- **Amazon Alexa**

For detailed instructions, refer to [How to Use Amazon Alexa with Your WiiM Device](#).

- **Google Cast**


For detailed instructions, refer to [How to Control WiiM Device via Google Assistant](#).

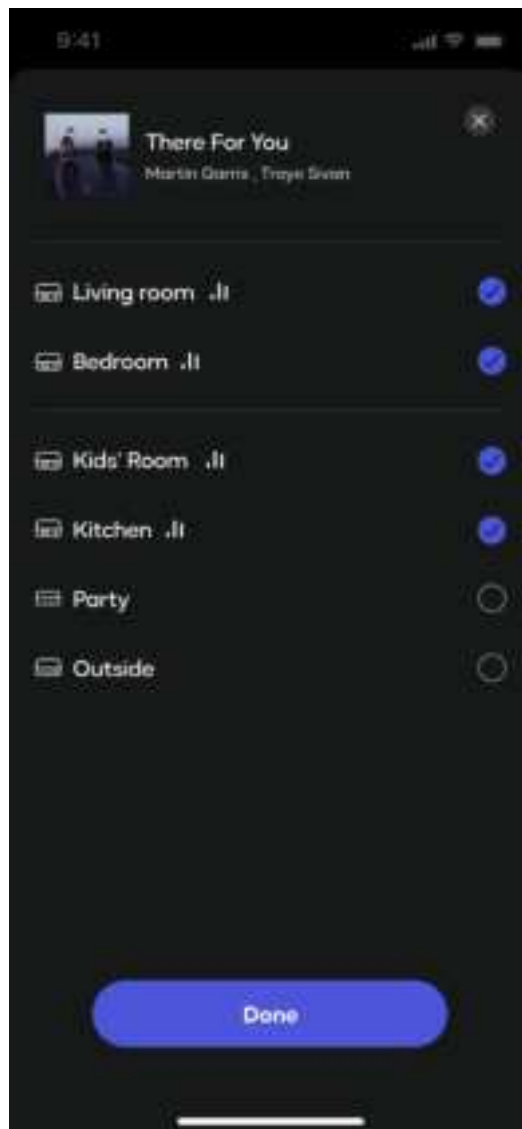
Multi-room Music

With multi-room music, your WiiM devices can play synchronized audio throughout your home, creating a seamless listening experience in every room.

Group Devices for Multi-room Music

Follow these steps to group devices for multi-room music:

1. Navigate to the **Devices** tab.
2. Tap the chain link icon  on a device to add additional devices.
3. Select the other WiiM devices or persistent groups you'd like to include in the multi-room music.



4. Tap **Done** to complete the setup.

Now, you can stream music to enjoy synchronized multi-room music.

Adjust Volumes for Multi-room Music


For multi-room music, you can make any of the following volume adjustments:

- Set the group volume.
- Control individual device volumes.
- Control the Left or Right sound from each device by tap the **L**, **R**, or **LR** icon.



Ungroup Devices in Multi-room Music


To ungroup the devices in multi-room music:

1. Tap the  icon in the upper right corner.
2. Uncheck the devices you want to remove.

Persistent Group

The Persistent Group feature makes it easy to set up and manage multi-room audio across multiple WiiM devices.

Once a persistent group is created, you can quickly access it through any of the following options in the WiiM Home app:

- From **Output Selector** in the **Now Playing** page.
- From the chain link icon  of a device.

For more details, refer to [How to Set Up and Use WiiM Persistent Group](#).

USB Media Library

The WiiM Home app supports music playback from the USB drive or HDD via the USB port on the WiiM device.

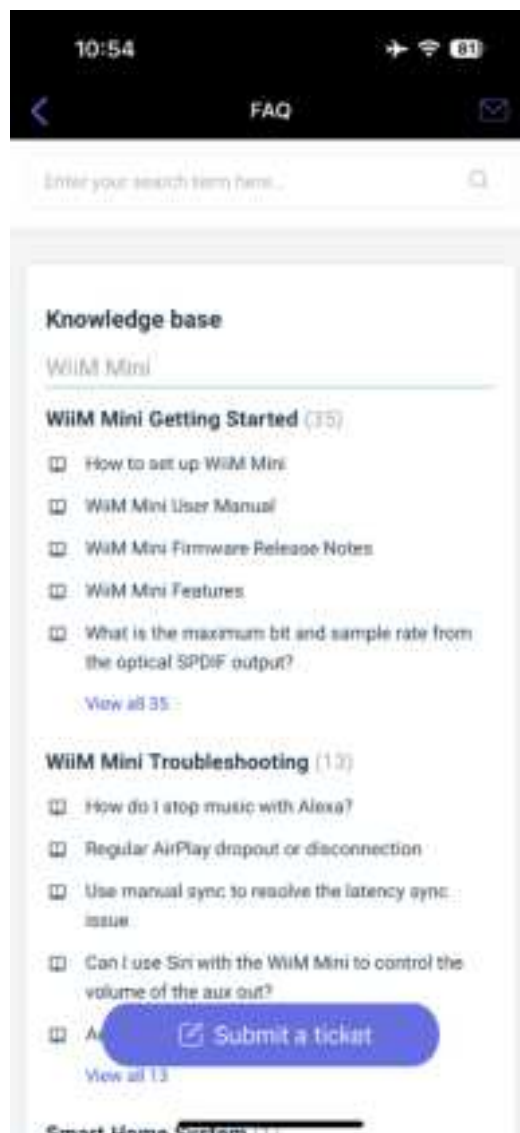
For more details, refer to [Building and Managing Your Advanced USB Media Library](#).

Support and Feedback

In the **More** tab, you can quickly access support for any issues related to WiiM products and share your feedback with us.

Get Support

1. In the **More** tab, tap **FAQ** to view all the FAQ articles.
2. Search for the solution related to the issue you are experiencing.

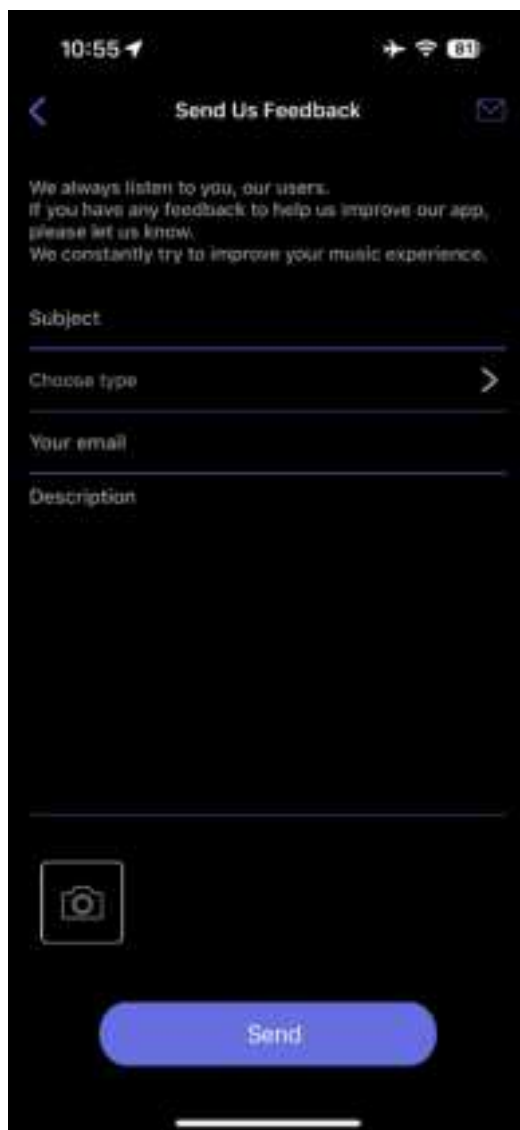


3. If you don't find a solution, tap **Submit a ticket** at the bottom of the screen to report the issue to WiiM Support.

You will receive email response from WiiM Support in the next 24 hours.

Share Feedback

1. In the **More** tab, tap **Feedback**.
2. Enter your feedback and send it to us.



The screenshot shows the 'Send Us Feedback' screen in the WiiM Home App. At the top, the status bar displays the time 10:55, signal strength, Wi-Fi, and battery level at 81%. The app header shows a back arrow, the title 'Send Us Feedback', and an envelope icon. The main text reads: 'We always listen to you, our users. If you have any feedback to help us improve our app, please let us know. We constantly try to improve your music experience.' Below this are four input fields: 'Subject', 'Choose type' (with a right arrow), 'Your email', and 'Description'. At the bottom left is a camera icon, and at the bottom center is a large blue 'Send' button.

You will receive email response from WiiM Support in the next 24 hours.