

Security Camera

The '4G' part of the title is in a large, bold, blue font. To its right is a blue icon consisting of three curved lines radiating from a point, representing a signal or wireless connection. The words 'Security Camera' are in a bold, black, sans-serif font.

User Manual

The text 'User Manual' is centered within a blue rounded rectangular border.

Email: Johnny@hiseeu.com (For US)

Jason@hiseeu.com (For UK&EU)

Whatsapp: +8613392810296

Web: www.hiseeu.com

Tel: 1-917-338-1084

(Available Pacific Time: 5:00pm~12:00pm)

※ Please read the Quick Guide carefully before
using the product and keep it properly.

Letter of Thanks

Friend of Hiseeu;

Thanks for your trust to purchase wireless security camera from Hiseeu and please accept our sincere Appreciation here.

Thanks again for your great support. With the support, not only can we insist on our dream, but also do our best to develop Hiseeu products. **We are looking forward to your suggestions, which would help Hiseeu become a world-leading brand in innovating video surveillance products and solutions front.**

Hiseeu CCTV always place customers' needs as our top priority. From raw materials purchasing to product shipping, we carefully test every process. Our qualified camera kit built with advanced chip set and each power plug certificated with CE, FCC and UL for safety. Each camera is strictly tested before shipment.

As the growing company, we will release new products in global market regularly. If you are interested in any Hiseeu new releasing products, please let us know anytime. The VIP customer right for testing Hiseeu new releasing products would always be available to you.

If you are satisfied with our product or service, **could you please spend a minute to share your product experience on Amazon?** Your precious customer review will help us shape our business to the best and let other customers know more about Hiseeu product and service, your unwavering support and patronage is our motivation to go further.

On behalf of all colleagues in Hiseeu CCTV, we sincerely Appreciate your trust. Please let us know if there is anything we can do to assist you further.

Thanks again and wish you all the best.

Your Sincerely,
All staffs in Hiseeu CCTV

For any questions, please contact us:

Amazon Email: Johnny@hiseeu.com (For US)

Jason@hiseeu.com (For UK&EU)

Hotline: [+1 917 338 1084](tel:+19173381084) (For US)

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AliExpress Email: support@hiseeu.com

Whatsapp number: [+8618126465980](tel:+8618126465980)

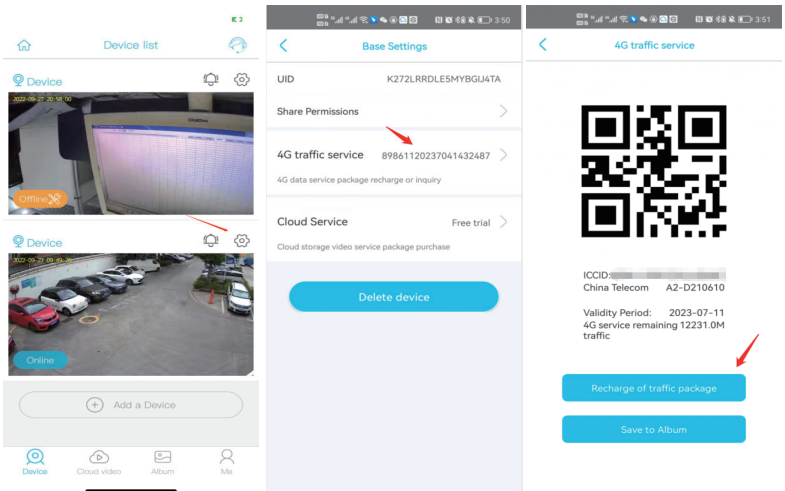
Chat on AliExpress, Get fast response

Important Features about Hiseeu 4G Wireless Security camera

1. The camera is the **4G wireless security camera**. The SIM card would support the camera running in any places that you want.
2. The 4G wireless security camera **can't work with your home wifi network**. So please don't connect the camera with your home wifi network.
3. In order to run the cellular security camera work normally, Please make sure the **4G cctv camera has been inserted a nano SIM card (Included)** and **cellular data plan in available state**.
4. If you want to recharge the SIM card, Please refer to the steps below:

Open the Ubox app> click the “setting” icon> click “4G traffic service” selection> click “Recharge of traffic package” to select the cellular data plan you want to order.

If there is any question when recharging the SIM card, Please contact with Hiseeu global customer service team.



Thank you for purchasing Hiseeu solar cell camera, and battery camera series.

Battery Camera:



Model: C30

Asin: B08HN4QXBY



Model: C40

Asin: B08ZN3Q4DN



Model: WTD803

Asin: B09MCR246C



Model: WTD803

Asin: B096XPT915



Model: C80

Asin: B09TGPFNMN



Model: C70

Asin: B0B4K75F2P



Model: TDA73

Asin: B0B65T7LQJ



Model: TD473

Asin: B0BGR2HTX7

Thank you for your trust and support for Hiseeu brand products.

Are you satisfied with our products and services?

Hiseeu respects each customer's experience and is willing to give you the best customer service, hope you can spend some time to give a good evaluation of our products.

Publish product review method



1. Log in to your Amazon account
2. Click on Purchase History Order
3. Write product reviews



Special offer



Gift a SD card

When your review is complete, please send us the screenshot of your review, your amazon order number and your shipping address.

If there is any question when using the camera, Please feel free to contact with us.

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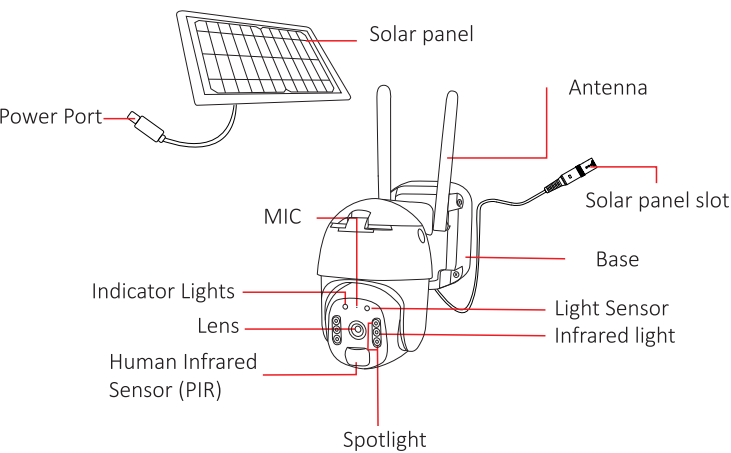
Out Of Box Audit

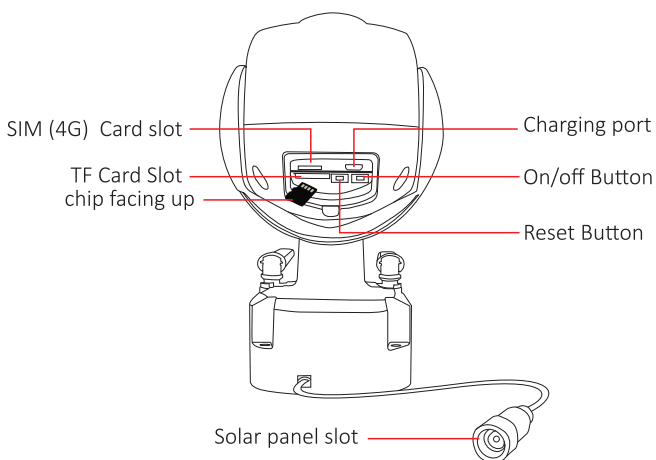
After receiving the product, please check all items in the product package. If there is any items missed or damaged, Please feel free to contact with us as soon as possible.

Packing list		
S/N	Item	Quantity
1	User manual	1pc
2	Solar Camera	1pc
3	Solar Panel	1pc
4	USB power supply	1pc
5	4G SIM Card	1pc

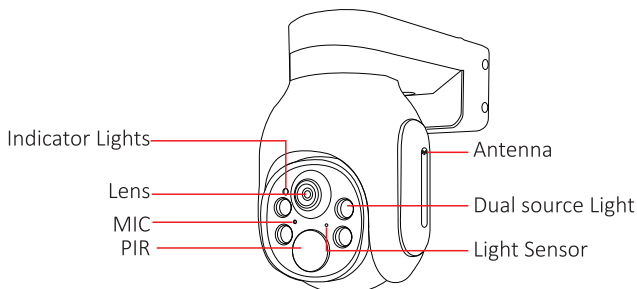
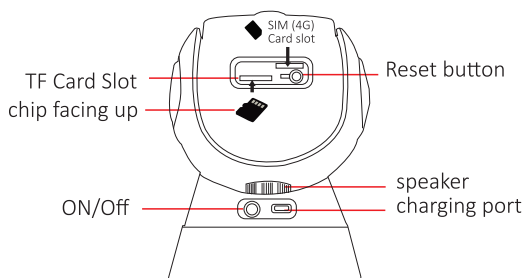
Interface Description:

TDA73





TD473



Indicator light introduction:

1. The red light is **always on**, the 4G signal is too weak, please check whether the antenna is up. Or adjust the position and orientation of the device.
2. The red and blue lights **flash alternately slowly**, if the traffic is insufficient or the payment is in arrears, please replace the SIM card or recharge.
3. The red and **blue lights flash alternately**, the device does not detect the SIM card, please confirm that the SIM card has been inserted. like
4. The red light is **flashing**, the equipment is faulty, please contact our after-sales service
5. The blue light **flashes quickly**, and the connection to the server is abnormal.
6. Purple and other light **flashing**, automatic network access failed, please set the APN

1. App Installation

Scan the following QR code or search “Ubox” in App store or Google Play to download and install the App.

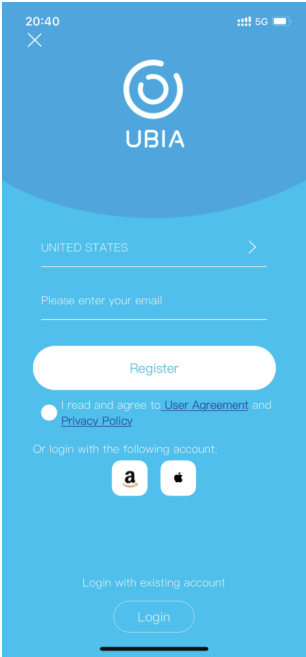


2. App Registration

(1) Open the app then click "Register" to create an account for the app. Check and select to agree the agreement then your E-mail box will get an verification code.

(For better user's experience, please allow to open all permissions to avoid missing any notifications from the app.)

(2) Set the login password and confrim the login password. Then press 'Register' to next step.

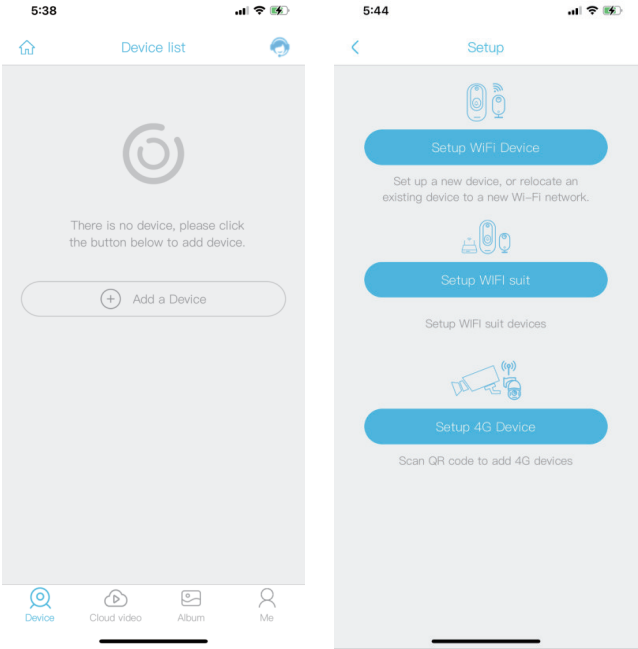


- (3) The verification mail would be sent to your mail box, please click the link to complete the verification.
- (4) Enter your E-mail address, and password, click login .
(APP will auto fill the account infomaion)

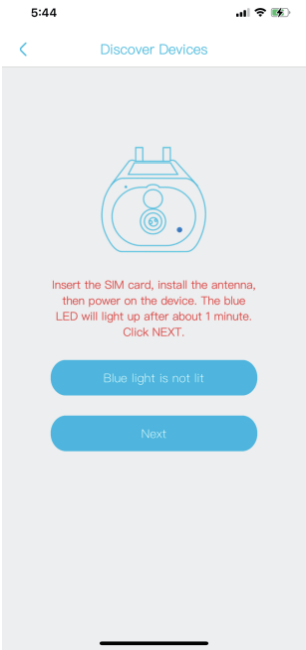


3. Camera Connection

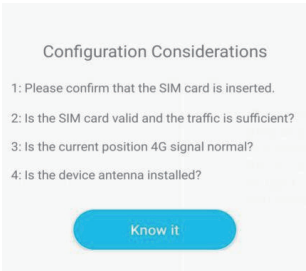
- (1) Click the button below “Add a Device”.
- (2) Click the button below “Setup 4G Device”.



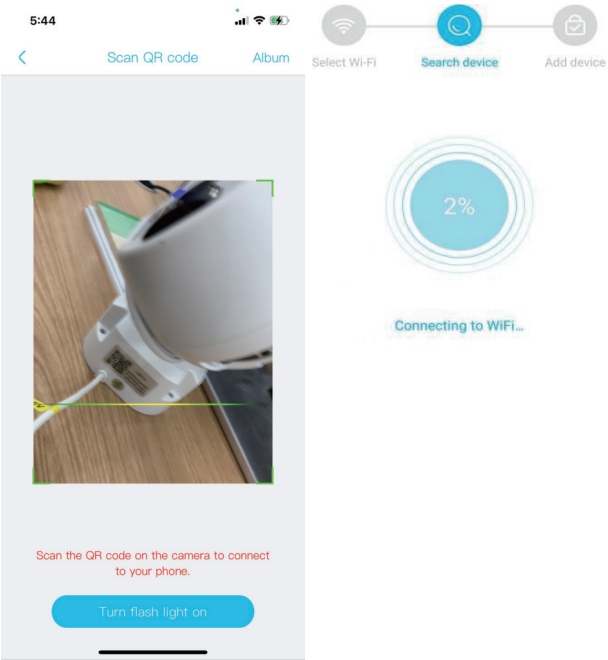
(3). Insert the SIM card into device, after the power on the device, wait for the device bule LED light up, then press next.



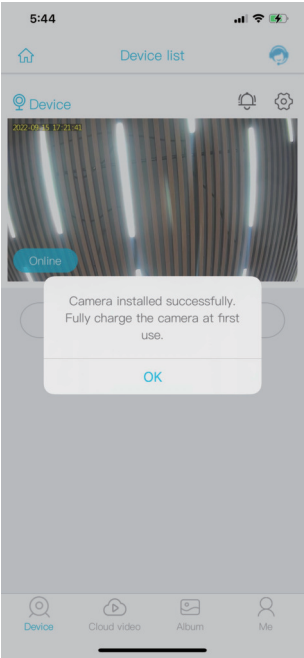
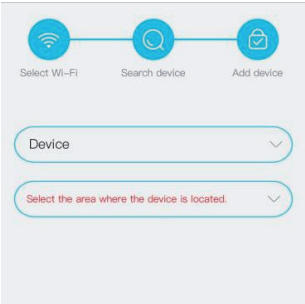
Please refer to the instructions below to check the configuration of the camera.



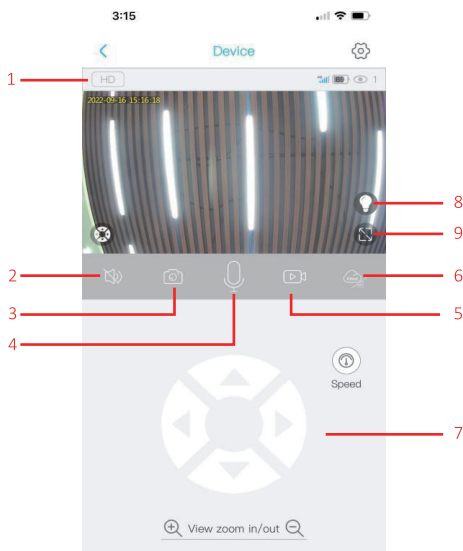
- (4). Find the UID QR code on deive , then use APP scan the QR code.
- (5). APP searches the device in internet, it may take 5-60 seconds.



- (6). Select the name and device location then press 'Done'.
- (7). The device will enter to the device list automatically. Setup successfully.




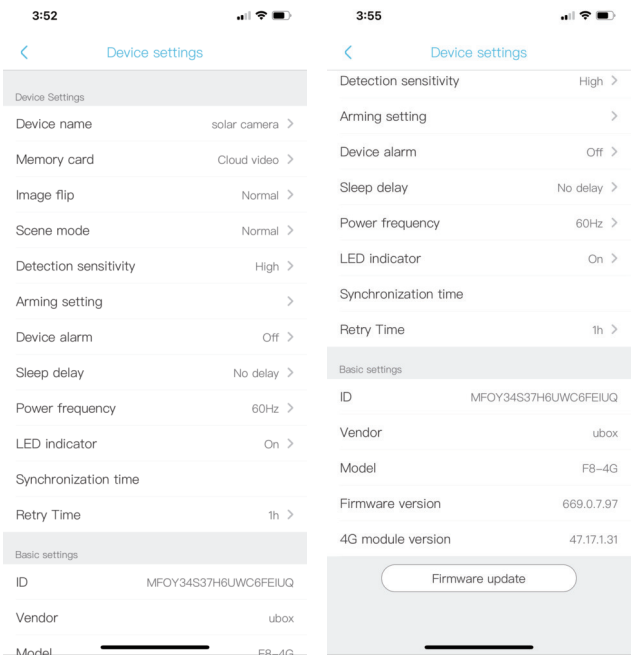
4. App Function Settings



1. Switch SD/HD mode. Please switch to HD mode for clear image, you can also set default HD mode in settings.
2. Turn on volume of camera. All of our camera support two-way audio function, turn on it to hear the voice, please note that you also need to turn the phone volume up.
3. Take screenshots of important pictures, save them on your phone, and view them in the album.
4. Two way audio fuction please press the button to communicate.
5. Record important video manually, save them on the phone, and view them in the album.
6. Cloud storage/SD card storage video viewing.
7. PTZ camera rotation; adjust the rotation speed; view zoom in and out.
8. Switch full color/infrared mode. In full color mode, the camera would turn on the floodlights.
9. Switch the full screen viewing to landscape view.

5. Camera Settings

Select "  " icon go to to adjust the settings of the camera.



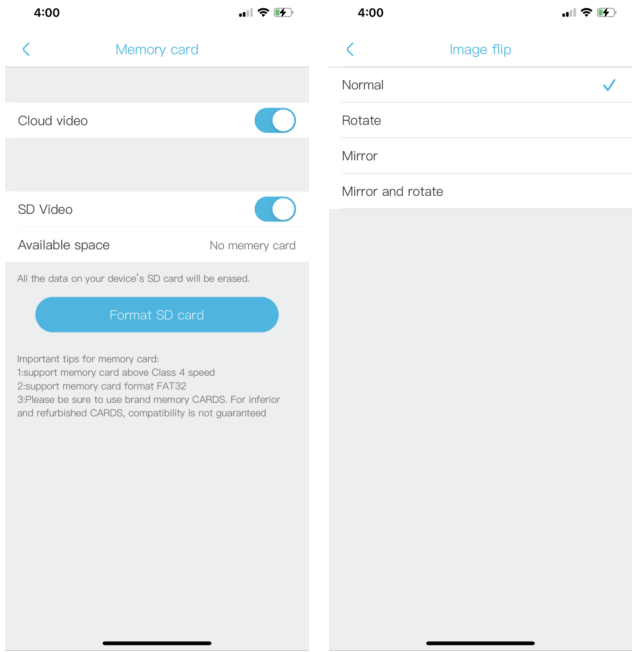
Device name
Change your device name

Memory card

If your SD card doesn't record, you can click Format to view it again.

Image Flip

Change the angle of view of the camera image according to different scenarios.



Scene mode

Normal mode: Click the “💡” icon, the camera can manually select infrared or floodlight mode in low-light scenes

Night vision mode: The camera would turn on the floodlights when movement detected(This mode would affect the power consumption of camera).

Detection Sensitivity

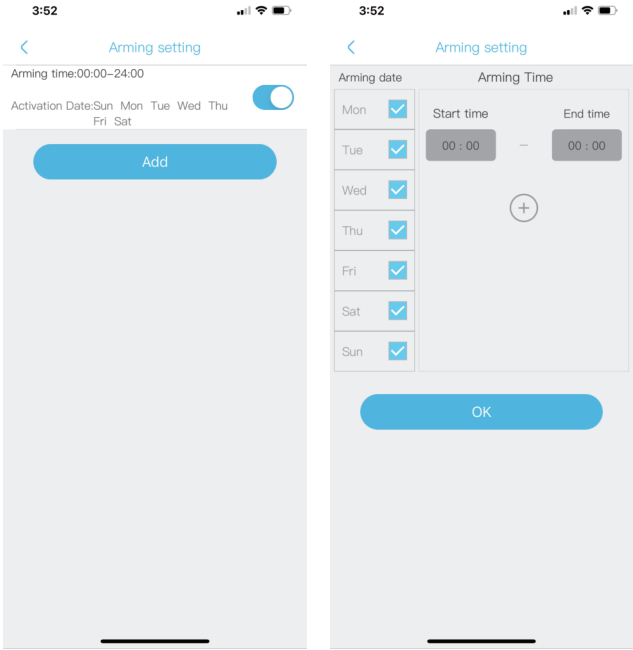
You can adjust the sensitivity of motion detection to High/ Middle/ Low.

Device alarm

Enable this option, so that you can receive alarm message.

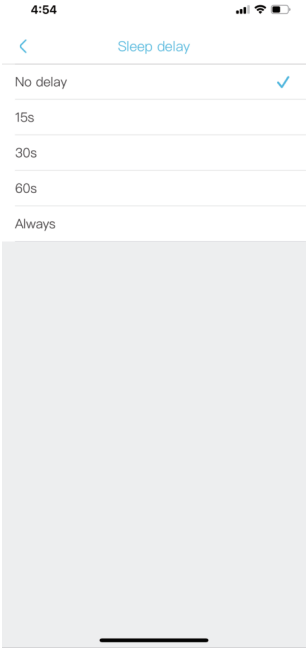
Arming alarm

Arming alarm time period setting.



Sleep delay

Adjust the duration of your motion detection alarm video:
No delay- 5 seconds of cloud video; 15 seconds of sleep- 10 seconds of cloud video; 30 seconds of sleep- 20 seconds of cloud video; 60 seconds of sleep- 30 seconds of cloud video.




Retry Time

When your device is offline, the camera will automatically try to reconnect.

Firmware update

Click to upgrade online.

Alarm push

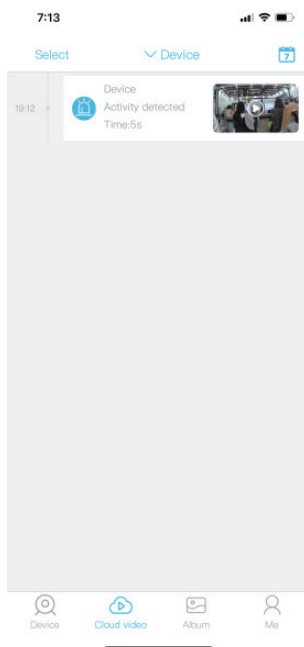
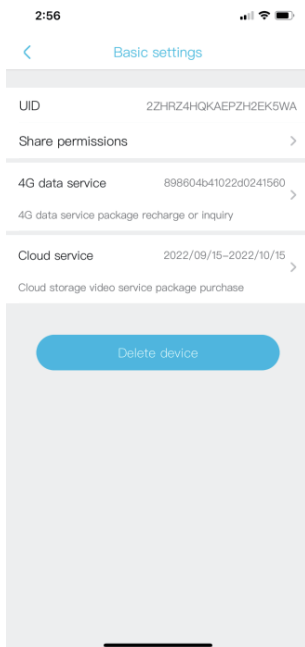
Click “” icon to Turn on or turn off alarm push button

Basic settings

a. Click “” icon to

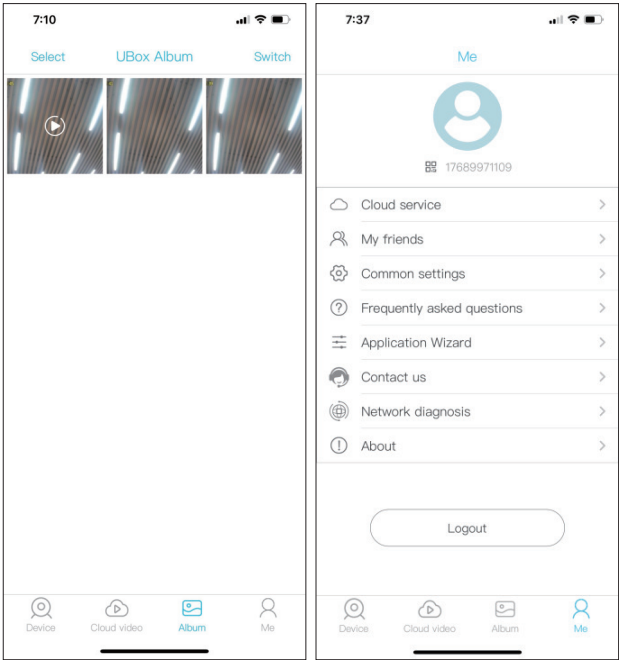
- 1) View Device ID
- 2) Share device permissions
- 3) 4G data recharge or inquiry
- 4) Cloud service package purchase

b. Click “” icon to view videos saved by cloud storage, but you need to order cloud storage services first.



Album

- a. Click the "Album" icon to view saved screenshots and videos.
- b. Click the "Me" icon

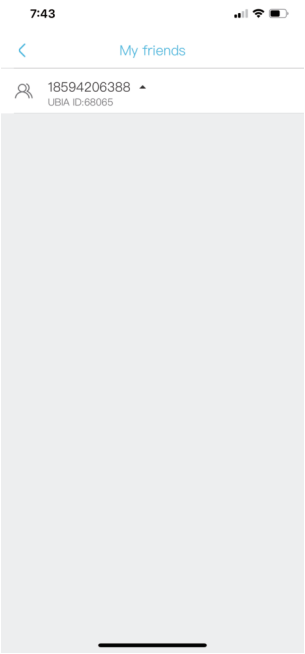
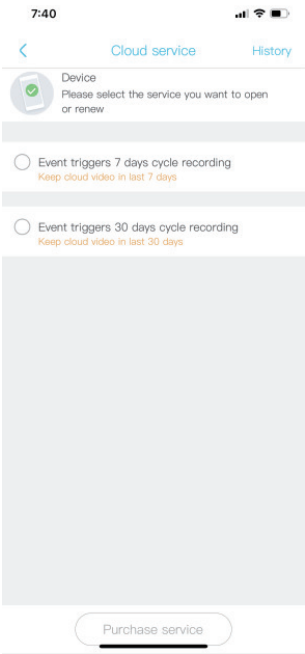


Cloud service

Click to order cloud storage service, you can choose different pcloud storage service plans.

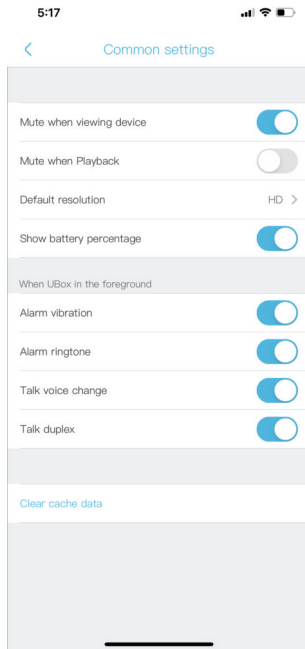
My friends

Click to view the friends you have shared the device with.



Common settings

- 1) Click to play in real time and turn off the sound by default
- 2) Click playback to turn off the sound by default
- 3) Real-time playback default definition
- 4) Show battery percentage
- 5) Alarm Vibration
- 6) Alarm ringtone
- 7) Talk voice change
- 8) Two-way voice

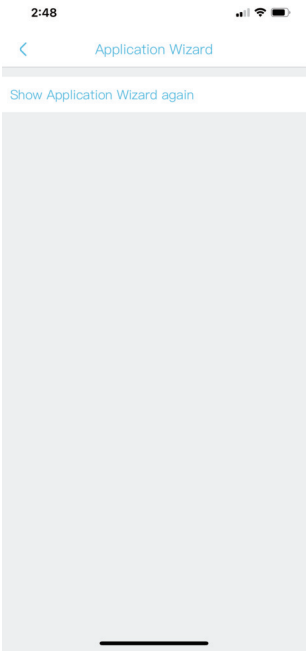
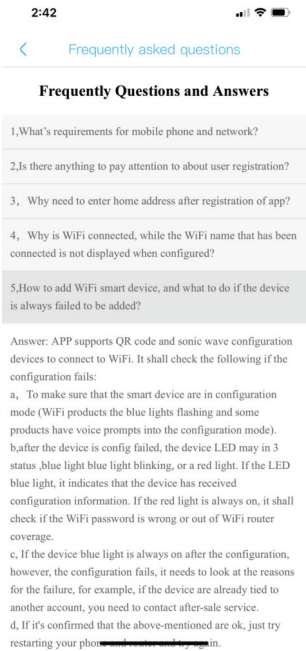


Frequently asked questions

Click to view frequently encountered problems with the camera

Application Wizard

Show application wizard again



Contact us

If there is any question when using the camera, you can submit your question to customer service, we will provide you with help after receiving it.

2:50

Contact us

Submit issue

Issue list

Title

Please enter a question for your inquiry

UID

Please enter the device UID of the inquiry

Light status

Please describe the problem you are experiencing in detail

Please select picture, up to 4 pictures

Submit

Email:johnny@hiseeu.com

6. Frequently Asked Questions

1. Q: How to solve the failure to add camera?
- A: 1) Please confirm that the SIM card is inserted.
- 2) Please confirm SIM card valid and the traffic is sufficient.
- 3) Please confirm 4G signal at the current location normal.
- 4) Please confirm the device antenna installed.
- 5) Contact our after-sales email Johnny@Hiseeu.com or Jason@hiseeu.com.

2. Q: Why does motion detection alarm when no one is there?

A: PIR is an infrared sensor, it is based on the infrared rays of the human body to determine whether there is activity, but there are other objects in life that also have infrared rays of the same wavelength, such as sunlight, mammals, cars and heat sources, etc. Serious electromagnetic interference also It will cause the camera to falsely report. You can reduce the interference of the PIR sensor in the following ways.

a. Avoid aiming the lens at the sun or direct light.

b. In places with more people, it is recommended to lower the PIR sensitivity to reduce false alarms.

3. Q: Can this camera be connected to the Hiseeu system?

A: No, it can't be.

4. Q: Is it possible to use WIFI or connect via WIFI?

A: It does not need to use WIFI and cannot connect via wifi.

5. Q: How much data will this Hiseeu 4G security camera use monthly?

A: Data usage depends on actual working conditions. Generally, 2GB of data will be enough for a month.

6. Q: Does this 4g solar camera work with 5g sim

A: Hiseeu 4g solar cameras work with 5G SIM cards but only support 4G signals. So when activating the 5G SIM card, please select the 4G service. Please note that the SIM card used in your phone will not affect the camera.

7. Q: How can i recharge the SIM card and order thecellular data plan?

A: Open the Ubox app> click the “setting” icon> click “4G traffic service” selection> click “Recharge of traffic package” to select the cellular data plan you want to order.

If there is any question when recharging the SIM card, Please contact with Hiseeu global customer service team.



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