

## 5. ADJUSTMENTS

Legrest Angle Adjustment

Backrest Angle Adjustment

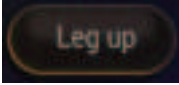
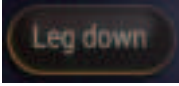

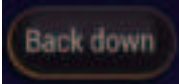
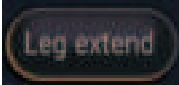
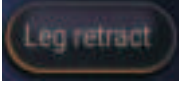
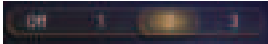


Zero Gravity Angle Adjustment



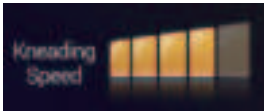
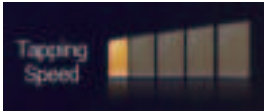

Intensity Adjustment

Zero-gravity is based on the NASA space capsule relaxation theory. Using the back, seat, and the leg rest, the chair puts the heart and knee at the same level, reducing the blood circulation pressure. Not only that, but all the gravitational forces can be dispersed to the massage chair, reducing heart and spine pressure.

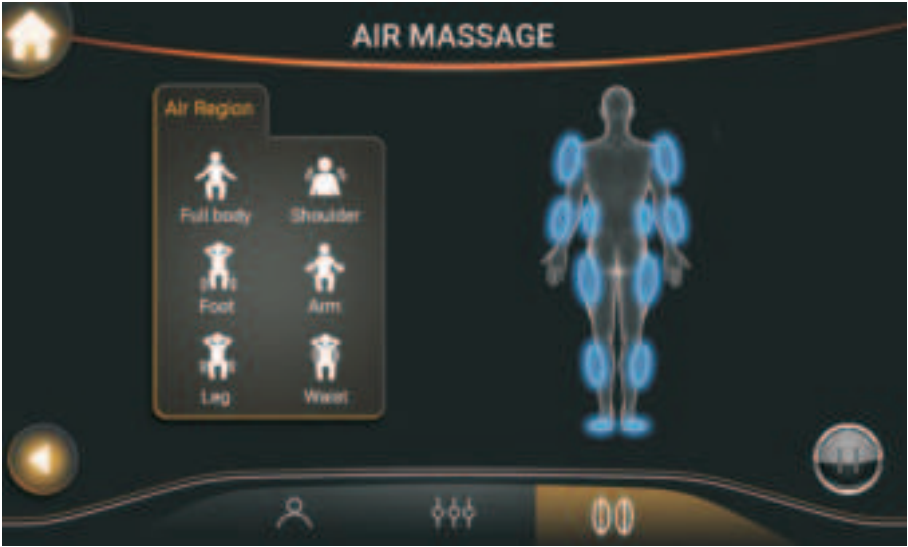
## Zero Gravity Angle Adjustment






KEYS	DESCRIPTION	GUIDELINES
 	Angle Adjustment Key for Legrest	<p><b>Leg Up</b> Long-press this button, the legrest will move up to the top position, release this button, legrest stops moving.</p> <p><b>Leg Down</b> Long-press this button, the legrest will move down to the lowest position, release this button, legrest stops moving.</p>
 	Angle Adjustment Button for Backrest	<p><b>Back Up</b> Long-press this button, the backrest will move up to the original position, release this button, backrest stops moving.</p> <p><b>Back down</b> Long-press this button, the backrest will move down to the lowest position, release this button, backrest stops moving.</p>
 	Leg extend or retract	<p><b>Leg extend</b> Long-press to leg extend .</p> <p><b>Leg retract</b> Long-press to leg retract.</p>
	Zero Gravity Function Control	Touch this button to activate the zero gravity position, and choose from Zero Gravity mode1, Zero Gravity mode 2 and Zero Gravity mode 3.

## Other Adjustments

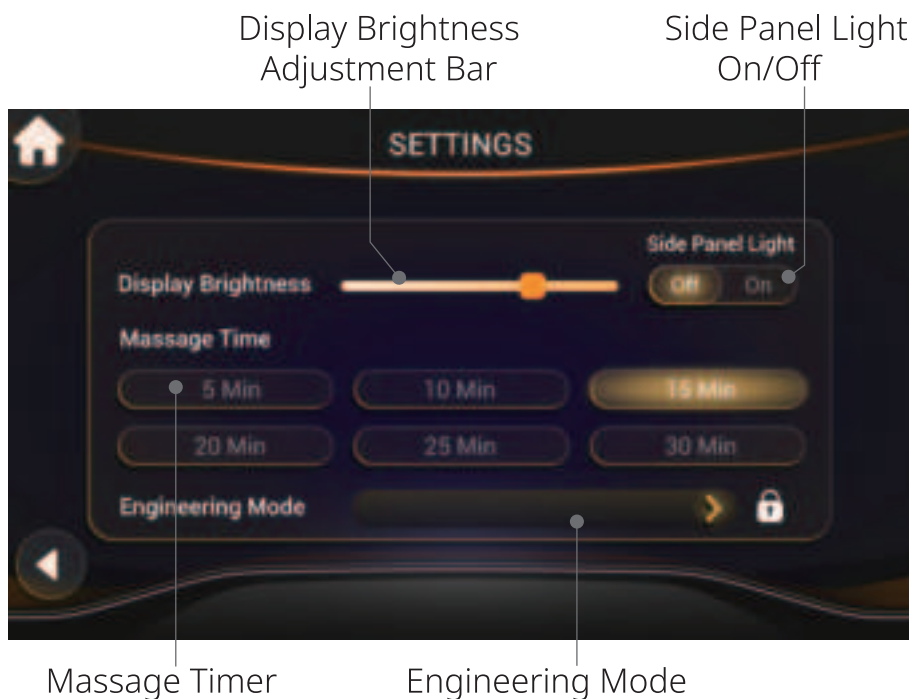
KEYS	DESCRIPTION	GUIDELINES
	Roller Intensity	<b>SLOW / MEDIUM / FAST</b> Only effective under manual massage mode. 
	Kneading Speed	5 levels kneading speed adjustments.
	Tapping Speed	5 levels tapping speed adjustments.
	Air Intensity	5 levels tapping air intensity adjustments.

# 6. AIR MASSAGE



KEYS	DESCRIPTION	GUIDELINES
	Full body	Full body air massage.
	Shoulder	Shoulder air massage.
	Arm	Arm air massage.
	Waist	Waist air massage.
	Leg	Leg air massage.
	Foot	Foot air massage.

## 7. SETTINGS



## BLUETOOTH INSTRUCTIONS

Play Mobile Music/Bluetooth speaker:

Turn on Bluetooth of mobile, then select Bluetooth device of massage chair ( **code Mazzup** ). Once paired, it can act as speaker when mobile phone is playing music. (Remarks: No Password)

# AI VOICE ORDERS

Items	Function	Order	Response
1	ON/OFF	Hello, Massage	I am here
2		Power on	Massage starts
3		Shut down	Massage ends
4	Pause	Pause massage	Massage paused
5		Resume massage	Massage resumed
6		Continue massage	
7	Heat	Heating on	Heating on
8		Heating off	Heating off
9	Timer	5 Minutes	Massage will stop in 5 minutes
10		10 Minutes	Massage will stop in 10 minutes
11		15 Minutes	Massage will stop in 15 minutes
12		20 Minutes	Massage will stop in 20 minutes
13		25 Minutes	Massage will stop in 25 minutes
14		30 Minutes	Massage will stop in 30 minutes

Items	Function	Order	Response
15	Zero Gravity	Zero gravity 1	Zero gravity 1
16		Zero gravity 2	Zero gravity 2
17		Zero gravity 3	Zero gravity 3
18		Zero gravity	Zero Gravity mode 2
19		Back up	Back up
20		Back down	Back down
21		Back stop	Back stop
22		Leg up	Leg up
23		Leg down	Leg down
24		Leg stop	Leg stop
25	Foot Roller	Foot rolling	Foot rolling is on
26		Calf rolling	
27		Stop rolling	Foot rolling stop
28	Work Relief	Work relief mode	Work relief mode is on
29	Deep tissue	Deep tissue mode	Deep tissue mode is on
30	Thai	Thai mode	Thai stretch mode is on
31		Stretch mode	

Items	Function	Order	Response
32	Athletic	Athletic mode	Athletic mode is on
33	Vertebral	Vertebral mode	Vertebral mode is on
34	Neck and Shoulder	Neck and Shoulder mode	Neck and Shoulder mode is on
35	Recovery	Recovery mode	Recovery mode is on
36	Rest and sleep	Rest and sleep mode	Rest and sleep mode is on
37	Gental	Gental mode	Gental mode is on
38	For Her	For Her mode	For her mode is on
39		Beauty mode	
40	For Him	For Him mode	For him mode is on
41	Waist and Hip	Waist and Hip mode	Waist and hip mode is on
42	Manual	Manual mode	Manual mode is on
43		More roller strength	Strength increased
44		Less roller strength	Strength decreased
45		More air intensity	Air intensity increased
46		Less air intensity	Air intensity decreased



# **SAFETY INSTRUCTIONS**

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- Should any abnormality or problem occurs with the chair, switch off the chair and detach the power cable from the power socket.
- When the power cord is damage, it must be replaced by one from the manufacturer or agent.
- Do not attempt to dismantle, modify or change components by unauthorised persons to avoid any electric shock, fire or injury.

# **CARE AND MAINTENANCE**

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## **Storage**

- Do not dismantle the back of the chair. Electric shocks may occur when touching inner components of the chair.
- Do not dismantle the chair by unauthorised personnel to prevent electric shocks, fire and injury.
- Ensure that the chair is switch off and the power plug is detached from the socket when cleaning the chair to avoid any electric shock or hazard.
- Keep the massage chair clean and free of dust. Do not place the chair in a damp environment.
- If the chair is not in use for long periods, please cover it with a cloth to protect it from dust.
- Do not place the chair under direct sunlight.

## **Maintenance**

- Use a neutral detergent only to clean the back cushion, head cushion and leg cushion. Let it air dry.
- Use a cloth and detergent to clean the plastic parts, pipe and leather material of the massage chair.

- Do not use organic solvents such as gasoline, amyl acetate or benzene to clean to prevent leather colour fading, ageing or damage.
- Do not spray pesticides on the chair to avoid electric shocks or fire.
- Only clean with a dry cloth to prevent mechanical failure.

## TROUBLE SHOOTING

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Checking is necessary for frequent usage.

Make sure the machine works properly before usage after being left unused for a long time.

Abnormality situation	Solution guide
Failure to start and indicator light is off	<ul style="list-style-type: none"> <li>• Check that the plug is well connected</li> <li>• Check if the switch on the chair is turned to "I" position</li> </ul>
Sound in operation	<p><b>The sound is normal in following situation</b></p> <ul style="list-style-type: none"> <li>• Sound for kneading or knocking</li> <li>• Sound changes after speed adjustment</li> <li>• Sound from the box in massage</li> <li>• Vibration sound for backrest in massage</li> <li>• Sound for air input and output</li> <li>• Sound for airbag inflating and venting</li> <li>• Sound for leg adjustment</li> <li>• Sound for motor when the massage chair is loaded</li> </ul>

# SPECIFICATION

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Description	Massage Chair
Model	MU-C511/MU-C512
Rated Input	120V~ 60Hz
Rated Power	150W
Rated Working Time	Approx. 15 minutes (automatic power-off)
Dimension(LxWxH)	When it is tilting (L*W*H) 68.1*30*40.2* inches
	When it isn't tilting (L*W*H) 57*30*46.9* inches
Dimensions of packing box(LxWxH)	50.4*32.2*47.7* inches
Net Weight	Approx. 202.8 lbs
Gross Weight	Approx. 251.3 lbs
Operating Conditions	Ambient temperature:Approx.0°C-35°C
	Relative humidity: Approx.20%-80%
Storage Conditions	Ambient temperature: Approx.-5°C-35°C
	Relative humidity: Approx.20%-80%
Maximum body weight of user	Approx. 260lb For a user heavier than 260lb, the product may have bigger noise and its fabric may be worn quicker.

# FCC STATEMENT

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## FCC STATEMENT

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment. This device complies with part 15 of the FCC Rules.

Operation is subject to the following two conditions:

- This device may not cause harmful interference, and
- This device must accept any interference received, including interference that may cause undesired operation.

## EXPOSE STATEMENT

### FCC Radiation Exposure Statement:

- This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment.

### RF warning for Portable device:

- The device has been evaluated to meet general RF exposure requirement.
- The device can be used in portable exposure condition without restriction.

### Note:

This equipment has been tested and found to comply with the limits for a Class B digital device pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by

turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

## **LIMITED WARRANTY GUIDELINES**

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MAZZUP sells Full Body Massage Chair Model MU-C511/MU-C512 with the intention that they are free of defects in manufacture and workmanship for a period of one year from the date of original purchase, except as noted below. MAZZUP warrants that the MU-C511/MU-C512 will be free of defects in material and workmanship under normal use and service. This warranty extends only to consumers and does not extend to retailers and resellers.

### **ONE YEAR LABOR WARRANTY & THREE YEARS PARTS WARRANTY**

MU-C511/MU-C512 has a one-year labor warranty and a three-year parts warranty. MAZZUP customer service will not issue Return Material Authorizations (RMAs) for non-defective products. Full Body Massage Chair Model MU-C511/MU-512 will be either repaired by the consumer or by an in-home technician. MAZZUP will not issue Return Material Authorizations (RMAs) for buyer's remorse. For warranty repairs, please contact MAZZUP customer service at [MazzupH@hotmail.com](mailto:MazzupH@hotmail.com).

### **NON-WARRANTY SUPPORT**

Non-warranty repair is provided on a *per incident* basis. MAZZUP customer service will verify if the unit has failed and provide instructions for repairing a unit. All applicable repairs, parts, shipping,

handling, local tax and a *per incident* fee will be charged for labor and non-warranty repairs.

## SERVICE AND TECHNICAL SUPPORT

MAZZUP customer service representative will attend to most consumer inquiries, but in some cases a technical service specialist will provide advanced support over the phone.

Get help at [MazzupH@hotmail.com](mailto:MazzupH@hotmail.com).

## WARRANTY FAQs

### 1. What isn't covered by the warranty?

- Purchases made through unauthorized resellers
- Improperly operated devices
- Lost or stolen products
- Purchases made over limited warranty time (unless otherwise stated)
- Non quality-related issues
- Free products
- Damage due to misuse, improper treatment and unauthorized modification and repair are not covered by this warranty
- Warranty does not cover accessories and attachments which don't belong to the massage unit

### 2. When does the warranty begin?

Warranty begins from the day you place your order.

### 3. How do I claim the warranty?

Send an email to [MazzupH@hotmail.com](mailto:MazzupH@hotmail.com) with your unit Serial Number and Proof of Purchase (original receipt) for all repairs or services.

#### **Note:**

If you made your purchase through an authorized MAZZUP Reseller, contact the Reseller to obtain warranty.

If the product was a gift, you may ask the giver to provide you with a copy of the receipt or claim the warranty on your behalf.

**MaZup**