

## FAQ

What is the story and technology behind "Never Loses Suction"?

Other vacuums use filters or bags that clog and lose suction. Shark Navigator uses patented cyclonic technology that never loses suction. It cleans the last room as well as the first.

Why is the Shark Navigator Lift-Away better than traditional vacuums?

The Shark Navigator Lift-Away offers a superior cleaning experience with true Never Loses Suction technology in an ultra lightweight and steerable upright vacuum, AND at an affordable price. The Shark Navigator Lift-Away features a unique detachable canister and an ultra-quiet system that allows you to clean anywhere, anytime. The Premium tools include an interchangeable hard floor nozzle for large and small particles and a variety of tools that provide superior pet hair pickup.

How often should I wash the filters?

For optimal performance, wash pre-motor foam and felt filters every 3 months under normal use. For optimal performance, wash post-motor foam and felt filters every 12 months under normal use. For optimal performance on the post-motor HEPA filter: (Infomercial version only) wash and air dry once every 2 years or as needed.

How do I wash the filters?

Rinse filters under running tap water until the water runs clear. Squeeze filters and let air dry for 24 hours before replacing. Do not wash in dishwasher or washing machine.

What is the weight of the vacuum?

Only 12.8 lbs.

What is the vacuum made of?

The Shark Navigator Lift-Away is produced with a combination of durable ABS and PP plastics, along with some metal and rubber components.

How do I remove the handle to clean "above floors"?

Remove cord in cord clip first, then press the extension wand release button half-way down the backbone of the vacuum, gently pull up on handle to remove wand, add desired tool to end of wand and begin cleaning.

How do I remove the extension wand to clean "above floors"?

Press the handle release button, gently pull up on handle to remove from extension wand, add desired tool and begin cleaning.

How do I detach the canister to clean "above floors"?

From upright vacuum mode, first remove the cord in cord clip, depress the floor nozzle release button on bottom side of canister, gently step on floor nozzle as you hold the handle on top of the canister and lift it away. Next, remove the handle or handle with extension wand, add desired tool onto the end and begin cleaning. Hold the handle in one hand while you carry the detachable canister around the house with the other hand.

How do I use the detachable canister mode to clean floors?

This cleaning mode is a lightweight alternative to vacuuming floors in traditional upright mode. It also gives the flexibility to quickly and easily vacuum under low clearance furniture. Separate the detachable canister from the floor nozzle, remove the extension wand from vacuum, and then re-attach wand directly on to the desired floor nozzle. Vacuum the floors while you carry the detachable canister around the house with the other hand.

How do I attach/remove the floor nozzle?

Place the floor nozzle on a level surface, align the tube of the floor nozzle with the tube on the detachable canister and lower until you hear the two pieces click into place. When attaching the motorized floor brush, ensure that the latching mechanism is fully locked in place to ensure electrical connection has been made.

What is suction release and when should I adjust it?

Due to the tremendous suction of the Shark Navigator Lift-Away vacuum, the suction release feature has been added to allow you to adjust the amount of suction to optimize push and pull on high pile carpets and area rugs. For instance, if you're cleaning a small area rug and it is being pulled up by the floor nozzle, simply turn the suction release collar located at the base of the handle to the right to release excess air from the unit. This will lower the amount of suction at the floor nozzle making it easier to push and pull the vacuum over the area while still getting your carpets clean. When you need maximum suction or when using the turbo brush, ensure the suction release collar is turned all the way to the left. It is recommended that you use this suction release on small area rugs and delicate fabrics.

Which tools store on board the Shark Navigator Lift-Away?

The Shark Navigator Lift-Away was designed to hold the short crevice tool and dusting brush on board the vacuum so you have quick access to these at your fingertips. A specially designed accessory tool holder keeps these on the extension wand of the vacuum.