

BEFORE RETURNING THIS PRODUCT TO THE STORE for any reason, please call ARRIS Technical Support for assistance: **1-877-466-8646**. Please visit www.arris.com/selfhelp for frequently asked questions (FAQs), product manuals, Live Chat, and Software License and Warranty information.



Quick Start Card

Place the Product specific
label here

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ARSVD01796-C

SURFboard™
Cable Modem

1

Unbox the device; plug in the power cable (included) and a coax cable (not included).

**SURFboard
cable modem**

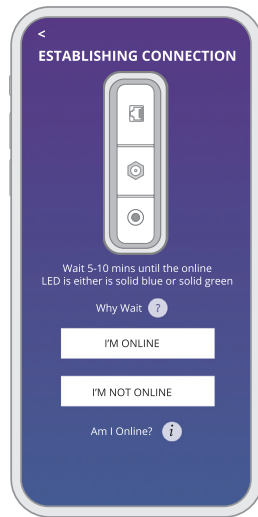
Use the first Ethernet port to connect your device.
Note: If you have a second Ethernet port, contact your Internet Service Provider to activate.

Coax cable
From your Internet Service Provider

Power cable

2

Download and install the **SURFboard Central** mobile app to set up and manage your device.



Scan to download the SURFboard Central mobile app

With the mobile app, you get:

- Step-by-step installation instructions
- Activation support for your specific service provider
- Automatic device registration for warranty
- Product documentation, Tech Support, and FAQs
- Software License and Warranty information



SURFboard®
Central

Need help? For product activation support, contact your Internet Service Provider directly.

Using Web Interface: After product activation, access your device by connecting an Ethernet cable between your desktop/laptop and your cable modem and then navigating to **192.168.100.1** in a Web browser.

Username: admin
Password: password

The default login is case-sensitive.