

# Curtis 1268-ITS

Part Numbers: 1268-5401, 5404, 5411, 5412, 5415, 5416, 5418, 5502, 5505, 5508, 5509

This sheet is provided to aid in the installation of your remanufactured CURTIS controller. Upon installation, you may encounter problems that may, or may not, be due to a faulty controller. The following steps must be taken to help diagnose a possible cart fault or faulty controller. An analog or digital volt ohm meter (VOM) will be needed to perform these checks.



## **WARRANTY WILL BE VOID** **If These Steps are Not Performed Before Installing The Control**

➡ STEPS TO PERFORM **BEFORE** CONTROL INSTALLATION ⬅

### **CHECK MOTOR WINDINGS:**

- ☐ Set your VOM to RESISTANCE ( $\Omega$ ).
- ☐ To test the resistance of VOM leads, please touch the meter leads together.  
Subtract this measurement from each test below to get your true measurement.
- ☐ With motor disconnected, measure A1 to A2. This should measure approximately BETWEEN  $.2\Omega$  and  $2\Omega$ .
- ☐ With motor disconnected, measure F1 to F2. This should measure approximately BETWEEN  $.8\Omega$  and  $3\Omega$ .
- ☐ With motor disconnected, measure A1 to F1. This should measure OPEN.
- ☐ With motor disconnected, measure F1 to motor case. This should measure greater than  $5M\Omega$ .

### **CHECK MAIN SOLENOID:**

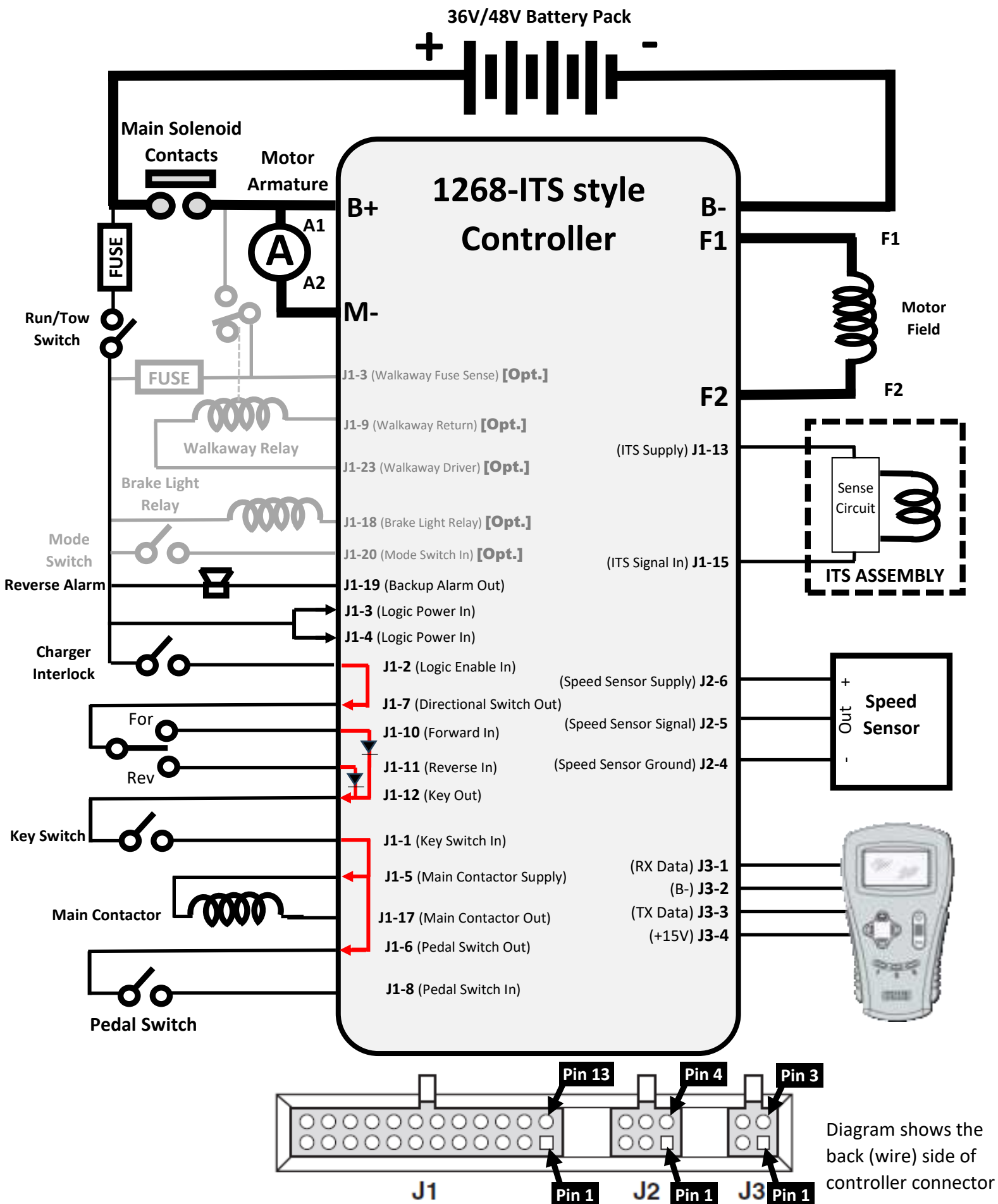
- ☐ Disconnect all wires from the main solenoid.
- ☐ Set your VOM to RESISTANCE ( $\Omega$ ).
- ☐ Measure the solenoid coil. This should measure  $100\Omega$  -  $250\Omega$  (depending on solenoid type).
- ☐ Connect VOM leads to the main solenoid lugs.
- ☐ Attach jumpers from main battery positive and negative to the coil (small terminals).
- ☐ Meter should jump from infinity to LESS THAN  $.3\Omega$ .
- ☐ Remove jumpers and reconnect solenoid wiring from the harness. (If suppression diode is present, the non-banded side must go to the wire from J1 pin 17 from the controller. Be sure to check diode functionality with VOM prior to install. If pre-charge resistor is installed, please remove. This control is equipped with an internal resistor, and installing one on the solenoid could cause damage to the control.)

### **CHECK THE CART WIRE HARNESS:**

- ☐ Check the connectors on the wire harness for corrosion, loose, broken, burnt or missing pins.
- ☐ Repair or replace pins as necessary.

**IF ANY OF THE ABOVE ITEMS ARE NOT WITHIN THE SPECIFIED RANGES THE CONTROLLER WILL FAIL.  
THESE ITEMS MUST BE CORRECTED BEFORE THE CONTROLLER IS INSTALLED OR WARRANTY WILL BE VOID.**

It is recommended to replace your solenoid at the time of controller replacement. FSIP now stocks popular replacement White Rodgers solenoids for your convenience.



# Generic Golf (1268-ITS) Troubleshooting Sequence

## FOR SAFETY, ALWAYS LIFT THE DRIVE WHEELS OFF THE GROUND WHEN TROUBLESHOOTING!

THE FOLLOWING TESTS ARE CONDUCTED WITH RUN-TOW/MAINTENANCE SWITCH IN THE RUN POSITION AND WITH A GOOD BATTERY PACK VOLTAGE MEASUREMENT. ALSO, THE CONNECTOR MUST BE ATTACHED TO THE CONTROLLER WHEN MAKING THESE CHECKS. YOU WILL NEED TO 'BACK PROBE' THE PINS FROM THE WIRE SIDE OF THE CONNECTOR. USE A PAPERCLIP IF NECESSARY.

Attach Voltmeter Negative (-) lead to main Battery Negative (-) for the following tests.

Use the following sequence when checking individual pins (don't skip steps). **If you find a fault, do not move on to the next step until the fault is corrected:**

- ☐ Measure the voltage at the main battery positive post (let's call it Pack Voltage)
- ☐ **Pin J1-3 *Must be Pack Voltage***
  - *If not Pack Voltage, check wiring, Run/Tow switch and fuse for an open condition*
- ☐ **Pin J1-4 *Must be Pack Voltage***
  - *If not Pack Voltage, check wiring, Run/Tow switch and fuse for an open condition*
- ☐ **Pin J1-2 *With charger disconnected*, must be Pack Voltage**
  - *If not Pack Voltage, check wiring and charger interlock switch for an open condition*
- ☐ **Pin J1-7 *With charger disconnected*, must be Pack Voltage**
  - *If not Pack Voltage, check continuity between J1-2 and J1-7. If open, internal trace in controller has been damaged*
- ☐ **Pin J1-10 *With F/R Switch in Reverse*, must equal 0 volts**
  - *If not 0 volts, check wiring and F/R Switch for a shorted condition. If wiring tests good, check continuity between J1-10 to J1-11, if shorted, internal controller damage.*
- ☐ **Pin J1-10 *With F/R Switch in Forward*, must equal Pack Voltage**
  - *If not Pack Voltage, check wiring and F/R Switch for an open condition*
- ☐ **Pin J1-11 *With F/R Switch in Forward*, must equal 0 volts**
  - *If not 0 volts, check wiring and F/R Switch for a shorted condition*
- ☐ **Pin J1-11 *With F/R Switch in Reverse* must equal Pack Voltage**
  - *If not Pack Voltage, check wiring and F/R Switch for an open condition*
- ☐ **Pin J1-12 *With F/R Switch in Forward or Reverse* must equal Pack Voltage**
  - *If not Pack Voltage, and previous directional switch tests are good, then internal trace in controller has been damaged*
- ☐ **Pin J1-1 *With Key Switch On* must equal Pack Voltage**
  - *If not Pack Voltage, check wiring and Key Switch for an open condition*
- ☐ **Pin J1-5 *With Key Switch On* must equal Pack Voltage**
  - *If not Pack Voltage, check continuity between J1-1 and J1-5. If open, internal trace in controller has been damaged*
- ☐ **Pin J1-17 *With Key Switch On* must equal Pack Voltage (Solenoid should NOT be engaged at this time)**
  - *If not Pack Voltage, check wiring and Key Switch for an open condition. Also check main contactor coil and wiring for an open condition.*
- ☐ **Pin J1-6 *With Key Switch On* must equal Pack Voltage**
  - *If not Pack Voltage, check continuity between J1-6 and J1-1. If open, internal trace in controller has been damaged*
- ☐ **Pin J1-8 *With Pedal Up*, must equal 0 volts**
  - *If not 0 volts, check wiring and Pedal Switch for a shorted condition*
- ☐ **Pin J1-8 *With Pedal Down*, must equal Pack Voltage**

- If not Pack Voltage, check wiring and Pedal Switch for an open condition

- ☐ **Pin J1-17** **With Key Switch On, and Pedal Down**, must equal less than 1v (Solenoid should be engaged)
  - If not Pack Voltage, check solenoid coil/wiring for faulty condition. Ensure no active fault occurring
- ☐ **Pin J1-19** **With F/R Switch in Neutral**, must equal approximately Pack Voltage
  - If not approximately Pack Voltage, check wiring and Reverse Alarm for an open condition
- ☐ **Pin J1-19** **With F/R Switch in Reverse**, must equal less than approximately 1 volt (and backup alarm beeps)
  - If correct voltage, but no sound from reverse alarm, replace beeper
- ☐ **Pin J1-13** **With Key Switch on**, must equal 14 to 15 volts
  - If not 14 to 15 volts, remove ITS sensor and recheck. If voltage returns, check ITS sensor and wiring, ITS sensor or wiring may be faulty. If voltage does not return, controller may be defective
- ☐ **Pin J1-15** **With Key Switch on, and Pedal up**, must equal approximately .8 (+/- .3) volts
  - If voltage is out of tolerance, ITS may be defective. Replace as necessary.
- ☐ **Pin J1-15** **With Key Switch on, and Pedal fully depressed**, must equal approximately 2.0 (+/- .3) volts
  - If voltage is out of tolerance, ITS may be defective. Replace as necessary.
- ☐ **Pin J2-4** **Must equal 0 volts**
  - If not 0 volts, harness and/or harness connector is defective, check wiring
- ☐ **Pin J2-6** **Must equal 14 to 15 volts**
  - If not 14 to 15 volts, check wiring and check with Speed Sensor removed – if voltage returns to 14 to 15 volts, Speed Sensor may be faulty
- ☐ **Pin J2-5** **While slowly turning the drive wheel**, must toggle between 0 volts and approximately 5 volts
  - If not toggling, check wiring and if necessary replace Speed Sensor and/or magnet

**\*\*\* Note: This controller is capable of many optional features and functions that may or may not be present on your cart. \*\*\***

*See checks below for optional vehicle features*

- ☐ **Pin J1-3** **(If no wire in this position then skip this step, otherwise)** must equal Pack Voltage
  - If not Pack Voltage, check wiring and Walkaway Fuse for an open condition
- ☐ **Pin J1-9** **(If no wire in this position then skip this step, otherwise)** must equal Pack Voltage
  - If not Pack Voltage, controller may be defective
- ☐ **Pin J1-23** **(If no wire in this position then skip this step, otherwise)** must equal Pack Voltage
  - If not Pack Voltage, check wiring and Walkaway Relay for an open condition
- ☐ **Pin J1-23** **(If no wire in this position then skip this step, otherwise) while pushing on cart**, must equal approximately 0 volts
  - If not approximately 0 volts, controller may be misprogrammed or faulty
- ☐ **Pin J1-18** **(If no wire in this position then skip this step, otherwise)**, must equal Pack Voltage
  - If not approximately Pack Voltage, check wiring and Brake Light Relay coil for an open condition
- ☐ **Pin J1-20** **(If no wire in this position then skip this step, otherwise) with Mode Switch open**, must equal 0 volts
  - If not 0 volts, check wiring and Mode Switch for a shorted condition
- ☐ **Pin J1-20** **(If no wire in this position then skip this step, otherwise) with Mode Switch closed**, must equal Pack Voltage
  - If not Pack Voltage, check wiring and Mode Switch for an open condition
- ☐ **Pin J1-16** **(If no wire in this position then skip this step, otherwise)**, must equal 0 volts
- ☐ **Pin J1-22** **(If no wire in this position then skip this step, otherwise)**, must toggle between approximately 0 and 2 volts and must be in sequence with the Status LED on top of the controller.
  - If not toggling between approximately 0 and 2 volts, check wiring and remote LED for an open condition

## TROUBLESHOOTING CHART

| LED CODE | PROGRAMMER LCD DISPLAY | EXPLANATION                                  | POSSIBLE CAUSE                                                                                                                                               |
|----------|------------------------|----------------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------------|
| 1,1      | HW FAILSAFE            | Self-test or watchdog fault                  | 1. Controller Defective                                                                                                                                      |
| 1,2      | THROTTLE FAULT 1       | Wiper Signal out of range (ITS fault)        | 1. Throttle input wire open<br>2. Throttle input wire shorted to B+ or B-<br>3. ITS defective                                                                |
| 1,3      | SPEED SENSOR FAULT     | No pulses from speed sensor                  | 1. Speed sensor not connected<br>2. Speed sensor defective<br>3. Speed sensor magnet damaged                                                                 |
| 1,4      | HPD                    | High Pedal Disable fault                     | 1. Improper sequence of direction and throttle inputs                                                                                                        |
| 1,5      | MOTOR STALL            | Motor stall at current                       | 1. Slope too steep for vehicle weight<br>2. Mechanically locked motor<br>3. EM brake wiring fault<br>4. Speed sensor defective                               |
| 2,1      | LOW BATTERY VOLTAGE    | Low battery voltage                          | 1. Battery voltage < undervoltage cutback threshold<br>2. Corroded battery terminal                                                                          |
| 2,2      | OVERVOLTAGE            | Overvoltage                                  | 1. Battery voltage > overvoltage shutdown threshold<br>2. Vehicle operating with charger attached<br>3. Battery disconnected during regen braking            |
| 2,3      | THERMAL CUTBACK        | Over/under temperature cutback               | 1. Temperature > 85 degrees C or < 25 degrees C<br>2. Excessive load on vehicle<br>3. Improper mounting of controller<br>4. Operation in extreme environment |
| 2,4      | MAIN DRIVER ON         | Main contactor coil held low                 | 1. Main contactor missing or wire to coil open<br>2. Controller defective                                                                                    |
| 2,5      | AUX COIL FAULT         | Missing aux (brake, walkaway relay) coil     | 1. Aux coil open or not connected                                                                                                                            |
| 3,1      | MAIN DRIVER OFF        | Main contactor driver held high              | 1. Main contactor coil shorted<br>2. Controller defective                                                                                                    |
| 3,2      | MAIN WELDED            | Main contactor welded                        | 1. Main contactor stuck closed<br>2. Main contactor driver shorted                                                                                           |
| 3,3      | PRECHARGE FAULT        | Internal voltage too low at startup          | 1. External short or leakage path to B- on external B+ connection (lighting, DC-DC converter connected to controller B+?)<br>2. Controller defective         |
| 3,4      | FIELD MISSING          | Field winding fault                          | 1. Motor field wiring loose<br>2. Motor field wiring open                                                                                                    |
| 3,5      | AUX DRIVER OFF         | Aux (brake, walkaway relay) driver held high | 1. Aux coil shorted<br>2. Controller defective                                                                                                               |
| 4,1      | CURRENT SENSE FAULT    | Armature or field current sensor fault       | 1. Controller defective                                                                                                                                      |
| 4,2      | DRIVER OVERCURRENT     | Contactor driver or aux driver overcurrent   | 1. Contactor or aux coil shorted                                                                                                                             |
| 4,3      | M- SHORTED             | Internal M- short to B-                      | 1. Verify M- and B- cables are not swapped<br>2. Controller defective                                                                                        |
| 4,4      | AUX RELAY DNC          | Aux relay did not close                      | 1. Aux relay missing or wire to coil open                                                                                                                    |
| 4,5      | WELDED AUX RELAY       | Welded aux relay                             | 1. Aux relay stuck closed<br>2. Aux relay shorted                                                                                                            |

*Continued on next page ...*

## TROUBLESHOOTING CHART, cont'd

|     |                   |                                                       |                                                                                                 |
|-----|-------------------|-------------------------------------------------------|-------------------------------------------------------------------------------------------------|
| 5,1 | KEY SWITCH SRO    | SRO fault                                             | 1. Key switch not off at power-up<br>2. Key switch shorted                                      |
| 5,2 | MAIN COIL OPEN    | Missing main contactor                                | 1. Main contactor coil open or not connected                                                    |
| 5,3 | AUX DRIVER ON     | Aux (EM brake or Walkaway relay) coil driver held low | 1. Aux output short to ground<br>2. Controller defective                                        |
| 5,4 | CIRCUIT BRKR OPEN | Circuit breaker or fuse open in Walkaway circuit      | 1. Breaker/fuse tripped or open<br>2. Breaker/fuse defective<br>3. Relay/fuse sense line broken |
| 5,5 | MAIN DROPOUT      | Main contactor open                                   | 1. Main contactor defective                                                                     |

### LED DIGNOSTICS

A built-in Status LED is visible through a window in the label on top of the controller. When the controller detects a fault, the Status LED flashes the 2-digit fault code. The code is flashed continuously until the fault is corrected. For example, code “3,2” – welded main contactor – appears as:



### Helpful Hints

- ☐ **DO NOT UNDER ESTIMATE THE IMPORTANCE OF MOTOR RESISTANCE CHECKS AND MAIN SOLENOID CHECKS. MANY CART ISSUES ARE CAUSED BY BURNT/DAMAGED BRUSHES THAT WILL BE FOUND AS PART OF THE ARMATURE RESISTANCE CHECK. ALSO A SHORTED ARMATURE AND FIELD WITHIN THE MOTOR WILL DAMAGE THIS CONTROLLER.**

Flight Systems Industrial Products also offers the following Technical Support options ...



Troubleshooting Manuals / Codes  
[www.shop.fsip.biz/en/content/technical-documents](http://www.shop.fsip.biz/en/content/technical-documents)

Live Tech Support Chat  
[www.fsip.biz](http://www.fsip.biz)



Technical Support Forum  
[fsip.websitetoolbox.com](http://fsip.websitetoolbox.com)

Phone Support  
1-800-333-1194 (Option 4)

**PRE-INSTALLATION  
INSTRUCTIONS MUST BE  
FOLLOWED OR WARRANTY  
WILL BE VOID**

**IMPORTANT!**  
**1268- (ITS THROTTLE)**  
**TROUBLESHOOTING INFORMATION**  
**INCLUDED IN THIS PACKET**