



# 4G Smart Watch User Manual

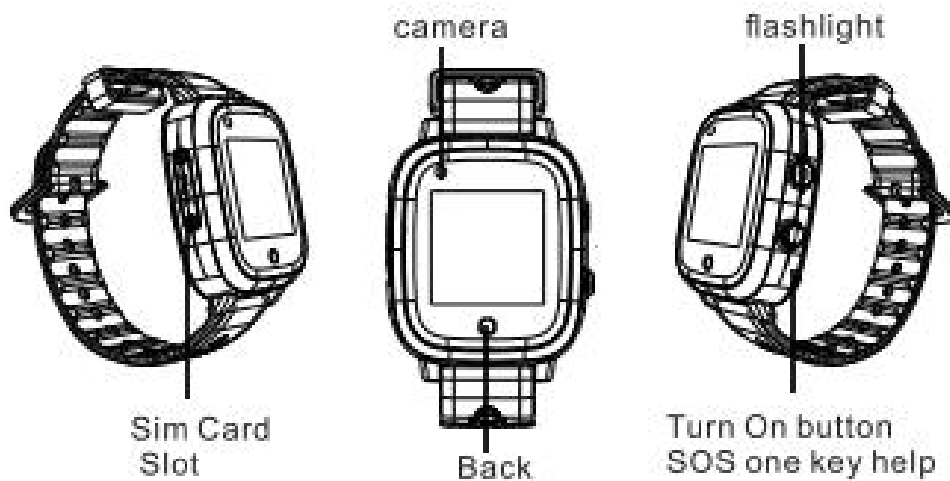
- 1.Safety warning
- 2.Product details
- 3.Supported SIM card carrier
- 4.Steps to insert SIM card
- 5.Download phone App “Setracker2”
- 6.Main functions in phone App
- 7.Main functions in the watch
- 8.Main settings in the watch
- 9.Trouble shooting
- 10.Contact us&Basic Step Diagram



- **1.Safety Warning:**

- 1) The watch should be charged for 4 hours at least before first use.
- 2) Please turn off the watch before inserting the card.

- **2.Product Details:**



**Power button:**

**Turn on:** Press and hold the power button for 5S to turn on the watch

**Turn off:** turn it off through watch interface “Settings-Shutdown” or shutdown remotely through phone App.

**Restart:** Long press and hold the power button for 30S to restart the watch.Or you can restart the watch remotely from phone App.

**SOS:** Press and hold the power button for 3S to activate SOS function in case of emergency.



### ● 3.Supported SIM card carrier

This watch works as a little smart phone to make or receive phone calls after SIM card correctly inserted.It can support 4G Nano SIM mobile/watch card from most carriers as below (For other carriers,please confirm with us ).

SIM card carrier
AT&T
AT&T2
Iowa Wireless
Cincinnati
Partnership
T-Mobile USA
WAP Cleartalk
Airadigm
Western
Inland Cellular
epc.tmobile.com
SunCom Wireless
Cingular Wireless
Cingular
T-Mobile

#### **Note:**

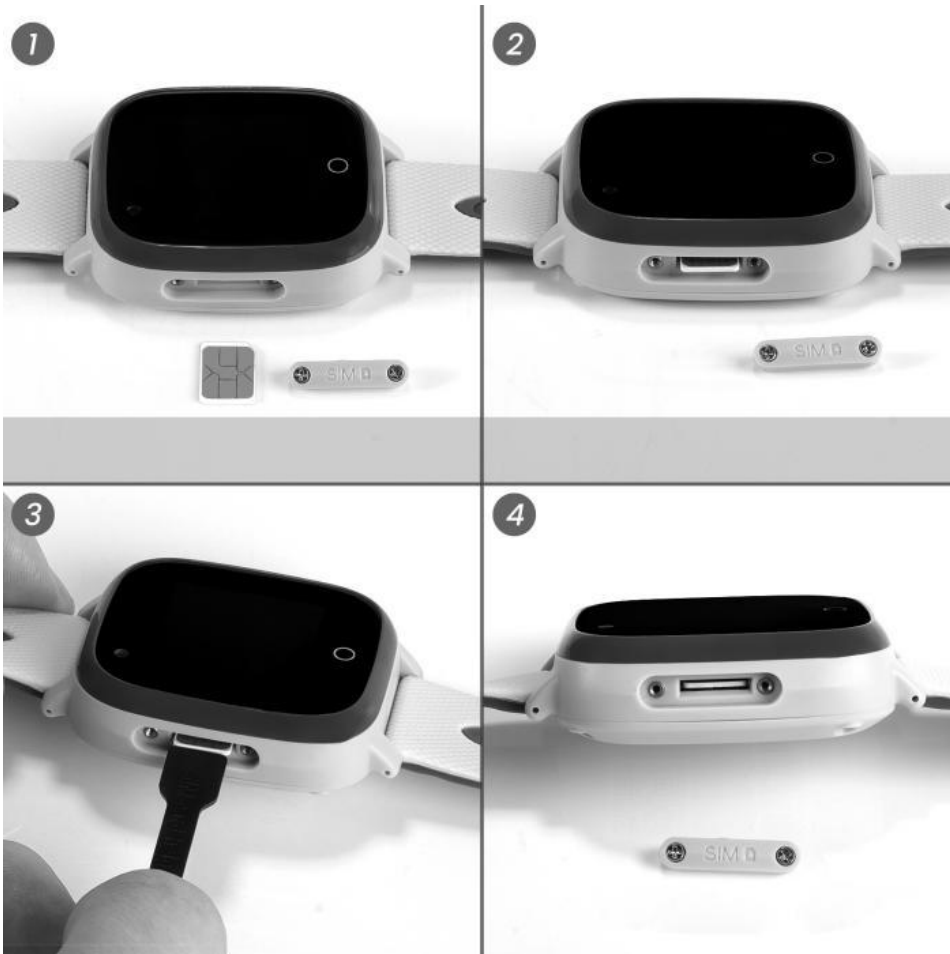
- 1) Please turn off the watch before inserting SIM card.
- 2) This card needs to be activated caller ID, GPRS data traffic Internet access and call function. If you use a new card ,please call the SIM card carrier to activate the card.After SIM activation,it might take up to 24-hrs for the GPRS and data settings to sync and update with your device.

● **4.Steps to insert card:**

- 1) Long press the power button to turn off the watch before inserting SIM card.
- 2) Insert the Nano SIM card in the card slot beside the watch (please refer to below photo for card inserted direction)



- 3) Use the SIM-removal tool to push the SIM card into the slot until it is locked inside.





## ● 5.Download Phone APP “SeTracker2”

1) Scan the AppCode as below to download the Android or iOS phone app “SeTracker2”.

The AppCode can be found in the watch interface“QR Code-AppCode”.



Please scan to download

SeTracker

...



SeTracker2

(new version)



iPhone download



Android download



SeTracker

(Classic version)



iPhone download



Android download



2) Follow the instructions to register and log in.

4-50 characters

Forget password? Register

☒ Auto login

Login

☒ I have read and agree [User Agreement](#) 、 [Privacy Agreement](#)

Language: [English](#) Area: [North America](#)

Register

Email Address

Verification Code

8-16 alphanumeric password

Register

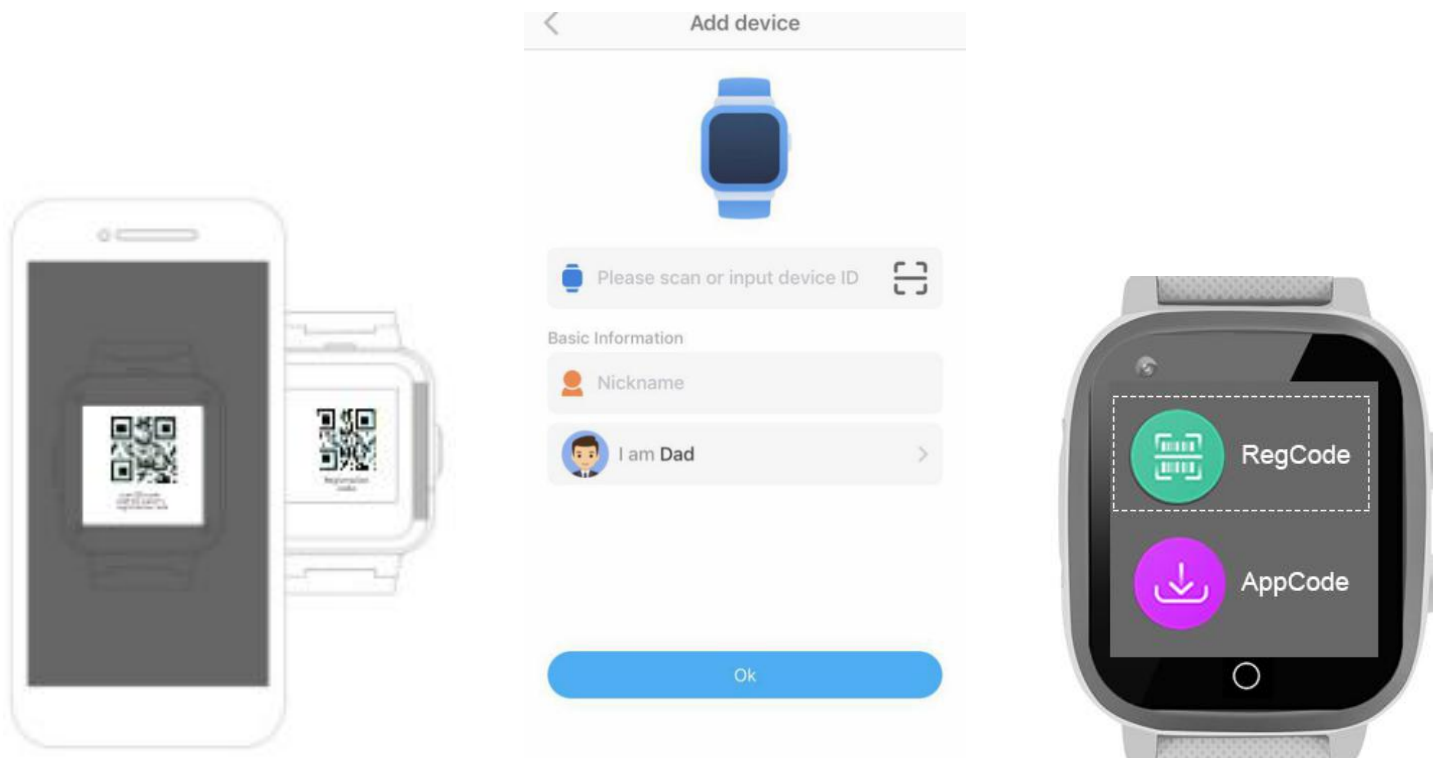
☒ I have read and agree [User Agreement](#) 、 [Privacy Agreement](#)

Language: [English](#) Area: [North America](#)

3) Bind the watch to the phone App

After App account is successfully registered. Scan the RegCode or manually enter the 15-digital RegCode to bind the watch to the App.

Note: the RegCode can be found on the back of the watch or in watch interface "QR Code-RegCode"





## ● 6.Main Functions in Phone APP

### 1) Phone book

You can add and sync up phone numbers to your watch for making phone call conveniently.

### 2) Chat/Family group chat

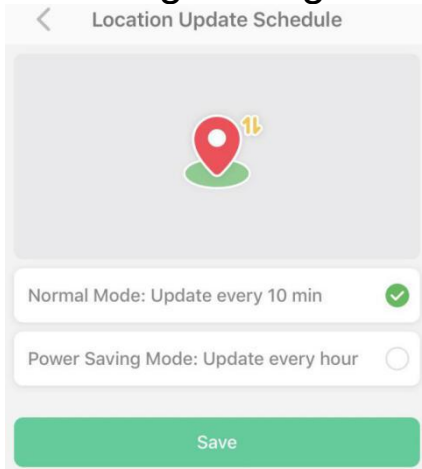
The phone App can send picture,text and voice message to the watch.  
The watch can send real-time picture,voice message to the phone App.  
(Note:the watch cannot send text to the phone.)

### 3) GPS tracker:

Note:Location Update Schedule

Normal mode:update every 10 min

Powering Saving Mode:Update every hour



### 4) SOS Number:

Preset up to three SOS numbers for emergency calls.

### 5) Do Not Disturb

Set time period to block phone calls.

### 6) Find device

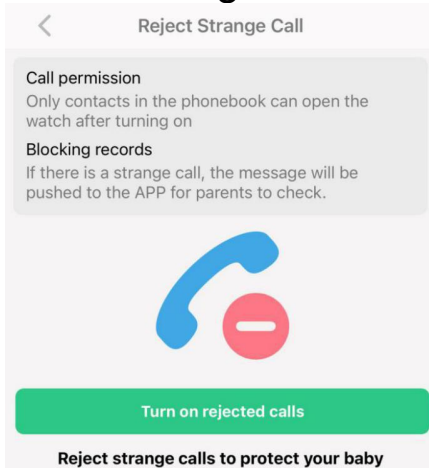
Click"find device",the watch will ring.

### 7) Night power saving

Enable night power saving model to save battery.

### 8) Reject strange call

Block strange calls and only allow phone book to call





## ● 7.Main Functions in the Watch:

**Contact/Phone Book:**add and sync up phone numbers in phone App to your watch for making phone call conveniently.

**We chat:**Tap to chat with the phone app, you can send voice and real-time pictures.

Note: The watch cannot send text to the mobile app.

**Phone:**enter phone number and dial directly to make phone call.

**Video call:** Click to select single or group video chat with phone APP. Group chat can hold up to 8 people together.

**Camera:** Click to take a photo.

**Gallery:** Click to see the photo taken by the watch. Photos can be shared, deleted, and modified.

**Childhood:**Math Game,timetable(set in phone App)

**Footsteps:**View historical tracks.

## ● 8.Main Settings in the watch

Volume settings (media volume, alarm volume, ringer volume, call volume)  
Brightness setting,Sleep time setting, restart, shutdown,device information (wireless upgrade, model number,version number, IMEI)More (Wifi,Bluetooth, Flashlight, Mobile Network, Date and Time Settings, Language).

### **Time setting:**

1) After the watch is connected to WIFI or a working SIM card is inserted into the watch,the time will be automatically updated based on the time zone of current geolocation.

2) If no WiFi connection or no card is inserted, you need to set the time.

Please follow the steps below to set it up:

Settings - Date&Time Settings -cancel the automatic date and time.Then you can set time and the date.

press and hold watch screen to change display face options.



## ● 9.Trouble Shooting:

### 1) The watch is offline

Turn on the watch,swipe down from the top of the watch screen(search"CJC smart watch" on youtube for video instructions".

4G cellular signal and strength should be displayed on the top of the screen(shown as below) if the SIM card is successfully activated and inserted.

SIM Card not recognized



SIM no 4G Data



SIM & 4G Data



## Solutions

- SIM Card not recognized:

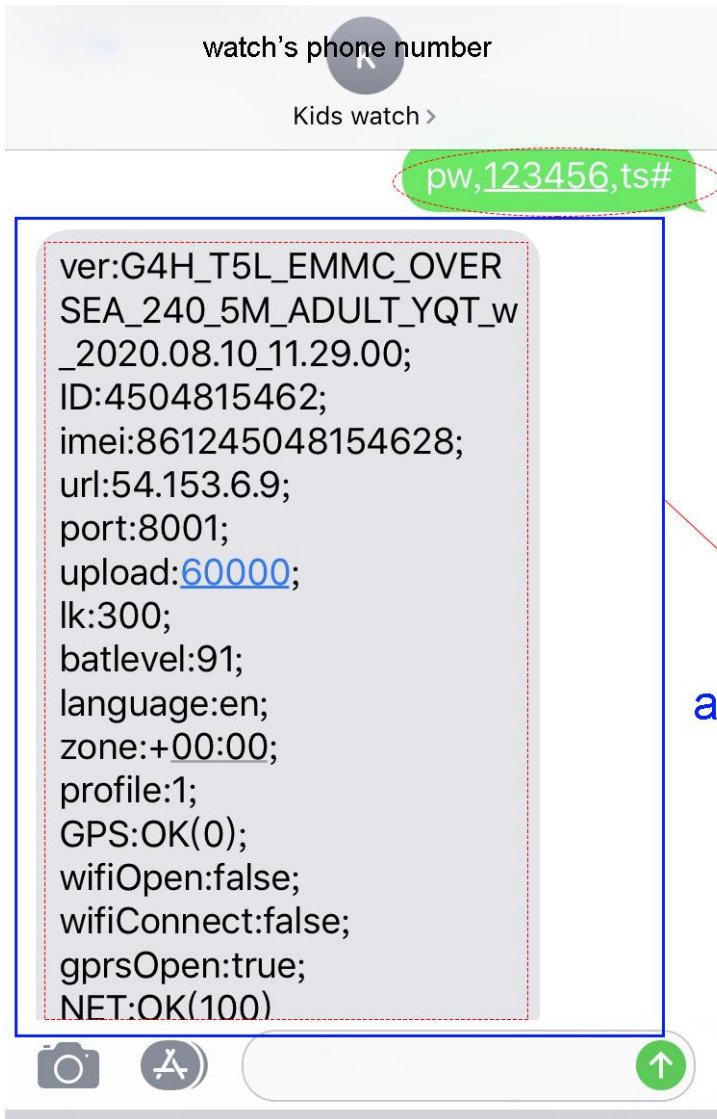
Turn off the watch before inserting card,if it still cannot work,try another card.

- SIM no 4G Data:

Test the status of the SIM card(make or receive call,GPS etc) by inserting it to your mobile phone to see whether the card is 4G with supported carrier and has been activated with all this functions.

- SIM & 4G Data

Please text message `pw,123456,ts#` (Use English input method) to the watch by phone,there will be an auto-reply message with IMEI and url code.Then please provide clear screenshot of the reply message and also picture of watch's Regcode to us for technical support.



pw,123456,ts#

text message

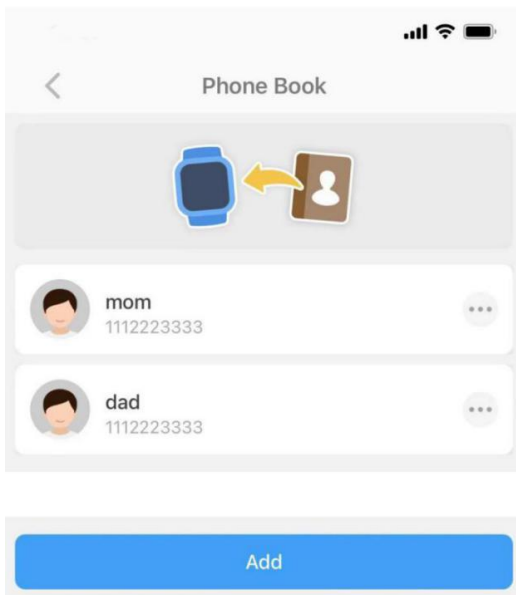
auto-reply message:send to us

## 2) the watch cannot be call in

Example:The watch can make phone calls,but when the phone calls the watch ,you hear busy line.

### Solutions:

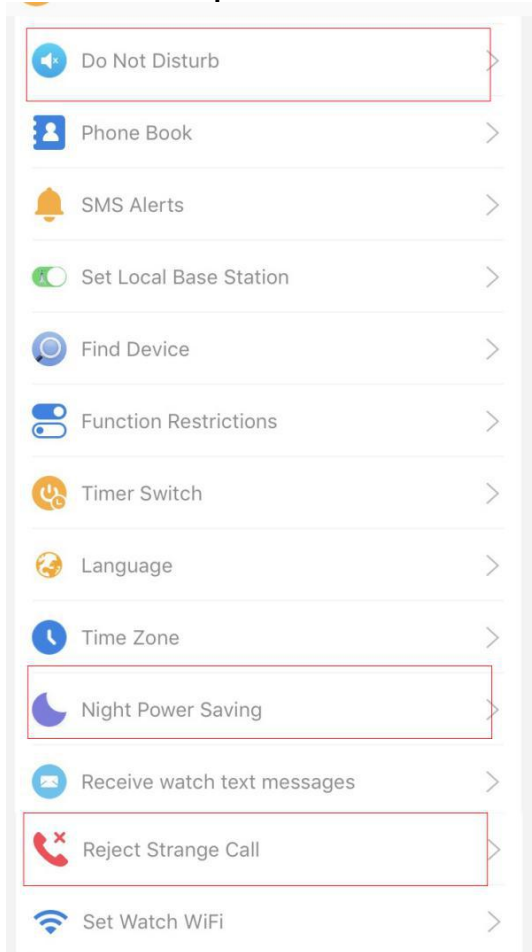
- Save phone number in the phonebook of the SeTracker2 phone App(unsaved phone number cannot call the watch)



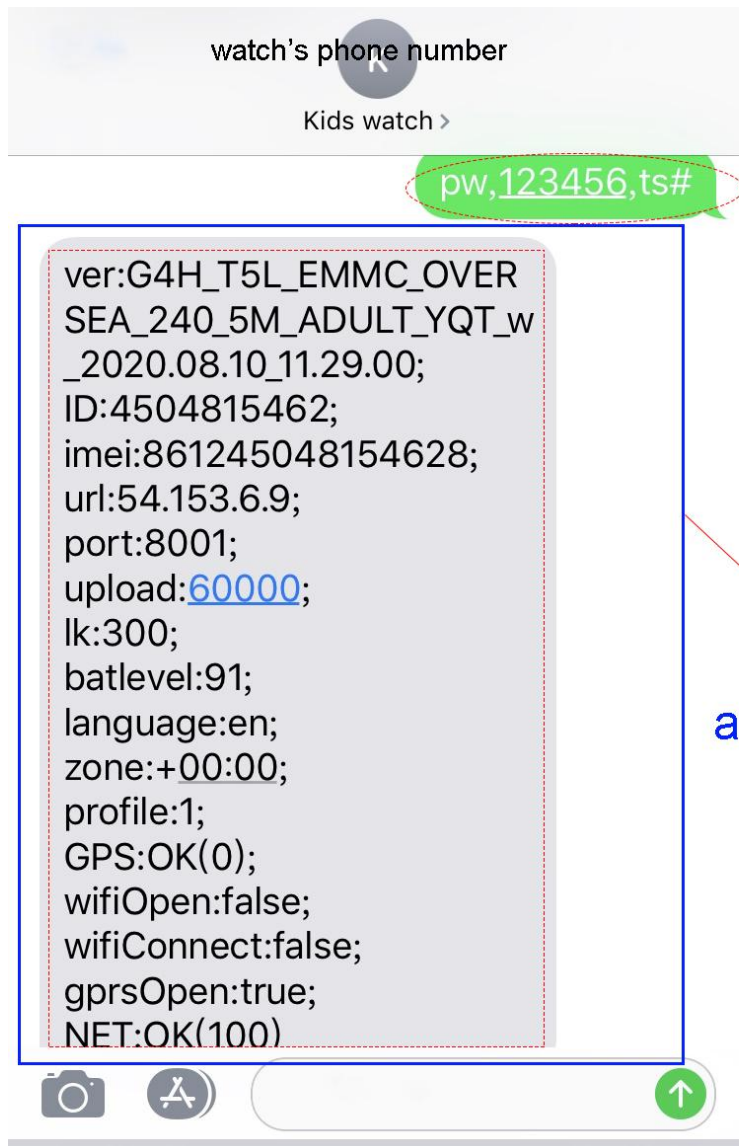
camelbellsus@outlook.com



- b. If the watch has been bound to phone App. Please check whether "reject strange call", "do not disturb", and "night power saving" mode is turned on in phone App. All these functions will not allow the watch to make or receive phone call in certain time.



- If the above function has been turned off successful, it will show message "successful". There may be a delay in the network, so try a few more times until it shows "successful".
- c. If you tried all above, but it still cannot work. Please send text message pw,123456,ts# to the watch by phone (the watch must be inserted with card, the text message must be entered in English input method). There will be an auto-reply message with IMEI and url code. Then please provide clear screenshot of the message and also clear picture of watch's Regcode for technical support.



pw,123456,ts#

text message

auto-reply message:send to us



### 3) network not available

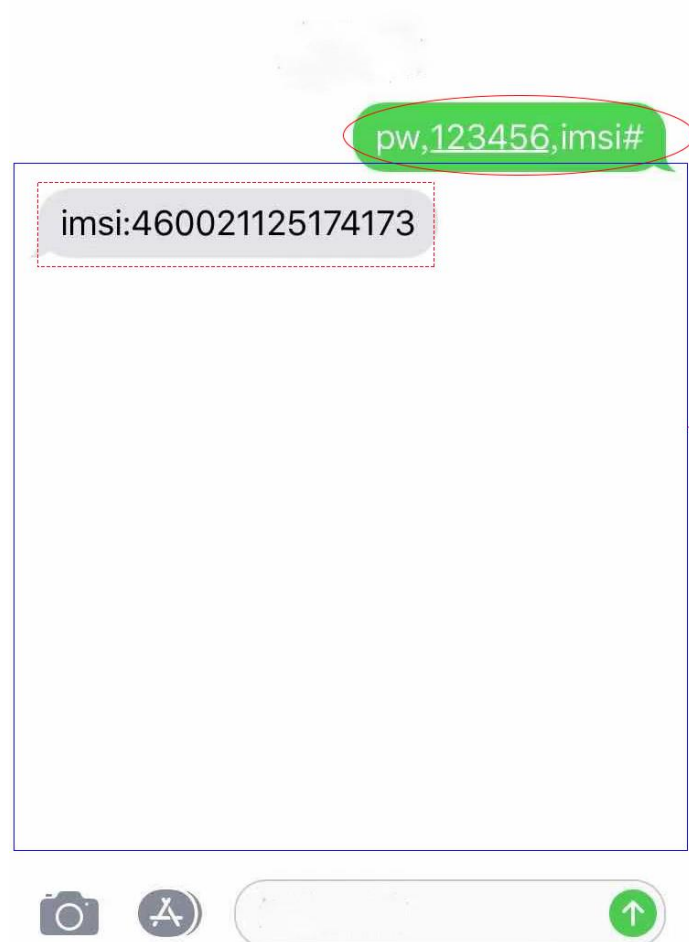
In wifi state, the watch can be used and connected. But the network cannot be connected in SIM state.

For example, you can make or receive phone call. But you are not able to receive or send chat message.

#### **Solutions:**

- Reset APN to default by yourself
- If you don't know how to reset APN. Please provide APN information to us for technical support.

Please send text message pw,123456,imsi# to the watch by phone (the watch must be inserted with card, the text message must be entered in English input method). There will be an auto-reply message with imsi code. Then please provide clear screenshot of the auto-reply message and clear picture of watch's regcode to us for technical support.



text message

auto-reply message: send to us



#### **4) the App cannot be registered**

##### **Solutions:**

- If you are not the first person to bind this watch, you need to obtain authorization from the first person.
- If you haven't bound the watch, but it shows need to obtain authorization from the administrator account, and you don't know the administrator account, please contact us for technical support to reset the device ID.

#### **5) the device number does not exist when you add device**

##### **Solutions:**

“Please scan or input device ID”

When you input the device ID, it shows “please confirm the registration code is correct”

- Please note the device ID is Regcode, not IMEI.
- If it still cannot work, please contact us to get correct device ID.



#### **6) the watch cannot be charged**

##### **Solutions:**

- The watch needs to be charged for at least 4 hours before first use.
- When charging, place the watch flat with the screen facing down so that the magnetic charging port can be fully contacted.
- Change a charging plug (if the charging plug is broken, it will not be charged).

If you tried above but it still cannot charge, please contact us to solve it.



- **10.Contact us**

Technical Support:

Email:camelbellsus@outlook.com