MultiPoint Upgrade Brief

Firmware update

1. Open the APP page, the pop-up window shows [New firmware detected].
2. Click [Update], Firmware Update page poped up, click [Upgrade Now] - the interface shows: during the upgrade process, make sure that the left and right earbuds are always outside the charging case, click [OK].
3. During the upgrade process, please don't leave this page, after the progress reaches 100%, the interface will show [Headphones are restarting], after the upgrade is completed, the interface shows [Firmware Updated] - Click [Done] to complete the firmware update.
4. If the update fails, reconnect the APP and try again.

Multipoint Paring

1. Click [Multipoint Pairing] at the bottom of the main page, The page will jump to the next page.
2. Click [Yes] to open the Multipoint Pairing function on the pop up page.
3. After [Headphones are restarting] displays, open [Multipoint Pairing] button, and select [Connect To The Second Device] at the bottom of the page
4. If you want to connect two devices, including cell phones, you can connect through the App: select [connect to the second device], re-enter the pairing mode, and then follow the prompts to connect to the second device.
5. At this time, the headphones has been connected to two devices, including cell phones, you can manage the Bluetooth connection of these two devices through the App

FAQ

Q: Does one of the devices connected to the App's Multi-point connection have to be a cell phone? Or can the headset be upgraded to connect to any two devices through the App?
A: The App can turn on and off the multi-point connection function of the headphones, once the multi-point function is turned on, the headphones can be connected to any two devices (cell phone/pad/computer/watch can be). Under the premise of connecting device 1, put the headphones into the box, long press to enter pairing, you can connect device 2.

Q: What is the scope of App's management of multi-point connection, and how to switch the priority of using App in different usage scenarios?

A: App just can manage the Bluetooth connection of two devices, can't manage the audio switching. Namely:

1) Manage connection: you can connect or disconnect device 2 in App, as well as manage the headphones' connection record.

2) Music switching: App can't manage it. For example, with device 1 already connected, the headphones are connected to devices 1 and 2, whichever device plays the music first, the headphones output the audio of whoever first (for example, device 1), until you manually click pause on device 1 and click play on device 2, the audio will not be switched from device 1 to device 2.

3) Call switching: Calls have the highest priority, no matter which device plays the song, the device with the incoming call will automatically grab the audio output of the headphones.