1.字体颜色: 黑色 Pantone Black 3 C
橙色 Pantone 1505C

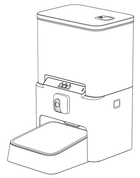
2.单页尺寸: 140x144mm，（七折页）展开尺寸: 980x144mm

3.材质：128G双铜，双面彩色印刷

折页首页

Automatic Pet Feeder

Instruction Manual Video Edition



Please read the instruction manual carefully before using the product

Safety Instruction

1. Children need to be used in the company of adults.
2. Do not use the feeder for pets who cannot reach the food tray or have physical disabilities.
3. Do not immerse the foundation in water, which will damage electronic components such as the control pane.
4. Do not place any foreign objects in the pet feeder.
5. Do not place wet food or spoiled pet food in the feeder.
6. Do not disassemble the equipment by yourself.
7. Do not modify the pet feeder.
8. If the equipment malfunctions or parts are damaged, do not repair the pet feeder by yourself, contact your seller immediately to solve the problem.
9. Be sure to unplug the product when not in use or before cleaning it.
10. If the equipment's power plug becomes wet, turn off the power at the outlet and do not attempt to unplug it.

Notice

1. Please do not let your pet to chew or swallow any of the accessories. If you are worried about damage to the power cord, please buy a cord conduit (hard plastic protector) at a hardware store to protect the cord.
2. Do not place the feeder in the sun or in a place where the ambient temperature does not match, the normal operating ambient temperature of the feeder is 0 ℃ ~ 40 ℃.
3. Do not use rechargeable batteries, please use an alkaline Size D battery for the power supply.
4. Check the battery regularly. be sure to replace the battery if you are traveling or on business.
5. Do not lift the feeder directly by the lid, food bucket and food basin. You need to hold the base with both hands to lift it and transport it, and be careful to unplug the power plug at the same time.
6. Please use dry food with a pet food size range of 3-10 mm.. Avoid food jams or blockage of the food outlet due to oversized food.
7. Please read and follow all important instructions listed on the pet feeder and packaging carefully.

Packing List

After opening the product package, please make sure the pet feeder is intact, please check the list to make sure the accessories are complete.

Hosts

Accessories

❶ User's manual ❷ The power cable ❸ The power adapter

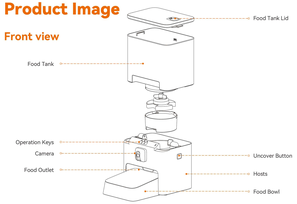
❺ Food Bowl

❻ Quick Guide

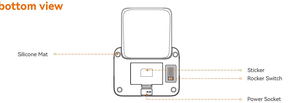
* In order to provide better products, we regularly make product improvements. When the product picture is slightly different from the real thing,please refer to the real thing.

Product Image

Front view



bottom view

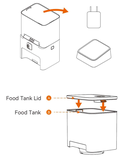


Installation Sequence

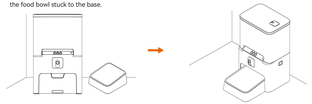
❶ **Remove the unit from its packaging, open the lid of the food tank and remove the power adapter and food bowl.**

❷**Component installation sequence:**

（1）Align the food tank lid (A) with the slot position on the food tank (B) and press lightly to tighten.



（2）Place the feeder base on a level surface with the food bowl stuck to the base.



Key Description

Feeding button/unlocking button: Press once to feed manually. If there is a recording, it will play the recording once.The device is not operated for the 60s, when you here a "di" sound, it automatically locks.Press and hold for 3 seconds again and the device will unlock after "didi" sound.
Any key can not be operated in the locked state; you can set to cancel the automatic locking function of the device on the APP.

Recording button: Press and hold for 1s to start recording with a "di" sound, release to end recording with "didi" sounds. The maximum recording time is 10s.

Reset: In unlocked state, press and hold for 6s until a "di" sound is heard, and the device is restored to factory settings. All data including network configuration information, feeding plan, feeding records, etc. are cleared.

Note:
(1) The key is automatically locked after 60 seconds of no operation
(2) The use of the key needs to be in the key unlocked state to be effective.

Indicator light color	Indicator light signal	Device status
White	Flashing	Device on network/device failed to network/device offline
	constant brightness	Device network connection successful
Orange	Flashing	Food outlet clogged
Red	Flashing	Insufficient power/residual food
	constant brightness	Food clogged abnormal

Note:
When the equipment malfunctions (low battery, stuck food abnormally, insufficient residual food, clogged food outlet), APP will push abnormal alerts.

Description of Low Power Consumption

1. When the device is not connected to the power supply, it is battery-powered by default, if you need to use it unplugged, please make sure the device has been installed with batteries as required.
2. When the device is battery-powered, the power is limited, to ensure the long life of the device and not affect the feeding, the device lasts for 60 seconds without operation and then enters the low-power mode, which does not support APP remote control, but the feeding results and device status will continue to be displayed.
3. If you need to use the APP function, please connect the power cord and use it after successful network distribution.

Note: When the device is battery-powered, the device key or APP terminal continues to have no operation for 60 seconds, the device indicator changes from white light to off, and the device enters the low-power mode, and a long press of the key for 3 seconds can unlock and wake up the device.

Care Instructions

1. Please clean the feeder regularly to keep your pet's health.
2. You can clean the unit when the product starts to get dirty and the food bowl has a lot of loose food. The lid food tank, and food bowl can be directly removed and rinsed clean with water; the bottom main unit is not removable, so please wipe it clean with a rag or damp paper towel with a light wipe.
3. Do not put the product in the dishwasher, otherwise it will be permanently damaged!

折页尾页

FCC WARNING

This device complies with part 15 of the FCC Rules. Operation is subject to the following twoconditions: (1) this device may not cause harmful interference, and (2) this device must acceptany interference received, inc luding interference that may cause undesired operationAny changes or modifications not expressly approved by the party responsible for compliance- could void the user's authority to operate the equipment.
NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to providereasonable protection against harmful interference in a residential installation. This equipmentgenerates, uses and can radiate radio frequency energy and, if not installed and used inaccordance with the mnstructions, may cause harmful interference to radio communicationsHowever, there is no guarantee that interference will not occur in a particular installation.If this equipment does cause harmful interference to radio or television reception,which can be determined by turning the equipment off and on, the user is encouraged to try tocorrect the interference by one or more of the following measures:
--Reorient or relocate the receiving antenna.
--Increase the separation between the equipment and receiver.
--Connect the equipment into an outlet on a circuit differentfrom that to which the receiver is connected.
--Consult the dealer or an experienced radio/TV technic ian for help.
To maintain compliance with FCC's RF Exposure guidelines, This equipment should beinstalled and operated with minimum distance between 20cm the radiator your body: Useonly the supplied antenna.

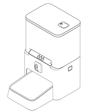
Specification

Food Tank Capacity: 6L.
Power supply: DC 5V/1A power adapter; 3pcs alkaline D size batteries
Power adapter: AC110-240V input, DC5V output
G.W:1.98±0.1kg
Size: 22.2*18.6*36.3cm
Manufacturer: Huizhou Dudu Pet Products Co., Ltd
Factory Address: 2nd floor, Building 2, Zone D, Qiaosheng Industrial Park, Lilin Town, Zhongkai High tech Zone, Huizhou City
BE-011-D

Instructions

01 | Installation

❶ Complete assembly in the order of installation.



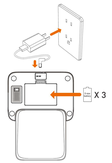
02 | Connect the power supply

❶ Plug the 5V/1A power adapter into a wall socket and connect the device.

❷ The boat switch on the bottom of the device can be used to cut off or turn on the power supply of the device. After plugging in the power adapter, you need to turn on this switch synchronously, at this time, the LED lights up to indicate that the device has been energized.

❸ Open the battery compartment on the bottom of the unit and install 3pcs alkaline D size batteries (not required) in case of power failure.

Note:
1) Batteries must be purchased by yourself.
2) Before connecting to the power supply, make sure all parts are clean and completely dry.



03 | Pouring pet food

❶ Fill the food tank with dry pet food and close the lid.

Note:
1) Do not place wet or spoiled pet food.
2) The recommended pet food size range is 3-12 mm.

05 | locking/Unlocking

❶ The device is not operated for the 60s, when you here a "di" sound, it automatically locks.

❷In unlocked state, press and hold 3s until a "di" sound is heard, and the device is restored to factory settings.

Note:
1) Any button is not operable in the locked state, the device must be unlocked for normal use.
2) The locked state does not affect the APP operation.

07 | Reset

❶ press and hold for 6s until a "di" sound is heard, and the device is restored to factory settings. All data including network configuration information, feeding plan, feeding records, etc. are cleared.

04 | Recording

❶ Press and hold for 1 second to start recording, release to end recording with two "didi".The maximum recording time is 10 seconds.Repeat this process each time to change your recording.

Note:
1) In the case of an existing recording, short press 1 time to play 1 recording.
2) After the food is discharged, 1 recording is played to remind the pet to eat, if the recording is not available, please long press the 3s key and then repeat this operation.

06 | Feeding

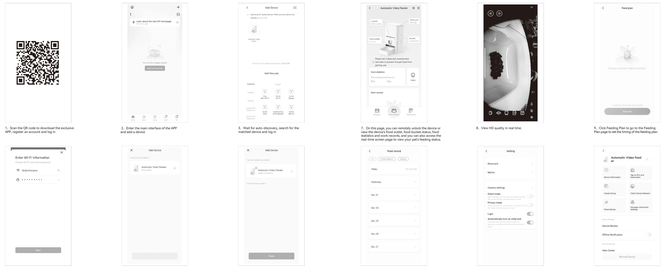
❶ Manual feeding: 1 portion of food with a short press, 1 recording will be played at the same time.

Note:
Manual feeding will not affect the feeding schedule.

08 | Fault Alarm

❶**food outlet blockage:** Before feeding, the device will detect the food outlet channel, if the food outlet passes through the blockage, in order to avoid the accumulation of pet food, the equipment will not perform feeding (including manual feeding and scheduled feeding) until the food outlet channel is unblocked and the fault is lifted, then the equipment can operate normally.

Smart Life APP Specific Operations



1. Scan the QR code to download the exclusive APP, register an account and log in.
2. Enter the main interface of the APP and click a device.
3. Wait for auto-discovery, search for the matched device and tap it.
4. Enter connection information and wait for the device connection to complete.
5. Please wait patiently for the device connection to complete.
6. Device connected successfully.
7. On this page, you can remotely unlock the device (if the device is locked), view the feeding plan, feed manually and send records, and you can also access the more settings interface to set up and modify feeding status.
8. View HD quality in real time.
9. Click Feeding Plan to go to the Feeding Plan page to set the timing of the feeding plan.
10. Click Feeding Records to go to the Feeding Records page to view feeding records and feeding videos.
11. Go to the device settings page to make settings such as message notifications, indicator lights, and so on.
12. Entering the device information page, you can see the device information and network of the device, and you can also perform functions such as sharing, device upgrading and removing devices.

Simple Troubleshooting

Problem Solution

Q: Why does the feeder flash red when I power it up and use it for the first time?
A：The device has a residual food detection function, after powering on, it will carry out residual food detection, when the residual food is less or lack of food, the device will blink red. If you encounter this situation, please add enough pet food when you are ready to use.

Q: APP can't connect to the device?
A：1) Don't use Chinese for WiFi name and password, don't use more than 12 digits, please use the combination of numbers and letters, support 2.4GWiFi signal and 5GWiFi signal.
2) Some part of the software conflict in the phone can also cause network connection failure, please restart the phone, close the non-system software that starts automatically on the phone, open the phone Bluetooth and positioning, and then try to reconnect again.

Q: Device is unresponsive at power up?
A：First check if the power supply is plugged in and the boat switch is on. If all are plugged in, please check whether the power adapter and power cord are damaged, if any damaged, contact customer service to deal with it.

Q: The device does not outlet food accurately or does not outlet food?
A：Please check whether the food tray is overloaded with food and whether the food channel is blocked; usually you need to clean the food outlet and food channel in time; when using battery power supply, please check whether the battery is dead or not, and whether the battery is leaking;When using battery power, please check whether the battery is dead or not, and whether the battery is leaking.

Q: The device shows offline?
A：Please check whether the distance of the device from your home router is more than 10 meters (effective distance of 10 meters); try not to separate walls in the middle, according to the characteristics of WiFi, separating walls WiFi signal will be sharply reduced.
According to the characteristics of WiFi, the WiFi signal will drop sharply and the connection will be unstable, which will cause the device to go offline. At the same time, when the network is poor, there is a delay in the actual state of the device.

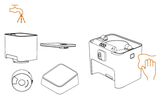
Q: Does the camera support manual adjustment by APP?
A：Support, users can adjust the camera angle artificially through APP.

Cleaning Instructions

Clean the device as follows

（1）Removing the food tank: press and hold the left and right side buttons A of the main unit at the same time.Remove the food tank.

（2）Removing the food tank lid: Press the food tank lid button to remove the lid.

（3）Open the bottom bracket: Rotate the B bottom of the food drum to open the bottom bracket.

（4）Cleaning and drying: Clean the removed parts and dry them;The main unit part can be wiped with a wet towel, do not rinse with water.