

# **T Tablet 2**

**USER MANUAL**

**Note:**

This is a user manual for T Tablet 2.

There may be certain differences between the user manual description and the Tablet's operation, depending on the software release of your tablet or specific operator services.

**Help**

Refer to the following resources to get more FAQ, software, and service information:

**Consulting FAQ**

Go to [www.tcl.com/global/en/service-support-mobile/faq.html](http://www.tcl.com/global/en/service-support-mobile/faq.html)

**Finding your serial number or IMEI**

You can find your serial number or International Mobile Equipment Identity (IMEI) on the packaging materials. Alternatively, choose **Settings > My device > Status > IMEI** on the tablet itself.

**Obtaining warranty service**

First follow the advice in this guide or go to <https://www.tcl.com/global/en/support-mobile.html>

Then check hotlines and repair centre information.

For more information about limited warranty, please go to <https://www.tcl.com/global/en/warranty>

**Viewing legal information**

On the tablet, go to **Settings > My device > Legal information**.

**Viewing information about energy labelling**

For detailed information about energy label, please go to <https://eprel.ec.europa.eu/screen/product/smartphonestablets20231669/2341599>

**Cybersecurity requirements**

To comply with the cybersecurity requirements of the Radio Equipment Directive 2014/53/EU, please set a strong password upon the device's first use.

Thank you for choosing the T Tablet 2. In order to maintain your device in optimal condition, please read this manual and keep it for future reference.

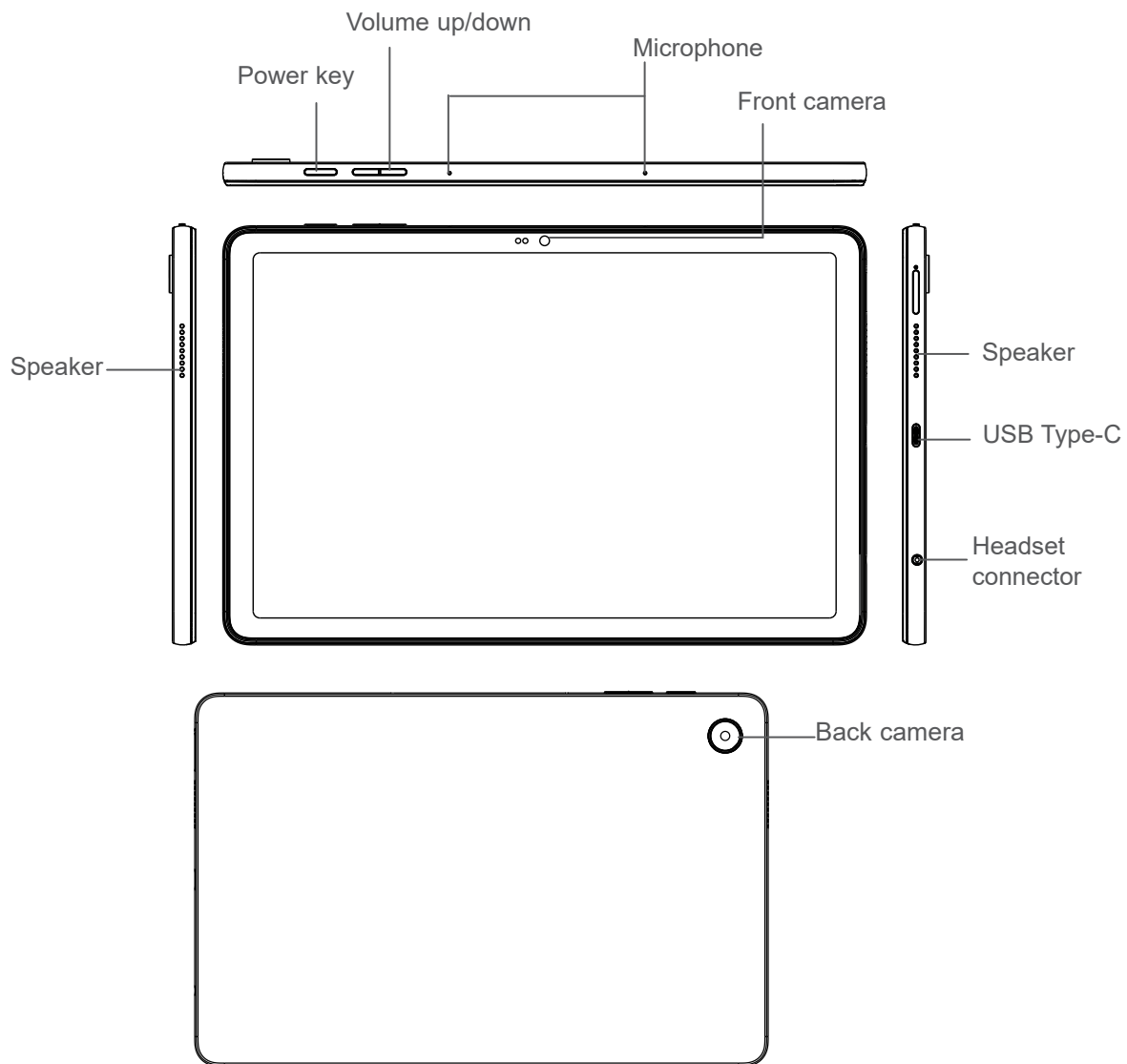
# Table of Contents

1	Your device.....	5
1.1	Keys and connectors .....	5
1.2	Accessibility .....	6
1.3	NXTPAPER mode .....	6
2	Getting started.....	6
2.1	Setting up.....	6
2.2	Powering on your tablet.....	7
2.3	Powering off your tablet.....	7
2.4	Home screen.....	7
2.5	Widgets .....	9
2.6	Volume adjustment.....	9
3	Personalize your tablet.....	10
3.1	Language .....	10
3.2	Date & time .....	10
3.3	Display .....	10
3.4	Sound.....	10
3.5	Digital Wellbeing & parental controls .....	11
3.6	Gesture .....	11
3.7	Backup & Factory Reset .....	11
4	Applications.....	11
4.1	Contacts .....	11
4.2	Messages.....	13
4.3	Magenta AI .....	14
4.4	Calendar.....	14
4.5	Clock .....	15
4.6	Calculator .....	16
4.7	Camera .....	16
4.8	Photos .....	17
4.9	Gmail.....	17
5	Google applications.....	18
5.1	Chrome .....	18
5.2	Gmail.....	18
5.3	Maps .....	19
5.4	Photos.....	19
5.5	Meet .....	19
5.6	YouTube .....	19
5.7	Play Store.....	19
5.8	Google.....	19
5.9	Files.....	19
5.10	Find Device .....	19
5.11	Gemini.....	19

6	Settings .....	19
6.1	Wi-Fi.....	20
6.2	Bluetooth .....	20
6.3	Network & internet .....	21
6.4	Connections .....	21
6.5	Home screen & lock screen.....	22
6.6	NXTPAPER zone .....	22
6.7	Display .....	23
6.8	Sound.....	23
6.9	Notifications.....	23
6.10	Smart Manager .....	23
6.11	Storage.....	23
6.12	Apps .....	23
6.13	Advanced features .....	23
6.14	Security & privacy .....	24
6.15	Location.....	24
6.16	Safety & emergency.....	24
6.17	Accounts .....	24
6.18	Digital Wellbeing and parental controls .....	24
6.19	Google.....	25
6.20	Accessibility.....	25
6.21	System .....	25
7	FOTA Upgrade .....	25
8	ECO design technical information.....	26
9	Regulatory & safety.....	26
10	Troubleshooting.....	29
11	Specifications .....	31
12	Accessories .....	32

# 1 Your device

## 1.1 Keys and connectors



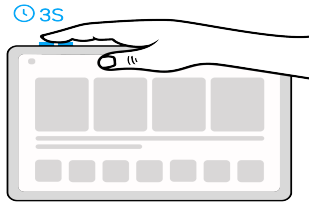
### Power key

- Press: Lock the screen/Light up the screen.
- Press and hold: Open the Magenta AI assistant.
- Press and hold the **Power** key and **Volume up** key: Show the popup menu to select **Power off/Restart**.
- Press and hold the **Power** key and **Volume down** key to take a screenshot
- Press and hold the **Power** key for at least 10 seconds to force reboot.

### Volume keys

- Adjust the media volume while listening to music or a video, or streaming content.
- While using the **Camera** app, press **Volume up** or **down** key to take a photo. or touch and hold to take several photos.

## 1.2 Accessibility<sup>(1)</sup>



Press **Volume Up** and **Volume down** keys simultaneously for 3s to activate the accessibility features.

Turn on hearing assistance, go to **Settings > Accessibility > TalkBack**.

Hearing assistance is based on TalkBack technology, a gesture-based screen reader that lets you use the device without looking at the screen. TalkBack provides an spoken audio of the screen content from battery level to the app your finger is on.

## 1.3 NXTPAPER mode

NXTPAPER mode offers superior image quality with reduced glare and reflections. Go to **Settings > NXTPAPER Zone** to select your preferred mode.

- Ink Paper Mode: Paper-like display effect with black and white ink, which brings an immersive e-ink like reading experience.
- Colour Paper Mode: Low saturation and soft colour display effect, bringing a paper-like experience to improve all-round eye comfort.
- Regular Mode: High definition bright original colours display effect.

# 2 Getting started

## 2.1 Setting up

### Inserting or removing the SIM/microSD™ card

You must insert your Nano SIM card to send message using your network.



Your tablet only supports Nano SIM cards. In order to avoid damaging your tablet, do not attempt to insert other SIM types, such as Mini or Micro cards.

**Note:** Even if the SIM card isn't inserted, you can still use some of the features on your tablet and access the internet by connecting to a Wi-Fi network.

### Registering an E-sim card

- Connect to WiFi, touch **Settings > Network & internet**.
- Touch **+ Add SIM > Set up an eSIM**.
- Scan the QR code and wait for Downloading.
- After downloading, touch **Settings** to set E-sim card.

### Set E-sim

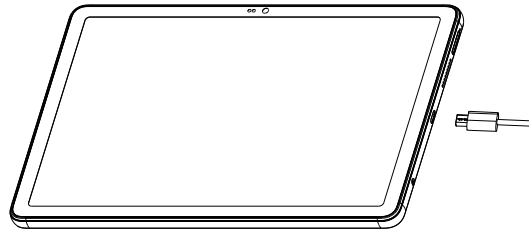
After downloading E-sim configuration document, access to Mobile network, choose the E-sim document and touch YES..

### Delete E-sim configuration document

Connect your device to WiFi or mobile data. Touch **Settings > Network & internet > Carrier > DELETE**.

<sup>(1)</sup> Application availability may vary depending on the country and operator.

## Charging the battery



You are advised to fully charge the battery (■). Charging status is indicated by a percentage displayed on screen. The percentage increases as the tablet is charged.

Learn more about battery life and proper use to maximize your battery's performance.

- Don't use or place your device in extreme temperatures. Extreme temperatures, whether too high or too low, can accelerate battery degradation and reduce its overall lifespan. For optimal performance, the manufacturer's recommended operating temperature range is 0°C (32°F) to 40°C (104°F).
- Deactivate Wi-Fi, GPS, Bluetooth when not in use.
- Deactivate auto-syncing of apps, close unnecessary apps.
- Turn display off by pressing the power key when the device is not in use.
- Set Screen timeout to a short interval.
- Lower the screen brightness.
- After charging 100%, disconnect charger from the plug. Do not keep device constantly under charge, this will reduce the battery life.
- Think of activating your tablet's **Intelligent charging mode (Settings > Smart Manager > Battery > Battery health > Intelligent charging mode)** to stop charging at 80% battery level, for a longer battery life.
- To minimize the effect, it is recommended to use fast charging only when necessary and avoid keeping the battery at high charge levels for extended periods.

Battery capacity and usage hours may vary depending on device settings and usage patterns.

**Note:** For environmental reasons this package may not include a charger, depending on the device you purchased. This device can be powered with most USB power adapters and a cable with USB Type-C plug.

To correctly charge your device you can use any charger as long as it meets all applicable standards for safety of information technology equipment and office equipment with minimum requirements as above listed.

Please do not use chargers which are not safe or do not meet the above specifications.

For more information about battery management, please go to **Settings > Smart Manager > Battery > Battery health**.

## 2.2 Powering on your tablet

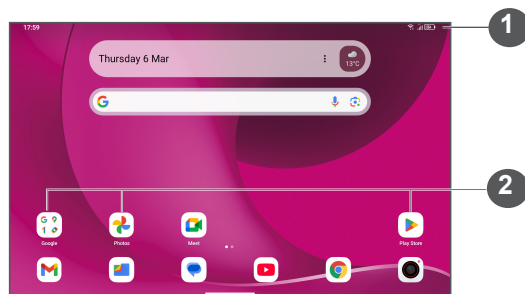
Hold down the **Power** key until the tablet powers on, unlock your tablet (Swipe, PIN, Password or Pattern) if necessary and confirm. The Home screen is displayed.

## 2.3 Powering off your tablet

Press and hold the **Power** key and **Volume up** key until options appear, then select **Power off**.

## 2.4 Home screen

You can bring all the items (applications, shortcuts, folders and widgets) you love or use most frequently to your Home screen for quick access.



## 1 Status bar

- Status/Notification indicators
- Swipe down to open the Notification panel.

## 2 Favorite tray applications

- Enter the application.
- Long press to move or remove applications.

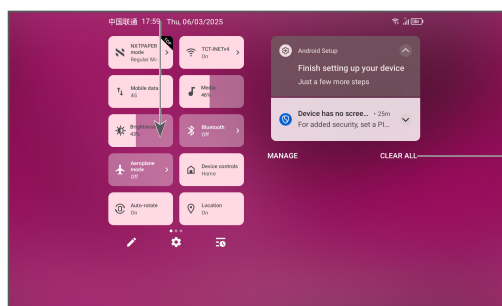
### Auto-rotate screen

From the app list, touch **Settings > Display > Auto-rotate screen** to enable the function.

### 2.4.1 Status bar

From the Status bar, you can view both tablet status (on the right side) and notification information (on the left side). Swipe down the Status bar to open the Notification panel and Quick Settings panel as well. Swipe up to close it.

#### Notification panel

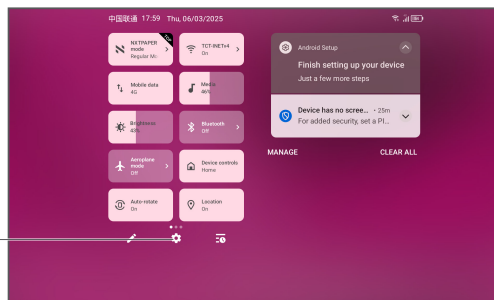


Clear all notifications  
(ongoing notifications  
will remain)

#### Quick Settings panel

From the Quick Settings panel you can enable or disable functions or change modes by tapping the icons

Touch to open **Settings**, to  
view the full list of settings.



### 2.4.2 Locking and unlocking your screen

To protect your tablet and privacy, you can lock the tablet with a pattern, PIN, or password, etc.

#### To create a screen unlock Pattern

- From the Home screen, touch **Settings > Security & privacy > Device unlock > Screen lock**.



- Set your own pattern.

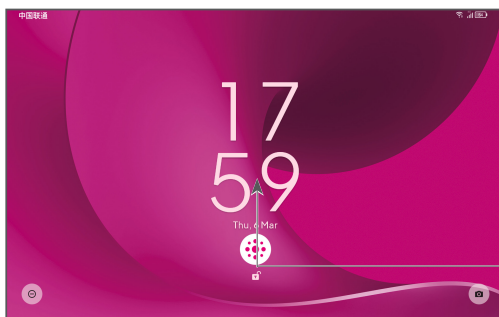
### To lock tablet screen

If your tablet remains inactive for a period of time, it will automatically lock the screen and enter sleep mode to save power. Go to **Settings > Display > Sleep** and select a screen timeout period. You can also manually lock the screen by pressing the Power key once.

### To unlock the tablet screen

Press the **Power** key once to light up the screen, swipe up and unlock the screen with the method you have set.

If you have chosen **Swipe** as the screen lock, you can press the **Power** key to light up the screen, then swipe up to unlock the screen.



Swipe up to unlock the screen

## 2.4.3 Personalising your Home screen

### Add

You can long press a folder, an application or a widget and drag the item to your preferred Home screen.

### Reposition

Long press an item and drag it to the desired position and then release. You can move items both on the Home screen and the Favourite tray. Hold the icon on the left or right edge of the screen to drag the item to another Home screen.

### Remove

Long press an item and drag it up to the top of the **Remove** icon, then release.

### Create folders

To improve the organisation of shortcuts or applications on the Home screen and the Favourite tray, you can add them to a folder by stacking one item on top of another. To rename a folder, open it and touch the folder's title bar to input the new name.

### Wallpaper customisation

Long press an empty area on the Home screen, then touch **Wallpaper & style** to customise wallpaper.

## 2.5 Widgets


### Consult widgets

Long press the empty area on the Home screen, then touch **Widgets** to display all widgets.

Touch the selected widget and slide it to move to your preferred screen.

## 2.6 Volume adjustment

### Using the volume key

By default, press the **Volume** key to adjust the **Media** volume. To mute the sound, press **Volume Down** key until the icon  appears.

## Using the settings menu

From the Home screen, touch **Settings > Sound** to set the volume for media, notification, alarm, etc.

# 3 Personalize your tablet

## 3.1 Language


Choose from multiple languages supported on your device.

- Go to **Settings > System > Languages > System Languages**.
- Touch **+ Add a language** to select a language from the list.
- Touch your desired language.

## 3.2 Date & time

Go to **Settings > System > Date & time**.

### Set time automatically

Turn on  to set time automatically.

If Set time automatically is turned off, you will have the following two options to manually set the date and time:

- **Date**

Touch to open a dialog in which you can manually set the date.

- **Time**

Touch to open a dialog in which you can manually set the time.

### Set automatically

Turn on  to set time zone automatically.

If Set automatically is turned off, you will have the following option to manually set the time zone:

- **Time zone**

You can select the time zone and region manually.


### TIME FORMAT

You can also set the time format as locale default or 24-hour format Use Date & time settings to customise your preferences for how date and time are displayed.

## 3.3 Display

Go to **Settings > Display** to alter the following settings.

### Brightness

Slide  left or right to decrease or increase the brightness level.

### Mode

Light mode is default. you can choose Dark mode, which screen will become black in this mode, this makes it easier to look at your screen or read in dim light.

### Auto-rotate screen

Select whether the screen rotates automatically or not.

**Note:** Using your device in landscape mode while wearing polarized sunglasses may cut light from the screen.

## 3.4 Sound

### Adjusting volume

- Press the volume keys that are located on the right side of the device to adjust the Ring volume.
- You can also go to **Settings > Sound** to adjust the volume for notification, media and alarm.

#### Adjusting tones

- Go to **Settings > Sound**, select ringtones for notification and alarm as well as other sounds.

#### Adjusting other sounds

All other sounds that are related to screen locking, touch and power on & off can be adjusted by doing the following:

- Go to **Settings > Sound > More sound settings**.

### 3.5 Digital Wellbeing & parental controls

- Go to **Settings** and touch **Digital Wellbeing & parental controls** to find out how much time you have spent on the tablet and even on each app. You can customize the time limit for using the tablet.
- In addition, parents can restrict their children's usage time and manage their browsing habits.

### 3.6 Gesture

#### Back

- Swipe from the left or right edge of the screen and an arrow pops out, then release to return to the previous screen.

#### Home

- Swipe up from the thin line at the bottom of the screen to take you back to the main Home screen.

#### Recent Apps

- Drag a finger up from the thin line and hold it for a while to get recent apps. Touch to view recently used applications. Swipe up on the screen to remove a specific thumbnail from the list, or touch **Clear all** to remove all thumbnails from the list.

You can change the system navigation by going to **Settings > System > Navigation mode** then choose one type of navigation.

### 3.7 Backup & Factory Reset

- To transfer data from your device to another one, go to **Settings > System > Backup > Back up by Google one**, then you need set your backup account.
- To wipe all data in your device, go to **Settings > System > Reset options > Erase all data (factory reset) > Erase all data > Erase all data**. Then the tablet will restart.

## 4 Applications

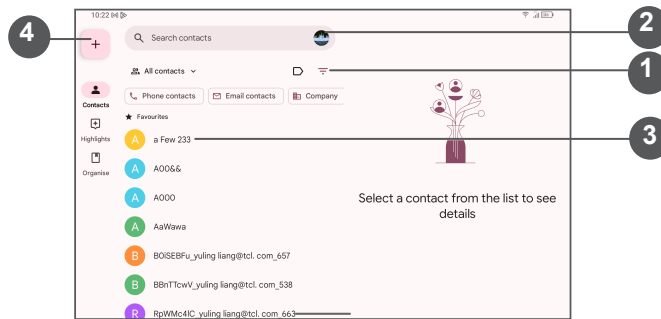
### 4.1 Contacts

**Contacts** enables quick and easy access to the contact you want to reach.

You can view and create contacts on your tablet and synchronise them with your Gmail contacts or other applications.

#### 4.1.1 Consult your Contacts

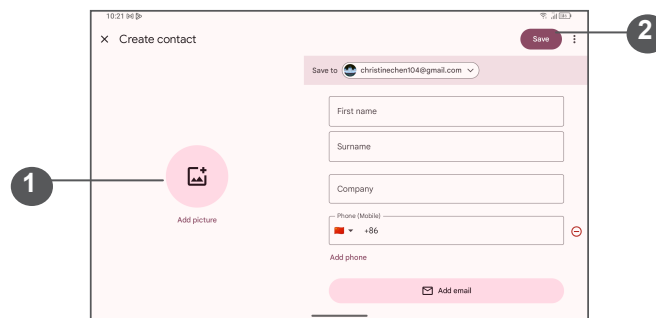
To see your contacts, touch  from the App drawer.



- 1 Display the contacts list option menu
- 2 Touch to search contacts
- 3 Long press to select contact(s) to delete
- 4 Add new contact

### 4.1.2 Adding a contact

- Touch **+** in the contact list to create a new contact.
- Enter the contact's name and other contact information, scroll the screen up and touch **Add fields** to open available labels.
- When finished, touch **Save**.
- To exit without saving, you can touch and then touch **Discard**.



- 1 Select a picture or take a photo for the contact
- 2 When finished, touch this icon to save

### 4.1.3 Editing your contacts



To edit contact information, touch  in the contact details screen.

When finished, touch **Save** to save.

### 4.1.4 Editing your contacts



Touch in the contact details screen to edit. When finished, touch **Save**.

### 4.1.5 Add to/remove from Favorites

- Touch a contact to view details then touch  to add the contact to favorites.
- Touch  again to remove a contact from favorites.

### 4.1.6 Deleting a contact


From the contact list screen:

- Touch and hold the contact you want to delete, then touch  and **Move to Bin** to delete.
- Touch and hold a contact and then mark the checkbox of the contacts you want to delete, touch  and **Move to Bin** to delete.



Deleted contacts will also be removed from other applications on the tablet or web the next time you synchronise your tablet.

#### 4.1.7 Sharing a contact

Touch and hold a contact you want to share, touch  Share on contact details screen, and then select the application to perform this action.

#### 4.1.8 Importing/ exporting contacts

This tablet enables you to import contacts from your internal storage to your tablet, and export your tablet contacts via a .vcf file for sharing with others.

#### 4.1.9 Available options

From the contact list, you may also make further changes to settings by touching **Organise**.



##### Settings:

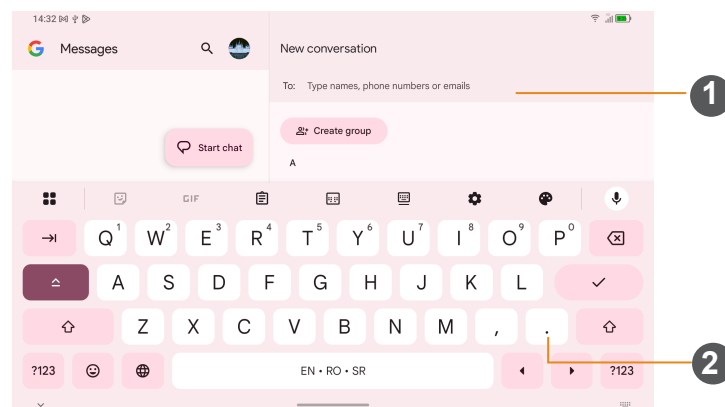
• Your info	Touch to set up your profile.
• Accounts	Touch to add account and configure related info.
• Sort by	Touch to sort the list by the first name or last name.
• Name format	Touch to choose whether to display first name first, or last name first.
• Theme .	Touch to choose screen theme on contact app
• Default account for new contacts	Touch to choose the default place to save a new contact.
• Phonetic name	Touch to choose display or hide phonetic name
• Undo changes	Undo all changes made from any point in the last 30 days

## 4.2 Messages

Use the messaging app  to send and receive text (SMS) and multimedia (MMS) messages.

#### 4.2.1 Creating a message


Touch  from the Home screen. On the message list screen, touch  **Start chat** to write text/multimedia messages.



① Enter name, phone number, or email address, or choose from Contacts.

② Insert emojis.

#### 4.2.2 Sending a text message

To add recipients, enter the name or number of the recipient in the **To** bar. Touch the **Text message** bar to enter the text of the message. When finished, touch  to send the text message.


### 4.2.3 Sending a multimedia message

MMS enables you to send video clips, images, photos, animations, slides and sounds to other compatible devices and email addresses.


An SMS will be converted to MMS automatically when media files (image, video, audio, etc.) are attached, or subject or email addresses are added.

To send a multimedia message, enter the recipient's number in the **To** bar. Touch the **Text message** bar to enter the text of the message.

Touch  to attach stickers, location, contacts, etc.

When finished, touch  to send the multimedia message.

### 4.2.4 Manage messages

When receiving a message,  will appear on the **Status bar** as a notification. Swipe down the **Status bar** to open the **Notification panel**. Touch the new message to open and read it. You can also access the **Messages** application and touch the message to open it.

Messages are displayed as a conversation.

Touch a message to enter the message composing screen:

To adjust message settings, touch  and select **Message settings** on the message list screen.

## 4.3 Magenta AI

Perplexity Assistant

This device is equipped with a digital assistant from Perplexity, which can process voice commands, text inputs, and even visual information through the device's camera. Based on AI technology, help is always at your fingertips and allows you to interact with your surroundings and on-screen content in novel ways.

### 4.3.1 Opening Perplexity Assistant:

- Double click the Power key on the right side of the device, or
- Open it via the Magenta AI button  near the bottom center of your lockscreen


To leave the assistant, click anywhere on the upper half of the screen.

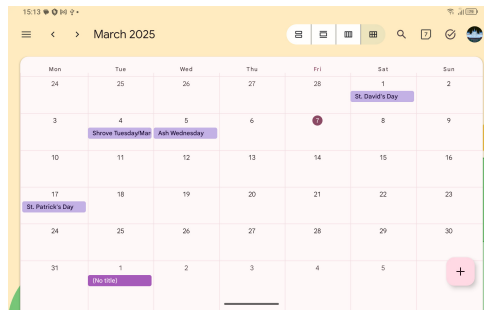
### 4.3.2 Changing Settings:

- Go to **Settings > Advanced features > Power key > Double press power key** to change the gesture of double click Power button to open Camera or Perplexity Assistant.
- Go to **Settings > Home screen & Lock screen > Lock Screen settings > Magenta AI Button** to enable or disable Magenta AI Button on the device lockscreen.
- To make use of the full potential of the Perplexity Assistant (e.g. interact with on screen content), go to **Settings > Apps > Default Apps > Digital assistant app** to choose **Perplexity** as default assistant.

When this is set, the Perplexity Assistant can be open via long press the Power Key.


## 4.4 Calendar


You can display the Calendar in Schedule, Day, Week or Month view. Touch one of these icon  to select your desired calendar view.





#### 4.4.1 Creating new events

You can add new events from any Calendar view.

- Touch .
- Fill in all required information for this new event. If it is a whole-day event, you can select **All-day**.
- Invite guests to the event. Enter the email addresses of the guests you want to invite. The guests will receive an invitation from Calendar and Email.
- When finished, touch **Save** from the top of the screen.

To quickly create an event from the Day, Week, or Month view screens, touch an empty spot to select a target area which will then turn , then touch the icon to create the new event.

#### 4.4.2 Deleting or edit an event

- To delete or edit an event, touch the event to enter its details screen. Touch  to edit the event.
- Touch  and then Delete to remove the event.

#### 4.4.3 Event reminder

If a reminder is set for an event, the upcoming event icon  will appear on the Status bar as a notification when the reminder time arrives.

- Swipe down the Status bar to open the Notification panel
- Touch an event name to view the Calendar notification list.


### 4.5 Clock

Your tablet has a built-in clock. swipe up the Home screen, then touch **Clock**.

#### 4.5.1 Alarm

From the Clock screen, touch **Alarm** to enter the **Alarm** screen.

Turn on  to enable the alarm.

Touch  to add a new alarm:

Touch a currently existing alarm to enter the alarm editing screen.

Touch  to delete the selected alarm.


#### 4.5.2 Clock




To view the world clock, touch Clock on the Time screen.

Touch  to add a time zone.

#### 4.5.3 Timer






From the Clock screen, touch Timer to enter the **Timer** screen.

- Select the time.
- Touch  to start the countdown.

- Touch  to Pause.
- Touch  to reset.
- Touch  to add one more minute for the current timer.

#### 4.5.4 Stopwatch

From the Clock screen, touch **Stopwatch** to enter the **Stopwatch** screen.

- Touch  to start the Stopwatch.
- Touch  to show a list of records according to the updated time.
- Touch  to halt the total and lap times. These will only restart after  is touched.
- Touch  to clear all timers.

#### 4.5.5 Bedtime

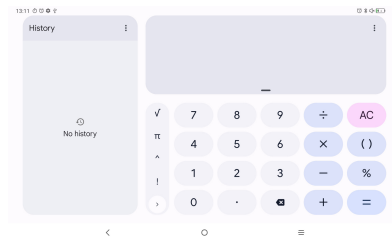
- Set a bedtime to silence your tablet and choose to listen to soothing sounds. Set a wakeup time to receive alerts.

#### 4.5.6 Adjust Clock settings

Touch  and then **Settings** to access **Clock**, **Alarms**, **Timer** and **Screensaver** settings.

### 4.6 Calculator

To solve mathematical problems with Calculator, swipe up from the home screen, then touch Calculator.



Touch  to delete all at once.

### 4.7 Camera

Before using the camera, make sure that you remove the protective lens cover to avoid it affecting your picture quality.

To take a photo or video, touch  from the Home screen.





- 1 View the photos or videos you have taken
- 2 Touch to use Google lens to analyze the photo and deliver search results.
- 3 Switch between front and rear camera








- 4 Take a photo
- 5 Change to video mode
- 6 Spread fingers apart to zoom in, or pinch fingers together to zoom out

### To take a photo

Touch  to capture. The photo will be automatically saved. You can also long press  to take burst shots.

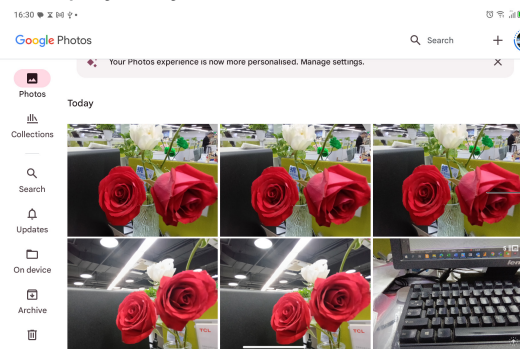
### To take a video

Touch **VIDEO** to change the camera mode to video, then touch  to start video recording. You can also touch the left icon  to take a picture during video recording.

Touch  to pause video recording and touch  to continue. Touch  to stop recording. The video will be automatically saved.

## 4.8 Photos

To view the photos you have taken, slide up from the Home screen, then touch **Photos**. Pictures and videos are displayed by albums.




Select photos for further operation.

### Working with pictures

Find the picture you want to work on, and touch the picture to enter the full-screen picture view.

Touch  to share the picture.

Touch  to edit the picture or video.



Touch  to delete this picture.

Tap  to use Google lens to analyze the photo and deliver search results.

Touch  select **Use as** to set the picture as Contact photo or Wallpaper.

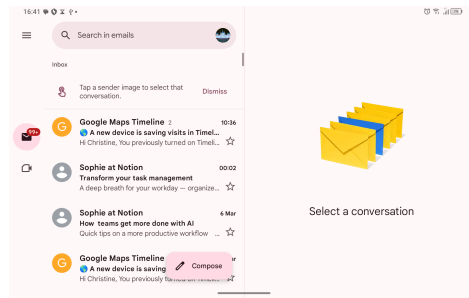
### Batch operation

The Photos provide a multi-select function, so that you can work with pictures/videos in batches.

On **Photos** screen, long press a picture or video to activate batch operation mode, then touch videos/pictures you want to work with. Touch  to delete selected files. Touch  to share selected files.

## 4.9 Gmail

When you first set up your tablet, it is automatically synchronized with your Google account. Use Gmail to create, send, and receive emails directly on your tablet. The Gmail app will allow you to add several email accounts.







### 4.9.1 Open Gmail

From the Home screen, Touch **Gmail**  in the Google folder.

Gmail displays messages and conversations from one single Gmail account at a time. If you own additional email accounts, you can add an account by tapping Menu  > **Settings** > **Add account**.

Switch to another account by tapping the icon in the top right corner, then select the name of the account you want to view.

### 4.9.2 Create and send emails

1. Touch  from the Inbox screen.
2. Enter the recipient(s)'s email address in "To" field.
3. If necessary, touch  to copy (CC) or blind copy (BCC) a recipient to the message.
4. Enter the subject and the content of the message.
5. Touch  icon and select **Attach** to add an attachment.
6. Touch  to send.

If you do not want to send the email right away, touch  > **Save draft**. To view the draft later, tap Menu  and select the **Drafts** folder.

**NOTE:** Software is constantly evolving, the screen images and icons you see here are for reference only.

## 5 Google applications

Google apps are preinstalled on your tablet to improve work efficiency and help you enjoy life.

This manual briefly introduces the apps. For detailed features and user guides, refer to related websites or the introduction provided in the apps.

You are recommended to register with a Google account to enjoy full functionality.

### 5.1 Chrome

A web browser with which you can surf the internet.

Your bookmarks, browsing history, and settings across all devices on which the browser is installed can be synchronised with your Google account.

### 5.2 Gmail

As Google's web-based email service, Gmail is configured when you first set up your tablet. With this application, you can send and receive emails, manage emails by labels, archive emails, etc. Emails can be automatically synchronised with your Gmail account.

## 5.3 Maps

Google Maps offers satellite imagery, street maps, 360° panoramic views of streets, real-time traffic conditions, and route planning for traveling by foot, car, or public transportation. By using this application, you can get your own location, search for a place, and get suggested route planning for your trips.

## 5.4 Photos

Google Photos stores and backs up your photos and videos. It also automatically analyses photos and organizes them into groups, so that you can quickly find the photos you need.

## 5.5 Meet

Stay connected and collaborate effortlessly with the Meet menu on your tablet. Join or schedule video meetings and group calls with ease.

## 5.6 YouTube

YouTube is an online video-sharing application where users can upload, view, and share videos. Available content includes video clips, TV clips, music videos, and other content such as video blogging, short original videos, and educational videos. It supports a streaming function that allows you to start watching videos almost as soon as they begin downloading from the internet.

## 5.7 Play Store

Serves as the official app store for the Android operating system, allowing users to browse and download applications and games. Applications are either free of charge or at a cost.

In Play Store, search for the app you need, download it and then follow the installation guide to install the app. You can also uninstall, update an app, and manage your downloads.

## 5.8 Google

A web browser with which you can surf the internet.

Your bookmarks, browsing history, and settings across all devices on which the browser is installed can be synchronised with your Google account.

## 5.9 Files

Files displays all data stored on the tablet, such as applications, media files downloaded from Google Play Store, YouTube or other locations; Videos, pictures or audios you have captured; other data transferred via Bluetooth, USB cable, etc.

## 5.10 Find Device

Find Device helps you to find your lost device, wipe lost device data remotely, and perform a host of other security functions.

## 5.11 Gemini

Gemini is an interface to a multimodal LLM (handling text, audio, images and more). Gemini is capable of doing some truly amazing things. It represents a fundamental shift in how we can interact with AI to get things done.

For more information about Gemini, please go to <https://gemini.google/assistant/?hl=en#faq> or <https://gemini.google/overview/>

# 6 Settings


To go to Settings, swipe up from the Home screen and touch Settings.

You can also swipe down from the notification panel and touch .

## 6.1 Wi-Fi

You can connect to the internet when your tablet is within range of a wireless network.

### To turn Wi-Fi on and connect to a wireless network

- Touch **Settings > Wi-Fi**.
- Turn on .
- Once Wi-Fi is turned on, detected Wi-Fi networks are listed.
- Touch a Wi-Fi network to connect to it. If the network you selected is secured, you are required to enter a password or other credentials (you should contact the network operator for details). When finished, touch **CONNECT**.

### To add a Wi-Fi network

When Wi-Fi is on, you can add new Wi-Fi networks according to your preference.

- Touch **Settings > Wi-Fi**.
- Touch **Add network**.
- Enter the name of the network and any required network information.
- Touch **CONNECT**.

### To forget a Wi-Fi network


The following steps prevent automatic connections to networks which you no longer wish to use.

- Turn on Wi-Fi, if it's not already on.
- On the Wi-Fi screen, touch the name of the saved network.
- Touch **FORGET** in the dialog that opens.

## 6.2 Bluetooth

Bluetooth is a short-range wireless communication technology that you can use to exchange data, or connect to other Bluetooth devices for various uses.

### To turn on Bluetooth

- Touch **Settings > Bluetooth**.
- Turn on **Bluetooth** .

Your device name and other available devices will appear on screen.

### To rename your device


- Touch **Settings > Bluetooth**.
- Touch **Device name**.
- Enter a name, and touch **RENAME** to confirm.

### To pair/connect your tablet with a Bluetooth device

To exchange data with another device, you need to turn Bluetooth on and pair your tablet with the Bluetooth device with which you want to exchange data.

- Touch **Settings > Bluetooth**.
- Touch **+ Pair new device**.
- Touch a Bluetooth device you want to pair your tablet with in the list.
- In the dialog that pops up, touch **PAIR** to confirm.
- If the pairing is successful, your tablet will be connected to the device.

### To unpair from a Bluetooth device


- Touch  beside the device you want to unpair from.
- Touch **FORGET** to confirm.

## 6.3 Network & internet

You can enable the roaming mode, select your preferred network type or enable the Automatically select network. Enabling VoLTE makes your tablet on the 2G/3G/4G network as you are making a call. Touch Access Point Names, you can choose which access method your tablet uses to access the network.

## 6.4 Connections

### 6.4.1 Aeroplane mode

Turn on **Aeroplane mode**  to simultaneously disable all wireless connections including Wi-Fi, Bluetooth and more.

### 6.4.2 Hotspot & tethering

To share your tablet's data connection via USB and Bluetooth, go to **Settings > Connections > Hotspot & tethering** to activate these functions.


### 6.4.3 Data usage

Touch **Settings > Connections > Data usage**, you can check the total data usage every day, and the data usage of every App.cc

### 6.4.4 VPN

Virtual private networks (VPNs) allow you to connect to the resources inside a secured local network from outside that network. VPNs are commonly deployed by corporations, schools, and other institutions so that their users can access local network resources when not inside that network, or when connected to a wireless network.

#### To add a VPN

- Touch **Settings > Connections > VPN** and then touch .
- On the screen that opens, follow your network administrator's instructions to configure each component of the VPN settings.
- Touch **SAVE**.

The VPN is added to the list on the VPN settings screen.



Before adding a VPN, you should set a screen lock for your tablet.

#### To edit/delete a VPN

To edit a VPN:

- Touch **Settings > Connections > VPN**.
- The VPNs you have added are listed. Touch the  icon next to the VPN you want to edit.
- After editing, touch **SAVE**.

To delete a VPN:

- Touch the  icon next to the selected VPN, then touch **FORGET** to delete it.

### 6.4.5 Private DNS

Touch to select private DNS mode.

### 6.4.6 Cast

This function can transmit your tablet content to TV or other device capable of supporting video over Wi-Fi connection.

- Touch **Settings > Connections > Cast** .
- Touch the device name you want to connect.

**Note:** your device need to connet Wi-Fi network first before using this function.

### 6.4.7 USB

With the USB cable, you can transfer media files and other files between your internal storage and a computer. Touch **Settings > Connections > USB** , select **Transfer files** or **Transfer photos (PTP)**.

### 6.4.8 Printing

Touch Printing to activate Print services. You can select your Default print service or choose Add service.

### 6.4.9 Quick Share

Quick Share is a service to send and receive files between Android devices located at proximity, A list of devices will appear in your proximity when using the Quick Share feature, which you can share content with. When you tap on the reciever, they will be notified with the option to accept or decline the file you are sharing. Google's Quick Share will then automatically choose the best protocol for fast and easy sharing using Bluetooth, Bluetooth Low Energy, WebRTC or peer-topeer WiFi. This means you can use Quick Share even when you are completely offline.

## 6.5 Home screen & lock screen

**Wallpapers & style:** you can choose the default pictures or use photos as wallpaper.


**Home settings:** you can set Home screen style, Home screen grid. Enable or disable **Fill empty cells**, that is, when apps are removed the empty cells will be filled automatically. Enable **Google feed**, you will enjoy the news feed service when swiping right from Home screen. Enable **Recent apps**, and the recently used applications will be displayed in drawer. Enable **App icon badges**, you can choose shown with number or show without number when there are notifications.

**Home app:** you can customize your home app.

**Notifications on lock screen:** you can set to show all notifications or don't shown any notification.

**Lock screen message:** you can set the message displayed as the screen is locked.

**Wake screen for notifications:** enable it  , when screen is dark, it turns on for new notifications.

**Control from locked device:** turn on  , Control external devices without unlocking your phone or tablet if allowed by the device controls app.

## 6.6 NXTPAPER zone

NXTPAPER mode offers superior image quality with reduced glare and reflections.

### 6.6.1 NXTPAPER mode

Switch between three modes to optimize screen colours, brightness, and reduce eye strain for different activities.

- **Ink Paper Mode:** Paper-like display effect with black and white ink, which brings an immersive e-ink like reading experience.
- **Colour Paper Mode:** Low saturation and soft colour display effect, bringing a paper-like experience to improve all-round eye comfort.
- **Regular Mode:** High definition bright original colours display effect.

### 6.6.2 Eye care

Eye Care allows for alerts to appear if the device detects unhealthy use habits. Enable an alert to **Rest your eyes** during continuous screen time and specify the rest period, and if the device detects when your eyes are too close to the screen. You can receive this alert as a notification in the status bar (Alert mode: Weak), or as a full-screen alert that interrupts app use (Alert mode: Strong).

## 6.7 Display

In this menu, you can adjust your screen brightness, select screen display mode such as dark mode, eye comfort mode, set sleep time, font size, etc.

To rotate screen contents when device is rotated, touch **Auto-rotate screen**.


**Status bar**, touch **Display > Status bar > Battery percentage**, and you can set how to display the battery percentage on the upper right corner of the screen, or not to show at all.

Touch **Notifications icons folder**, then all notifications you received will be hidden in a separate icon.

## 6.8 Sound

- **Volume**: adjust the volume, or you can enable the silent mode.
- **Ringtone**: set ringtones for tablet, notification and alarm.
- **Do not disturb**: you can turn this mode on as scheduled, then notifications will be silenced (except for alarms), and the tablet will not wake up when the screen is off.
- **Headset mode**: ringtone will only be heard from headset if it is plugged in.
- **More sound settings**: you can set tones for Screen lock and Touch.

## 6.9 Notifications

- **App icon badges**: you can choose how to show the icon badges (with number or with a red spot) when apps receive new notifications.
- **Privacy**: you can choose to show all notifications or don't show any notifications.
- **Notification icons folder**: turn on  , and all notification icons will be hidden in a separate icon.
- **Manage app notifications**: you can configure whether to block the notifications from this app.

## 6.10 Smart Manager

Smart Manager ensures your tablet is operating in top form by automatically scanning and optimising data usage to preserve battery levels, manage storage and protect against security threats. You can also do some manual settings for further optimisation.


## 6.11 Storage

Use these settings to monitor the total and available space on your tablet and microSD card.

## 6.12 Apps

Touch to view details about the applications installed on your tablet, to manage their data usage or force them to stop.

## 6.13 Advanced features

- **Portrait centred**, turn on  , When a video call, the front camera will automatically adjust to keep the portrait in the centre of the picture.
- **Screen Recorder**, enable the screen recorder in the quick setting panel, and you can set the video resolution, with or without sound, whether to record touch interactions in Advanced features.

- T-Pen, touch to turn on/off the display floating button and set the shortcut panel position. you can customise the function of the stylus button here.

## 6.14 Security & privacy

### 6.14.1 Device unlock

#### Screen lock

Choose screen lock such as None, Swipe, Pattern (draw an unlock pattern), Pin (set a PIN), Password (set a password).

#### Face unlock:

This is a backup screen lock method, you can choose Face+Pattern, Face+PIN and Face +Password

### 6.14.2 App security

Play Protect regularly checks your apps and tablets for harmful behavior. You will be notified of any security risks found.

### 6.14.3 Account security

Google Account and the passwords saved to your Google Account are protected.

### 6.14.4 Device finders

Turn on Find My Device  to help you locate your tablet remotely, if you lose your tablet, it also can help you keep your data safe.

### 6.14.5 System and updates

Use this menu to check if any system updates are available for your device

### 6.14.6 Privacy

To protect your privacy, you can set an app to be allowed or forbidden to access your location, call logs, contacts, etc. Also whether or not to show passwords or choose the activities and info that you want to Google to save.

## 6.15 Location

Touch to set whether to allow an app to access your device's location. You can set allowing continual access, or only while the app is in use.

## 6.16 Safety & emergency

Emergency Location Service: turn this feature on, your device can automatically send its location to emergency response partner when you call or text an emergency number.

Earthquake alerts: turn it on, when an earthquake is detected nearby, you will get an alert with the initial estimated magnitude and distance from your location.

## 6.17 Accounts

Touch Add account to add an account for owner.

## 6.18 Digital Wellbeing and parental controls

In this menu you can find how much time you have spent on the tablet and even on each app. You can customise the time limit for using the tablet so that have a healthy and balanced life. In addition, parents are able to restrict their children's usage time to manage their browsing habits.



## 6.19 Google

Touch to configure your Google account and services settings.

## 6.20 Accessibility<sup>(1)</sup>

Use the Accessibility settings to configure any accessibility plug-ins you have installed on your tablet.

## 6.21 System

### 6.21.1 System Update

If you want to update the system, touch Check for updates (refer to "5 Making the most of your tablet > FOTA upgrade")

### 6.21.2 Update apps

Check app update information.

### 6.21.3 Navigation mode

Select your favorite navigation button layout.

### 6.21.4 Languages

Touch to configure language settings, voice input settings, etc.


### 6.21.5 Keyboard

Touch to the Spell checker, pointer speed, etc..

### 6.21.6 Date & time

Use Date & time settings to customise your preferences for how date and time are displayed.

### 6.21.7 Backup

Turn on  to back up your tablet's settings and other application data to Google servers. If you replace your tablet, the settings and data you've backed up will be restored onto the new device when you sign in with your Google account.

### 6.21.8 Multiple users

Allow multiple users and share your device by adding new users. Each user has a personal space on your device for custom Home screens, accounts, apps, settings and more.

### 6.21.9 Reset options

Touch to reset Wi-Fi, Bluetooth, Reset app preferences, or Erase all data.

### 6.21.10 Regulatory & safety

Touch to view product information such as **Product model**, **Manufacturer address**, **IMEI**, **CU reference**, **Bluetooth Declaration ID**, etc..

## 7 FOTA Upgrade

Use the FOTA (Firmware Over The Air) Upgrade tool to update your tablet's software. To access **Updates**, from the app list, touch **Settings > System > System Update**.

<sup>(1)</sup> Application availability may vary depending on the country and operator.

If you want to update the system, touch **CHECK FOR UPDATES** and when that's finished, your tablet will have the latest version of the software.

During FOTA downloading or updating, to avoid errors in locating the correct update packages, do not change your default storage location.

## 8 ECO design technical information

Cobalt in the battery:

- $x > 20g$

Tantalum in capacitors:

- $x < 0.01g$

Neodymium in loud speakers, vibration motors, and other magnets:

- 0.2 - 1g

Gold in all components:

- $x > 0.1g$

Recyclability rate  $R_{cyc}$ :

- 83.30%

The indicative percentage of recycled content for the product or a part thereof:

- not known

Ingress protection rating:


- IP54

Minimum battery endurance in cycles in number of cycles:

- 1000Cycle

## 9 Regulatory & safety

### Safety and use

 Please read this chapter carefully before using your device. The manufacturer disclaims any liability for damage, which may result as a consequence of improper use or use contrary to the instructions contained herein.

- Do not use your device when the vehicle is not safely parked. Using a hand-held device while driving is illegal in many countries.
- Comply with restrictions on use specific to certain places (hospitals, planes, gas stations, schools, etc.).
- Switch the device off before boarding an aircraft.
- Switch the device off when you are in health care facilities, except in designated areas.
- Switch the device off when you are near gas or flammable liquids. Strictly obey all signs and instructions posted in a fuel depot, petrol station, or chemical plant, or in any potentially explosive atmosphere when operate your device.
- Turn off your mobile device or wireless device when in a blasting area or in areas posted with notifications requesting "two-way radios" or "electronic devices" are turned off to avoid interfering with blasting operations.

Please consult your doctor and the device manufacturer to determine if operation of your device may interfere with the operation of your medical device. When the device is switched on, it should be kept at least 15 cm from any medical device such as a pacemaker, a hearing aid, or an insulin pump, etc.

- Do not let children use the device and/or play with the device and accessories without supervision.

- To reduce exposure to radio waves, it is recommended:
  - To use the device under good signal reception conditions as indicated on its screen (four or five bars);
  - To use a hands-free kit;
  - To make reasonable use of the device, particularly for children and adolescents, for example by avoiding night calls and limiting the frequency and duration of calls;
  - Keep the device away from the belly of pregnant women or the lower abdomen of adolescents.
- Do not allow your device to be exposed to adverse weather or environmental conditions (moisture, humidity, rain, infiltration of liquids, dust, sea air, etc.). The manufacturer's recommended operating temperature range is 0°C (32°F) to 40°C (104°F). At over 40°C (104°F) the legibility of the device's display may be impaired, though this is temporary and not serious.
- Use only batteries, battery chargers, and accessories which are compatible with your device model.
- Do not use a damaged device, such as a device with a cracked display or badly dented back cover, as it may cause injury or harm.
- Do not keep device connected to charger with battery fully charged for a long period of time as it can cause overheating and shorten battery life.
- Do not sleep with the device on your person or in your bed. Do not place the device under a blanket, pillow, or under your body, specially when connected to the charger. Do not charge the device in a confined space, as this may cause the device to overheat.



### PROTECT YOUR HEARING

To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

## Licences



Bluetooth SIG, Inc. licensed and certificated T Tablet 2 Bluetooth Declaration ID D065450



Wi-Fi Alliance certified

## Waste disposal and recycling

Device, accessory and battery must be disposed of in accordance with locally applicable environmental regulations.

This symbol on your device, the battery, and the accessories means that these products must be taken to:



- Municipal waste disposal centres with specific bins.
- Collection bins at points of sale.

They will then be recycled, preventing substances being disposed of in the environment.

In European Union countries: These collection points are accessible free of charge. All products with this sign must be brought to these collection points.

In non-European Union jurisdictions: Items of equipment with this symbol are not to be thrown into ordinary bins if your jurisdiction or your region has suitable recycling and collection facilities; instead they are to be taken to collection points for them to be recycled.

## Battery

In accordance with air regulations, the battery of your product is not fully charged. Please charge it first.

- Do not attempt to open the battery (due to the risk of toxic fumes and burns).
- For a device with a non-removable battery, do not attempt to eject or replace the battery.
- Do not puncture, disassemble, or cause a short circuit in a battery.
- For a unibody device, do not attempt to open or puncture the back cover.

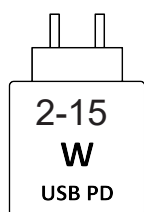
- Do not burn or dispose of a used battery or device in household rubbish or store it at temperatures above 60°C (140°F), this can result in an explosion or the leakage of flammable liquid or gas. Similarly, subjecting the battery to extremely low air pressure may result in an explosion or the leakage of flammable liquid or gas. Only use the battery for the purpose for which it was designed and recommended. Never use damaged batteries.

**CAUTION:** RISK OF EXPLOSION IF BATTERY IS REPLACED BY AN INCORRECT TYPE. DISPOSE OF USED BATTERIES ACCORDING TO THE INSTRUCTIONS.

## Charger <sup>(1)</sup>

Mains powered chargers will operate within the temperature range of: 0°C (32°F) to 40°C (104°F).

The chargers designed for your device meet the standard for safety of information technology equipment and office equipment use. They are also compliant with the ecodesign directive 2009/125/EC. Due to different applicable electrical specifications, a charger you purchased in one jurisdiction may not work in another jurisdiction. They should be used for the purpose of charging only.



The power delivered by the charger must be between min 2 Watts required by the radio equipment, and max 15 Watts in order to achieve the maximum charging speed.

For environmental reasons this package may not include a charger, depending on the device you purchased. This device can be powered with most USB power adapters and a cable with C-C USB cable plug. To correctly charge your device you can use any charger as long as it meets all applicable standards for safety of information technology equipment and office equipment with minimum requirements as above listed. Please do not use chargers which are not safe or do not meet the above specifications.

## Regulatory information

**CE** Hereby, TCL Communication Ltd. declares that the radio equipment of type T Tablet 2 is in compliance with Directive 2014/53/EU. The full text of the EU declaration of conformity is available at the following internet address: [https://www.tcl.com/global/en/EC\\_DOC](https://www.tcl.com/global/en/EC_DOC)

## SAR and radio waves

This device meets international guidelines for exposure to radio waves.

The radio wave exposure guidelines use a unit of measurement known as the Specific Absorption Rate, or SAR. The SAR limit for mobile devices is 2 W/kg for Head SAR and Body-worn SAR, and 4 W/kg for Limb SAR.

When carrying the product or using it while worn on your body, either use an approved accessory such as a holster or otherwise maintain a distance of 0 mm from the body to ensure compliance with RF exposure requirements. Note that the product may be transmitting even if you are not making a device call.

Maximum SAR for this model and conditions under which it was recorded		
Body-worn SAR (0 mm)	5G NR n78 + Wi-Fi 2.4GHz	1.68W/kg
Limb SAR (0 mm)	5G NR n78 + Wi-Fi 2.4GHz	1.68W/kg

For more information, you can go to [tcl.com](https://www.tcl.com).

## Frequency bands and maximum radio-frequency power

This radio equipment operates with the following frequency bands and maximum radio-frequency power:

GSM 900MHz: 33.00 dBm

GSM 1800MHz: 30.00 dBm

UMTS B1 (2100MHz): 24.00 dBm

UMTS B8 (900MHz): 24.00 dBm



LTE FDD B1/3/7 (2100/1800/2600MHz): 24.00 dBm

<sup>(1)</sup> If sold with the device, depending on the device you purchased.

LTE FDD B8/20 (900/800MHz): 25.50 dBm  
 LTE FDD B28 (700MHz): 24.00 dBm  
 LTE TDD B38 (2600MHz): 24.00 dBm  
 5G NR FDD n1/n3/n7/n28(2100/1800/2600/700 MHz): 24.50 dBm  
 5G NR TDD n38 (2600 MHz): 24.50 dBm  
 5G NR TDD n78 (3500 MHz): 27.00 dBm  
 EN-DC Combination: 27.00 dBm  
 Bluetooth 2.4GHz band: 9.19 dBm  
 Bluetooth LE 2.4GHz band: -4.03 dBm  
 802.11 b/g/n 2.4GHz band: 16.88 dBm  
 802.11 a/n/ac 5150 – 5350 MHz: 13.07 dBm  
 802.11 a/n/ac 5470 – 5725 MHz: 13.26 dBm  
 802.11 a/n/ac 5725 – 5875 MHz: 13.39 dBm

#### Restrictions:

This equipment may be operated in all European countries. The 5150-5250 MHz of Wi-Fi 5GHz can be used indoors and outdoors only when the equipment is not attached to a fixed installation or to the external body of road vehicles, a fixed infrastructure or a fixed outdoor antenna. The 5250-5350 MHz of Wi-Fi 5GHz can be used inside buildings only. The 5470-5725 MHz band of Wi-Fi 5GHz can't be used in road vehicles, trains, aircraft or UAS (Unmanned Aircraft System) scenarios for the following countries:

	BE	BG	CZ	DK	DE	EE	IE	EL	ES	FR	HR
	IT	CY	LV	LT	LU	HU	MT	NL	AT	PL	PT
	RO	SI	SK	FI	SE	NO	IS	LI	CH	TR	UK (NI)
	Third countries										
	UK										

This radio equipment is also subject to certain restrictions when it is placed on the market in United Kingdom (UK):  
 In accordance with the relevant statutory requirements in the UK, the 5150 to 5350 MHz frequency range is restricted to indoor use in the United Kingdom.

## Software update

The connection costs associated with finding, downloading and installing software updates for your mobile device's operating system will vary depending on the offer you have subscribed to from your telecommunications operator. Updates will be downloaded automatically but their installation will require your approval.

Refusing or forgetting to install an update can affect your device's performance and, in the event of a security update, expose your device to security vulnerabilities. For more information about software update, please go to [tcl.com](https://tcl.com)

# 10 Troubleshooting

Before contacting the service center, here are some instructions to help you troubleshoot your device:

- For optimal operation, fully charge the battery.
- To improve the tablet's performance, remove unnecessary files or apps on your tablet.
- Update your tablet's software, go to **Settings > System > System Update**.

- Reset your tablet via **Erase all data (factory reset)**. Touch **Settings > System > Reset** options. Another method is to hold down the **Power** key and the **Volume up** key at the same time when your tablet is powered off, and then select **Wipe data/factory reset** by pressing volume down key. All your tablet data will be lost permanently. It is strongly advised to fully back up your tablet data before resetting.

and carry out the following checks:

#### **My tablet can't be switched on or is frozen**

- When the tablet can't be switched on, charge for at least 20 minutes to ensure the minimum battery power needed. Then switch it on again.
- When the tablet falls into a loop during power on animation and the user interface can't be accessed, press and hold the **Power** key to reset. This eliminates any abnormal OS booting issues caused by third party applications.
- If neither method is effective, reset the tablet by pressing the Power key and the Volume up key at the same time, selecting a language, and then selecting **Wipe data/Factory reset**. Press the **Volume** key to select, and press the **Power** key to confirm each selection.

#### **My tablet has not responded for several minutes**

- If your tablet doesn't respond, turn off your tablet by pressing and holding the **Power** key until it turns off and then restart it again.
- If your tablet has a removable battery, remove the battery and reinsert it, then restart the tablet.
- If it still doesn't work, reset the tablet.

#### **My tablet turns off by itself**

- Check that your screen is locked when you are not using your tablet, and make sure that the **Power** key is not accidentally pressed while the screen is unlocked.
- Check the battery charge level.
- If it still doesn't work, reset the tablet or update software.

#### **My tablet can't charge properly**

- If your tablet has a removable battery, make sure that your battery is inserted properly and clean the battery contact if it's dirty. It must be inserted before plugging in the charger.
- Make sure that your battery is not completely discharged; if the battery power has been empty for a long time, it may take around 20 minutes to display the battery charging indicator on the screen.
- Make sure that charging is carried out under normal conditions (0°C (32°F) to 40°C (104°F)).
- When abroad, check that the voltage input is compatible.

#### **My tablet can't connect to a network or "No service" is displayed**

- Try connecting to the network by moving to another physical location.
- Verify the network coverage with your operator.
- Try connecting at a later time if the network is overloaded.

#### **My tablet can't connect to the internet**

- Check your tablet's internet connection settings.
- Make sure that you are in a place with network coverage.
- Try connecting at a later time or another location.

#### **I can't use the features described in the manual**

- Check with your operator to make sure that your subscription includes this service.
- Make sure that this feature doesn't require an **TCL** accessory.

#### **I can't connect my tablet to my computer**

- Check to make sure the USB port is not broken. If it's not working, try another USB port on your computer.
- Make sure USB drivers are properly installed.
- If you are using a Windows computer, make sure it supports MTP mode. If you are using a Mac, make sure to install Android File Transfer from [www.android.com/filetransfer/](http://www.android.com/filetransfer/).

#### **I can't download new files**

- Make sure that there is sufficient tablet storage space for your download.
- Select the microSD card as the location to store downloaded files.

- Check your subscription status with your operator.

**The tablet can't be detected by others via Bluetooth**

- Make sure that Bluetooth is turned on and your tablet is visible to other users.
- Make sure that the two tablets are within Bluetooth's detection range.

**The battery drains too fast**

- Make sure that you follow the complete charge time (minimum 120 minutes).
- After a partial charge, the battery level indicator may not be exact. Wait for at least 20 minutes after removing the charger to obtain an exact indication.
- Adjust the brightness of screen as appropriate.
- Extend the email auto-check interval for as long as possible.
- Update news and weather information on manual demand, or increase their auto-check interval.
- Exit background-running applications if they are not being used for extended periods of time.
- Turn off Bluetooth or Wi-Fi when not in use.

**The tablet becomes warm following game playing, internet surfing or running other complex applications**

- This heating is a normal consequence of the CPU handling excessive data. Ending the above actions will make your tablet return to normal temperature.

**After a factory data reset is performed, I can't use my tablet without entering Google account credentials**

- After a reset is performed, you must enter the original Google account credentials that were used on this tablet.
- If you don't remember your Google account credentials, complete Google account recovery procedures.
- If you still cannot access your tablet, apply to the authorised repair centre, but remember that it will not be regarded as warranty case.

**I forget some passwords/codes/keys on tablet**

- Perform a factory data reset.
- If you still cannot access your tablet, apply to the authorised repair centre, but remember that it will not be regarded as a warranty case.

## 11 Specifications

**Processor :**

- MediaTek MT8755 (MKT Name:Dimensity 6300)

**Platform :**

- Android 15

**Memory :**

- 128GB ROM + 6GB RAM

**Dimensions (LxWxT) :**

- 240.2\*156.5\*8.5mm

**Network :**

- 2G Network: GSM 850/900/1800/1900
- 3G Network: UMTS : B1/2/5/8
- 4G Network: B1/2/3/4/5/7/8/20/28/32/38
- 5G Network: n1/3/7/28/38/78(HPUE)
- 4\*4 MIMO(DL): LTE: B1/3/7/38

NR: n1/3/7/38/78

(Band frequency and data speed are operator dependent.)

**Weight :**

- 490 g

**Display :**

- 1920 \*1200

**Connectivity :**

- Bluetooth BT5.3
- Wi-Fi 802.11a/b/g/n/ac(2.4GHz & 5GHz on 802.11n);802.11r/uC
- USB Type C

**Camera :**

- 8 megapixel front camera
- 8 megapixel rear camera

**Audio supported formats :**

AAC LC, HE-AACv1 (AAC+), HE-AACv2 (enhanced AAC+), AAC ELD (enhanced low delay AAC), AMR-NB, AMR-WB, FLAC, MP3, MIDI, Vorbis, PCM/WAVE

**Video Codec support:**

H.263, H.264 AVC, H.265 HEVC, MPEG-4 SP, VP8, VP9, AV1

**Battery <sup>(1)</sup> :**

- Capacity: 6000mAh

**Expansion Slot :**

- microSD™ memory card

(Availability of microSD card depends on market)

**Note:** Specifications are subject to change without prior notice.

## 12 Accessories

Standard accessories

1. USB Cable
2. SIM pin
3. Quick Start Guide
4. AI leaflet

Optional accessories

1. Flip case
2. T Pen<sup>(2)</sup>



- Accessories may vary by countries and operators.
- Only use the TCL batteries, and accessories included along with your device.

<sup>(1)</sup> The original battery has undergone rigorous safety inspections to meet qualification standards, the use of non-original batteries may be dangerous.

<sup>(2)</sup> Press Up or Down keys to wake up T-pen. Write and draw with T-pen on tablet just like on paper. If the T-pen does not work after waking up, try charging it with Type-C cable.