

Terms & Conditions

Galaxy Unpacked Contest

1. The Galaxy Unpacked Contest is being conducted in the lead-up to the Galaxy Unpacked event to be held on **9th July, 2025** and streamed live on Samsung.com.
2. Samsung India Electronics Pvt. Ltd. ("Samsung") introduces the "Galaxy Unpacked Contest" ("Contest"), wherein the user (as defined below) will fill the 'Full-Form' ("Form") (available at <https://www.samsung.com/in/unpacked/>) on Samsung.com or on Samsung Shop app ("Samsung Shop") and through the Samsung India's official WhatsApp handle during the Contest Period (as defined below), answering all the mandatory fields.
3. The Contest shall be held between **24th June, 2025 till 7th July, 2025** ("Contest period").
4. To enter the Contest, you, the individual, who is a resident of India (except for residents of state of Tamil Nadu or having valid proof of address /proof of identification issued by state of Tamil Nadu or such other state(s) whereas such offers/schemes are prohibited by law) and 18 years of age or above ("You") have to register yourself as a 'Full Form Hand-raiser' (by filling out the form on the Galaxy Unpacked Web Page on Samsung.com or on Samsung Shop during the Contest Period
5. Process to participate in the Contest-

You shall fill the Form (as above mentioned) on Samsung.com / Samsung Shop App during the Contest Period, so as to be eligible to be part of a lucky draw wherein, The Participants will stand a chance to win Samsung eStore voucher ("eStore voucher") worth INR 10,000 or INR 5000 or INR 50000 as per details given below.

Prize details :

- **Early Bird Lucky Draw (Registrants between 24th June to 30th June):**
35 winners will be selected to win ₹10,000 Samsung eStore vouchers each
- **Main Contest Lucky Draw (Registrants between 1st July to 7th July):**
45 winners will be selected to win ₹5,000 Samsung eStore vouchers each
- **Grand Prize from all registrants: 5 grand prize winners** will be selected to win ₹50,000 Samsung eStore vouchers each

6. Selection of winner
 - a. All users who register for the Galaxy Unpacked event fill the 'Full-Form' ("Form") (available at <https://www.samsung.com/in/unpacked/>) on Samsung.com or on Samsung Shop app ("Samsung Shop") and through the Samsung India's official WhatsApp handle during the Contest Period and answer at least one question numbered from 1 to 6 are deemed as valid entries and are eligible for the contest.
 - b. Winners will be selected through randomizer basis on all valid entries.
 - c. The draws will be conducted by the authorized third party agency whose decision shall be final and no claims shall be entertained in this regard.
 - d. The results will be uploaded on Social platform /Samsung website within 07 days from the end of the Contest Period. Samsung shall not be responsible for any delay in awarding Samsung eStore-voucher due to any reason.

- e. Multiple submission by participants during the Contest period will not be eligible for the Contest.
- f. There will be no document verification of the winners, third party agency will only conduct a safety check to ensure that the entry is valid and complies to our T&Cs.
- g. Winners will receive eStore voucher codes via SMS/Email/telephone

7. Conditions related to eStore voucher redemption :

- a. eStore voucher can be redeemed on all products listed and available on Samsung Shop. Samsung shall not be responsible for non-availability of any stocks due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies, Government decisions, operational & technical issues or any other force majeure conditions etc.
- b. eStore voucher cannot be exchanged with any other product or item, is non-transferable & cannot be en-cashed under any circumstances.
- c. eStore voucher validity : eStore voucher will be valid from the date of issuance till **31st August, 2025**. In case if eStore voucher is not redeemed on or before **31st August, 2025**, then eStore-voucher shall be lapsed and no claims in this regard shall be entertained by Samsung.
- d. **The Customer can redeem the eStore voucher only once against the products listed and available on Samsung Shop. In case, the redemption value of Samsung product available on Samsung Shop is less than eStore voucher value, the customer shall not be able to re-use the eStore voucher for the balance amount.**
- e. Any unused balance remaining in Samsung eStore voucher after redemption/expiration of eStore voucher, shall be automatically forfeited and shall not be refunded, re-issued or re-activated in any form.

8. Publicity

Participant gives Samsung the right (in perpetuity) to publish and broadcast anywhere in the world, for editorial, advertising, promotional, marketing and/or other purposes and in any media, Participant's and/or Winner's entry (in part or full), his/her name, image, likeness and/or photograph (except where prohibited by law) without any further permission or consent or consideration in any form, including but not limited to, royalty.

9. Intellectual Property Rights

All rights, title and interest including but not limited to the Intellectual Property Rights in the promotional material(s) and any/all registrations received shall vest solely and exclusively with Samsung at all times and Samsung shall be entitled to use the database of the entries received or any information in any media for future promotional, marketing and publicity purpose without any further reference or payment or compensation to Participant. Participant shall be solely responsible for any consequences which may arise due to any kind of infringement of copyrights or any kind of intellectual property rights belonging to any other person/ entity etc. and also undertake to indemnify Samsung and its officers, directors, employees etc on the happening of such an event (including without limitation cost of attorney, legal charges etc.) on full indemnity basis.

10. General Conditions

- Participant represents & warrants that he/she is legally competent to enter into binding contracts under applicable laws and any/all information submitted by him/her is true, correct, accurate & complete.

- By Participating in the Contest, it means that the Participant has given its consent to Samsung and/or its third party agency (whether located in India or Outside) to contact them through call, SMS or email with respect to this Contest and shall not make any claim or raise any complaint against them.
- Participant agrees that Samsung shall not be liable for any claims, costs, injuries, losses or damages of any kind arising out of or in connection with the Contest or with the acceptance, possession or use of any Prize.
- Participant agrees to indemnify Samsung, its associated companies, event management company & their respective directors, officers, employees, contractors and agents, indemnified against any and all losses, claims (including but not limited to third party claims), injuries, costs, fees, fines, penalties, taxes, charges and any other liability arising out of any act of omission, commission, fraud, negligence or misconduct by the Participant.
- Samsung reserves the right to change/alter & modify the terms & conditions of this Contest at any given point at its sole discretion without giving any reason or without any prior intimation whatsoever.
- Samsung reserves the right to substitute the Prize(s) with Prize(s) of equivalent value under this Contest at its sole discretion without giving any reasons.
- Samsung shall not be liable for any technical, physical delay in transmission or submission of the entries by the Participant or any disruptions, losses, damages, computer related malfunctions/ failures which affect the participation of the Participant or any force majeure conditions or damages caused by Act of God, Governmental actions.
- Samsung shall also not be responsible for non-availability of Stock(s) or Prize(s) due to various reasons like climatic conditions, labour unrest, insolvency, business exigencies or operational & technical issues.
- Samsung shall have the right to disqualify / cancel the entries of any Participant with incomplete information or illegal contents (statement of racist, sexist or defamatory) or on any other ground without giving any reasons. Samsung further reserves the right to decline or cancel your participation in this Contest, with or without advance notice, if we believe that your participation is enabling a fraudulent or illegal purpose.
- Failure by Samsung to enforce any of its right at any stage does not constitute a waiver of those rights.
- In no event shall Samsung be liable for losses or any incidental or consequential damages arising out of or in connection with the Contest, its services, these Terms (however arising, including negligence). Samsung shall not be responsible for any product or service liability of any kind.
- In the event of any conflict or inconsistency regarding any instructions, rules and conditions on any advertising or promotional material relating to the Contest, these Terms shall prevail over all such other instructions, rules and conditions.

11. This Contest is linked to the mobile number used while filling the Form on the Contest Web Page on Samsung Shop i.e. a customer must use the same mobile number for filling the Form.

12. While filling the Form, You will have to share some of your details such as your mobile number, email id, without which you will not be eligible for participating in the Contest. All information provided shall be subject to Samsung's Privacy Policy, provided at <https://www.samsung.com/in/info/privacy/>. Participation in this Contest shall be deemed giving consent to the Samsung's privacy policy.

13. Jurisdiction

Decision of Samsung in relation to the Contest and matter incidental thereto shall be final and binding on the Participant. All disputes shall be governed by the laws of India. These Terms shall be governed by exclusive laws of India and the courts located at New Delhi shall have the exclusive jurisdiction in respect of all the subject matter with relation to the Contest.