

# Care & Maintenance Guide



caesarstone

KDII Alliance™

## Everyday Cleaning

Ceramic surfaces require very little maintenance to keep them looking great. An everyday rule of thumb of Caesarstone® we recommend is to wash the surface with warm soapy water (or mild detergent) and a clean damp cloth or sponge. Never clean Caesarstone® Soapstone, travertine or slate with a steel wool pad, as this can damage the surface.

As Caesarstone® is virtually non-porous, few stains require professional cleaning. Never attempt to scratch the surface with sharp objects such as metal spatulas when removing

## Caesarstone® Cleaning Products

Caesarstone® has developed a range of specially formulated cleaning products designed to keep your materials looking their best.

Caesarstone® Cream, Ceramic Spray, Soapstone and Travertine Soapstone cleaner are available from your local Caesarstone® supplier.



## Cleaning Reference Guide

Substance	Caesarstone® Cream Cleanser	Caesarstone® Spray Cleaner
Fog/Water	✓	✓
Acetone	✓	✓
Gaffey's Test	✓	✓
Ammonia	✓	✓
Spirits	✓	
Coal/Oils		✓
Laquer/Varnish/Shellac	✓	

If you ever damage materials by food, drink or any other way, feel free to contact the customer service department. There are many types of marks on the surface, but a small amount of QuicKrete® Concrete Stain or the tub, one square foot of JM™ Scrubber, scrubbed over the mark and thoroughly rinsed with warm water removes it. Household cleaners generally can't be used on any surface as they may damage old stains, but care should be taken using products since concrete does react to some others.

For more information on which stain will best fit your needs, view our frequently Asked Questions or contact us at 800-779-1119 for further advice.

## Tough? Yes. Indestructible? No.

As with any surface, QuicKrete® concrete can be damaged by exposing it to strong chemicals and solvents that can damage its crystalline structures. Do not use products that contain hydrochloric acid or muriatic acid, such as toilet cleaner or stripper. Avoid direct contact with any unpreserved concrete products, stone, ceramics or any high alkalinity pH soap. Should the surface be accidentally exposed to any of these staining ingredients, rinse immediately with water to control the effect.

## Do Concrete Finishers require extra maintenance?

QuicKrete® Concrete Finishers are very durable, water resistant, and easy to clean. They shed surface water, never require sealing and are simple to clean.

Over time, the concrete might develop oily residue marks, as well as the established stains, though more regular cleaning may be required. Use the QuicKrete® Speed-Cleaner for daily use and QuicKrete® Stain & Scrubbing JM™ Scrubber. Visit [QuicKrete.com](http://www.QuicKrete.com) for a full description of how to remove oil stains from concrete. Most importantly, thoroughly use the QuicKrete® Speed-Cleaner.

Excessive water and lack of curing may damage the surface, so only ever apply water sparingly and only key for the surface to cure. Use a cloth, steel wool or gloves to clean any water damage off the concrete before the curing of a slab has begun.

## Heat Resistance

Ceramicstone® is a natural stone, it is not a man-made material. Ceramicstone® can be damaged by sudden and rapid surface temperature changes. A good rule of thumb is to let your hand come into contact with the top of your ceramicstone® slab for no longer than 2 seconds, then the temperature is safe enough. There are also some common kitchen items that can damage your ceramicstone® slab. Items such as the oven mitt or a metal oven fork can scratch or damage your ceramicstone® slab.



We also recommend using a wooden or bamboo cutting board when preparing food. Ceramicstone® is a natural stone and is not suitable for use in a microwave or oven. We also recommend that you do not use electrical cooking appliances such as electric fryers or any other slow cookers, as they are made from a weaker ceramic material.

## Food Preparation

We also recommend using a cutting board or an appropriate tool. Utensils are never steady on the surface of a surface treated ceramicstone® slab when sharpening or damaging the surface of your ceramicstone® slab.

## Warranty Registration

After you have installed your Ceramicstone® slab, visit [www.caesarstone.com.au/warranty](#) to receive a complimentary Ceramicstone® Care Kit to help protect your surface for years to come.



# A VISUAL GUIDE

## The Three Ways to Clean Your Caesarstone® Surface



1



2



3

### FOR LIGHT, EVERDAY CLEANING:

Wipe surface with warm  
soapy water and a clean,  
dry microfiber cloth.

### FOR EVERYDAY MARKS AND SPILLS:

Caesarstone Spray Cleaner

### FOR REMOVAL OF STUBBORN MARKS AND DRIED SPILLS:

Caesarstone Deep Cleaner

# CAESARSTONE SPRAY CLEANER USAGE GUIDE

For everyday marks and soils



1

First, wipe away any residue.



2

Simply spray and wipe your surface clean.



3

Once finished, buff with a clean, dry cloth.

# CAESARSTONE CREAM CLEANSER USAGE GUIDE

For removal of stubborn marks & dried soils

To give your Caesarstone surface a thorough clean or for removal of extra stubborn marks or soils, we recommend using Caesarstone® Cream Cleanser and a soft Scotch-Brite® Non-Metallic Scrubbing Pad which can be used without damaging the stone. We suggest using this cleaning process regularly, depending on the amount of traffic, use once a week on surfaces.



1

Drench the 3M™ Foam Sponge with cool water.



2

Apply 1-2 teaspoons of Caesarstone® Cream Cleanser to reapply the foam sponge on the scrubber side.



3

Gently squeeze to create a thick foam lather.



4

Gently clean in a circular motion.



5

Use a flat, even amount.



6

Be cautious not to apply excessive pressure or rub in one spot for too long.



7

Leave the cleaned stain mix on the surface for up to two minutes.



8

Remove all excess soapy suds, rinsing the surface with warm water and a microfibre cloth or soft clean towel.



9

Rinse and repeat several times to ensure all excess suds are removed.



10

Once finished, buff with a clean dry cloth.

The 3M™ Scotch-Brite Non-Scratch Foam Pad can be squeezed & rinsed out, dried and used again for cleaning the Caesarstone® surface.

# FOOD PREPARATION

## Cutting



To avoid damaging kitchen knives or damaging your Caesarstone® surfaces:



Always cut on an appropriate cutting board.



Never cut food directly on your countertop.



Designed to endure the everyday.

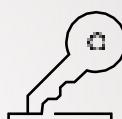
## Lifetime Warranty



Durability



Wearability



Scratch  
Resistance



Stain  
Resistance



Heat  
Resistance



Easy Care &  
Maintenance

For design ideas, information and for your nearest showroom,  
visit us on [www.caesarstone.com.au](http://www.caesarstone.com.au) or call us on 1300 119 119.

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