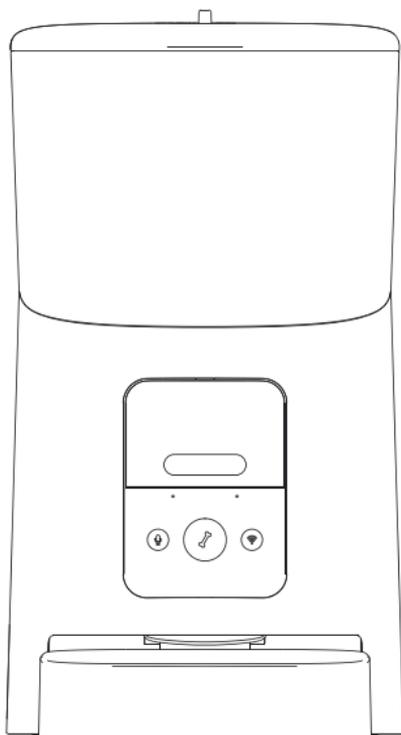




# Patrol Pro

Model: F07 Pro



## User Manual

\* Figures and illustrations in this User Manual are provided for reference only and may differ from actual product appearance.





Scan code to learn how to set up your feeder.



Scan code to get the "WOpet Life" App

# [CONTENTS]

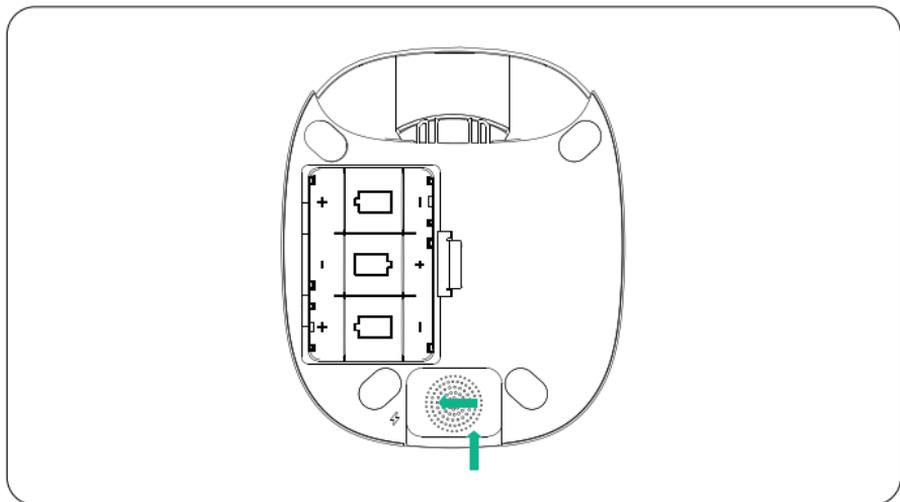
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# PRODUCT SPECIFICATIONS

Model	F07 Pro
Capacity	6L
Screen	LED
Meals	15 meals per day
One portion	5g (50 portions at most per meal)
Food size	2 - 15mm (dry food only)
Pet size	Small / medium-sized dogs and cats
Battery-powered supply	3 × alkaline D batteries (not included)
DC-powered supply	5V / 1A
Operating temperature	-10°C - 55°C / 14°F - 131°F
Dimensions	34 x 21.6 x 18.5cm / 13.4 x 8.5 x 7.3in

# HARDWARE INSTALLATION AND INTRODUCTIONS

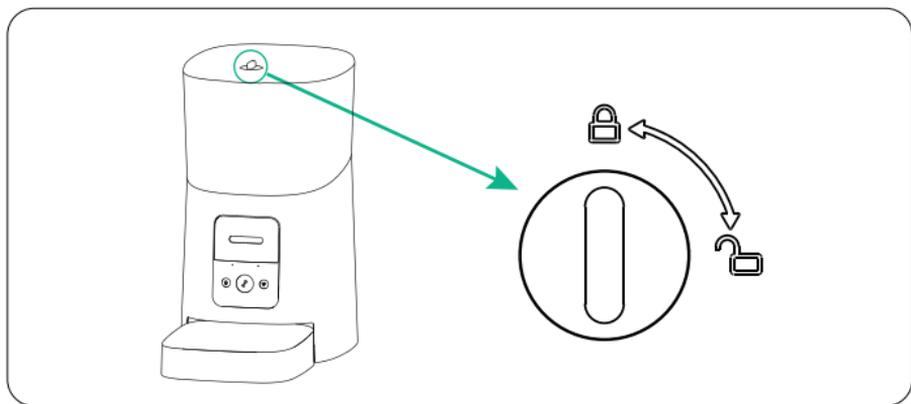
1. Insert the Type-C USB power cord into the slot at the bottom; and extend the power cord out along the designed guide. You can also insert 3 pieces of D cell batteries which will enable the feeder to work automatically according to your scheduled feeding plan even without an external power supply.



## Battery

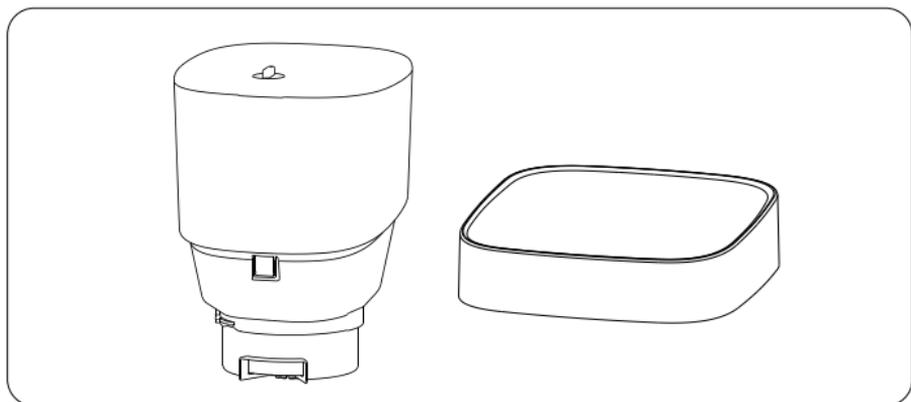
The backup battery is designed as a short-term alternative for power outages. When the pet feeder works on batteries, it will go into sleep mode, and some functions will be limited:

- a. When there is a battery supply only, the feeding voice recording will be played only once before dispensing food.
  - b. When there is a battery supply only, the feeder's Wi-Fi connection will be disconnected. All the operations on the App will be unavailable.
2. Rotate the knob on the top cover. The bowl is in the hopper. Place the bowl into the feeder from the front, then pour pet food into the hopper.

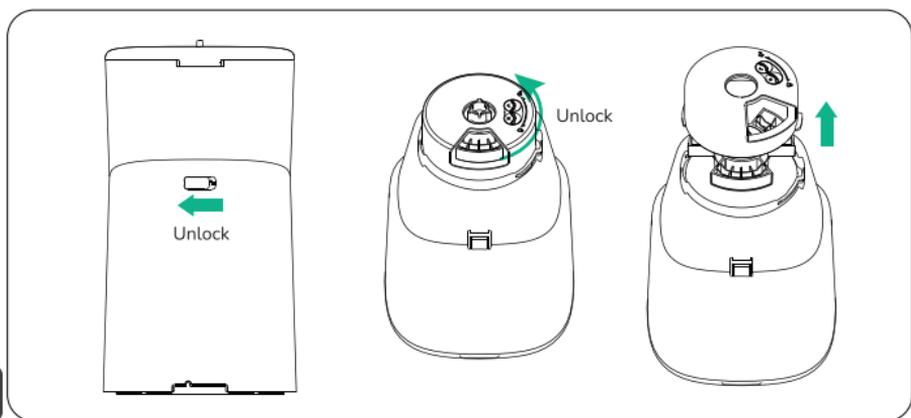


**Note:** Due to the wide variety of pet foods on the market, it cannot be guaranteed 100% that the mechanical structure of the feeder will fit all types of pet food. We recommend to use only dry food within 2-15mm in size. Wet food and damp food are strictly prohibited from being used in the feeder.

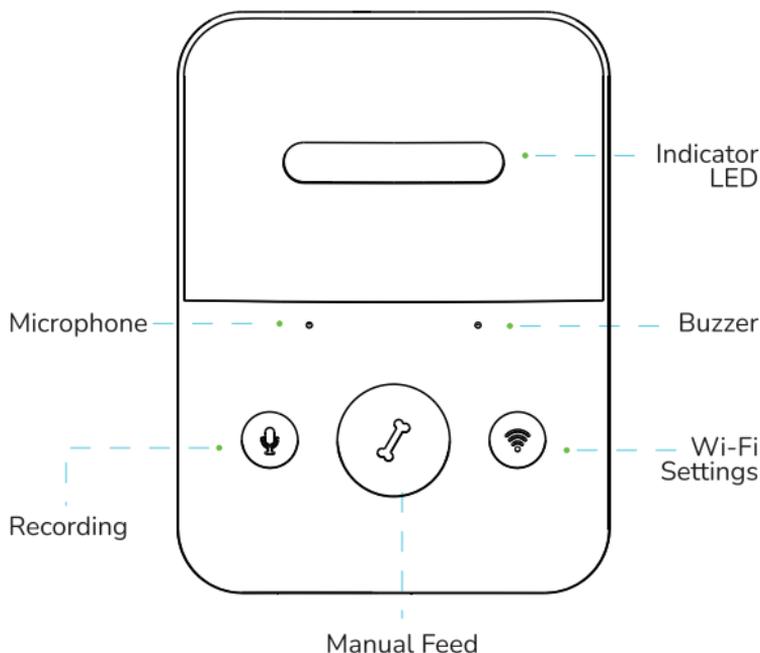
3. For your pet's health, please wash the hopper and bowl regularly. The base should not be in contact with water. Please wipe it with a wring-able wet cloth.



4. To release and clean the hopper, please unlock the hopper lock at the rear of the base. Rotate the food distribution cover to unlock and clean the food distributor easily.



# Operation panel introduction



-  In AC power mode, hold button for 5s until flashes red, reset to factory settings.
-  Hold button until 'Beep' to record (up to 10s); release to stop. Two beeps confirm saving. Distance from device affects recording volume.
-  Press twice to dispense one portion. Set portion amount in the app; defaults to one portion.

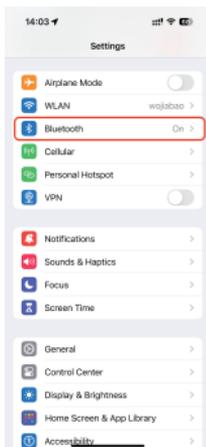
# Indicator LED status

Flashing rapidly in RED 	Feeder is waiting for Wi-Fi network configuration; it is in Bluetooth mode.
Flashing slowly in RED 	Feeder is waiting for Wi-Fi network configuration; it is in AP mode.
Always on in RED 	Feeder is configured for the Wi-Fi network and trying to connect. If the connection fails, it will always be red.
Always on in BLUE 	Feeder is connected to the Wi-Fi network. It can be turned off in the settings.
Flashing in BLUE 	Feeder is feeding.
Always off 	Feeder is only powered by battery or turned off manually.

# Software Installation

## Add pet feeder via Bluetooth mode

1. Before App operation, please enable the mobile phone's Bluetooth function.

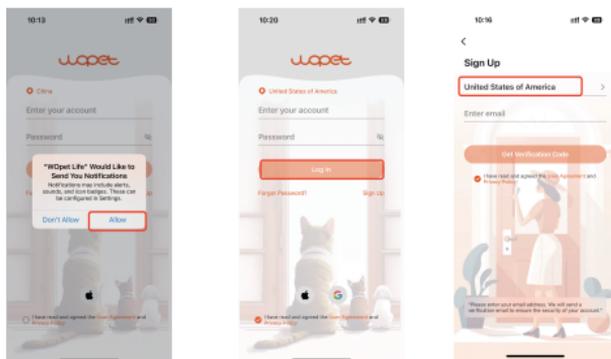


2. Search the App Store or scan the QR code below to download and install **WOpet Life**.

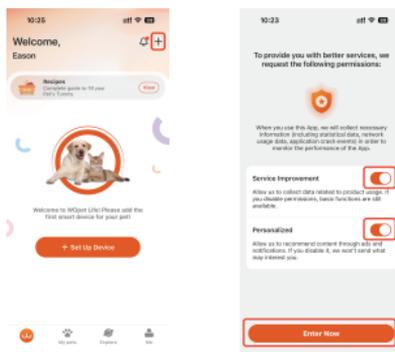


Note: The mobile APP UI will be upgraded from time to time, please refer to the actual interface for specific details.

3. Run the App, read and agree to the privacy policy, and register a new account or login to a registered account. When you register or login to the account, please choose the correct country or area.



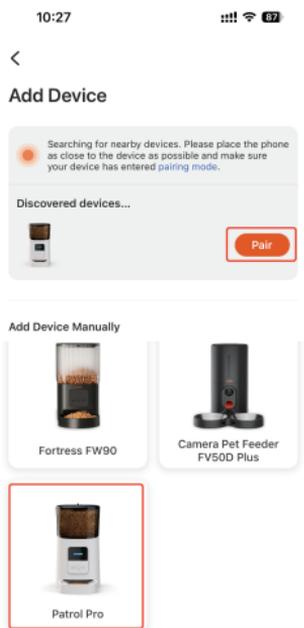
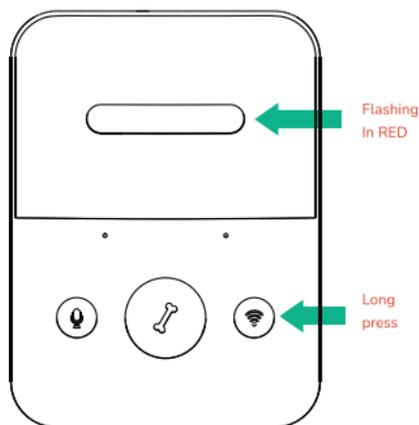
4. Click **Add Device** or + to add a new pet feeder. Then the App may ask you to access certain permissions and turn on Bluetooth which mentioned in step 1. These permissions are very important for the App, so please allow them and turn on Bluetooth.



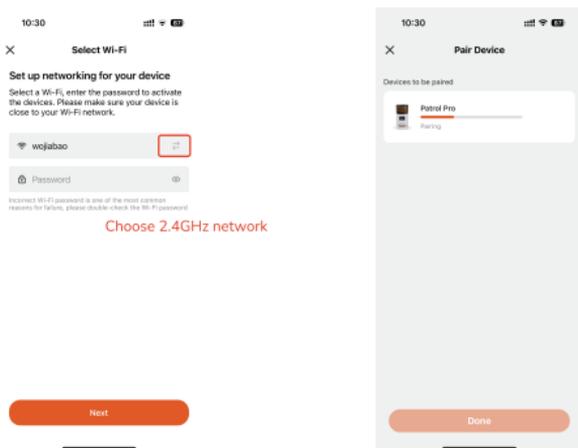
5. Power on the feeder, check whether the feeder's indicator is flashing in RED. If the current indicator LED is in any other state, please press and hold the Wi-Fi Settings button for about 5 seconds to reset the feeder.

Then mobile phone will detect the feeder by Bluetooth automatically. Once detected, App will show a message to ask to add the feeder. If not, please check the feeder's indicator LED carefully.

Click **Add** and **(+)** button.



6. Then please fill in the Wi-Fi network information. The name of Wi-Fi network will appear in the textbox automatically. Please note that the feeder DOES NOT support 5GHz Wi-Fi network, it supports only **2.4GHz** networks. Please check that the Wi-Fi network is 2.4GHz Wi-Fi network. If not, please click the button to switch. Next, please enter the Wi-Fi password and click **Next**.



## Important Notice

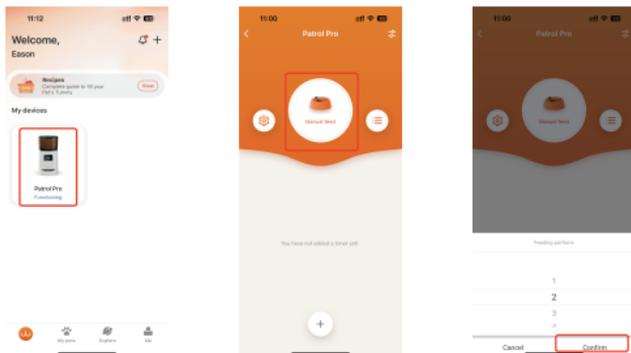
- Please choose a 2.4GHz Wi-Fi signal instead of a 5GHz signal as the feeder DOES NOT support 5GHz Wi-Fi network.
- When entering the password, be aware that it is case-sensitive.

- c. The feeder DOES NOT support WPA3 and WEP encryption, please choose WPA or WPA2 encryption in the router's WLAN settings.
  - d. We recommend not using non-English letters and numbers as SSID.
  - e. Make sure the feeder is not far away from the router and reboot the router to try again.
  - f. Make sure that MAC address filtering and wireless device isolation are turned off on the wireless router.
  - g. The feeder may not support the Wi-Fi signal of the wireless repeater. If the connection fails, try connecting to the wireless router.
7. The feeder will then try to connect to the Wi-Fi network. Waiting for the feeder to connect to the Wi-Fi and click **Done** to complete the process. If the feeder fails to connect, please check the important notice above.

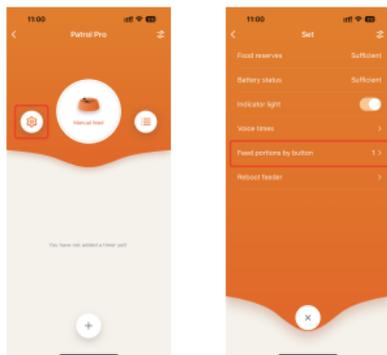
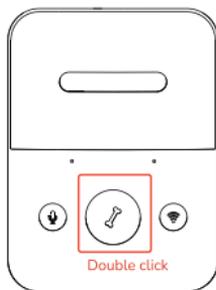
# Feeding

## Manual feeding

1. Enter the feeder's main interface. Click **Manual feed**. Choose the feeding portions and click **OK**. The feeder will feed immediately.

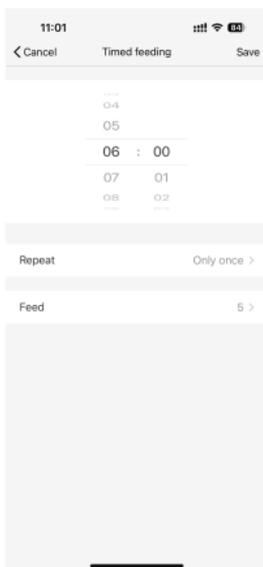
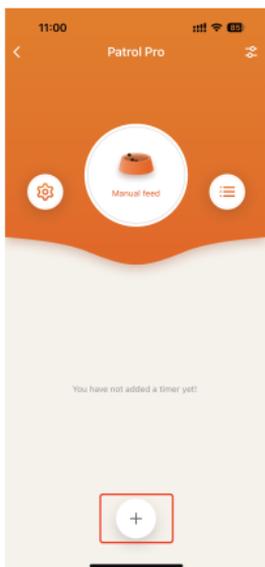


2. You can also double click the Manual feed button on the feeder to feed manually. The feeding amount can be adjusted in the App. Click  and set up Feed portions using the button. Setting it to 0 can disable this function.



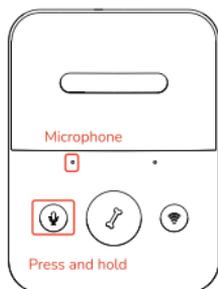
# Timed feeding

1. The pet feeder supports the scheduled feeding of exact portions at exact times. Click the + button in the App, choose **feeding time, repeat rules for each day of the week, and feed portions**, then click **Save**.
2. The feeder supports up to 15 feeding schedules. If you need to disable a schedule, simply toggle it off. You can also delete it by swiping the feeding schedule to the left to access the delete option.



## Feeding voice recording

1. To develop good feeding habits for pets, the feeder supports pre-recording a maximum of 10 seconds of audio, which is played during feeding.
2. Hold the record button for 3 seconds until you hear a "Drip" sound from the feeder, then begin speaking into the microphone. Keep the record button pressed down throughout. Once you finish recording, let go of the button. The feeder will signal the end of recording with two "Drip" sounds.
3. After the recording is complete, you can preview the recorded audio by pressing the record button. If you need to change the recording, please re-record it. The closer you are to the microphone, the clearer your voice can be recorded.
4. The default voice recording playback is 3 times. It can be customized for a maximum of 5 times. Click  and set up **Voice times**. Setting it to 0 can disable the feeding audio function.



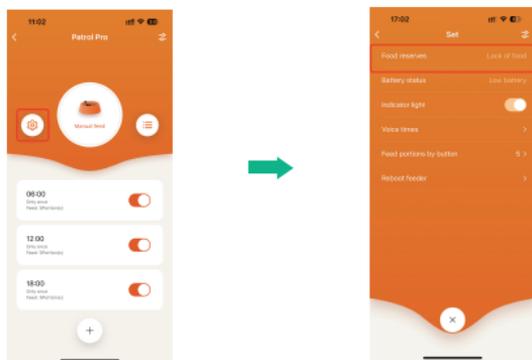
## Notice:

- a. When the pet feeder is connected by the regular power adapter, the pet feeder recording will be played during feeding. It will play the number of set times (3 times / 4 times / 5 times) until the feeder has finished feeding.
- b. Should pet food clog the bowl, the feeder halts feeding and pauses for 10 minutes, during which it plays the voice recording once per minute to summon the pet. If the pet clears the bowl within this time, feeding resumes according to the scheduled plan. If, after 10 minutes, the pet hasn't finished the food, the feeder will cease feeding operations. The feeder remains inactive until normal feeding can continue.
- c. The voice recording will not play when feeding by button.

## Feeding records and alarm

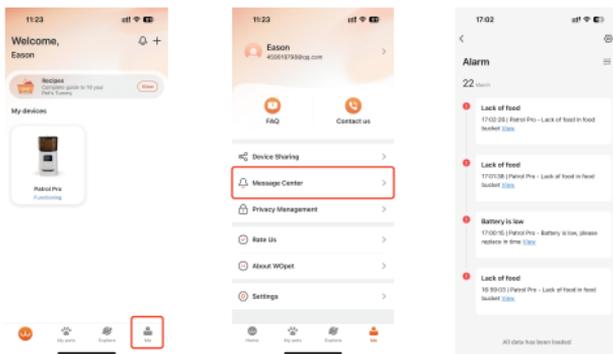
1. After feeding, there will be feeding records in the App. Click to check the feeding records. The feeding records of the last 7 days will be shown.

2. When the food level is insufficient or zero, a message will appear on the  page.



3. Machine malfunctions include low food storage, low battery, and food jammed in the feeding bucket or feeding bowl.

4. When a malfunction occurs, a message will appear in the App. And you can check error messages in the message center. Make sure that prompt message (notification) is enabled.



# Others

## 1. Basic settings

### **Battery Status:**

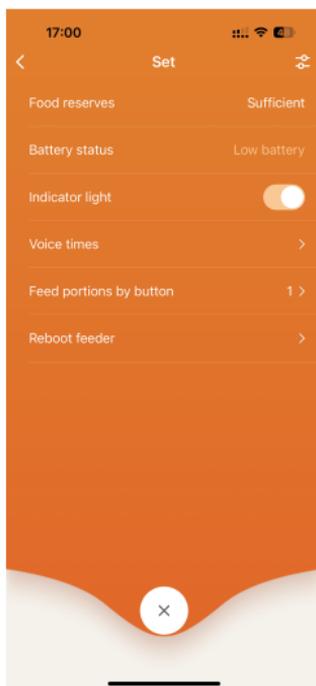
Shows the status of the battery.

### **Indicator lights:**

Turns on/off the indicator when the feeder is connected to the Wi-Fi network.

### **Reboot feeder:**

Reboots the feeder manually.

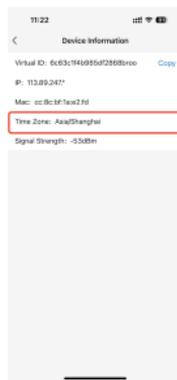
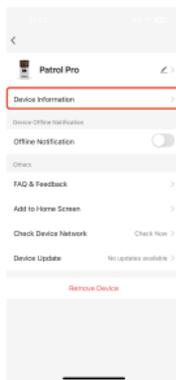
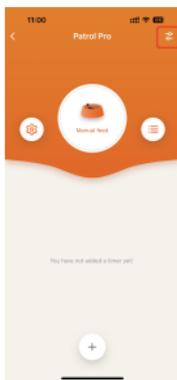


## 2. Advanced settings

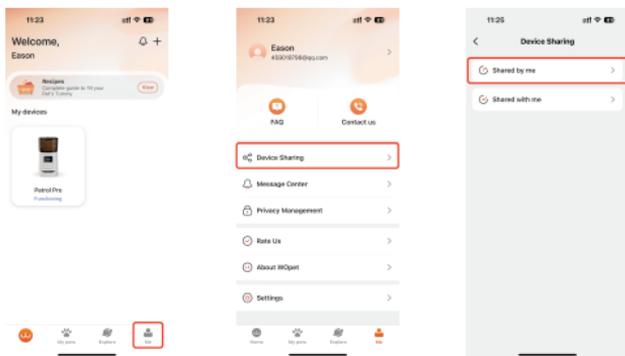
Click  to access the advanced settings page.

**Device Information:** Check feeder information. Please make sure that the time zone of the feeder is correct. It should be the same as the mobile phone's time zone when adding the feeder. If it is incorrect, the feeder may feed at incorrect times, so please remove the feeder and add it again.

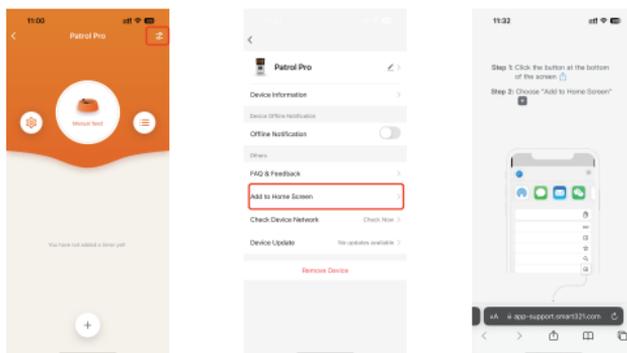
**Offline Notification:** When the feeder is offline, a notification will sent to your mobile phone.



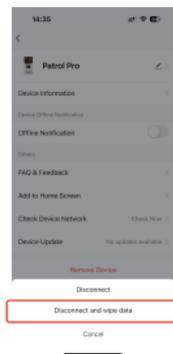
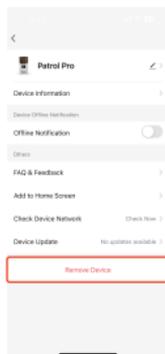
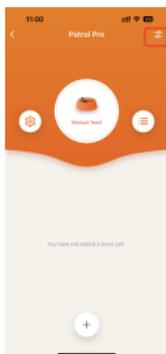
**Share Device:** If you want to add the feeder to another mobile phone, register a new account on the new mobile phone, then share the device with the new account. Please make sure that both 2 accounts are in the same country or area when registering them.



**Add to Home Screen:** Add this feeder to home screen to enter the feeder's control page easily.



**Remove Device:** There are 2 options that will both remove the device from the App but not delete the settings in the feeder. You could re-configure the feeder's Wi-Fi network using these 2 options. If you wish to remove all the settings in the feeder, long press the Wi-Fi button on the feeder until you hear a beep.



### 3. Reset

To restore the feeder to the factory settings, please connect the feeder to an external power supply. Then long press the Wi-Fi setting button for 5 seconds until you hear a beep.

# FAQs

## **Q: Why does the motor run reversely?**

A: When the food gets stuck, the motor will run reversely to solve the food stuck problem.

## **Q: Why did the feeder fail to connect to my Wi-Fi network?**

A: Please check the important notice on Page 7 for help. You can try to add the feeder via AP mode instead of Bluetooth mode.

## **Q: Why is the recording only played once or never when I set the recording multiple times?**

A: Please press and hold the record button to record your voice first. If the feeder is working on battery supply only, the recording will be played only once before feeding.

## **Q: Why does the feeder feed at the wrong time?**

A: Please check that the time zone of the feeder is correct. You can find help about time zone information on page 13.

## **Q: Why does it always prompt that food is blocking the bowl when it is not actually the case?**

A: Once food falls into the bowl, the feeder will wait for 10 minutes for the pet to eat the food. If the pet does not come to eat during this time, the feeder will send a message that the bowl is occupied. If the pet eat the food after 10 minutes, you will still receive the message. It is also possible that food is stuck in the food slot. If that is the case, clean the food slot.

**Q: Why is the indicator LED still flashing after I disabled it?**

A: When it is feeding, the indicator LED cannot be disabled.

**Q: Why the indicator LED is always off?**

A: There are 2 reasons. The indicator LED will be turned off when the feeder is only powered by battery. The indicator LED could also be disabled manually in settings.

**Q: Why could my feeder not connect to the internet when it is only powered by battery.**

A: When on battery supply only, the feeder's Wi-Fi connection will be disconnected. All the operations on the App will be unavailable.

For more questions, please email our support team:

 [support@wopet.com](mailto:support@wopet.com)



Scan the QR code to get help

## FCC Warnings

- Changes or modifications to this unit are not expressly approved.
- Non-compliance could void the user's authority to operate the equipment.

### Notes:

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following Measures:

- Reorient or relocate the receiving antenna.
- Increase the distance between the equipment and the receiver.
- Connect the equipment into an outlet on a different circuit from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help. Shielded interface cables must be used with the equipment in order to comply with the limits for a digital device pursuant to Sub part B of Part 15 of FCC Rules. Specifications and designs are subject to change without any notice or obligation on the part of the manufacturer.

# Ask Us A Question

## 1. Find your order



## 2. Click "View order details"



## 3. Click the Seller name



## 4. Click "Ask a question"



- Complimentary parts, replacements, consumable products are not covered by the 2-year warranty.
- Manufactures' warranties may not apply in all cases, depending on factors such as use of the product, where the product was purchased, or who you purchase the product from.
- Please review the warranty carefully, and contact the manufacture if you have any questions.

## Warranty Information

- If you have any problems when using our products, please send us an email at [support@wopet.com](mailto:support@wopet.com)
- 30 days free Return & Replacement
- Standard Warranty: 1-Year product Warranty  
2-Year Warranty Application: Please scan the QR code to finish the registration form on our official website within 30 days after you received the items.







Pet First, One Paw At A Time