

user guide for national accounts

tips & tricks



DIRECTV FOR BUSINESS NATIONAL ACCOUNTS

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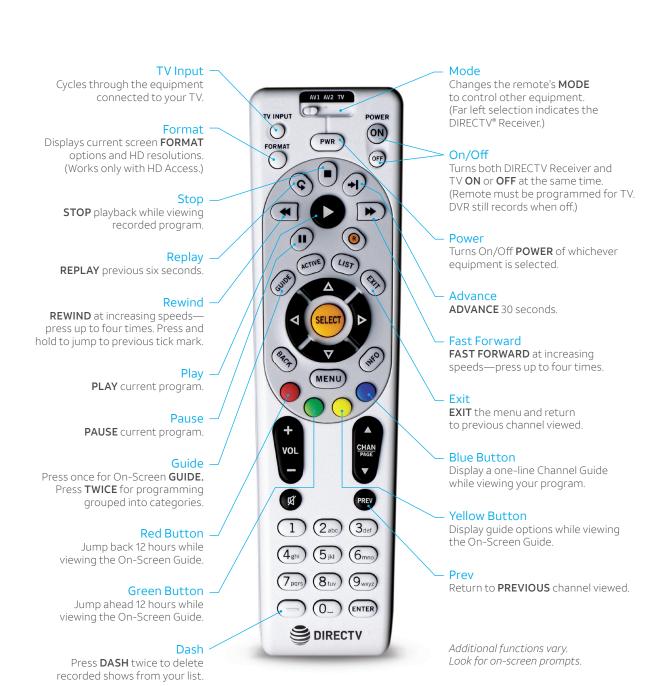
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1 Troubleshooting

DIRECTV for BUSINESS™ Remote App







Program Your Universal Remote:

Your new DIRECTV® Universal Remote can control your entire entertainment system —TVs, DVD players, VCRs and stereo systems.

For HD Receivers:

> Press the **MENU** button

> Select SETTINGS & HELP
SETTINGS
REMOTE CONTROL

Remote App:

Use the DIRECTV for BUSINESS[™] Remote App to control all of your receivers from just one tablet!

See page 19 for details.

Channels

Highlight the channel abbreviation to get the channel description.

TV Window

Watch your program while using the guide.

Timeline

To see what's on later, navigate forward with the RIGHT ARROW. Use the LEFT ARROW to go back.



Highlight Bar

Use the **ARROW** buttons to highlight a program and view its description. To tune to a highlighted program, press **SELECT.**

Search & Guide Options

Press **DASH** or **YELLOW** button to sort programming by category, move to a specific date and time, change your Favorites list and see Pay Per View titles.



Never miss the beginning of a favorite show again. Automatically tune to the right channel at the right time. Select your program from the Guide, then select **AUTOTUNE**.

Available on H25 HD Receivers.

Public Viewing Packages CHANNEL LINEUPS

3

Effective June 2021

COMMERCIAL XTRA™ PACK

A&E	Disney Junior	D 289	ION Television (East)	QVC3318
AccuWeather. 361	Disney XD			ReelzChannel
ACC Network	DIY Network			Revolt (HD only)
AMC	E!			RFD-TV
American Heroes Channel	Enlace ²		, , , , , , , , , , , , , , , , , , , ,	Russia Today TV
Animal Planet	ESNE ²			Science
Aqui ²	ESPN			ShopHQ
ASPIRE (HD only) ¹ 381	ESPN2			Shop LC
AWE	ESPNEWS			
			3	So Yummy
AXS TV (HD only) ¹	ESPNU			SonLife Broadcasting Network
BabyFirst TV™2293	EWTN			Sportsman Channel
BBC America	FETV			SundanceTV
BET 329	Food Network			Syfy 244
BET West (HD only) ¹	FOX Business Network		3,	TBS 247
BET Her	FOX News Channel			TBS West (HD only) ¹ 247-1
Black News Channel (HD only) ¹ 342	FS1			TCM 256
Bloomberg TV	FS2			TCT Network
Boomerang298	Free Speech TV ²			TeenNick303
Bravo	Freeform			Tennis Channel
BYUtv	Fuse			TLC
Cartoon Network (East)	FX			TNT 245
Cartoon Network (West) 297	FX Movie Channel		National Geographic	TNT West (HD only) ¹
Celebrity Shopping Network	FXX		NBA TV 216	Travel Channel
Cleo TV (HD only)1	fyi,	ID 266	NBC Sports Network 220	Trinity Broadcasting Network (TBN) HD 372
CMT	Galavisión	ID 404	Newsmax349	truTV 246
CNBC	GEB America ²	363	NewsNation 307	TV Land
CNBC World	GEM Shopping Network	228	NFL Network 212	TV One
CNN 202	GOD TV ²			Universal Kids
Comedy Central	Golf Channel			UNIVERSO ² 410
Comedy Central West (HD only)1HD 249	Great American Country (GAC)	ID 326	Nick Jr	Univision (East)
Comedy TV (HD only) ¹	GSN		Nickelodeon/Nick at Nite (East)	UPtv
Cooking Channel 232	Hallmark Channel			USA Network
C-SPAN	HGTV			VH1
C-SPAN2	Hillsong Channel			VICE
CTN	The HISTORY Channel			Victory
Daystar	HITN TV ²			WE tv
Destination America	HLN			The Weather Channel
DIRECTV HD SPORTSMIX®	Hope Channel ²			The Word Network
(HD only) ¹	HSN			World Harvest Television (WHT)
Discovery	HSN2			World Harvest Television (WHT)
Discovery Family Channel 294	IFC			DLUC In Market Regional Sports Networks
	IMPACT ²			PLUS In-Market Regional Sports Networks where available.
Discovery Life				
Disney Channel (East)	INSP			PLUS Local Channels where available.3
Disney Channel (West)	Investigation Discovery			
	<u></u>	SPORT	rs pack ——————————	
Altitude Coorte	Dally Charte Midwest	C71	Polls Coorte Missonsin	Novit Lovel Charte
Altitude Sports	Bally Sports Midwest		Bally Sports Wisconsin	Next Level Sports
AT&T SportsNet Pittsburgh	Bally Sports North		CBS Sports Network	Outdoor Channel
AT&T SportsNet Rocky Mountain 683	Bally Sports Ohio.		MASN 640	ROOT Sports Northwest
AT&T SportsNet Rocky	Bally Sports Oklahoma		MSG	SNY
Mountain West	Bally Sports San Diego		MSG+ 635	Spectrum SportsNet
AT&T SportsNet Southwest	Bally Sports SoCal		NBC Sports Bay Area	Spectrum SportsNet LA
Bally Sports Arizona 686	Bally Sports South		NBC Sports Boston	TVG (HD only) ¹ 602
Bally Sports Cincinnati	Bally Sports Southwest		NBC Sports California	YES Network ⁴ 631
Bally Sports Detroit 663	Bally Sports Southeast		NBC Sports Chicago	
Bally Sports Florida 654	Bally Sports Sun		NBC Sports Washington 642	
Bally Sports Great Lakes 662	Bally Sports West	1 692	NESN 628	

Public Viewing Packages CHANNEL LINEUPS

Effective June 2021

COMMERCIAL CHOICE® PLUS

A&EHD	265	E!
ACC Network	612	Enlace
AccuWeather	361	ESNE ²
AMC		ESPN
American Heroes Channel	287	ESPN2
Animal Planet	282	ESPNE
AXS TV (HD only) ¹		ESPNU
BabyFirst TV™2		EWTN
BBC America	264	FETV .
BET		Food N
BET West (HD only) ¹	329-1	FOX B
Black News Channel (HD only)1		FOX N
Bloomberg TV	353	FS1
Boomerang		FS2
Bravo	237	Free S
BYUtv		Freefo
Cartoon Network (East)	296	Fuse
Cartoon Network (West)	297	FX
CBS Sports Network	221	FXX
Celebrity Shopping Network	223	fyi,
Cleo TV (HD only) ¹	341	Galavi
CMT	327	GEB A
CNBC	355	GOD T
CNBC World	357	Great
CNN	202	GSN
Comedy Central	249	Hallma
Comedy Central West (HD only)1	249-1	HGTV.
Cooking Channel	232	Hillson
C-SPAN	350	The HI
C-SPAN2	351	HITN T
CTN	376	HLN
Daystar	369	Hope (
Destination America	286	HSN
Discovery	278	HSN2.
DIRECTV HD SPORTSMIX®		IMPAC
(HD only)1	, 600	INSP
Discovery Family Channel	294	Invest
Discovery Life		JBS ²
DIY Network	230	Jewelr

E!HD	236	Jewish Life Television ²	325
Enlace ²	448	Lifetime	252
ESNE ²	456	Link TV	
ESPNHD	206	Living Faith Network ²	379
ESPN2HD	209	Logo	272
ESPNEWS HD	207	MAVTV	
ESPNUHD	208	MLB Network	
EWTN	370	MotorTrend (HD only) ¹	281
FETV		MSNBC	356
Food Network	231	MTV	331
FOX Business Network HD	359	MTV2	332
FOX News Channel	360	MTV Classic	336
FS1HD	219	MTV West (HD only)1	331-1
FS2HD	618	NASA TV ²	352
Free Speech TV ²	348	Nat Geo WILD	283
Freeform	311	National Geographic	276
FuseHD	339	NBA TV	216
FXHD	248	NBC Sports Network	220
FXXHD	259	NewsNation	307
fyi,	266	Next Level Sports	623
Galavisión	404	NFL Network	212
GEB America ²	363	NHK	
GOD TV ²	365	NHL Network™	215
Great American Country (GAC)	326	Nick Jr	
GSN	233	Nickelodeon/Nick at Nite (East)	299
Hallmark Channel HD	312	Nickelodeon/Nick at Nite (West)	300
HGTVHD	229	Nicktoons	302
Hillsong Channel	371	NRB	378
The HISTORY Channel HD	269	ONCE MEXICO	447
HITN TV2	461	Outdoor Channel	606
HLN	204	Ovation	274
Hope Channel ¹	368	OWN (Oprah Winfrey Network)	279
HSN	240	Oxygen	251
HSN2		Paramount Network	241
IMPACT ²	380	popHD	
INSPHD	364	Pursuit Channel	604
Investigation Discovery HD	285	QVC	317
JBS ²		QVC2	315
Jewelry Television72	, 313	QVC3	318

Jewish Life Television ²	325
Lifetime	252
Link TV	375
Living Faith Network ²	379
Logo	272
MAVTV	214
MLB Network	213
MotorTrend (HD only) ¹	281
MSNBC	356
MTV	331
MTV2	332
MTV Classic	336
MTV West (HD only)1 HD3	31-1
NASA TV ²	352
Nat Geo WILD	283
National Geographic	276
NBA TV	216
NBC Sports Network	220
NewsNation	307
Next Level Sports	623
NFL Network	212
NHK	322
NHL Network™	215
Nick Jr	301
Nickelodeon/Nick at Nite (East)	299
Nickelodeon/Nick at Nite (West)	300
Nicktoons	302
NRB	378
ONCE MEXICO	447
Outdoor Channel	606
Ovation	274
OWN (Oprah Winfrey Network)	279
Oxygen	251
Paramount Network	241
pop	273
	604
QVCHD	317
QVC2	315

ReelzChannel	238
RFD-TV	345
Russia Today TV	321
scienceHD	284
Shop LC	226
o Yummy	
SonLife Broadcasting Network	
portsman Channel	605
lyfyHD	244
BSHD	
BS West (HD only)1	247-1
CMHD	
CT Network	377
eenNick	303
LC	
'NTHD	
'NT West (HD only)¹	
ravel Channel	
rinity Broadcasting Network (TBN) HD	
ruTVHD	246
'V Land HD	304
V One	
'VG (HD only) ¹	
Inivision (East)	402
JPtv	338
JSA Network	242
/H1	335
/ICEHD	271
/ictory	366
he Weather Channel HD	362
he Word Network	373
Vorld Harvest Television (WHT)	367

PLUS Local Channels HD where available.3 PLUS In-Market Regional Sports Networks where available.

COMMERCIAL ENTERTAINMENT PACK

A&E		Enlace ²		ION Television (East)		Shop LC	
AccuWeather		ESNE ²		ION Television (West)		ShopHQ	,
AMC		ESPN		JBS ²		So Yummy	
Animal Planet		ESPN2		Jewelry Television		SonLife Broadcasting Network	
AXS TV (HD only)1		EWTN		Jewish Life Television ²		SundanceTV	
BabyFirst TV™2		FETV		Lifetime		Syfy	
BBC America		Food Network		Link TV		TBS	
BET		FOX Business Network		Living Faith Network ²		TBS West (HD only) ¹	
BET West (HD only) ¹		Fox News Channel		LMN		TCM	
Black News Channel (HD only)1		FS1		MAVTV		TCT Network	
Bloomberg TV		Free Speech TV ²		MotorTrend (HD only) ¹		TeenNick	
Bravo	HD 237	Freeform		MSNBC		TLC	
BYUtv	374	FX		MTV	🚻 331	TNT	HD 245
Cartoon Network (East)	🚻 296	FXX		MTV West (HD only) ¹	HD 331-1	TNT West (HD only)1	
Cartoon Network (West)	297	Galavisión	HD 404	MTV2	🚻 332	Travel Channel	HD 277
Celebrity Shopping Network	223	Geb America ²	363	NASA TV ²	352	Trinity Broadcasting Network (TBI	N) HD 372
CMT	🚻 327	GEM Shopping Network	228	National Geographic	🚻 276	truTV	HD 246
CNBC	🚻 355	God TV ²	365	NBC Sports Network	HD 220	TV Land	HD 304
CNBC World	357	GSN	BD 233	Newsmax	349	Univision (East)	HD 402
CNN	HD 202	Hallmark Channel		NHK	322	UPtv	338
Comedy Central	HD 249	Hallmark Movies & Mysteries		Nickelodeon/Nick at Nite (East)	HD 299	USA Network	HD 242
Comedy Central West (HD only)1		(HD only)1	HD 565	Nickelodeon/Nick at Nite (West)	300	VH1	HD 335
C-SPAN		HGTV		NRB		VICE	
C-SPAN2	351	Hillsong Channel		ONCE MEXICO		Victory	366
CTN		The HISTORY Channel		Ovation		WE tv	
Daystar		HITN TV ²		Paramount Network		The Weather Channel	
DIRECTV HD SPORTSMIX®		HLN		POP		The Word Network	
(HD only) ¹	205 600	Hope Channel ²		Pursuit Channel		World Harvest Television (WHT)	
Discovery		HSN		QVC		world rial vest relevision (with)	307
Disney Channel (East)		HSN2		QVC2		PLUS Local Channels [10] where a	zailahle 3
Disney Channel (West)		IFC		QVC3		T E03 E0cal Chamileis Where a	ranabic.
Disney Junior		IMPACT ²		ReelzChannel			
Disney XD		INSP		RFD-TV			
E!		Investigation Discovery		Russia Today TV			
E:	230	investigation biscovery		Russia Today TV	321		
BUSINESS SELECT™ I	PACK						
A&E		Disney XD		ION Television (East)		Russia Today TV	
AccuWeather		E!		ION Television (West)		Shop LC	
AMC		Enlace ²		JBS ²		ShopHQ	
Animal Planet		ESNE ²	456	Jewelry Television		So Yummy	
							HD 344
Aqui2		EWTN		Jewish Life Television ²		SonLife Broadcasting Network	
AXS TV (HD only) ¹	🚻 340	FETV	323	Lifetime	🚻 252	SundanceTV	HD 239
AXS TV (HD only)¹ BabyFirst TV™²	340 293	FETV Food Network	323 HD 231	Lifetime	ID 252	SundanceTV	HD 239 HD 244
AXS TV (HD only)¹ BabyFirst TV™2 BBC America	HD 340 293 HD 264	FETV		Lifetime Link TV Living Faith Network ²	HD 252 375 379	SundanceTV SyfyTBS	HD 239 HD 244 HD 247
AXS TV (HD only) ¹ BabyFirst TV ⁿ² BBC AmericaBET	HD 340 293 HD 264 HD 329	FETV		Lifetime Link TV Living Faith Network ² MAVTV		SundanceTV	HD 239 HD 244 HD 247 HD 247-1
AXS TV (HD only) ¹		FETV FOOd Network FOX Business Network FOX News Channel Free Speech TV ²		Lifetime		SundanceTV Syfy. TBS TES West (HD only)'. TCM	HD 239 HD 244 HD 247 HD 247-1 HD 256
AXS TV (HD only) ¹ BabyFirst TV ⁿ² BBC AmericaBET		FETV Food Network FOX Business Network FOX News Channel Free Speech TV ² Freeform	323 110 231 110 359 110 360 348 110 311	Lifetime Link TV Living Faith Network ² MAVTV		SundanceTV	HD 239 HD 244 HD 247 HD 247-1 HD 256
AXS TV (HD only) ¹		FETV Food Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX	323 110 231 110 359 110 360 348 110 311 110 248	Lifetime		SundanceTV Syfy. TBS TES West (HD only)'. TCM	#D 239 #D 244 #D 247 #D 247-1 #D 256 #D 377
AXS TV (HD only)¹ BabyFirst TV™². BBC America BET BET West (HD only)¹ Black News Channel (HD only)¹ Bloomberg TV. Boomerang		FETV Food Network FOX Business Network FOX News Channel Free Speech TV ² Freeform	323 110 231 110 359 110 360 348 110 311 110 248	Lifetime		SundanceTV Syfy. TBS TES West (HD only)'. TCM TCT Network. TeenNick	239 244 110 247 110 247-1 110 256 377 303
AXS TV (HD only)¹		FETV Food Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX	323 110 231 110 359 110 360 348 110 311 110 248 110 259	Lifetime		SundanceTV Syfy. TBS TBS (HD only)¹. TCM TCM TCT Network. TeenNick	239 244 110 247 110 247-1 110 256 377 303
AXS TV (HD only)¹ BabyFirst TV™². BBC America BET BET West (HD only)¹ Black News Channel (HD only)¹ Bloomberg TV. Boomerang		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX FX FX	323 110 231 110 359 110 360 348 1110 311 1110 248 1110 259 1110 404	Lifetime		SundanceTV Syfy. TBS TES West (HD only)'. TCM TCT Network. TeenNick	
AXS TV (HD only)¹		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX FX Galavisión.	323 HID 231 S59 HID 360 348 HID 311 HID 248 HID 259 HID 404 363	Lifetime Link TV Living Faith Network ² MAVTV MotorTrend (HD only) ¹ MSNBC MTV MTV West (HD only) ¹ MTV2		SundanceTV Syfy. TBS TBS West (HD only)¹ TCM TCT Network. TeenNick. TLC. TNT TNT West (HD only)¹. Trinity Broadcasting Network (TB)	
AXS TV (HD only)¹ BabyFirst TV™² BBC America BET BET West (HD only)¹ Black News Channel (HD only)¹ Bloomberg TV Boomerang Bravo BYUtv Cartoon Network (East) Cartoon Network (West)	## 340 ## 293 ## 264 ## 329 ## 329-1 ## 342 ## 353 ## 289 ## 237 ## 374 ## 296 ## 297	FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX FXX Galavisión. GEB America ²	323 HID 231 HID 359 HID 360 348 HID 311 HID 248 HID 259 HID 404 363 228	Lifetime Link TV Living Faith Network² MAVTV MotorTrend (HD only)¹ MSNBC MTV MTV West (HD only)¹ MTV2 NASA TV²		SundanceTV Syfy. TBS TES West (HD only)¹. TCM TCT Network. TeenNick. TLC. TNT TLT TNT West (HD only)¹. TNT West (HD only)¹.	
AXS TV (HD only)¹. BabyFirst TV™². BBC America. BET BET West (HD only)¹. Black News Channel (HD only)¹. Bloomberg TV. Boomerang Bravo. BYUtv. Cartoon Network (East). Celebrity Shopping Network.		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX FX Galavisión GEB America ² Gem Shopping Network GOD TV ² Hallmark Channel	323	Lifetime		SundanceTV Syfy. TBS TES West (HD only)¹. TCM TCT Network. TeenNick. TLC. TNT TNT West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land	(ii) 239 (iii) 244 (iii) 247-1 (iii) 247-1 (iii) 256 (iii) 280 (iii) 245-1 (iii) 245-1 (iii) 245-1 (iii) 246 (iii) 304
AXS TV (HD only)¹ BabyFirst TV™². BBC America BET BET West (HD only)¹ Black News Channel (HD only)¹ Bloomberg TV Boomerang Bravo BYUtv Cartoon Network (East) Cartoon Network (West) Celebrity Shopping Network		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX FXX Galavisión GEB America ² Gem Shopping Network GOD TV ² Hallmark Channel Hallmark Movies & Mysteries	323 HID 231 HID 359 HID 360 348 HID 311 HID 248 HID 259 HID 404 363 228 365 HID 312	Lifetime Link TV Living Faith Network ² MAVTV MotorTrend (HD only) ¹ MSNBC MTV MTV West (HD only) ¹ MTV2 NASA TV ² National Geographic Newsmax NHK Nickelodeon/Nick at Nite (East)		SundanceTV Syfy. TBS TES West (HD only)¹. TCM TCT Network. TeenNick TLC. TNT TNT TNT West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land Univision (East)	
AXS TV (HD only)¹ BabyFirst TV™² BBC America BET BET West (HD only)¹ Black News Channel (HD only)¹ Bloomberg TV. Boomerang Bravo BYUtv Cartoon Network (East) Cartoon Network (West) Celebrity Shopping Network CMT. CNBC.		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX FX Galavisión GEB America ² Gem Shopping Network GOD TV ² Hallmark Channel	323 HID 231 HID 359 HID 360 348 HID 311 HID 248 HID 259 HID 404 363 228 365 HID 312	Lifetime		SundanceTV Syfy. TBS TES West (HD only)¹. TCM TCT Network. TeenNick. TLC. TNT TNT West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land	
AXS TV (HD only)¹. BabyFirst TV™². BBC America. BET BET West (HD only)¹. Black News Channel (HD only)¹. Bloomberg TV. Boomerang Bravo BYUtv. Cartoon Network (East). Cartoon Network (West). Celebrity Shopping Network. CMT. CNBC. CNN.		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV² Freeform FX FX FX Galavisión GEB America² Gem Shopping Network GOD TV² Hallmark Channel Hallmark Movies & Mysteries (HD only)¹ HGTV	323	Lifetime Link TV Living Faith Network² MAVTV MotorTrend (HD only)¹ MTV MTV MTV MTV West (HD only)¹ MTV2 NASA TV² National Geographic Newsmax NHK Nickelodeon/Nick at Nite (East) Nickelodeon/Nick at Nite (West) NRB	##D 252 ##D 252 ##D 275 ##D 281 ##D 381 ##D 331-1 ##D 332 ##D 336 ##D 332 ##D 336 ##D 336 ##D 337	SundanceTV Syfy. TBS TBS West (HD only)¹. TCM TCT Network. TeenNick. TLC. TNT TITN West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land Univision (East) USA Network.	
AXS TV (HD only)¹. BabyFirst TV™². BBC America BET BET West (HD only)¹. Black News Channel (HD only)¹. Bloomberg TV Boomerang Bravo BYUtv Cartoon Network (East) Cartoon Network (West) Celebrity Shopping Network CMT CND CNN Comedy Central		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX FX Galavisión GEB America ² Gem Shopping Network GOD TV ² Hallmark Channel Hallmark Movies & Mysteries (HD only) ¹ Hillsong Channel	323	Lifetime Link TV Living Faith Network² MAVTV MotorTrend (HD only)¹ MSNBC MTV MTV West (HD only)¹ MTV2 NASA TV² National Geographic Newsmax NHK Nickelodeon/Nick at Nite (East) NRB NRB OAN		SundanceTV Syfy. TBS TBS West (HD only)¹. TCM TCT Network. TeenNick. TLC. TNT TNT West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land. Univision (East) USA Network. VH1. VICE.	139 139 144 141
AXS TV (HD only)¹. BabyFirst TV™². BBC America. BET BET West (HD only)¹. Black News Channel (HD only)¹. Bloomberg TV. Boomerang Bravo BYUtv. Cartoon Network (East). Cartoon Network (West). Celebrity Shopping Network. CMT. CNBC. CNN.		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV² Freeform FX FX FX Galavisión GEB America² Gem Shopping Network GOD TV² Hallmark Channel Hallmark Movies & Mysteries (HD only)¹ HGTV	323	Lifetime Link TV Living Faith Network² MAVTV MotorTrend (HD only)¹ MTV MTV MTV MTV West (HD only)¹ MTV2 NASA TV² National Geographic Newsmax NHK Nickelodeon/Nick at Nite (East) Nickelodeon/Nick at Nite (West) NRB		SundanceTV Syfy. TBS TBS West (HD only)¹. TCM TCT Network. TeenNick. TLC. TNT TITN West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land Univision (East) USA Network.	139 139 144 141
AXS TV (HD only)¹. BabyFirst TV™². BBC America BET BET West (HD only)¹. Black News Channel (HD only)¹. Bloomberg TV Boomerang Bravo BYUtv Cartoon Network (East) Cartoon Network (West) Celebrity Shopping Network CMT CND CNN Comedy Central		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX FX Galavisión GEB America ² Gem Shopping Network GOD TV ² Hallmark Channel Hallmark Movies & Mysteries (HD only) ¹ Hillsong Channel	323 HID 231 S59 HID 360 348 HID 311 HID 248 HID 259 HID 404 363 228 365 HID 312 HID 565 HID 565 HID 229 371 HID 269	Lifetime Link TV Living Faith Network² MAVTV MotorTrend (HD only)¹ MSNBC MTV MTV West (HD only)¹ MTV2 NASA TV² National Geographic Newsmax NHK Nickelodeon/Nick at Nite (East) NRB NRB OAN	## 252 ## 375 ## 375 ## 10 214 ## 281 ## 384 ## 331-1 ## 332 ## 352 ## 349 ## 300 ## 378 ## 347	SundanceTV Syfy. TBS TBS West (HD only)¹. TCM TCT Network. TeenNick. TLC. TNT TNT West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land. Univision (East) USA Network. VH1. VICE.	139 139 140 249 140 247 150 247 150 247 150 245 150 245 150 245 150 245 150 246 150 304 150 242 150 335 150 271 366 150 366
AXS TV (HD only)¹. BabyFirst TV™². BBC America BET BET West (HD only)¹. Black News Channel (HD only)¹. Bloomberg TV Boomerang Bravo BYUtv Cartoon Network (East) Cartoon Network (West) Celebrity Shopping Network CMT CNBC CNN Comedy Central Comedy Central Comedy Central West (HD only)¹.		FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV ² Freeform FX FXX Galavisión GEB America ² Gem Shopping Network GOD TV ² Hallmark Channel Hallmark Movies & Mysteries (HD only) ¹ HGTV Hillsong Channel The HISTORY Channel	323	Lifetime Link TV Living Faith Network² MAVTV MotorTrend (HD only)¹ MSNBC MTV MTV West (HD only)¹ MTV2 NASA TV² National Geographic Newsmax NHK Nickelodeon/Nick at Nite (East) Nickelodeon/Nick at Nite (West) NRB OAN ONCE MEXICO	## 252 ## 375 ## 379 ## 214 ## 281 ## 331-1 ## 332 ## 349 ## 349 ## 349 ## 378 ## 378 ## 347 ## 347 ## 347 ## 347	SundanceTV Syfy. TBS TBS West (HD only)¹. TCM TCT Network TeenNick TLC. TNT TNT West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land. Univision (East) USA Network. VH1. VICE. Victory.	110 239 110 244 110 247 110 256 110 245 110 245 110 245 110 245 110 245 110 246 110 246 110 242 110 242 110 242 110 242 110 242 110 245 110 266 110 260 110
AXS TV (HD only)¹ BabyFirst TV™² BBC America BET BET West (HD only)¹ Black News Channel (HD only)¹ Bloomberg TV Boomerang Bravo BYUtv Cartoon Network (East) Cartoon Network (West) Celebrity Shopping Network CMT CNBC CNN Comedy Central Comedy Central Comedy Central West (HD only)¹ C-SPAN.	## 340 ## 264 ## 329 ## 353 ## 289 ## 237 ## 374 ## 19 296 ## 297 ## 95, 223 ## 355 ## 202 ## 249 ## 249 ## 350 ## 350 ## 350 ## 351	FETV FOOD Network FOX Business Network FOX News Channel Free Speech TV² Freeform FX FX FX Galavisión GEB America² Gem Shopping Network GOD TV² Hallmark Channel Hallmark Movies & Mysteries (HD only)¹ HGTV Hillsong Channel The HISTORY Channel	323	Lifetime Link TV Living Faith Network² MAVTV MotorTrend (HD only)¹ MSNBC MTV MTV West (HD only)¹ MTV2 NASA TV² National Geographic Newsmax NHK Nickelodeon/Nick at Nite (East) Nickelodeon/Nick at Nite (West) NRB OAN ONCE MEXICO Ovation		SundanceTV Syfy. TBS TBS West (HD only)¹. TCM TCT Network. TeenNick TLC. TNT TNT West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land. Univision (East) USA Network. VH1. VICE. Victory. WE tv.	139 239 140 244 150 247 150 247 150 247 150 247 150 247 150 245 150 245 150 245 150 246 246
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AXS TV (HD only)¹ BabyFirst TV™² BBC America BET BET West (HD only)¹ Black News Channel (HD only)¹ Bloomberg TV Boomerang Bravo BYUtv Cartoon Network (East) Cartoon Network (West) Celebrity Shopping Network CMT CNBC CNN Comedy Central Comedy Central West (HD only)¹ C-SPAN C-SPAN CTN Daystar Discovery Disney Channel (East) Disney Channel (West)		FETV FOOD Network FOX Business Network FOX Business Network FOX News Channel Free Speech TV² Freeform FX FX Galavisión GEB America² Gem Shopping Network GOD Tv² Hallmark Channel Hallmark Movies & Mysteries (HD only)¹ HGTV Hillsong Channel The HISTORY Channel HITN TV² HLN HOPE Channel² HSN HSN2 IMPACT² INSP.	323	Lifetime Link TV Living Faith Network² MAVTV MotorTrend (HD only)¹ MSNBC MTV MTV West (HD only)¹ MTV2. NASA TV² National Geographic Newsmax NHK Nickelodeon/Nick at Nite (East) Nickelodeon/Nick at Nite (West) NRB OAN ONCE MEXICO Ovation Paramount Network Pursuit Channel QVC QVC2 QVC3 ReelzChannel		SundanceTV Syfy. TBS TBS West (HD only)¹. TCM TCT Network TeenNick TLC. TNT TNT West (HD only)¹. Trinity Broadcasting Network (TBI truTV. TV Land Univision (East) USA Network. VH1. VICE. Victory WE tv. The Word Network World Harvest Television (WHT).	11 239
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Public Viewing Packages CHANNEL LINEUPS



Effective June 2021

COMERCIAL MÁS ULTRA™ PACK

A&E HD 265	Disney XDSAP HD 292	JBS ¹	STARZ ENCORE En Español
AccuWeather	E! ID 236	Jewelry Television	SUR Perú
AMC 254	Ecuador TV	Jewish Life Television ¹	Syfy 4D 244
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Boomerang SAP 298	FETV 323	MTV2 332	TNT West (Solo HD) ¹
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Canal 22 Internacional	FOX Deportes HD 465	NASA TV1	Trinity Broadcasting Network (TBN) HD 372
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Celebrity Shopping Network	Free Speech TV ²	NBC Sports Network HD 220	TVV
Centroamérica TV	Freeform	Newsmax HD XXX	TyC Sports
Cine Estelar	FX 248	NFL Network HD XXX	UniMás 408
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Cine Nostalgia. 424	FXX	NFL Network	Univision (Este) HD 402
Cine Sony	Galavisión	Nickelodeon/Nick at Nite (Este) SAP 112 299	Univision (Oeste)
Cinelatino	GEB America ²	Nickelodeon/Nick at Nite (Oeste) SAP 300	Univision thovelas
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Comedy Central	Great American Country (GAC) 326	NTN24	VH1 HD 335
Comedy Central West (HD only) ¹ 10 901	Hallmark Channel	Nuestra Tele 416	VICE
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		Paramount Network	ViendoMovies
C-SPAN2	Hillsong Channel		
CTN	The HISTORY Channel	Pasiones	Vme
Daystar	History En Español	Perú Mágico	WAPA América
De Película	HITN TV	QVC	The Weather Channel
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Discovery Familia	HSN 240	Shop LC	
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Disney Channel (Oeste)	INSP 364	SonLife Broadcasting Network 344	PLUS Local Channels

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AccuWeather 361	Disney XD SAP IID 292	Jewish Life Television ²	TeleCentro. 429
AMC 254	E! 236	Lifetime 252	Telefe
Animal Planet	Ecuador TV	Link TV	Telemundo (Este)
Antena 3	Ecuavisa Internacional	Living Faith Network ¹	Telemundo (Oeste) 407
Aqui	Enlace ²	MAVTV	Television DominicanaXXX
ATRES SERIES	ESNE ² XXX	MegaTV	TNTSAP HD 245
AXS TV (Solo HD) ¹	ESPN Deportes	MotorTrend (Solo HD)¹	TNT West (HD only)¹
Azteca	Estrella TV	MSNBC	Tr3s
BabyFirst TV ² SAP 293	EWTN	MTV	Trinity Broadcasting Network (TBN) HD 372
BabyTV SAP 425	FETV	Multimedios	TUDN 464
	Food Network	NASA TV ¹	
Bandamax			TV Chile
BoomerangSAP 298	FOROtv	Nat Geo Mundo	TVE
Bravo	FOX Deportes	National Geographic 276	TVV
BYUtv	FS1	NBC Sports Network 220	TyC Sports
Canal 22 Internacional	FOXlife	NHK XXX	UniMás 408
Caracol TV	Free Speech TV ¹	Nickelodeon/Nick at Nite (Este) SAP 🖽 299	UNIVERSO 410
Cartoon Network (Este) SAP HD 296	Freeform 311	Nickelodeon/Nick at Nite (Oeste)SAP 300	Univision (Este) 402
Cartoon Network (Oeste) SAP 297	FX 248	NRB	Univision (Oeste)
Celebrity Shopping Network	FXX 4D 259	NTN24	Univision tlnovelas 454
Centroamérica TV 428	Galavisión 404	Nuestra Tele 416	UPTV 338
Cine Estelar	GEB America ¹	ONCE MEXICO HD XXX	USA Network SAP HD 242
Cine Mexicano	GEM Shopping Network	Paramount Network	Ve Plus
Cine Nostalgia	GOD TV ¹	Pasiones	VH1 335
Cine Sony	GolTV	Perú Mágico	VICE HD 271
Cinelatino	Great American Country (GAC) 326	QVC	Victory HD XXX
CNN	Hillsong Channel	QVC2 315	VideoRola
CNN En Español. 419	The HISTORY Channel	QVC3XXX	ViendoMovies
C-SPAN	History En Español	Pursuit Channel	Vme
C-SPAN2	HITN TV	Russia Today TV	WAPA América
CTN	HLN. HD 204	Shop LC	The Weather Channel
Daystar	iHOLA! TV	SHOPHQ	The Word Network
De Película	Hope Channel ¹	So Yummy XXX	World Harvest Television (WHT)
De Película Clásico	HSN	SonLife Broadcasting Network	ZooMoo
	HSN2	STARZ ENCORE En Español 426	Z0014100 432
Discovery			DITIC Level Channels IIID where and 11-1-1-2
Discovery En Español 413	IMPACT ¹	SUR Perú 439	PLUS Local Channels HD where available.3

ALL PROGRAMMING SUBJECT TO CHANGE AT ANY TIME.

Requires HD equipment. Requires a DIRECTV Multi-Satellite System. Eligibility for local channels based on service address. Visit directv.com/locals and directv.com to see what is available in your area. To find out if HD locals are available in your area, visit directv.com/holocals. YES Network available in Regional Sports packages with locals in CT, NY and parts of NJ and PA, depending on ZIP code. Some programming from YES Network available in SPORTS PACK premium package in the remaining DIRECTV service areas.

Business & Private Viewing Packages CHANNEL LINEUPS

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CNN ID 202
Comedy Central ID 249
Comedy Central West (HD only)¹ ID 249-1

C-SPAN. 350 C-SPAN2 351

Daystar 369
Discovery 278
Disney Channel (East) 290
Disney Channel (West) 291
Disney Channel (West) 291

Disney Junior. 289

COMMERCIAL BASIC™			
AXS TV (HD only)¹	HITN TV² 461 Hope Channel² 368 HSN 110 240 HSN2 310 IMPACT² 380 INSP 111 364 JBS² 388 Jewelry Television 313 Jewish Life Television² 325 Link TV 375 Living Faith Network² 379 MotorTrend (HD only)¹ 110 281 NASA TV² 352 Newsmax 349	NHK	Victory
BUSINESS SELECT™ PACK			
A&E AccuWeather. ACCUWeather. ACCUWeather. AND AMC Animal Planet Aqui2. AQui2. AOI AXS TV (HD only)¹ BabyFirst TV"² 293 BBC America BET BET BIACK News Channel (HD only)¹ BIOOMberg TV Cartoon Network (East) CID 237 BYUtv 374 Cartoon Network (West) 297 Celebrity Shopping Network 95, 223 CMT CNBC BIOOMberg TV B	Disney XD	ION Television (East)	Russia Today TV 321 Shop LC 226 ShopHQ 73, 316 So Yummy 563 SonLife Broadcasting Network 110 344 SundanceTV 110 239 Syfy. 110 244 TBS 110 247-1 TCM 110 256 TCT Network 377 TeenNick 303 TLC 110 280 TNT 120 245 TNT West (HD only)¹ 110 245-1 Trinity Broadcasting Network (TBN) 110 372 TruTV 110 245 TV Land 110 304 Univision (East) 110 304 Univision (East) 110 304 Univision (East) 110 305 VICE 110 271 Victory 366 WE tv. 110 260 The Word Network 373 World Harvest Television (WHT) 367
BUSINESS ENTERTAINMENT™ P	PACK		
A&E	Enlace ² 448 ESNE ² 456 ESPN 110 206 ESPN2 110 209 EWTN 370 FETV 323 FOOD Network 110 359 FOX News Channel 110 360 FS1 110 219 Free Speech TV ² 348 Freeform 110 311 FX 110 248 FXX 110 248 FXX 110 259 Galavisión 110 404 GEB America ² 363 GEM Shopping Network 228 GOD TV ² 365	ION Television (East)	Russia Today TV. 321 Shop LC. 226 ShopHQ. 73, 316 So Yummy 563 SonLife Broadcasting Network 110 SundanceTV 110 Syfy.
CNBC	Hallmark Channel	NHK	Univision (East)

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HITN TV² 461
HLN 110 204
Hope Channel² 368
HSN 110 240

IMPACT² 380
INSP. 110 364

Nickelodeon/Nick at Nite (West) 300

OAN...... 347
 ONCE MEXICO.
 447

 Ovation
 110
 274

 Paramount Network
 110
 241

 Pursuit Channel
 604

 QVC
 100
 317

 QVC2
 315
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ReelzChannel 238

RFD-TV...... 345

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VICE...... 271

 Victory
 366

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BUSINESS XTRA PACK

A&E	HD 265	Disney XD	. 🚻 2	292	JBS ²		388	RFD-TV	HD:
ACC Network	612	DIY Network	. 🚻 2	230	Jewelry Television	72	, 313	Russia Today TV	
AccuWeather	🚻 361	E!	. 🚻 2	236	Jewish Life Television ²		325	Science	. HD 2
AMC	🚻 254	Enlace2	4	148	Justice Central (HD only)1	, HD	383	SEC Network	.HD
American Heroes Channel	HD 287	ESNE ²	4	156	Lifetime	, HD	252	Shop LC	
Animal Planet	🚻 282	ESPN	. 🚻 2	206	Link TV		375	ShopHQ	73,
ASPiRE (HD only)1	🚻 381	ESPN2	. 🚻 2	209	Living Faith Network ²		379	So Yummy	!
AWE	HD 387	ESPNEWS	. 🚻 2	207	LMN	.HD	253	SonLife Broadcasting Network	HD :
AXS TV (HD only)1	HD 340	ESPNU	. 🚻 2	208	Logo		272	Sportsman Channel	
BabyFirst TV™2	293	EWTN	3	370	MAVTV	, HD	214	SundanceTV	
BBC America	🚻 264	FETV	3	323	MLB Network	, HD	213	Syfy	
BBC World News (HD only)1	HD 346	FM (HD only)1	. 🚻 3	386	MotorTrend (HD only) ¹	. HD	281	TBS	
BET		Food Network			MSNBC			TBS West (HD only) ¹	. HD24
BET West (HD only)1	329-1	FOX Business Network	. HD 3	359	MTV	, HD	331	TCM	HD a
BET Her	HD 330	FOX News Channel	. 🖽 3	360	MTV West (HD only)1	. HD	331-1	TCT Network	
Black News Channel (HD only)1		FS1	.ED 2	219	MTV2	, HD	332	TeenNick	
Bloomberg TV		FS2			MTV Classic			Tennis Channel	. HD
Bravo		Free Speech TV ²	3	348	NASA TV ²		352	TLC	. COD a
BTN		Freeform			Nat Geo WILD			TNT	
BYUtv		Fuse			National Geographic			TNT West (HD only)1	11024
Cartoon Network (East)		FX			NBA TV			Travel Channel	
Cartoon Network (West)		FX Movie Channel			NBC Sports Network			Trinity Broadcasting Network (TBN) .	
CBS Sports Network		FXX			Newsmax			truTV	
Celebrity Shopping Network		fyi,			NewsNation			TV Land	
Cleo TV (HD only)¹		Galavisión			NFL Network			TV One	
CMT		GEB America ²			NHK			TVG (HD only) ¹	
CNBC		Gem Shopping Network			NHL Network™			UniMás²	
CNBC World		GOD TV ²			Nick Jr.			Universal Kids	
CNN		Golf Channel			Nickelodeon/Nick at Nite (East)			UNIVERSO2.	
Comedy Central		Great American Country (GAC)			Nickelodeon/Nick at Nite (West)			Univision (East)	
Comedy Central West (HD only) ¹		GSN			Nicktoons			UPtv	
Comedy TV (HD only)¹		Hallmark Channel			NRB			USA Network.	
Cooking Channel		HGTV			OAN			VH1	
C-SPAN		Hillsong Channel			Olympic Channel			VICE	
C-SPAN2		The HISTORY Channel			ONCE MEXICO			Victory	
CTN		HITN TV ²			Ovation			WE tv.	
Daystar		HLN			OWN (Oprah Winfrey Network)			The Weather Channel	
Destination America		Hope Channel ²			Oxygen			The Word Network	
DIRECTV HD SportsMix®		HSN			Paramount Network			World Harvest Television (WHT)	
(HD only) ¹	205 600	HSN2			pop			world rial vest relevision (with)	
Discovery		IFC			Pursuit Channel			PLUS In-Market Regional Sports Netw	orks [
Discovery Family Channel		IMPACT ²			QVC			where available.	OI KS
Discovery Life		INSP			QVC2			PLUS Local Channels HD where availa	able 3
Disney Channel (East)		Investigation Discovery			QVC3			. 200 2000 Charmers Whiele availa	
Disney Channel (West)		ION Television (East)			ReelzChannel				
Disney Junior		ION Television (West)			Revolt (HD only) ¹				
2.3, 2.3		(Head)					55-		

ussia Today TV	
cienceHD	
EC Network	611
hop LC	
hopHQ73	, 316
o Yummy	
onLife Broadcasting Network HD	344
portsman Channel	
undanceTV HD	
yfyHD	
BSHD	
BS West (HD only)1	
CM HD	256
CT Network	377
eenNick	
ennis Channel	
LC	
NTHD	
NT West (HD only)1	
ravel Channel HD	
rinity Broadcasting Network (TBN) HD	
·uTV	
V LandHD	
V One	328
VG (HD only)1	602
niMás²	
niversal Kids	
NIVERSO2HD	410
nivision (East) HD	402
Ptv	338
SA Network	242
H1HD	335
ICEHD	271
ictory	366
/E tvHD	260
he Weather Channel	362
he Word Network	373
orld Harvest Television (WHT)	367

Business & Private Viewing Packages CHANNEL LINEUPS



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COMERCIAL ÓPTIMO MÁS PACK

A&E	Disney XD	Lifetime	Telefe
AccuWeather. HD 361	E! 236	Link TV	Telemundo (Este) 406
AMC	Ecuador TV	Living Faith Network ²	Telemundo (Oeste)
Animal Planet	Ecuavisa Internacional	MAVTV	Televisión Dominicana
Antena 3	Enlace ²	MegaTV	TNT
Aqui	ESNE ²	MotorTrend (Solo HD) ¹	TNT West (HD only)¹
ATRES SERIES	ESPN Deportes. HD 466	MSNBC	Tr3s
AXS TV (Solo HD) ¹	Estrella TV	MTV	Trinity Broadcasting Network (TBN) 372
Azteca	EWTN	MTV West (HD only) ¹	TUDN
BabyFirst TV™2SAP 293	FETV 323	Multimedios	TV Chile
BabyTV	Food Network	NASA TV2	TVE
Bandamax	FOROty 453	Nat Geo Mundo	TVV
Boomerang SAP 298	FOX Deportes	National Geographic	TyC Sports
Bravo	FS1	NBC Sports Network	UniMás
BYUtv	FOXlife	NHK	UNIVERSO
Canal 22 Internacional	Free Speech TV ²	Nickelodeon/Nick at Nite (Este)SAP 110 299	Univision (Este)
Caracol TV	Freeform	Nickelodeon/Nick at Nite (Oeste) SAP 300	Univision (Oeste)
Cartoon Network (Este)	FX	NRB	Univision thovelas
Cartoon Network (Oeste) SAP 297	FXX	NTN24	UPtv
Celebrity Shopping Network	Galavisión. HD 404	Nuestra Tele	USA Network. SAP ED 242
Centroamérica TV	GEB America ²	ONCE MEXICO 447	Ve Plus
Cine Estelar	GEM Shopping Network	Paramount Network	VH1
Cine Mexicano. 462	GOD TV ²	Pasiones	Victory
Cine Nostalgia. 424	GolTV	Perú Mágico	VICE
Cine Sony	Great American Country (GAC)	Pursuit Channel	VideoRola 415
Cinelatino	Hillsong Channel	QVC	ViendoMovies
CNN	The HISTORY Channel	QVC2	Vme
CNN En Español	History En Español	QVC3	WAPA América
C-SPAN	HITN TV	Russia Today TV	The Weather Channel
C-SPAN2	HLN	Shop LC	The Word Network
CTN	¡Hola! TV	ShopHQ	World Harvest Television (WHT)
Daystar	Hope Channel ²	So Yummy	ZooMoo
De Película	HSN	SonLife Broadcasting Network 344	200M00432
De Película Clásico	HSN2	STARZ Encore En Español	PLUS Local Channels D where available.3
Discovery	IMPACT ²	SUR Perú	PLOS LOCAI CITATITIEIS MIS WHERE AVAILABLE.
Discovery En Español	INSP. 308	TBS	
Discovery Familia	JBS ²	TBS West (HD only) ¹	
Discovery Familia	Jewelry Television	TCT Network	
Disney Channel (Oeste) SAP 290	Jewish Life Television ²	TeleCentro	
Distrey Charillet (Oeste)	Jewish Life Television	TeleCellul U	
610 A			

SAP Secondary Audio Programming

Business & Private Viewing Packages CHANNEL LINEUP

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COMERCIAL MÁS ULTRA™ PACK

A&E	Ecuador TV	Link TV	TBS
AccuWeather	Ecuavisa Internacional		TBS West (Solo HD) ¹ . HD 247-1
AMC	Enlace ²		TCT Network
Animal Planet LD 282	ESNE ²		TeleCentro
Antena 3	ESPN ED 200		Teléfe
Aqui	ESPN2 HD 209		Telemundo (Este) 406
ATRES SERIES	ESPNEWS		Telemundo (Oeste)
AXS TV (Solo HD) ¹	ESPN Deportes		TLC
Azteca	Estrella TV		TNT SAP HD 245
BabyFirst TV™2SAP 293	EWTN		TNT West (Solo HD) ¹
BabyTV	FETV		Tr3s
Bandamax	Food Network		Travel Channel
Boomerang	FOROtv		Trinity Broadcasting Network (TBN) 372
Bravo	FOX Deportes		TUDN 464
BYUtv 374	FS1		TV Chile
Canal 22 Internacional	FS2 618		TVE 460
Caracol TV 417	FOXlife 23		TVV 427
Cartoon Network (Este) SAP HD 296	Free Speech TV ²		TyC Sports 469
Cartoon Network (Oeste)	Freeform		UniMás 408
Centroamérica TV	FX HD 24		Universal Kids
Celebrity Shopping Network	FX Movie Channel		UNIVERSO 410
Cine Estelar	FXX 259	Nick at Nite (Este)	Univision (Este)
Cine Mexicano	Galavisión 404	Nickelodeon/	Univision (Oeste)
Cine Nostalgia 424	GEB America ²	Nick at Nite (Oeste)	Univision tlnovelas
Cine Sony 449	GOD TV ²	Nicktoons 302	UPtv 338
Cinelatino	GolTV	NRB	USA Network SAP HD 242
CNN 202	Great American Country (GAC) 32		Ve Plus
CNN En Español	Hallmark Channel	Nuestra Tele	VH1 335
Comedy Central	HGTV PD 229	ONCE MEXICO	Victory
Comedy Central West (HD only)1	Hillsong Channel	Paramount Network	VICE
C-SPAN	The HISTORY Channel 4D 269		VideoRola 415
C-SPAN2 351	History En Español		ViendoMovies
CTN	HITN TV		Vme
Daystar	HLN HD 204		WAPA América
De Película	¡HOLA! TV		The Weather Channel
De Película Clásico	Hope Channel ²		The Word Network
Discovery	HSN		World Harvest Television (WHT) 367
Discovery En Español. 413	HSN2		ZooMoo
Discovery Familia	IMPACT ²		2001100432
		· · ·	PLUS Local Channels where available.3
Discovery Family Channel	INSP		PLOS LOCAI CHAIIITEIS WHERE available.
Disney Channel (Este) SAP IID 290	JBS ²	SonLife Broadcasting Network 334	PLOS LOCAL CHAINTEIS LES WHERE AVAILABLE.
Disney Channel (Este)	JBS² 38 Jewelry Television 72, 31	SonLife Broadcasting Network	PLOS LOCAI CITATITEIS MES WHERE AVAILABLE.
Disney Channel (Este) SAP 290 Disney Channel (Oeste) SAP 291 Disney XD SAP 110 292	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32	SonLife Broadcasting Network	PLOS LOCAl Challies III where available.
Disney Channel (Este)	JBS² 38 Jewelry Television 72, 31	SonLife Broadcasting Network	PLOS LOCAL CHAINTEIS IN WHERE AVAILABLE.
Disney Channel (Este) 290 Disney Channel (Oeste) 291 Disney XD 292 E! 236	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32	SonLife Broadcasting Network	PLOS LOCAL CHAINTEIS IN SWITCHE AVAILABLE.
Disney Channel (Este) SAP 290 Disney Channel (Oeste) SAP 291 Disney XD SAP 110 292	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32	SonLife Broadcasting Network	PLOS LOCAL CHAINES IND. WHERE AVAILABLE.
Disney Channel (Este) SAF HD 290 Disney Channel (Oeste) SAF 291 Disney XD SAF HD 292 E! HD 236 MUSIC CHOICE®	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime LID 25	SonLife Broadcasting Network	
Disney Channel (Este)	JBS² 38 Jewelry Television. 72, 31 Jewish Life Television² 32 Lifetime HD 25	SonLife Broadcasting Network	Rock Hits
Disney Channel (Este)	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime HD 25 Country Hits 80 Dance/EDM 85	SonLife Broadcasting Network	Rock Hits. 837 Rock Latino 878
Disney Channel (Este)	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime HD 25 Country Hits 80 Dance/EDM 85 Easy Listening 956	SonLife Broadcasting Network 334	Rock Hits. 837 Rock Latino 878 Romances 870
Disney Channel (Este)	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime HD 25 Country Hits 80 Dance/EDM 85 Easy Listening 956 Filipino 88	SonLife Broadcasting Network 334	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561
Disney Channel (Este)	JBS² 38 Jewelry Television. 72, 31 Jewish Life Television² 32 Lifetime H□ 25 Country Hits 80 Dance/EDM 85 Easy Listening 956 Filipino 88 Folk 81	SonLife Broadcasting Network 334	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561 Smooth Jazz. 851
Disney Channel (Este)	JBS² 38 Jewelry Television. 72, 31 Jewish Life Television² 32 Lifetime H□ 25 Country Hits 80 Dance/EDM 85 Easy Listening 956 Filipino 88 Folk 81 Funk 84	SonLife Broadcasting Network 334	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561 Smooth Jazz 851 Soft Rock 849
Disney Channel (Este)	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime HD 25 Country Hits 80 Dance/EDM 85 Easy Listening 956 Filipino 88 Folk 81 Funk 84 Gospel 82	SonLife Broadcasting Network 334	Rock Hits. 837 Rock Latino 878 Romances 870 Singers & Swing 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567
Disney Channel (Este)	JBS2 388 Jewelry Television 72, 31 Jewish Life Television ² 32 Lifetime LID 25 Country Hits 80 Dance/EDM 85 Easy Listening 956 Filipino 88 Folk 81 Funk 844 Gospel 82 Gospel Hallelujah 828 Gospel Hallelujah 828 Several Park 828 Sever	SonLife Broadcasting Network	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes. 857
Disney Channel (Este)	JBS² 38i Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime H□ 25 Country Hits 80: Dance/EDM 85: Easy Listening 956 Filipino 88 Folk 81 Funk 84 Gospel 82 Gospel Hallelujah 82 Hard Rock 83	SonLife Broadcasting Network. 334 STARZ Encore en Español 426 SUR Perú. 439 Syfy 1□ 244 Lounge. 9563 Love Songs. 819 Mainstream Rap. 847 Malt Shop Favorites 802 Max 818 Metal. 830 Mexicana. 876 Movie Scores. 822 Musica Urbana 875	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561 Smooth Jazz. 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes. 857 Symphony. 864
Disney Channel (Este)	JBS² 38 Jewelry Television. 72, 31 Jewish Life Television² 32 Lifetime H□ 25 Country Hits 80 Dance/EDM 85 Easy Listening 956 Filipino 88 Folk 81 Funk 84 Gospel 82 Gospel Hallelujah 82 Hard Rock 83 Hip-Hop and R&B 82	SonLife Broadcasting Network 334	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes. 857 Symphony 864 Taste of Italy 9569
Disney Channel (Este)	JBS² 38i Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime LID 25	SonLife Broadcasting Network 334	Rock Hits. 837 Rock Latino 878 Romances 870 Singers & Swing 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes 857 Symphony 864 Taste of Italy 9569 Teen Beats 867
Disney Channel (Este)	JBS² 38i Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime LID 25	SonLife Broadcasting Network 334	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes. 857 Symphony 864 Taste of Italy 9569 Teen Beats 867 Throwback Jamz 848
Disney Channel (Este)	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime HD 25 Country Hits 80 Dance/EDM 85 Easy Listening 956 Filipino 88 Folk 81 Funk 84 Gospel 82 Gospel Hallelujah 82 Hard Rock 83 Hip-Hop and R&B 82 Hit List 81 Honky Tonk 81 Indie 83	SonLife Broadcasting Network. 334 STARZ Encore en Español 426 SUR Perú. 439 Syfy 11□ 244 Lounge. 9563 Love Songs. 819 Mainstream Rap. 847 Malt Shop Favorites 802 Max 818 Metal. 830 Mexicana. 876 Movie Scores. 822 Musica Urbana 875 Nature Sounds 9560 New Age 856 New Wave 839 Party Favorites. 9564	Rock Hits 837 Rock Latino 878 Romances 870 Singers & Swing 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes 857 Symphony 864 Taste of Italy 9569 Teen Beats 867 Throwback Jamz 848 Today's Country 814
Disney Channel (Este)	JBS² 38i Jewelry Television. 72, 31 Jewish Life Television² 32 Lifetime	SonLife Broadcasting Network. 334 STARZ Encore en Español 426 SUR Perú. 439 Syfy 11□ 244 Lounge. 9563 Love Songs. 819 Mainstream Rap. 847 Malt Shop Favorites 802 Max 818 Metal. 830 Mexicana. 876 Movie Scores. 822 Musica Urbana 875 Nature Sounds 9560 New Age 856 New Wave 839 Party Favorites. 9564 Pop & Country 840	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561 Smooth Jazz. 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes. 857 Symphony. 864 Taste of Italy. 9569 Teen Beats. 867 Throwback Jamz. 848 Today's Country. 814 Toddler Tunes. 869
Disney Channel (Este)	JBS² 38 Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime LID 25 Country Hits 80 Dance/EDM 85 Easy Listening 956 Filipino 88 Folk 81 Funk 84 Gospel 82 Gospel Hallelujah 82 Hard Rock 83 Hip-Hop and R&B 82 Hit List 81 Honky Tonk 81 Indie 83 Irish Favorites 956 Italian Favorites 957	SonLife Broadcasting Network 334	Rock Hits. 837 Rock Latino 878 Romances 870 Singers & Swing 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes 857 Symphony 864 Taste of Italy 9569 Teen Beats 867 Throwback Jamz 848 Today's Country 814 Toddler Tunes 869 Tropicales 874
Disney Channel (Este)	JBS² 38i Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime LID 25	SonLife Broadcasting Network. 334 STARZ Encore en Español 426 SUR Perú. 439 Syfy 11□ 244 Lounge. 9563 Love Songs. 819 Mainstream Rap. 847 Malt Shop Favorites 802 Max. 818 Metal. 830 Mexicana. 876 Movie Scores. 822 Musica Urbana 875 Nature Sounds 9560 New Age 856 New Wave 839 Party Favorites. 9564 Pop & Country 840 Pop Hits. 821 Pop Latino 871	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes. 857 Symphony 864 Taste of Italy 9569 Teen Beats 867 Throwback Jamz 848 Today's Country 814 Toddler Tunes 869 Tropicales 874 Vietnamese 886
Disney Channel (Este) SAF HD 290	JBS² 38i Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime HD 25 Country Hits 80: Dance/EDM 85: Easy Listening 956 Filipino 88i Folk 81 Funk 844 Gospel 82 Gospel Hallelujah 82: Hard Rock 83 Hip-Hop and R&B 82 Hit List 811 Honky Tonk 81 Indie 83 Irish Favorites 956 Italian Favorites 956 Italian Favorites 957 Jazz 957 Jazz 957 Jazz Vocal Hits 85	SonLife Broadcasting Network. 334 STARZ Encore en Español 426 SUR Perú. 439 Syfy 11□ 244 Lounge. 9563 Love Songs. 819 Mainstream Rap. 847 Malt Shop Favorites 802 Max 818 Metal. 830 Mexicana. 876 Movie Scores. 822 Musica Urbana 875 Nature Sounds 9560 New Age 856 New Wave 839 Party Favorites. 9564 Pop & Country 840 Pop Hits 821 Pop Latino 871 R&B Classics 842	Rock Hits. 837 Rock Latino 878 Romances 870 Singers & Swing 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes 857 Symphony 864 Taste of Italy 9569 Teen Beats 867 Throwback Jamz 848 Today's Country 814 Toddler Tunes 869 Tropicales 874 Vietnamese 886 Workout 9571
Disney Channel (Este)	JBS² 38i Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime LID 25	SonLife Broadcasting Network. 334 STARZ Encore en Español 426 SUR Perú. 439 Syfy 11 244 Lounge. 9563 Love Songs. 819 Mainstream Rap. 847 Malt Shop Favorites 802 Max 818 Metal. 830 Mexicana. 876 Movie Scores. 822 Musica Urbana 875 Nature Sounds 9560 New Age 856 New Wave 839 Party Favorites 9564 Pop & Country 840 Pop Hits. 821 Pop Latino 871 R&B Classics 842 R&B Soul 843	Rock Hits. 837 Rock Latino 878 Romances. 870 Singers & Swing. 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Soundscapes. 857 Symphony 864 Taste of Italy 9569 Teen Beats 867 Throwback Jamz 848 Today's Country 814 Toddler Tunes 869 Tropicales 874 Vietnamese 886
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Disney Channel (Este)	JBS² 381 Jewelry Television 72, 31 Jewish Life Television² 32 Lifetime HD 25 Country Hits 801 Dance/EDM 855 Easy Listening 9566 Filipino 888 Folk 81 Funk 844 Gospel 82 Gospel Hallelujah 821 Hard Rock 83 Hip-Hop and R&B 82 Hit List 811 Honky Tonk 81 Indie 83 Irish Favorites 9566 Italian Favorites 956 Italian Favorites 956 Italian Favorites 956 Italian Favorites 956 K-Pop 956 K-Pop 956 K-Pop 956 Kids Only! 866 Latin Jazz 87 Light Classical 866	SonLife Broadcasting Network. 334 STARZ Encore en Español 426 SUR Perú. 439 Syfy 1□ 244 Lounge. 9563 Love Songs. 819 Mainstream Rap. 847 Malt Shop Favorites 802 Max 818 Metal. 830 Mexicana. 876 Movie Scores. 822 Musica Urbana 875 Nature Sounds 9560 New Age 856 New Wave 839 Party Favorites. 9564 Pop & Country 840 Pop Hits 821 Pop Latino 871 R&B Classics 842 R&B Soul 843 Rap. 846 Reggae. 863 Retro Workout 9570	Rock Hits. 837 Rock Latino 878 Romances 870 Singers & Swing 9561 Smooth Jazz 851 Soft Rock 849 Sounds of the Seasons 9567 Somphony 864 Taste of Italy 9569 Teen Beats 867 Throwback Jamz 848 Today's Country 814 Toddler Tunes 869 Tropicales 874 Vietnamese 886 Workout 9571
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ALL PROGRAMMING SUBJECT TO CHANGE AT ANY TIME.

Customize Your Guide

Quickly get to your favorite channel right away or discover something new.

- > Press the **GUIDE** button **TWICE** to search by category.
- > Scroll through the options, then press **SELECT** to view a category.



Watch **LEGO Masters** on **FOX**

QuickTune

Instantly access nine of your favorite, most-watched channels so you can tune to them right away.

- > To add a favorite channel, press the **UP ARROW** on your remote while watching. Press the **GREEN** button to add the channel.
- > To access your QuickTune favorites at any time, press the **UP ARROW** on your remote.



One-Line On-Screen Guide

See what's coming up without missing what's on. View the One-Line On-Screen Guide while viewing your program on the full screen.

- > Press ENTER or the BLUE button on your remote.
- > Scroll through the Guide one line at a time.
- > Press **EXIT** to close the Guide.



Watch **Anderson Cooper 360°** on



Need to limit or block programming?

- > Press the **MENU** button.
- > Select **SETTINGS** PARENTAL CONTROLS.

SPORTSMIX® Channel1

Watch up to eight different sporting events, highlights and analysis from popular sports networks at the same time, all in HD!

- > Tune to Ch. 205 SPORTSMIX.
- > Use the **ARROW** buttons to highlight a channel and to hear audio for that channel. Press **SELECT** to tune directly to that specific channel.

For full Mix Channel and interactive functionality, HD equipment model H/HR 21 or later is required.



SCOREGUIDE™

Get sports scores and the latest stats instantly without changing your channel or missing a big play.

> Press the **RED** button when watching any sports channel.

NFL SUNDAY TICKET Features

NFL SUNDAY TICKET subscription required.

Watch up to four NFL games on a single screen or catch even more of the action with the 8-Game Mix Channel, all in HD.

- > Tune to Ch. 701 for 4-Game Mix or Ch. 702 for 8-Game Mix.
- > Tune to **Ch. 703** for the RED ZONE CHANNEL® and never miss a scoring play inside the 20.
- > Tune to **Ch. 704** for the FANTASY ZONE® CHANNEL to get real-time stats and player scoring from around the league.
- > Use the **ARROW** buttons to highlight a game and hear its audio. Press **SELECT** to tune directly to any game.

The NFL SUNDAY TICKET Interactive App on your TV provides real-time scores and stats, team standings and much more.

> Press the **RED** button to launch the app while you're watching any NFL SUNDAY TICKET game (Ch. 705–719).







If you tune to a channel with a blacked-out game, **DIRECTV GameSearch™** automatically prompts your receiver to attempt to locate the game on another channel.

Available on H25 HD Receivers.

High Definition

Format your TV for HD resolution. Press the **FORMAT** button on your remote for the current display resolution. To change the setting:

- > Press **MENU** on your remote.
- > Select **SETTINGS & HELP.**
- > Click on **SETTINGS** icon.
- > Select **DISPLAY**.





































Number of HD channels varies with package selected.



To upgrade to HD, call **1.888.388.4249**.

Music Choice® Channels

Music that matches your business needs.

- > Over 80 commercial-free channels
- > Crystal-clear sound with no interruptions
- > Wide array of genres and formats
- > No additional licensing fee to play music throughout your establishment
- > Starts on Ch. 801

Don't have Music Choice®? Call **1.888.388.4249** to upgrade.



Get more customers through your doors and keep them coming back with our exclusive sports packages like NFL SUNDAY TICKET.



NFL SUNDAY TICKET

The only way to see every out-of-market game, live, every Sunday. And all in HD. Out-of-market games only. Select int'l games excluded.

To add NFL SUNDAY TICKET to your DIRECTV package, call 1.888.388.4249.







GRAND SLAM GOLF AND GRAND SLAM TENNIS

Extended coverage you can't get anywhere else of select Grand Slam events, including Grand Slam tennis championships.





DIRECTV brings you the most live sports in 4K HDR, with lifelike clarity, richer colors and virtually four times the resolution of HD.

Limited 4K programming available. To watch in 4K HDR, 4K HDR-compatible equipment, subscription to either BUSINESS SELECT PACK, COMMERCIAL ENTERTAINMENT PACK, COMMERCIAL XTRA PACK, COMMERCIAL CHOICE PLUS, COMERCIAL ÓPTIMO MÁS PACK, COMERCIAL MÁS ULTRA PACK or BUSINESS XTRA PACK, 4K account authorization and professional installation required. If 4K TV does not support HDR, content will be viewable in standard 4K. Other conditions apply.

Your business has the winning play by giving fans the sports they want to watch. To add any or all of these great sports packages to your DIRECTV® service, call **1.888.388.4249**.



MLB EXTRA INNINGS®

From Opening Day through the pennant race, fans can watch their home teams no matter where home is, with up to 90 out-of-market games a week, 98% of them in HD.



NBA League Pass

Follow teams from coast to coast with up to 40 out-of-market games per week, most of them in HD.



NHL® CENTER ICE®

The most hockey on TV—all the matchups fans want, with up to 40 out-of-market games a week, most of them in HD.



ESPN College Extra

Catch the most live college events featuring matchups from top conferences, including football, basketball, baseball and more. Includes ESPN Goal Line and ESPN Bases Loaded! All in HD.

Games telecast locally may be included in ESPN College Extra. To access DIRECTV HD programming, HD equipment is required.



FOX Soccer Plus

FOX Soccer Plus is a premium television network dedicated to delivering the world's best soccer and other international sports to hardcore fans.

Sports subscriptions sold separately. Actual number of games varies by market. Blackout rules and other conditions apply to all sports programming.



Thanks for choosing DIRECTV. You're now enrolled in DIRECTV's exclusive MVP Marketing Program, which provides you with free marketing tools and support.

Go to <u>directvmvp.com</u> and bring more business to your business.

Brand your business as the destination for sports programming with free customizable marketing materials and on-premise advertising. Includes banners, posters and more! With your new account, you will receive 225 credits to use toward valuable merchandise. Add more credits by adding premium sports packages!

- 1. Sign in with your DIRECTV account number or email address on file.
- Enter default password: directv You will be prompted to change your password after initial login.



Pack the house with on-premise advertising, including banners, posters, coasters and more, all to help attract bigger crowds and more business.

Free Sports Bar Finder Mobile App listing[†]

iPhone® or Android™ mobile apps allow sports fans to search their current location for sports bars featuring a particular sporting event or premium sports packages! Patrons can also see your Yelp star rating, customer reviews, photos and more. You can update your business profile by going to <u>directvmvp.com</u>.

Free weekly sports schedules

Get the ultimate sports guide via email, which highlights the time, date and channel of upcoming matchups and sports programming on DIRECTV. Schedules are available on <u>directvmvp.com</u> or by signing up to receive the emails.



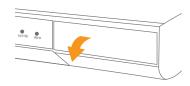




All images for illustrative purposes only. Annual programming agreement to a commercial base programming package or above required. *FREE On-Premise Sports Kits when you subscribe to a DIRECTV premium sports package. Available while supplies last. †Sports Bar Finder Mobile App: DIRECTV commercial subscription required for listing. By downloading this app, you are verifying that you are over the U.S. legal drinking age of 21 years old. Apple, the Apple logo and iPhone are trademarks of Apple Inc., registered in the U.S. and other countries. Google and Android mobile technology platform are trademarks of Google, Inc. Use of the DIRECTV mobile apps is licensed under DIRECTV's current End User License Agreement. Use of DIRECTV mobile apps is also subject to DIRECTV's privacy policy and other legal policies, including DIRECTV's Customer Agreement for users who are DIRECTV customers.

Try this first!

troubleshooting



An easy solution for most problems:
RESET YOUR RECEIVER.



> Press the red **RESET** button next to the card slot on the front or side of the receiver.

Technical issues

Frozen/Pixelated Screen

Possible Causes

· Your receiver is having trouble communicating with your satellite dish.

QUICK SOLUTIONS

- 1. Check all connections on the back of your receiver, starting with the SAT-IN connection, and make sure they're secure.
- 2. You may have a SWiM Power Inserter (pictured on page 18) attached to the DIRECTV cable coming from your dish. Unplug inserter from electrical outlet and wait for 15 seconds, then plug inserter back in.

Note: Do not plug SWiM Power Inserter into a power outlet that can be turned off. Avoid plugging into a power strip.





No Signal/Snowy Screen

Possible Causes

• TV is on the wrong input, channel or audio/visual connection.

QUICK SOLUTIONS

- 1. Verify that both TV and receiver are on.
- On your DIRECTV® Remote, press TV INPUT or ENTER, or, on your TV remote, press the INPUT or SOURCE button. On the RC71 remote, press and hold ENTER for 3 seconds.
 - > Cycle through inputs slowly until picture returns.
 - > If you see a snowy/static screen, press **03** or **04** on your TV remote.
- 3. Check that all video cables between receiver and TV are securely plugged into matching ports.

Still no picture?

- Once your remote has been programmed to your TV, slide the MODE switch to the DIRECTV position. Press POWER.
- 2. Press the **TV INPUT** button to cycle through each input option until the picture returns.
- 3. Slide the **MODE** switch to **TV** and make sure your TV is tuned to **Ch**. 3 or 4.
- **4.** Slide **MODE** back to DIRECTV and press **POWER** on your remote.

Screen displays "Searching for Satellite"

Possible Causes

• Heavy rain or snow. (If there is heavy rain or snow, the signal will return in a few minutes.)

QUICK SOLUTIONS

- 1. Check if something is obstructing your satellite dish (e.g., new tree growth or accumulated snow).
- 2. Reset your receiver.

Still searching?

- Disconnect and reconnect SATELLITE IN cable (tighten by hand, do not overtighten).
- 2. Ensure that the cable is not crimped or jammed in a window or doorframe.
 - > Press **MENU** on your remote.
 - > Select **SETTINGS & HELP**.
 - > Click on **SETTINGS** icon.
 - > Select **SATELLITE**, then **VIEW SIGNAL STRENGTH**.

Follow the instructions. If the signal strength is lower than 70% when the weather is clear, call for service.

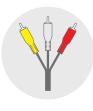
Your DIRECTV® System may include the following components:



Wireless CCK



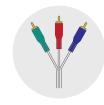
Wired CCK



A/V - RCA (Video 1, 2, 3)



HDMI (HDMI 1, 2, 3)



High Definition (Component Cables)



SWiM Power Inserter

Control all of your DIRECTV® Receivers from just one tablet (iPad® or Android™) with the DIRECTV for BUSINESS™ Remote App!

- · Quickly identify receivers with custom names.
- See what's playing on all your TVs from one screen.
- Channel surf using the DIRECTV programming guide.
- · View all current and upcoming sports schedules.
- Group receivers to change the channel on multiple TVs at once.



DIRECTV for BUSINESS[™] Remote App Setup

Setting up the app on your tablet is quick and easy. Just follow the steps below:

- 1. Register your DIRECTV account at <u>directv.com/register</u>:
 - > In the **ENTER YOUR LAST NAME** field, enter your business name exactly as it appears on your DIRECTV account.
 - > The email address and password you provided will be used to activate your DIRECTV for BUSINESS Remote App.
- 2. Download the app from the App Store or Google Play:
 - > From your device, go to the APP STORE or GOOGLE PLAY.
 - > Search for "DIRECTV FOR BUSINESS."
 - > Download the **DIRECTV FOR BUSINESS REMOTE APP**.
- 3. Sign in and set up your DIRECTV for BUSINESS Remote App:
 - > LAUNCH the DIRECTV for BUSINESS Remote App.
 - > Provide the email address and password you registered on **directv.com/register** and click **SIGN IN**.

Troubleshooting

Check to see if your DIRECTV Receivers are networked:

- > Press the **DASH** button on the remote.
- > The screen should say, **SWIM CONNECTED** and **INTERNET: CONNECTED**.
- > If it is not "SWiM Connected" or "Internet: Connected," CALL DIRECTV at 1.888.388.4249 or visit your local dealer.

Check to see if DIRECTV Receivers are enabled for the DIRECTV for Business Remote App:

- > Press and hold the **INFO** button on the remote until the System Info & Test screen appears.
- > Select WHOLE-HOME.
- > Select EXTERNAL DEVICE.
- > Change all options to ALLOW.
- > Options could include EXTERNAL ACCESS or CURRENT PROGRAM.

(i) FAQs

What tablets are compatible?

Visit directv.com/apps for operating system details on compatible iOS and Android tablets only.

Is a version available for other devices (iPhones, Android phones and Amazon devices)?

Currently, the app is only available for compatible iOS and Android tablets.

Are there any other requirements?

DIRECTV HD service. Compatible DIRECTV HD Receivers that are broadband-connected.

Why do I need to be connected to the Internet with a wireless router?

The DIRECTV for BUSINESS Remote App leverages the Internet to send and receive information from each receiver. The tablets and receivers must be connected to the same local network. Requires a Wireless Router and DIRECTV Ethernet to Coax Adapter (DECA).

DIRECTV is the #1 Total Entertainment Solution for National Businesses

We're always here for you



Call **1.888.496.4915**



Visit directv.com/enterprise Email nationalaccounts@att.com



Click for support



Tune to Channel 1



We love our planet. That's why our HD and HD DVR set-top boxes feature a power-saving mode that uses less energy when they're not active. That helps us protect the environment and lower your energy bill. If you're upgrading equipment and have inactive DIRECTV hardware, please visit directv.com/recycle to contact us for recycling. It's free and easy, plus it keeps plastic out of landfills. Together, we're leading the way without leaving a footprint.



For full Mix Channel and interactive functionality, HD equipment model H/HR 21 or later is required. RSN HD feed may vary by market. Local HD channels vary by market. Access to channels depends on programming package. For access DIRECTV HD programming, HD equipment required. Number of HD channels varies by package selection. Subscription sports packages continue automatically each season, provided DIRECTV carries this service, unless customer calls to cancel prior to the start of the season. Commercial locations require an appropriate licensee agreement. Blackout rules and other restrictions apply to all sports programming. Actin unuber of games varies by market. NFL SUNDAY TICKET includes all regular-season Sunday games broadcast on FOX and CBS at 1PM and 4 PM ET. However, games broadcast by your local FOX or CBS affiliate, and select internations subject to change and may vary in certain markets. Taxes not included. Receipt of DIRECTV commercial programming subject to terms of DIRECTV Commercial Customer Agreement; copy provided with new customer information packet. NFL, the NFL Shield design and the NFL SUNDAY TICKET name and logo are registered trademarks of the NFL and its affiliates. NFL team names and uniform designs are registered trademarks of the NFL and its affiliates. NFL team names and uniform designs are registered trademarks of the NFL and its teams indicated. NFL, the NFL Shield and Center Ice name and logo are registered trademarks and The Game Lives Where You Do is a trademark of the NFL and NFL team marks are the property of the NFL and its reserved. NBA the NBA logo and team identifications are the exclusive intellectual property of NBA Properties, Inc., and the respective member teams. ©2021 NBA Properties, Inc. All rights reserved. Major League Baseball trademarks and copyrights are used with permission of the applicable intellectual Property. All Rights Reserved. AT&T, Globe logo, DIRECTV and all other DIRECTV marks contained herein are trademarks of AT&T Intellectual Property and/or AT&T