

**Designed to Enhance**

EST. 1981

**omega**

**Installation + User Manual**

**OBOC6011M**

# Compact Combi Microwave Oven 60cm



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# Welcome

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## Residentia Group

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## Congratulations on purchasing your Compact Combi Microwave Oven!

Omega appliances are proudly owned, distributed, designed and engineered in Australia by Residentia Group Pty Ltd.

Please refer to the warranty chapter at the rear of this manual for information regarding your product's parts and labour warranty, or visit us online at:

→ [www.residentiagroup.com.au](http://www.residentiagroup.com.au)

Here at Residentia Group, we are customer obsessed and our Support Team are there to ensure you get the most out of your appliance. Should you want to learn more about your unit, and importantly, taking care of the appliance, our Support Team are here to help. You can use our online Support Centre at any time by visiting:

→ [www.support.residentiagroup.com.au](http://www.support.residentiagroup.com.au)

Or you can contact us by dialling: 1300 11 HELP (4357)

It is important that you read through the following user manual thoroughly, in order to familiarise yourself with the installation and operation requirements of your appliance, and to ensure optimum performance.

Again, thank you for choosing an Omega appliance and we look forward to being of service to you.

Kind Regards,

The Residentia Team

## Customer Care

At Residentia Group, we strongly encourage the use of authentic spare parts to guarantee the best results. When contacting our spare parts team through 1300 11 HELP, or by emailing [parts@residentiagroup.com.au](mailto:parts@residentiagroup.com.au), please ensure that you have the model and serial numbers on hand, which are found on your appliances' rating plate.

# Safety Information

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## Important Safety Instructions

Read Carefully and Keep for Future Reference

Read this manual thoroughly before first use, even if you are familiar with this type of product. The safety precautions enclosed herein reduce the risk of fire, electric shock and injury when correctly adhered to. Make sure you understand all instructions and warnings.

Keep the manual in a safe place for future reference, along with the completed warranty card and purchase receipt. If you sell or transfer ownership of this product, pass on these instructions to the new owner.

Always follow basic safety precautions and accident prevention measures when using an electrical appliance. The following statements you will see in this booklet have these meanings:

**WARNING:** Indicating information concerning your personal safety.

**CAUTION:** Indicating information on how to avoid damaging the appliance or cabinetry.

**IMPORTANT:** Indicating tips and information about use of the appliance.

## Usage Conditions and Restrictions

- Domestic use only: This appliance is intended for indoor household use only. It is not intended for commercial, industrial or outdoor use. It is not intended for use in a recreational vehicle.
- Purpose: Do not use this appliance for anything other than its intended purpose. Other uses are not recommended and may cause fire, electric shock or personal injury.
- Attachments: The use of attachments is not recommended by the appliance manufacturer and distributor as they may be hazardous.
- Improper use: Damage due to improper use, or repairs made by unqualified personnel will void your warranty. We assume no liability for any eventual damages caused by misuse of the product or non-compliance with these instructions.

## Before Using Your Appliance

This manual explains the proper use of your new Omega Combi Microwave Oven. Please read this manual carefully before using the product. This manual should be kept in a safe place for handy reference.

This Combi Microwave Oven is a domestic appliance which has been manufactured and tested to comply with Australian and New Zealand Standards.

This Combi Microwave Oven must only be installed in accordance with the instructions provided. Incorrect installation may cause harm to persons, damage property and void the product's warranty.

Read the following carefully to avoid damage or injury.

**IMPORTANT:** Check for any damage or marks. If you find the appliance is damaged or marked, you must report it within 7 days if you wish to claim for damage/ marks under the manufacturer's warranty. This does not affect your statutory rights.

## Safety Instructions

- Before the installation and use of the appliance, carefully read the supplied instructions.
- The manufacturer is not responsible if an incorrect installation and use causes injuries and damages.
- Always keep the instructions with your appliance for future reference.
- Do not use the microwave unless you are wearing something on your feet. Do not touch the microwave with wet or damp hands or feet.
- Some parts of appliance may keep its heat for a long time; it is required to wait for it to cool down before touching onto the points that are exposed to the heat directly.
- If you will not use the appliance for a long time, it is advised to turn the plug off.

**WARNING:** To prevent any damages to your and others' life or property, you have to follow the safety notes.

**WARNING:** Caution, risk of fire!

# Safety Information

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## Avoiding Microwave Energy Exposure

Safety is a top priority when using your microwave oven. Take note of these precautions to ensure safe operation:

- Always operate the microwave oven with the door securely closed. Using it with the door open can expose you to harmful microwave energy. Don't attempt to bypass or modify the safety features.
- Keep the microwave's front panel and door clear of any objects. Avoid allowing dirt or residue to accumulate on the sealing surfaces.
- Avoid using a damaged microwave, especially if:
  - a) The door is bent.
  - b) The hinges or latches are broken or loose.
  - c) There's damage to the door seals or sealing surfaces.
- Only an authorised technician should make any adjustments or repairs to the appliance. Avoid trying to repair the appliance yourself for your safety.
- Please contact 1300 11 HELP (4357) to arrange an authorised technician.

## Children & Vulnerable People Safety

**WARNING:** Risk of suffocation, injury or permanent disability.

This appliance can be used by children aged from 8 years and above and persons with reduced physical, sensory or mental capabilities or lack of experience and knowledge if they have been given supervision or instruction for the operation of the appliance by a person who is responsible for their safety.

- Do not let children play with the appliance.
- Keep all packaging away from children.
- Keep all detergents away from children.
- Keep children and pets away from the appliance door when it is open.
- Do not allow children to go near the microwave when it is operating, especially when the grill is on.
- Cleaning and user maintenance shall not be made by children without supervision.

## Before Installation

- Remove all the packaging.
- Do not install or use a damaged appliance.
- Always move the appliance cautiously. Do not use the machine door to lift the appliance.
- A height clearance of a minimum of 4 mm is necessary above the top surface of the microwave.
- When the microwave is first switched on, it may give off an unpleasant smell. It should be heated to the maximum temperature for long enough to burn off any oily residues left during the manufacturing process.
- During the first time use, it is completely normal that the oven will show slight signs of smoke and unpleasant odours. Please wait for the smell to clear before putting food into the microwave.
- Please use this product under the open environment.
- The appliance and its accessible parts become hot during use. Care should be taken to avoid touching heating elements.
- If the surface is cracked, switch off the appliance to avoid the possibility of electric shock.
- The means for disconnection must be incorporated in the fixed wiring in accordance with the wiring specifications.
- An all-pole disconnection means must be incorporated in the fixed wiring in accordance with the wiring rules.
- Never obstruct vents provided for ventilation and heat dispersal.
- The appliance must be installed by an authorised technician and put into use. The manufacturer is not responsible for any damage that might be caused by defective placement, and installation by unauthorised personnel.
- Please contact 1300 11 HELP (4357) to arrange an authorised technician.
- The Rating Plate with the technical data, serial number and mark is in a visible position on the microwave door frame. The Rating Plate should never be removed.

# Safety Information

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## Electrical Connection

**CAUTION:** Risk of fire and electrical shock!

- The appliance must be earthed in compliance with electrical system safety regulations.
- Make sure that the electrical information on the rating plate agrees with the power supply. If not, contact an electrician.
- Always use a correctly installed shockproof socket.
- Do not use any multi-plug adapters or extension cables.
- Connect the mains plug to the mains socket only at the end of the installation. Make sure that there is access to the mains plug after the installation. Do not connect the appliance plug with a power connection board.
- Do not pull the mains cable to disconnect the appliance. Always pull the mains plug.
- Do not touch the mains cable or the mains plug with wet hands.
- If a socket and plug connection is used, check that they are of the same type. Do not use reducers, adapters or junctions since they cause overheating or burns. The AC power supply must be 220-240V, 50Hz, with a minimum 16A distribution line fuse, or a minimum 16A distribution circuit breaker.

**WARNING:** If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or similarly qualified person in order to avoid a hazard.

**WARNING:** All electrical work must be done in accordance with local and national electrical codes as applicable and should be undertaken by licenced and qualified persons only. Failure to follow these instructions can result in death, fire or electrical shock.

## Appliance Use

**WARNING:** Risk of fire, explosion, electric shock or damage to the appliance.

- Use this appliance in a household only.
- Do not change the specification of this appliance.
- Do not sit or stand on the open door.
- Please do not close the appliance door with excessive force
- When the door of appliance is open do not leave anything on it, you may unbalance your appliance or break the door.

- The appliances are not intended to be operated by means of an external timer or separate remote control system.
- **WARNING:** Liquids and other foods must not be heated in sealed containers since they are liable to explode.
- **WARNING:** If the door or door seals are damaged, the microwave must not be operated until it has been repaired by an authorised technician.
- **WARNING:** It is hazardous for anyone other than an authorised technician to carry out any service or repair operation that involves the removal of a cover which gives protection against exposure to microwave energy.
- Only use utensils that are suitable for use in microwave ovens.
- When heating food in plastic or paper containers, keep an eye on the microwave due to the possibility of ignition.
- If smoke is observed, switch off or unplug the appliance and keep the door closed in order to stifle any flames.
- Microwave heating of beverages can result in delayed eruptive boiling, therefore care must be taken when handling the container.
- The contents of feeding bottles and baby food jars shall be stirred or shaken and the temperature checked before consumption, in order to avoid burns.
- Eggs in their shell and whole hard-boiled eggs should not be heated in microwave ovens since they may explode, even after microwave heating has ended.
- Do not cover or obstruct the ventilation openings.
- Do not keep any inflammable object inside the oven as it may burn if the oven is switched on.
- Do not use the oven as a pantry.
- **WARNING:** Danger of explosion! Do not pour spirits (e.g. brandy, whisky, schnapps, etc.) over hot food.
- Accessories such as wire racks and trays, etc. get hot in the cooking space. Always wear protective gloves or use oven clothes.
- To avoid being burnt, always use oven gloves for handling dishes and containers and touching the oven.

## Safety Information

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- Do not lean on the opened oven door. This may damage the oven, especially in the hinge zone. The door can bear a maximum weight of 8 kg.
- The racks can bear a maximum load of 8 kg. To avoid damaging the oven, do not exceed this load.

## Care & Cleaning

Failure to maintain the microwave in a clean condition could lead to deterioration of the surface that could adversely affect the life of the appliance and possibly result in a hazardous situation.

**CAUTION:** Risk of injury or damage to the oven.

- Before maintenance, deactivate the appliance and disconnect the mains plug.
- Do not use a steam cleaner on the appliance.
- Clean the appliance with a moist soft cloth. Only use neutral detergents. Do not use abrasive products, abrasive cleaning pads, solvents or metal objects.
- Do not use harsh abrasive cleaners or sharp metal scrapers to clean the oven door glass since they can scratch the surface, which may result in shattering of the glass.
- The microwave should be cleaned regularly and any food deposits removed.

## Unpacking

- During transportation, protective packaging was used to protect the appliance against any damage. After unpacking, please dispose of all elements of packaging in a way that will not cause damage to the environment.
- All materials used for packaging the appliance are environmentally friendly; they are 100% recyclable and are marked with the appropriate symbol.

**CAUTION:** During unpacking, the packaging materials (polythene bags, polystyrene pieces, etc.) should be kept out of reach of children.

## Disposal of the Appliance

- Disconnect the appliance from the mains supply.
- Cut off the mains cable and discard it.
- Remove the door catch to prevent children and pets to get closed in the appliance.
- Old appliances should not simply be disposed of with normal household waste and should be delivered to a collection and recycling centre for electric and electronic equipment. A symbol shown on the product, the instruction manual or the packaging shows that it is suitable for recycling.



- The packaging is designed to protect the appliance from damage during transportation. The packaging materials are environmentally friendly and should be recycled. Recycling the packaging can reduce the use of raw materials in the manufacturing process and the amount of waste in landfill sites.
- Packaging materials of the product are manufactured from recyclable materials in accordance with our National Environment Regulations. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local authorities.
- Materials used inside the appliance are recyclable and are labelled with information concerning this. By recycling materials or other parts from used devices you are making a significant contribution to the protection of our environment.
- Information on appropriate disposal centres for used devices can be provided by your local authority.

## Declaration of Compliance

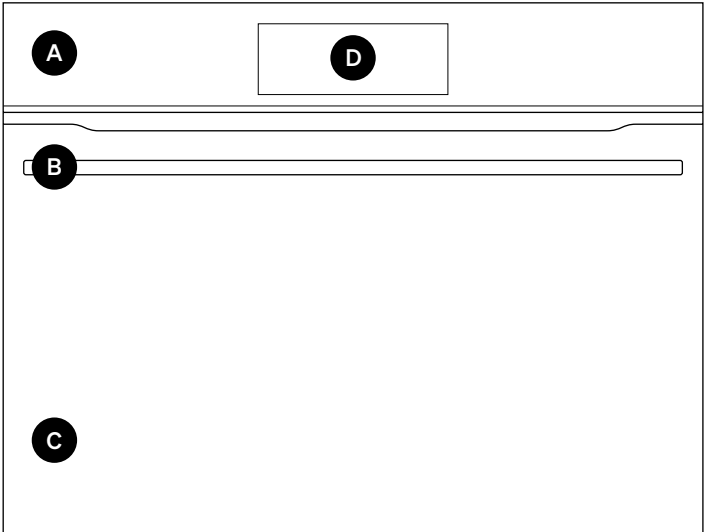
When you have unpacked the oven, make sure that it has not been damaged in any way. If you have any doubts at all, do not use it; contact an authorised service agent. Keep packing materials such as plastic bags, polystyrene, or nails out of the reach of children because these are dangerous to children.

# Your Combi Microwave Oven

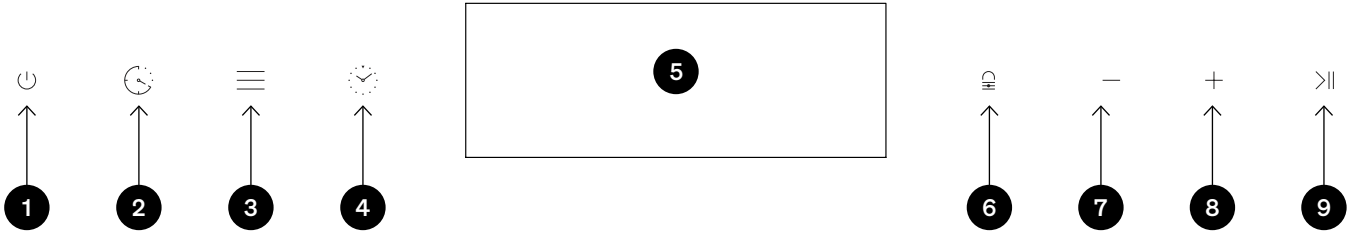
MODEL: OBOC6011M

## Key

- A. Control Panel
- B. Door Handle
- C. Door
- D. Touch Control Programmable Timer



## The Controls



## Key

- |                         |                      |                            |
|-------------------------|----------------------|----------------------------|
| 1. Power Button*        | 4. Clock Button      | 7. Minus / Decrease Button |
| 2. Cooking Time Button† | 5. LED Screen        | 8. Plus / Increase Button  |
| 3. Function Button‡     | 6. Child Lock Button | 9. Start / Pause Button    |

\* Wake from Standby & Cancel

† Cooking Time, Delay Start

‡ Power & Temperature

**Note:** The diagrams in this user manual are for explanatory purposes only. Your appliance may appear differently.



# Your Combi Microwave Oven

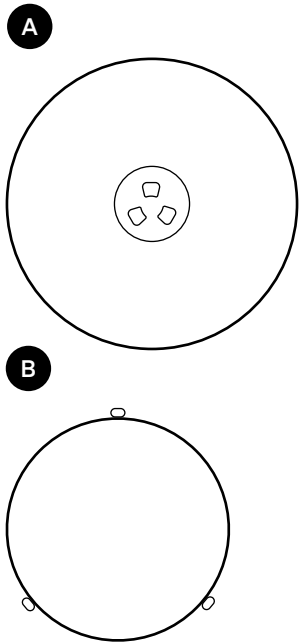
## Parts and Accessories

Your Combi Microwave Oven comes with the following accessories:

- A. Turntable Plate (×1)
















The Turntable Plate, crafted from durable glass, facilitates even heating by rotating within the microwave, ensuring uniform exposure of food to the microwave's energy.
- B. Turntable Ring (×1)

Its purpose is to support and guide the movement of the plate while keeping it centered within the microwave cavity.
- \* User Manual (×1)
- \* Quick Start Guide (×1)



\* Not pictured, also available online: [www.omegaappliances.com.au](http://www.omegaappliances.com.au)

## Icon Definition

 <div><b>Microwave</b> Microwave power quickly heats food using electromagnetic waves.</div>	 <div><b>Grill</b> The grill function employs a top heating element for browning and crisping.</div>	 <div><b>Convection</b> The convection function circulates hot air, ensuring even cooking and browning.</div>	 <div><b>Microwave &amp; Grill</b> Both quick heating with electromagnetic waves and efficient browning or grilling.</div>
 <div><b>Microwave &amp; Convection</b> Microwave power with the even circulation of hot air, for efficient cooking and baking.</div>	 <div><b>Grill &amp; Convection</b> Browning with top element and even cooking through hot air circulation.</div>	 <div><b>Microwave, Grill &amp; Convection</b> A versatile trio combining quick heating, efficient browning, and even cooking.</div>	 <div><b>Defrost</b> Frozen food is safely and gradually thawed preventing uneven cooking.</div>
 <div><b>Operational Time</b> The cooking duration time is to be set.</div>	 <div><b>Delay Start Time</b> Set a specific time to automatically start cooking.</div>	 <div><b>Microwave Power</b> Microwave Power is in use.</div>	 <div><b>Temperature</b> The range of temperature is 100°C to 230 °C</div>
 <div><b>Clock</b> Time countdown is operating.</div>	 <div><b>Child Lock</b> Child lock function is activated.</div>	 <div><b>Showroom / Demo Mode</b> For display purposes only.</div>	

# Operating Instructions

## First Use

**IMPORTANT:** The first time you use your appliance, we recommend you heat the appliance on Grill & Convection for a long enough time to burn off any oily residues left during the manufacturing process, which might contaminate foods with unpleasant smells. Then, turn off the microwave oven and open the door and let the room air in to ventilate.



## Condensation


In case too much condensation produced on the inner glass of the microwave door and inside the cavity, don't leave cooked food in the microwave for long.

## Using Your Combi Microwave Oven



This oven has a digital display with a 24 hour clock and 8 control buttons. When the power is connected, the LED screen displays '0:00' flashing, indicating that the time needs to be set.

### Setting the time when power is first connected


1. To set the hour time, press the Decrease / Increase adjustment buttons ( + or - ) to advance forward or backward until the correct hour time is displayed. Press the Clock button (  ) and the hour time will stop flashing, indicating that the hour time has been set.
2. To set the minute time, press the Decrease / Increase adjustment buttons ( + or - ) to advance forward or backward until the correct minute time is displayed.
3. Press the Clock button (  ) and the time will stop flashing, indicating that the time has been set. The LED screen should now be displaying the correct time of day and your appliance is now ready for use.

**NOTE:** When the appliance is in standby mode and the clock is displayed on screen, press the Clock button (  ) for three seconds until the current time flashes on the screen, and new time could be set using the steps above.

### Clock Display




When the appliance is in standby mode, press the Clock button (  ) and clock will display on the screen. Press the Clock button (  ) again to hide the clock from the screen display.


## Selecting a function

Wake the microwave oven from the Standby mode by touching the Power button (  ). Press the Power button again for 1 second and the appliance will now be in Function Selection mode.


Press the Decrease / Increase adjustment buttons ( + or - ) to cycle through the Function options. Suggested settings will be displayed on the screen (microwave power, temperature, etc.).

## Microwave Function



After selecting this function, the indicators ,  and  will be illuminated on screen along with "01:00" and "1000W".

Press the Cooking Time button (  ) to set the cooking time. When the preset time is flashing, press the Decrease / Increase adjustment buttons ( + or - ) to adjust the cooking time.

**NOTE:** The Maximum time is 90:00 (The first 30 minutes is 100% power, and the rest 60 minutes is 80%).

Press the Function button (  ) to set the microwave power. When the preset power is flashing, press the Decrease / Increase adjustment buttons ( + or - ) microwave power.

**NOTE:** Microwave power: 1000/800/600/400/200/0W



Press the Start / Pause Button (  ) to start cooking, and cooking time will count down. The symbol of Microwave  will be flashing on the display.


## Microwave power table

Power	Display
High	1000W
Mid-High	800W
Middle	600W
Mid-Low	400W
Low	200W
Cool	0W



# Operating Instructions

## Grill Function




After selecting this function, the indicators  and  will be illuminated on screen along with "15:00".


Press the Cooking Time button () to set the cooking time. When the preset time is flashing, press the Decrease / Increase adjustment buttons ( + or - ) to adjust the cooking time.


**NOTE:** The Maximum time is 90:00.




Press the Start / Pause Button () to start cooking, and cooking time will count down. The symbol of Grill  will be flashing on the display.

## Convection Function

After selecting this function, the indicators ,  and  will be illuminated on screen along with "05:00" and "110°C".




Press the Cooking Time button () to set the cooking time. When the preset time is flashing 05:00, press the Decrease / Increase adjustment buttons ( + or - ) to adjust the cooking time.


Press the Function button () to set the temperature. When the preset temperature 110 is flashing, press the Decrease / Increase adjustment buttons ( + or - ) microwave power.


Press the Start / Pause Button () to start cooking, and cooking time will count down. The symbol of Convection  and temperature  will be flashing on the display.




**NOTE:** The Maximum time is 90:00. The temperature range is 110°C to 230°C.

## Grill & Convection Function

After selecting this function, the indicators ,  and  will be illuminated on screen along with "05:00" and "110°C".




Press the Cooking Time button () to set the cooking time. When the preset time is flashing, press the Decrease / Increase adjustment buttons ( + or - ) to adjust the cooking time.


Press the Function button () to set the temperature. When the preset temperature 110 is flashing, press the Decrease / Increase adjustment buttons ( + or - ) microwave power.


Press the Start / Pause Button () to start cooking, and cooking time will count down. The symbol of Grill & Convection  and temperature  will be flashing on the display.


**NOTE:** The Maximum time is 90:00. The temperature range is 110°C to 230°C.



## Microwave & Convection Function

After selecting this function, the indicators ,  and  will be illuminated on screen along with "10:00" and "400W".

Press the Cooking Time button () to set the cooking time. When the preset time is flashing, press the Decrease / Increase adjustment buttons ( + or - ) to adjust the cooking time.




Press the Function button () to set the microwave power. When the preset microwave power 400 is flashing, press the Decrease / Increase adjustment buttons ( + or - ) microwave power.


Press the Function button () again to set the temperature. When the preset temperature 110 is flashing, press the Decrease / Increase adjustment buttons ( + or - ) microwave power.


Press the Start / Pause Button () to start cooking, and cooking time will count down. The symbol of Microwave & Convection  will be flashing on the display.


**NOTE:** The Maximum time is 90:00.



## Microwave, Grill & Convection Function

After selecting this function, the indicators ,  and  will be illuminated on screen along with "05:00" and "400W".

Press the Cooking Time button () to set the cooking time. When the preset time is flashing, press the Decrease / Increase adjustment buttons ( + or - ) to adjust the cooking time.

Press the Function button () to set the microwave power. When the preset microwave power 400 is flashing, press the Decrease / Increase adjustment buttons ( + or - ) microwave power.




Press the Function button () again to set the temperature. When the preset temperature 110 is flashing, press the Decrease / Increase adjustment buttons ( + or - ) microwave power.


Press the Start / Pause Button () to start cooking, and cooking time will count down. The symbol of Microwave, Grill & Convection  will be flashing on the display.


**NOTE:** The Maximum time is 90:00. The 3 microwave power levels are 600W, 400W and 200W.



# Operating Instructions

## Microwave & Grill Function

After selecting this function, the indicators   and  will be illuminated on screen along with "05:00" and "400W".

Press the Cooking Time button () to set the cooking time. When the preset time is flashing, press the Decrease / Increase adjustment buttons ( + or - ) to adjust the cooking time.

Press the Function button () to set the microwave power. When the preset power 400 is flashing, press the Decrease / Increase adjustment buttons ( + or - ) microwave power.

Press the Start / Pause Button () to start cooking, and cooking time will count down. The symbol of Microwave & Grill  will be flashing on the display.

**NOTE:** The Maximum time is 90:00. The 3 microwave power levels are 600W, 400W and 200W.



The combination of a microwave and grill is perfect for quickly cooking and browning foods after cooking. Additionally, you can grill and cook items covered with cheese using this appliance. Both the microwave and the grill operate simultaneously, with the microwave handling the cooking, and the grill taking care of toasting.


Before placing any dish in the microwave oven, ensure that it is suitable for microwave use. Utilise only dishes or containers designed for microwave use. For the combined function, the chosen dish should be appropriate for both microwave and grill use; refer to the section on types of cookware for guidance.

It's important to note that the provided figures are indicative and may vary based on factors such as the initial state, temperature, moisture, and type of food. If the allotted time is insufficient to achieve the desired browning, place the food under the grill for an additional 5 or 10 minutes.



Take into account the recommended standing times and remember to turn meat pieces, unless otherwise indicated. When cooking, use the turntable plate unless specified otherwise. The values provided in the tables are applicable when the oven cavity is cold, eliminating the need for pre-heating.

## Defrost Function


After selecting this function, the indicators  and  will be illuminated on screen along with "10:00".


Press the Cooking Time button () to set the cooking time. When the preset time is flashing, press the Decrease / Increase adjustment buttons ( + or - ) to adjust the cooking time.

**NOTE:** The Maximum time is 90:00.


Press the Start / Pause Button () to start cooking, and cooking time will count down. The symbol of Defrost  will be flashing on the display.


During the defrosting process, the appliance will pause once the time reaches the halfway point. A reminder will be given with three beeps every 30 seconds.


The Defrost symbol  will cease flashing, and the word "turn" will appear on the screen, flashing.



Open the door, turn the food over, close the door, and press the Start / Pause Button () to resume the defrosting process.


## Delayed Start Time Function

After setting the cooking time, press the Cooking Time button () again to establish a delayed start time.

The Delayed Start Time symbol  lights up, and the screen displays the current time (with the hour flashing). Use the the Decrease / Increase adjustment buttons ( + or - ) to set the delayed start time in hours.

Press the Cooking Time button () again, and the minutes will start flashing. Use the the Decrease / Increase adjustment buttons ( + or - ) to set the delayed start time in minutes.

Press the Start / Pause Button () to confirm the delayed start time setting. If you press Start / Pause () again, the appliance will start operating directly.

While the appliance is in standby mode, the screen alternates between displaying the delayed start time and the current time. To cancel the selected function, press the Power button () for 1 second.

# Operating Instructions

## Pausing the Cooking Process

You can pause the cooking process at any point by pressing the Start / Pause Button (>||) or by opening the appliance door. Even when the appliance stops suddenly, the screen will continue to display the remaining operating time. During this pause, you have the option to:

- Turn or stir the food to ensure even cooking.
- Adjust process parameters.
- Cancel the process by pressing the Power button (⏻) for 1 second.

To resume the process, close the door and press the Start / Pause Button (>||).

### Modifying The Parameters

You can only modify operating parameters (such as time, weight, power, etc.) when the cooking process has been paused.

Follow these steps:

- After pressing the Power button (⏻) for 1 second under standby mode, the appliance will switch to the function menu.
- Use the Cooking Time button (⌚) and the Decrease / Increase adjustment buttons (+ or -) to set the cooking time.
- Press the Function button (≡) to switch to Power Setting Mode.
- Press the Start / Pause Button (>||) to continue the cooking process.

## End Cooking and Cancel Program

Upon completion of the cooking process, you will hear three beeps, and the screen will display the word 'End'. The beeps will repeat every 30 seconds for five minutes until the door is opened or (>||) is pressed. The oven will then revert to the OFF setting.

During the program setting or while the oven is in operation, press the Power button (⏻) for 1 second to stop the appliance, placing it in standby mode.

## Showroom / Demo Mode

In Showroom / Demo Mode, the appliance appears functional, but heating elements have no power.

While in standby mode, simultaneously press the Power button (⏻) and Clock button (⌚) until the words "OFF SHO" appear on the screen.

Next, press an adjustment button (+ or -) once to enter demonstration mode. To exit demonstration mode, press an adjustment button (+ or -) again. After configuring, press the Clock button (⌚) to return to standby mode.


**NOTE:** The Showroom / Demo Mode is designed for sales purposes; for regular use, it is recommended to turn off the display mode. Therefore, setting this function is optional.

In display mode, the symbol  illuminates after pressing the Start / Pause Button (>||), regardless of the chosen function.


## Child Lock

Ensure a secure cooking environment with the Child Lock safety function, offering peace of mind while using the appliance.

### Locking

In standby mode or during operation, press the Child Lock button (🔒) for 3 seconds. The appliance will lock and the Child Lock symbol  illuminates accompanied by a beep sound.

### Unlocking

Press the Child Lock button (🔒) for 3 seconds. The appliance will unlock accompanied by a beep sound. The Child Lock symbol  will disappear.

## The Cooling Fan System

The appliance features a built-in cooling system that activates upon the initiation of any cooking function.

During operation, the fans produce a standard airflow that emanates above the door and may persist for a brief period even after the appliance is powered off.

## Operating Instructions

### Door Interlock Switch

The indicator light is illuminated when the door interlock switch is either disconnected or not fully closed. While it is possible to set parameters in this state, initiating the microwave is not permitted.

When the Start / Pause Button (>||) is pressed and the door interlock switch is not connected or improperly closed, the screen will show "door." After 3 seconds, it will revert to the setting interface.

### Cavity Light

The appliance light is activated under the following conditions:

- During operation, excluding the pause mode.
- When the oven door is opened while in standby status.
- If the oven door is left open, the cavity light will automatically turn off after 10 minutes.

## Cooking Guidelines

### Microwave Cooking

**WARNING:** Read the section 'Safety Precautions' before cooking with your microwave.

Follow these recommendations when cooking with microwave:

- Ensure that containers or dishes used are microwave-safe (refer to the Cookware Guidelines section).
- Peel foods with skin or peel (e.g., apples, tomatoes, potatoes, sausages) before heating to prevent bursting.
- Cut food into smaller pieces before starting the preparation.
- When cooking foods with low moisture content (e.g., defrosting bread, making popcorn), set the appropriate cooking time to prevent burning.
- Monitor the cooking process closely to avoid damage to the appliance and containers.
- Avoid heating foods with excessive oil (frying) in the microwave.
- Arrange multiple containers uniformly on the turntable plate.
- Do not seal plastic bags with metal clips; use plastic clips and poke holes for steam release.
- Ensure foods reach a minimum temperature of 70°C during heating or cooking.
- Expect steam on the oven door window during cooking; this is normal, especially in lower room temperatures.
- Clean any condensation after cooking.
- Use containers with wide openings when heating liquids to facilitate steam evaporation.

Prepare foods according to instructions and adhere to specified cooking times and power levels in the provided tables.

**Note:** Given figures in this manual are indicative and may vary based on initial state, temperature, moisture, and food type.

Adjust cooking times and power levels as needed for different situations and food characteristics.

Depending on the food's specifics, you may need to modify cooking times or power levels accordingly.

## Cooking Guidelines

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When cooking with microwave, consider the following guidelines:

- The cooking time increases with the greater amount of food. Remember that doubling the quantity results in doubling the time, while halving the quantity reduces the time by half.
- Cooking time is influenced by temperature; lower temperatures require longer cooking times.
- Foods with a higher liquid content heat up more quickly.
- For uniform cooking, distribute food evenly on the turntable. Placing denser foods on the outer part of the plate and less dense ones in the center allows for simultaneous heating of different types of food.
- You have the flexibility to open the oven door at any time. When opened, the oven automatically switches off, and microwave operation resumes only when you close the door and press the start key.
- Using a cover over food reduces cooking time; however, ensure the cover has vents to prevent extreme pressure buildup.

### Microwaving Vegetables Guidelines

Food	Weight	Water	Power	Time	Standing Time
<b>Cauliflower</b> Cut into slices, covered well.	500g	100ml	800W	9–11 minutes	2–3 minutes
<b>Broccoli</b> Cut into slices, covered well.	300g	50ml	800W	6–8 minutes	2–3 minutes
<b>Mushroom</b> Cut into slices, covered well.	250g	25ml	800W	6–8 minutes	2–3 minutes
<b>Peas and carrots</b> Cut into slices or cubes, covered well.	300g	100ml	800W	7–9 minutes	2–3 minutes
<b>Frozen carrots</b> Cut into slices or cubes, covered well.	250g	25ml	800W	8–10 minutes	2–3 minutes
<b>Potatoes</b> Peeled and cut into a uniformed size, covered well.	250g	25ml	800W	5–7 minutes	2–3 minutes
<b>Frozen Cabbage</b> Covered well.	300g	100ml	800W	6–8 minutes	2–3 minutes

**NOTE:** Cooking times are approximate and may vary according to personal taste.

# Cooking Guidelines

## Microwave & Grill Guidelines

Food	Weight	Dish	Power	Time	Standing Time
Pasta topped with cheese	500g	Low dish	400W	12–17 minutes	3–5 minutes
Potatoes topped with cheese	800g	Low dish	600W	20–22 minutes	3–5 minutes
Lasagne	~800g	Low dish	600W	15–20 minutes	3–5 minutes
Grilled cream cheese	~500g	Low dish	400W	18–20 minutes	3–5 minutes
2 Fresh Chicken Legs (Grilled)	200g each	Low dish	400W	10–15 minutes	3–5 minutes
Chicken	~1000g	Low and wide dish	400W	35–40 minutes	3–5 minutes
Onion Soup topped with cheese	2 × 200g bowls	Soup bowls	400W	2–4 minutes	3–5 minutes

**NOTE:** Cooking times are approximate and may vary according to personal taste.

## Microwave Defrosting

General Defrosting Instructions:

- Use only microwave-appropriate dishes for defrosting.
- The defrost function, based on weight, is designed for raw food; refer to the provided guideline tables.
- Defrosting time is influenced by food quantity and thickness. Evenly distribute food in the container when freezing to facilitate defrosting.
- Distribute food well, and for delicate items, you can use aluminium foil. Avoid contact between the foil and the oven cavity to prevent electrical arcing.
- Turn over thick food portions several times during the defrosting process.
- Evenly distribute frozen food as narrow and thick portions defrost more quickly than thicker and broader parts.
- Fat-rich foods like butter, cheese, and cream should not be completely defrosted; if kept at room temperature, they'll be ready in minutes. Mix any ice pieces in ultra-frozen cream before serving.
- Place poultry on an upturned plate to allow meat juices to run off easily.
- Wrap bread in a napkin to prevent it from becoming too dry.
- Remove frozen food from its packaging and discard metal twist-tags. For containers used in the freezer and microwave, remove the lid. Otherwise, use microwave-safe containers.
- Discard liquids resulting from defrosting, especially from poultry, and prevent contact with other foods.
- Consider standing time after using the defrosting function until the food is completely defrosted.
- During the defrosting process, turn over food when the microwave oven alarms and displays "turn."



# Cooking Guidelines

## Defrosting Guidelines

Food	Weight	Defrost Time	Standing Time	Turnover Frequency
Meat (Beef, Pork, Veal)	100g	2–3 minutes	5–10 minutes	1 time
	200g	4–5 minutes	5–10 minutes	1 time
	500g	10–12 minutes	10–15 minutes	2 times
	1000g	21–23 minutes	20–30 minutes	2 times
	1500g	32–34 minutes	20–30 minutes	2 times
	2000g	43–45 minutes	25–35 minutes	3 times
Beef Stew	500g	8–10 minutes	10–15 minutes	2 times
	1000g	17–19 minutes	20–30 minutes	3 times
Minced Meat	100g	2–4 minutes	10–15 minutes	2 times
	500g	10–14 minutes	20–30 minutes	3 times
Sausages	200g	4–6 minutes	10–15 minutes	2 times
	500g	9–12 minutes	15–20 minutes	3 times
Poultry	250g	5–6 minutes	5–10 minutes	1 time
	1000g	20–24 minutes	20–30 minutes	2 times
Fish Fillets	200g	4–5 minutes	5–10 minutes	1 time
Trout	250g	5–6 minutes	5–10 minutes	1 time
Prawn	100g	2–3 minutes	5–10 minutes	1 time
	500g	8–11 minutes	15–20 minutes	2 times
Fruit	200g	4–5 minutes	5–10 minutes	1 time
	300g	8–9 minutes	10–15 minutes	1 time
	500g	11–14 minutes	10–20 minutes	2 times
Butter	250g	8–10 minutes	10–15 minutes	—
Cheese	250g	6–8 minutes	10–15 minutes	—
Cream	250g	7–8 minutes	10–15 minutes	—

**NOTE:** Cooking times are approximate and may vary according to personal taste.

# Cooking Guidelines

## Cooking with the Grill

### Grill Cooking Guidelines for Optimal Results

To enhance your baking experience, utilize the provided rack. Ensure proper placement of the rack to avoid contact with the metal surface of the oven cavity, preventing any potential danger of electric arcing that may harm the oven.

**IMPORTANT:**

- During the initial use of the grill, expect some smoke and odour. This is normal and results from residual oil from the manufacturing process.
- **CAUTION:** The glass on the oven door can become hot during operation. Keep children at a safe distance to prevent burns.
- For extended grill usage, it's typical for the elements to temporarily switch off due to the safety thermostat. This is a safety feature.
- Pay attention to the suitability of containers used for grilling or cooking. Verify that they are microwave-safe. Refer to the section on types of cookware for guidance.
- When using the grill, it's normal for some fat splashes to reach the elements and burn. This does not indicate any operational fault.
- After completing your cooking, ensure the interior and accessories are cleaned thoroughly to prevent cooking residues from becoming encrusted.
- Follow these guidelines to make the most of your grill while prioritising safety and maintenance.

## Grill Guidelines

Food	Quantity	Time	Instructions
Bass	800g	18–24 minutes	Lightly spread with butter. At halfway point, carefully turn the fish and evenly spread seasoning on the other side.
Sardines and Gurnard	6–8 Fish	18–24 minutes	Lightly spread with butter. At halfway point, carefully turn the fish and evenly spread seasoning on the other side.
Sausages	6-8 Pieces	22–26 minutes	At halfway point, carefully turn the sausages.
Frozen Hamburgers	3 Pieces	18–20 minutes	—
Spare Rib (~3cm thick)	400g	25–30 minutes	Baste at halfway point and turn the item for even cooking.
Toast	4 Pieces	2–3 minutes	Monitor the toasting progress until the desired level of crispiness is achieved.
Toasted Sandwiches	2	5–10 minutes	Monitor the toasting progress until the desired level of crispiness is achieved.

**NOTE:** Cooking times are approximate and may vary according to personal taste.

## Heating Pizza Advice

- Pre-heating the browning plate is not required for pizza cooking.
- Directly place the pizza on the browning plate.
- Position the browning plate at the center of the glass turntable in the microwave oven.
- **WARNING:** The cavity wall and the browning plate can become very hot. Avoid touching heating elements, cavity walls, or the browning plate. Use oven gloves to prevent burns; their usage is strongly recommended.

# Cookware Guidelines

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## Microwave Function

- For the microwave function, note that glass, china, clay, plastic, and paper can be used as containers. Metal pans, dishes, or containers with metal parts or decorations cannot be used in the microwave. Glassware and clay with metallic decoration or content (e.g., lead crystal) cannot be used for a microwave oven.
- The ideal material for a microwave oven is glass, refractory china or clay, or heat-resistant plastic. Very thin, fragile glass or china should only be used for a short period (e.g., heating). Always wear oven gloves to handle hot food.
- To test cookware, put the item in the oven for 20 seconds at maximum microwave power. After 20 seconds, take the cookware out immediately. It is suitable to use if it is cold or just slightly warm. However, it is not suitable for a microwave oven if it heats up a lot or causes electric arcing.

## Grilling

- In the case of the grill function, the cookware should be resistant to a temperature of at least 300°C.
- Plastic dishes are not suitable for the grill function.

## Combination Functions

In the combination functions (microwave & conventional heating elements), the cookware used should be suitable for microwave and grill.

## Aluminium Containers and Foil

Pre-cooked food in aluminium containers or in aluminium foil can be put in the microwave if the following aspects are respected:

- Be aware of manufacturer's recommendations written on the external packaging.
- The aluminium containers cannot be more than 3 cm high or come in contact with the cavity walls (minimum distance 3 cm). Any aluminium lid or top should be removed.
- The cooking time is longer because the microwaves only permeate into food from the top. If you have any doubts, it is best to use only dishes suitable for microwave use.
- Important: aluminium foil cannot come into contact with the cavity walls since this may cause electrical arcing.

## Lids

- We recommend you use glass or plastic lids or cling film:
- In case of excessive evaporation (mainly during very long cooking times)
- Cooking time is shorter
- The aroma is preserved
- The lid should have holes or openings so that no pressure is produced. Plastic bags should be opened. Baby feeding bottles or jars with baby food and similar containers can only be heated without tops/lids on, otherwise, they may burst.

# Installation Instructions

## Before Installation

The inside of the appliance should be cleaned to remove all manufacturing residues. For further information about cleaning, refer to the Cleaning & Maintenance section.

Open the oven door and take out all the accessories and remove the packing material.

Make sure that the oven is not damaged by any way. Check that the oven door closes correctly and the inside of the door and front oven panel are not damaged.

## Do Not Use The Oven

- If the power cable or plug is damaged.
- If the oven does not function correctly or has been damaged or dropped.
- Place the oven on a flat and stable surface.
- Avoid installing the oven near heat sources, radios, or televisions.
- During installation, make sure that the power cable does not come into contact with any moisture or objects with sharp edges and the back of the oven. High temperature can damage the cable.

**WARNING:** After the oven is installed you should make sure you can access the plug.

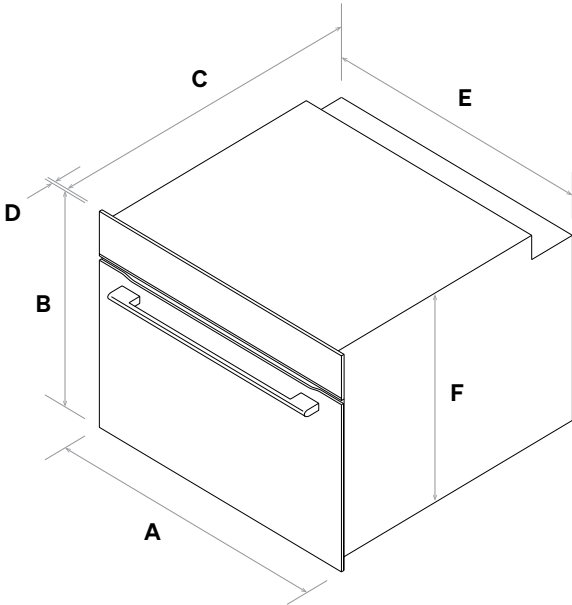
## After Installation

### Ensure that:

- The oven door can open fully without making contact with the cabinet sides, doors/panels or other obstruction; i.e. ensuring adequate clearances
- The oven is not sealed into the cabinetry with silicone or glue. This makes future servicing difficult. Residentia Group will not cover the costs of removing the oven, or of damage caused by this removal
- The power supply cable does not touch any hot metal parts
- The isolating switch is easily accessible to the customer with the oven installed
- Ensure that all packaging elements have been removed from within the oven before operation

## Fitting the Oven Into the Kitchen Unit

- Fit the oven into the space provided in the kitchen unit in an upright cupboard. Fix the oven in position by screwing into place, using the four fixing holes in the frame. To locate the fixing holes, open the oven door and look inside. To allow adequate ventilation, the measurements and distances adhered to when fixing the oven.
- **IMPORTANT:** If the oven is to work properly, the kitchen housing must be suitable. The panels of the kitchen unit that are next to the oven must be made of a heat resistant material. Ensure that the glues of units that are made of veneered wood can withstand temperatures of at least 120°C. Plastics or glues that cannot withstand such temperatures will melt and deform the unit.
- Once the oven has been lodged inside the unit, electrical parts must be completely insulated; this is a legal safety requirement. All guards must be firmly fixed into place so that it is impossible to remove them without using special tools. Remove the back of the kitchen unit to ensure that an adequate current of air can circulate around the oven.
- The panels of the adjacent cabinets must be made of heat-resistant material. In particular, cabinets with a veneer exterior must be assembled with glues which can withstand temperatures of up to 100°C.



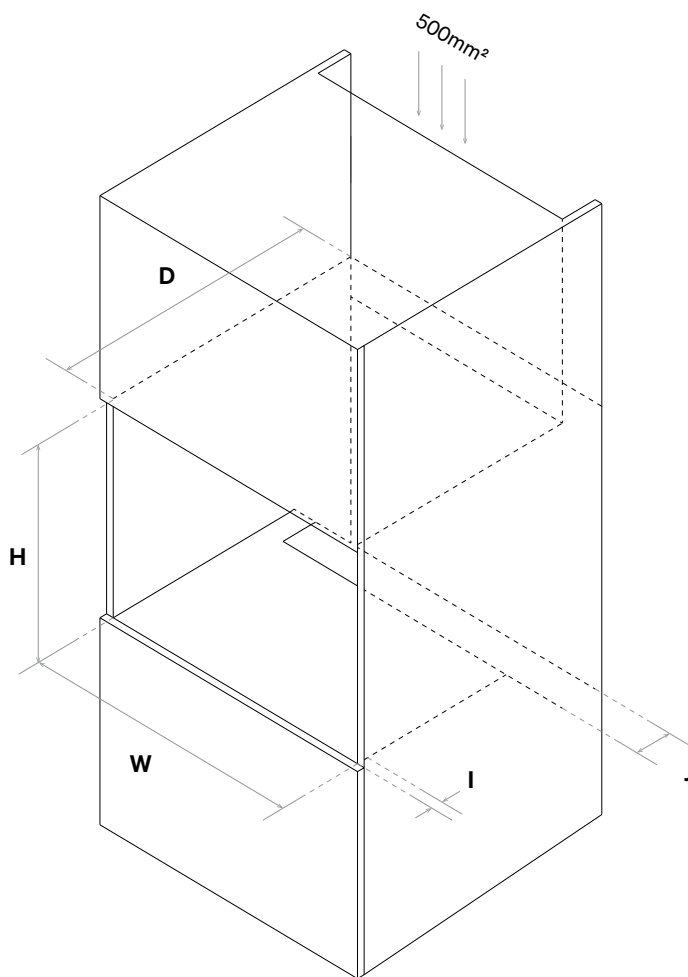
Dimensions (mm)			
A	594	D	21
B	455	E	542
C	536	F	444

# Installation Instructions

## Installation of the Combi Microwave Oven

In order to ensure that the built-in appliance functions properly, the cabinet containing it must be appropriate. The figure below gives the dimensions of the cut-out for needed for a wall cabinet unit installation.

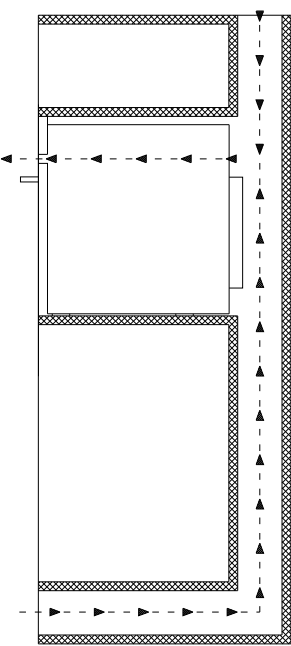
**WARNING:** Do not use the door handle as a point to bear force when installing or removing the oven.



Minimum inside cavity (mm)			
W	558-565	I	21
D	Min. 550	J	100
H	448-452		

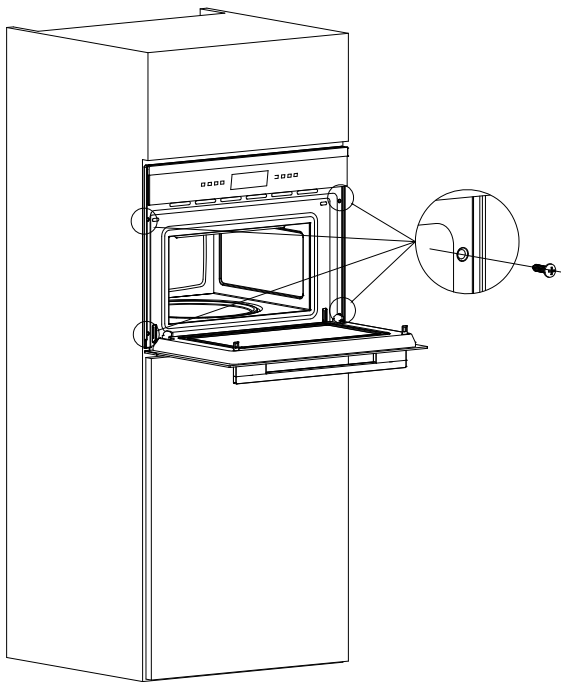
## Ventilation

In order to ensure adequate ventilation, the back panel of the cabinet unit must be removed. There must be an aperture of at least 100×560mm at the rear.



## Fastening the oven

To fasten the oven to the cabinet, open the door of the oven and attach it by inserting the 4 wooden screws into the 4 holes located on the perimeter of the frame.



# Cleaning & Maintenance

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## Prior to Cleaning Your Appliance

Before undertaking any cleaning procedures, disconnect the appliance from the electricity supply by unplugging it or switching off the oven's power circuit.

**WARNING:** Never use a jet of steam to clean the inside of the appliance.

**WARNING:** Regularly clean the appliance, removing all food remains to prevent deterioration of the microwave's surface, which may impact its working life and safety.

**WARNING:** The appliance should not be operated without the turntable assembly.

## Daily Cleaning Routine

When caring for stainless steel surfaces, use only designated products. Pour the cleaning product onto a damp cloth, wipe the surface, rinse thoroughly, and dry with a soft cloth.

## Food Stains or Spills

Avoid metal scouring pads or sharp scrapers. Use non-abrasive products with wooden or plastic utensils, rinse thoroughly, and then dry.

## Cleaning Stainless Steel

To maintain stainless steel, clean it regularly using specific products without abrasives or chlorine-based acids.

## Cleaning the Oven Cavity

- After each use, clean the inner cavity with a damp cloth.
- For tougher baked on grease, grime & food stains, please use a non-aggressive cleaning product. Avoid oven sprays or abrasive cleaners.
- Ensure the door and oven front are clean. Do not let water enter the ventilation holes.
- Regularly remove the turntable plate and support for cleaning, especially after liquid spillage.
- For a very dirty oven cavity, place a cup of water on the turntable and run the microwave for 2-3 minutes at maximum power. Steam will soften dirt for easy cleaning.

## Cleaning the Cavity Ceiling

- If the oven ceiling is dirty, wait until the grill has cooled before any cleaning.
- Avoid abrasive cleaning products or sharp objects.
- Do not remove the mica cover to prevent any risk.
- The glass lamp cover is located on the oven ceiling and can be removed easily for cleaning. For this you just need to unscrew it and clean it with water and dishwashing liquid

## Rinse of Door Seal and Front Panel

Rinse residues from the door seal and front panel promptly. Use non-abrasive detergent and avoid rough cleaning tools.

## Cleaning the Accessories

- Clean accessories after each use. Soak if very dirty, then use a brush and sponge.
- Accessories are dishwasher-safe.
- Ensure the turntable plate and support are clean before operating the oven.
- Do not switch on the oven unless the turntable plate and the support are in place.

## Bulb Replacement


**WARNING:** We recommend the bulb replacement to be performed by a authorised service agent.

To replace your oven cavity's light bulb, follow this guide:

- Disconnect the power plug from the power supply or disconnect power from the mains outlet or switch off the circuit breaker of the unit's mains outlet.
- Unscrew the glass lamp cover by turning it counter-clockwise (note, it may be stiff) and replace the bulb with a new one of the same type.
- Remove the lamp and replace with a lamp resistant to high temperatures (300°C) with the following characteristics:
  - Voltage: 230V
  - Wattage: 25W
- Replace the glass cover and reconnect the power to the oven.

# Troubleshooting

## For Minor Faults

Problem	Solution
No Time is displayed when in Standby mode	The time can be displayed or hidden by touching the Clock button (  ) symbol.
No Response after Pressing any Button	Check if the safety child lock is activated.
Oven Doesn't Work	Ensure the power plug is securely connected. Verify the oven is properly powered. Confirm the oven door is closed tightly. Ensure nothing is caught between the door and front panel of the cavity.
Strange Noise During Operation	Check for any metal objects inside the oven causing arcing. Ensure cookware are not accidentally touching the inner walls of the oven. Verify that baking equipment is securely in place.
Oven Can't Heat or Heats Slowly	Check for accidental usage of metal vessels.
Other Faults	To organise an authorised service agent, please contact our After Sales Support by calling 1300 11 4357, or by emailing <a href="mailto:support@residentiagroup.com.au">support@residentiagroup.com.au</a>

## For Serious Faults

Some minor faults can be fixed by referring to the table above, however if an emergency or serious fault occurs, immediately set all controls to their off positions and disconnect the power from the source.

If a serious fault occurs, DO NOT attempt to repair the oven yourself, instead wait for a service agent to do so.

For assistance or to organise an authorised service agent contact our After Sales Support by calling 1300 11 4357, or by emailing [support@residentiagroup.com.au](mailto:support@residentiagroup.com.au).

Please note that if a service agent is asked to attend whilst the product is under warranty and finds that the problem is not the result of an appliance fault, then you may be liable for the cost of the call out charge.

The appliance must be accessible for the service agent to perform any necessary repair. If your appliance is installed in such a way that a service agent is concerned that damage will be caused to the appliance or your kitchen, then they will not complete a repair.

Please refer to the Warranty Information to learn more.

# Purchase Details

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For future reference, please record the following information which can be found on the rating plate and the date of purchase which can be found on your sales invoice.

## Store Details

Store Name

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Address

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Telephone

| Purchase Date

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## Product Details

Model No.

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Serial No.

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Attach your receipt to this page

# Warranty Information

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## WARRANTY TERMS AND CONDITIONS COMBI MICROWAVE OVENS

This document sets out the terms and conditions of the product warranties for Residentia Group Appliances. It is an important document. Please keep it with your proof of purchase documents in a safe place for future reference should you require service for your Appliance.

1. In this warranty
  - (a) 'acceptable quality' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL;
  - (b) 'ACL' means Trade Practices Amendment (Australian Consumer Law) Act (No.2) 2010;
  - (c) 'Appliance' means any Residentia Group product purchased by you accompanied by this document;
  - (d) 'ASR' means Residentia Group authorised service representative;
  - (e) 'Residentia Group' means Residentia Group Pty Ltd of 165 Barkly Ave, Burnley VIC 3121, ACN 70 600 546 656 in respect of Appliances purchased in Australia;
  - (f) 'major failure' as referred to in clause 10 of this warranty has the same meaning referred to in the ACL and includes a situation when an Appliance cannot be repaired or it is uneconomic for Residentia Group, at its discretion, to repair an Appliance during the Warranty Period;
  - (g) 'Warranty Period' means:
    - (i) where the Appliance is used for personal, domestic or household use (i.e. normal single family use) as set out in the instruction manual, the Appliance is warranted against manufacturing defects for 36 months, following the date of original purchase of the Appliance;
  - (h) 'you' means the purchaser of the Appliance not having purchased the Appliance for re-sale, and 'your' has a corresponding meaning.
2. This warranty only applies to Appliances purchased and used in Australia and is in addition to (and does not exclude, restrict, or modify in any way) any non-excludable statutory warranties in Australia.
3. During the Warranty Period Residentia Group or its ASR will, at no extra charge if your Appliance is readily accessible for service, without special equipment and subject to these terms and conditions, repair or replace any parts which it considers to be defective. Residentia Group or its ASR may use remanufactured parts to repair your Appliance. You agree that any replaced Appliances or parts become the property of Residentia Group. This warranty does not apply to light globes, batteries, seals, filters or similar perishable parts.
4. Parts and Appliances not supplied by Residentia Group are not covered by this warranty.

## Warranty Information

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5. You will bear the cost of transportation, travel and delivery of the Appliance to and from Residentia Group or its ASR. If you reside outside of the service area, you will bear the cost of:
  - (a) travel of an authorised representative;
  - (b) transportation and delivery of the Appliance to and from Residentia Group or its ASR, in all instances, unless the Appliance is transported by Residentia Group or its ASR, the Appliance is transported at the owner's cost and risk while in transit to and from Residentia Group or its ASR.
6. Proof of purchase is required before you can make a claim under this warranty.
7. You may not make a claim under this warranty unless the defect claimed is due to faulty or defective parts or workmanship. Residentia Group is not liable in the following situations (which are not exhaustive):
  - (a) the Appliance is damaged by:
    - (i) accident
    - (ii) misuse or abuse, including failure to properly maintain or service
    - (iii) normal wear and tear
    - (iv) power surges, electrical storm damage or incorrect power supply
    - (v) incomplete or improper installation
    - (vi) incorrect, improper or inappropriate operation
    - (vii) insect or vermin infestation
    - (viii) failure to comply with any additional instructions supplied with the Appliance;
  - (b) the Appliance is modified without authority from Residentia Group in writing;
  - (c) the Appliance's serial number or warranty seal has been removed or defaced;
  - (d) the Appliance was serviced or repaired by anyone other than Residentia Group, an authorised repairer or ASR.
8. This warranty, the contract to which it relates and the relationship between you and Residentia Group are governed by the law applicable where the Appliance was purchased.
9. To the extent permitted by law, Residentia Group excludes all warranties and liabilities (other than as contained in this document) including liability for any loss or damage whether direct or indirect arising from your purchase, use or non use of the Appliance.
10. For Appliances and services provided by Residentia Group in Australia, the Appliances come with a guarantee by Residentia Group that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the Appliance repaired or replaced if the Appliance fails to be of acceptable quality and the failure does not amount to a major failure. The benefits to you given by this warranty are in addition to your other rights and remedies under a law in relation to the Appliances or services to which the warranty relates.
11. At all times during the Warranty Period, Residentia Group shall, at its discretion, determine whether repair, replacement or refund will apply if an Appliance has a valid warranty claim applicable to it.
12. Missing parts are not covered by warranty. Residentia Group reserves the right to assess each request for missing parts in a case by case basis. Any parts that are not reported missing in the first week after purchase will not provide free of charge.
13. To enquire about claiming under this warranty, please follow these steps:
  - (a) carefully check the operating instructions, user manual and the terms of this warranty;
  - (b) have the model and serial number of the Appliance available;
  - (c) have the proof of purchase (e.g. an invoice) available;
  - (d) telephone the numbers shown below.
14. You accept that if you make a warranty claim, Residentia Group and its ASR may exchange information in relation to you, in order to enable Residentia Group to meet its obligations under this warranty.

### IMPORTANT

Before calling for service, please ensure that the steps in point 13 have been followed.

Contact Service: Please call 1300 11 HELP (4357)

**The Australian Consumer Law requires the inclusion of the following statement with this warranty:**

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

EST. 1981

# Designed to Enhance

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