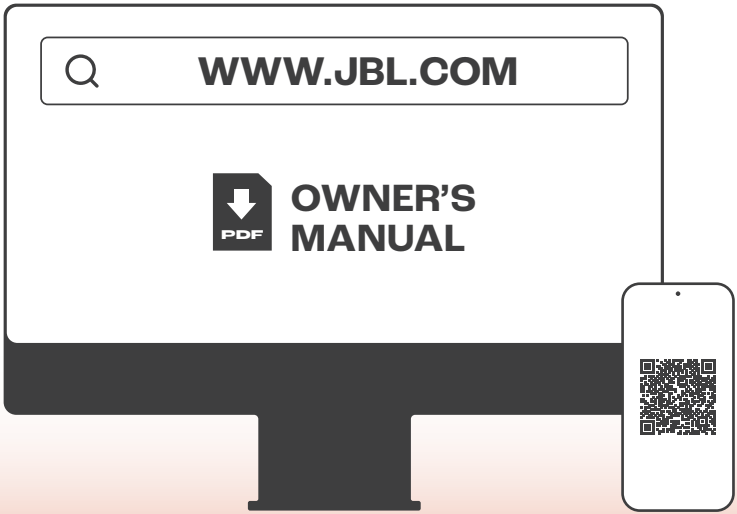
QUICK START GUIDE

GUIDE DE DÉMARRAGE RAPIDE

BAR 300MK2

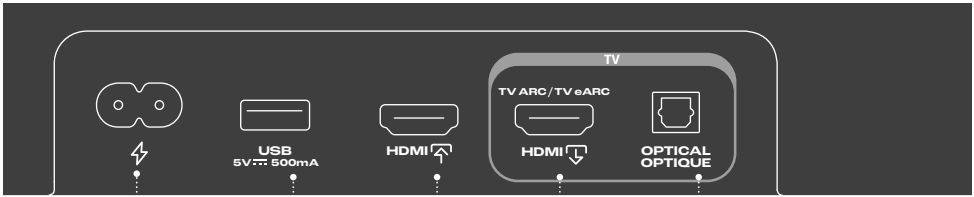
ONLINE SUPPORT



WHAT'S IN THE BOX

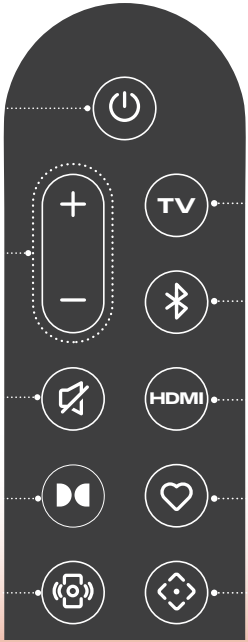
* Power cord quantity and plug type vary by regions.

CONNECTORS



①	②	③	④	⑤
Power connector	USB connector	HDMI input	TV ARC / TV eARC	Optical input

REMOTE CONTROL



On / Standby ①

Volume ②

Mute / Unmute ③

Dolby Atmos® ④

Bass ⑤

⑥ Sound calibration

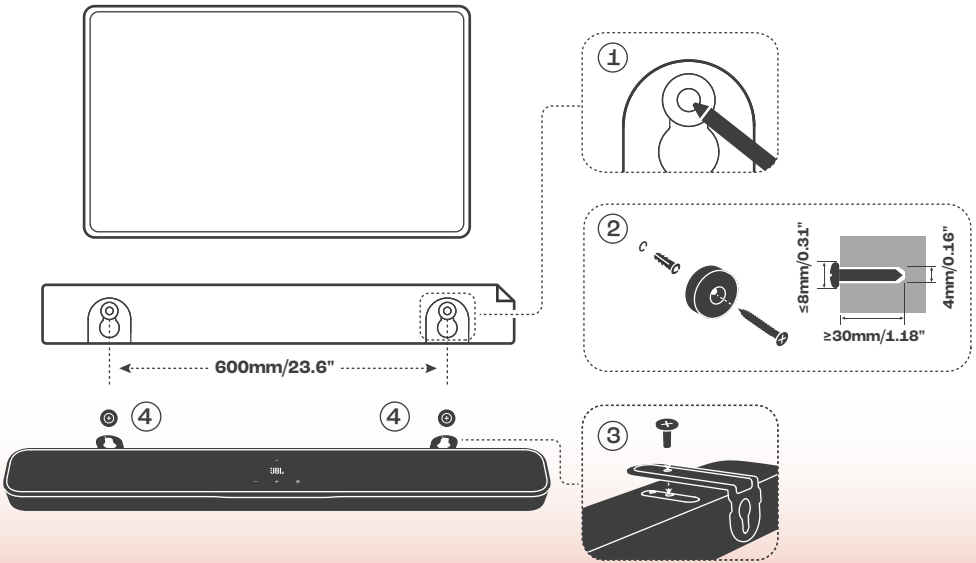
⑦ Moment (Quick access)

⑧ HDMI Input source

⑨ Bluetooth source

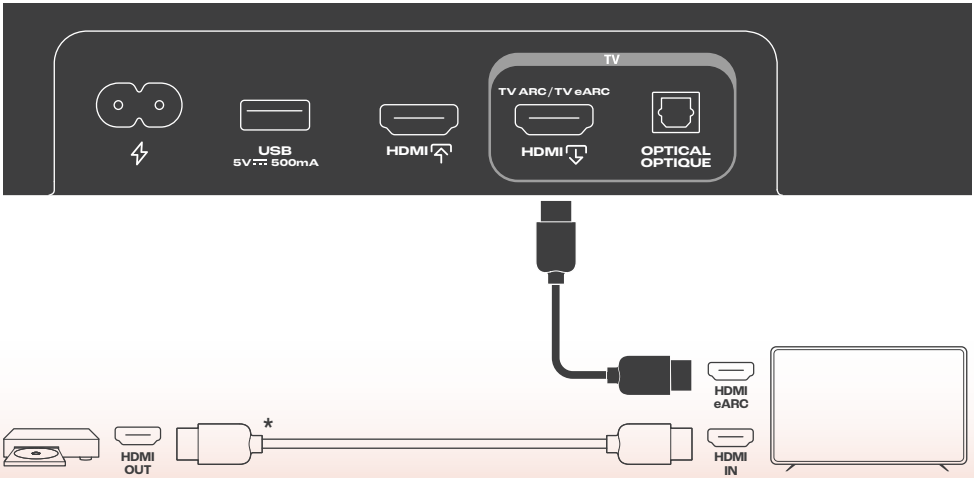
⑩ TV source

WALL MOUNTING

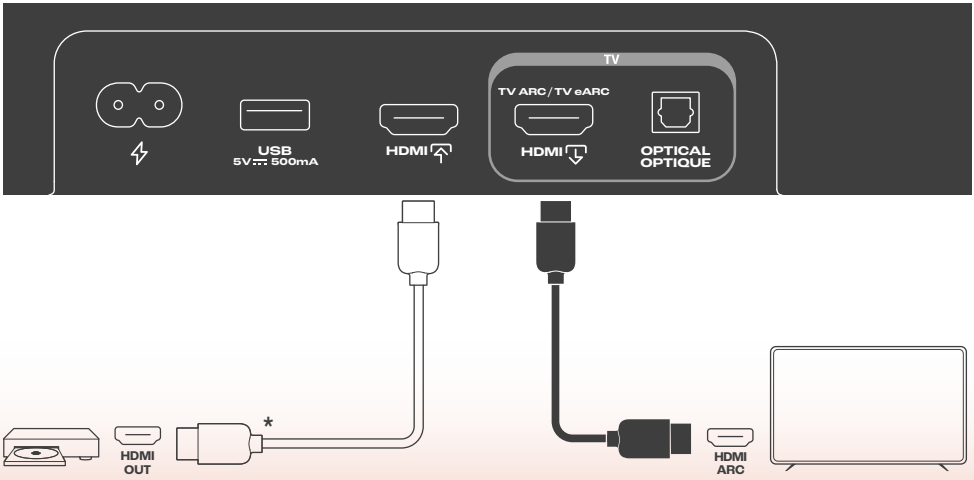


CONNECT

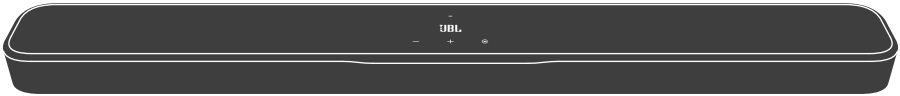
(FOR eARC TV)



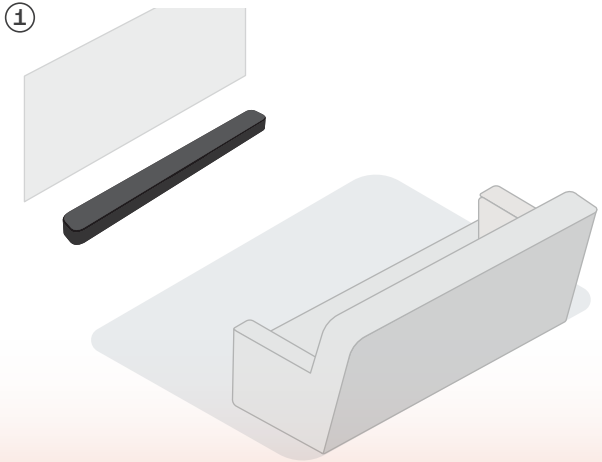
CONNECT
(FOR ARC TV)

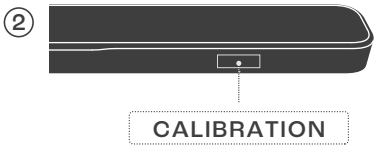


POWER ON



SOUND CALIBRATION





APP

Connect your Android™ or iOS device to the Wi-Fi network and follow app instructions to complete speaker setup.

JBL ONE

GET IT ON Google Play

Download on the App Store

*The availability of features will vary between countries and not all features may be available in your country.

TECH SPEC

General specification:

- Model: BAR 300MK2
- Sound system: 5.0 channel
- Power supply: 100 - 240 V AC, ~ 50/60 Hz
- Total speaker power output* (Max. @THD 1%): 450W
- Soundbar transducer: 5 x (42 x 80) mm racetrack drivers, 4 x 0.75" (20 mm) tweeters
- Networked standby power: <2.0 W
- Operating temperature: 0 °C - 45 °C

HDMI specification

- HDMI video input: 1
- HDMI video output (with Enhanced Audio Return Channel, eARC): 1
- HDMI HDCP version: 2.3
- HDR pass through: HDR10+, Dolby Vision

Audio specification

- Frequency response: 50 Hz - 20 kHz (-6 dB)
- Audio inputs: Optical, Bluetooth, USB (USB playback is available in US version. For other versions, USB is for Service only.)

USB specification (Audio playback is for US version only):

- USB port: Type A
- USB rating: 5 V DC, 0.5 A
- Supporting file format: MP3
- MP3 codec: MPEG 1 Layer 2/3, MPEG 2 Layer 3, MPEG 2.5 Layer 3
- MP3 sampling rate: 16 - 48 kHz
- MP3 bitrate: 80 - 320 kbps

Wireless specification

- Bluetooth version: v5.3
- Bluetooth profile: A2DP v1.3, AVRCP v1.5
- Bluetooth transmitter frequency range: 2400 MHz - 2483.5 MHz
- Bluetooth transmitter power: <15 dBm (EIRP)
- Wi-Fi network: IEEE 802.11 a/b/g/n/ac/ax (2.4 GHz / 5 GHz)
- 2.4G Wi-Fi transmitter frequency range: 2412 - 2472 MHz (2.4 GHz ISM Band, USA 11 Channels, Europe and others 13 Channels)
- 2.4G Wi-Fi transmitter power: <20 dBm (EIRP)
- 5G Wi-Fi transmitter frequency range: 5.15 - 5.35 GHz, 5.470 - 5.725 GHz, 5.725 - 5.825 GHz
- 5G Wi-Fi transmitter power: 5.15 - 5.25 GHz <23 dBm, 5.25 - 5.35 GHz & 5.470 - 5.725 GHz <20 dBm, 5.725 - 5.825 GHz <14 dBm (EIRP)
  Note: Band 5.6 - 5.64 GHz will be disabled when shipped to Australia / New Zealand.

Dimensions

- Main soundbar dimensions (W x H x D): 940 x 50.5 x 104 mm / 37" x 2.0" x 4.1"
- Soundbar weight: 2.9 kg / 6.5 lbs
- Packaging dimensions (W x H x D): 1180 x 120 x 160 mm / 46.5" x 4.7" x 6.3"
- Packaging weight: 4.8 kg / 10.6 lbs

* RMS @THD 1%: 225 W

FCC/IC Radiation Exposure Statement: This equipment complies with FCC/IC RSS-102 radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20 cm between the radiator and your body.

Déclaration sur l'exposition aux rayonnements FCC/IC : Cet équipement est conforme aunnement non contrôlx limites d'exposition aux rayonnements FCC/IC RSS-102 définies pour un enviroé. L'équipement doit être installé et utilisé à une distance minimale de 20 cm entre la source de rayonnement et votre corps.

Cet équipement est conforme aux limites d'exposition aux radiations FCC/IC CNR-102 établies pour un environnement non contrôlé. Cet équipement doit être installé et utilisé avec une distance minimale de 20 cm entre le radiateur et votre corps.

This product contains open source software licensed under GPL. For your convenience, the source code and relevant build instruction are also available at https://harman-webpages.s3.amazonaws.com/Harman_One_OS_C_package_license_list.htm
Please feel free to contact us at:
Harman Deutschland GmbH
ATT: Open Source, Gregor Krapf-Gunther, Parkring 3
85748 Garching bei Munchen, Germany
or_OpenSourceSupport@Harman.com_if you have additional question regarding the open source software in the product.

Ce produit contient un logiciel source ouverte sous licence GPL. Pour votre commodité, le code source et les instructions de construction correspondantes sont également disponibles à l'adresse https://harman-webpages.s3.amazonaws.com/Harman_One_OS_C_package_license_list.htm
N'hésitez pas à nous contacter à l'adresse suivante :
Harman Deutschland GmbH
DESTINATAIRE : Open Source, Gregor Krapf-Gunther, Parkring 3
85748 Garching bei Munchen, Allemagne
ou_OpenSourceSupport@Harman.com_si vous avez d'autres questions concernant le logiciel source ouverte dans le produit.

During sound calibration, environmental sound will be recorded. Hold for 10 seconds, then press to play the recorded audio (for US version only).

Les sons ambiants seront enregistrés pendant la calibration du son. Appuyé pendant 10 secondes, puis appuyez sur pour écouter le contenu audio enregistré (pour la version US seulement).

Durante la calibración del sonido, se grabará el sonido ambiental. Mantén pulsado durante 10 segundos, luego pulsa para reproducir el audio grabado (solo para la versión de los EE. UU.).

Durante la calibración del sonido, se grabará el sonido ambiental. Mantén presionado durante 10 segundos y luego presiona para reproducir el audio grabado (solo para la versión de EE. UU.).

WARNING: Please refer to the information on exterior bottom enclosure for electrical and safety information before installing or operating the apparatus.

AVERTISSEMENT : Consultez les informations présentes sur l'extérieur de la section inférieure du boîtier, ainsi que les informations de sécurité avant d'installer ou d'utiliser l'appareil.

This equipment is a Class II or double insulated electrical appliance.

Cet équipement est un appareil électrique de Classe II ou à double isolation.

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To use AirPlay with JBL Bar 300MK2, the latest version of iOS, iPadOS, or macOS is recommended.

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Pour utiliser AirPlay avec JBL Bar 300MK2, la dernière version d'iOS, iPadOS ou macOS est recommandée.

Use your phone, tablet or computer as a remote control for Spotify.
Go to spotify.com/connect to learn how.
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https://www.spotify.com/connect/third-party-licenses.

Utilisez votre téléphone, votre tablette ou votre ordinateur comme une télécommande pour Spotify. Rendez-vous sur spotify.com/connect pour apprendre à le faire.
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Être Roon Ready signifie que HARMAN utilise la technologie de streaming Roon, pour une interface utilisateur incroyable, une installation simple, une fiabilité quotidienne à toute épreuve et les plus hauts niveaux de performance audio, sans compromis.

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Paper
Papier
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BAR 300MK2

OWNER'S MANUAL

IMPORTANT SAFETY INSTRUCTIONS

Verify Line Voltage Before Use

The JBL BAR 300MK2 has been designed for use with 100-240 volt, 50/60 Hz AC current. Connection to a line voltage other than that for which your product is intended can create a safety and fire hazard and may damage the unit. If you have any questions about the voltage requirements for your specific model or about the line voltage in your area, contact your retailer or customer service representative before plugging the unit into a wall outlet.

Do Not Use Extension Cords

To avoid safety hazards, use only the power cord supplied with your unit. We do not recommend that extension cords be used with this product. As with all electrical devices, do not run power cords under rugs or carpets, or place heavy objects on them. Damaged power cords should be replaced immediately by an authorized service center with a cord that meets factory specifications.

Handle the AC Power Cord Gently

When disconnecting the power cord from an AC outlet, always pull the plug; never pull the cord. If you do not intend to use this speaker for any considerable length of time, disconnect the plug from the AC outlet.

Do Not Open the Cabinet

There are no user-serviceable components inside this product. Opening the cabinet may present a shock hazard, and any modification to the product will void your warranty. If water accidentally falls inside the unit, disconnect it from the AC power source immediately, and consult an authorized service center.

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1. INTRODUCTION

Thank you for purchasing the JBL BAR 300MK2 which is designed to bring an extraordinary 3D sound experience to your home entertainment system. We encourage you to take a few minutes to read through this manual, which describes the product and includes step-by-step instructions for setting up and getting started.

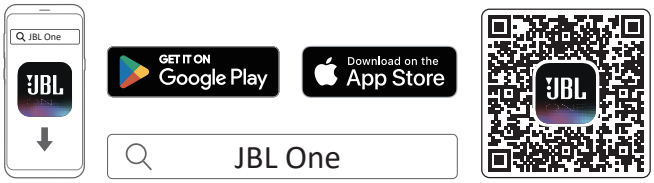
To make the most of product features and support, you may need to update the product software through the Internet in the future. Refer to the software update section in this manual to ensure that your product has the latest software.

Designs and specifications are subject to change without notice. If you have any questions about the soundbar, installation or operation, please contact your retailer or customer service representative, or visit our website: www.jbl.com.

JBL One app

With the JBL One app, you can

- easily complete product setup;
- connect *music streaming services;
- discover new music with integrated music services;
- access software updates when they are available;
- personalize audio settings;
- access additional features.



For more information, see "5.3 Connect to your home network" and "7.5 Play over your home network".

NOTES:

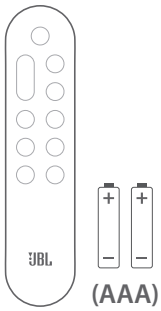
– *Subscription may be needed and not provided by the JBL One app.
– App screens in this Owner's Manual may vary due to software updates. Always follow the app instructions.

2. WHAT'S IN THE BOX

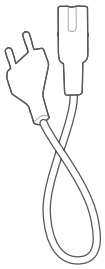
Unpack the box carefully and ensure that the following parts are included. If any part is damaged or missing, do not use it and contact your retailer or customer service representative.

Soundbar

Remote control (with 2 AAA batteries)

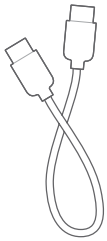


Power cord*

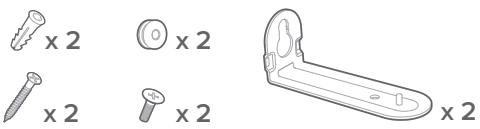


* Power cord quantity and plug type vary by regions.

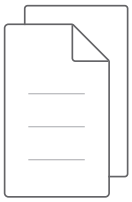
HDMI cable (1.2m / 3.9 ft)



Wall-mounting kit



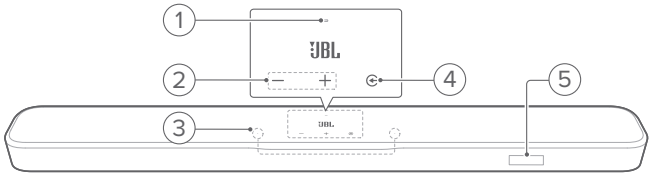
Product information & wall-mounting template



3. PRODUCT OVERVIEW

3.1 Soundbar

3.1.1 Front panel & Top panel



1) **Status indicator**

System:		
☼	Regular pulsing (white)	System startup
☼	Fast pulsing (white)	Software updating in progress
●	Solid (amber)	Restoring factory settings
Network connection:		
☼	Slow pulsing (white)	Wi-Fi setup mode, or network disconnected
○	Solid (white)	Network connected
●	Solid (yellow)	Weak Wi-Fi connection

2) **−/+ (Volume)**
- Switch on.
- Decrease or increase the volume.
- Press the two buttons together to mute or unmute.
- Hold the two buttons together for more than 10 seconds to enter Wi-Fi setup mode.

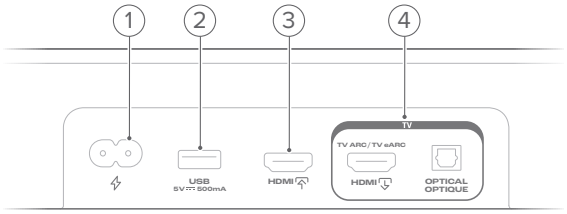
3) **Microphone**
- For sound calibration

4) **(Source)**
- Switch on.
- Select a sound source: **TV** (default, for audio input from TV connection where the **HDMI / HDMI OUT** connector is prioritized over the **OPTICAL / OPTICAL** connector), Bluetooth or **HDMI IN**.
- Hold for more than 3 seconds to enter Bluetooth pairing mode.

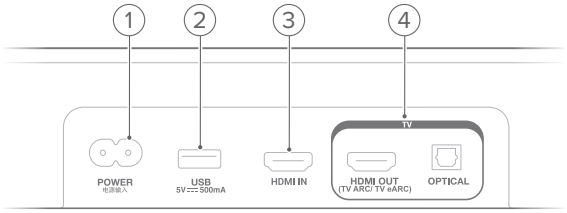
5) **Status display**

3.1.2 Back panel

Americas version (excluding Brazil)



All other versions



1) **/ POWER**
- Connect to power (with the supplied power cord).

2) **USB**
- USB connector for software update (for service only).
- Connect to USB storage device for MP3 file playback (for US version only).

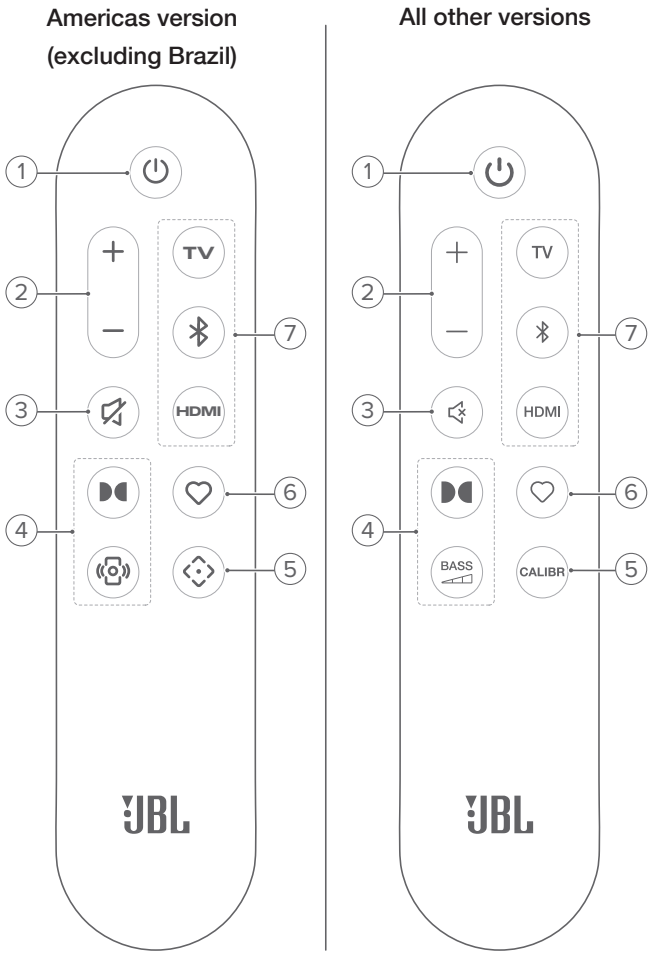
3) **HDMI / HDMI IN**
- Connect to the HDMI output on your digital device.

4) **TV connectors**

HDMI / HDMI OUT
- Connect to the HDMI ARC / HDMI eARC input on your TV.

OPTICAL OPTIQUE / OPTICAL
- Connect to the optical output on your TV or digital device.

3.2 Remote control



1) ⏻
   - Switch on or to standby.

2) + / −
   - Press to increase or decrease the volume.
   - Hold to increase or decrease the volume continuously.

3) / **(Mute)**
   - Mute / unmute.

4) **Sound effect buttons**

   - Switch the virtual Dolby Atmos® sound effects on or off (Default: on).

   / BASS
   - Select the bass level: 1/2/3 (default)/4/5.

5) / **CALIBR**
   - Start sound calibration.

6) ♡ **(Moment)**
   - Press to directly access the playlist or speaker settings that you have personalized in the JBL One app.

7) **Source selectors**

   TV
   - Select the **TV** source (default, for audio input from TV connection where the **HDMI / HDMI OUT** connector is prioritized over the **OPTICAL / OPTICAL** connector).

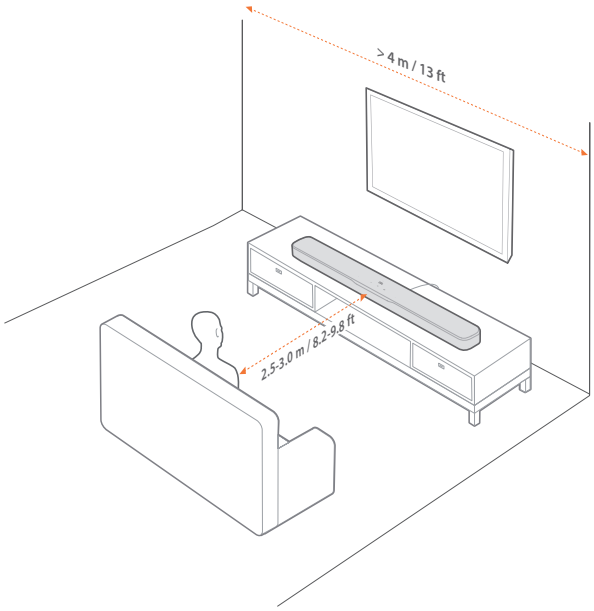
   (Bluetooth)
   - Press to select the Bluetooth source.
   - Hold for more than 3 seconds to enter Bluetooth pairing mode.

   HDMI
   - Select the **HDMI IN** source.

4. PLACE

4.1 Desktop placement

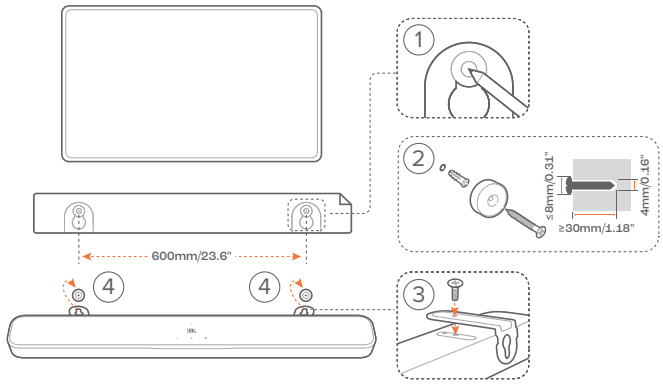
Place the product on a flat and stable surface. Refer to the recommended distance in the following diagram.



NOTES:

- The power cord shall be properly connected to power.
- Do not place any objects on the top of the product.

4.2 Wall-mounting



1. Preparation:
   a) Stick the supplied wall-mounting template to a wall by using adhesive tapes.
   b) Use your ballpen tip to mark the screw holder location. Remove the template.
   c) On the marked location, drill a 4 mm / 0.16" hole.
2. Install the support for wall-mounting bracket.
3. With the screw, fasten the wall-mounting bracket onto the bottom of the soundbar.
4. Mount the soundbar.

NOTES:

- Make sure that the wall can support the weight of the soundbar.
- Install on a vertical wall only.
- Avoid a location under high temperature or humidity.
- Before wall-mounting, make sure that cables can be properly connected between the soundbar and external devices.
- Before wall-mounting, make sure that the soundbar is unplugged from power. Otherwise, it may cause an electric shock.

5. CONNECT

5.1 Connect with your TV and digital devices

For audio playback through the soundbar, connect the soundbar with your TV through the supplied HDMI cable or an optical cable (sold separately).

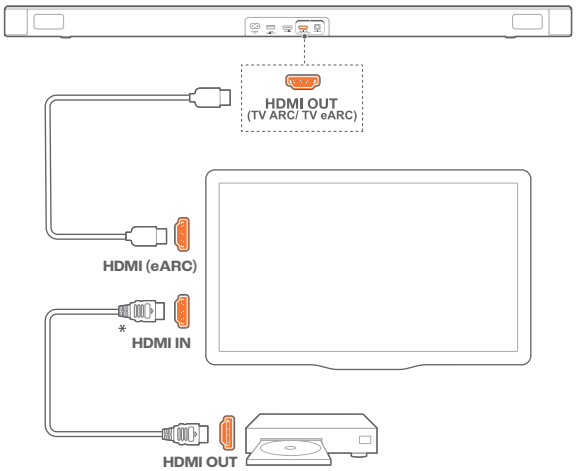
An HDMI connection supports digital audio and video with a single connection. HDMI connectivity is the best option for your soundbar.

NOTES:

- When both HDMI and optical cables are connected to the soundbar for audio input from TV connection, the HDMI connection is prioritized.
- Full compatibility with all HDMI-CEC devices is not guaranteed.
- * The HDMI cable (for digital device connection) and the optical cable are sold separately.

5.1.1 TV (HDMI eARC)

(Recommended connection for the best Dolby Atmos experience)

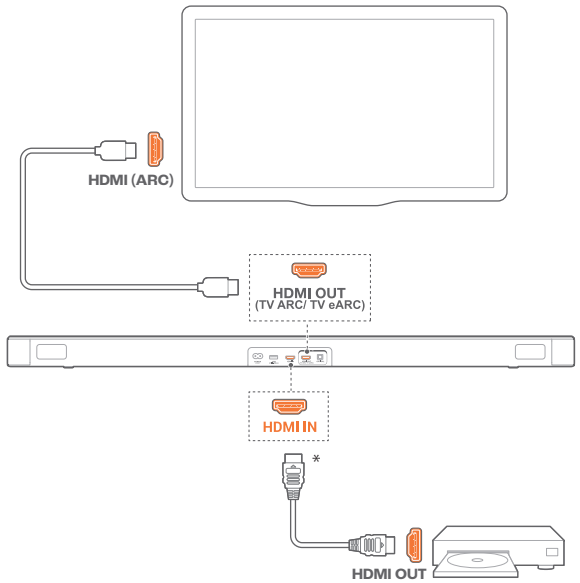


1. Connect the soundbar with the **HDMI IN (eARC)** connector on your TV by using the supplied HDMI cable.
   - On your TV, check that HDMI-CEC and HDMI eARC have been enabled. Refer to the owner's manual of your TV for more information.
2. Use an HDMI cable (V2.0 or later) to connect your TV with your digital device, such as a streaming device, set-top box, DVD/ Blu-ray player or game console.
   - On your digital device, check that HDMI-CEC has been enabled. Refer to the owner's manual of your digital device for more information.
   - On your TV and digital device, select "Bitstream" or "Raw data" in the audio output settings for the best Dolby Atmos experience.

NOTES:

- To play audio from the digital device connected to your TV, select the **TV** source (See "7.2 Play from the TV source").
- With the Virtual Dolby Atmos design, the Dolby surround upmixer of the soundbar can expand the legacy channel-based audio of Dolby Digital format, including 5.1 and 7.1 content, and provide an immersive 3D Atmos experience.

5.1.2 TV (HDMI ARC)

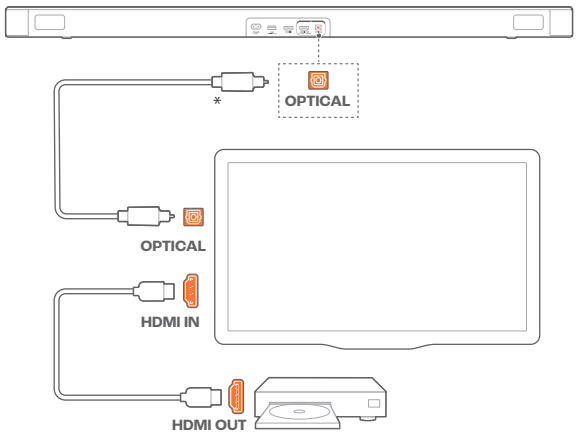


1. Connect the soundbar with the **HDMI IN (ARC)** connector on your TV by using the supplied HDMI cable.
   - On your TV, check that HDMI-CEC and HDMI ARC have been enabled. Refer to the owner's manual of your TV for more information.
2. Use an HDMI cable (V2.0 or later) to connect the soundbar with your digital device, such as a set-top box, DVD/Blu-ray player or game console.
   - On your digital device, check that HDMI-CEC has been enabled. Refer to the owner's manual of your digital device for more information.
   - On your digital device, select "Bitstream" or "Raw data" in the audio output settings for the best Dolby Atmos experience.

NOTES:

- To play audio from the digital device connected to the soundbar, select the **HDMI IN** source (See "7.3 Play from the HDMI IN source").
- If your TV does not support HDMI eARC, make sure that you connect your digital device through the **HDMI / HDMI IN** connector on the soundbar instead of your TV. Otherwise, the Dolby Atmos information cannot pass through the HDMI (ARC) connectors to the soundbar.

5.1.3 OPTICAL



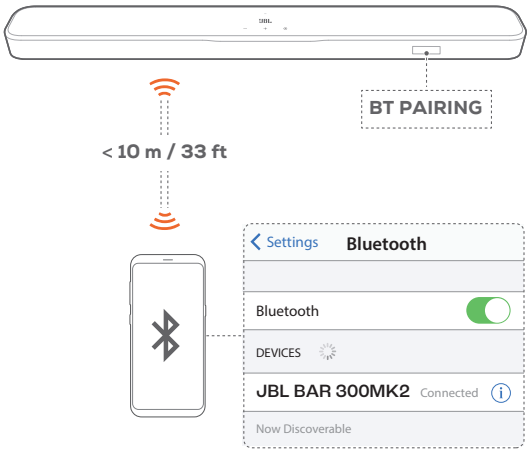
1. Connect the soundbar with your TV by using an optical cable.
2. Use an HDMI cable (V2.0 or later) to connect your TV with your digital device, such as a streaming device, set-top box, DVD/ Blu-ray player or game console.

NOTE:

– To play audio through the optical cable, select the **TV** source (See "7.2 Play from the TV source").

5.2 Connect to your Bluetooth device

Through Bluetooth, connect the soundbar with your Bluetooth device, such as a smartphone, tablet and laptop.



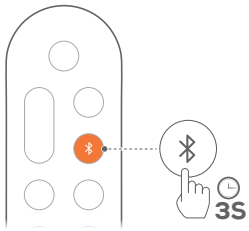
5.2.1 Connect a Bluetooth device

1. To select Bluetooth source, press ⏻ on the soundbar or ᛒ on the remote control.
   → "**BT PAIRING**": Ready for Bluetooth pairing
2. On your Bluetooth device, enable Bluetooth and search for **"JBL BAR 300MK2"** within three minutes.
   → "**BT CONNECTED**": Successful connection. A confirmation tone is heard.

5.2.2 Reconnect the last paired device

Your Bluetooth device is retained as a paired device when the soundbar goes to standby mode. Next time you switch to the Bluetooth source, the soundbar reconnects the last paired device automatically.

5.2.3 Connect to another Bluetooth device



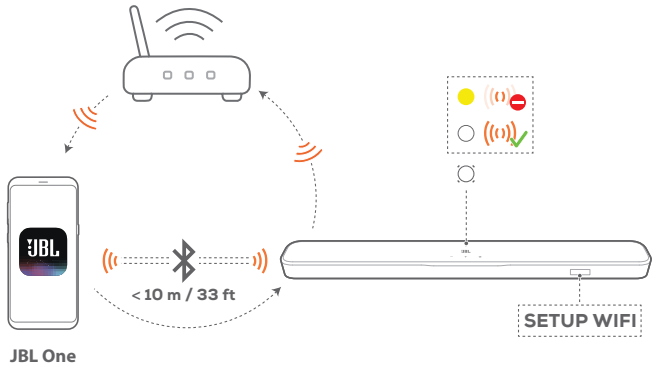
1. In the Bluetooth source, hold ⏻ on the soundbar or ᛒ on the remote control until **"BT PAIRING"** is displayed.
   → The soundbar enters the Bluetooth pairing mode.
2. Follow the Step 2 under "5.2.1 Connect a Bluetooth device".
   • If the device has ever been paired with the soundbar, first unpair **"JBL BAR 300MK2"** on the device.

NOTES:

– The Bluetooth connection will be lost if the distance between the soundbar and Bluetooth device exceeds 10 m / 33 ft.
– Electronic devices may cause radio interference. Devices that generate electromagnetic waves must be kept away from the soundbar, such as microwaves and wireless LAN devices.

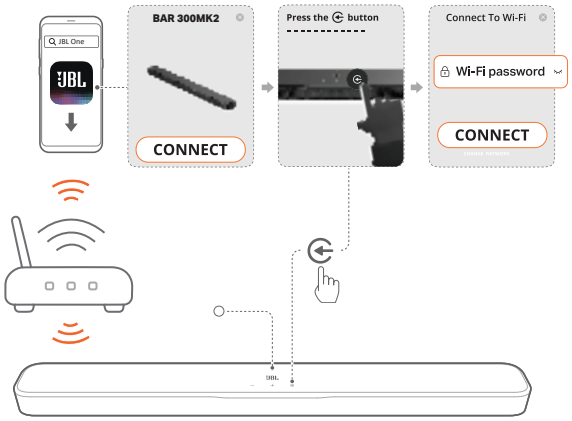
5.3 Connect to your home network

With the JBL One app and the supported streaming services (Google Cast, AirPlay, and Spotify Connect), the soundbar allows you to stream audio from smartphones or tablets.



1. On the soundbar, enter the Wi-Fi setup mode:
   • Press any button to switch on (See "7.1 Power-on/Auto standby/Auto wakeup").
   → If the soundbar has not been connected to a network, the screen shows **"HELLO"** and then, **"SETUP WIFI"**.

2. Connect your Android™ or iOS device to your home Wi-Fi network. Download the JBL One app.
3. Launch the JBL One app. Follow the app instructions to complete Wi-Fi setup.



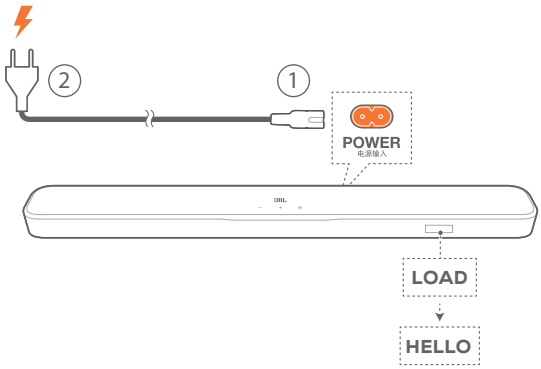
- ○ (Solid white): The soundbar is connected to your home network.
- You can stream music from the JBL One app or the streaming services you have enabled in the JBL One app (See "7.5 Play over your home network").

NOTES:

– If your soundbar is not discovered by the JBL One app, hold − and + together for more than 10 seconds to re-enter the Wi-Fi setup mode.
– On your Android or iOS device, you can rename the soundbar in the JBL One app.
– On your iOS device, add the soundbar to the Apple Home app and manage it together with other AirPlay-compatible speakers.
– On your iOS device, if the soundbar has been added to your home Wi-Fi network, you can start AirPlay streaming from an AirPlay-compatible app (See "7.5.2 Play through AirPlay").
– Availability of online music streaming services varies by country.
– Some features require subscriptions or services not available in all countries.

6. SETUP

6.1 Connect power



Connect the soundbar to power by using the supplied power cord.

→ The screen on the soundbar shows **"LOAD"** and then, **"HELLO"**.

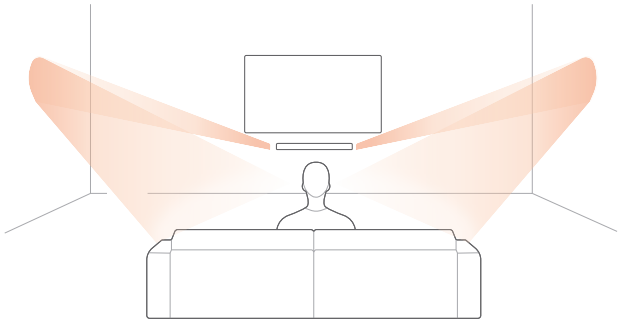
NOTES:

– Use the supplied power cord only.
– Before connecting to power, make sure that you have completed all other connections (See "5.1 Connect with your TV and digital devices").

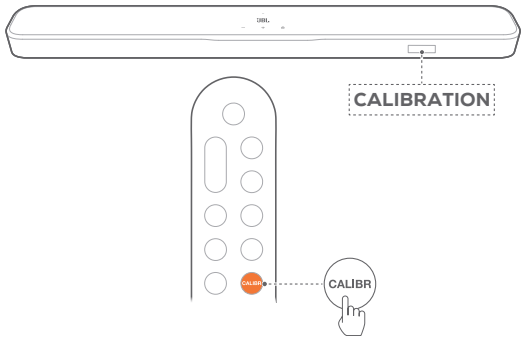
6.2 3D surround sound

6.2.1 Sound calibration

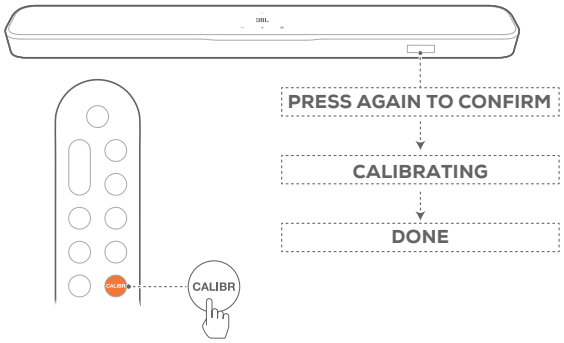
Optimize your 3D surround sound experience for your unique listening environment.



1. On the remote control, press / **CALIBR** to start calibration.
   → **"CALIBRATION"** is displayed on the soundbar.



2. When **"PRESS AGAIN TO CONFIRM"** is displayed, press / **CALIBR** again.



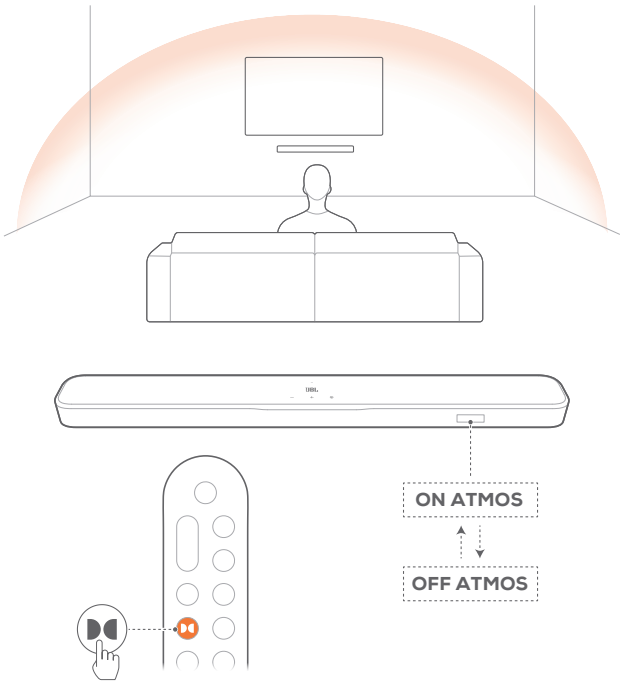
   → Countdown starts from 5 to 1.
   → Calibration tone is heard. Audio calibration starts.
   "CALIBRATING": Calibration in progress
   "DONE": Calibration completed successfully

NOTES:

- During sound calibration, all buttons on the remote control are disabled except for ⏻.
- During sound calibration, environmental sound will be recorded. Hold / **CALIBR** for more than 10 seconds, then press / to play the recorded audio (for US version only).

6.2.2 Dolby Atmos

With the virtual Dolby Atmos, enjoy height sound effects when you play movies in the **TV / HDMI IN** source.



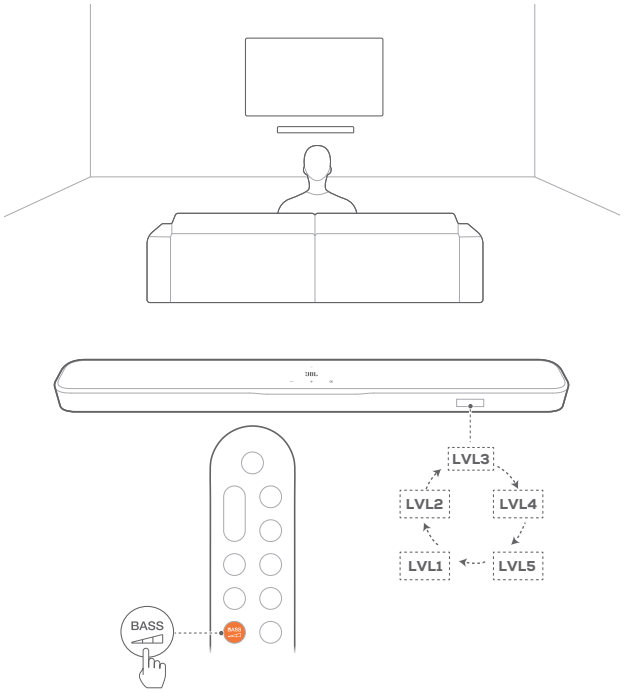
1. Connect and play your Blu-ray player or streaming device as described under "5.1 Connect with your TV and digital devices").
2. Press on the remote control to switch the height sound effects on or off (Default: on).

NOTES:

- If you prefer not to have any height sound effects during your viewing or listening, switch off the Dolby Atmos sound effects.
- The Dolby Atmos sound effects apply only to Dolby Atmos audio content.

6.2.3 Bass adjustment

You can make bass adjustment as needed.

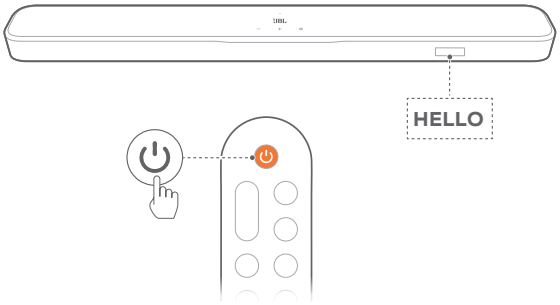


- On the remote control, press / BASS to switch between bass levels.

  → **“LVL1”** to **“LVL5”** is displayed (Default: **“LVL3”**).

7. PLAY

7.1 Power-on/Auto standby/Auto wakeup



7.1.1 Switch on

To switch on, press any button on the soundbar, or ⏻ on the remote control.

7.1.2 Auto standby

If the soundbar is inactive for more than 10 minutes, it will switch to standby mode automatically. **“STDBY”** is displayed. Next time you switch on the soundbar, it returns to the last selected source.

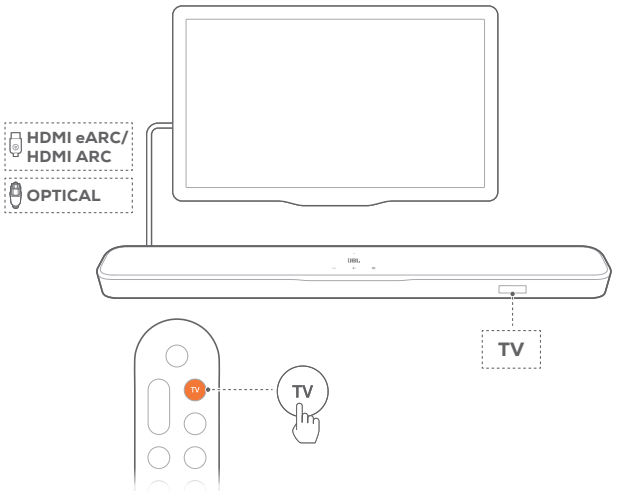
7.1.3 Auto wakeup

In standby mode, the soundbar will wake up automatically when

- the soundbar is connected to your TV through the HDMI eARC/ARC connection and your TV is switched on;
- the soundbar is connected to your TV and digital device such as a set-top box, DVD / Blu-ray player or game console through HDMI cables, and your digital device is switched on;
- the soundbar is connected to your home network and audio is streamed to the soundbar through the music streaming services.

7.2 Play from the TV source

With the soundbar connected, you can enjoy TV audio from the soundbar.



1. Make sure that your TV is set to support external speakers and the built-in TV speakers are muted. Refer to the owner's manual of your TV for more information.
2. Make sure that the soundbar has been properly connected to your TV (See "5.1 Connect with your TV and digital devices").
3. To select the **TV** source, press ⏻ on the soundbar or **TV** on the remote control.
   → **"TV"**: The TV source is selected.
   • In the factory settings, the TV source is selected by default.

NOTE:
– If the soundbar is connected to your TV through both an HDMI cable and an optical cable, the HDMI cable source is selected for the TV connection.

7.2.1 TV remote control setup

To use your TV remote control for both your TV and the soundbar, check that your TV supports HDMI-CEC. If your TV does not support HDMI-CEC, follow the steps under "TV remote control IR learning".

HDMI-CEC

If your TV supports HDMI-CEC, enable the functions as instructed in your TV user manual. You can control the "volume +/-, mute/unmute, and power on/standby" functions on your soundbar through the TV remote control.

TV remote control IR learning

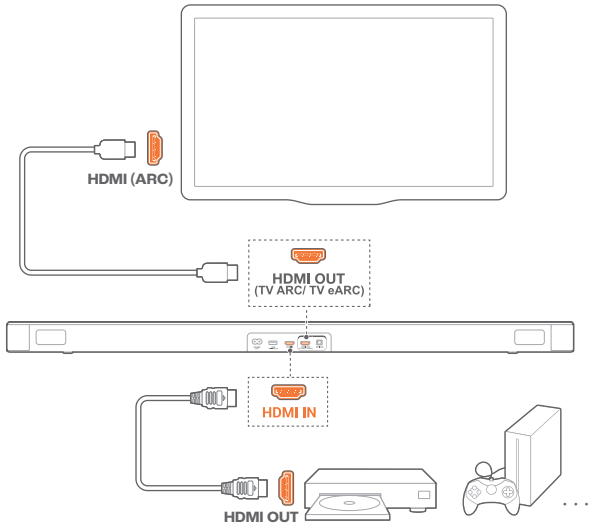
Through IR learning, you can program the soundbar to accept IR commands from your TV remote control, and then use your TV remote control for simple commands.

1. On the soundbar, hold ⏻ and + until **"LEARNING"** is displayed.
   → The soundbar enters the TV remote control learning mode.
2. Point your TV remote control at the soundbar. Follow the screen instructions to operate the buttons on your TV remote control:
   • When any one of **"POWER"**, **"VOL+"**, **"VOL–"**, or **"MUTE"** is displayed on the soundbar, press the desired button on your TV remote control.
     → **"DONE"**: These commands are learned by the soundbar.
     → The soundbar returns to the last selected source.
   • To exit the TV remote control learning mode, hold ⏻ and + on the soundbar until **"EXIT LEARNING"** is displayed.
     → The learnt functions are discarded.

NOTE:
– The soundbar will automatically exit the TV remote control learning mode if no action is taken for 30 seconds. The learnt functions are discarded.

7.3 Play from the HDMI IN source

With the soundbar connected as shown, your digital device can play video on your TV and audio from the soundbar.

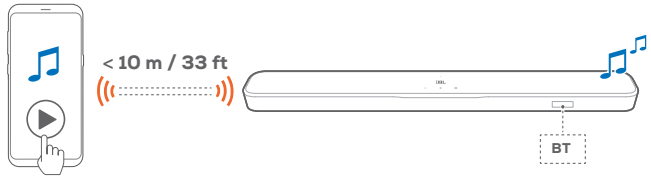


1. Make sure that the soundbar has been properly connected to your TV and digital device (See "5.1 Connect with your TV and digital devices").
2. Switch on your digital device.
   → Your TV and the soundbar wake up from standby mode and switch to the input source automatically.
   • To select the **HDMI IN** source on the soundbar, press ⏻ on the soundbar or **HDMI** on the remote control.

NOTE:
– Full compatibility with all HDMI-CEC devices is not guaranteed.

7.4 Play from the Bluetooth source

Through Bluetooth, stream audio play on your Bluetooth device to the soundbar.



1. To select the Bluetooth source, press ⏻ on the soundbar or ᛒ on the remote control.
2. Check that the soundbar has been properly connected to your Bluetooth device (See "5.2 Connect to your Bluetooth device").
3. Start audio play on your Bluetooth device.
4. Adjust the volume on the soundbar, remote control or your Bluetooth device.

7.5 Play over your home network

NOTES:

– The soundbar can support audio streaming, but not video streaming.
– During Wi-Fi music streaming, music playback will pause on the currently connected device when you start music playback on a second connected device.

Before you start, make sure that:

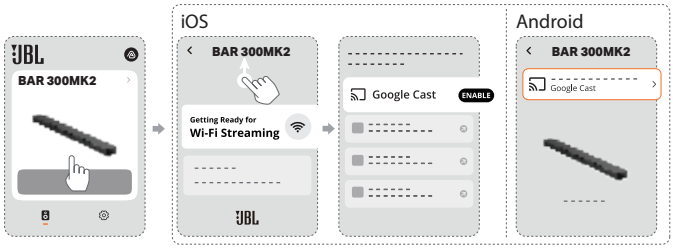
- your Android or iOS device is connected to the same Wi-Fi network as your soundbar (See "5.3 Connect to your home network").

7.5.1 Play with Google Cast

With Google Cast, stream audio on your Android or iOS device to the soundbar.

On your Android or iOS device:

1. Launch the JBL One app, and check that you have enabled Google Cast.



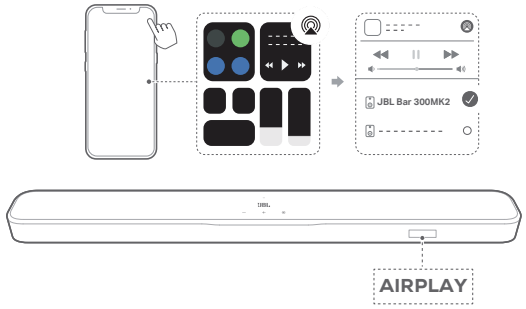
2. On a Google Cast-enabled app, play music, tap the cast icon and select the connected soundbar.

7.5.2 Play through AirPlay

Through AirPlay, stream audio on your iOS device to the soundbar.

On your iOS device:

1. Swipe down from the upper right corner to enter the Control Center.
2. Tap to select the connected soundbar and then start audio streaming from an app.

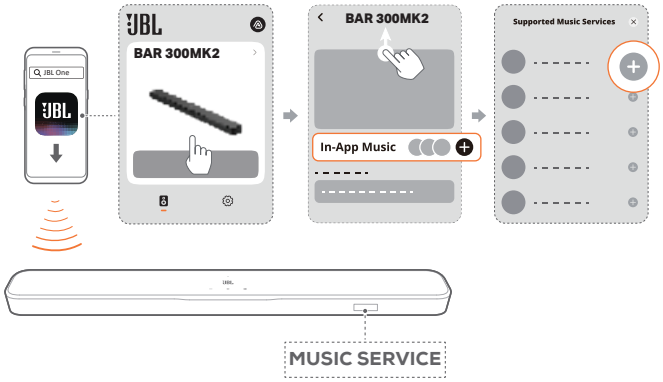


7.5.3 Play through the JBL One app

Through the JBL One app, stream audio from enabled music services to the soundbar.

On your Android or iOS device,

- Launch the JBL One app, browse the available *music streaming services to select music, and then start music streaming to the connected soundbar.

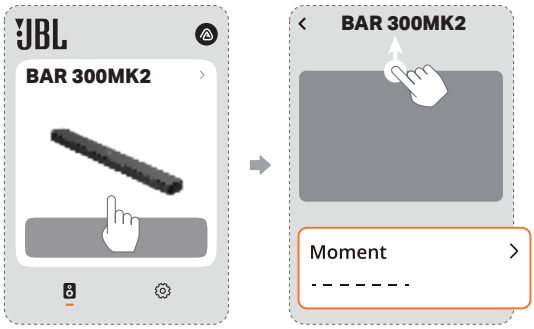


NOTE:

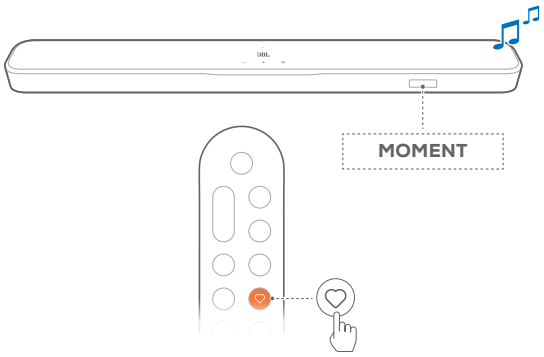
– *Subscription may be needed and not provided by the JBL One app.

Access your presets with the ♡ (Moment) button

1. On the JBL One app,
   - Personalize the ♡ (Moment) feature.

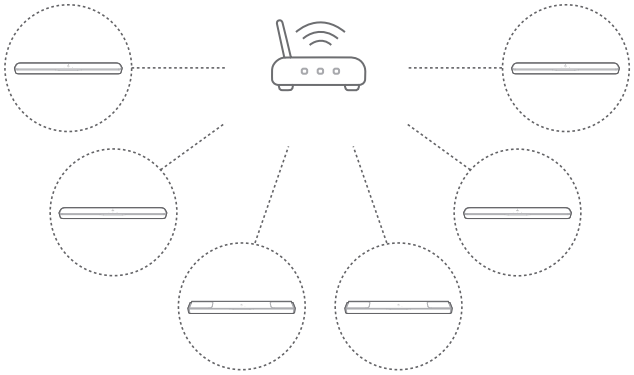


2. On the soundbar,
   - Press ♡ on the remote control to access the personalized playlist and soundbar settings.



7.6 Multi-room playback

With the multi-room playback, you can stream music on your Android or iOS device to multiple Google Cast / AirPlay-enabled soundbars.



7.6.1 Google Cast

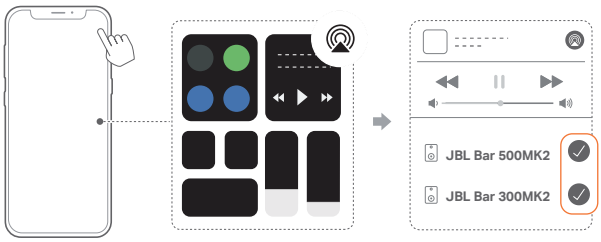
1. Through the Google Home app, connect multiple Google Cast-enabled soundbars to the same network, assign them to multiple rooms, and create groups as needed.
2. Run a Google Cast-enabled app on your smartphone or tablet.
3. Play music. Press and select the grouped speakers.

NOTES:

– To create a multi-room speaker group in the Google Home app, make sure that you have connected all the soundbars to the same home network and have used the same Google login account. Refer to the Google Home app for more details.

– Depending on the bandwidth of your local network, you can stream music to up to 6 Google Cast-enabled soundbars.

7.6.2 AirPlay



1. On an iOS device, enter the Control Center.
2. Tap to select multiple connected speakers as needed.
3. Start music streaming from an app.

8. ADVANCED USAGE

8.1 Sound settings (Audio sync)

With the audio sync function, you can synchronize audio and video to make sure that no delay is heard from your video content.

1. On the remote control, hold **TV** for more than 3 seconds and then press **+**.
   → **"SYNC"** is displayed.
2. Within 5 seconds, press **+** or **−** on the remote control to adjust the audio delay and match with video.
   → The audio sync timing is displayed.

NOTE:

– You can also adjust the audio delay through the JBL One app.

8.2 Factory reset

To restore the factory settings, hold ⏎, **+** and **−** for more than 5 seconds.

→ **"RESET"** is displayed.

→ When the factory reset is complete, the soundbar will automatically restart.

8.3 Software update

Connect the soundbar to your home network. Online updates will be performed automatically when software updates are available.

→ **"WAIT"**: Software updating in progress

→ **"DONE"**: Software updating completed

9. PRODUCT SPECIFICATIONS

General specification

- Model: BAR 300MK2
- Sound system: 5.0 channel
- Power supply: 100 - 240 V AC, ~ 50/60 Hz
- Total speaker power output* (Max. @THD 1%): 450W
- Soundbar transducer: 5 x (42 x 80) mm racetrack drivers, 4 x 0.75" (20 mm) tweeters
- Networked standby power: <2.0 W
- Operating temperature: 0 °C - 45 °C

HDMI specification

- HDMI video input: 1
- HDMI video output (with Enhanced Audio Return Channel, eARC): 1
- HDMI HDCP version: 2.3
- HDR pass through: HDR10+, Dolby Vision

Audio specification

- Frequency response: 50 Hz - 20 kHz (-6 dB)
- Audio inputs: Optical, Bluetooth, USB (USB playback is available in US version. For other versions, USB is for Service only.)

USB specification (Audio playback is for US version only)

- USB port: Type A
- USB rating: 5 V DC, 0.5 A
- Supporting file format: MP3
- MP3 codec: MPEG 1 Layer 2/3, MPEG 2 Layer 3, MPEG 2.5 Layer 3
- MP3 sampling rate: 16 - 48 kHz
- MP3 bitrate: 80 - 320 kbps

Wireless specification

- Bluetooth version: v5.3
- Bluetooth profile: A2DP v1.3, AVRCP v1.5
- Bluetooth transmitter frequency range: 2400 MHz - 2483.5 MHz
- Bluetooth transmitter power: <15 dBm (EIRP)
- Wi-Fi network: IEEE 802.11 a/b/g/n/ac/ax (2.4 GHz / 5 GHz)
- 2.4G Wi-Fi transmitter frequency range: 2412 - 2472 MHz (2.4 GHz ISM Band, USA 11 Channels, Europe and others 13 Channels)
- 2.4G Wi-Fi transmitter power: <20 dBm (EIRP)
- 5G Wi-Fi transmitter frequency range: 5.15 - 5.35 GHz, 5.470 - 5.725 GHz, 5.725 - 5.825 GHz
- 5G Wi-Fi transmitter power: 5.15 - 5.25 GHz <23 dBm, 5.25 - 5.35 GHz & 5.470 - 5.725 GHz <20 dBm, 5.725 - 5.825 GHz <14 dBm (EIRP)

  Note: Band 5.6 - 5.64 GHz will be disabled when shipped to Australia / New Zealand.

Dimensions

- Main soundbar dimensions (W x H x D): 940 x 50.5 x 104 mm / 37" x 2.0" x 4.1"
- Soundbar weight: 2.9 kg / 6.5 lbs
- Packaging dimensions (W x H x D): 1180 x 120 x 160 mm / 46.5" x 4.7" x 6.3"
- Packaging weight: 4.8 kg / 10.6 lbs

* RMS @THD 1%: 225 W

10. TROUBLESHOOTING

Never try to repair the product yourself. If you have problems using this product, check the following points before you request services.

System

The unit will not turn on.

- Check if the power cord is plugged into power and the soundbar.

The soundbar has no response to button presses.

- Restore the soundbar to factory settings (See "8.2 Factory reset").

Sound

No sound from soundbar

- Make sure that the soundbar is not muted.
- Select the correct audio input source on the remote control.
- Connect the soundbar to your TV or other devices properly
- Restore the soundbar to factory settings (See "8.2 Factory reset").

Distorted sound or echo

- If you play audio from your TV through the soundbar, make sure that your TV is muted or the built-in TV speaker is disabled.

Audio and video are not synchronized.

- Enable the audio sync function to synchronize audio and video (See "8.1 Sound settings (Audio sync)").

No height sound effects of Dolby Atmos

- If your TV supports HDMI ARC only, make sure that you have connected your digital device to the soundbar through the HDMI / **HDMI IN** connector on the soundbar (See "5.1.2 TV (HDMI ARC)")
- Enjoy the sound effects of Dolby Atmos when you play movies from the TV / HDMI source. For audio streaming over Bluetooth or casting apps (enabled by Google Cast or AirPlay), Dolby Atmos is not supported.

Bluetooth

A device cannot be connected with the soundbar.

- Check if you have enabled Bluetooth on the device.
- If the soundbar has been paired with another Bluetooth device, reset Bluetooth (See "5.2.3 Connect to another Bluetooth device").
- If your Bluetooth device has ever been paired with the soundbar, reset Bluetooth on the soundbar, unpair the soundbar on the Bluetooth device, and then pair the Bluetooth device with the soundbar again (See "5.2.3 Connect to another Bluetooth device").

Poor audio quality from a connected Bluetooth device

- The Bluetooth reception is poor. Move the source device closer to the soundbar, or remove any obstacle between the source device and the soundbar.

The connected Bluetooth device connects and disconnects constantly.

- The Bluetooth reception is poor. Move the source device closer to the soundbar, or remove any obstacle between the source device and the soundbar.

Wi-Fi

Failed to connect to Wi-Fi

- Make sure that Wi-Fi is turned on.
- Make sure that you have selected the right network and entered the correct password.
- Make sure that your router or modem is turned on and within the range.
- In your router settings, make sure that you have set the security type to WPA2 or auto.
- Make sure that your soundbar is connected to the same wireless LAN as your smartphone or tablet.
- If you have difficulties in setting up Wi-Fi, re-enter the Wi-Fi setup mode by holding + and − on the soundbar until **"SETUP WIFI"** is displayed.

Playback

AirPlay cannot find the soundbar as an AirPlay speaker for music streaming.

- On your Apple device, update the software to the latest version: iOS 13.4 and later, macOS 10.15.4 and later, or tvOS 14.3.
- Make sure that your Apple device has been connected to the same network as the soundbar.
- For a PC running iTunes for Windows, you can stream music from your PC to the soundbar through Bluetooth.

Music playback does not work smoothly when the sound source switches from Bluetooth to Google Cast or AirPlay.

- The quality of audio casting and playback are dependent on the traffic and coverage of the network that connects the soundbar and your casting devices, such as phones, tablets and PCs.

Music playback does not resume when the sound source switches from Bluetooth to TV / HDMI IN, and then back to Bluetooth.

- The music playback in the Bluetooth device stops when the sound source switches from Bluetooth to TV / HDMI IN. When you switch back to the Bluetooth source, start music playback in the Bluetooth device again.

Remote control

The remote control does not work.

- Check if the batteries are drained. If so, replace them with new ones.
- Reduce the distance and angle between the remote control and the main unit.

Failed to complete the TV remote control learning

- Check if you are using an infra-red TV remote control. The IR learning is not supported by a Bluetooth TV remote control.

11. TRADEMARKS

The Bluetooth® word mark and logos are registered trademarks owned by Bluetooth SIG, Inc. and any use of such marks by HARMAN International Industries, Incorporated is under license. Other trademarks and trade names are those of their respective owners.

The terms HDMI, HDMI High-Definition Multimedia Interface, HDMI trade dress and the HDMI Logos are trademarks or registered trademarks of HDMI Licensing Administrator, Inc.

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Google Assistant is not available in certain languages and countries. Availability and performance of certain features, services, and applications are device and network dependent and may not be available in all areas.

Use of the Works with Apple badge means that an accessory has been designed to work specifically with the technology identified in the badge and has been certified by the developer to meet Apple performance standards.

Apple, and AirPlay are trademarks of Apple Inc., registered in the U.S. and other countries and regions.

To use AirPlay with JBL Bar 300MK2, the latest version of iOS, iPadOS, or macOS is recommended.

Use your phone, tablet or computer as a remote control for Spotify. Go to spotify.com/connect to learn how.

The Spotify Software is subject to third party licenses found here: https://www.spotify.com/connect/third-party-licenses.

Being Roon Ready means that HARMAN uses Roon streaming technology, for an incredible user interface, simple setup, rock-solid daily reliability, and the highest levels of audio performance, without compromise.

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12. OPEN SOURCE LICENSE NOTICE

This product contains open source software licensed under GPL. For your convenience, the source code and relevant build instruction are also available at https://harman-webpages.s3.amazonaws.com/Harman_One_OS_C_package_license_list.htm.

Please feel free to contact us at:

Harman Deutschland GmbH

HATT: Open Source, Gregor Krapf-Gunther, Parkring 3

85748 Garching bei Munchen, Germany

or OpenSourceSupport@Harman.com if you have additional question regarding the open source software in the product.

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HA_JBL_Bar 300MK2_OM_Global_EN_V7

600mm / 23.62"

Safety Instruction and Warranty Card
Instructions de sécurité et fiche de la garantie

PRODUCT REGISTRATION
ENREGISTREMENT DU PRODUIT

register.jbl.com

SIGN UP & STAY TUNED
INSCRIVEZ-VOUS ET RESTEZ À JOUR

Register your product • Enregistrez votre produit • Registro del producto

*Product registration may not be available for all countries
*L'enregistrement des produits peut ne pas être possible dans certains pays.

SCAN ME
BALAYEZ CE CODE

JBL by HARMAN

ENGLISH

Download the full warranty card and safety information and other helpful information from our website:
www.jbl.com/warrantyandsafetybooks

FRANÇAIS

Téléchargez la carte de garantie et les informations de sécurité complètes ainsi que d'autres informations utiles sur notre site Web :
www.jbl.com/warrantyandsafetybooks

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www.jbl.com/warrantyandsafetybooks

ENGLISH

IMPORTANT SAFETY INSTRUCTIONS

For all products:

1. Clean only with a dry cloth.
2. Do not block any ventilation openings. Install this apparatus in accordance with the manufacturer's instructions.
3. Do not install this apparatus near any heat sources such as radiators, heat registers, stoves or other apparatus (including amplifiers) that produce heat.
4. Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding-type plug has two blades and a third grounding prong. The wide blade or the third prong is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
5. Protect the power cord from being walked on or pinched, particularly at plugs, convenience receptacles and the point where they exit from the apparatus.
6. Use only attachments/accessories specified by the manufacturer.
7. Use only with the cart, stand, tripod, bracket or table specified by the manufacturer or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.

8. Unplug this apparatus during lightning storms or when unused for long periods of time.
9. Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as when the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, or the apparatus has been exposed to rain or moisture, does not operate normally or has been dropped.
10. To disconnect this apparatus from the AC mains completely, disconnect the power- supply cord plug from the AC receptacle.
11. The mains plug of the power-supply cord shall remain readily operable.
12. This apparatus is intended to be used only with the power supply and/or charging cable provided by the manufacturer.

The following instructions may not apply to waterproof devices. Refer to your device user manual or quick start guide for more waterproof instruction if any.

- Do not use this apparatus near water.
- Do not expose this apparatus to dripping or splashing, and ensure that no objects filled with liquids, such as vases, are placed on the apparatus.

WARNING: TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPARATUS TO RAIN OR MOISTURE.

CAUTION	
RISK OF ELECTRIC SHOCK. DO NOT OPEN.	
	THIS SYMBOL ON THE PRODUCT MEANS THERE IS UNINSULATED, DANGEROUS VOLTAGE WITHIN THE PRODUCT ENCLOSURE THAT MAY PRESENT A RISK OF ELECTRICAL SHOCK.
	THIS SYMBOL ON THE PRODUCT MEANS THERE ARE IMPORTANT OPERATING AND MAINTENANCE INSTRUCTIONS IN THIS GUIDE.

CAUTION FCC AND IC STATEMENT FOR USERS

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

CAN ICES(B)/NMB(B)

FCC SDOC SUPPLIER'S DECLARATION OF CONFORMITY

HARMAN International hereby declares that this equipment is in compliance with the FCC Part 15 Subpart B.

Federal Communication Commission Interference Statement

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Caution: Changes or modifications not expressly approved by HARMAN could void the user's authority to operate the equipment.

For Products That Transmit RF Energy:

(i) This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSS(s). Operation is subject to the following two conditions:

(1) This device may not cause interference.

(2) This device must accept any interference, including interference that may cause undesired operation of the device.

(ii) Radiation Exposure statement

This equipment complies with FCC and IC RSS-102 radiation exposure limits set forth for an uncontrolled environment.

For radio equipment operates in 5150-5850MHz

FCC and IC Caution:

High power radars are allocated as primary users of the 5.25 to 5.35 GHz and 5.65 to 5.85 GHz bands. These radar stations can cause interference with and/or damage to LE LAN (Licence-Exempt Local Area Network) devices. No configuration controls are provided for this wireless equipment allowing any change in the frequency of operations outside the FCC grant of authorization for US operation according to Part 15.407 of the FCC rules.

IC Caution:

User should also be advised that:

(i) The device for operation in the band 5150 - 5250 MHz is only for indoor use to reduce the potential for harmful interference to co-channel mobile satellite systems;

(ii) The maximum antenna gain permitted for devices in the bands 5250 - 5350 MHz and 5470 - 5725 MHz shall comply with the e.i.r.p. limit; and

(iii) The maximum antenna gain permitted for devices in the band 5725 - 5825 MHz shall comply with the e.i.r.p. limits specified for point-to-point and non point-to-point operation as appropriate.

Use Restriction Attention in European Union, operation is limited to indoor use within the band 5150-5350 MHz.

For devices with headphone jacks

WARNINGS/CAUTIONS

Do NOT use the headphones at a high volume for any extended period.

- To avoid hearing damage, use your headphones at a comfortable, moderate volume level.
- Turn the volume down on your device before placing the headphones on your ears, then turn the volume up gradually until you reach a comfortable listening level.

For Products That Include Batteries

Instructions for Users on Removal, Recycling and Disposal of Used Batteries

To remove the batteries from your equipment or remote control, reverse the procedure described in the owner's manual for inserting batteries. For products with a built-in battery that lasts for the lifetime of the product, removal may not be possible for the user. In this case, recycling or recovery centers handle the dismantling of the product and the removal of the battery. If, for any reason, it becomes necessary to replace such a battery, this procedure must be performed by authorized service centers. In the European Union and other locations, it is illegal to dispose of any battery with household trash. All batteries must be disposed of in an environmentally sound manner. Contact your local waste-management officials for information regarding the environmentally sound collection, recycling and disposal of used batteries.

WARNING: Danger of explosion if battery is incorrectly replaced. To reduce risk of fire, explosion or leakage of flammable liquid/gas, don't disassemble, crush, puncture, short external contacts, expose to temperature above 60°C (140°F), sunshine or like, expose to extremely low air pressure or dispose of in fire or water. Replace only with specified batteries. The symbol indicating 'separate collection' for all batteries and accumulators shall be the crossed-out wheeled bin shown below:

WARNING - For Products Contain Coin/Button Cell Batteries

DO NOT INGEST BATTERY, CHEMICAL BURN HAZARD. This product contains a coin/button cell battery. If the coin/button cell battery is swallowed, it can cause severe internal burns in just 2 hours and can lead to death. Keep new and used batteries away from children. If the battery compartment does not close securely, stop using the product and keep it away from children. If you think batteries might have been swallowed or placed inside any part of the body, seek immediate medical attention.

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WARRANTY CARD / FICHE DE LA GARANTIE

EN WARRANTY CARD

SET UP INFORMATION & PRODUCT REGISTRATION

Congratulations with the purchase of your new Product. We have done our utmost to make your experience the best one possible. If you have any questions when setting up your Product and would like some helpful hints, we recommend that you visit the relevant country specific support website for your Product: www.jbl.com. There you will also find relevant contact information. If you cannot find the information you are looking for, please contact the vendor that sold the Product to you or contact the relevant JBL customer support center by electronic mail or phone.

We recommend that you register your Product via the relevant country specific website for your Product. Your registration will allow us to inform you about updates for certain products, possible new offers and new Products and/or applications. Registering is easy; just follow the instructions on the relevant country specific website for your Product.

NOTE: THIS LIMITED WARRANTY DOES NOT APPLY TO CONSUMERS IN THE EUROPEAN ECONOMIC AREA (EEA) MEMBER STATES, AUSTRALIA AND NEW ZEALAND AS THEY ARE PROTECTED BY LOCAL CONSUMER LAW AND BENEFIT FROM LOCAL STATUTORY WARRANTIES

LIMITED WARRANTY

WHO IS PROTECTED BY THE WARRANTY

This limited warranty (the "Limited Warranty") protects only the original end-user ("you" or "your"), and is not transferable and is applicable only in the country (excluding EEA member states and the Russian Federation) in which you originally purchased your JBL Product (the "Product"). Any attempt to transfer this warranty shall immediately make this warranty void.

LIMITED WARRANTY

HARMAN International Industries, Incorporated ("HARMAN") is the manufacturer and through its local subsidiary, warrants to you that the Product (including components provided in/with the Product) will be free from defects in workmanship and materials for a period of ONE year from the date of retail purchase by you (the "Warranty Period"). During the Warranty Period, the Product (including components), will be repaired or replaced at HARMAN's option, without charge for either parts or labor OR at HARMAN's sole option, the price of the Product may be refunded, subject to depreciation based on your purchase price for the Product pro-rated over the remaining balance of the Warranty Period. Any warranty service or replacement of parts will not extend the Warranty Period.

This Limited Warranty does not cover defects which are a result of: (1) damage caused by accident, unreasonable use or neglect (including the lack of reasonable and necessary maintenance); (2) damage during shipment (claims must be presented to the carrier); (3) damage to, or deterioration of, any accessory or decorative surface; (4) damage resulting from failure to follow instructions contained in your owner's manual; (5) damage resulting from the performance of repairs by someone other than an authorized JBL service center; (6) deterioration of component parts, the nature of which is to become worn or depleted with use, such as batteries and headphone ear pads.

Furthermore, this Limited Warranty covers only actual defects within the Product itself, and does not cover the cost of installation or removal from a fixed installation, setup or adjustments, claims based on misrepresentation by the seller, performance variations resulting from installation-related circumstances such as source quality or AC power or Product modifications, any unit on which the serial number has been effaced, modified or removed, or units used for other than home use. This Limited Warranty is valid only for JBL products purchased from an authorized dealer.

Except to the extent expressly prohibited in your jurisdiction by applicable law, all implied warranties, including fitness for a particular purpose and merchantability are hereby excluded and in no event shall HARMAN or any HARMAN subsidiary be liable for any indirect, direct, incidental, special or consequential loss or damages whatsoever (including, without limitation, other pecuniary loss) arising out of the use of or inability to use the Product, even if HARMAN and/or a HARMAN subsidiary have been advised of the possibility of such damages. To any extent that HARMAN cannot lawfully disclaim implied warranties under this Limited Warranty, all such implied warranties are limited in duration to the duration of this warranty. Some jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or exclusions or limitations on the duration of implied warranties or conditions, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary by jurisdiction.

HOW TO OBTAIN WARRANTY SERVICE

Contact the dealer who sold you this Product, or contact JBL customer support using the contact information on the relevant country specific support website for your Product to request warranty service. To validate your right to this Limited Warranty, you must provide the original sales invoice or other proof of ownership and date of purchase. Do not return your Product without prior authorization from the corresponding dealer or HARMAN. Warranty repair of the HARMAN Product must be carried out by an authorized dealer or service center. Unauthorized warranty repair will void the warranty and is performed at your sole risk.

You are also welcome to consult the relevant country specific HARMAN support website for your Product for helpful hints.

WHO PAYS FOR WHAT

This Limited Warranty covers all expenses for labor and materials required for the repair OR replacement of the Product that is found to be defective, and a reasonable return shipping charge within the country of repair. Please be sure to save the original shipping carton(s), because a charge will be made for additional cartons/packaging.

You will be charged for the cost of examining a unit that is not in need of repair (including resulting shipping costs), or for necessary repairs not covered by this Limited Warranty.

We sincerely thank you for your expression of confidence in JBL. We wish you many years of listening pleasure.

HARMAN

HARMAN International Industries, Incorporated
8500 Balboa Boulevard, Northridge, CA 91329 USA

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J[redacted]D

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Need help with Roon? **https://roon.link/contact**