

Find a member's active referral

Oscar's HMO process is smooth for both the referring Primary Care Physician (PCP) as well as the specialist. Whether you're enrolling a new client or renewing a plan for a member, this quick guide shows you exactly how to get your clients covered with Oscar in 2024.



Let's go!



The following will guide you through verifying a referral in the Provider Portal, so you can schedule an appointment with an Oscar member.

Locate the referral

Getting started

1. Visit the member's profile page
2. Select the 'Referrals' tab, located under the member's personal information
3. View the a list of specialty referrals submitted on the member's behalf

Note: Regardless of the specialist listed with the referral, a member can choose a different in-network specialist.



Know your statuses

To the right of each referral is an associated status that will clarify next steps

Active

The referral is valid and you're ready to go

Pending start date

The referral will become valid after the member's plan starts

Pending PCP reassignment

The referral will become valid after the member changes their PCP to the referring provider

The following statuses will require the member to take additional steps with their PCP:

Expired

All visits used

Withdrawn

Note: For specialists who want to coordinate care with the referring provider, you can click on the provider's name in the referral details, located under the status.



See, we told you it was pretty easy. For additional information, please visit our [Provider Resources](https://hioscar.com/providers/resources) page.