



Quick-Start Guide

An easy-to-use guide for your
easy-to-use phone.



Welcome to the GreatCall Family!

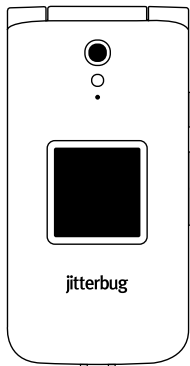
Thank you for choosing the Jitterbug Flip. This Quick-Start Guide will help you get started with your new cell phone through the activation and set up process.

For everything you need to know about your Jitterbug Flip, please reference your User Guide, contained in this package. If you have any questions or need assistance, our award-winning, 100% U.S.-based customer service team stands ready to assist you.

Best Regards,

Your friends at GreatCall

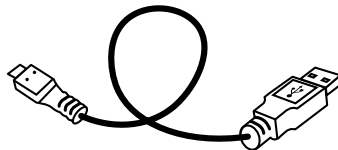
Key Items in Your Jitterbug Box



Jitterbug Flip



Charging Dock



USB Cable

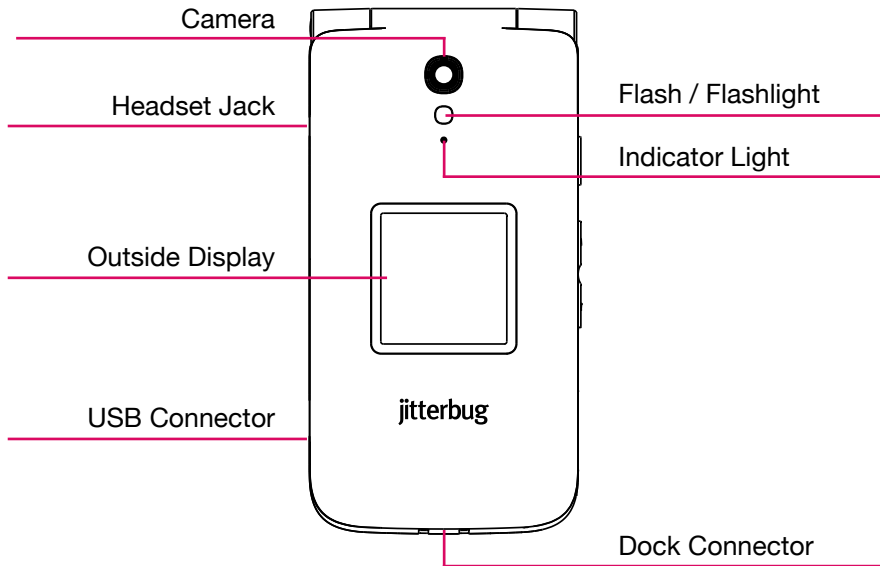


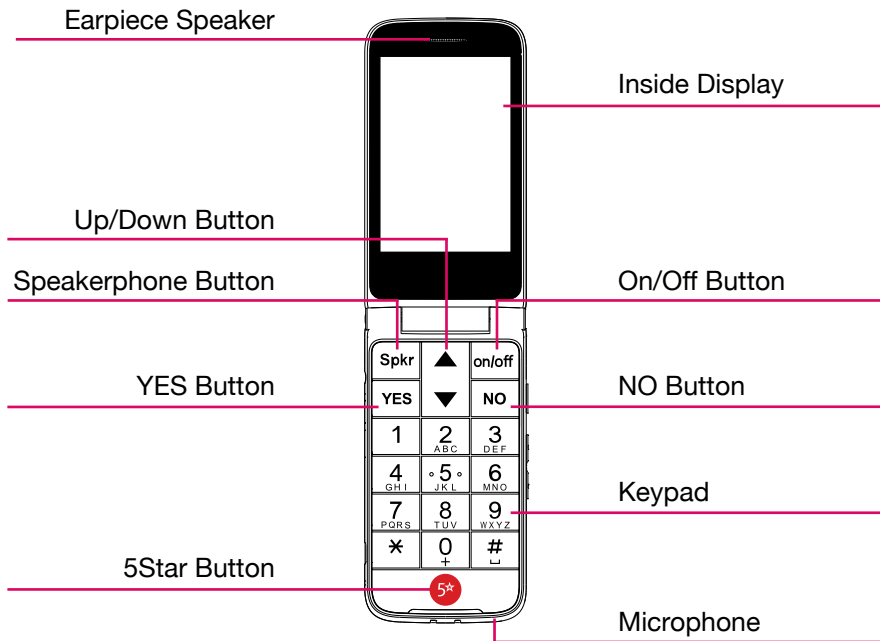
Wall Charger

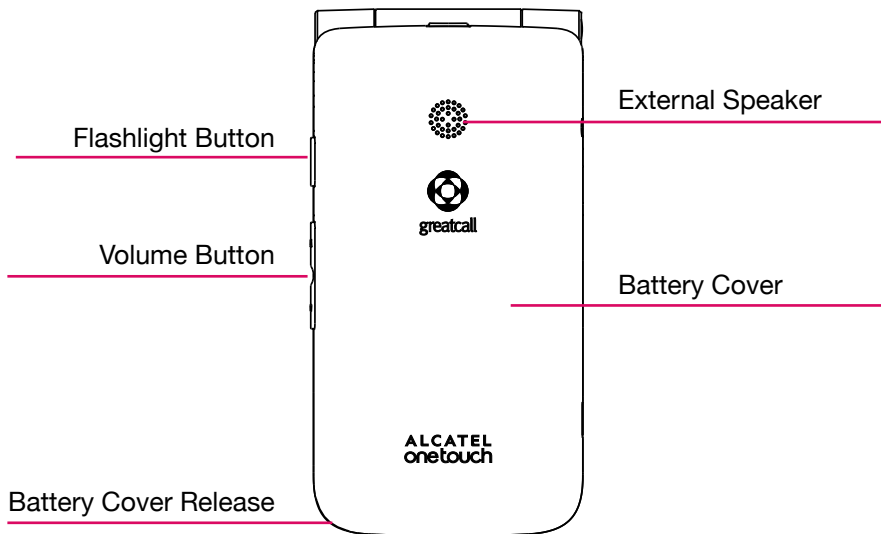
INFO

The rechargeable battery has been pre-installed for your convenience.

Your Jitterbug Flip







Activating Your Jitterbug

Depending where your Jitterbug was purchased, your phone may already be activated. The following three easy steps will guide you in powering on your phone for the first time.

⚠ IMPORTANT!

Please do not turn on your phone until instructed to do so. If you turn it on prior to setting up your account, the device may fail to activate. If the device fails to activate, power off and start with **STEP 1**.

STEP 1**Determine where your phone was purchased.**

- If you purchased your Jitterbug from GreatCall or firstSTREET, your phone is already activated and you may skip to **STEP 3**.



greatcall.

firstSTREET
for Boomers and Beyond

OR

- If you purchased your Jitterbug from Amazon, Best Buy, Fry's Electronics, Rite-Aid, Sears, or Walmart, your phone is not yet activated and you will need to continue to **STEP 2**.

amazon.com

Fry's
ELECTRONICS

sears

Walmart



STEP 2

Go online or call to activate your account.

- If you are new to GreatCall, go online at GreatCall.com/Activate to activate your account. You will be asked to enter in your Jitterbug Serial Number which can be found on the included **Activation Card** or on the side of the retail box. If you do not have Internet access, you can call our Activation Line at **(888) 900-1367**.

OR

- If your Jitterbug is already activated and you have questions about your phone or service, please call our customer service agents at **(866) 482-1424**.

STEP 3**Turn on your Jitterbug to complete set up.**

Press the **On/Off Button** () and your phone will automatically complete the set up process.

This process may take a few minutes and you may notice the phone restart a few times. Once complete, you will see a screen “Phone was set up successfully!”

You're now ready to enjoy the benefits of your easy-to-use Jitterbug phone.

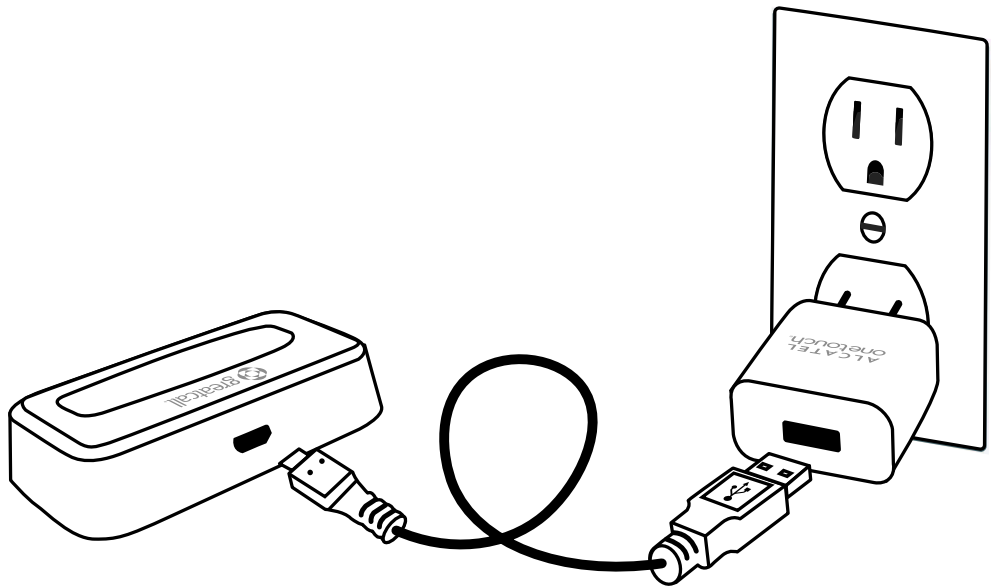
Charging the Battery

We've included a **Charging Dock** to make it easy for you to always have your Jitterbug fully charged and ready to go.

Charging Using the Charging Dock

1. Plug the smaller end of the **USB Cable** into the back of the **Charging Dock**.
2. Plug the larger end of the **USB Cable** into the **Wall Charger**.
3. Plug the **Wall Charger** into a standard wall outlet (110/220 VAC).
4. Place the Jitterbug into the **Charging Dock** as illustrated.

Your Jitterbug is fully charged when you see "Charging Complete" on the **Outside Display**.



Making and Answering Phone Calls

Making a Phone Call

You can dial a phone number directly from almost every screen on your Jitterbug.

1. When you open your Jitterbug, you will hear a dial tone indicating that service is available. If service is not available, there will be no dial tone and you will see “No Service” on the **Inside Display**.
2. Dial the full ten-digit phone number using the **Keypad**. You may be required to dial the number “1” first before placing a call in some areas.
3. Press the **YES Button** () to place the call.

INFO

If you make a mistake while dialing, press the **NO Button** () to back up and delete the last number.

Answering a Call When Your Jitterbug is Closed

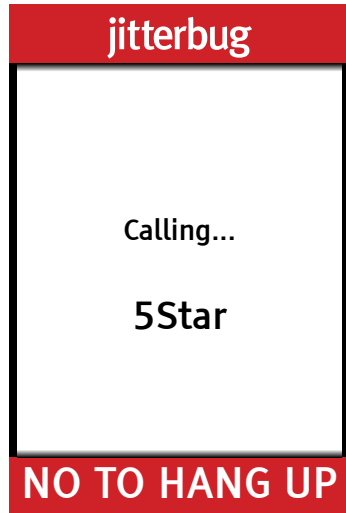
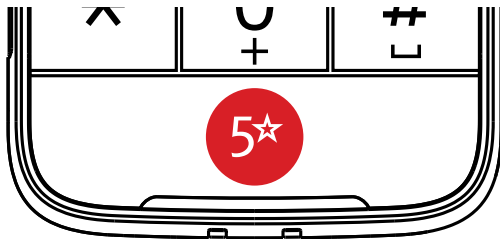
1. Open your Jitterbug when you hear it ring. The ring tone will stop when the phone is opened.
2. A “Connected” message will appear on the **Inside Display** and the caller’s voice can be heard through the **Earpiece Speaker**.
3. To end the call, press the **NO Button** () or close your Jitterbug.

Answering a Call When Your Jitterbug is Open

1. When the “ANSWER?” question appears in the **Action Line** at the bottom of the **Inside Display**, press the **YES Button** () to connect.
2. A “Connected” message will appear on the **Inside Display** and the caller’s voice can be heard through the **Earpiece Speaker**.
3. To end the call, press the **NO Button** () or close your Jitterbug.

The 5Star Button

If you have a Health & Safety Package, press the red **5Star Button** in an uncertain or unsafe situation to be connected to a highly-trained 5Star Agent. The Agent will assess your situation, confirm your location using GPS and connect you to emergency services if you need it.



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The background features several large, overlapping, curved purple shapes that create a dynamic, abstract pattern. These shapes are solid purple and vary in size and orientation, some curving upwards and others downwards, creating a sense of movement and depth.

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