



Samsung Galaxy Z Series Pre-Order Promotion

Frequently Answered Questions (FAQs)

General FAQs

1. Which of the latest Samsung Galaxy devices can I pre-order from Singtel?

Be the first to get your hands on the following devices with Singtel.

- Samsung Galaxy Z Fold7 in 512GB / 1TB
- Samsung Galaxy Z Flip7 in 512GB
- Samsung Galaxy Z Flip7 FE in 256GB
- Samsung Galaxy Watch Ultra in 47MM LTE (64GB)
- Samsung Galaxy Watch8 in 40MM / 44MM Bluetooth and LTE
- Samsung Galaxy Watch8 Classic in 46mm Bluetooth and LTE

2. When can I pre-order?

You may pre-order the latest Galaxy devices between 10 July 2025, 9AM to 31 July 2025, 11.59PM.

To ensure that you are eligible for pre-order promotions, pre-orders must be completed by 31 July 2025, 11.59PM.

3. Where can I pre-order?

The pre-order is available on www.singtel.com/galaxyz, and Singtel flagship store on Lazada, Shopee and NTUC FairPrice.

4. Can I pre-order the latest Samsung Galaxy devices at the Singtel Shops?

The pre-order is available exclusively online till 31 July 2025. You may pre-order the latest Samsung Galaxy devices at our Singtel shops from 22 July 2025.

5. I am interested in the latest Samsung Galaxy Foldable devices. How can I pre-order the phone? You may pre-order the latest Samsung Galaxy devices with or without a plan.

Devices with plan:

- Phone plans with a 2-year contract
- Charge it to your Singtel bill via Singtel PayLater with 12, 24, 36-month instalments with a SIM Only plan. (Only applicable for Singtel Mobile customers subject to credit rating)

Devices without plan:

- Get the device and charge it to your Singtel bill via Singtel PayLater with 12-, 24- or 36-months instalments. (Only applicable for Singtel Mobile customers subject to credit rating)
- Available at Regular Retail Price ("RRP") with full upfront payment.



6. How do I check if I am eligible for recontract?

- i. You can log in to your My Singtel app, select 'Manage plan' and select mobile number.
- ii. Log in to My Account and select your mobile number.

7. When will I receive my device when I join the pre-order?

Delivery for the latest Samsung Galaxy devices begins on 22 July 2025, with delivery slots available on a first-come-first-served basis.

8. Is the pre-order open to all customers?

Yes, the pre-order is open to both non-Singtel and Singtel customers (including Residential and CIS customers)

9. How do I collect my pre-ordered item?

If you have successfully pre-ordered, you can choose to have it delivered to your doorstep or at a POPStation of your choice.

Alternatively, you can choose to collect it from a Singtel shop or Singtel Exclusive Retailer store near you.

10. What kind of SIM card does the Samsung Galaxy Z Series require?

A Nano SIM is required to enjoy Singtel's extensive 5G network coverage, you will need to change your SIM card to a 5G SIM and be on a 5G enabled plan. The 5G SIM Card is available for free (U.P. \$38.15) and will be delivered with your phone.

11. Can I use a Singtel eSIM with the Samsung Galaxy Z Series?

You can choose to change out your existing SIM to an eSIM when you recontract or select an eSIM option if you are signing up for a new line with Singtel.com for free.

12. How many SIM Card slots are there in the Samsung Galaxy Z Series?

The Galaxy Z Fold7 comes with the option to configure usage of either 2 nano SIM slots 1 nano SIM slot + 1 eSIM or 2 eSIMs. The Galaxy Z Flip7 comes with the option to configure usage of either 1 nano SIM slot + 1 eSIM or 2 eSIMs. The Galaxy Z Flip7 FE comes with the option to configure usage of either 1 nano SIM slot + 1 eSIM or 2 eSIMs.



Samsung Galaxy Pre-order Promotions

1. What promotions will I enjoy if I pre-order the Samsung Galaxy Z Fold7/ Flip 7/ Flip7 FE with Singtel?

i. Storage Upgrade worth up to \$180

All prices reflected are after discount.

Model	Buy storage capacity	Pay
Galaxy Z Fold7	1TB (1024GB)	\$180 Off price of 1TB
Galaxy Z Fold7	512GB	Price of 256GB
Galaxy Z Flip7	512GB	Price of 256GB
Galaxy Z Flip7 FE	256GB	Price of 128GB

- i. Up to \$320 OFF for recontract on Singtel Priority Plans.
- ii. Up to \$360 OFF for New/Port-in on Singtel Priority Plans.
- iii. Up to \$250 OFF 2 years Price Plan, RRP and IPP
 - \$250 OFF for Fold7
 - \$180 OFF for Flip7
 - \$150 OFF for Flip7 FE

New sign-ups / port-ins / recontract on M Plan and above with Singtel with an upgrade to M, L, Pro, Fam will enjoy up to \$360 OFF the price of the device.

iv. Up to \$155 OFF the phone with purchase of accessories.

Promotion is applicable for lifestyle and accessories with a minimum combined spend of \$50 with the purchase of a phone or a tablet.

Promotion
Spend \$50 - \$200 - Get \$15 OFF PwP
Spend \$201 - \$400 - Get \$50 OFF PwP
Spend \$401 - \$600 - Get \$85 OFF PwP
Spend \$601 - \$800 - Get \$120 OFF PwP
Spend \$801 and above - Get \$155 OFF PwP



Samsung Galaxy Unpacked

1. I have registered my interest for the Samsung Galaxy Unpacked, what do I need to do next?

If you have registered your interest in the Samsung Galaxy Unpacked, remember to enter your exclusive promo code on the Order Summary Page to enjoy \$77 OFF the Samsung Galaxy Z series.

All customers who have registered their interest for the Samsung Galaxy Unpacked between 24 June 2025 to 9 July 2025, 12:00PM SGT and enter the promo code on the 'Order Summary' page will enjoy \$77 OFF their phone.

The promo code will be used to knock off the upfront payment for the device / accessory on Phone Plans and RRP purchases. For Singtel PayLater purchases, the discount will be given as a bill rebate via your Singtel bill within 2 billing cycles.

2. I have registered my interest in Samsung Galaxy Unpacked but cannot find my promo code. What should I do?

You will have received an email from autoreply@singtel.com upon registering your interest containing the promo code. Please check your email inbox, spam, or junk folders.

Singtel PayLater

1. What is Singtel PayLater?

Singtel PayLater: Singtel PayLater is an interest-free installment program that includes mobile device installment payment plans in 12, 24, or 36 months with your Singtel bill.

2. Who is eligible for Singtel PayLater?

This is applicable to all Singtel mobile customers who are Singaporeans, Permanent residents, or Employment Pass holders, age 21 years and above with a good credit rating.

Each customer can sign up for up to 3 Singtel PayLater plans per NRIC.