



Operating instructions

Freezer V6000 Supreme

Freezer

Thank you for choosing to buy one of our products. Your appliance is made to high standards and is easy to use. Nevertheless, please take the time to read these operating instructions in order to familiarize yourself with the appliance and get the best use out of it.

Please follow the safety precautions.

Modifications

Text, diagrams and data correspond to the technical standard of the appliance at the time these operating instructions went to press. The right to make technical modifications for the purpose of the further development of the appliances is reserved.

Validity

These operating instructions apply to:

Model designation	Type	Size system
Freezer V6000 60 Supreme	FR6T-53006	60
Freezer V6000 Supreme	FR6T-51099	60

Variations depending on the model are noted in the text.

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1 Safety precautions

1.1 Symbols used



Unauthorized repairs could result in unforeseen dangers for the user, for which the manufacturer cannot accept liability. Repairs should only be undertaken by an authorized service technician, otherwise any subsequent damage will not be covered by the warranty.



Denotes important safety precautions.

Failure to observe said precautions can result in injury or damage to the appliance or equipment!



Information and notes to be observed.



Information on disposal



Information about the operating instructions



Symbol ISO 7010 W021

WARNING: Risk of fire / flammable materials

- ▶ Indicates step-by-step instructions.
 - Describes how the appliance reacts to the steps taken.
- Indicates a list.

1.2 General safety precautions



- Read the operating instructions before using the appliance for the first time.



- This appliance can be used by children aged 8 and above and by persons with reduced physical, sensory or mental capabilities, or lack of experience and/or knowledge, provided they are supervised or have been instructed on the safe use of the appliance and have understood the hazards involved. Children shall not play with the appliance. Cleaning and user maintenance shall not be undertaken by children without supervision.
- If an appliance is not equipped with a mains cable and a plug or other means for disconnecting from the mains with a contact opening on each pole complying with the conditions of overvoltage category III for full isolation, an isolating device must be incorporated into the permanently installed electrical installation in accordance with the installation regulations.
- If the mains cable of this appliance is damaged, it must be replaced by the manufac-

turer or its Customer Services or a similarly qualified person in order to avoid hazard.

1.3 Appliance-specific safety precautions



- Children aged 3 to 8 years are allowed to load and unload refrigerating appliances.
- **WARNING:** Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.

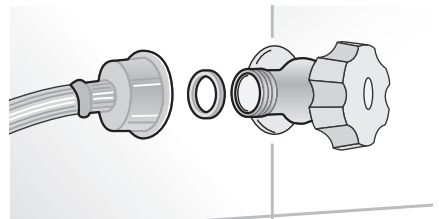
1.4 Appliance installation



- The appliance must be installed by qualified persons.
- Each stage of the installation process must be performed and checked in full and in the order specified.
- **WARNING:** To avoid hazards due to the instability of the appliance, the appliance must be secured as described in the installation instructions.
- Electrical connections must be carried out by qualified personnel in accordance with the guidelines and standards for low-voltage installations and the specifications of the local electricity supply companies.
- A plug-in appliance may only be connected to a socket outlet with an earthing contact, installed according to specifications. An all-pole mains separating device with a 3 mm contact opening should be provided in the domestic wiring system. Switches, plug and socket devices, circuit breakers and fusible cut-outs that are accessible after installation and have all-pole switching are

permissible as isolating devices. Effective earthing and separately installed neutral and earth conductors ensure safe and fault-free operation. After installation, live parts and cables with basic insulation must not be accessible. Check old installations.

- Refer to the identification plate for information on the required mains voltage, current type and fuse protection.
- No action is required to adapt the appliance to a mains frequency of 50 or 60 Hz.
- All plastering, plasterboarding, wallpapering or painting work must be carried out prior to installing the appliance.
- Efficient repairs can only be guaranteed if it is possible to uninstall the complete appliance at any time without causing any damage.
- The ice cube maker (depending on the model) requires a connection to the domestic water supply. Only use the water inlet hose with 3/4" inch thread supplied for this. Existing hose sets must not be reused. The water pressure must be between 0.05 MPa and 0.5 MPa (between 0.5 bar and 5 bar). Other operating pressure values can result in operating faults or leaks in the hydraulic circuit.



- **WARNING:** The appliance must only be supplied with potable water.
- The appliance must be connected to the drinking water network in accordance with the regulations applicable in the country where the appliance is installed.

- The installation of a water filter is recommended, especially if the water quality is poor, but is not strictly necessary.
- Before switching on the ice dispenser for the first time, make sure that the water filter insert is installed and that the water circuit has been rinsed.
- If necessary, establish the water connection before the power connection (depending on the model).
- Do not attempt to use a garden hose (for home users etc.), threaded adapters or a braided supply line. It damages the threads of the appliance's water connection solenoid.
- **WARNING:** When installed, it is important to ensure that the air inlets and vent openings are not covered or blocked.
- Retain these operating instructions for future reference.
- Operating instructions for the appliance can be downloaded from www.vzug.com.
- Dispose of the packaging material as specified by local regulations.

Correct use

- The appliance is designed for use in the home for cooling and storing food. The appliance must only be used as described in the operating instructions.
- This appliance is intended for use in the home and similar settings such as: in staff kitchens in shops and offices; in agricultural establishments; by guests in hotels, motels and other accommodation establishments; in bed and breakfast establishments. This appliance is not intended for use in the professional sector.
- The appliance corresponds to recognised technology standards and the relevant safety regulations. Proper use of the appliance is essential to avoid damage and accidents. Please therefore follow the precautions given in these operating instructions.
- No liability is assumed for any damage caused by improper or incorrect use or by repairs carried out by unqualified people. In this case, any warranty or other liability claims are deemed null and void.
- The appliance is permanently installed and shall not be moved while in operation.
- Any repairs, modifications or manipulations on or in the appliance, especially any electrically live parts, may only be carried out by the manufacturer, its Customer Services or a similarly qualified person. If carried out incorrectly, repairs may cause serious injury or damage to the appliance and fittings, and

1.5 Instructions for use

Before initial commissioning

- The appliance must be installed and connected to the electricity supply in accordance with the separate installation instructions. Have a qualified fitter/electrician carry out the necessary work.
- Electrical safety (protection against contact) must be ensured by the installation.
- If the appliance is visibly damaged, do not use it. Contact our Customer Services. Do not use the appliance if the cold circuit is damaged.
- **WARNING:** The required room volume for the appliance is at least $1\text{ m}^3 / 8\text{ g}$ refrigerant (isobutane R600a). If the room is too small, a leak can result in a flammable mixture of air and gas. The refrigerant load capacity can be found on the identification plate.
- **WARNING:** When positioning the appliance, ensure the supply cord is not trapped or damaged.
- **WARNING:** Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.
- Do not use extension cables, if possible.

may affect the functioning of the appliance. If the appliance is not working properly or if a repair is needed, follow the instructions given in the 'Service & support' chapter. Please contact our Customer Services if necessary.

- Only original spare parts may be used.

Foreseeable misuse

This appliance is not permitted to be used for the following applications:

- The storage and cooling of medicines, blood plasma, laboratory preparations or similar substances and products for medical purposes.
- Use in areas exposed to an explosion hazard.

Any misuse of the appliance is prohibited.

Climate class

This appliance is intended for use in a limited ambient temperature range to ensure proper operation. Information for the applicable climate class can be found on the identification plate.

Climate class	Ambient temperature
SN	+10 °C to +32 °C
N	+16 °C to +32 °C
ST	+16 °C to +38 °C
T	+16 °C to +43 °C
SN-ST	+10 °C to +38 °C
SN-T	+10 °C to +43 °C

Note on use

- **WARNING:** Do not use electrical appliances in the freezer section unless they are recommended by the manufacturer.
- Do not store explosive substances or products containing flammable propellants (e.g. spray cans) in the appliance. Danger of explosion!
- **WARNING:** Do not damage the refrigerant circuit. This appliance is free from CFCs and FCs, and contains small quantities of the environmentally friendly but flammable refrigerant isobutane (R600a). Leaking refrigerant can catch fire. In the event of damage, avoid us-

ing any type of open flame and sources of ignition, as isobutane is flammable. Thoroughly ventilate the room for a few minutes. Switch off the appliance and disconnect the electrical supply. Do not switch on any sources of energy. Inform Customer Services.

Caution: Risk of injury!

- Be careful not to put fingers in the door hinges, as there is a risk of injury if the appliance door is moved. Particular care should be taken when children are around.
- When inserting the pull-out elements, avoid getting your fingers into the guide rails at all costs.
- **WARNING:** Appliances shall be disconnected from their power supply during cleaning or maintenance and when replacing parts. Pulling out the mains plug or switching off the fuse. Never pull the mains plug out of the mains socket by the cable or with wet hands. Hold the mains plug and pull it straight out of the socket.
- When the appliance is in operation do not touch the steel interior walls with moist or wet hands as the skin could stick to the very cold walls.
- Avoid prolonged skin contact with frozen food. Never consume frozen food or ice cubes that are straight out of the freezer compartment or too cold. Risk of burns from freezing!
- Do not place bottles or cans of drink in the freezer compartment for a longer period of time. Especially those containing carbonated drinks can burst during freezing.
- Do not look directly into the LED lighting system when the light is switched on to avoid visual impairment.

Caution: Risk to life!

- Packaging materials, e.g. plastic film and polystyrene, can be dangerous for children. Danger of suffocation! Keep packaging material away from children.

- Disconnect the appliance electricity supply when performing maintenance; this includes replacing lights (if the operating instructions describe how to remove them). To do this, remove the screw fuses from the holders completely and switch off the circuit breaker or disconnect the mains plug.

How to avoid damaging the appliance

- Clean the appliance just with water or a mild soapy solution (water and washing-up liquid).
- **WARNING:** Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- Do not use pointed or sharp-edged objects when removing layers of ice or frozen-on food.

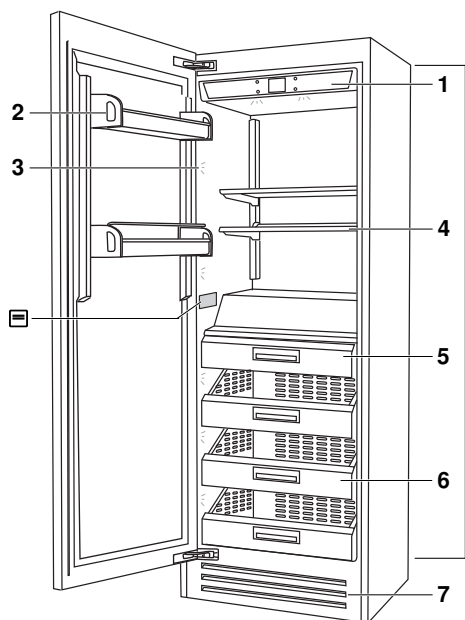
2 Using for the first time

Before operating the newly installed appliance for the first time, the following steps should be taken:

- ▶ Remove packaging and transport materials as well as any protective film from the interior.
- ▶ Clean the interior and accessories with lukewarm water or a mild soapy solution (water and washing-up liquid) and dry thoroughly.
- ▶ Check that all appliance door seals are completely dry and dry them if necessary.
- ▶ After switching the appliance on for the first time, it is recommended waiting for at least 12 hours without opening the doors or before loading food into it.

3 Appliance description

3.1 Structure



Temperature zone

A Freezer compartment

Features

1 Operating and display elements

2 Door trays


3 LED lighting

4 Adjustable racks

5 Ice cube maker

6 Freezer drawers

7 Condenser

 Identification plate with serial number (SN)

3.2 Operating and display elements



Navigation buttons

- ON/OFF (hold for 3 seconds)
- Home / Start screen
- Acknowledging alarm
- BACK: Cancel/Discard entry



Navigation touch display



Functions

- Fast freezing
- Timer
- Ice cube mode
- Holiday function*
- Sabbath mode



User setting

- Date
- Time
- Language
- Temperature unit °C / °F

Other settings

- Restore factory setting
- Water filter reminder
- Cleaning water system
- Condenser reminder
- Demo mode
- Information about the appliance
- Service
- (*) Depending on model

4 Operating the appliance

4.1 Basic procedure



The appliance has a display with touch function. Submenus can be selected, messages confirmed and user settings activated or deactivated by touching the corresponding position in the display.

- Various functions and options can be selected by touching the corresponding symbols in the display or the navigation buttons.
- Scroll up or down to select the value to be set.
- Navigate the functions and settings by swiping to the left and right.
- Activated functions and settings are illuminated in **orange**; other selectable functions and settings are illuminated in **white**. Functions and settings that cannot be selected or changed are **greyed** out.
- Use the ↶ button at any time to cancel and discard a change to an existing setting and without the value of the operating step being accepted. After about 5 seconds without any interaction the setting is cancelled. The values set are not accepted.
- The actual values set are displayed when the door is opened. The appliance shows the status through an arrow symbol next to the temperature indication in the display until the temperatures are reached. An arrow pointing down indicates a cooling process; an arrow pointing up indicates a rise in temperature.

4.2 Overview of start screen



Start screen for the freezer





❄ Set temperature in the freezer section


▶≡ Navigate to the functions

⚙ Navigate to the settings

4.3 Switching the appliance on

- ▶ Plug in the appliance at the mains socket.
- ▶ Hold the  button depressed for 3 seconds.
 - The appliance is switched on.
 - The V-ZUG logo (display symbol) appears.
 - The initial test runs (takes about 3 minutes).

 A newly installed appliance takes at least 12 hours (empty state) – keeping the door closed – to reach its normal operating temperatures. Any error message that appears during this time is deactivated by pressing the alarm button.


 When the appliance is started for the first time if instead of the stand-by message a different message appears this means that the appliance has already started the cooling process. During the initial set-up, the settings cannot be changed until the set temperature is reached.

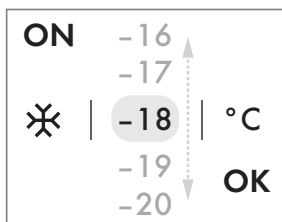
4.4 Setting the temperature

Enter the required temperature by touching the corresponding zone in the display.

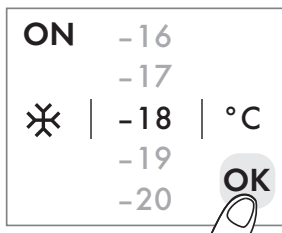
Procedure




- ▶ Touch the  button for the freezer section.
- Temperature range: -22 °C to -13 °C (-7.6 °F to 8.6 °F),
recommended temperature setting: -18 °C (0 °F).





- ▶ Select the desired temperature by scrolling up or down.
 - The value selected is displayed in **orange**.




- ▶ Confirm with the **OK** button to accept the entry.
 - The temperature setting has been entered successfully.
 - The temperature will be reached in a few hours, depending on the setting.

 The effective temperature may at times be different from the selected set value if the door is open for an extended period of time or if warm food has been placed inside.



The  symbol (value change locked) indicates that changes cannot be applied in this particular instance. When certain functions (e.g. holiday function, PartyIce) are activated,  is displayed and signals that no change can be made to the temperature. This remains the case until the relevant function is deactivated.

4.5 Switching the appliance off

- ▶ Hold the  button depressed for 3 seconds.
 - Confirm the security questions that follow with **Yes**.
 - The appliance is switched off.

If the appliance is being taken out of operation, e.g. for repair work or disposal:

- ▶ Remove the mains plug from the mains socket.
- ▶ When not in use for an extended period of time: Empty and clean the appliance.
Leave the appliance doors and drawers open to prevent unpleasant odours forming.

5 Using the appliance functions and settings

5.1 Procedure for display with touch function

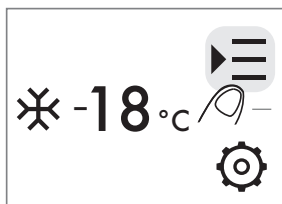
Setting duration

The desired duration (days, minutes or hours) can be selected for the following functions:

- Blast freezing (max. 12 hours)
- Holiday mode* (max. 90 days) / (*) depending on model
- Timer (max. 45 min.)

As soon as the set time has elapsed, the selected function is automatically cancelled.

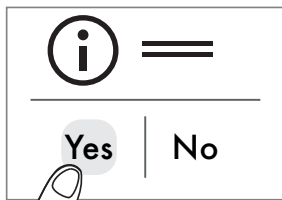
Procedure using the example of blast freezing:



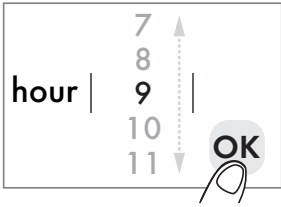
- ▶ Touch the  button.



- ▶ Select the  button.



- ▶ Confirm the subsequent information question with **Yes**.



Select the desired duration (max. 12 hours) by scrolling up or down.















► Confirm with **OK**.



























– The ❄️ function is activated and displayed in **orange** in the functions.



























5.2 Using the functions and settings















Function	Description
❄️ Blast freezing	Ideal for preparing the freezer area for loading with goods/food after shopping.Gefrierraums.
Activating	<ul style="list-style-type: none">► Tap the ►☰ button and select ❄️.► Confirm "Activate blast freeze?" with Yes.► Select the desired duration (max. 12 hours) by scrolling up or down.► Confirm with OK.<ul style="list-style-type: none">– The ❄️ function is activated and displayed in orange in the overview.
Deactivating	<ul style="list-style-type: none">► Tap the ►☰ button and select ❄️.► Confirm "Activate blast freeze?" with No .<ul style="list-style-type: none">– The ❄️ function is deactivated and displayed in white in the overview.











Function	Description
 Timer	Audible alarm at the end of the selected duration (max. 45 min).
Activating	<ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm "Activate timer?" with Yes. ▶ Select the desired duration (max. 45 minutes) by scrolling up or down. ▶ Confirm with OK. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview.
Deactivating	<ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm "Activate timer?" with No. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview.
 Holiday mode*	The freezer area is operated at -18°C. (*) Depending on model.
Activating	<ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm "Activate holiday function?" with Yes. ▶ Select the desired duration (max. 90 days) by scrolling up or down. ▶ Confirm with OK. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview.
Deactivating	<ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm "Activate holiday function?" with No. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview.














Function	Description
 Sabbath mode	<p>The illumination is not affected by opening the door. Ice maker and various functions are temporarily deactivated.</p> <hr/> <p>Activating</p> <ul style="list-style-type: none"> ▶ When preparing for the Sabbath: Tap the  button and select . ▶ Confirm "Activate Sabbath mode?" with Yes. ▶ Activate Sabbath mode with Yes. <ul style="list-style-type: none"> – The  function is activated. The "Sabbath mode" note appears on the display. <hr/> <p>Deactivating</p> <ul style="list-style-type: none"> ▶ End active Sabbath mode by tapping the display. ▶ Confirm "Activate Sabbath mode?" with No. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview. – Initialisation phase starts for 3 minutes.

Function	Description
 Ice cube mode	For the regular production of ice cubes. Note: PartyIce and ice cube size can only be operated when ice cube mode is activated.
	<p>Activating</p> <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm "Activate ice cube mode?" with Yes. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview.
	<p>Deactivating</p> <ul style="list-style-type: none"> ▶ To switch off ice cube mode completely (e.g. to defrost or when changing the water filter): Tap the  button and select . ▶ Select "Ice cube mode on/off?" and confirm with No. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview.
 PartyIce	<ul style="list-style-type: none"> ▶ After activating ice cube mode: Select the  function. ▶ Confirm "Activate PartyIce?" with Yes. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview.
	<p>Deactivating PartyIce</p> <ul style="list-style-type: none"> ▶ If  ice cube mode is active: select . ▶ Confirm the "Activate PartyIce?" dialogue with No. <ul style="list-style-type: none"> –  is deactivated and displayed in white in the overview.
 / 	<p>Ice cube size</p> <ul style="list-style-type: none"> ▶ After activating ice cube mode, select the desired "ice cube size":  for medium or  for large. <ul style="list-style-type: none"> – Selected size is adopted. – The corresponding symbol:  for medium or  for large is displayed.

Setting	Description
	Access to the user settings     and advanced settings        .
 Date	Setting the date. Adjusting <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Select "Year, month and day" by scrolling up or down and confirm with OK. <ul style="list-style-type: none"> – The set date is saved.
 Time	Setting the time. Adjusting <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Select "12" or "24-hour" time format. ▶ Select "Hours and minutes" by scrolling up or down and confirm with OK. <ul style="list-style-type: none"> – The set time is saved.
 Language	Setting the language. Adjusting <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Select the desired "Language" by scrolling up or down. ▶ Confirm with OK. <ul style="list-style-type: none"> – The set language is saved.
 °C / °F	Switching the temperature unit. Adjusting <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Tap the desired unit in "°C" or "°F" ▶ Confirm with OK. <ul style="list-style-type: none"> – The set temperature unit is saved.
 Factory settings	Restoring factory settings. Dialling <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm the following information and security questions with Yes. <ul style="list-style-type: none"> – The message "Reset in progress..." is displayed. – Please wait until the message "Reset complete" is displayed.

Setting	Description
 Reminder Water filter	Reminder message for regular replacement of the water filter.
	Activating <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ "Activate reminder" is displayed, confirm with Yes. <ul style="list-style-type: none"> – "Next notification in 360 days" appears on the display. ▶ Press OK to exit the dialogue. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview. – A reminder is displayed after 360 days.
	Deactivating <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ "Next notification..." is displayed with the remaining number of days, confirm with OK. ▶ Confirm "Should the reminder remain activated?" with No. ▶ Confirm "Deactivate reminder" with Yes. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview.
 Cleaning Water pipe	Reset <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ "Next notification..." is displayed with the remaining number of days; tap Reset. ▶ Confirm "Reset reminder?" with Yes. <ul style="list-style-type: none"> – "Next notification in 360 days" appears on the display. – Function  is reset and displayed in orange in the overview. – A reminder is displayed after 360 days.
	Cleaning the water pipe.
	Dialling <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm "Clean manually" with Yes. <ul style="list-style-type: none"> – The message "Please wait" is displayed. ▶ Confirm "Start cleaning" with Enter. <ul style="list-style-type: none"> – The note and status display "Cleaning in progress" appears. – The message "Please wait" is displayed. ▶ Confirm "Please empty ice container" with OK. ▶ Remove the ice container, empty it and place it back in its intended position. <ul style="list-style-type: none"> – Function  successfully executed.

Setting	Description
 Reminder Condenser	<p>Reminder message for regular cleaning of the condenser.</p> <hr/> <p>Activating</p> <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ "Activate reminder" is displayed, confirm with Yes. <ul style="list-style-type: none"> – "Next notification in 180 days" appears on the display. ▶ Press OK to exit the dialogue. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview. – A reminder appears after 180 days. <hr/> <p>Deactivating</p> <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ "Next notification..." is displayed with the remaining number of days, confirm with OK. ▶ Confirm "Should the reminder remain activated?" with No. ▶ Confirm "Deactivate reminder" with Yes. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview. <hr/> <p>Reset</p> <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ "Next notification..." is displayed with the remaining number of days; tap Reset. ▶ Confirm "Reset reminder?" with Yes. <ul style="list-style-type: none"> – "Next notification in 180 days" appears on the display. – Function  is reset and displayed in orange in the overview. – A reminder appears after 180 days.

Setting	Description
 Demo mode	<p>This setting allows a retailer to switch to a mode that demonstrates the appliance. Demo mode displays functions without the need to switch on the appliance.</p> <p>Note: This setting is not recommended for private use. Demo mode can only be activated with a valid password.</p> <hr/> <p>Activating</p> <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm "Activate demo mode?" with Yes. ▶ Enter the required password. <ul style="list-style-type: none"> – The  function is activated and displayed in orange in the overview. <hr/> <p>Deactivating</p> <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm "Deactivate demo mode?" with Yes. ▶ Enter the required password. <ul style="list-style-type: none"> – The  function is deactivated and displayed in white in the overview.
 Information	<p>Information about the appliance.</p> <hr/> <p>Dialling</p> <ul style="list-style-type: none"> ▶ Tap the  button and select . – Information about the appliance is displayed.
 Service	<p>The service setting is only accessible to customer service with a valid password.</p> <hr/> <p>Dialling</p> <ul style="list-style-type: none"> ▶ Tap the  button and select . ▶ Confirm "Access the service area? Password required" with Yes. ▶ Enter the required service code. <ul style="list-style-type: none"> – Service data are displayed. ▶ Confirm with Enter. <ul style="list-style-type: none"> – Test starts.

5.3 Brief description of the appliance functions

Blast freezing

The blast freezing function is used to cool larger quantities of food, for example after shopping, or freezing cooked dishes more quickly. The temperature is lowered to the coldest value for a maximum of 12 hours. During blast freezing, the appliance operates at higher power, which increases the noise level above the normal operating noise level. The function then switches off automatically. The function must be reactivated in the event of a power cut. To prevent food that is already being stored from warming up, activate blast freezing several hours beforehand (e.g. before going shopping). When storing goods that are already frozen, the duration before storage can be shortened.

Holiday mode*

In holiday mode, the freezer compartment is operated at -18°C. Keep the appliance door closed for this purpose. The duration can be set from 1 to 90 days or the function can be switched off manually. In the event of a power failure, the function remains activated when the power returns. (*) Dependent on model.

Sabbath mode

In Sabbath mode, all visual and acoustic warnings are switched off until manual deactivation. Opening doors does not change the lighting. The ice cube maker and various functions are cancelled when Sabbath mode is activated; there is no alarm signal.



The appliance door must be firmly closed, as visual and acoustic warnings are switched off.



In Sabbath mode, no error messages are displayed and no warnings are issued. In certain cases, the appliance may switch to emergency mode or may no longer be able to maintain the cooling temperatures for other reasons. Check the quality of the food and do not consume defrosted food!

Danger of food poisoning.

Ice cube mode

For information, see: Switching on and using the ice-maker (see page 23)

Water filter reminder

If the setting is activated, the amount of filtered water in litres and the remaining time until the filter is used up are displayed. Resetting resets measurement of the filtered water volume and the time elapsed since the last replacement to zero. The measurement must be reset each time the filter cartridge is replaced.

Water pipe cleaning

If ice cube mode is deactivated or the ice maker is not used for a long period of time, manual cleaning of the water pipe is recommended. During the process, position the ice cube container or a container suitable for collecting the water correctly under the ice maker and close the drawer. Repeat the cleaning process until the water is clean. Then wash the container.



Deactivate ice cube mode before cleaning the water pipe.



Condenser reminder


If the setting is activated, a reminder message appears every 180 days to clean the condenser manually. For the procedure, see: Care and maintenance (see page 27).

6 Switching on and using the ice-maker





Check that there is a water filter cartridge installed and that the water circuit has been flushed before switching the ice-maker on for the first time.



When operating the ice-maker for the first time, it is recommended the first full bin of ice made be discarded. The water filter should be cleaned before using the ice-maker if the appliance has not been used for more than a month. The ice-maker continues to make ice cubes even if the ice cube bin is not in position. The ice-maker switches off automatically when the  holiday function* is activated! (*) Depending on model.

It takes 12 to 24 hours for the ice-maker to run automatically. The ice-maker produces 10 ice cubes per cycle at a rate of roughly 10 cycles per 24 hours. This means that roughly 100 ice cubes can be produced in 24 hours. The performance of the appliance depends on the temperature set in the freezer compartment, the ambient air temperature and how often the door is opened. The appliance makes ice cubes until the bin is full and once the maximum level is reached it switches off automatically. The ice cube mode must be switched off if the appliance is not connected to the water supply when in operation!

The size of ice cube – medium or large – can be chosen using the  ice cube size function. A larger amount of ice can be produced if the  PartyIce function is activated. The function switches off automatically after 24 hours. If the ice cubes are not removed for a longer period of time, the ice cubes that have already been made gradually shrink, stick together and become cloudy. Ice cubes can absorb odours from the surroundings which affect their taste. Prevent odours developing:

- Clean the ice cube bin periodically with warm water and then wipe dry. Make sure the function is switched off before cleaning it.
- Dispose of any food that is spoiled in the freezer compartment. Store food in containers or packaging as airtight as possible to prevent odours developing.
- Check the water filter and replace if necessary as well as periodically.
- Check the quality of the domestic water supply.



Do not use the ice cube bin to store bottles or to cool food down quickly. The ice-maker can get blocked and damaged.

6.1 Changing the water filter

Depending on the water quality, the use of a water filter is recommended; a water filter is not strictly necessary if the water quality is high. The water filter ensures optimal water quality for making ice cubes from up to 3,000 l of water and for up to 12 months. When the filter is almost exhausted a corresponding message appears in the display.

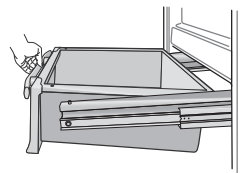


For information on installing or changing the water filter: see the installation instructions.

7 Interior and accessories

The freezer drawers and ice cube bin can be removed. The height of the shelves and the door trays on the inside of the freezer compartment door can also be adjusted.

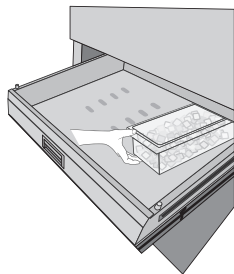
Freezer drawer



The drawer is on guide rails.

- ▶ Remove the adjacent fastening screws (2x).
- ▶ Lift, pull out and remove the drawer.

Ice cube bin



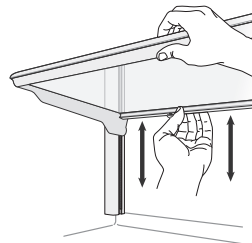
The ice cube bin is located in the top freezer drawer on the right.

- ▶ After being pulled out, make sure that the ice cube bin is put back in position correctly.



Keep hands and fingers away from the ice-maker when in operation.

Shelves



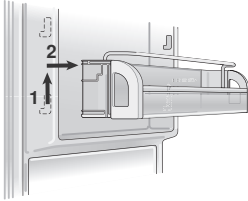
The shelves are height-adjustable:

- ▶ Lift the shelf and push it upwards to release it from its seat.
- ▶ Pull it outwards towards you. Position the shelf at the required height and reverse the procedure to reinstall.

To remove a shelf:

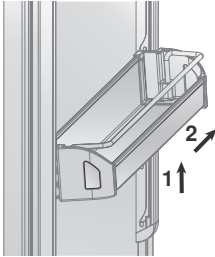
- ▶ After releasing the shelf from its seat, lift it all the way up and then pull out.

Door trays



To adjust or remove the door trays located on the inside of the appliance door:

- ▶ Hold the door tray at both ends and push upwards until it comes out of its fixture.
- ▶ Pull it outwards. Reverse the steps to put the tray back in place.




When the appliance is new, it may require a little more effort to adjust the door trays and shelves.

8 Tips and tricks

8.1 General information on using the appliance

- When closing an appliance door make sure that it forms a proper seal all the way round.
- Opening the door for long periods can cause a significant increase of the temperature in the refrigerating zones of the appliance.
- Make sure that food or food items on the glass shelves do not tip over when the appliance door is closed or prevent it from closing properly.
- Surfaces that can come in contact with food and accessible drainage systems must be cleaned regularly.
- Changing the temperature setting has no effect on the cooling rate. The fast freezing function increases the cooling rate.
- Placing a very warm or cold item directly in front of a temperature sensor above the top drawer of the freezer compartment can affect the temperature regulation of the freezing appliance adversely: it may cool too little or too much.
- Ensure that the air outlets are not blocked by food items.

8.2 Notes on storing and freezing food

- Activate the fast freezing  function before putting the food or food items in the appliance (e.g. before going shopping).
- High-protein and high-fat foods are delicate/perishable and have a relatively short storage life.
- Observe best-before and use-by dates.
- Food can generally be stored for longer at low temperature settings. A temperature of -18 °C in the freezer compartment provide a balanced setting in terms of food quality and energy consumption – ideal if storing a large variety of products.
- There is a risk that freezing fresh food could cause food that is already frozen to partially thaw. Freeze smaller quantities and avoid contact with food that has already been frozen.
- Depending on the product, the following packaging materials are suitable: freezer bags, aluminium foil or plastic boxes. Freezer burn can be avoided by making the food packaging as airtight as possible.
- Do not refreeze food once defrosted! Only after being prepared (through cooking or frying) can food be refrozen.
- Blanch vegetables before freezing. Aubergines, sweet peppers, courgettes, mushrooms, asparagus and herbs do not have to be blanched.
- The following products are not suitable for freezing: radishes, lettuces, cucumbers, raw unshelled eggs, boiled eggs, dairy products such as yogurt, cream cheese and curd cheese and mayonnaise.
- Do not defrost frozen food at room temperature or on the heating. Food defrosts slowly in the refrigerator compartment. As a quick alternative, defrost in a microwave or steam cooker.

8.3 Notes on saving energy

- Leave the drawers, glass shelves and door trays as far as possible in the positions that they were in upon delivery. These ensure ideal temperature distribution and efficiency.
- Only open the appliance door when necessary and keep it open for as short a time as possible.
- Allow hot or warm food to cool down before putting it in the appliance.
- Store food that releases moisture in closed containers or covered. Moisture reduces the cooling capacity.
- For ideal air circulation: Do not store food and food items too close to each other.

9 Care and maintenance

9.1 General cleaning instructions



Before cleaning, disconnect the appliance from the mains!



Do not use any abrasive cleaning agents or scouring cloths to clean the appliance. Take care not to press too hard when cleaning the plastic surfaces.

Do not use acidic or strongly alkaline cleaning agents on metal surfaces. Take care not to damage the refrigerant circuit.

Risk of damage to the appliance.

- ▶ Clean the steel surfaces with the microfibre cloth and special sponge supplied with the appliance. To bring the shine back to the steel, slightly dampen the microfibre cloth before using it. Please observe the detailed instructions contained in the set supplied.
- ▶ Always wipe in the direction of the satin finish lines of the steel.
- ▶ Do not use the sponge on aluminium surfaces such as the handles or glass shelf trims.

9.2 Cleaning the interior

For the hygienic storage of food, the interior should always be kept clean.



Avoid bringing cold parts made of glass such as the shelves into direct contact with boiling water! Wash all removable accessories by hand, not in the dishwasher.

Risk of damage to the appliance or permanent deformation.

- ▶ Clean the interior periodically with a mild soapy solution and wipe completely dry.



Do not use water on the electrical parts, light bulbs or control panels.

Risk of damage to the appliance and its parts.

- ▶ If the appliance is not to be used for a longer period of time, switch it off. Empty and clean the appliance. Leave the appliance door open.

9.3 Cleaning and care for the ice-maker




Failure to follow the cleaning and care instructions can affect the quality of the ice cubes produced.

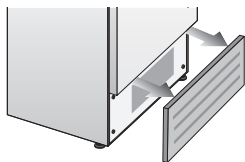
When using the appliance for the first time and each time after replacing the filter, it is advisable to discard the ice produced in the first 24 hours.


Clean the ice cube bin regularly simply by holding it under cool, running drinking water. The filter must be changed whenever the LED on the control panel illuminates or when the system has not been used for a longer period of time (>30 days).

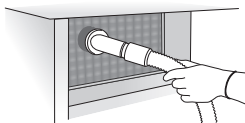
It is recommended that the ice cube dispensing system be disinfected with a sodium hypochlorite-based disinfectant which is suitable for use on materials that come into contact with food and does not change their properties. Flush the system through with at least 2 litres of water before use.


9.4 Cleaning the condenser

The condenser is located behind the front ventilation grille in the bottom part of the appliance. Use a vacuum cleaner with a soft brush attachment on full power to clean the slots in the ventilation grille. If there is a heavy build-up of dust, the ventilation grille can be removed in order to clean the condenser more thoroughly. A reminder appears in the display every 180 days. Clean the condenser and then reset the countdown reminder. How to reset the reminder : Using the functions and settings (see page 14).



- ▶ Switch off the appliance by pressing and holding the  button for 3 seconds.
- ▶ Wait for around 30 minutes until the condenser has reached the ambient air temperature.
- ▶ Remove the grille below the appliance door(s).



- ▶ Remove all dust deposits from the condenser, taking care not to damage it.
- ▶ Switch the appliance back on by pressing and holding the  button for 3 seconds.



The fins on the condenser are sharp! Use suitable protective equipment for hands and arms in order to be able to clean the condenser safely.


10 Noises





The appliance can make various noises during operation. Although the appliance is noise-optimized, some noise cannot be eliminated completely. This noise depends on the size of the appliance, how it is installed and the cooling requirements (e.g. fast cooling), the ambient temperature and the installation conditions. Operating noises are particularly audible immediately after switching on the compressor; however, these noises become quieter as the appliance runs.

Unusual noises are often caused by improper installation. The appliance must be installed on a level and stable surface. In open kitchens or in the case of appliances installed in partitioned areas, normal operating noises may seem louder. This is not a fault but rather an effect of the design/architecture.

11 Trouble-shooting

This section lists faults that can be solved simply by following the instructions given. If the fault cannot be remedied, please contact Customer Services. Before contacting Customer Services:

- ▶ Please note down the serial number (SN), which is shown on the identification plate , and
- ▶ the sequence of events that led to the fault.

Display message / Fault	Solution / Measures
Display: Power failure!	<ul style="list-style-type: none"> ▪ The appliance turns back on automatically when power is restored and displays the warmest recorded temperatures. ▶ Press the  button to acknowledge the acoustic alarm message. ▶ Check any frozen food and discard if spoiled.
Display: Appliance door open	<ul style="list-style-type: none"> ▪ The appliance door is left open for longer than 3 minutes. ▶ Close the appliance door.
Display: Replace water filter	<ul style="list-style-type: none"> ▪ The message appears when the remaining filter capacity is at 20%. ▶ Please change the filter as soon as possible. Further info: Cleaning and care for the ice-maker (see page 27).
Display: Freezer compartment too warm	<ul style="list-style-type: none"> ▪ The appliance displays the warmest recorded temperatures in the corresponding zone. ▶ Press the  button to acknowledge the acoustic alarm message. ▶ Do not place warm foods right next to the temperature sensor. Further info: General information on using the appliance.
Display: Freezer compartment too cold	<ul style="list-style-type: none"> ▶ Wait for 12 hours. ▶ If the fault persists, please contact Customer Services.
Display: Error code	<ul style="list-style-type: none"> ▶ Press the  button to acknowledge the acoustic alarm message. ▶ Contact Customer Services.
Display: Call Customer Services	<ul style="list-style-type: none"> ▶ Press the  button to acknowledge the acoustic alarm message. ▶ Keep the appliance doors closed. ▶ Contact Customer Services.

11 Trouble-shooting

Display message / Fault	Solution / Measures
Display: Clean condenser	<ul style="list-style-type: none"> ▶ A message appears every 180 days. ▶ Please clean the condenser as soon as possible. Further info: Cleaning the condenser (see page 28).
The appliance is not working.	<ul style="list-style-type: none"> ▪ If there is an interruption in the power supply: <ul style="list-style-type: none"> ▶ Check the power supply. ▶ Change the fuse. ▶ Reset the automatic circuit breaker. ▪ If the mains voltage is too high: <ul style="list-style-type: none"> ▶ Have the electrical installation checked by an expert. ▪ The appliance may otherwise be defective: <ul style="list-style-type: none"> ▶ Contact Customer Services.
The illumination is not working.	<ul style="list-style-type: none"> ▪ The Sabbath mode may be active. <ul style="list-style-type: none"> ▶ Deactivate the Sabbath mode. Further info: Using the functions and settings (see page 14). ▪ If the Sabbath mode is deactivated and the illumination is still not working: LED illumination is defective. <ul style="list-style-type: none"> ▶ Contact Customer Services.
The ice-maker is not working.	<ul style="list-style-type: none"> ▶ Make sure that the appliance is connected to the water supply. ▶ Make sure that the ice-maker is switched on. Further info: Using the functions and settings (see page 14). ▶ If the filter has not been replaced for some time, the flow of water may be impeded. Further info: Replacing filter: Cleaning and care for the ice-maker (see page 27).
The ice-maker does not produce a large quantity of ice cubes.	<ul style="list-style-type: none"> ▪ It produces roughly 10 ice cubes in 2 hours.
Ice cubes can freeze into a block of ice.	<ul style="list-style-type: none"> ▪ If ice cubes are used infrequently, it may well occur that the cubes freeze together to form a block of ice. <ul style="list-style-type: none"> ▶ Remove the block of ice and wait for the ice cube bin to fill with ice cubes again.

Display message / Fault	Solution / Measures
The ice cubes have a funny taste or colour.	<ul style="list-style-type: none"> ▪ When using the ice-maker for the first time, it is recommended the first full bin of ice made be discarded. ▸ It may be necessary to replace the filter cartridge, especially if the appliance has been switched off for more than a month or the filter cartridge has not been changed for more than 6 months. ▸ If the problem could not be resolved: Call a fitter or a specialist in water treatment systems.

12 Technical data

Product information in accordance with EU Regulation 2019/2016

Appliance-specific data is stored in the European Product Database for Energy Labelling (EPREL). To identify the appliance:

- scan the QR code on the energy label and follow the link or alternatively
- manually enter the «Type» designation in the EPREL database under the following link: <https://eprel.ec.europa.eu/>
- The product fiche can also be found at www.vzug.com under the corresponding product.

Warranty claim

The manufacturer's warranty is valid for 24 months starting from when the appliance is first put into service.

External dimensions

- See installation instructions

Electrical connection

- See identification plate 

Spare parts

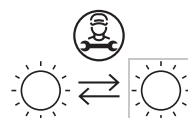
V-ZUG Ltd complies with the applicable ecodesign regulations on the availability of spare parts.

Light sources



Light sources may only be replaced by a service technician.

This product contains a light source of energy efficiency class D.



13 Disposal

13.1 Packaging



Never allow children to play with packaging material due to the danger of injury or suffocation. Store the packaging material in a safe location or dispose of it in an environmentally-friendly way.


13.2 Safety

Render the appliance unusable to prevent accidents caused by improper use (e.g. through children playing):





- ▶ Disconnect the appliance from the mains. With a fixed appliance, this is to be carried out by a qualified electrician. Then cut the mains cable off flush with the appliance.

13.3 Disposal



-  The «crossed out wheeled bin» symbol requires the separate collection of waste electrical and electronic equipment (WEEE). Such equipment can contain hazardous, environmentally harmful materials.
- These appliances are to be handed over to a designated collection point for the recycling of electrical and electronic equipment and must not be disposed of with unsorted household waste. And in this way, you will be helping to protect resources and the environment.
- For more information, please contact the local authorities.

Addresses of the importers

			
AU/NZ	V-ZUG Australia Pty. Ltd. 2/796 High Street Kew East, Victoria 3102, AUSTRALIA	LB	Kitchen Avenue SAL Mirna El Chalouhi Highway Wakim Bldg, Jdeihah Beirut LEBANON
CN	V-ZUG (Shanghai) Domestic Appliance Co. Ltd. Raffles City Changning Office Tower 3 No. 1193 Changning Road 200051 Shanghai CHINA	RU	OOO Hometek Dubinskaya Street 57 building 1 113054 Moscow RUSSIA
AT/BE/ DK/DE/ ES/FR/ NO/NL/ LU/SE	V-ZUG Europe BV Evolis 102 8530 Harelbeke BELGIUM	SG	V-ZUG Singapore Pte. Ltd. ION Orchard 2 Orchard Turn #02-07B Singapore 238801 SINGAPORE
GB/IE	V-ZUG UK Ltd. 27 Wigmore Street London W1U 1PN GREAT BRITAIN	TH	V-ZUG (Thailand) Ltd. 989 Siam Piwat Tower, 12 A Floor, TT25, Rama1 Road, Pathumwan Pathumwan, Bangkok 10330 THAILAND
HK/MO	V-ZUG Hong Kong Co. Ltd. 12/F, 8 Russell Street Causeway Bay HONG KONG	TR	GÜRELLER Anchor Sit.3A/1-2 Çayyolu 06690 ÇANKAYA/ANKARA TURKEY
IT	Frigo 2000 S.p.A Viale Fulvio Testi 125 20092 Cinisello Balsamo (Mil- ano) ITALY	UA	Private enterprise "Stirion" (MIRS corp.) Osipova Street 37 65012 Odessa UKRAINE
IL	Digital Kitchen Hataarucha 3 6350903 Tel Aviv ISRAEL	VN	V-ZUG VIETNAM COMPANY LTD. 21st Floor, Saigon Centre, 67 Le Loi Ben Nghe Ward, District 1 Ho Chi Minh City, 700000 VIETNAM

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15 Service & Support



The «Trouble-shooting» section gives you valuable tips on how to deal with minor malfunctions yourself, saving you the time and trouble of calling out a service technician and any cost that goes along with it.


Information on the V-ZUG warranty can be found at www.vzug.com →Service →Warranty information. Please read this information carefully.

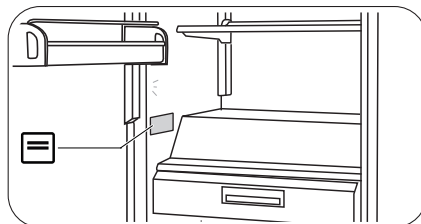
Please register your appliance straightaway online at www.vzug.com →Service →Warranty registration. This will allow you to take advantage of the best possible support in the event of a fault in the appliance during the guarantee period. You will require the serial number (SN) and appliance designation to register your appliance. You will find them on the identification plate of your appliance.

My appliance information:

SN: _____ **Appliance:** _____

Please have this appliance information to hand when contacting V-ZUG. Thank you.

The identification plate  is located on the left-hand side wall above the top freezer drawer.



Your repair order

At www.vzug.com →Service →Service number you will find the telephone number of your nearest V-ZUG service centre.

Technical questions, accessories, warranty extensions

V-ZUG is happy to help you with any general administrative or technical queries, to take your orders for accessories and spare parts and to inform you about our progressive service agreements.

Quick instructions



Navigation buttons

- ON/OFF (hold for 3 seconds)
- Home / Start screen
- Acknowledging alarm
- BACK: Cancel/Discard entry



Navigation touch display



Functions

- Fast freezing
- Timer
- Ice cube mode
- Holiday function*
- Sabbath mode



User setting

- Date
- Time
- Language
- Temperature unit °C / °F

Other settings

- Restore factory setting
- Water filter reminder
- Cleaning water system
- Condenser reminder
- Demo mode
- Information about the appliance
- Service
- (*) Depending on model



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