What's in the box

Router x 1

Quick Installation Guide x 1

Quick Installation Guide

Singtel Wi-Fi 6 Router
RT5703W
WiFi 6
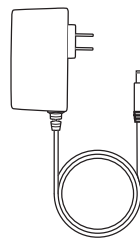
Power Cable x 1

Ethernet Cable x 1

Ethernet Cable For Connecting Device to Router
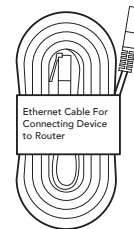
Overview

FRONT VIEW

- Power LED
- Internet LED
- LAN LED
- Mesh LED

BACK VIEW

- WPS Button
- LAN Ports
- WAN Port
- USB 3.0 Port
- Reset Button
- ON / OFF
- Power

Quick Installation Guide

Your quick and easy step-by-step guide to setting up your Fibre Broadband.
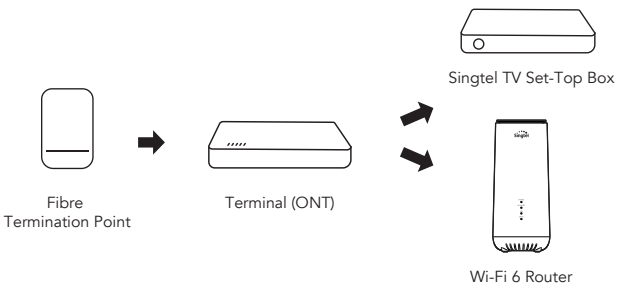
Singtel Wi-Fi 6 Router

RT5703W

WiFi 6

Installing your Router

Please set up your Wi-Fi 6 Router as per the below diagram.

Fibre Termination Point → Terminal (ONT) → Singtel TV Set-Top Box / Wi-Fi 6 Router

Installing your Router

1. Insert the Power Adapter into the Wi-Fi Router's Power Port and plug it into the power outlet.

2. Connect one end of the Ethernet cable to the LAN 1 port on the ONT and the other to the WAN port of the Router.

3. Power up the Router and wait for the internet LED to light up.

4. Connect your computer or mobile device to the Router via Wi-Fi using the Username and Password printed on the device label or use the ethernet cable to connect your computer to the Router's LAN port.

Optimal Placement

1. Router should be placed at a central location within the office, and preferably unobstructed.

2. For optimal connection to eliminate Wi-Fi dead spots, consider adding Singtel Wi-Fi 6 Mesh Extender to the office network. Speak to a Singtel representative to learn more.

Mesh Extender

Mesh Extender

Router
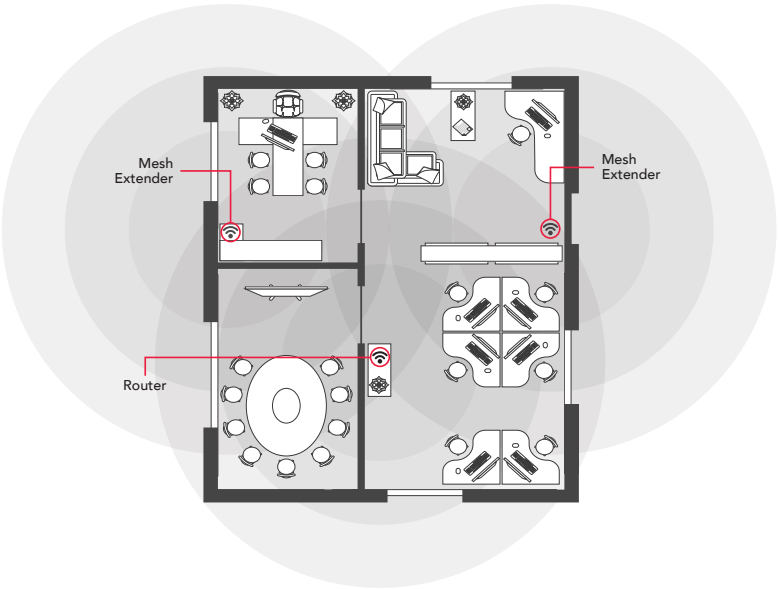
How to Configure your Wi-Fi settings:

Scan here for detailed instructions.

Troubleshooting Steps if you encounter connectivity issues

1. Turn off and turn on your Wi-Fi on your handphone or device to reset the Wi-Fi connection.

2. If issue persists, reboot the router.

LED Indicator

LED	LED behaviour	Device status
Power	White ON	Router device is ready
	Red ON	System failure
	Red Flashing	Router is booting up
	Off	Power off
	White/Red alt. Flashing	Firmware upgrade
	White Flashing	Factory Reset
Internet	White ON	WAN connection is functioning OK
	White Flashing	Obtaining IP address
	Red ON	Internet connection failure
	Off	No internet link
LAN	White ON	Ethernet connection established
	Off	No LAN connection on the port
Mesh	White ON	Mesh Network Connection
	Off	No mesh connectivity
	White Flashing	Mesh Pairing