

Use & Care Guide
Manual de Uso y Cuidado
Manuel d'entretien et d'utilisation

Kenmore®/MD

Stratus™ 24V 2-in-1 Cordless
Stick Vac

Aspiradora Vertical Inalámbrica
Stratus™ 2 en 1 de 24 V

Aspirateur Balai Sans Fil 2 en 1
24 V Stratus™

Model/Modelo/Modèle: DS1030

Vacuum Cleaner Help Line:

1-877-531-7321 (US) / 1-844-608-3081 (CA)

8:00am-5:00pm EST, M-F

www.kenmorefloorcare.com



TABLE OF CONTENTS

Before Using Your New Vacuum Cleaner	2
Packing List	2
Important Safety Instructions	3-4
Vacuum Cleaner Warranty	5
Parts and Features	6-7
Assembly Instructions	8-10
Operating Instructions	10-12
Vacuum Maintenance and Care	12-15
Troubleshooting	16-17
Requesting Assistance Or Service	Back Cover

BEFORE USING YOUR NEW VACUUM CLEANER

Read this Use & Care Guide. It will help you assemble and operate your new Kenmore vacuum cleaner in the safest and most effective way.

For more information about vacuum cleaner care and operation, call the Vacuum Cleaner Help Line at 1-877-531-7321 (US) / 1-844-608-3081 (CA). You will need the complete model and serial numbers when requesting information.

Your vacuum cleaner's model and serial numbers are located on the Model and Serial Number Plate. Use the space below to record the model number and serial number of your new Kenmore vacuum cleaner.

Model No. _____

Serial No. _____

Date of Purchase _____

Keep this book and your sales check (receipt) in a safe place for future reference.

PACKING LIST

Your KENMORE CORDLESS VACUUM CLEANER is packaged with the following parts and components assembled separately in the carton:

1 Handle	1 Combination Tool
1 Main Body	1 Dusting Brush
1 Hand Vacuum Cleaner	1 Crevice Tool
1 Motorized Nozzle	2 Filters (x1 Pre-installed)
1 Vacuum Support	1 Filter Basket (Pre-installed)
1 Charger Base	1 Charging Adapter
1 Tool Attachment Holder	1 Manual

IMPORTANT SAFETY INSTRUCTIONS

WARNING!

READ ALL INSTRUCTIONS IN THIS GUIDE BEFORE ASSEMBLING OR USING YOUR VACUUM CLEANER. To reduce the risk of fire, electrical shock, injury to persons or damage when using your vacuum cleaner, follow all safety precautions listed below.

- Use your vacuum only as described in this Use & Care Guide.
- Do not use or charge outdoors or on wet surfaces.
- Do not allow to be used as a toy. Close attention is necessary when used by or near children, pets or plants.
- Use only manufacturer's recommended attachments. Do not use attachments other than those supplied with this vacuum.
- Do not handle charger, including charger plug, and charger terminals with wet hands.
- Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce air flow.
- Keep hair, loose clothing, fingers, and all parts of body away from openings and moving parts.
- Use extra care when cleaning on stairs.
- Do not use to pick up flammable or combustible liquids, such as gasoline, or use in areas where they may be present.
- Switch off the appliance before connecting the accessories.
- Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
- Do not pick toxic solution such as chlorine bleach, ammonia or drain cleaner.
- Do not use without dust cup and filter in place.
- Do not charge the unit outdoors.
- Prevent unintentional starting. Ensure the product does not operate before connecting to hand vacuum, picking up or carrying the appliance.
- Do not carry the appliance with your finger on the switch.
- Do not attempt to charge the appliance with the switch in the on position.
- Do not attempt to use this charging adapter with any other product nor attempt to charge this product with another charging adapter.
- To recharge vacuum, use only YLJXC-256050 charging adapter.
- Do not use an appliance that is damaged or modified. Damaged or modified appliance may exhibit unpredictable behavior resulting in fire, explosion or risk of injury.
- Do not immerse vacuum cleaner, or charging adapter in water or other liquids.
- Always turn the vacuum off before connecting or disconnecting the motorized nozzle.
- Store the cordless vacuum indoors. Put the cordless vacuum away after use to prevent accidents.
- Keep your work area well lit.
- Keep the vacuum moving over the carpet surface at all times to avoid damaging the carpet fibers.
- Do not vacuum up any liquids.
- Do not use in an enclosed space where vapors are present from paint, paint thinner, moth-proofing substances, flammable dust or other explosive or

IMPORTANT SAFETY INSTRUCTIONS

toxic materials.

- Do not pick up hard or sharp objects such as glass, nail, screws or coins that could damage the vacuum cleaner.
- To avoid excessive heat and damage to unit or batteries, do not operate the vacuum while charging.
- Do not use extension cords or outlets with inadequate current carrying capacity.
- Do not expose an appliance to fire or excessive temperature. Exposure to fire or temperature above 265°F (130°C) may cause explosion.
- Leaks from battery cells can occur under extreme usage or temperature conditions. If the liquid gets on skin, wash quickly with water. If liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes. Seek medical attention.
- While there is no shock hazard from electrical terminals located on the vacuum, a burn could result from metal objects being inserted into the terminal areas. Vacuum cleaner terminals should always be kept free of objects.
- Store charger indoors in a cool, dry area, not exposed to weather to avoid electrical shock and/or damage to the vacuum cleaner.
- Changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.
- Charging improperly or at temperatures outside of the specified range may damage the battery and increase the risk

of fire.

- You are responsible for making sure that your vacuum cleaner is not used by anyone who is unable to operate it properly.
- Have servicing performed by a qualified repair person using only identical replacement parts. This will ensure that the safety of the product is maintained.
- Do not modify or attempt to repair the appliance or the battery pack (as applicable) except as indicated in the instructions for use and care.
- **This appliance is designed for household use only!**

NOTICE

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions.

1. This device may not cause harmful interference.
2. This device must accept any interference received, including interference that may cause undesired operation.

Product Disposal

This product contains an internal Lithium-ion battery pack formulated from environmentally sensitive materials. This product must be disposed of properly with due care for the environment. Do not dispose of product with household garbage. Consult your local waste authority for information regarding available recycling or disposal options.

SAVE THESE INSTRUCTIONS

Household use only.

VACUUM CLEANER WARRANTY

LIMITED WARRANTY

FOR ONE YEAR from the date of sale this product is warranted against defects in material or workmanship.

WITH PROOF OF SALE a defective product will be replaced free of charge.

The Kenmore brand is used under license. Direct all claims for warranty service to:
1-877-531-7321 (US) / 1-844-608-3081 (CA).

This warranty does not cover filters or belts, which are expendable parts that can wear out from normal use within the warranty period.

This warranty is void if this product is ever used for other than private household purposes.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

Cleva North America, Inc., Greenville SC 29607

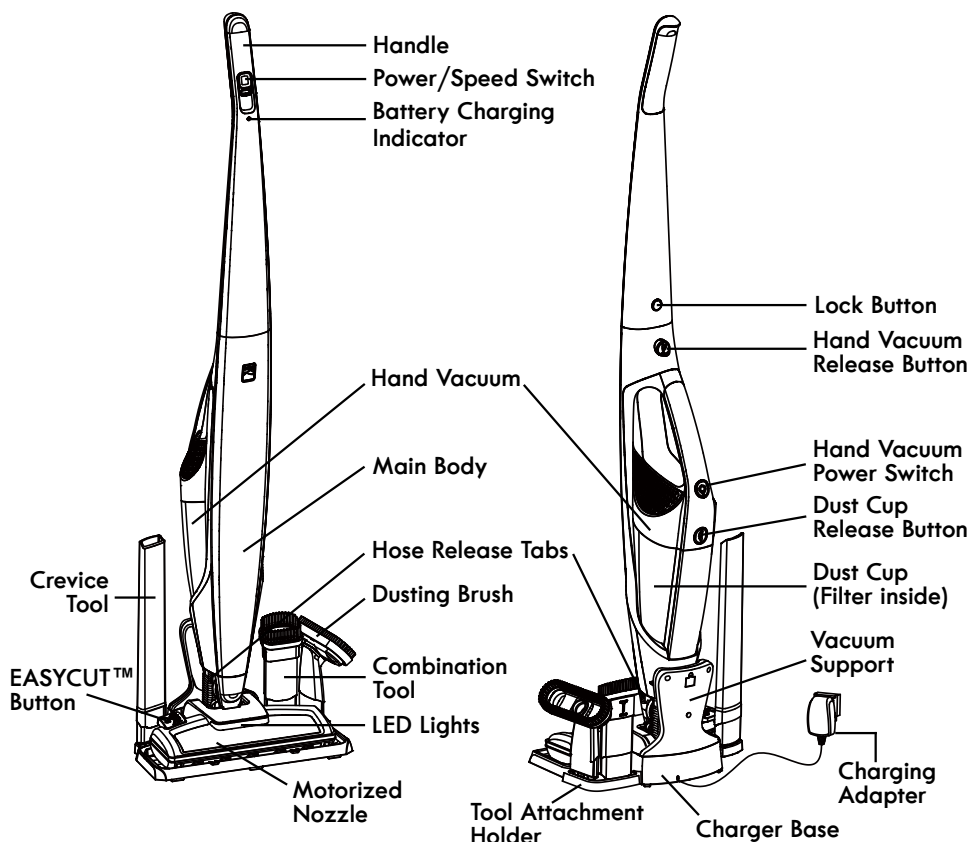
PARTS AND FEATURES

It is important to know your vacuum cleaners parts and features to assure its proper and safe use. Review these before using your vacuum.

REPLACEMENT PARTS

Item	Part No.(US)	Part No.(CA)
Filter	561050106	561050106
Filter Basket	561050115	561050115
Charging Adapter	561103108	561103108
Charger Base	561103105	561103105
Vacuum Support	561103106	561103106
Brush Roll	561050104	561050104
Combination Tool	561050113	561050113
Dusting Brush	561050111	561050111
Crevice Tool	561050112	561050112

To order a replacement part, call
1-877-531-7321 (US) /
1-844-608-3081 (CA).



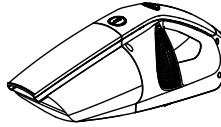
PARTS AND FEATURES



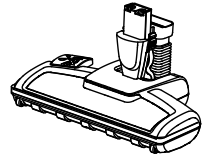
Handle



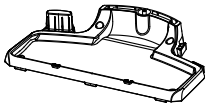
Main Body



Hand Vacuum



Motorized Nozzle



Charger Base



Vacuum Support



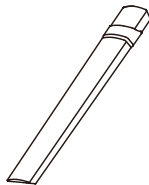
Tool Attachment
Holder



Combination Tool



Dusting Brush



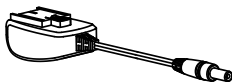
Crevice Tool



Filter (x2)
(x1 Pre-installed)



Filter Basket
(Pre-installed)

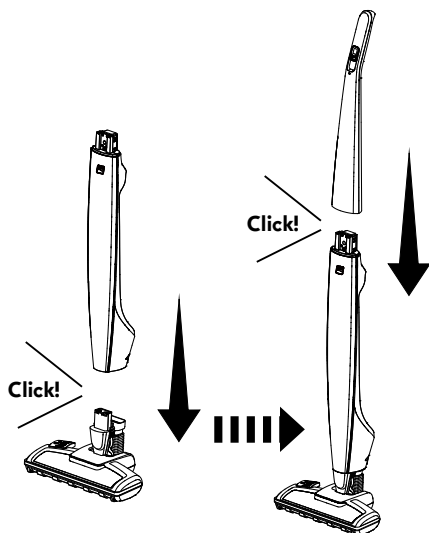


Charging Adapter

ASSEMBLY INSTRUCTIONS

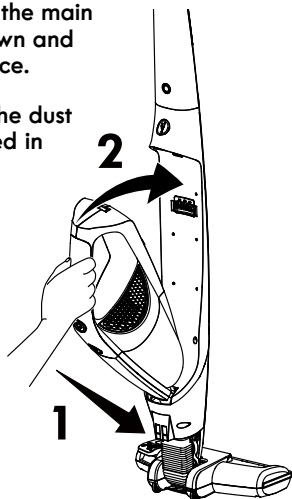
Before assembling the vacuum cleaner, check the **PACKING LIST** (Page 2). Use this list to verify that you have received all the components of your new Kenmore Cordless 2-in-1 Stick Vacuum.

1. Fit the vacuum body into the motorized nozzle and lock into place.
2. Insert the handle into the top of the main body, as illustrated, and lock into place.

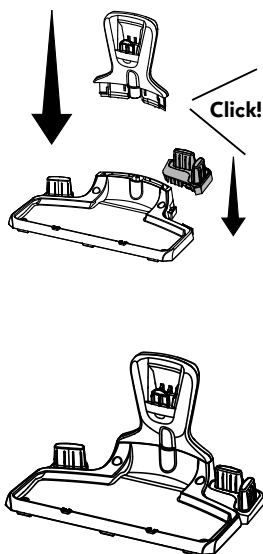


3. Insert the hand vacuum into the main body as shown and lock into place.

Ensure that the dust cup is secured in place.



4. Insert vacuum support and tool attachment holder onto charger base and click into place.



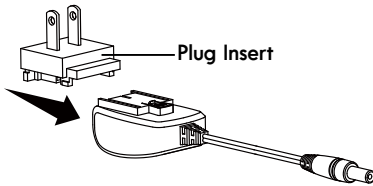
CHARGING



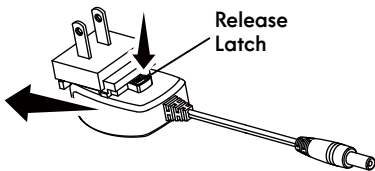
WARNING

Before charging make sure the unit is turned OFF.

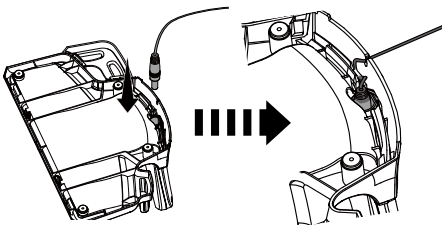
1. Insert the plug insert into the charging adapter body. Align the support rails located on the charging adapter body with the guide rails on the plug insert. Slide the plug insert fully towards the charging adapter body to lock into place until you hear a click.



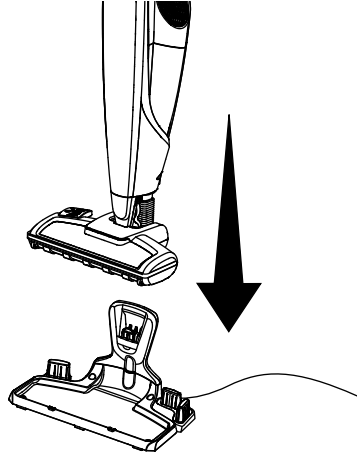
NOTE: To remove the plug, press the release latch on the charging adapter and slide the plug insert off the charging adapter body.



2. Insert the charging adapter into the charging port located on the bottom of the charger base and secure the cord as illustrated.

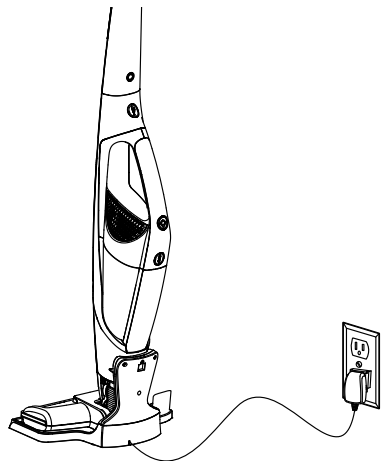


3. Insert the vacuum cleaner onto the support rails of the charger base. Ensure all connections are clean and free of dirt.



4. Make sure the vacuum cleaner is fully charged before using for the first time. The vacuum may take up to 5.5 hours to charge completely if fully discharged.

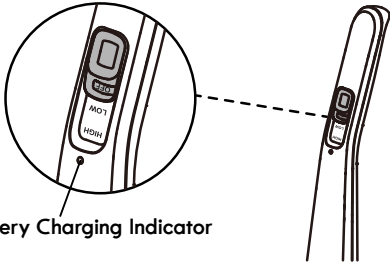
5. Plug the charging adapter into a wall outlet.



CHARGING

NOTE: The vacuum cleaner sits in the charger base and is held into position while charging by the support rails. Ensure you place the vacuum cleaner downwards onto the charger base and ensure the vacuum is correctly docked. Make sure that there is nothing obstructing the connections which may prevent charging.

6. While the vacuum cleaner is being charged, the battery charging indicator will flash continuously until fully charged.



Battery Charging Indicator

7. When the vacuum has reached full charge (100%), the battery charging indicator will turn off.

NOTE: If the battery charging indicator does not illuminate when charging, ensure that:

- The vacuum cleaner is seated properly onto the charger base.
- The charging plug is plugged into the power supply properly.
- The electrical supply at the outlet is powered on.
- The charging connector is fully inserted in the charger base.

NOTE: For improved battery performance, always keep the vacuum cleaner on the charging base while not in use.

OPERATING INSTRUCTIONS



CAUTION

Moving parts! To reduce the risk of personal injury, **DO NOT** touch the brush roll when vacuum is on. Contacting the brush roll while it is rotating can cut, bruise or cause other injuries. Always turn off before servicing. Use caution when operating near children or pets.



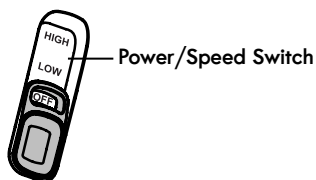
USING YOUR VACUUM CLEANER

Before vacuuming, check that the brush roll is clear from any obstructions such as hair or sharp objects to avoid scratching floors, and that the dust cup is empty.

NOTE: Use the low-speed setting for cleaning of hard floors, and low pile rugs. The high-speed setting should be used for cleaning plush rugs and carpets or when additional cleaning power is required.

USING YOUR VACUUM CLEANER

1. To start the vacuum cleaner, slide the power/speed switch to the LOW speed position.
2. To increase the speed and performance of the vacuum cleaner, slide the power/speed switch to the HIGH speed position.
3. To stop the vacuum cleaner, place the power/speed switch in the OFF position.

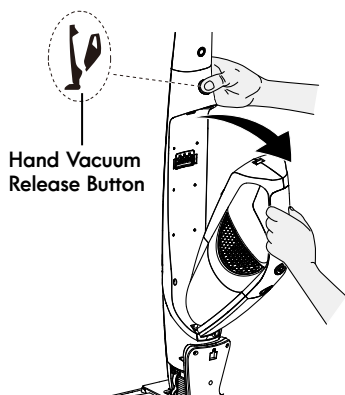


NOTE: When the vacuum cleaner is low on battery power, the battery charging indicator on the handle will flash. The flashing will continue until the unit is placed on the charging base or is completely out of battery power.

CLEANING WITH THE HAND VACUUM

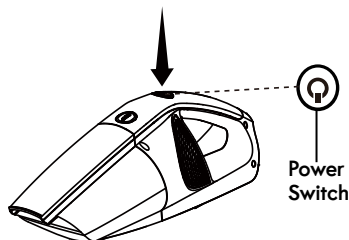
Easily clean messes on furniture, upholstery, stairs and other hard-to-reach areas with the included combination tool.

1. To remove the hand vacuum cleaner, press the hand vacuum release button and detach it from the main body.



2. To turn on the hand vacuum, press the power switch located on top of the handle.

To turn off, press the power switch located on top of the handle again.

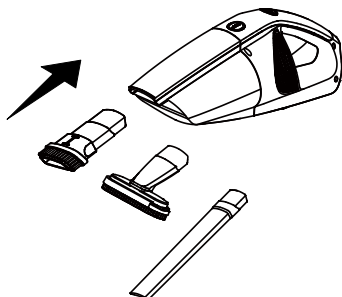


NOTE: When the hand vacuum is low on battery power, the battery charging indicator around the switch will flash. The flashing will continue until the unit is completely out of battery power.

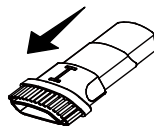
To charge, turn off the vacuum; place the hand vacuum into the main body and place the whole unit onto the charger base.

CLEANING WITH THE HAND VACUUM

3. To clean areas that are difficult to reach, use the accessories provided by inserting the end of tool into the hand vacuum suction port.



4. The combination tool can be used as a crevice tool or a dusting brush. To transition from crevice tool to dusting brush, slide the brush to the top. Ensure it clicks into place to secure for operation.



5. To return the combination tool back to the crevice function, slide the brush back into the bottom position. Ensure it is securely locked into place.

VACUUM MAINTENANCE AND CARE



CAUTION

To reduce the risk of an electric shock, remove the vacuum cleaner from the charging base, and ensure the machine is turned off before performing any maintenance.



WARNING

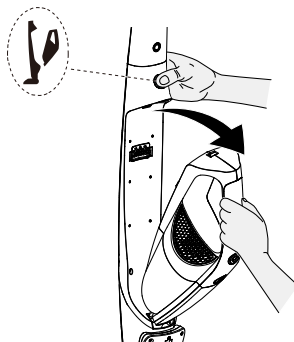
Do not operate the vacuum cleaner without filters in place.

EMPTYING DUST CUP AND CLEANING FILTER

For best performance, empty dust cup after every use. Never operate the vacuum cleaner without dust cup and filter in place.

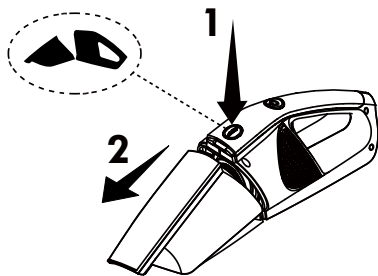
Before emptying the dust cup, ensure the vacuum is turned off.

1. Remove the hand vacuum from the main body by pressing the hand vacuum release button and detaching the handheld unit from the main body.

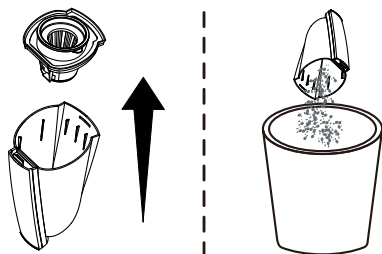


EMPTYING DUST CUP AND CLEANING FILTER

2. Press the dust cup release button, lift the released end first and pivot the dust cup downwards to detach the unit from the holding clip at the bottom of the unit. And then separate the dust cup from the hand vacuum body.

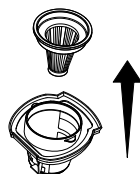


3. Remove the filter basket from the dust cup. Empty the contents into a waste bin.



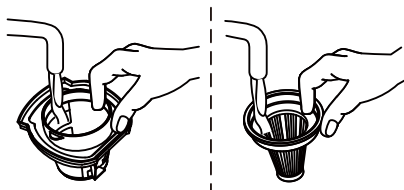
NOTE: The key to maximum performance is having a clean filter. Cleaning the filter frequently will help your vacuum cleaner operate at peak efficiency. An extra filter is provided with your vacuum cleaner to allow you to dry one filter properly while using the other. To purchase additional parts call 1-877-531-7321 (US) / 1-844-608-3081 (CA).

4. Remove the filter from the filter basket. With a soft, dry brush, clean any accumulated debris from the side screens of the filter and the filter basket.

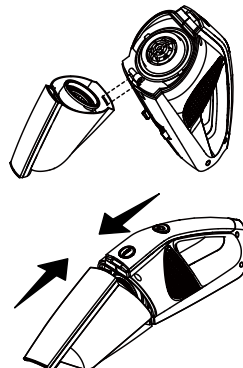


5. After repeated use, it may be necessary to wash the filter basket and filter. First brush loose debris from both basket and filter, then hand wash basket and filter in warm water. After washing, set aside and allow to air dry for 24 hours.

IMPORTANT: The filter basket and filter must be completely dry before reuse.



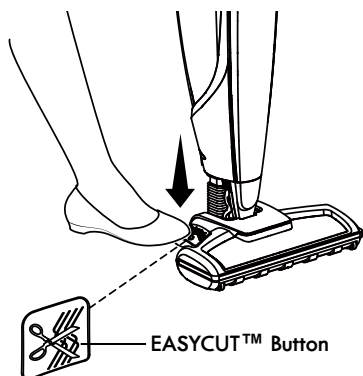
6. Insert the clean, dry filter into the basket and fit the basket into the dust cup ensuring an air tight seal is formed around the dust cup opening.
7. Reconnect the dust cup to the hand vacuum. To do so, position the locking tab on the handheld unit within the locking groove located on the bottom of the dust cup. Press the other end of the dust cup into position until you hear a 'click'.



CLEANING THE MOTORIZED NOZZLE & BLOCKAGES

The motorized nozzle may accumulate debris such as strings, hair and fibers. This type of debris can wrap around the brush and diminish its ability to clean effectively. The EASYCUT™ blade in the motorized nozzle will cut debris accumulation away from the brush roll.

Recommended: After every use, clean the brush roll with the EASYCUT™ system by stepping on the button for 1-2 seconds as illustrated while the vacuum cleaner is operating. Repeat above step more than 5 times for better performance.



NOTE: It is recommended to use the EASYCUT™ system while the battery is fully charged.



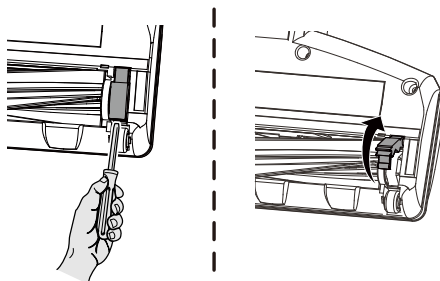
WARNING

The motorized nozzle contains an EASYCUT™ blade. It has an extremely sharp edge inside. Do not touch the blade when performing maintenance.

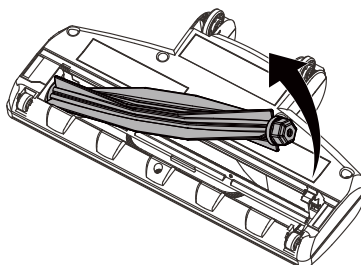
Brush Roll Manual Cleaning

1. Make sure the vacuum cleaner is turned OFF. Remove the floor head from the handle assembly and turn it over to access the brush roll.

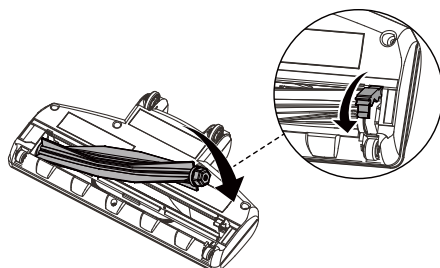
2. Unlock the brush roll tab using a flat head screwdriver or similar tool.



3. Lift the brush roll out of the housing. Clean off debris and anything wrapped around the brush.



4. Place the brush roll into the housing by aligning the end to the brush drive side first, then inserting the other end correctly into place. When installed correctly, the brush roll will spin freely. Lock the brush roll into place by securing the locking tab back into position.



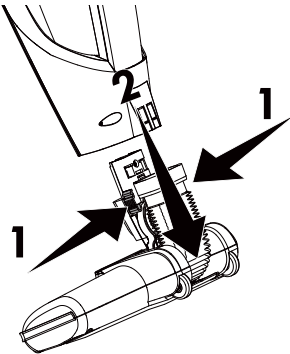
CLEANING THE MOTORIZED NOZZLE & BLOCKAGES

Brush Roll Reset

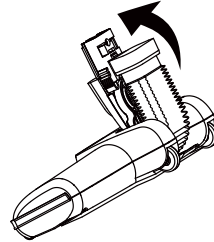
If the brush roll is blocked or overloaded, the brush roll will stop turning and the LED lights on the nozzle will flash ten times and then turn off. The nozzle motor will turn off while the unit motor stays on. Switch the unit off and remove the obstruction to reset the brush roll.

Hose Blockage Removal

1. To clean out the hose, press the hose release tabs, as illustrated, and pull the motorized nozzle away from the main vacuum body.



2. Flex the connection hose to ensure you can see straight through the other end. If you can see any blockages in this area, carefully remove them.



3. Reattach the motorized nozzle onto the vacuum body.

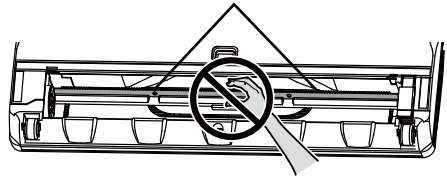
NOTE: Do not use scissors or other sharp objects to remove a blockage from the hose as these may damage the hose.



WARNING

This product contains the EASYCUT™ blade. Do not touch the blade when performing motorized brush maintenance.

EASYCUT™ BLADE



TROUBLESHOOTING

Review the table for solutions to minor performance problems. Any service needed, other than maintenance described in this Use & Care Guide, should be performed by a qualified service dealer.



WARNING

Ensure the vacuum cleaner is turned off and removed from the charger base before performing maintenance to it. Failure to do so could result in electrical shock or personal injury.

PROBLEM	POSSIBLE CAUSE	SOLUTION
Vacuum will not power on.	Battery may be depleted.	Charge the battery as instructed on page 9-10.
	Wrong charger being used.	Be sure to use only the charger supplied with your product.
	Hand vacuum is not installed properly.	Remove hand vacuum and reattach ensuring that it is securely in place.
	Charging connector is not fully plugged into the charger base.	Be sure the charging connector is fully inserted in the charger base.
	Charging plug is not fully plugged into outlet.	Be sure charging plug is fully plugged into outlet.
	The vacuum cleaner is not seated correctly onto the charger base.	Be sure the vacuum is seated properly onto the charger base and there is nothing obstructing the connections.
Battery indicator does not illuminate when charging the battery.	Battery may be depleted.	Charge the battery as instructed on page 9-10.
	Charging adapter is not plugged into outlet firmly.	Be sure the charging adapter is plugged in properly to the outlet, and the charging connector is plugged into the charging port of the hand vacuum.
	Debris accumulated on the metal charge contacts on the hand vacuum, main body and charging adapter.	Be sure no debris is accumulated on the metal charger contacts on the hand vacuum, main body and charging adapter.
	The electrical outlet is switched off.	Ensure that the outlet is supplying power to the charger.
	The plug is not installed correctly in to the charging adapter body.	Reinstall the plug. Follow plug installation instructions on page 9.
	The vacuum cleaner is not seated correctly onto the charger base.	Be sure the vacuum is seated properly onto the charger base and there is nothing obstructing the connections.

TROUBLESHOOTING

Brush roll in the motorized nozzle is not turning.	Brush roll is jammed.	Remove obstruction. Follow instructions on page 14.
	Brush roll needs to be reset.	Turn the unit off and remove the obstruction, then turn back on.
	Brush roll is not installed properly.	Remove the brush roll and reinstall as instructed on page 14.
Vacuum is not picking up or suction power is weak.	Dust cup is full.	Empty the dust cup.
	Filter needs cleaning.	Follow filter cleaning instructions on page 12-13.
	Filter needs to be replaced.	To purchase parts call 1-877-531-7321 (US) / 1-844-608-3081 (CA).
	Battery may be depleted.	Charge the battery as instructed on page 9-10.
	Dust cup is not installed well.	Check the dust cup for correct installation and ensure it is snapped firmly in place.
Dust escapes from vacuum.	Filter is missing or installed incorrectly.	Check the filter for correct installation. See page 12-13.
	Filter is damaged and needs to be replaced.	To purchase a replacement filter, call 1-877-531-7321 (US) / 1-844-608-3081 (CA).
	Dust cup is full or is installed incorrectly.	Empty the dust cup container or position the dust cup correctly and snap firmly into place.
Vacuum turns off on its own.	Battery may be depleted.	Charge the battery as instructed on page 9-10.