

Oster®



MODELS **BVSTEM6601 Series**

INSTRUCTION MANUAL
AUTOMATIC ESPRESSO, CAPPUCCINO & LATTE MAKER
READ AND SAVE ALL INSTRUCTIONS BEFORE USING THIS APPLIANCE

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock and/or injury to persons, including the following:

1. **READ ALL INSTRUCTIONS BEFORE USING THE APPLIANCE.**
2. Check if the voltage indicated on the appliance corresponding to the local mains voltage before you connect the appliance.
3. **DO NOT** touch hot surfaces . Use handles or knobs.
4. To protect against electric shock, **DO NOT** immerse cord, plug or appliance in water or other liquids.
5. Press the switch located on the side of the unit to the off position "O" and unplug unit from electrical outlet when not in use and before cleaning. Allow it to cool before putting on or taking off parts and before cleaning it.
6. **DO NOT** operate any appliance with a damaged cord or plug or after the appliance malfunctions or has been damaged in any manner. Return the appliance to the nearest Authorized Oster Appliance Service Center for examination, repair or electrical or mechanical adjustment.
7. The use of accessory attachments not recommended for Oster® products may result in fire, electric shock or injury to persons.
8. **DO NOT** use outdoors or for commercial purposes.
9. **DO NOT** let cord hang over edge of table or countertop or touch hot surfaces.
10. **DO NOT** place this appliance on or near a hot gas or electric burner or in a heated oven.
11. To disconnect, turn any control to the off position "O" then remove plug from wall outlet.
12. **DO NOT** use appliance for anything other than its intended use.
13. Use on a hard, flat level surface only, to avoid interruption of airflow underneath the appliance.
14. Always be sure to place the water reservoir tightly back in the unit with its lid closed and fill with water above the minimum before turning appliance on.
15. **DO NOT** remove the porta-filter while brewing coffee. Please make sure the three lights are on before you remove the porta-filter to make additional coffee. Caution should also be taken while removing the porta-filter since the metal parts will be hot. Please make sure to hold it by the handle and to use the filter retention clip to dispose the grounds. Caution should be taken when moving unit with hot liquids.
16. **DO NOT** remove the water reservoir until unit is turned off.
17. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they **DO NOT** play with the appliance.
18. Close supervision is necessary when any appliance is used by or near children, or incapacitated individuals.
19. This appliance is not intended to be operated by means of an external timer or separate remote-control system.
20. This appliance is intended to be used in household and similar applications such as: staff kitchen areas in shops, offices and other working environments farm houses by clients in hotels, motels and other residential type environments bed and breakfast type environments.

THIS UNIT IS FOR HOUSEHOLD USE ONLY.

SAVE THESE INSTRUCTIONS

CAUTION: PRESSURE

In order to avoid possible burns to body parts and/or other injury from hot steam and water or damages to the unit, never remove the water reservoir or the porta-filter while your Oster® espresso, cappuccino and latte maker is brewing coffee or frothing.

Wait until the brew cycle is complete before removing any of these parts.

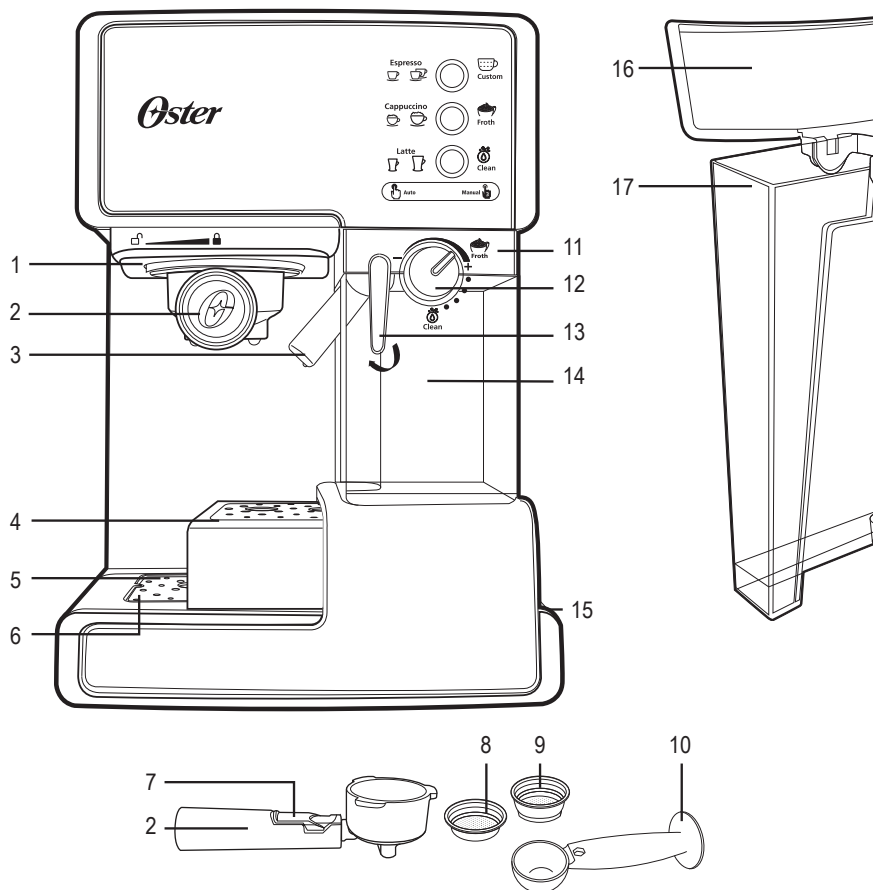
CORRECT USE OF GROUND COFFEE FOR ESPRESSO MAKERS

Do not use sugar roasted* ground coffee or sugar roasted coffee beans as these will clog the filter and damage the appliance. If sugar roasted coffee is accidentally used, stop using the unit and contact Oster Consumer Service for maintenance.

We recommend descaling the machine periodically to keep it in good working condition. Contact our Consumer Service Centers as listed on separate insert to learn about this process.

(*) GROUND WITH SUGAR

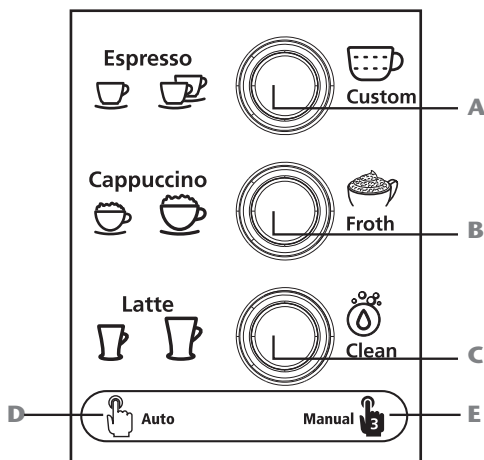
DESCRIPTION OF THE APPLIANCE



1. Brew Head
2. Porta-Filter
3. Frothed Milk Dispensing Tube
4. Cup Height Adjusting Drawer
5. Removable Drip Tray and Drip Grid
6. Drip tray Overflow Indicator
7. Porta-Filter Retention Clip
8. Filter for Single Shot of Espresso
9. Filter for Double Shot of Espresso

10. Measuring Scoop/Tamper
11. Milk Reservoir Lid
12. Froth Control Knob
13. Frothing Tube Lever
14. Removable /Clear Milk Reservoir
15. On/off Switch "I/O" (right side of appliance)
16. Water Reservoir Lid
17. Removable Water Reservoir

Control panel



Understanding the Controls

Your control panel is divided into 2 parts. The left side of each button indicates the automatic brewing functions (See D in Figure). The right side indicates the manual function of each button (See E in Figure).

Lights Indicate:

- Button Light Pulses
 - Unit is heating up
 - Unit is brewing/frothing/cleaning
- Button Light Remains Illuminated
 - Unit is ready for use
- Cappuccino and Latte Button Lights do not illuminate
 - Milk Reservoir not fully inserted in unit.
- Icon Lights illuminate
 - Indicates your brew selection
- Button Light Flashes
 - Water Reservoir is empty
 - Function selected before unit is ready

Espresso (Button A):

- Automatic: Select espresso size.
- Manual: Customize the amount of espresso in your beverage.

Cappuccino (Button B):

- Automatic: Select cappuccino size.
- Manual: Customize the amount of frothed milk in your beverage.

Latte (Button C):

- Automatic: Select latte size.
- Manual: The manual function of this button controls the cleaning cycle for the frothed milk dispensing tube.

NOTE: Please read the rest of the instructions before operating the Oster® espresso, cappuccino & latte maker.

INTRODUCTION

Congratulations! You have selected the new and innovative Oster® Automatic Espresso, Cappuccino, and Latte Maker. This unique appliance has been designed to help you prepare delicious espressos, cappuccinos and lattes quickly, conveniently, and automatically with the touch of a button.

ESPRESSO

A unique method of coffee brewing in which hot water is forced through finely ground coffee. Popular in Europe, it is a far richer and more full-bodied brew than regular drip coffee. Because of its richness, espresso is usually served in 44 to 59 mL portions, in demitasse cups.

CAPPUCCINO

A drink made with about $\frac{1}{3}$ espresso, $\frac{1}{3}$ steamed milk, and $\frac{1}{3}$ frothed milk.

LATTE

A drink made with about $\frac{1}{4}$ espresso and $\frac{3}{4}$ steamed milk.

Please read ALL of the instructions, cautions, notes and warnings included in this instruction manual carefully before you begin to use this appliance. When this unit is used, some parts and accessories get hot and need to cool down. Proper care and maintenance will ensure the long life of the Oster® Automatic Espresso, Cappuccino, and Latte Maker and its trouble-free operation. Save these instructions and refer to them often for cleaning and care tips.

Your Oster® Automatic Espresso, Cappuccino, and Latte Maker can be used with ground coffee, making it exceptionally practical and versatile to prepare single shots of espresso, cappuccino and latte.

IMPORTANT SAFETY INSTRUCTIONS

Please follow these important safety instructions while using your unit:

1. Before removing any of the parts and accessories, make sure the three lights are on, press the on/off switch to the off position "O" and unplug the appliance.
2. Do not remove the porta-filter at any time during the brewing process.
3. Use caution when removing the porta-filter. The metal parts may still be very hot. Also, there may be hot water floating on the top of the filter. Hold it only by its handle and dispose of the brewed coffee ground by using the filter retention clip.
4. If coffee does not drip, the filter is blocked. Turn off the appliance and allow it to cool down. The blockage may be caused by the coffee being too finely ground. See the "PROBLEMS AND CAUSES" section.
5. **WHEN CLEANING THE FROTHED MILK DISPENSING TUBE:** Place a large cup under the tube. Fill the milk reservoir with water and place it back on the unit. Turn the Froth Control Knob clockwise to the clean position "☼" then press the latte/clean button for 3 seconds and release to activate the clean function. Let the unit dispense the water through the tube for approximately 30 seconds and then press the Latte/Clean Button once to stop the process.

NOTE: In order for your unit to work properly time after time, clean it after every use.

BEFORE USING YOUR APPLIANCE FOR THE FIRST TIME

CLEANING AND PRIMING THE UNIT PRIOR TO FIRST USE

Please refer to the “Description of the Appliance” section to familiarize with the product and identify all parts.

1. Please make sure the unit is off “O” by pressing the on/off “I/O” button located on the side of the unit. Make sure it is unplugged from the electrical outlet.
2. Remove stickers and labels from the unit.
3. First remove and then wash the water reservoir, the milk reservoir, the porta-filter, the 3 filters and measuring scoop in a mixture of mild detergent and water. Rinse each thoroughly and place them back into the unit.
4. Refer to the instructions on “PLACING THE PORTA-FILTER” section before placing or removing the porta-filter and filter from the unit.
5. To clean the inside of the appliance, follow the steps listed on the “PREPARING CAPPUCCINO” section using water in both reservoirs and no coffee in the filter. Do not immerse the appliance in water or attempt to reach any of its internal parts.

IMPORTANT - PRIME THE UNIT

To prime unit, run the steam cycle for 90 seconds by following the steps below:

1. Fill water reservoir up to the “MAX” level.
2. Fill the milk reservoir with water up to the “Max Fill” level and slide the milk reservoir in place. Be sure to push firmly in place.
3. Select one of the filters and place it on the porta-filter. Place the porta-filter in the unit ensuring it is properly locked and place a cup under it. Also, make sure the tip of the frothed milk dispensing tube is pointing inside the cup.
4. Plug the appliance into the appropriate outlet.
5. Turn the power button on “I”.
6. The 3 control panel lights will start blinking. Once these lights become solid, press the Espresso button  and hold it for 3 seconds, then release it. Once the pump starts, let the water flow for up to 90 seconds.
7. Press the Espresso button  once again to stop the process.
8. Press the Cappuccino button  and hold it for 3 seconds, then release it. Once the pump starts, let the water flow for up to 90 seconds.
9. Press the Cappuccino button  once again to stop the process.
10. The 3 control panel lights will turn on solid indicating that the unit is ready to be used.

Now your unit has been primed and is ready to be used.

SELECTING THE RIGHT CUP

Before preparing your beverage, please make sure to select the right cup size according to the following table:

Ratios by Beverage Type		
Espresso	Single ()	40 ml
	Double ()	80 ml
Cappuccino	Single ()	180 ml
	Double ()	300 ml
Latte	Single ()	350 ml
	Double ()	450 ml

SELECTING THE RIGHT COFFEE

THE COFFEE

The coffee should be freshly ground and dark roasted. You may want to try a French or Italian roast ground for espresso. Pre-ground coffee will only retain its flavor for 7 – 8 days, provided it is stored in an airtight container and in a cool, dark area. Do not store in a refrigerator or freezer. Whole beans are recommended to be ground just before use. Coffee beans stored in an airtight container will keep its flavor for up to 4 weeks.

THE GRIND

This is a vital step in the espresso making process if you are grinding your own coffee and takes practice. The coffee must be of a fine grind.

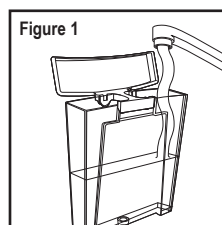
- The correct grind should look like salt.
- If the grind is too fine, the water will not flow through the coffee even under pressure. These grinds look like powder and feel like flour when rubbed between fingers.
- If the grind is too coarse, the water flows through the coffee too fast, preventing a full-flavored extraction.

Be sure to use a quality grinder for uniform consistency.

OPERATING INSTRUCTIONS

FILLING THE WATER RESERVOIR

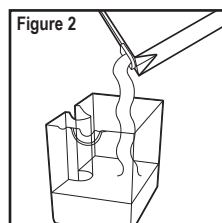
- A. Fill the reservoir with water, you may either use a jar to fill it up or remove it from the unit and then fill it up under the tap. If you have removed it from the unit to fill it up with water, please make sure to place it back tightly in its place. Fill the reservoir with the desired amount of water ensuring NOT past the "MAX" line on the reservoir. Never use warm or hot water to fill the water reservoir.
- B. Close the water reservoir lid and place it back in the unit ensuring it fits tightly.



FILLING THE MILK RESERVOIR

If you plan to prepare cappuccino or latte, remove the milk reservoir from the unit and open the lid then pour the quantity of cold milk you estimate you will need, ensuring NOT past the "Max" level. When done, place the milk reservoir back in the unit ensuring it fits tightly, and the Cappuccino and Latte buttons are illuminated or pulsing.

NOTE: You can use any type of milk per your preference, i.e. whole milk, low fat milk, organic or soy milk.



CHOOSING THE FILTER

Select the filter to be used as follows:

- a. **FOR A SINGLE SHOT** – use the filter for a single shot of espresso if using ground coffee.

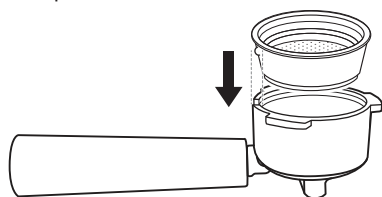


- b. **FOR A DOUBLE SHOT OR TWO SINGLE SHOTS** – use filter for a double shot.

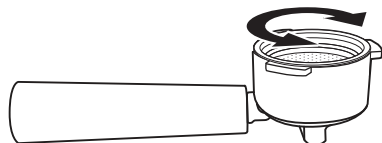


INSERTING THE FILTER

- a. To insert the selected filter in the porta-filter, make sure to align the notch on the filter with the groove inside the porta-filter.



- b. Turn the filter to the left or right to lock in place. This will help secure the filter in the porta-filter.

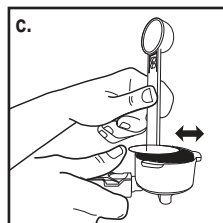
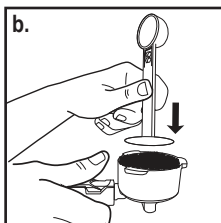
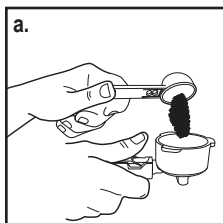


NOTE: To remove and clean the filter, turn filter to the left or right to align the filter notch with the groove inside the porta-filter.

WARNING: Make sure the filter has cooled before attempting to remove the filter.

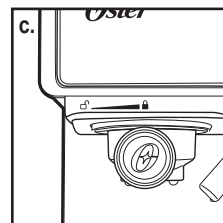
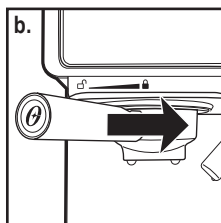
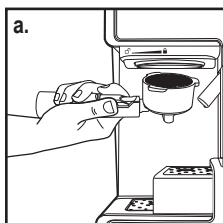
FILLING WITH COFFEE

- Fill the filter with fresh, fine ground espresso coffee (do not overfill).
- Tamp and compress firmly and evenly ground coffee. Coffee should be 3mm below top of filter after tamping.
- Clean any excess coffee from the rim to ensure proper fit under brew head and avoid leaks.



PLACING THE PORTA-FILTER

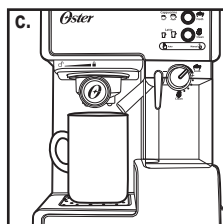
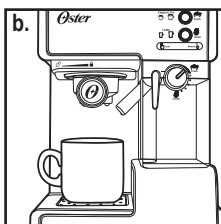
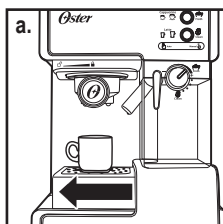
- Position porta-filter underneath the brew head, attach porta-filter by first moving retainer clip back.
- Position handle so that the handle lines up with the open lock icon “☐” on the unit and fits into the groove.
- Then, slowly turn it to the right until the retention clip is aligned with the closed lock symbol “☒” on the unit.



PLACING THE CUP(S)

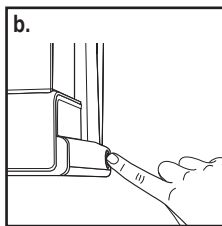
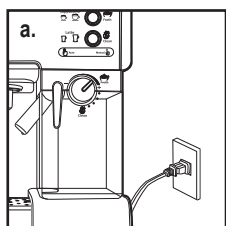
- Pull out the height adjustment tray if you are using a small “demitasse” cup to brew espresso.
- Keep the height adjustment tray inside its compartment if you are using a larger cup to brew cappuccino.
- Keep the height adjustment tray inside its compartment if you are using a larger cup to brew latte.

CAUTION: When brewing cappuccino or latte, please make sure to adjust the frothing tube lever in order to position the froth milk dispensing tube to point inside the cup to be used.



TURNING THE UNIT ON

- Make sure unit is plugged in.
- Turn unit on "I".



The 3 control panel lights will start blinking during heating and until the water reaches the perfect temperature. Once these lights become solid, the unit is ready to use.

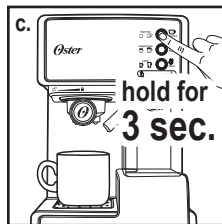
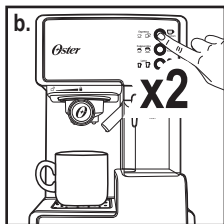
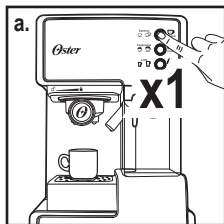
NOTE: It is normal for the Espresso function to be ready before the Cappuccino and Latte functions.

NOTE: If you leave your unit on for 15 minutes without using, your unit will go into sleep mode. Press any button to reactivate.

SELECT THE FUNCTION

PREPARING ESPRESSO

- Press the Espresso Button "☕" once to brew one single shot.
- Press the Espresso Button "☕" twice to brew a double shot.
- Press and hold the Espresso Button "☕" for 3 seconds to customize the brewing to your preference. When done, press the Espresso Button "☕" once again to stop it. For safety, the unit will automatically stop after brewing 148ml (5 ounces).



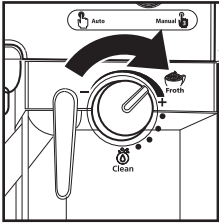
The unit will start brewing the espresso according to your selection. The unit will turn off automatically and the lights will become solid indicating that the cycle has been completed. Your delicious espresso is ready to be enjoyed.

NOTE: To brew less coffee than the preset serving, press the function button to stop the brewing process when the amount of coffee desired is reached.

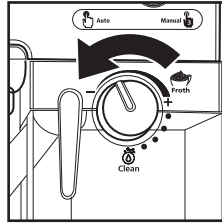
PREPARING CAPPUCCINO

Prior to preparing your cappuccino, adjust the quantity of frothed milk according to your preference by turning the Froth Control Knob to the right for more froth and to the left for less froth.

MORE FROTH

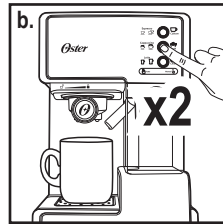
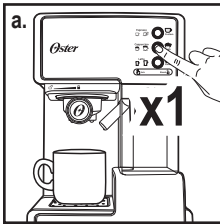


LESS FROTH



NOTE: The froth intensity can be adjusted during the brewing cycle.

- Press the Cappuccino Button “☕” once to brew a small cup of cappuccino.
- Press the Cappuccino Button “☕” twice to brew a large cup of cappuccino.

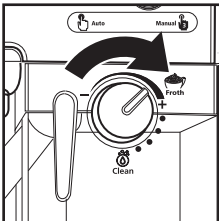


NOTE: For a small cup, use the single shot filter. For a large cup, use the double shot filter.

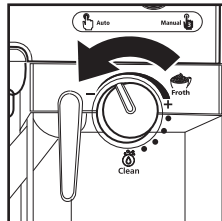
PREPARING LATTE

Prior to preparing your cappuccino, adjust the quantity of frothed milk according to your preference by turning the Froth Control Knob to the right for more froth and to the left for less froth.

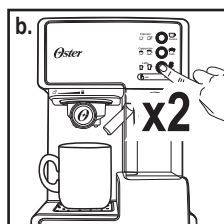
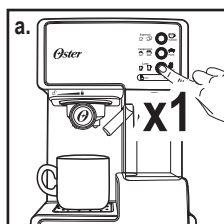
MORE FROTH



LESS FROTH



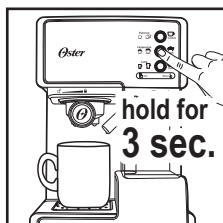
- Press the Latte Button “☕” once to brew a small cup of latte.
- Press the Latte Button “☕” twice to brew a large cup of latte.



NOTE: For a small cup, use the single shot filter. For a large cup, use the double shot filter.

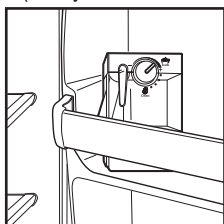
PREPARING FROTH MILK

The Oster® Automatic Espresso, Cappuccino, and Latte Maker also allows you to prepare froth milk only. Press and hold the Cappuccino Button “☕_{foam}” for 3 seconds if you wish to add more froth to your beverage or to prepare froth milk for any other beverage, e.g. macchiato, hot chocolate, chai latte, etc. When done, press the Cappuccino Button “☕_{foam}” once again to stop it.



AFTER PREPARING YOUR BEVERAGES WITH MILK

Once you are done preparing your beverage with milk, you can either store the unit's milk reservoir directly in the refrigerator (ready to be used for the next time) or dispose of the leftover milk.



CLEANING YOUR AUTOMATIC ESPRESSO, CAPPUCCINO, AND LATTE MAKER

CLEANING THE MILK RESERVOIR AND FROTHING TUBE

Even though you can store the milk reservoir with left over milk in the refrigerator, it is important to clean the reservoir and frothing tube regularly to avoid clogging and building residues. In order to clean the milk reservoir, please follow the instructions listed below:

1. Place a large empty cup under the frothing tube and make sure there is water in the water reservoir.
2. Aim the Frothed Milk Dispensing Tube into the empty cup.
3. Adjust the Froth Control Knob to Clean “☼”.
4. Press and hold the Clean “☼” button for 3 seconds and then release it. The clean function will run for 30 seconds. Once completed, throw the contents in the cup away.
5. Discard any remaining milk, rinse and wash the milk reservoir and its lid thoroughly with warm soapy water. Rinse and dry well. Do not use abrasive cleaners and scouring pads, as they will scratch the finish. The milk reservoir and lid is also dishwasher safe (top rack).

CLEANING THE BREW HEAD, THE PORTA-FILTER AND FILTER

1. Switch the power button on the side of the unit to the off position “O” and unplug the power cord from the electrical outlet.
2. Some of the metal parts might still be hot. Do not touch them with your hands until they have cooled.
3. Remove the porta-filter and discard the coffee grounds. Wash both the porta-filter and filter with warm soapy water and rinse them well. Do not wash the porta-filter and filters in the dishwasher.
4. Wipe lower part of the brew head in the unit with a damp cloth or paper towel to remove any coffee grounds that might have been left.
5. Place the porta-filter (without any filter) back in the brew head in the unit.
6. Place an empty large cup under the porta-filter.
7. Press the espresso “☺” button once and let the unit brew with water only until it stops automatically.
8. Make sure to let porta-filter dry completely after cleaning.

CLEANING THE WATER RESERVOIR

Discard the remaining water by removing the reservoir and turning it upside down over the sink. It is recommended to empty the water reservoir between uses. Wash the water reservoir with soapy water, rinse it well and wipe it dry. Do not wash the water reservoir in the dishwasher.

CLEANING THE UNIT

1. Wipe housing with a soft wet cloth. Do not use abrasive cleaners or scouring pads, as they will scratch the finish.
2. Do not store the porta-filter in the brew head. This can adversely affect the seal between the brew head and the porta-filter while brewing espresso.

CAUTION: Do not immerse appliance in water.

DELIMITING

Mineral deposits built-up in the unit will affect the operation of the appliance. Your appliance must be delimed when you begin to notice an increase in the time required to brew espresso, or when there is excessive steaming. Also, you may notice a build-up of white deposits on the surface of the brew head.

The frequency of cleaning depends upon the hardness of the water used. The following table gives the suggested cleaning intervals.

SUGGESTED CLEANING INTERVALS

Type of Water	Cleaning Frequency
Soft Water (Filtered Water)	Every 80 Brew Cycles
Hard Water (Tap Water)	Every 40 Brew Cycles

TO DELIME WATER RESERVOIR:

1. Fill the reservoir with fresh, undiluted white household vinegar.
2. Allow appliance to sit overnight with the vinegar solution in the water reservoir.
3. Discard vinegar by removing the reservoir and turning it upside down over the sink.
4. Rinse the water reservoir thoroughly with tap water by filling reservoir half full with water and then pouring the water back out into the sink, repeating this step twice.

TO DELIME INTERNAL PARTS:

1. Make sure you delime the inside of the water reservoir first by following the "Deliming" steps above.
2. Make sure to switch the on/off button to the off "O" position and the power cord is disconnected from the electrical outlet. Fill the reservoir with white vinegar above the minimum level of the reservoir.
3. Insert the porta-filter (with filter and no coffee) and place jar/carafe or regular cup on top of the drip tray and under the porta-filter.
4. Plug the power cord into the electrical outlet.
5. Press the on/off button to switch the unit on "I", once the 3 control panel lights turn solid blue press the Espresso/Custom Button twice. The vinegar will start flowing through the unit and it will stop automatically.
6. Place a pitcher or large cup (with at least 325 mL/ 11-ounce capacity) under the tube. Fill the milk reservoir with water and place it back on the unit. Turn the Froth Control Knob clockwise to the clean position "C" then press the latte/clean button for 3 seconds to activate the clean function. Let the unit dispense the water through the tube for approximately 30 seconds and then press the Latte/Clean Button once to stop the process.
7. Repeat Steps 1 – 6 as necessary using only tap water to rinse any remaining traces of vinegar out of the machine.

PROBLEMS, CAUSES AND SOLUTIONS

PROBLEM	CAUSES	SOLUTIONS
Coffee does not come out.	• No water in reservoir. • Coffee grind is too fine. • Too much coffee in the filter. • Appliance was not turned on or plugged in. • Coffee has been tamped/ compressed too much.	• Add water. • Grind medium ground coffee. • Fill filter with less coffee. • Plug unit into electrical outlet and turn it on. • Refill filter basket with coffee DO NOT TAMP too much.
Coffee comes out around the edge of the porta-filter.	• Porta-filter not rotated to full lock position. • Coffee grounds around the filter basket rim. • Too much coffee in the filter.	• Rotate filter holder to full lock position. • Wipe off rim. • Fill with less coffee.
Milk is not foamy after frothing or it is not coming out of the frothing tube.	• Ran out of steam. • Milk is not cold enough. • Frothing tube is blocked.	• Ensure there is enough water in the water reservoir. • Chill milk and frothing pitcher prior to making cappuccino or latte. • Follow the instructions to clean the milk reservoir & frothing tube.
Coffee comes out too quickly.	• Ground coffee is too coarse. • Not enough coffee in filter.	• Use a finer grind. • Use more coffee.
Coffee is too weak.	• Using small filter for double shot of espresso. • Ground coffee is too coarse.	• Use large filter for double shot of espresso. • Use a finer grind.
The three control panel lights are flashing alternatively.	• Water reservoir is out of water.	• Add water to reservoir.

WARRANTY

Jarden Consumer Solutions of India Private Limited (hereinafter referred to as “JCS”) warrants that, for a period of two (2) years from the date of purchase of this product as evidenced in the cash memo (“Warranty Period”), this product will be free from defects in material and workmanship (the “Warranty”). Please preserve the warranty card and the cash memo of the product duly stamped and signed by the dealer, as this will be required for any claims under this Warranty.

- The rights and benefits under this Warranty are additional to your statutory rights, which are not affected by this Warranty.
- During the Warranty Period, JCS, at its sole choice, will either repair or replace this product or any component of the product found to be defective free of cost through (the dealer from whom the product was purchased or through the service center listed in the card – business people to confirm), provided that:
 - JCS is promptly informed of the defect;
 - The product has not been altered in any way or subjected to misuse or repair by the person other than a person authorized by JCS;
 - This Warranty, duly filled, stamped and signed by the dealer is made available.
- The Warranty provided herein is towards the original purchaser and is not transferrable to any third party.
- Any repaired or replaced product will be warranted on these terms for the remaining portion of the Warranty in the country where the product was purchased.
- Liability for consequential loss or damage is neither accepted nor is it implied.
- This Warranty is in lieu of all others expressed or implied and does not cover the following:
 - a. If product was use in any manner other than the intended use.
 - b. If the product has not been used according to the instruction manual/user’s manual, included with the product.
 - c. If the defects are caused by improper use or reckless use.
 - d. If the product was altered or repaired by anyone other than those authorized by JCS.
 - e. If installation of the product is not done as per the printed instructions provided along with the product.
 - f. If the defects are caused by fire, flood, and other act of god.
 - g. If the defects are caused by use of incorrect current or voltage or faulty electric power supply.
 - h. Normal wear and tear of parts and accessories resulting from regular use.
 - i. Damage resulting from transportation, accidents, mishandling or negligence on the part of the consumer.
 - j. The following part/components:
 - Broken glass or ceramic parts
 - Light bulb
 - Accessories
 - k. If the product is put to industrial or commercial use.
 - JCS will not be responsible for any delay in servicing due to non-availability of any components or due to reasons beyond the control of JCS.
 - Any failure of the product to perform any purpose other than the intended purpose shall not be considered as a default under this warranty.
 - In any event, if JCS becomes liable for damages incurred in connection with these presents, then the liability of JCS will be limited to the amount equal to the sale invoice amount paid by you.

Waste electrical products should not be disposed off with household waste. Please recycle where facilities exist.

AUTHORIZED SERVICE CENTERS

Region	State	City	Name	Address	Contact Person	Contact No.
East	West Bengal	Kolkata	Jeeves Consumer Services Pvt Ltd	356, Jodhpur Park, Kolkata - 700068	Someswar Basu	(033) 40012100
	West Bengal	Kolkata	Southern Service	6/19A, Prince Anwarshah Road, Poddar Nagar, Kolkata - 700068	Subrata Manna	(033) 24729651 / 65488822
	West Bengal	Kolkata	Baishanu Service Care	55D, Adaya Nath Saha Road, Lake Town, Near Jaya Cinema, Kolkata - 700048	Piyush Nandan	(033) 40664210
	West Bengal	Howrah	Time n Service	37 & 38, Mohenath Lane, Salkia, Howrah - 711106	Tapas Hazra	(033) 65639720
	West Bengal	Hooghly	DNP Enterprises	52, Sahaganj Main Road, PO. Sahaganj, Near Bandel Station, Hooghly - 712104	Indrajit Bag	(0) 9163668360
	West Bengal	Barrackpore	Balaji Enterprise	4/E/A Barasat Road, Barrackpore, Dist. North 24 Parganas, Near 15 No. Rail Gate, Barrackpore - 700122	Pradip Kr Ghosh	(033) 25451224
	West Bengal	Siliguri	S D Electronics	Deys Lodge, 138/69/57, Nazrul Sarani, Ashrampara, Siliguri - 734001	Arup Dey	(0353) 2526028
	West Bengal	Asansol	Yes Service	Hutton Road, Near Mahal Banquet Marriage Hall, Asansol - 713301	Sarfraz Ahmed	(03228) 2280029
	Assam	Guwahati	Multi Track Services	G S Road, Ground Floor, Bora Service Station, Ulubari, Guwahati - 781007	Kallol Dutta	(0361) 2457296

AUTHORIZED SERVICE CENTERS

North	Delhi	Delhi	Jeeves Consumer Services Pvt Ltd.	# E-10, Arya Samaj Road, School Road, Uttam Nagar, Delhi - 1100059	Mid Khalid Pervez	(011) 45785915
	Delhi	Delhi	Jeeves Consumer Services Pvt Ltd.	R-32, 2nd Floor, Vikas Marg, Shakarpur, Opp. Heera Sweets, Metro Pillar # 46 , Delhi - 1100092	Manjeet Singh	(011) 47754764
	Delhi	Delhi	S T Services	M-131, 1st Floor, Guru Harkrishan Nagar, Paschim Vihar, New Delhi - 110041	Vipin Yadav	(011) 32958438 / 45586987
	Haryana	Gurgaon	Jeeves Consumer Services Pvt Ltd.	4/18 A, 1st Floor, Laxmi Garden, Behind Police Chowki, Khandasa Road, Gurgaon-122001	Karamvir Fogaat	(0124) 4073434
	Haryana	Faridabad	Jeeves Consumer Services Pvt Ltd.	5H-49, 1st Floor, NIT Faridabad -121001	Manoj Kumar Panwar	(0129) 4163003
	Uttar Pradesh	Noida	Jeeves Consumer Services Pvt Ltd.	1st Floor, Above Punjab ATM, Sector-22, Chaura More Main Road, Near Oriental Bank of Commerce, Opp.Rajkiya Inter College, Noida, U.P - 201301	Devender Singh	(0120) 4162644
	Uttar Pradesh	Lucknow	Swastik Customer Care	A-1/3, SEC-H Aliganj, Near Kendriya Bhawan, Lucknow - 226020	Uma Shankar Mishra	(0522) 3298003 / 4102581 / 4102582
	Uttar Pradesh	Kanpur	Shubham Electronics	192, Manohar Nagar Barra - 3 , Opp Deepshika Guest House, Kanpur - 208027	Suman Gupta	(0512) 2283394 / 2602029
	Uttar Pradesh	Agra	Sai Electronics	25/113, Gandhi Nagar, Agra - 282 003	Ajay Singhal / Sunil	(0562) 3297005
	Haryana	Ambala	Telecare	Old Hospital Road, Bara Thakur Dwara, Opp. Polytechnic, Ambala City - 134003	Devinder Sharma	(0171) 25567369
	Haryana	Sonapat	Saibaba Enterprises	House No. 1510, Sector - 15, Sonapat - 131001	Pramod Sharma	(0130) 6411206
	Haryana	Karnal	Jeeves Consumer Services Pvt Ltd.	Shop # 50, Ground Floor, Mayapuri, Rajiv Gandhi Marg/ Near Raj Palace, Meeraghati Chowk, Karnal - 132001	Neeraj Sharma	(0184) 4022201
	Punjab	Mohali	Jeeves Consumer Services Pvt Ltd.	# SCF-4, Basement, The High Land Society, NAV, Baltana, Zirakhpur, Mohali-140603	Shiv Dhanda	(0176) 2652574
	Punjab	Ludhiana	Jeeves Consumer Services Pvt Ltd.	Shop # 18B, Dhyan Singh Commercial Complex, Opp. Bus Stand, Ludhiana - 141001	Gurbeer Singh	(0161) 2444002
	Punjab	Jalandhar	Jeeves Consumer Services Pvt Ltd.	EH-31, Laddowali Road, Opposite Gurudwara, Jalandhar - 144001	Ashok Kumar	(0181) 2221707
	Punjab	Amritsar	Keerat Electronics	Naraingarh Bazar, Shaheed Bhagat Singh Road, Chhaharta, Amritsar - 143 001	Sukhdeep / Mantreet Singh	(0183) 2450095
	Himachal	Shimla	Suvidha Electronics	Mehta Niwas, Ground Floor, Near Himfead Building, B C S, New Shimla - 171009	Rajesh Kumar	(0) 9816457886
	Himachal	Mandi	Kuldeep Electro Care	Neear FCI Godown, Kehanwal Road, Ram Nagar, Mandi - 175001	Kuldeep Singh	(01905) 222140 / 329574
	Rajasthan	Jaipur	Jeeves Consumer Services Pvt Ltd.	A-79, Subash Nagar Shopping Centre, Jaipur - 302016	Vipendra Singh	(0141) 4035102

AUTHORIZED SERVICE CENTERS

West	Maharashtra	Mumbai	S P Services	Shop No. 10, Abdul Sattar Compound, Fitwala Road, Opp. Satguru Darshan Bldg., Near Railway Station, Elphinstone Road (West), Mumbai - 400013	Palsingh Panyari	(022) 24326726 / 24312623
	Maharashtra	Mumbai	Jeeves Consumer Services Pvt Ltd.	Plot No 27/5, Pawani Chowk, Opp Mulund Darshan Building, Mulund Colony, Mulund (W), Mumbai - 400082	Ramesh Yadav	(022) 65288597
	Maharashtra	Mumbai	Jeeves Consumer Services Pvt Ltd.	Shop No.1-1A, Ground floor, Kirti Co-Op Housing Society, Ramachandra Extn Lane, Near Movie Time, Evershine Nagar, Malad(W), Mumbai-400064	Murali Joshi	(022) 65278590
	Maharashtra	Pune	Jeeves Consumer Services Pvt Ltd.	No. 337, Sai Leela, 1st Floor, Datt Wadi, Mhasoba Chowk, Pune - 411030	Saket Dubey	(020) 24321679
	Maharashtra	Nagpur	Technic Services	Khare Building, Hanuman Lane, Sitabuldi, Nagpur - 440 012	Dilip Panda	(0712) 2550076
	Maharashtra	Chandrapur	Suvidha Electronics	No. 1, Devt Appartment, Church Road, Hanuman Nagartukum, Chandrapur - 442401	Subash Deashkar	(07172) 258966 / 256453
	Maharashtra	Kolhapur	Sikir Mobiles	1492 C Ward, Laxmipuri, Opp. TATA Brand Stores, Kolhapur - 416001	Sukir Bakare	(0) 9372555011
	Maharashtra	Aurangabad	Emperor Services	S-5, Manik Arcade Kalda Corner, Opp Chowbey Hospital, Chetna Nagar, Aurangabad -31005	Mr. Willy Bento Colaco	(0240) 2350606
	Maharashtra	Nashik	Harsha Electronics	3, Talak Complex, Rachna Vidyalaya Road, Sharanpur Roda, Nashik - 422002	Pravin Patil	(0) 9422254240
	Goa	Salcete	Jolly Enterprises	Shop # G-2, 78/A Nuvem Enclave, Along NH-17 Highway, Belloy Nuvem, Salcete - 403604	John Gonzanalves	(0832)2791800
	Gujarat	Ahmedabad	Jeeves Consumer Services Pvt Ltd.	No. 37, Om Tower, Near Star Bazar, Jodhpur Cross Road, Satellite, Ahmedabad - 380015	Girish Parmar	(079) 40080485
	Gujarat	Baroda	Uday Refrigeration	G/3 Nandanvan Complex, Atma Jyoti Ashram Road, Behind Citizen Society, Ellora Park, Baroda	Shailesh	(0265) 6590948
	Gujarat	Surat	Sadgurudev	Shop No. L/6, Shankutal Complex, Beside Sangvi Tower, Near Gujarat Gas Circle, Adajan Patia, Surat - 395009	Manoj Rana	(0261) 6540417
	Gujarat	Rajkot	PC Systems	4-Sardar Nagar (West), Tagore Road, Near Astron Circle, Rajkot-360001	Manoj Gohil	(0281) 2480479
	Madhya Pradesh	Indore	Cool Home Refrigeration	LG-70, Trade Centre, 18, South Tukogunj, Indore- 452 001	Husain Anjum	(0731) 4076404
	Madhya Pradesh	Bhopal	Jeeves Consumer Services Pvt Ltd.	Ward no 47, Goyal Vihar, Ground floor, Flat no-G-1, 31-C, Zone-2, MP Nagar, Bhopal	Ram Ashish Prasad	(0755) 4059310

AUTHORIZED SERVICE CENTERS

South	Tamil Nadu	Chennai	Jeeves Consumer Services Pvt Ltd.	New No.3,Old No.1-A, Sripuram,2nd Lane,Royapetah, Chennai-600014	Dinesh Kumar	(044)-42632371
	Tamil Nadu	Chennai	G C Services	Old No. 12, New No. 37, 1st Floor, Sattanna Naichen Street, Nehru Timber Market, Choolai, Chennai - 600112	Navai R	(044) 26690084 / 42822868
	Tamil Nadu	Coimbatore	V K Engineering	108-A/92, West Ponnurangam Road, Ground Floor (Near Telephone Exchange), R.S.Puram, Coimbatore - 641002	Selvadurai	(0422) 2541172
	Pondicherry	Pondicherry	Bestronics	49, Saint Theresa Street, Pondicherry - 605001	B Jayashankar	(0) 9443728020
	Andhra Pradesh	Hyderabad	Jeeves Consumer Services Pvt Ltd.	Flat No. 205, Karan Centre, Opp. IBP Petrol Pump and Karan Hotel, Park Lane, S.D.Road, Near Paradise Circle, Secunderabad - 500003	Kumararajan	(040) 64591168
	Andhra Pradesh	Vijaywada	Jeeves Consumer Services Pvt Ltd.	Door No.25-10-10A,G.S.Raju Road,Gandhi Nagar, Near Gymkhana Road, Vijayawada - 520003	Rahamatullah Gouse Khan	(0866) 6591168
	Karnataka	Bangalore	Jeeves Consumer Services Pvt Ltd.	No. 126, 1st Floor, 8th Main J.P.Nagar, 3rd Phase, Bangalore - 560078	Ramesh Kumar	(080) 41209331
	Karnataka	Bangalore	Jeeves Consumer Services Pvt Ltd.	First Floor, Khan Bldg. 7 & 8th Cross, Jakkasandra Extension, Bangalore - 560032	Surulivel	(080) 25520424
	Karnataka	Mangalore	Jeeves Consumer Services Pvt Ltd.	1st Floor, Quadra compound, Bejai,kapikad, Kavour Road, Mangalore -575004	Divakar Shetty	(0824) 2213699
	Karnataka	Mysore	Jeeves Consumer Services Pvt Ltd.	No.1095, 1st Floor, C&D Block, Lalithadri Road, Kuvempunagar, Mysore - 570023	Venkatesh.S.Kulkarni	(0821) 4191094



WARRANTY CARD

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