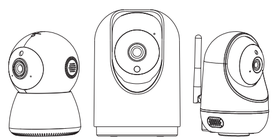
BCS0241 V1.0



Network Intelligent PTZ camera

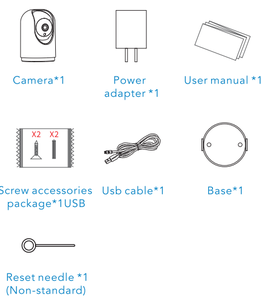
User manual

※Note: The camera picture in the user manual for reference only , please take the physical object as the standard.

Table of contents

Packing list ·····1
Product structure -front ·····2
Product structure--back ·····3
Download the App ·····4
User Register , Log in·····5
Add the camera·····6
一、Scan QR Code to add the device·····6
二、EZ Mode to add the device ·····7
Function introduction·····8
FAQ ·····9
Warranty ·····10

Packing list

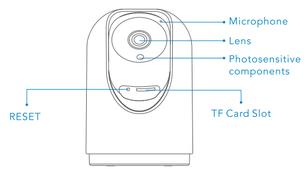


Camera*1 | Power adapter *1 | User manual *1

Screw accessories package*1 | USB cable*1 | Base*1

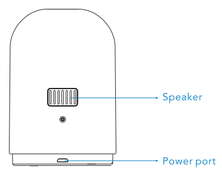
Reset needle *1 (Non-standard)

Product structure -front



Content	Description
R E S E T :	Press" Reset" or use reset pin press about 3-5s to restore the factory default.
TF card slot :	Support TF card local storage (Maximum support 128G) , please format the TF card in the "tuya" APP for the first time using.

Product structure--back



Content	Description
Power Port : DC 5V	

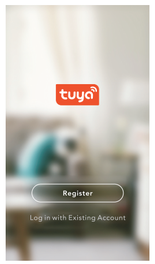
Download the APP

Scan the bellow QR code or search the "tuya" in the APP store or google play , then download and install the APP.

User register and Login

(1) Register : Select your country to register an account with your email.

(2) Log in : Select your country, enter the existing account and password to log in.



Add the camera

Note: Select any below methods to add the camera.

Preparation

Make sure the wifi for phone connection is 2.4G and in the good network condition (5GHz not supported), wait for the device emits a "du du" sound ,long press the " reset " for 3-5s until the device send out "du du " sound ,wait for the device to restart then add the camera; Open the "tuya" APP , Click "Add Device"or "+" icon in the upper right corner to add the camera ,select "Security Sensors", then click "Smart Camera" and enter to the camera list screen.

Scan QR Code to add the device

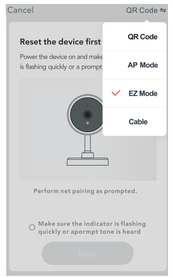
一、 Add the device by "QR code "

Select "QR code ",click "Next", input the wifi password the phone connected and click "Next", make the QR code generated by the APP be facing the camera lens about 15-20cm , wait for the device send out "ding ding " sound , click "I Hear a Prompt ", then APP is automatically searching the device to add at the moment.

Add the camera

二、 EZ Mode to add the device

Select "EZ Mode" ,click "Next", input the wifi password the phone connected and click "Next", then APP is automatically searching the device to add at the moment, wait for the device send out "ding ding " sound, then the configuration was completed.



Function introduction

① Camera name
② Sound of the device
③ Definition of the Picture
④ Screenshot
⑤ Speak
⑥ Playback
⑦ Settings
⑧ Signal strength
⑨ Full screen preview
⑩ Recording
⑪ Direction
⑫ Cloud storage

FAQ

1. Q: Failed to add during network configuration?
   A: Please make sure your phone is connected to a router in the 2.4GHz band, and make sure that the Wi-Fi password is correct.
2. Q: After scan adding is still unsuccessful?
   A: Restart the device or power off the device after scan adding is still unsuccessful, and then try to add it again.
3. Q: The device cannot preview normally?
   A: Please check if the network signal is too weak, please put the camera close to the router, if still cannot preview, reset the camera and add it again.
4. Q: After resetting the device, why is the camera still in the device list?
   A: Resetting the device only to reset the camera's network configuration, but cannot change the configuration on the APP, to delete the camera, you must log in the APP to delete.
5. Q: How to switch the camera network to another router?
   A: First remove and reset the device on the APP, and then configure the network for the device again through the APP.
6. Q: Why does the device can not recognize the TF card?
   A: Please insert and remove the TF card after power off, please check if the TF card is working normally and whether it is in FAT32 format, when the mobile phone or the device is working in unstable network, the APP also will prompt that the TF card cannot be recognized.

Warranty

Dear users,

Thank you for using our products. please read the following terms carefully before installing the product.

1.The warranty period is one year since the date of purchasing. Within the warranty period, the trouble caused by the quality problem of the product in the case of normal use will be maintained by our company free of cost.

2.The following cases are beyond the warranty range:

- Any faults or defects caused by improper operating environment or operation.
- Any faults or defects caused by improper installation, misuse, unauthorized maintenance, revision, accident, force major event or other external factors.
- Any faults or defects caused by using the product, software or component of the third party.
- The product has been beyond the warranty period.
- The product barcode cannot be identified or is mismatched.
- The faults or damage not arising from the design, technology, manufacturing and quality problems of the product.