

# Brookstone®

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## Neck and Shoulder Massager



DEEP RELIEF FOR HARD-TO-REACH MUSCLES

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# CAUTION

- TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. THERE ARE NO SERVICEABLE PARTS INSIDE.
- TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.



The lightning flash with arrow-head symbol within an equilateral triangle is intended to alert the user to the presence of “dangerous voltage” within the unit’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the unit.

## IMPORTANT SAFETY INSTRUCTIONS

Read all instructions before using.

To reduce the risk of electric shock, this product has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not alter the plug in any way.

# DANGER

To reduce the risk of electric shock, burns, fire or injury:

1. Always unplug this massager from the electrical outlet immediately after use and before cleaning.
2. Do not use while bathing or in a shower.
3. Do not place or store unit where it can fall or be pulled into a tub or sink.
4. Do not place, drop or submerge in water or other liquid.
5. Do not reach for unit that has fallen into water. Unplug it immediately.
6. Care should be taken so that objects do not fall and liquids are not spilled onto the unit.
7. Never use pins or other metallic fasteners with this appliance.
8. Carefully examine the covering before each use. Discard the appliance if there are any signs of deterioration such as cracking or blistering.
9. Keep dry—do not operate in a wet or moist environment.
10. Do not use wet hands to connect or disconnect the power plug from the electrical outlet.

# WARNING

To reduce the risk of burns, fire, electric shock, or injury to persons:

1. Close supervision is necessary when this appliance is used by, on or near children, invalids or disabled individuals.
2. An appliance should never be left unattended while plugged in. Unplug when not in use.

3. Use this massager only for its intended use as described in this manual. Do not use attachments not recommended by manufacturer.
4. For adult use only.
5. Consult your physician before using this massager.
6. **IMPORTANT:** Any individual who may: be pregnant or recently gave birth, has a heart condition or a pacemaker, suffers from diabetes or other sensory impairment, phlebitis and/or thrombosis, joint dysfunction, inflammation or injuries, weak bones, osteoporosis, a high fever, an abnormal or curved spine, is at an increased risk of developing blood clots, has pins/screws/ artificial joints or other medical devices implanted in his/her body, is being treated for a medical condition or physical injury or is under a doctor's care should consult with a medical professional before using a massaging device designed for home use.
7. This product is not intended for self-treatment of conditions that should be managed by a qualified health care provider.
8. Do not use the product if you are not feeling well.
9. The massager is designed as a non-professional massager to soothe tired and aching muscles. It is not intended to be a substitute for medical attention. If your ailments and symptoms persist or worsen after use, contact your physician immediately.
10. Do not use the massager in combination with other therapeutic equipment or electric blanket, etc., as this may result in ineffectiveness or injury.
11. Unplug massager during lightning storms.
12. Never drop or insert an object into any opening.
13. Protect the power cord from being walked on or pinched, particularly at plug outlets, convenience receptacles and the point where it exits the unit.
14. Keep cord away from heated surfaces. Wrap cord loosely around the unit when

storing.

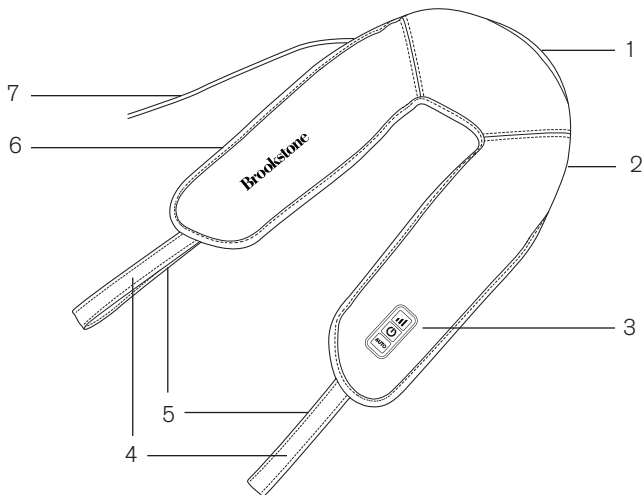
15. Do not operate under blanket or pillow. Excessive heating can occur and cause electric shock or injury to persons.
16. Do not use massager in close proximity to loose clothing or jewelry.
17. Keep long hair away from the massager while in use.
18. Do not use on an infant or invalid or on a sleeping or unconscious person.
19. Do not use on insensitive skin or on a person with poor blood circulation.
20. The unit should be situated away from direct sunlight or heat sources such as radiators, electric heaters, heat registers, stoves, or other units.
21. Never block the air openings of the unit with materials such as clothing, plastic bags or papers, or place it on a soft surface such as a bed, where the air openings may be blocked. Keep the air openings free of lint, hair and the like.
22. Do not overload electrical outlet. Use only the power source as indicated.
23. Do not carry this unit by cord or use cord as handle.
24. Do not crush—avoid sharp folds.
25. Never operate this unit if it has a damaged cord or plug, if it is not working properly, or if it has been dropped or damaged, or dropped into water. If the unit's power supply cord or plug is damaged, do not attempt to fix it yourself.
26. To avoid the risk of electric shock, do not disassemble or attempt to repair the unit. Incorrect repair can cause risk of electric shock or injury to persons when unit is used.
27. This product is intended for household use only. Do not use this unit outdoors.
28. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
29. Do not operate in the presence of explosive and/or flammable fumes.

30. Never remove the plug from the socket by pulling the power cord.
31. To disconnect, ensure all controls are off and remove the plug from the electrical outlet.
32. Stop operation immediately if you experience any discomfort.
33. The product is not intended for use by children or persons with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the product by a person responsible for their safety.
34. Do not operate for more than 20 minutes continuously. It is recommended to turn off the massager and allow it to rest (cool) for 40 minutes before re-using. This will prolong the life of the massager.
35. Do not perform continuous massage on the same spot of your body for more than 5 minutes at a time as this may result in excessive stimulation and may have adverse effects.
36. Children should be supervised to ensure that they do not play with the product.
37. Never use the massager on open skin eruptions, swollen or inflamed areas.
38. Do not operate after taking pain killers, sedatives or alcohol.
39. Do not apply massager directly on the head, elbow or knee joints, torso or abdomen.
40. DO NOT WET – DO NOT USE PINS. Do not use the massager when your body is wet. Do not operate the massager with wet hands.

## **SAVE THESE INSTRUCTIONS**

# LOCATION OF PARTS AND CONTROL

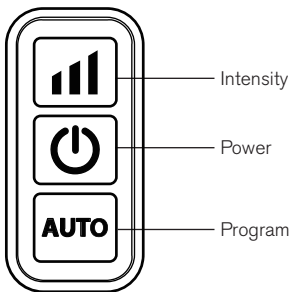
1. Massage Nodes (on back)
2. Main Unit
3. Control Panel
4. Positioning Handles
5. Snaps
6. Weighted Arms
7. Power Cord





# USING THE MASSAGER

1. Plug the POWER CORD into an outlet.
2. Grip the POSITIONING HANDLES and drape the MAIN UNIT around your neck with the MESSAGE NODES in the center of your back.
3. Press the POWER button to begin massage at its lowest level.
4. Press the INTENSITY button to change the massage intensity from Low to Medium to High.
5. Press the AUTO button to change the massage program from Soothe to Pulse to Energize.
6. Press AUTO or INTENSITY until the massage function turns off.



7. Use the POSITIONING HANDLES to move the MESSAGE NODES up and down your back.
8. You may also snap the POSITIONING HANDLES together for a hands-free massage. While wearing the massager, pass the right handle through the left handle and snap together.
9. You may press the POWER button at any time to turn the unit off.

**IMPORTANT:** To reduce the risk of electric shock, this appliance has a polarized plug (one blade is wider than the other). This plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install the proper outlet. Do not change the plug in any way.

## NOTES:

- The massage function will automatically shut off after 8 minutes.

## IMPORTANT:

- The massager may require a cool-down period after running several times in a row.
- Allow the massager to rest between cycles.

## PRODUCT CARE AND MAINTENANCE

1. Place the massager in a safe, cool and dry place when not in use.
2. After unplugging, wipe with a soft, damp cloth using non-abrasive cleaners.
3. Never submerge the unit in any liquid.
4. Keep away from all solvents and harsh detergents.

DO NOT attempt to repair this massager. There are no user-serviceable parts.

## SPECIFICATIONS

Rated Voltage..... 120V

Frequency ..... 60Hz

Current..... 2.0A

## TROUBLESHOOTING

Note: This massager is equipped with a thermal safety shut-off.

Should the massager stop working or fail to power on after extended use, allow the massager 30 minutes to reset. The massager will then resume normal function.

# ONE (1) YEAR LIMITED WARRANTY

Brookstone® warrants this product against defects in materials and/or workmanship under normal use for a period of ONE (1) YEAR from the date of purchase by the original purchaser ("Warranty Period"). If a defect arises and a valid claim is received within the Warranty Period, at its option, Brookstone will either 1) repair the defect at no charge, using new or refurbished replacement parts, or 2) replace the product with a new product that is at least functionally equivalent to the original product, or 3) provide a store credit in the amount of the purchase price of the original product. A replacement product or part, including a user-installable part installed in accordance with instructions provided by Brookstone, assumes the remaining warranty of the original product. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Brookstone's property. When a store credit is given, the original product must be returned to Brookstone and becomes Brookstone's property.

**Obtaining Service:** To obtain warranty service, call Brookstone Limited Warranty Service at 1-800-292-9819. Please be prepared to describe the product that needs service and the nature of the problem. A purchase receipt is required. All repairs and replacements must be authorized in advance. Service options, parts availability and response times will vary. You are responsible for delivery and the cost of delivery of the product or any parts to the authorized service center for replacement, per our instructions.

**Limits and Exclusions:** Coverage under this Limited Warranty is limited to the United States of America, including the District of Columbia and the U.S. Territories of Guam, Puerto Rico, and the U.S. Virgin Islands. This Limited Warranty applies only to products manufactured for Brookstone that can be identified by the "Brookstone" trademark, trade name, or logo affixed to them or their packaging. The Limited Warranty does not apply to any non-Brookstone products. Manufacturers or

suppliers other than Brookstone may provide their own warranties to the purchaser, but Brookstone, in so far as permitted by law, provides these products “as is.” This warranty does not apply to: a) damage caused by failure to follow instructions relating to product's use or the installation of components; b) damage caused by accident, abuse, misuse, fire, floods, earthquake or other external causes; c) damage caused by service performed by anyone who is not a representative of Brookstone; d) accessories used in conjunction with a covered product; e) a product or part that has been modified to alter functionality or capability; f) items intended to be periodically replaced by the purchaser during the normal life of the product including, without limitation, batteries or light bulbs; g) any product sold “as is” including, without limitation, floor demonstration models and refurbished items; or h) a product that is used commercially or for a commercial purpose.

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# Brookstone®

A WORLD OF INNOVATION

Since 1965, people have come to Brookstone to see what's new, discover smart solutions to everyday problems—and have some fun. At Brookstone, we believe there's always a better way to do things. And we created a world of innovation to prove it.

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