W&P

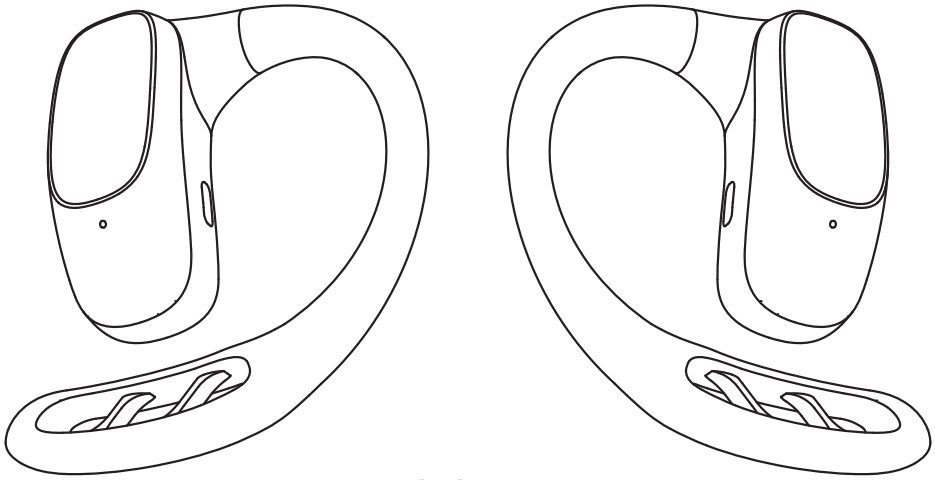
OWS Open Wearable Stereo
User Manual

V21

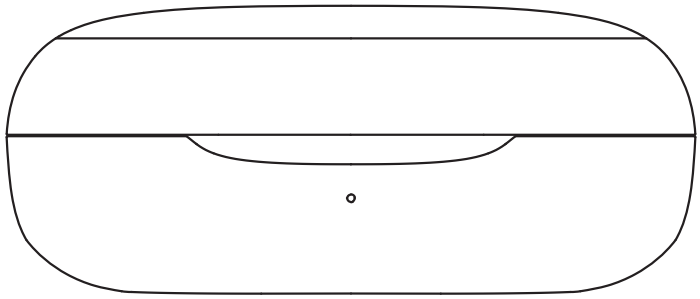
● Technical parameters

Product Name:	OWS Open Wearable Stereo
Product Model:	V21
Bluetooth Name:	W&P OPENZONE
Bluetooth Version:	V5.4
Bluetooth Transmission Range:	≥10m
Headphone Battery Capacity:	40mAh/3.7V
Charging Case Battery Capacity:	400mAh/3.7V
Speaker Impedance:	1813mm/16Ω
Frequency Range:	20Hz-20KHz
Charging Case Connector:	Type-C
Headphone Charging Time:	1.5H
Charging Case Charging Time:	1.5H
Headphone Weight:	8.5g
Whole Weight:	69.2g
Headphone Size:	47.02mm*43.46mm*18.18mm
Charging Case Size:	71.22mm*67.63mm*29.57mm

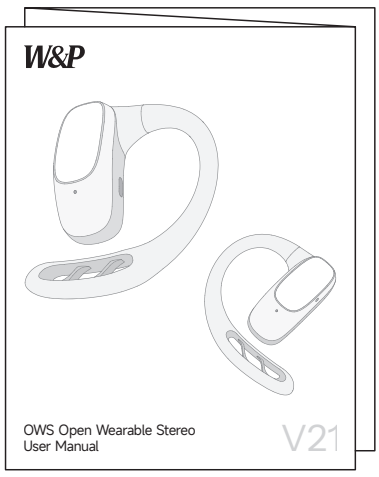
● Product accessory list



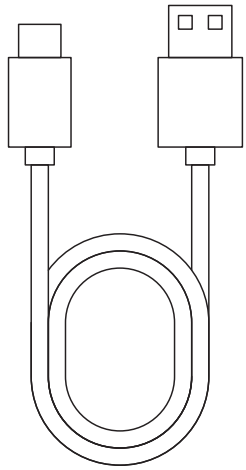
Headphones*1



Charging case*1

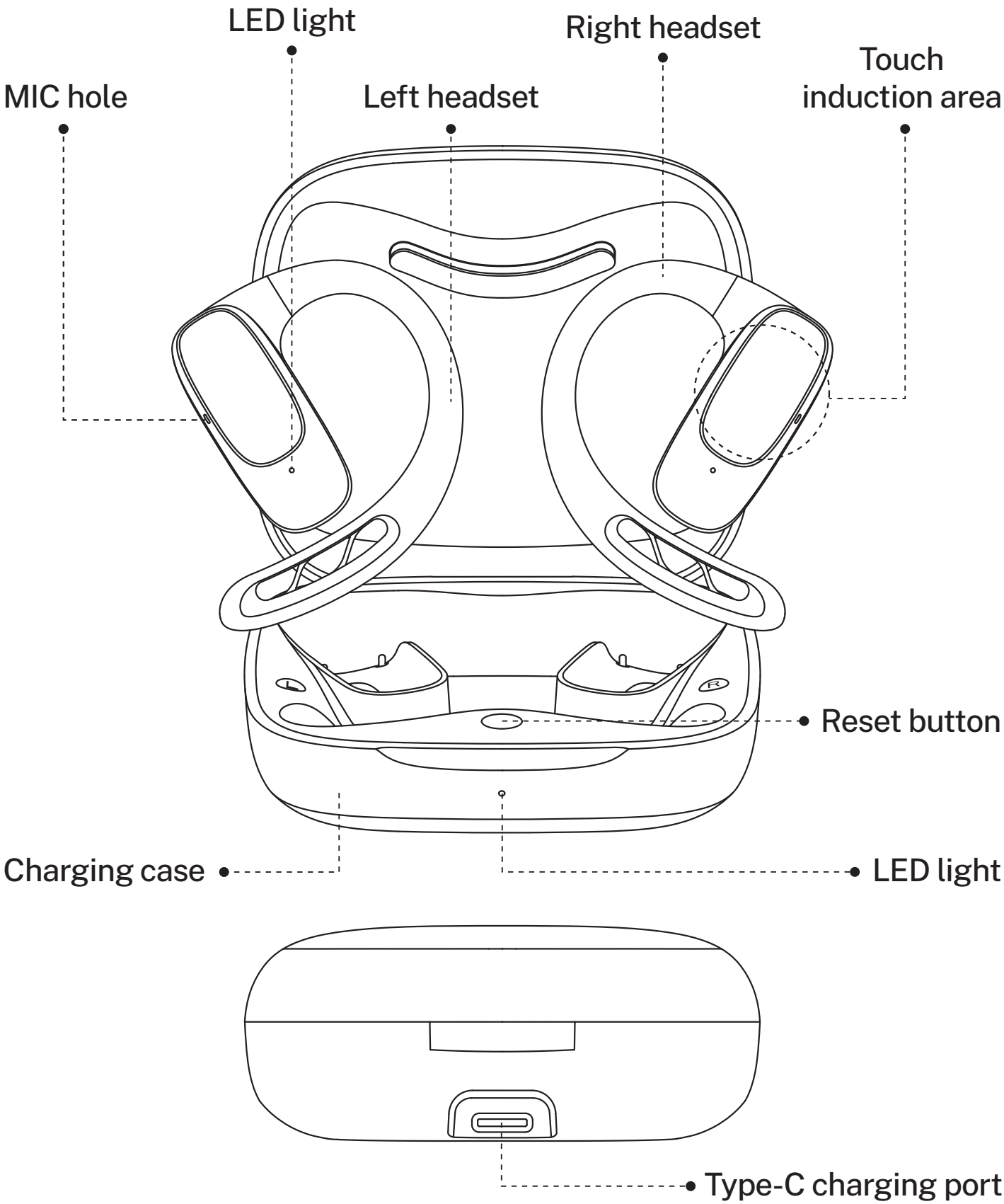


User manual*1

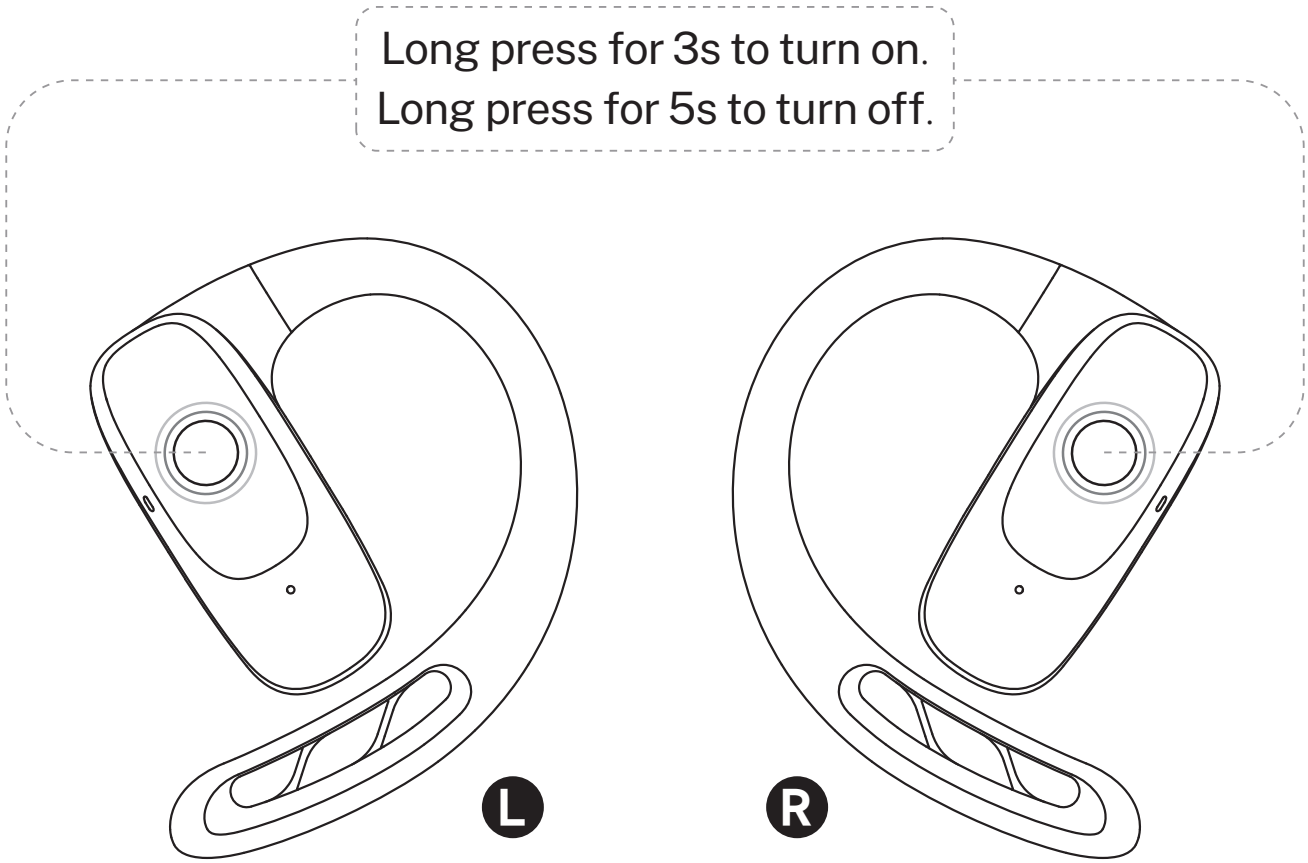


Charging cable*1

● Product introduction



● How to use ?



Power On:

■ **Automatic Power On:**

Open the charging case, and the earphones will turn on automatically.

■ **Manual Power On:**

Press and hold the touch control for 3s to turn on.

Power Off:

■ **Automatic Power Off:**

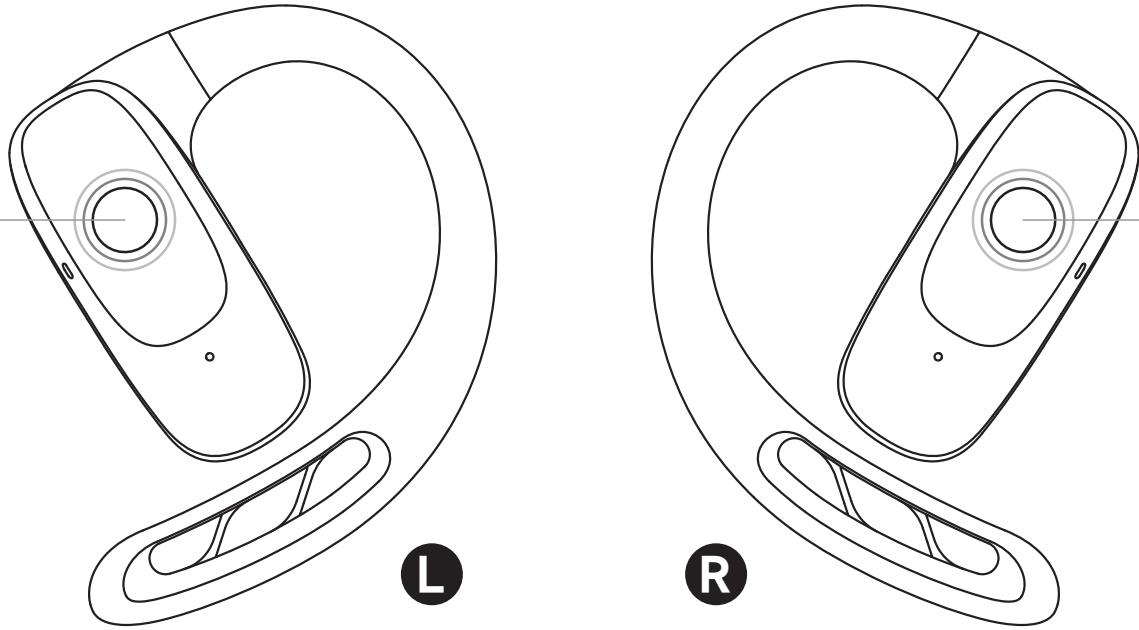
Put in the charging case and close cover to shutdown.

■ **Manual Power Off:**

Press and hold the touch control for 5s to turn off.

Auto turn off after 5 min of disconnection.

● How to use ?



Answer the call: Double click	Answer the call: Double click
Hang up: Double click	Hang up: Double click
Call rejection: Press for 2s	Call rejection: Press for 2s
Play/Pause: Double click	Play/Pause: Double click
Previous: Triple click	Previous: Triple click
Volume –: Single press	Volume +: Single press
Voice assistant: Press for 2s	Music/Game Mode: Press for 2s

Both Earbuds can be switched freely	The left and right earbud can be connected to the cell phone, switch freely, and connect back in seconds after booting.

● Product wear

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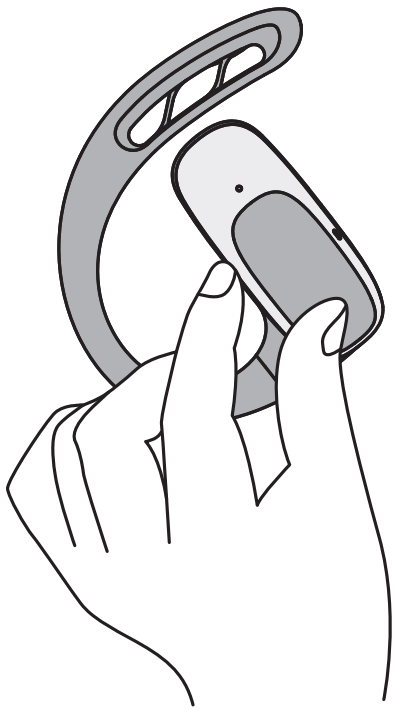

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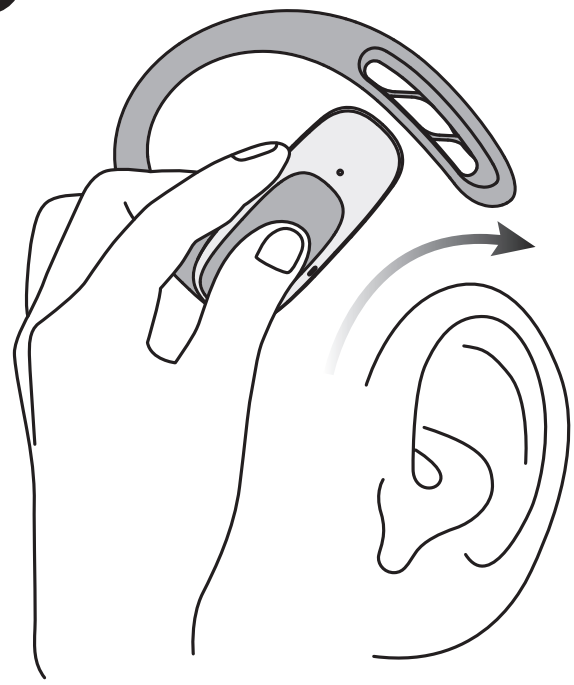

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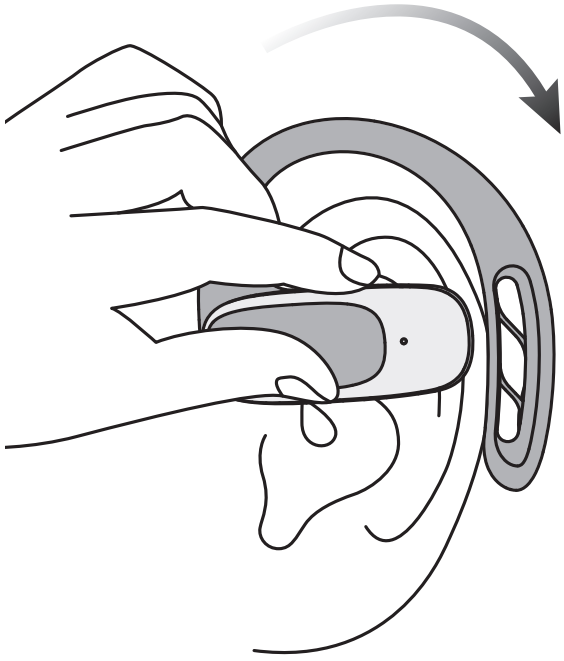

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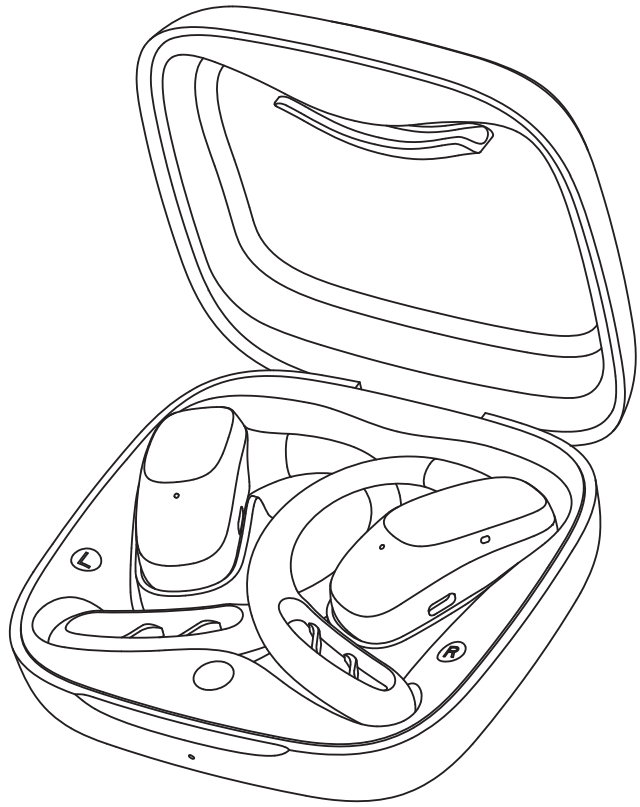
● Bluetooth pairing

First-time Bluetooth Pairing:

1. Open the charging case lid and remove the left and right earbuds, they will automatically enter pairing mode.

2. Enable Bluetooth on your phone, search for the pairing name “W&P OPENZONE”, and click to connect.

3. A prompt tone will sound when pairing is successful.



※**Note:**

- If you cannot find the Bluetooth device, please turn off Bluetooth on your phone and then turn it back on to reconnect.

- The pairing time for the earbuds is 5 min, they will automatically turn off if the time is exceeded. If you need to connect again, please follow the steps above until the Bluetooth connection is successful.

Automatic Reconnect Feature:

After the first successful connection, the earbuds will default to reconnecting to the last paired device upon power on.

● Common problems

1. Headphones cannot be paired with cell phone?

Check whether the headphones is in pairing or connecting state, and check the Bluetooth search function of your cell phone.

2.The headphones cannot be turned on?

Please check if the headphones are fully charged, and charge for 30 min before turning on.

3.Can I replace the battery of headphones?

No, headphones use a non-removable battery.

4.Is the headphones disconnected from my cell phone?

The effective distance of this headphones is 10 meters indoor, if the distance between the cell phone and the headphones is more than 10 meters or there are multiple obstacles, the headphones and the cell phone will be disconnected, please keep within the effective distance to use this headphones.

5.After connecting the headphones to the computer or cell phone, I hear different sounds?

Since Bluetooth is a wireless technology, it is sensitive to the objects between the headphones and the connected device, please check whether there is metal or other objects affects the connections within the connection range.

6.Can I use the headphones to control the applications on my cell phone when it is connected to my cell phone?

The software settings of device applications may vary, so that the functions of individual applications do not support control by headphones.

● Precautionary note

- Do not use corrosive cleaning agents to clean the product.
- Do not expose this product to direct sunlight for a long time, do not place this product in a high temperature environment, and keep it away from ignition sources.
- Do not immerse headphones in water.
- If there is a serious bulge, it is prohibited to continue using it.
- Do not disassemble or squeeze the battery, and do not put it into fire, which may cause the battery to leak, overheat, catch fire or explode.
- Do not attempt to disassemble this product to make any modifications, as it does not contain any detachable service components.
- This device is not a toy and should be used by children under adult supervision.
- If you do not intend to use this product for an extended period of time, please store it in a dry environment and charge the headphones at least once a month to prolong its life and avoid extreme temperatures and dust.

● Fault analysis

Malfunctions	Causes	Solutions
Unable to boot	Low battery	Please recharge in time
Cannot connect	Outside the connection range	Be careful to connect within 10 meters
No sound during calls	Connection Failure / Not in call mode	Reconnect / Switch to call mode

● Product storage & maintenance

1. Product storage environment

Please store in a cool and dry place.

2.Product Maintenance

A. Recommended use 5V/2A charger to charge headphones.

B. Please wipe off any residual sweat on the headphones contacts after use to avoid oxidation of the metal contacts.

C. The suggested working temperature range is 5°C-45°C. Too cold, too hot, or high-temperature environments will “can” reduce battery life and affect product performance.

D. Do not use it in thunderstorms.

E. Please recharge the battery before use after a long time of non-use.

F. Please use dry soft cloth to clean the headset.

G. If there is water or sweat at the slot, wiping it with a dry cloth, does not affect normal use.

H. Please do not approach sharp or hard objects, easily damage the product.

● RF exposure statement

This equipment complies with the FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

● FCC Warning

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:
(1) This device may not cause harmful interference, and
(2) This device must accept any interference received, including interference that may cause undesired operation.

Note:
This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

— Reorient or relocate the receiving antenna.
— Increase the separation between the equipment and receiver.
— Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
— Consult the dealer or an experienced radio/TV technician for help.

Note 2:
Any changes or modifications to this unit not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

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