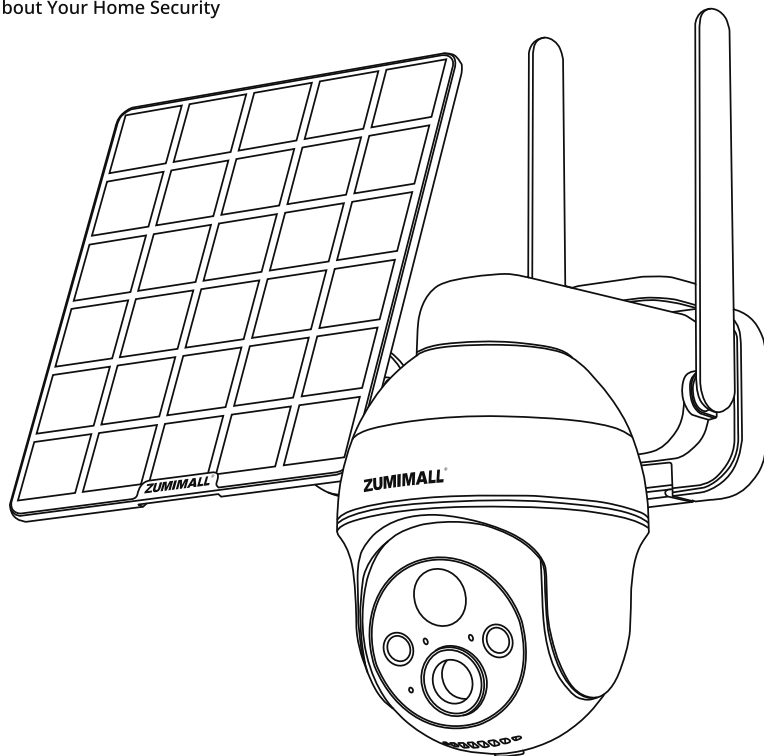


ZUMIMALL®

Get Smarter about Your Home Security



G1K

4G LTE Security Camera QUICK START GUIDE

▲ Brand Story ▼

Leading the Way in Affordable, Advanced Home Security.

From our inception in 2008, Zumimall has been at the forefront of redefining home security. Our philosophy? Combine top-tier specifications with affordability. Our results? Over a million premium, yet affordable smart security products in homes and businesses worldwide.

As one of the global leaders in intelligent security technology, we've always prioritized the consumer's needs. We've crafted a range of products that seamlessly blend into the modern home and business aesthetic while providing unparalleled security.

From suburban areas to urban centers worldwide, our reach spans numerous countries, safeguarding homes and businesses.

But we're not just for homeowners. Businesses, retailers, and diverse industries trust Zumimall to keep their assets and people safe. Our commitment has always been clear: Deliver smart, efficient, and stylish security solutions without breaking the bank.

Choose Zumimall, and be part of the smarter, secure future we're building together.

▲ Warranty Service ▼

Thanks for your shopping and trust.

We have been optimizing our products and improving our lifetime customer service to offer you a better shopping experience. If you have any problems, please feel free to send us an E-mail. We will address your problems within 24 hours. In addition, Your advice and suggestions are always appreciated.

How to Activate the Free 1-year Warranty Extension?

Send us the order number and SN number via email.

Please email us within 30 days of receiving the camera.

Email: Support@zumimall.com

Product Service

Email: Support@zumimall.com

Distributor: Distributor@zumimall.com

More About Us

Web: www.zumimall.com

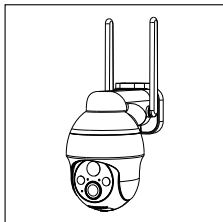
Facebook: www.facebook.com/zumimalloffice

Amazon Store: www.amazon.com/zumimall

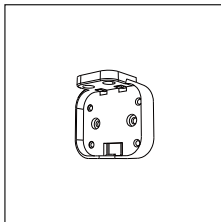
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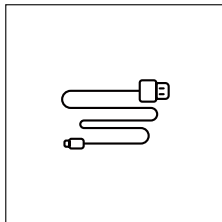
1. Package List - G1K



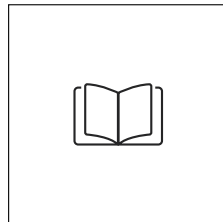
Camera



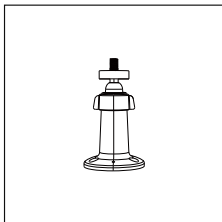
Camera
Bracket



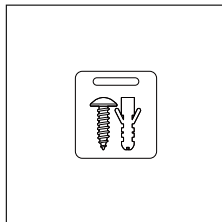
Charging
Cable



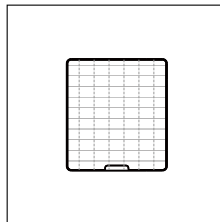
Product
Manual



Solar Panel
Bracket



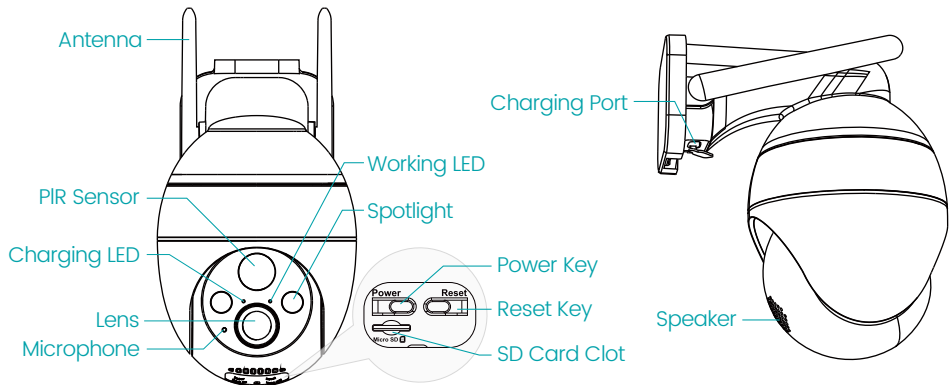
Screw Bag



Solar Panel

NOTE: Micro SD card and power adapter are not included.

2. Product Diagram



Charge Port	Use 5V/2A power supply to charge the camera
Power Key	Press and hold the power button for 5 seconds to turn on the camera
Reset Key	Press and hold RESET for 5 seconds to reset the device
Power Light	Red means charging is in progress Blue means charging is complete
Working Status Light	Red light continuously on: camera network abnormal Red light flashing : waiting for network connection Red and blue lights flash alternately: SIM card recognition failed Blue light flashing slowly: SIM card recognition is successful
PIR Sensor	Can detect moving objects up to 10 meters away

3. Download and Install App

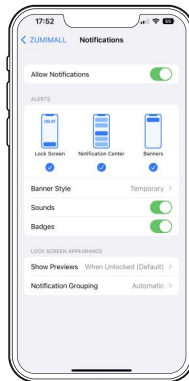
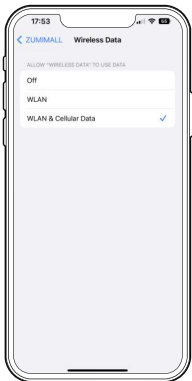
Download ZUMIMALL App from Google Play™ or App Store™. Or scan the QR codes below with your smartphone.

NOTE: Google Play™ is a trademark of Google Inc.
App Store™ is a service mark of Apple Inc.



NOTE:

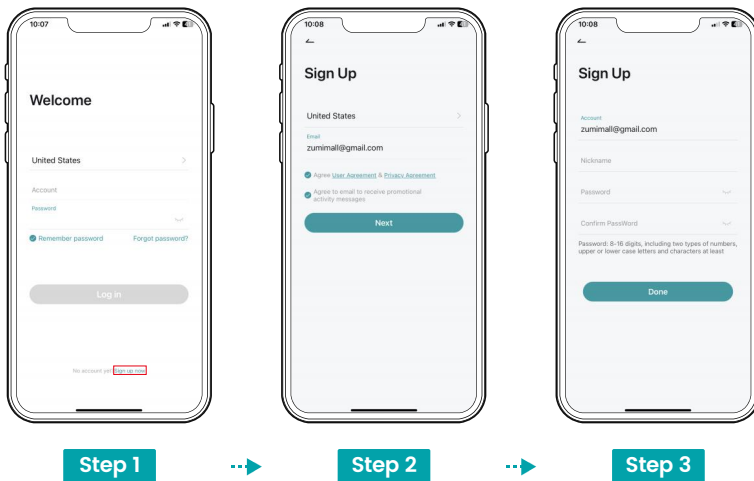
- **For Existing Users:** Please update the app to the latest version (5.5 or above).
- **For New Users:** Please ensure the following permissions are enabled:
 - ① Allow the ZUMIMALL app to access mobile data and Wi-Fi. Otherwise, the camera will not connect.
 - ② Allow the ZUMIMALL app to receive push notifications. Otherwise, your phone will not receive alerts when motion is detected.



4. Accounts Registration

New user needs to sign up ZUMIMALL App with an email address.

Click 'Sign up' to create a New Account and follow the steps to complete registration.

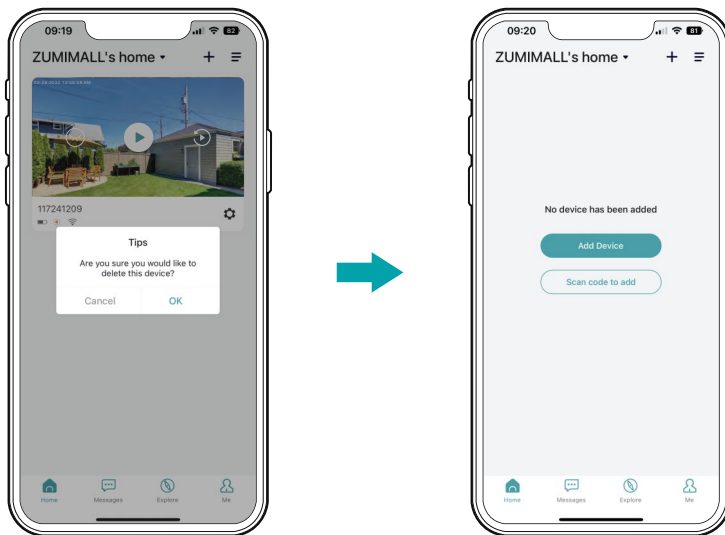


NOTE:

- ① **Agree to Terms:** Review and accept the User Agreement and Privacy Policy before proceeding.
- ② **Use a Valid Email:** Provide the correct email to receive verification codes for password resets.
- ③ **Select Correct Region:** Choose the right region during registration. Cameras can't be shared across accounts in different regions, and your account will only be accessible with the correct country selected during login.
- ④ **US Version Only:** The US version of the camera can only be used within the United States.

5. How to Reset the Camera

- ① Go to the device homepage, select the camera that needs to be reset, and long press it to remove it from the app.
- ② Press the camera's reset button for 5-10 seconds until you hear the 'Boogu' sound.
- ③ Reconnect the camera as a new device.



6. Add Camera to App

■ 6.1 About the SIM Card

This camera comes with a built-in 4G SIM card compatible with major operators like Verizon, T-Mobile, and AT&T in your country. It's a dedicated IoT SIM card designed specifically for this camera.

Advantages:

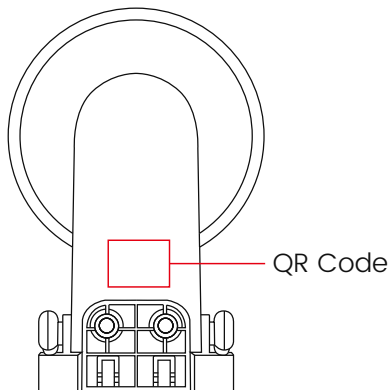
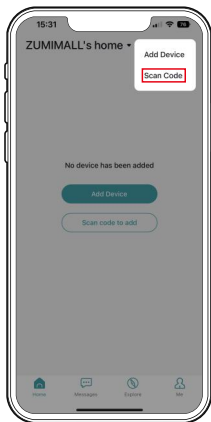
- No need to apply for or purchase an additional SIM card.
- Supports the 4G networks of most major operators, automatically selecting the strongest signal for smooth connectivity.
- Easy 4G data subscription through the mobile app.
- The monthly data plan offers unlimited data, so you never have to worry about running out.

NOTE: This SIM card is exclusively for use with this camera and cannot be removed or used in other devices.

6.2 Adding Methods

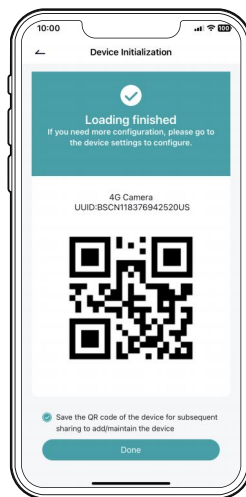
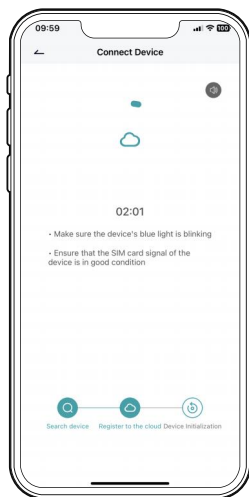
Method 1: Quick Add(Recommend)

- ① Move the camera and smartphone to a location with smooth 4G network and ensure that there is no signal interference around.
- ② Run the ZUMIMALL application and click on 'Scan Code'.
- ③ Find the QR code on the camera casing (on the label paper of the camera), Scan this QR code using a mobile phone lens.

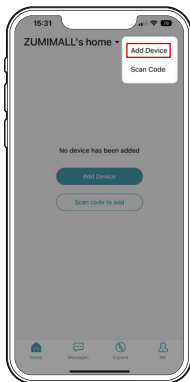


NOTE: The app prompts to turn on the camera. If you have already done so and the camera indicator light is flashing, please ignore it and click Next.

- ④ Observe the indicator light status of the camera.
- Flashing blue, select 'Blue Light Flashing' and proceed to step 5.
 - Flashing red, please continue to wait.
 - Flashing red and blue, click 'Red and blue lights flashing' to check the reason for the failure. We suggest that you reset the camera and reconfigure it, or contact the brand's after-sales email for assistance.
- ⑤ Enter the configuration page, and the camera will start connecting to the smart-phone. After the connection is completed, the application will redirect to the device 'Create' page, where you can edit the camera name and then click 'Finish'.



Method 2: Manual Add



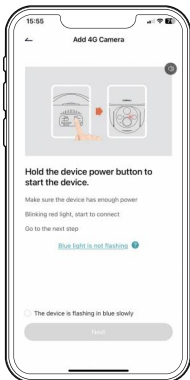
Tap 'Add Device'



Select Camera



Can't Find the QR Code



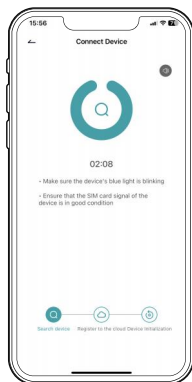
Turn on the Camera



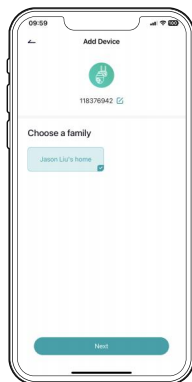
Prepare the Scanning



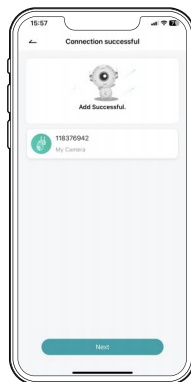
Scan QR Code



Installation Complete at 100%



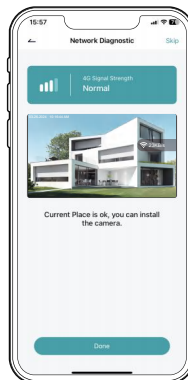
Name the Camera



View Installation Tips



Perform Network Diagnosis



Using the Camera

■ 6.3 Add failed?

Please refer to the following to resolve the issues:

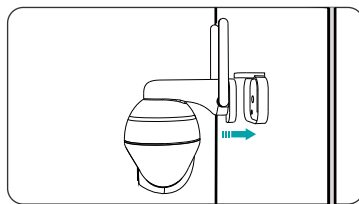
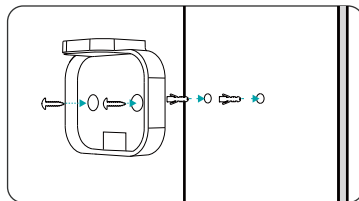
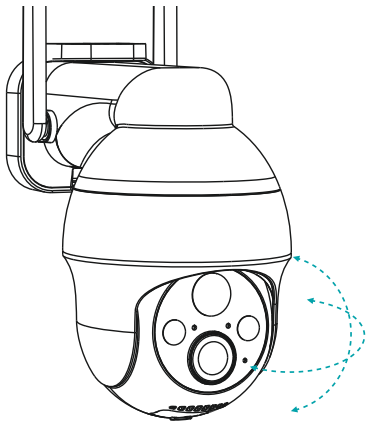
Camera voice	Working light status	Camera status	Solutions
Wait for connection timeout	Indicator light off	If the network is not configured for a long time, the device will automatically sleep	Press and hold the power button to restart the camera and add it again
No LTE signal	Red light keeps flashing	SIM card without cellular data plan or poor 4G network	① The current 4G signal is weak, please ensure that there are no signal interferences around. You can stand the antenna of the camera upright or try moving the camera to another position. ② Check if the data plan for the camera SIM card is available. Please contact the brand's after-sales email and provide the camera's SN number for inquiry.

NOTE: If you try to add a camera several times and still fail, please contact the brand's customer service staff for help.

7. Camera Installation

■ 7.1 Installation Preparation

- ① **Surface Selection:** Choose a clean, smooth, and dry surface for mounting the bracket. Avoid uneven surfaces like wood veneer or plaster walls.
- ② **Bracket Mounting:** Use the provided positioning stickers and screws to securely attach the bracket to the wall.



NOTE:

- **Avoid Strong Lights:** Avoid facing the camera toward strong lights, mirrors, windows, or swimming pools.
- **Minimize Interference:** Keep the camera away from outlets, air conditioner vents, humidifiers, and heat vents.
- **Maintain Distance:** Position the camera at least 1 meter away from other wireless devices (e.g., microwaves, Wi-Fi routers) to prevent interference.
- **To remove the camera from the wall,** press the snap position under the bracket with your finger, and then pull out the camera.

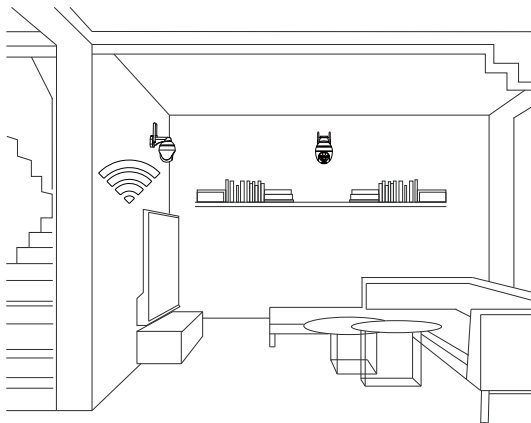
7.2 Mounting Position and Angle

① Location:

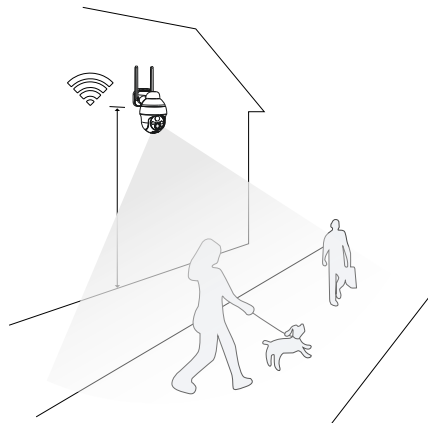
Ensure the camera is unobstructed and within Wi-Fi coverage.

② Mounting:

Select an appropriate position on the wall to mount the camera.



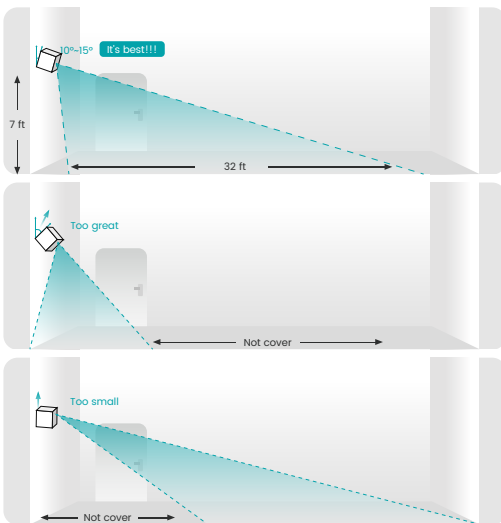
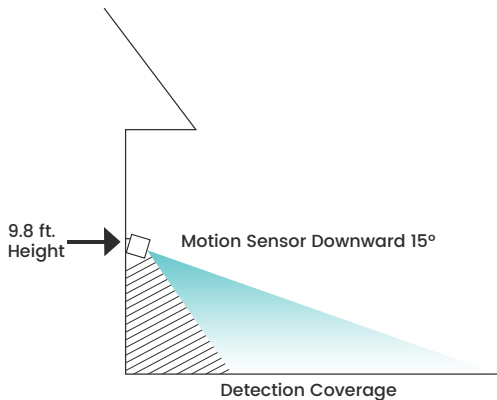
Indoor



Outdoor

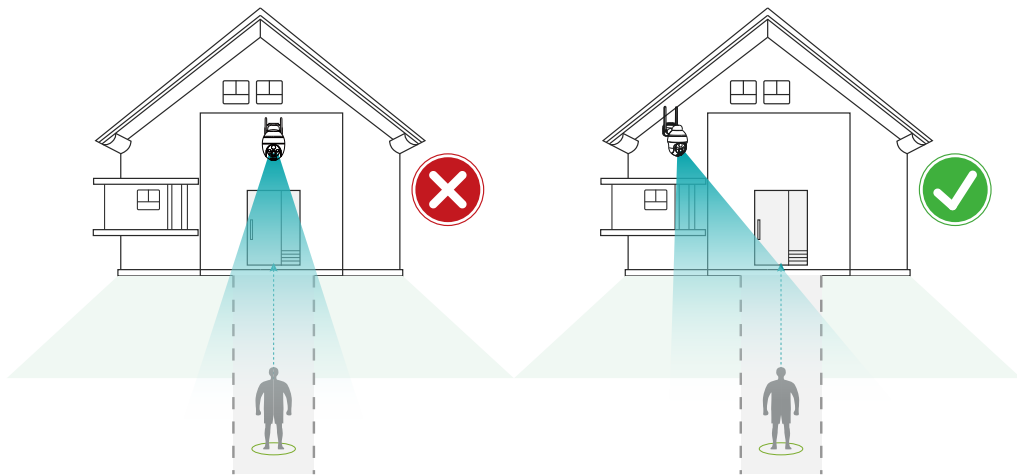
③ Angle for Motion Detection:

- Aim the camera to cover the lower two-thirds of the field of view, which is the most sensitive to motion.
- For close monitoring (e.g., front door), mount the camera 7-10 feet (2-3 meters) high. This helps to focus on closer objects and reduce false alerts from distant movement.
- For distant monitoring (e.g., yard), mount the camera higher to cover the area within the lower two-thirds of the view.



7.3 Best Practices for Motion Detection

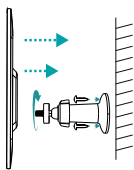
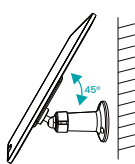
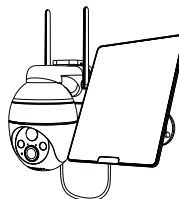
- **Motion Path:** Position the camera so that motion moves side-to-side across its view rather than directly toward or away from it.
- **Detection Range:** Optimal motion detection occurs within 5 to 20 feet (1.5 to 6 meters) from the camera, though it can detect motion up to 33 feet (10 meters).



8. Solar Panel Installation

■ 8.1 Installation Steps

- ① Use Power Drill and two screws to fix the camera bracket on the wall. Align the screw cap of the bracket with the screw hole on the back of the solar panel and rotate it clockwise to fix it.
- ② Adjust the angle of the solar panel according to the actual environment, and ensure that the front of the panel is facing up (45° angle is the best inclination angle).
- ③ Unplug the rubber plug on the surface of the camera charging port, insert the solar panel charging head through the hole on the rubber plug, and then insert it into the camera charging port correctly.
- ④ For better waterproof performance, please cover the charging port completely with the rubber plug.

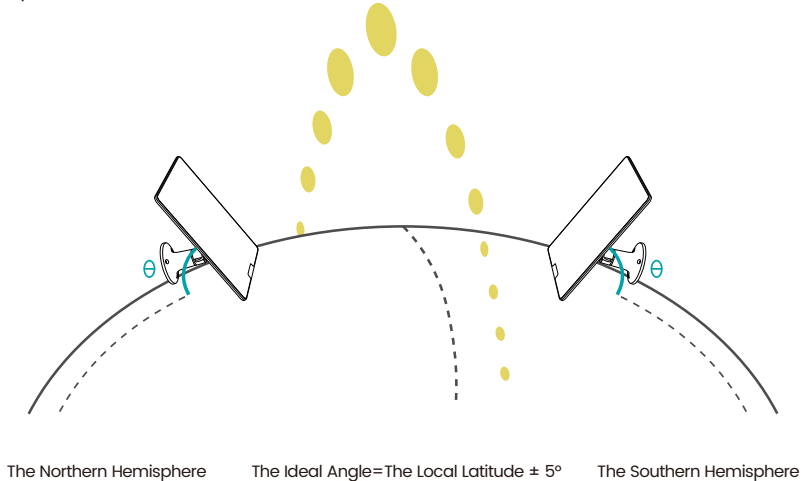
**Step 1****Step 2****Step 3****Step 4**

■ 8.2 Installation Location

- Find a location that receives sunlight for most of the day to ensure maximum exposure.
- The solar panel needs a few hours of direct sunlight to convert solar energy into electricity. The conversion efficiency is affected by weather conditions, seasonal changes, geographic locations, etc.

■ 8.3 Installation Angle

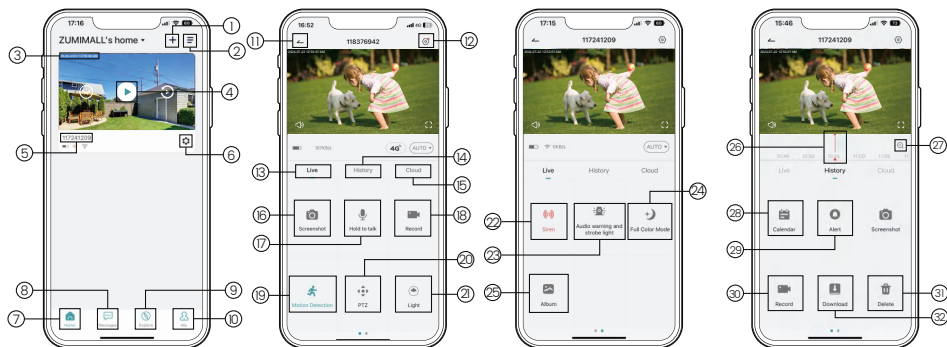
- Ensure the solar panel is angled to receive direct sunlight.
- Avoid installing the solar panel completely horizontally to prevent the accumulation of dust and debris. It is advised to install the solar panel at an angle for optimal sunlight exposure.



■ 8.4 Installation Precautions

- Ensure there is no obstruction blocking the solar panel. The energy harvesting efficiency drops significantly even if a small portion of the solar panel is blocked.
- Wipe the solar panel regularly to remove dust and debris.

9. Device Menu



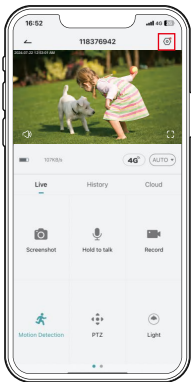
1	Add Device and Scan Code	17	Two-Way Talk
2	More Functions	18	Record to Phone
3	Real Time	19	Motion Detection On/Off
4	Live View Button	20	PTZ
5	Camera Name	21	Light
6	Settings	22	Siren
7	Device Homepage	23	Audio Warning and Strobe Light
8	Messages	24	Full Color Mode
9	Explore	25	Album
10	Personal Homepage	26	Time Bar
11	Quit Live Viewing	27	Adjusting the Timeline
12	Setting Manual	28	Date of History Record
13	View Live	29	Alarm Time Point
14	SD Card History	30	Delete Video Recording
15	Cloud Storage	31	Download Video
16	Screenshot to Phone	32	Delete

10. PIR Motion Detection

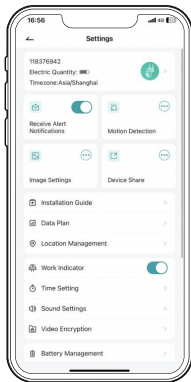
10.1 Motion Detection Alarm Setting

Sensitivity Adjustment:

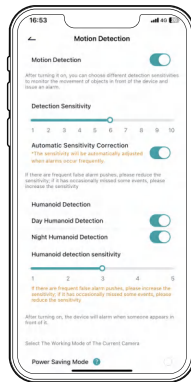
Adjust motion detection sensitivity from 1 to 10. Refer to the image below for settings.



Tap on 'Settings'



Select 'Motion Detection'



Set it up

Sensitivity	Detecting Distance
1~3	3.3~10ft (1~3m)
4~7	13~23ft (4~7m)
8~10	26~33ft (8~10m)

NOTE: Higher sensitivity increases the PIR detection range but may lead to faster battery drain.

You may encounter the following situations:

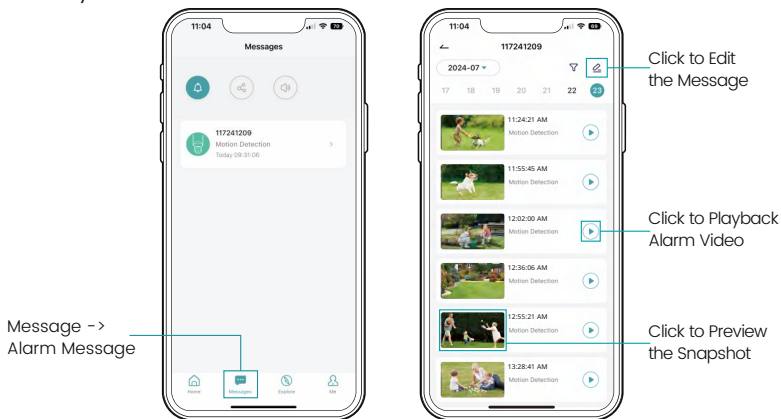
Problems and failures	Solutions
The phone receives frequent alarm messages	① The phone receives frequent alarm messages ② Enable the humanoid detection function ③ Set the alarm area ④ Avoid the camera facing the roadside or crowded places
There are no moving objects in the alarm picture	① Reduce the motion detection sensitivity ② Enable the humanoid detection function
Someone passed by without alarms	① Check whether the message push permission is enabled ② Increase the sensitivity of motion detection ③ Prevent intruders from walking vertically to the camera
Frequent leakage alarms at night	① Make sure the image quality at night is normal ② Turn off 'Night Humanoid Check'
Mobile alarm is not timely, obviously delayed	① Increase the sensitivity of motion detection ② Avoid intruders from walking vertically to the camera ③ Check whether the network of the camera and mobile phone is good

10.2 Alarm Notification

- ① **Recording Type:** This camera does not support continuous 24/7 recording. It activates only when motion is detected.
- ② **System Reactions:**
 - Alarm Notifications: Receive sound alerts via the app.
 - Storage: Pictures and videos are automatically saved to the micro SD card or cloud storage.

10.3 Record/Playback/Delete

- ① **View Records:** On the 'MESSAGES' page, tap 'Alarm Messages' to view all recorded events.
- ② **Playback/Delete:** Use the buttons provided to playback or delete recordings.
- ③ **Save/Share:** Screenshots and manually recorded videos from live, history, or cloud pages are saved in Pictures & Videos. These files can be stored in your phone's album or shared directly.



11. Storage Instructions

① Manual Storage

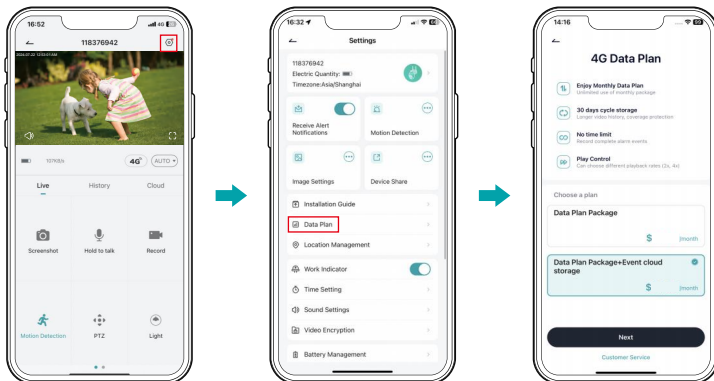
- Go to the live video feed and manually record by clicking the 'Record' button to start or stop.
- Recordings will be stored in your app's album.
- Exiting the live view will automatically stop the recording.

② Memory Card

- The camera supports micro SD cards (not included) up to 128GB.
- It will record continuously and overwrite the oldest recordings when the card is full.

③ Data Plan and Basic Cloud Storage

- Click on the 'Basic Cloud Storage' button, which requires a subscription to use (Basic Cloud Storage and data plans are more favorable when ordered together).
- No code is necessary to activate the cloud storage, it will automatically activate after payment is processed.



NOTE: If you select the wrong cloud plan, please contact us through the app's Help section for assistance.

12. Power Saving Settings

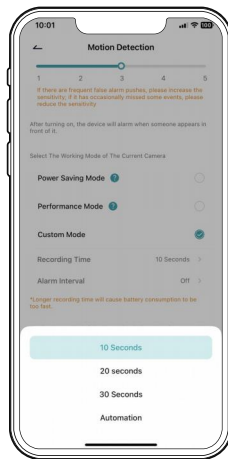
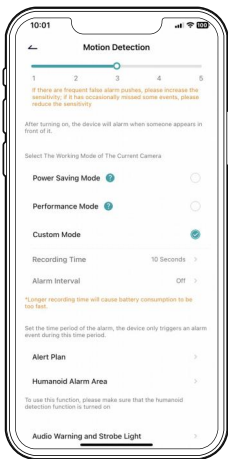
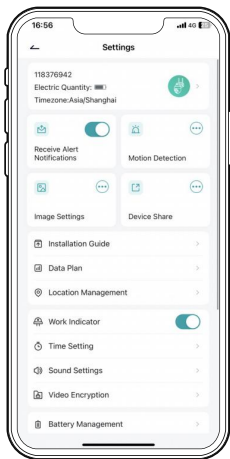
12.1 Alarm Interval

This function helps avoid repeated alarms for the same event. You can set an alarm interval of different lengths. For example, if the interval is set to 5 minutes, and the camera is triggered at 08:00, you will receive an alarm message, but will not receive another alarm notification within the next 5 minutes, even if motion detection continues.

NOTE: This function is off by default. You can enable it as needed.

12.2 Recording Time

You can set different recording lengths. For example, if the recording length is set to 10 seconds, after the camera is triggered, you can view a 10-second alarm video in the history of cloud playback.



■ 12.3 Alarm Plan

You can set a weekly or daily alarm schedule as needed. For example, if the camera's working hours are set from 0:00 to 1:00, the camera will only be triggered and record alarm video during this period.

NOTE: Up to 4 time periods can be set for the alarm schedule.

■ 12.4 Battery Management

Battery Life and Safety Instructions

This camera is not designed for 24/7 operation and 24/7 recording, but designed for recording events which can be viewed remotely.

Reasons for short battery life	Solutions to improve battery life
The PIR sensor is frequently triggered, repeatedly waking up the camera to work.	① Reduce the sensitivity of motion detection. ② Enable the humanoid detection function. ③ Set the alarm area. ④ Avoid the camera facing the roadside or crowded places.
Frequent and long-term remote viewing of videos on mobile phones	Reduce the frequency and time of watching videos remotely
The network is very poor, causing the camera to search the network frequently and automatically	Determine whether the 4G network signal around the camera is poor, avoid objects that interfere with the signal around, and move the camera to a position with better signal

In low temperature and cold weather, battery performance will be reduced and solar charging efficiency will decrease	In cold weather, reduce the sensitivity of motion detection, turn on the humanoid detection function, set the alarm area, and reduce the working time of the camera
Inefficient or no charging of solar panels	① Ensure that the solar panel can receive sufficient sunlight ② Check whether the solar panel is faulty ③ Regularly clean the surface of the panel ④ Check whether the charging port is in poor contact or faulty
Camera consumes power faster than solar charging efficiency	Refer to the solution above

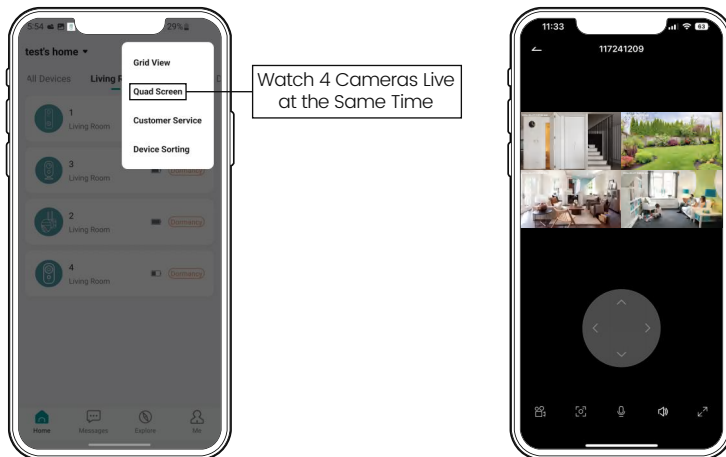
NOTE:

If the above attempts still cannot solve the problem of short battery life, Please contact the brand's after-sales email for assistance.

Battery Safety Instructions:

- If the battery of the camera is about to run out, please remove the camera, take it indoors and use the 5V power adapter to fully charge it, and then install it back.
- Do not violently damage the battery with sharp tools, it may cause battery failure.
- Please keep the camera charging port dry and clean, and protect the charging port with a rubber stopper when fully charged.
- Please use a standard and high-quality 5V power adapter to charge the camera, please do not use a non-5V power adapter to charge the camera.
- Do not charge, use or place the camera near fire and heaters, if the battery emits abnormal conditions such as odor, heat, deformation, etc., please stop charging or use it immediately.

13. Multi-Camera Management



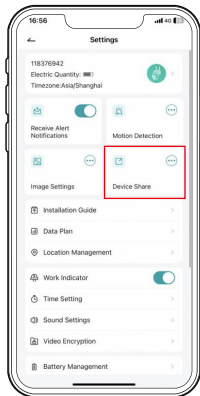
14. Multi-User Sharing

NOTE:

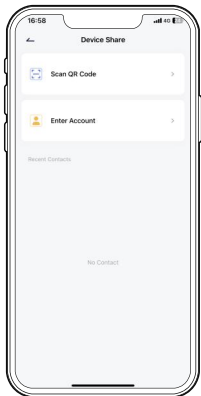
- One App account (A) cannot be logged in on multiple devices simultaneously.
- One camera cannot be connected to multiple App accounts.
- However, a camera can be shared from account A to account B.

Sharing Steps:

- ① B downloads the ZUMIMALL App on their phone and creates a new account. (the country selected during registration must be the same as your choice).
- ② A clicks 'Add' in the App on their phone.
- ③ A scans B's QR code or inputs B's account ID.
- ④ B accepts the share and refreshes the device page.



On the camera's settings page, tap Share



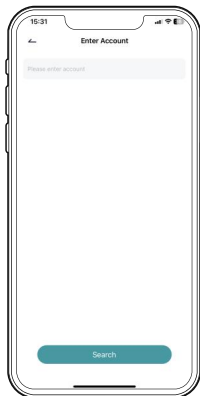
You have two ways to share: QR code and enter your account number



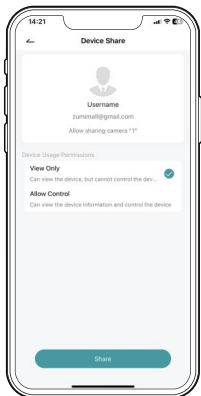
The person being shared clicks on the QR code on the My page



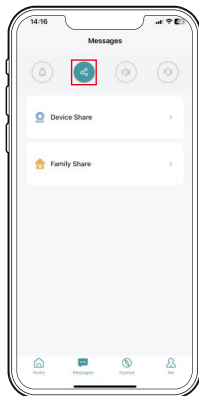
Scan this QR code



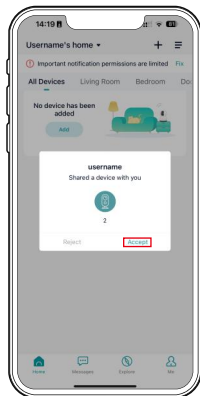
Or enter the account number of the person being shared



Customise the permissions of the person being shared



View Shared Records



Accepting sharing requests

15. Video Management

The camera needs a Micro SD card (not included) to store video files. Insert the Micro SD card into the SD card slot of the camera correctly.

■ 15.1 SD card requirements:

- ① Recommend the use of brand name cards such as San Disk, Samsung, etc.
- ② Support 2-128GB capacity.
- ③ Recommend the use of standard Class 10 SD cards.
- ④ Only FAT32 format is supported (you can select FAT32 to format the SD card after inserting the SD card into the computer).
- ⑤ When the camera detects an intruder, it will automatically save the video file to the SD card.

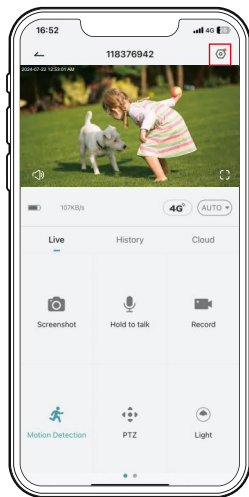
■ 15.2 How to download SD card video to mobile phone or computer?

- ① When playing the historical video in the APP, select the video clip you want to download, and click Download.
- ② After inserting the SD card into the computer or mobile phone, look for the required video files. The video file is in MP4 format, and you can play it directly with the player.

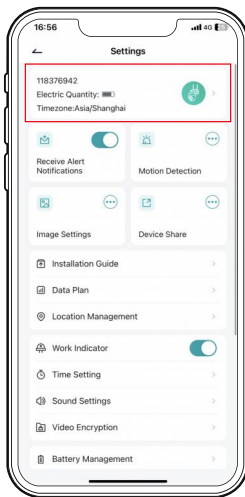
16. How to Find the SN Number?

If you have any other questions, please send us the SN number of your camera and describe the problem you have encountered. We will resolve it as soon as possible.

Email: Support@zumimall.com



Click Settings



Click Device Information



View Virtual ID

17. FAQ

Q1: Can't the camera power on?

A1: It is possible that the camera battery has been depleted.

Please use a 5V power adapter Fully charge the camera and then turn it on again.

Q2: Failed to add camera?

A2: Please go back to page 11 to find solutions, or contact the customer service personnel of the brand for help.

Q3: After three days of initial use, the camera does not work?

A3: The camera only offers free data for three days. After three days, the SIM card will no longer have data. Please subscribe to the data plan in the app in a timely manner.

Q4: The camera suddenly doesn't work?

A4: ① Please check if the 4G network signal around the camera is good to avoid signal interference from the surrounding area.

② Check if the camera battery is fully charged. Please try charging it before turning it on.

③ Check if the data plan for the camera SIM card has expired.

④ Please contact the after-sales email of the brand for assistance!

Q5: Mobile phone unable to receive alarm push messages

A5: ① Check if the message push permission of the app is enabled in the mobile system.

② Restart your phone. For Android phones, please try clearing the system cache.

③ Check if the camera has enabled motion detection function.

④ Check if the network of the camera and phone is good.

⑤ Check if the camera is online and ensure that the data plan of the SIM card is normal.

Q6: Motion detection missed alarm?

A6: ① Increase the motion detection sensitivity of the camera.

② Please install the camera correctly to prevent intruders from walking vertically to the camera. (For the solution, please refer to the text of 'Installing the Camera' in the manual).

③ If you need to detect vehicles or animals, please turn off the 'humanoid detection'.

Q7: Can the camera connect to Wi-Fi?

A7: Wi-Fi is not supported, only 4G network is supported.

Q8: Failed to subscribe to data plan package?

A8: Please check if the payment was successful. Contact the brand's after-sales email for assistance!

Q9: How to cancel the continuous subscription service for data plans?

A9: Select 'Me' -> 'Help' -> 'Paid Subscription' in the app to view the solution.

Q10: Does the camera support my SIM card

A10: Not recommended. This camera comes with a built-in 4G SIM card compatible with major operators like Verizon, T-Mobile, and AT&T in your country. It's a dedicated IoT SIM card designed specifically for this camera.

If you need to use your own SIM card, please contact brand support



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