

Que 1 Is this smartwatch from Timex?  
Ans 1 This smartwatch is from Helix brand which is owned by Timex Group

Que 2 Which app download to this smartwatch?  
Ans 2 Download "Helix Smart" app from playstore or apple app store

Que 3 what all activity modes are in this smartwatch?  
Ans 3 Helix Smart 2.0 comes with 10 activity tracking mode (treadmill, running, walking, basketball, yoga, skipping, badminton, climbing cycling)

Que 4 how long the battery last in single charge  
Ans 4 With active usage the battery last upto 9days of and 15days in standby mode.

Que 5 Can we monitor bp in this watch?  
Ans 5 No, this watch doesn't support blood pressure monitoring.

Que 6 Can we make calls from this watch  
Ans 6 You won't be able to make call but you can receive and reject calls from this watch

Que 7 How do I view my sleep and activity data?  
Ans 7 Sleep, step, calorie and other activity data can be viewed in detail in the "Helix Smart" app which is available on Android and iOS.

Que 8 Can we control camera from this watch  
Ans 8 Yes, you control your camera from this watch

Que 9 Do we get notifications through this watch  
Ans 9 Yes, we will get all the important notifications(Call, Whatsapp, SMS, Facebook etc.,) on the watch screen