

Hot, Cold and Normal Water Dispenser

ABWDVE001, ABWDVE002, ABWDVE003

## 1. Important Safety Instructions



Read these instructions carefully and retain them for future use. If this appliance is passed to a third party, then these instructions must be included.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons including the following:

### **⚠ WARNING Risk of electric shock!**

Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.

### **⚠ CAUTION Risk of burns!**

The appliance heats water to a temperature of approximately 85°C and can cause severe burn. Be cautious when dispensing hot water especially when children are around.

### **⚠ CAUTION Risk of product damage!**

- ▶ Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- ▶ Handle the water bottle carefully during installation.

### **⚠ CAUTION Risk of injury!**

- ▶ The refrigeration system is under high pressure. Do not tamper with it. Contact qualified service personal before disposal.
- ▶ Potential injury from misuse.

- ▶ This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- ▶ Children should be supervised to ensure that they do not play with the appliance.
- ▶ If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- ▶ The appliance is to be supplied through a residual current device (RCD) having a rated residual operating current not exceeding 30 mA.
- ▶ The heating element surface is subject to residual heat after use.
- ▶ Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- ▶ When positioning the appliance, ensure the supply cord is not trapped or damaged.
- ▶ Keep children under close supervision when using the appliance in their proximity.
- ▶ Always operate the appliance on a level, stable, clean and dry surface.
- ▶ Never use a damaged appliance or after it was dropped! Disconnect the appliance from the outlet and contact the retailers service centre for examination and repair.
- ▶ Do not attempt to repair the appliance yourself. In case of malfunction, contact the retailers service centre.
- ▶ To avoid damaging the power cord, do not squash, bend or chafe it on sharp edges. Keep the power cord and appliance away from hot surfaces and open flames.
- ▶ Place the power cord in such a way that unintentional pulling or tripping over it is not possible.
- ▶ If an extension cord is used, its rating needs to be suitable for the power consumed by the appliance.
- ▶ Never turn the appliance upside-down or lean it more than 45°.
- ▶ Do not pull the plug out of the outlet by the power cord. Always pull on the plug itself. Do not wrap the power cord around the appliance.

- ▶ Disconnect the plug from the outlet when not in use and before cleaning.
- ▶ Always switch the appliance off before disconnecting the plug from the outlet.



This appliance is considered to be suitable for use in countries having a tropical climate. It may also be used in other countries.

## 2. Intended Use

- ▶ This appliance is intended for household use only.
- ▶ This appliance is intended to be used in dry indoor areas only.
- ▶ Use bottled pure water. Using hard water may lead to a build up of mineral deposits in the pipes and deteriorate the performance of the appliance and its safety.

## 3. Before First Use

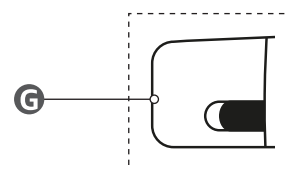
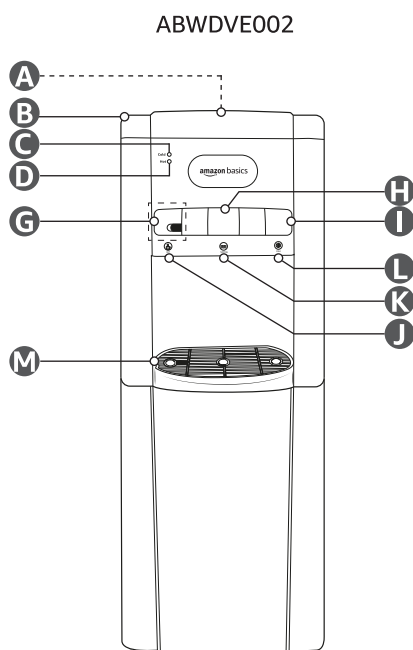
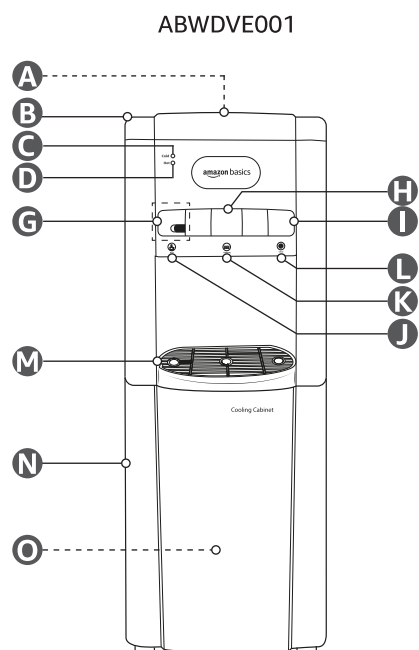
### **⚠ DANGER Risk of suffocation!**

Keep any packaging materials away from children and pets – these materials are a potential source of danger, e.g. suffocation.

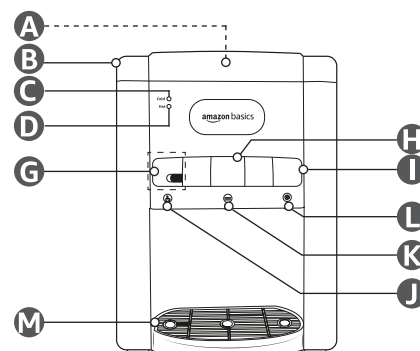
- ▶ Remove all the packing materials.
- ▶ Check the appliance for transport damages.
- ▶ Clean the appliance before first use.
- ▶ Before connecting the appliance to the power supply, check that the power supply voltage and current rating corresponds with the power supply details shown on the appliance rating label.
- ▶ Carefully peel the protective film off the appliance before use.
- ▶ Allow the appliance to stand for 24 hours before switching on.

## 4. Appliance Description

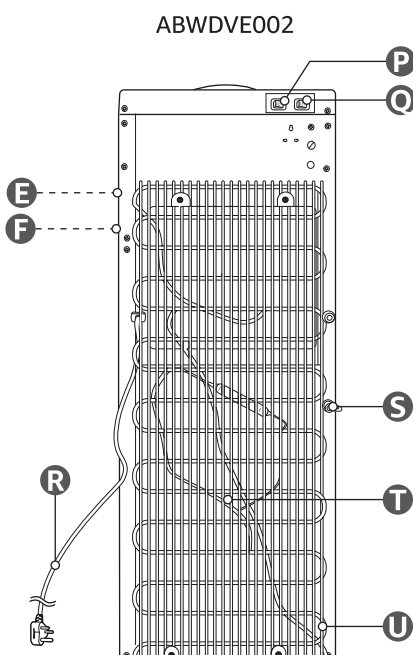
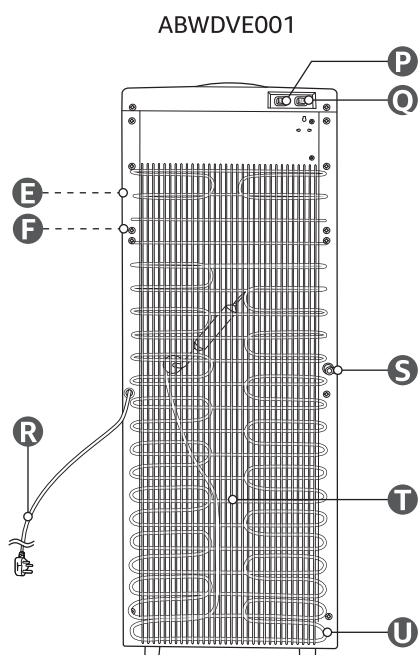
Front view



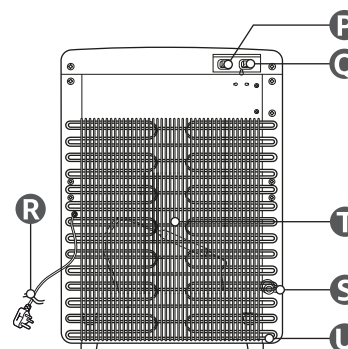
ABWDVE003



Back view



ABWDVE003



- A** Bottle supporter
- B** Top cover
- C** Cooling indicator
- D** Heating indicator
- E** Handle
- F** Air vents
- G** **HOT** water button with child safety lock
- H** **NORMAL** water button
- I** **COLD** water button
- J** Hot water outlet
- K** Normal water outlet

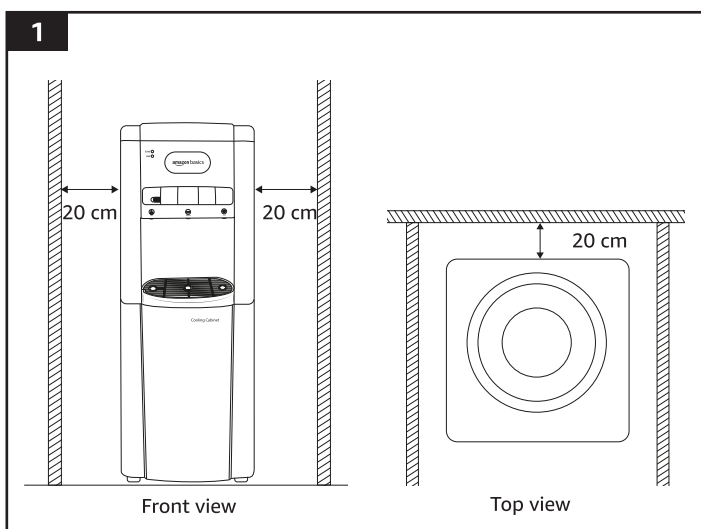
- L** Cold water outlet
- M** Drip tray
- N** Door
- O** Refrigerator compartment
- P** Cooling on/off switch
- Q** Heating on/off switch
- R** Power cord with plug
- S** Water draining outlet
- T** Condenser
- U** Refrigerant circuit

## 5. Placement

### **⚠ DANGER Risk of fire!**

- Do not block the air vents (F) at the back and sides of the appliance or spaces around it. Leaked refrigerant may cause fire and explosion.
- Dust accumulated on the power plug (R) may cause a fire. Choose a location that allows the power plug to be cleaned easily.
- Keep open flames and flame ignition sources away from the appliance.

- Place the appliance away from heat sources (e.g. oven, sunlight).
- Place the appliance on a stable and level surface. Allow space for the door (N) to fully open and close.
- The appliance functions normally in ambient temperatures between +15 °C and +38 °C.
- When choosing a location, the following minimum distances must be kept to ensure a proper ventilation (Fig. 1).



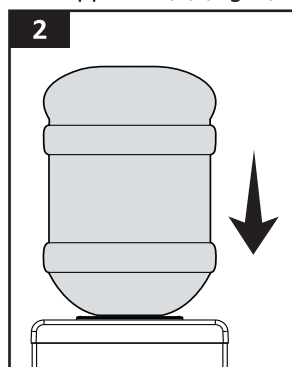
## 6. Operation

### 6.1 Initial set up

**NOTICE** This appliance is suitable for water bottles with a capacity of up to 20 litres.

#### 6.1.1 Installing/replacing the water bottle

- The best way to lift the refill bottle is to keep your back straight and go down in a squatting position:
  - Tilt the bottle to one side and get a hand underneath it and hold it from the brim with the other hand.
  - While keeping your back straight, stand up using your legs.
  - Once done, tilt the bottle onto the dispenser. Not only will you find lifting the bottle a lot easier, it will also prove to be a safer option for your back.
- Remove the plastic cap from the water bottle.
  - Place the water bottle into the bottle supporter (A) (Fig. 2).
  - Allow the water to run through the appliance for 5 minutes.
  - When the water bottle is empty, remove the bottle by pulling it upward.
  - Repeat installation from step 1.
  - After 5 minutes, slide the child safety lock to the left while pressing the **HOT** water button (G) until water comes out from the hot water outlet (J).



- Press the **COLD** water button (I) until water comes out from the cold water outlet (L).
- Press the **NORMAL** water button (H) until water comes out from the normal water outlet (K).

### 6.2 Switching on/off

#### **NOTICE**

- For first time use, follow the steps in the chapter **Initial set up**.
  - It is recommended to use bottled pure water. Using hard water may lead to a build up of mineral deposits in pipes and deteriorate the performance of the appliance and its safety.
- To switch the appliance on, connect the power plug (R) to a suitable socket-outlet.
  - Set the cooling/heating (P/Q) switches to **ON**.
  - Once the water reaches the required temperature, the cooling/heating indicator lights (C) and (D) goes off.
  - To switch the appliance off, set the cooling/heating (P/Q) switches to **OFF**, then disconnect the power plug (R) from the socket-outlet.

#### **NOTICE**

When the appliance is switched off or the power plug (R) is disconnected for any reason (e.g. power outage, cleaning, maintenance), wait at least 3 minutes before switching the appliance back on.

### 6.3 Dispensing cold water

**NOTICE** Water cooling time is 45 - 60 minutes for the first installation and around 10 - 15 minutes for each succeeding use. When the cooling cycle is complete, the cooling indicator light (C) goes off.

- Put a glass/cup on the drip tray (M) and directly below the cold water outlet (L).
- Press the **COLD** water button (I).
- Release the **COLD** water button (I) when the desired amount of water is dispensed.

### 6.4 Dispensing normal water

- Put a glass/cup on the drip tray (M) and directly below the normal water outlet (K).
- Press the **NORMAL** water button (H).
- Release the **NORMAL** water button (H) when the desired amount of water is dispensed.

### 6.5 Dispensing hot water

**NOTICE** Hot water will be ready approximately 10 - 15 minutes after first installation, and once the heating indicator light (D) light goes off.

- Put a glass/cup on the drip tray (M) and directly below the hot water outlet (J).
- Slide the child safety lock to the left while pressing the **HOT** water button (G).
- Release the hot water button (G) when the desired amount of water is dispensed. The child safety lock will automatically return to its original position.

### 6.6 Refrigerating foods (Model: ABWDVE001)

#### **NOTICE**

- The refrigerator door must be closed tightly to ensure the refrigerator compartment (O) stays cool.
- The refrigerator can be used to refrigerate liquids and food items.
- Always allow hot foods to cool down to room temperature before placing inside the refrigerator compartment (O).

- ▶ The door (N) should not be opened until the refrigerator compartment (O) has been cooled down sufficiently. Let the refrigerator compartment (O) cool down for approximately 1 hour before placing in any food or liquids.
- ▶ Leave suitable space between goods to allow sufficient airflow in the refrigerator compartment (O).

## 7. Cleaning and Maintenance

### **⚠ WARNING** Risk of electric shock!




- ▶ To prevent electric shock, switch off the appliance and disconnect the power plug (R) before cleaning.
- ▶ During cleaning do not immerse the electrical parts of the appliance in water or other liquids.

### **NOTICE**

Empty and clean the drip tray (M) daily.

### 7.1 Cleaning

- ▶ To clean the appliance, wipe the appliance body with a soft, slightly damp cloth.
- ▶ Dry the appliance after cleaning.
- ▶ Never use corrosive detergents, wire brushes, abrasive scourers, metal or sharp utensils to clean the appliance.

			
Drip tray (M)	✓	✗	✓

### 7.2 Removing mineral deposits

- ▶ Mineral deposit can build up after a period of use which can affect the operation of the appliance. It is recommended to clean the appliance of any mineral deposits once every 6 months.
- ▶ To remove mineral deposits, complete the following steps:
  1. Set the cooling/heating (P/Q) switches to **OFF**, then disconnect the power plug (R) from the socket-outlet.
  2. Prepare 4 L of cleaning mixture by adding 1 part vinegar with 3 parts water.
  3. Place a bucket/container at the back of the appliance, then remove the cap from the water draining outlet (S) to drain all the water from the appliance.
  4. Replace the cap once all the water has been drained.
  5. Pour the cleaning mixture into the bottle supporter (A).
  6. Connect the power plug (R) to a suitable socket-outlet.
  7. Set the cooling/heating (P/Q) switches to **ON** and wait approximately 30 minutes to allow the cleaning mixture to dissolve any mineral deposits.
  8. Dispense water from all the water outlets (J/K/L), then fill the appliance with clean water and repeat this step 2 or 3 time more.
  9. If necessary, repeat the above step until the water has no aftertaste.

### 7.3 Maintenance

- ▶ Empty and clean the drip tray (M) frequently to avoid potential bad odors.
- ▶ Package and secure properly during transportation. Transport in a vertical position only and do not switch on for 24 hours after transportation.
- ▶ If the appliance has not been used for a long time, disconnect the appliance from the socket-outlet and drain the water. Do not drink the drained water.
- ▶ Any other servicing than mentioned in this manual should be performed by a professional repair centre.

## 8. Troubleshooting

Problem	Possible causes	Solution
The appliance does not switch on.	▶ The power plug (R) not connected properly.	▶ Check if the power plug (R) is connected to the socket-outlet.
	▶ Socket-outlet is not powered.	▶ Use voltage tester to verify if the socket-outlet is powered.
No supply of hot or cold water.	▶ Over consumption of hot or cold water in a short period.	▶ Wait until the cooling/heating indicators (C/D) goes off and try again.
	▶ Empty water bottle.	▶ Replace with a new water bottle.
	▶ Airlock in the water system.	▶ Remove the airlock by opening the water outlets (J/K/L) several times.
	▶ Bottle supporter (A) inlet blocked.	▶ Remove the water bottle and clean inlet, then replace water bottle.
	▶ Cooling/heating switch (P/Q) not switched on.	▶ Set the cooling/heating (P/Q) switches to <b>ON</b> .
Compressor runs excessively.	▶ Poor ventilation behind the appliance.	▶ Place the appliance in a location with at least 20 cm clearance on the back and sides.
Leakage from bottle supporter (A).	▶ Damaged bottle.	▶ Replace it with a new bottle.
Noise during operation.	▶ The appliance has been installed on an uneven surface.	▶ Place the appliance on an even and stable surface.



## 9. Specifications

Model number	ABWDVE001	ABWDVE002	ABWDVE003
Rated voltage	220-240 V~, 50/60 Hz	220-240 V~, 50/60 Hz	220-240 V~, 50/60 Hz
Rated power input	630 W	630 W	630 W
Cold water temperature	<15 °C	<15 °C	<15 °C
Hot water temperature	<90 °C	<90 °C	<90 °C
Cooling capacity	2.5 L/hr	3 L/hr	3 L/hr
Heating capacity	5 L/hr	5 L/hr	5 L/hr
Refrigerant and quantity	R134a, 48 g	R134a, 32 g	R134a, 32 g
Cabinet capacity	20 L	n/a	n/a
Protection class	I	I	I
Net weight	approx. 15.11 kg	approx. 12.16 kg	approx. 10.04 kg
Dimensions (W x H x D)	approx. 36 x 93 x 32 cm	approx. 34 x 93.5 x 32 cm	approx. 36.5 x 49 x 31.5 cm

## 10. Amazon Brand - India E-waste Program



This product does not exceed the maximum limits of hazardous constituents enumerated under the Reduction of Hazardous Substances provisions as per Chapter V (16) (1) of the E-waste (Management) Rules, 2016.

Recycle your old Amazon brand products and help protect the environment.

### Consequences of Improper E-Waste Handling & Recycling:

E-waste when disposed or recycled improperly, can cause severe environmental pollution and adversely affect the human body as they contain excess of toxic chemicals like mercury, polybrominated flame retardants, barium, lithium and PVC. The common process of burning of e-waste in informal e-waste recycling and disposal facilities releases toxic gases into the atmosphere, causing severe air pollution. Besides that, poor recycling and improper disposal of e-waste leads to a lot of pollutants such as heavy metals like cadmium, lead and persistent organic pollutants to be released into the atmosphere, which further pollutes the eco-system and causes health hazards.

Alternately the practice of dumping of e-waste into landfills as followed by the informal e-waste recycling and disposal facilities eventually makes the hazardous and toxic components of e-waste seep into the eco-system including the regional water tables, causing soil pollution and contaminating the water table. Such contamination will affect nearby communities in an adverse manner for much longer time.

Accidental breakage and damage of electronics and e-waste can pose a threat to the environment. As long as the toxic components in electronics are enclosed within the original manufacturer's designed outer-shell of the gadget, they don't pose much of a danger as they have been engineered to contain any such effects. However, accidental breakage or damage of such electronics or e-waste can lead to toxic elements leaking and contaminating their immediate environment. Damage to the environment due to accidental breakage of e-waste is a major concern in informal e-waste disposal and recycling facilities, so consumers need to ensure that their e-waste is being disposed only through authorized recycling points.

### Amazon Brand Recycling Program (India):

Retek Electronics Private Limited ("Retek"), a recycling company, has been authorized to provide e-waste disposal service to all customers who have purchased Amazon brand products. Retek has a PAN-India collection mechanism for collecting e-waste from customers and for further disposal of such e-waste as per the E-Waste (Management & Handling) Rules, 2016 effective October 1, 2016 and amendments therein.

Retek will provide e-waste drop off points and ensure environmentally sound management of electronics that have reached their end-of-life phase. Retek has all the necessary authorizations from the appropriate governmental agencies for their processing facilities. Retek ensures proper recycling and disposal of e-waste, and does not incinerate, send e-waste to landfill or export hazardous e-waste to other countries. This helps us protect the environment from any hazardous consequences, which would be otherwise caused by the inappropriate waste management of e-waste.

To know more about Retek collection points and how to recycle your Amazon brand product - (i) Log on to <https://www.retek.co/recycling> or (ii) Call up Toll Free Number: 1800-212-2426 or (ii) Write to - [info@retек.in](mailto:info@retек.in)

### Instructions of handling the product during and after its use and Do's and Don'ts with respect to handling the product:

#### Do's:

- Always look for information in the product's user's guide for end-of-life equipment handling.
- Ensure that only authorized recyclers handle your electronic products.
- Always call local authorized e-waste collection centers to dispose products that have reached end-of life phase.
- When your used electronic products, batteries or accessories reach the end of their life, always dispose them at your nearest authorized e-waste collection center.
- Wherever possible or as instructed, separate the packaging material according to responsible waste disposal options and sorting for recycling.
- Always ensure any glass surface is protected against breakage.
- Kindly ensure that the product is properly packaged as per instructions before handing it over to the authorized Recycler.

#### Don'ts:

- Do not dismantle your electronic products on your own.
- Do not throw electronics having "Do not Dispose" symbol on the product package in your regular garbage bins along with municipal waste since it will ultimately reach a landfill.
- Do not give e-waste to informal and unorganized sectors like local scrap dealers.

Be a Responsible User. Recycle your E-Waste for a Greener Planet.

## 11. Warranty & Service

1. We grant 1 year warranty on the product commencing from the date of purchase against defects in manufacturing, materials and assembly.
2. Within the warranty period, we will correct any defects in materials or workmanship, either by repairing or replacing the complete appliance, as we may choose, free of charge. This warranty is valid to the original purchaser only.
3. For customer service related queries, please contact us: [1800-419-0416] (available Monday to Saturday from 9:30 AM to 6:00 PM except national holidays). For warranty details, please visit the product page or call customer service number.

**This Warranty excludes, or does not apply or becomes void if:**

1. Damage is caused by improper use, abuse or excessive use outside the intended purpose.
2. Normal wear or use as well as defects that have a negligible effect on the value or operation of the appliance.
3. Repairs or product modifications have been carried out by unauthorized organization or persons and if original Amazon Basics parts are not used.
4. Consequential damages (including but not limited to loss of data or loss of income), nor compensation for activities done by yourself.
5. The proof-of-purchase has been altered in any way or is made illegible.
6. The model number, serial number or production date code on the product has been altered, removed or made illegible.
7. The defect is caused by connecting peripherals, additional equipment or accessories other than those recommended in the user manual.

**amazon basics**

**[amazon.in/basics](https://amazon.in/basics)**