



Technical Support and E-Warranty Certificate [www.vevor.com/support](http://www.vevor.com/support)

**RETRACTABLE HOSE REE**

**(For Plastic Bracket)**

**USER MANUAL**

**MODEL:NW-S20/NW-S25**

We continue to be committed to provide you tools with competitive price.

"Save Half", "Half Price" or any other similar expressions used by us only represents an estimate of savings you might benefit from buying certain tools with us compared to the major top brands and does not necessarily mean to cover all categories of tools offered by us. You are kindly reminded to verify carefully when you are placing an order with us if you are actually saving half in comparison with the top major brands.



**VEVOR®**  
TOUGH TOOLS, HALF PRICE

**RETRACTABLE  
HOSE REEL**

**MODEL:NW-S20/NW-S25**



## **NEED HELP? CONTACT US!**

Have product questions? Need technical support? Please feel free to contact us:  
Technical Support and E-Warranty Certificate [www.vevor.com/support](http://www.vevor.com/support)

This is the original instruction, please read all manual instructions carefully before operating. VEVOR reserves a clear interpretation of our user manual. The appearance of the product shall be subject to the product you received. Please forgive us that we won't inform you again if there are any technology or software updates on our product.

## **SAFETY INSTRUCTIONS**

### **WARNING:**

**Read this material before using this product. Failure to do so can result in serious injury.**

### **Assembly precautions**

1. Assemble only according to these instructions. Improper assembly can create hazards.
2. Wear ANSI-approved safety goggles and heavy-duty work gloves during assembly.
3. Keep the assembly area clean and well-lit.
4. Keep bystanders out of the area during assembly.
5. Do not assemble if tired or when under the influence of alcohol, drugs or medication.
6. The product capabilities apply to properly and completely assembled products only.
7. Assemble on a flat, level, hard and smooth surface capable of safely supporting the Retractable Hose Reel.
8. For additional information regarding the parts listed in the following pages, please refer to the Assembly Diagram of this manual. Unwrap and separate all parts in a clean work area.

### **Use precautions**

1. DO NOT SIT OR STAND ON THIS ITEM.
2. This product is not a toy. Do not allow children to play with or near this item.
3. Do not exceed specified weight capacities.
4. Use only on a flat, level, hard, and smooth surface that can safely support a fully loaded Retractable hose reel.
5. Use as intended only.
6. Inspect before every use; do not use if parts are loose or damaged.

### **SAVE THIS MANUAL**

## Introduction

• For your information, please read these installation instructions before using your Retractable Hose Reel. Please keep all instructions and refer to them when necessary.

**⚠ Do not leave the tap on—turn tap off after use and release excess pressure before retracting back into housing.**

## Overview

- |                               |                          |
|-------------------------------|--------------------------|
| a. Mounting Tube              | b. Hexagonal Coach Bolts |
| c. Wall Plugs                 | d. 180° Wall Bracket     |
| e. Garden Hose                | f. Tap-to-Reel Hose      |
| g. Multi-Function Spray Gun   | h. Housing               |
| i. Copper Male Hose Connector | j. copper joint for US   |
| k. Stopper                    |                          |



## Spare part



Wall plugs + Hexagonal Coach bolts  
+ seal ring



9 function spray gun



Mounting Tube



plastic bracket

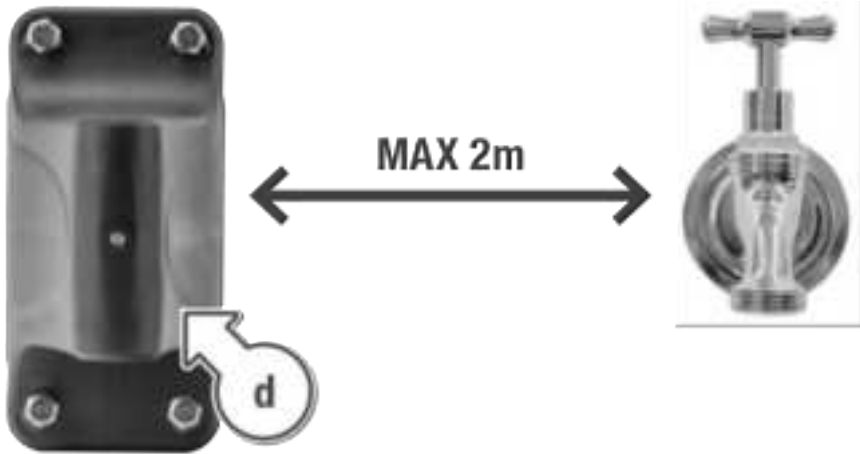


Do not dismantle the Hose Reel for additional spare parts. Other internal metal parts can cause injury if tampered with. These parts are not available for replacement.

## Installation

Your Retractable Hose Reel should be installed nearest to your chosen water source for convenience of use.

1. Check the TAP-TO-REEL HOSE can reach your tap prior to installing the WALL BRACKET.



2. Take the WALL BRACKET and place it against either a wall or wooden post.
3. Mark inside the centre of each of the bracket holes to prepare for drilling.

**i** If you are attaching your Hose Reel to a wooden post, you will not need the WALL PLUGS as the COACH BOLTS can screw directly into wood.

4. Use the table below to select the correct drill bit for your Hose Reel.

**i** If using plugs that were not included with your Hose Reel, drill slightly undersize as masonry materials all have different properties which will ensure the wall plugs have a secure fit.

It is very important to use the correct size drill bit, to ensure a secure fit to the wall bracket before installing the Retractable Hose Reel.

5. When ready, drill all four holes, then hammer the WALL PLUGS gently into your wall (if attaching to a wall).

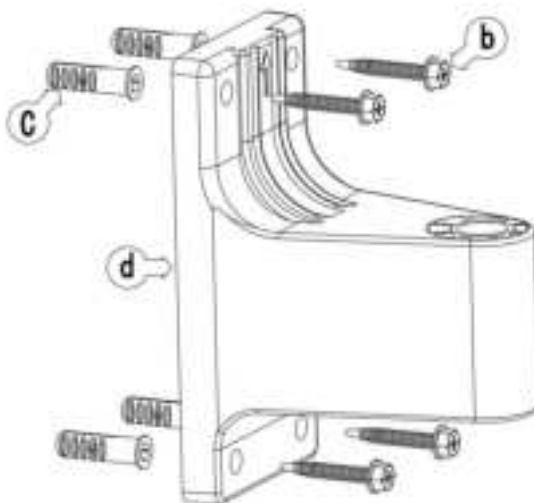


Hole for Plastic Wall Bracket

PLUG		$\phi 12.0\text{mm}$
MASONRY DRILL		$\phi 12.0\text{mm}$
WOOD DRILL		$\phi 7.0\text{mm}$
BOLT		$\phi 8.0\text{mm}$



6. Place the WALL BRACKET in position over the four WALL PLUGS and screw each HEXAGONAL COACH BOLT into your wall or wooden post.
7. Screw in each HEXAGONAL COACH BOLT until all four have a secure hold on the bracket against the surface.

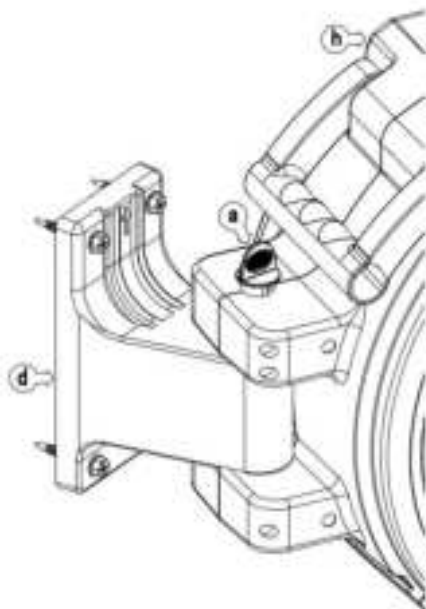


8. Take your Retractable Hose Reel, and remove the MOUNTING TUBE from the Hose Reel and slot it over the WALL BRACKET. Align the holes in the HOUSING with the holes in the WALL BRACKET

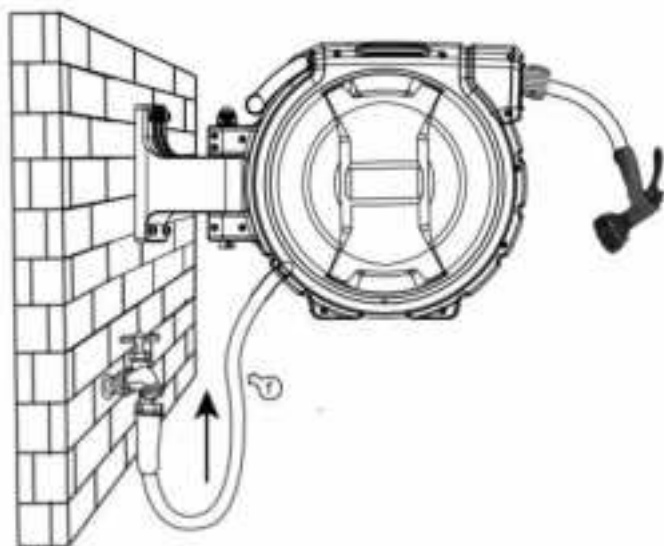


10. Insert the MOUNTING TUBE back into the holes on the WALL

BRACKET and HOUSING.



11. Connect your TAP-TO-REEL HOSE to your garden tap.



## Product parameter

Retractable Hose Reel		
Model	NW-S20	NW-S25
Hose Length	65ft	85ft
Hose Outside Diameter	φ15mm ( 1/2")	φ15mm ( 1/2")
Reel Hose Length	6ft	6ft
Tap to Reel Hose	3/4" copper joint	3/4" copper joint
Material of Wall Bracket	Plastic	Plastic
Max Working Pressure	150psi	150psi
Rotation Angle	180°	180°
Multi Function Gun	9 Functions	9 Functions

## Care and Troubleshooting

### How far can I pull out the GARDEN HOSE?

You will find an indication sticker 1 meter before the maximum length.



**Do not pull the hose past this point.**



## How do I properly retract the GARDEN HOSE?

When walking the GARDEN HOSE back to the HOUSING, turn off the tap, press the lever on the watering gun to release the water pressure in the hose. This makes the retraction of the GARDEN HOSE a lot easier and prolongs the life of your Hose Reel.




## Why is my fully extended GARDEN HOSE not retracting?


If the GARDEN HOSE retraction wheel is stuck and the GARDEN HOSE is fully extended, the wheel still has moved past this point. Grip the GARDEN HOSE close to the guide hole and gently pull.


The retraction wheel will give you enough movement to unlock itself before you slowly allow the auto retraction wheel to wind the GARDEN HOSE back into the unit.

## WARNINGS

 Do not leave the water turned on with the hose under pressure when not in use.

 Always turn the water off and draw the water from the hose after use.

 Do not attempt to pull the hose reel apart.

 Do not pull the GARDEN HOSE to start retraction and let go of the hose. Always guide the GARDEN HOSE back to the housing.

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