

# Quick Start Guide and Terms & Conditions

Read this document before operating the device

**SAMSUNG**  
Galaxy A13 5G

Printed in Korea  
GH68-54097A

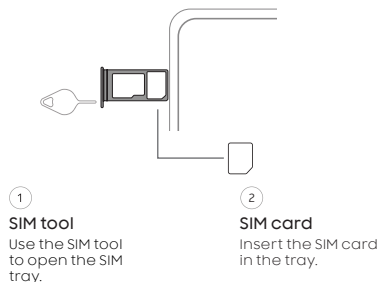
## Your device



Use only Samsung-approved chargers and cables. Damage caused by use of accessories not approved by Samsung is not covered by warranty.

## Get connected

### Insert the SIM card



Follow the setup screens and transfer content to your new device



## Do more

### Scan the code

using your old device for more information on how to switch



or visit  
[kaywa.me/switchtogalaxy](https://kaywa.me/switchtogalaxy)

Find the user manual on your device



### Get help

[samsung.com/us/support](https://samsung.com/us/support)  
[youtube.com/samsungcare](https://youtube.com/samsungcare)  
[samsung.com/us/support/simulators](https://samsung.com/us/support/simulators)

**5G:** Not all devices, signals, or uses are compatible; check device specs. Check with your carrier for your 5G coverage area, access, & network management details.

### Approved firmware versions

This device will only operate with firmware versions that have been approved for use by your wireless carrier and the device manufacturer. If unauthorized firmware is placed on the device it might not function properly.

### Information about safeguarding devices

We encourage customers to take appropriate measures to secure their devices and invite them to take advantage of the features available on this device to help secure it from theft and/or other unauthorized access and use. This device has a locking function (e.g., user-defined codes or patterns) that can serve as a first line of defense against unauthorized use or access to stored information. Preloaded security applications that allow customers to track or locate misplaced devices can be found on several devices. Lost or stolen devices should be immediately reported to your wireless carrier so that proper measures can be taken to protect accounts. For additional information, visit your wireless carrier's Privacy Policy.

## Terms & Conditions

Read this document before operating the mobile device, accessories, or software (defined collectively and individually as the "Product") and keep it for future reference. This document contains important Terms and Conditions. Electronic acceptance, opening the packaging, use, or retention of the Product constitutes acceptance of these Terms and Conditions.

You can obtain a copy of the complete Terms and Conditions of Samsung Standard One-year Limited Warranty by contacting Samsung at the address or phone number provided in this document.

Arbitration Agreement - This Product is subject to a binding Arbitration Agreement between you and SAMSUNG ELECTRONICS AMERICA, INC. ("Samsung"). You can opt out within 30 calendar days of purchase: email [optout@sea.samsung.com](mailto:optout@sea.samsung.com) or calling 1-800-SAMSUNG (726-7864) and providing the applicable information.

The Arbitration Agreement, Standard One-year Limited Warranty, End User License Agreement (EULA), and additional Health, Safety

and Device care information, including:

- Device Temperature
- Samsung Knox security platform
- Maintaining Dust and Water Resistance (IP rating)
- Location, Navigation, GPS and AGPS
- Wireless Emergency Alerts (WEA)

are available at:

English:  
[www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile)

Spanish:  
[www.samsung.com/us/support/legal/mobile-sp](http://www.samsung.com/us/support/legal/mobile-sp)

This information is also on the device:

**Settings** > **About phone** or **About device** or **About tablet** > **Legal information** > **Samsung legal** or, search for “Legal”.

You can view the Federal Communications Commission (FCC) certification, if applicable, by opening **Settings** > **About phone** or **About device** or **About tablet** > **Status** or **Status information**

## Diagnostic software

This device may be equipped with diagnostic software reporting usage and performance information used to assess, deliver and improve network quality and the overall device experience to wireless customers. Please refer to your service provider's terms and conditions or privacy policy for more information.

## Specific Absorption Rate (SAR) certification information

For information visit:

- [www.fcc.gov/general/radio-frequency-safety-0](http://www.fcc.gov/general/radio-frequency-safety-0)
- [www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones](http://www.fcc.gov/encyclopedia/specific-absorption-rate-sar-cellular-telephones)
- [www.samsung.com/sar](http://www.samsung.com/sar)

## Exposure to Radio Frequency (RF) signals

For information, visit [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) then select **Health and Safety Information** > **Exposure to Radio Frequency (RF) signals**

## Samsung mobile products and recycling

**WARNING!** Never dispose of batteries in a fire because they may explode. Do not disassemble, crush, puncture, heat, burn or reuse batteries. For more information, visit: [www.samsung.com/recycling](http://www.samsung.com/recycling) or call 1-800-SAMSUNG.

## FCC Part 15 Information and Notices

This device complies with part 15 of the FCC Rules. Operation is subject to conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

## FCC Hearing Aid Compatibility (HAC) regulations for wireless devices

The FCC established requirements for devices to be compatible with hearing aids and other hearing devices. For more information, visit [www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones](http://www.fcc.gov/consumers/guides/hearing-aid-compatibility-wireline-and-wireless-telephones)

## HAC for newer technologies

This device has been tested and rated for use with hearing aids for some of the wireless technologies that it uses. However, there may be some newer wireless technologies used in this device that have not been tested yet for use with hearing aids. It is important to try the different features of this device thoroughly and in different locations, using your hearing aid or cochlear implant, to determine if you hear any interfering noise. Consult your service provider or the manufacturer of this device for information on hearing aid compatibility. If you have questions about return or exchange policies, consult your service provider or device retailer.

## Emergency calls

Emergency calls may not be possible on all wireless mobile device networks or when certain network services and/or mobile device features are in use. Check with local service providers. If certain features are in use (e.g. call blocking) you may first need to deactivate those features before you can make an emergency call.

## Smart practices while driving

Samsung is committed to both promoting responsible driving and giving drivers tools to address distractions. For more information, visit [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) then select **Health and Safety Information** > **Smart practices while driving**

## Responsible listening

**CAUTION!** Avoid potential hearing loss by not exposing yourself to loud sounds for a prolonged period of time. For more information, visit [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) then select **Health and Safety Information** > **Responsible listening**

## Pacemaker and implantable medical devices

**CAUTION!** Persons who have implantable medical devices should consult their health care provider before using mobile electronic devices. For more information, visit [www.samsung.com/us/support/legal/mobile](http://www.samsung.com/us/support/legal/mobile) then select **Health and Safety Information** > **Pacemaker and implantable medical devices**

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