



Model: YY2963

The term "product" in this document refers to the unit or its accessories.

Do not install the product in a confined space, such as a bookcase or built-in cabinet.

Do not expose the batteries (battery pack or batteries installed) to excessive heat, such as sunshine, fire or the like, for a long time. Do not subject the batteries to extreme low temperature conditions that may result in overheating and thermal runaway. Do not dismantle, open, or shred secondary batteries.

In the event of a secondary battery leaking, do not allow the liquid to come in contact with the skin or eyes. If contact has been made, wash the affected area with copious amounts of water and seek medical advice. Secondary batteries need to be charged before use. Always refer to the manufacturer's instructions or product manual for proper charging instructions.

After extended periods of storage, it may be necessary to charge and discharge the secondary batteries several times to obtain maximum performance.

Dispose of properly.

Reduction in the Use of Hazardous Substances in Electrical & Electronic Equipment (Applicable in Republic of India)

This product and its components, consumables, parts or spares comply with the hazardous substances restriction of India's E-Waste (Management) Rules. The maximum allowable concentrations of the restricted substances are 0.1% by weight in homogenous materials for Lead, Mercury, Hexavalent Chromium, Polybrominated Biphenyls (PBB) and Polybrominated Diphenyl Ethers (PBDE), and 0.01% by weight in homogenous materials for Cadmium, except for the exemptions specified in Schedule II of the aforesaid Rules.

High volume may adversely affect your hearing.

Do not use the unit while walking, driving, or cycling. Doing so may cause traffic accidents.

Do not use in hazardous areas unless the surrounding sound can be heard.

If water or foreign matter enters the unit, it may result in fire or electric shock. If water or foreign matter enters the unit, stop use immediately and consult your nearest Sony dealer. In particular, be careful in the following cases.

- When using the unit near a sink or liquid container  
Be careful that the unit does not fall into a sink or container filled with water.
- When using the unit in the rain or snow, or in humid locations

For details on the effects of contact with the human body from the mobile phone or other wireless devices connected to the unit, refer to the instruction manual of the wireless device.

If the earbud tips are not securely attached, they may fall off and remain inside the ear during use. Make sure that the earbud tips are securely attached before use.

Never insert the USB plug when the unit or charging cable is wet. If the USB plug is inserted while the unit or charging cable is wet, a short circuit may occur due to liquid (tap water, seawater, soft drink, etc.) or foreign matter on the unit or charging cable, and cause abnormal heat generation or malfunction.

This product has magnet(s) which may interfere with pacemakers, programmable shunt valves for hydrocephalus treatment, or other medical devices. Do not place this product close to persons who use such medical devices. Consult your doctor before using this product if you use any such medical device.

This product has magnet(s). Swallowing magnet(s) could cause serious harm, such as choking hazard or intestinal injuries. If magnets (or a magnet) were swallowed, consult a doctor immediately. Keep this product away from children or other supervised individuals to prevent accidental ingestion.

There is a danger that this unit or its small parts may be swallowed. After use, store the unit in the charging case and store in a location out of reach of small children.

#### Note about static electricity

If you use the unit when the air is dry, you may experience discomfort due to static electricity accumulated on your body. This is not a malfunction of the unit. You can reduce the effect by wearing clothes made of natural materials that do not easily generate static electricity.



## Precautions

The two-dimensional code or the URL on the cover will help you access the help guide that describes useful notes or procedures in details.

### On water resistant of the unit

- The charging case is not water resistant.
- Unless the unit is used correctly, water may get into the unit and cause fire, electrocution, or malfunctions.  
Note the following cautions carefully and use the unit correctly.

### To maintain water resistant performance

Carefully note the precautions below to ensure proper use of the unit.

- Do not splash water forcibly into the sound output holes.
- Do not drop the unit into water, and do not use underwater.
- Do not allow the unit to remain wet in a cold environment, as the water may freeze. To prevent malfunction, make sure to wipe off any water after use.
- Do not place the unit in water or use it in a humid place such as a bathroom.
- Do not drop the unit or expose it to mechanical shock. Doing so may deform or damage the unit, resulting in deterioration of water resistance performance.

### On BLUETOOTH® communications

- Microwaves emitting from a Bluetooth device may affect the operation of electronic medical devices. Turn off this unit and other Bluetooth devices in the following locations, as it may cause an accident:
  - in hospitals, near priority seating in trains, locations where inflammable gas is present, near automatic doors, or near fire alarms.

### On charging the unit

- Observe the following precautions. Failure to do so may cause fire, burns, injury, or electric shock.
  - Do not attach metallic objects (such as stickers made of materials containing metal) to the wireless charger or the unit.
  - When using wireless charging, remove the cover attached to the charging case, and do not place metallic objects (such as straps or clips containing metal) on the wireless charger.
  - If something unusual occurs during wireless charging, such as unusual odor, unusual sound, smoke, overheating, or deformation, carefully and safely remove the unit from the wireless charger.
- When you have medical electric devices such as pacemakers or defibrillators implanted, consult your doctor before using the wireless charging pad. Radio waves may affect the operations of the medical electric devices.
- Be sure to use the supplied USB Type-C cable.

### Notes on wearing the unit

- After use, remove the headphones slowly.
- Because the earbud tips achieve a tight seal in the ears, forcibly pressing them in or quickly pulling them out can result in eardrum damage.  
When wearing the earbud tips, the speaker diaphragm may produce a click sound. This is not a malfunction.

### On the earbud tips (Noise isolation earbud tips)

- Earbud tips are fitted within the ear, so there is an increased risk of irritation of the ear canal. If you experience any discomfort, discontinue use.
- Earbud tips are consumables and may deteriorate or break after long-term use and storage. If the tips deteriorate or become damaged, the audio performance such as sound quality and noise canceling will become compromised. Replace them regularly.  
Also, if an earbud tip becomes damaged, such as cracking, peeling, chipping, or mesh becomes torn, the earbud tip or part of it may remain in your ear and cause injury or illness. If you see any damage, be sure to replace the tip.
- Avoid washing with water, wet wipes, and the use of organic solvents such as alcohol, as these can cause premature deterioration.

### Other notes

- If you experience discomfort while using the unit, stop using it immediately.
- If you have any questions or problems concerning this unit that are not covered in this manual, please consult your nearest Sony dealer.

### Location of the serial number label

- the bottom of the charging case

## Specifications

### Headset

#### Power source:

DC 3.85 V: Built-in lithium-ion rechargeable battery  
DC 5 V: When charged using USB

#### Operating temperature:

0 °C to 40 °C

#### Rated power for charging case:

Input: DC 5 V

Output: DC 5 V / 230 mA (L), DC 5 V / 230 mA (R)

#### Rated power consumption:

1.4 W (Headset), 3 W (Charging case)

#### Mass:

Approx. 5.9 g × 2 (Headset (including earbud tips (M)))

Approx. 39 g (Charging case)

#### Included items:

Wireless Noise Canceling Stereo Headset (1)  
USB Type-C® cable (USB-A to USB-C®) (approx. 20 cm) (1)  
Noise isolation earbud tips (SS (2), S (2), M (2), L (2))  
Charging case (1)  
Documents (1 set)

### Communication specification

#### Communication system:

Bluetooth Specification version 5.3

#### Output:

Bluetooth Specification Power Class 1

#### Frequency band:

2.4 GHz band (2.400 GHz - 2.483 5 GHz)

Design and specifications are subject to change without notice.

### System requirements for battery charge using USB

#### USB AC adaptor

A commercially available USB AC adaptor capable of supplying an output current of 0.5 A (500 mA) or more .

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