

Questions?
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Jabra Evolve 65



Jabra GN
ESTABLISHED 1982

User manual

Headset
Advisor

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MADE IN CHINA

MODEL: HSC018W/END040W

FCC ID: BCE-HSC018W/BCE-END040W

IC: 2386C-HSC018W/2386C-END040W



Declaration of Conformity can be found on
www.jabra.com/doc

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Headset
Advisor

1. Welcome

Thank you for using the Jabra Evolve 65. We hope you will enjoy it!

Jabra Evolve 65 features

- Connects to PC via Jabra Link 370 bluetooth adapter or USB cable
- Connects to mobile devices via Bluetooth
- Integrated busylight
- Discreet microphone boom-arm that integrates into the headband when not on calls
- Superior music and voice capabilities
- Hi-Fi Sound

2. Jabra Evolve 65 overview

2.1 Stereo variant



2.2 Mono variant



2.3 Included accessories (stereo and mono)



Carry pouch



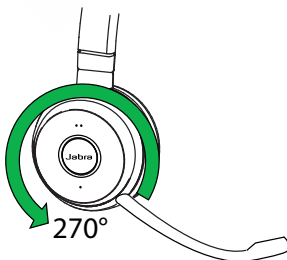
USB cable

3. How to wear



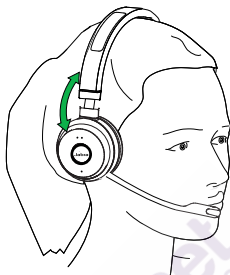
3.1 Left or right wearing style

The Jabra Evolve 65 can be worn on the left or right by flipping the microphone to the other side (270° limit).



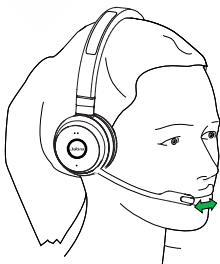
3.2 Adjust the headband

Adjust the headband to find the most comfortable fit.

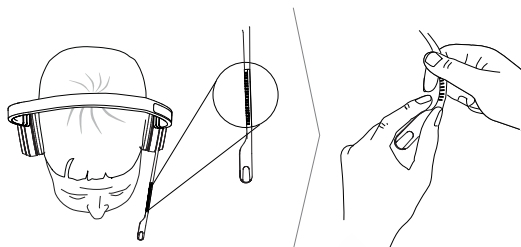


3.3 Position the microphone

It is recommended to position the microphone close to your mouth (0.5 inches).

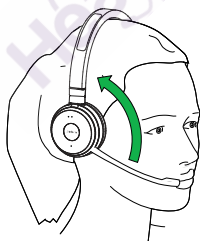


The microphone is bendable for personal preference.



3.4 Storing the microphone

When listening to music or outdoors, the microphone can be magnetically stored in the headband groove.

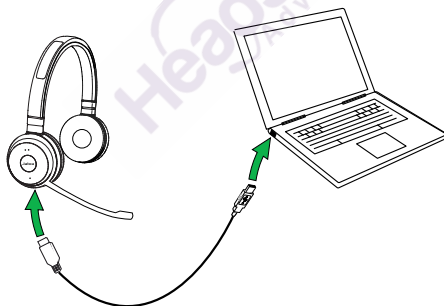


4. How to charge the battery

The headset battery will charge when connected to a PC using a USB cable, or when using any USB charger supplied with your mobile device.

The headset can still be used for calls while charging using a USB cable connected to a PC.

It takes approx. 3 hours to charge the battery.



4.1 Sleep mode

When the headset is powered on, but not being used, it will automatically enter sleep mode after 15 minutes to conserve battery. To manually exit sleep mode, press any button on the headset.

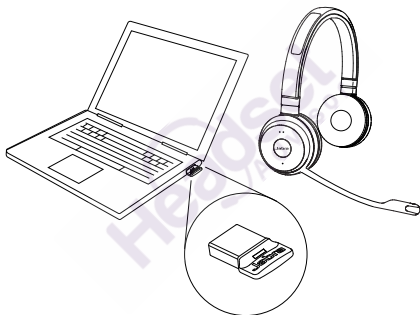
After 24 hours of sleep mode, the headset will power down completely. To power the headset back on, slide the **On/off/connect** switch from **On** to **Off**, and then back to **On**.

Sleep mode is enabled by default, and can be disabled using Jabra Direct.

5. How to connect

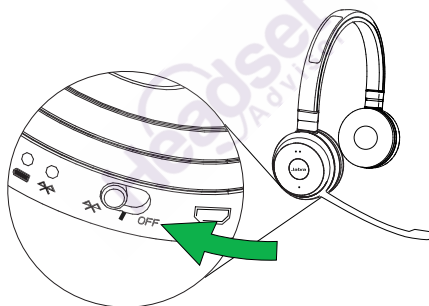
5.1 Connect to PC (using jabra Link 370)

1. Ensure the headset is switched on.
2. Plug the Jabra Link 370 dongle into a USB port on your PC. The headset and Jabra Link 370 are already pre-connected.



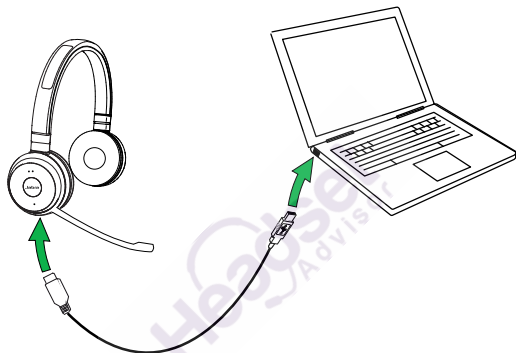
5.2 Connect to mobile device (using Bluetooth)

1. Wear the headset.
2. Hold (3 secs) the **On/off/connect** switch in the connect position until you hear the voice guided instructions. The Bluetooth indicator will flash blue.
3. Follow the voice guided instructions to connect.



5.3 Connect to PC (using USB cable)

1. Ensure the headset is switched on.
2. Plug the headset into a USB port on your PC using the supplied USB cable.



6. How to use



6.1 Everyday use

	Function	Action
	Headset on/off	Slide the On/off/connect switch
	Answer/end call	Tap the Multi-function button
	Open Microsoft Teams notification*	Tap the Multi-function button
	Reject call	Double-tap the Multi-function button
	Battery and connection status	Tap the Multi-function button when not on a call
	Enable/disable Voice prompts	Press and hold the Multi-function button while turning on the headset
	Adjust volume	Tap the Volume up or Volume down button
	Manual busylight on/off	Simultaneously tap the Volume up and Volume down buttons
	Enable/disable Busylight function	Simultaneously press and hold (3 secs) the Volume up and Volume down buttons

*Requires Microsoft Teams headset variant



Mute/unmute
microphone

Press and hold (2 secs) the
Volume down button

6.2 Multiple call handling

The headset can accept and handle multiple calls at the same time.

Function	Action
End current call and answer incoming call	Tap the Multi-function button
Switch between held call and active call	Press and hold (2 secs) the Multi-function button
Put current call on hold and answer incoming call	Press and hold (2 secs) the Multi-function button
Reject incoming call, when on a call	Double-tap the Multi-function button



6.3 Busylight

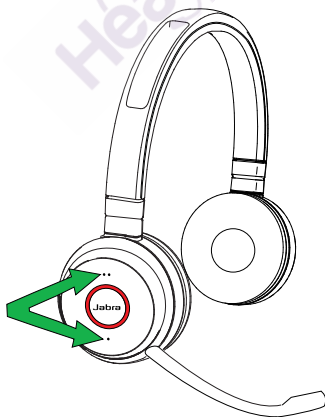
The busylight indicator on the headset can be turned on to let others know that you are busy.

MANUALLY TURN BUSYLIGHT ON/OFF

To manually turn the busylight on/off, tap both the **Volume up** and **Volume down** buttons at the same time.

ENABLE/DISABLE BUSYLIGHT FUNCTION

To enable/disable the busylight function, press and hold (3 secs) both the **Volume up** and **Volume down** buttons at the same time.



7. Software and firmware

7.1 Jabra Direct

Jabra Direct is computer software designed to support, manage and enable optimal functionality for Jabra devices.

Download the latest free version from jabra.com/direct

7.2 Update firmware

Firmware updates improve performance or add new functionality to Jabra devices.

1. Connect the Jabra Evolve 65 to a computer.
2. Use Jabra Direct to check for the latest firmware updates.

8. Support

8.1 FAQ

View the FAQs on Jabra.com/evolve65

8.2 How to care for your headset

- Always store the headset with the power off and safely protected.
- Avoid storage at extreme temperatures (above 55°C/131°F or below -10°C/14°F). This can shorten battery life and may adversely affect the headset.

9. Technical specifications

Jabra Evolve 65 headset	Specification
Headset weight:	Mono headset: 79 g Stereo headset: 111 g
Headset dimensions:	Mono headset: L 154.4 mm x W 58.6 mm x H 170.4 mm Stereo headset: L 155.5 mm x W 58.6 mm x H 170.5 mm
Microphones:	Noise cancelling microphone
Speaker:	28 mm Dynamic PureSound speakers (Hi-Fi)
Speaker maximum input power:	10 mW
Speaker frequency range:	70 hz - 20 kHz
Operating temperature:	-10°C to 55°C (14°F to 131°F)
Storage temperature:	-20°C to 25°C (-4°F to 77°F)

BLUETOOTH ADAPTER (JABRA LINK 370)	SPECIFICATION
PC connection:	USB 2.0
Bluetooth version:	4.2
Bluetooth range:	Up to 30m (100 feet), Class 1
Bluetooth profiles:	A2DP (v1.2), Hands free profile (v1.6)
Simultaneous Bluetooth connections:	1
Bluetooth audio bandwidth	HD voice (wideband), A2DP
Visual indicators:	Multicolor LED

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