Qolsys IQ4 NS - Keypad User Guide

The Qolsys IQ4 NS supports multiple different wireless keypads.

Using IQ Remotes

The IQ Remote is a touchscreen keypad that can be installed using the IQ Installer Interface. For more information about installing an IQ Remote, see either:

- IQ Remote Secondary Tablet - Installation Guide (Wi-Fi)
- IQ Remote PowerG Secondary Tablet - Installation Guide (PowerG or Wi-Fi)

From an IQ Remote, the user can:

- View system status
- Use Emergency Panic options
- Arm/disarm
- Access common IQ Remote Settings (e.g., Battery, Wi-Fi, Bluetooth, Volume, Brightness, Language)
- Access *Advanced Settings* using the master code (e.g., manage user codes, perform system tests, power cycle the system)
- View/dismiss messages

For more information about using IQ Remotes, see Qolsys IQ4 NS - User Guide.

Using LCD keypads

The Qolsys IQ4 NS is compatible with the following LCD keypads:

- HS2LCD minimum version 1.2, up to 16
- HS2LCDP minimum version 1.2, up to 16
- HS2LCDRFx minimum version 1.35, up to 16
- HS2LCDRFPx minimum version 1.35, up to 16
- HS2LCDWFx minimum version 1.37, up to 5
- HS2LCDWFPx minimum version 1.37, up to 5
- HS2LCDWFPVx minimum version 1.37, up to 5

The preceding LCD keypads are certified to UL/ULC standards. Only models operating in 912-919 MHz are UL/ULC listed.

Note: HS2LCD keypad models must be used for UL/ULC listed Residential Fire applications. Press

For more information about using LCD keypads, contact the panel manufacturer.

Remotely find the firmware version of a keypad

The firmware version of a keypad can be found remotely using the Partner Portal or MobileTech app.

To find the firmware version of a keypad using the Partner Portal: ⌃

1. Log into the Partner Portal.
2. Find the customer account.
3. Click **Equipment**.
4. Click **Sensors**.
5. In *Sensor Management*, click **Advanced Sensor Settings**.
6. Using the *Filter by* dropdown menu, select the keypad to view its firmware version.
7. In the *Corbus Module Version* setting, the keypad firmware version displays.

To find the firmware version of a keypad using the MobileTech app: ⌃

1. Log into the MobileTech app.
2. Find the customer account.
3. Tap **Equipment**.
4. Tap **Sensors**.
5. In *Sensor Management*, click **Advanced Sensor Settings**.
6. Using the *Filter by* dropdown menu, select the keypad to view its firmware version.
7. In the *Corbus Module Version* setting, the keypad firmware version displays.

Basic panel operation - Keypad Indicators

The Ready light (green check on the right of the main screen) must be on in order to arm the system. If this is not the case, ensure all protected doors and windows are secure or bypassed.

- Away Arming – Hold down the **AWAY** button for 2 seconds or enter a valid user code and leave premises using a door programmed as Delay.
- Stay Arming – Requires zone definitions (05 – Interior Stay/Away, 06, Delay Stay/Away or 32 Instant Stay/Away). Hold down the **STAY** button for 2 seconds or enter a valid user code and stay within the premises.
- Night Arming – You must have night zone type programmed into the panel. Night arming can be performed using the Customer Website and app when arming the system Stay, or press **[*][1]** at the panel when Armed to Stay to switch the Arming status to Arm Night.

Important: Night arming only shows if the panel has sensors learned in as zone group 12 for night arming.

- Disarming – Upon entering via a Delay programmed door, disarm by entering a valid user code at the panel, present a proximity tag, or use a wireless key.