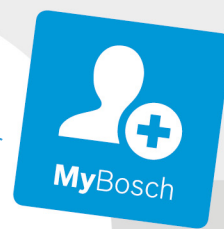




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Gas hob

PNH6B6B90A

This cooktop is approved for use with Natural Gas and Universal LPG.
Leave these instructions with the owner.

USER INSTRUCTIONS
INSTALLATION INSTRUCTIONS
MAINTENANCE INSTRUCTIONS

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Additional information on products, accessories, replacement parts and services can be found at **www.bosch-home.com** and in the online shop **www.bosch-eshop.com**

Intended use

Read these instructions carefully. You will only be able to use your appliance safely and effectively when you have read them. These operating and installation instructions should be retained, and passed onto the buyer if the appliance is sold.

Removal of transit protection

Packaging materials of the product are manufactured from recyclable materials. Do not dispose of the packaging materials together with the domestic or other wastes. Take them to the packaging material collection points designated by the local Authorities.

The manufacturer is exempt from all responsibility if the requirements of this manual are not complied with.

The images shown in these instructions are for guidance only.

Do not remove the appliance from its protective packaging until it is installed in the unit. Do not switch on the appliance if it is damaged in any way. Contact our Technical Assistance Service.

Before installing your new hob, ensure that it is being installed according to the installation instructions.

This appliance is not suitable for use in a marine craft, caravan or mobile home.

This appliance must only be used in well ventilated places. It must not be connected to a combustion product removal device.

This appliance is not intended for operation with an external clock timer or a remote control.

This appliance has been designed for home use only, not for commercial or professional use. This appliance is only intended for cooking purposes, not as a heating system. The warranty will only be valid if the appliance is used for the purpose for which it was designed.

This appliance is intended for use up to a maximum height of 2000 metres above sea level.

Do not use lids or hob guards for children which are not recommended by the hob manufacturer. They may cause accidents such as those due to the overheating, ignition or detachment of fragments of materials.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety. Children should be supervised to ensure that they do not play with the appliance.

All operations relating to installation, connection, regulation and conversion to other gas types must be performed by an authorised technician, respecting all applicable regulations, standards and the specifications of the local gas and electricity suppliers. Special attention shall be paid to ventilation regulations.

This appliance leaves the factory set to the gas type that is indicated on the specifications plate. If this needs to be changed, please consult the assembly instructions. It is recommended you contact the Technical Assistance Service to change to another gas type.

Before installing, you need to check that local distribution conditions are compatible with the appliance's adjustment indicated on the specifications plate (gas type and pressure, power, voltage).

Before you begin, turn off the appliance's electricity and gas supply.

The supply cable must be attached to the unit to prevent it from touching hot parts of the oven or hob.

Appliances with electrical supply must be earthed.

Cabinets installed above the gas cooktop must have a minimum clearance of 650 mm (24").

The gas pressure regulator supplied with the appliance must be installed in line with the gas pipe. (N.G. only).

For pressure testing in excess of 3.5 kPa (1/2 psig) the appliance and its individual shutoff valve must be disconnected from the gas supply piping system.

Important. When using a very large pot, leave a gap of at least 50 mm (2") to avoid damaging any parts in bench top wood, plastic or other non-heat resistant materials. Never leave oil or hot fat unattended.

DO NOT USE IN FREEZING CONDITIONS.

Important safety information

DO NOT MODIFY THIS APPLIANCE.

DO NOT USE OR STORE FLAMMABLE MATERIALS IN THE APPLIANCE STORAGE DRAWER OR NEAR THE APPLIANCE.

DO NOT SPRAY AEROSOLS IN THE VICINITY OF THIS APPLIANCE WHILE IT IS IN OPERATION.

DO NOT USE THIS APPLIANCE AS A SPACE HEATER.

If the information in this manual is not followed exactly, a fire or explosion may result causing property damage, personal injury or death.

Warning – Risk of deflagration!

Accumulation of unburned gas in an enclosed area carries a risk of deflagration. Do not subject the appliance to draughts. These might blow out the burners. Carefully read the instructions and warnings on the operation of gas burners.

Warning – Risk of poisoning!

The kitchen will become hot and humid and combustion products produced when this gas appliance is used. Make sure the kitchen is well ventilated, particularly when the hob is in operation: either keep the natural ventilation apertures open, or install a ventilation system (extractor hood). Intense prolonged use of the appliance may require additional or more effective ventilation: open a window or increase the power of the ventilation system.

Warning – Risk of burns!

- The burners and their immediate vicinity get very hot. Never touch the hot surfaces. Keep children under 8 years old well away from this appliance.
- If the liquefied gas bottle is not upright, liquefied propane/butane can enter the appliance. Intense darting flames may therefore escape from the burners. Components may become damaged and start to leak over time so that gas escapes uncontrollably. Both can cause burns. Always use liquefied gas bottles in an upright position.
- Grids become very hot during use, take care not to make contact with the grids.

⚠ Warning – Risk of fire!

- The cooking process must be supervised. A short cooking process must be supervised without interruption.
- The burners get very hot. Do not rest inflammable objects on the hob. Do not store objects on the hob.
- Do not store or use corrosive chemicals, products which produce fumes, inflammable materials or non-food products below or near this domestic appliance.
- Fat or oil which is overheated can catch fire easily. Never leave fat or oil to heat up unattended. If oil or fats do catch fire, never use water to put the fire out. Put the fire out by covering the pan with a lid and switch off the hotplate.

⚠ Warning – Risk of injury!

- Cracks or fractures in the glass plate are dangerous. Shut immediately off all burners and any electrical heating element. Unplug the appliance from the mains or switch off the circuit breaker in the fuse box. Shut off the gas supply. Do not touch the appliance surface. Never switch on a faulty appliance. Contact the after-sales service.
- Sudden changes in temperature may cause breakage of the glass. While using your hob, prevent any draughts and do not spill any cold liquids on it.
- Pans which are damaged, are not the right size, hang over the edge of the hob or are not positioned correctly can cause serious injuries. Follow the advice and warnings provided relating to the cooking pans.
- Incorrect repairs are dangerous. Repairs may only be carried out, and damaged power and gas lines replaced, by an after-sales engineer trained by us. If the appliance is faulty, unplug the mains plug or switch off the fuse in the fuse box. Shut off the gas supply. Contact the after-sales service.
- If a control knob is too stiff to turn or it is loose, it must not be used. Contact our after-sales service immediately to have the control knob repaired or replaced.

⚠ Warning – Risk of electric shock!

- Do not clean the appliance using steam cleaners.
- Cracks or fractures in the glass plate could cause electric shocks. Switch off the circuit breaker in the fuse box. Contact the after-sales service.

What to do if you smell gas

- Do not try to light the appliance.
- Do not touch any electrical switch; do not use any phone in your building.
- Immediately call your gas supplier from a neighbour's phone. Follow the gas supplier's instructions.
- If you cannot reach your gas supplier, call the fire department.

Installation and service must be performed by an authorised person.

Installation and connection

Statutory requirements

This installation must conform with the following:

- Manufacturer's Installation instructions
- Local Gas Fitting Regulations
- Municipal Building Codes
- Refer to AS/NZS 5601.1 for Gas Installations
- S.A.A. Wiring Code
- Local Electrical Regulations
- Any other statutory regulations

Preparing to install

Refer to AS/NZS 5601.1 for piping size details. These built-in cooktops are intended to be inserted in a benchtop cutout.

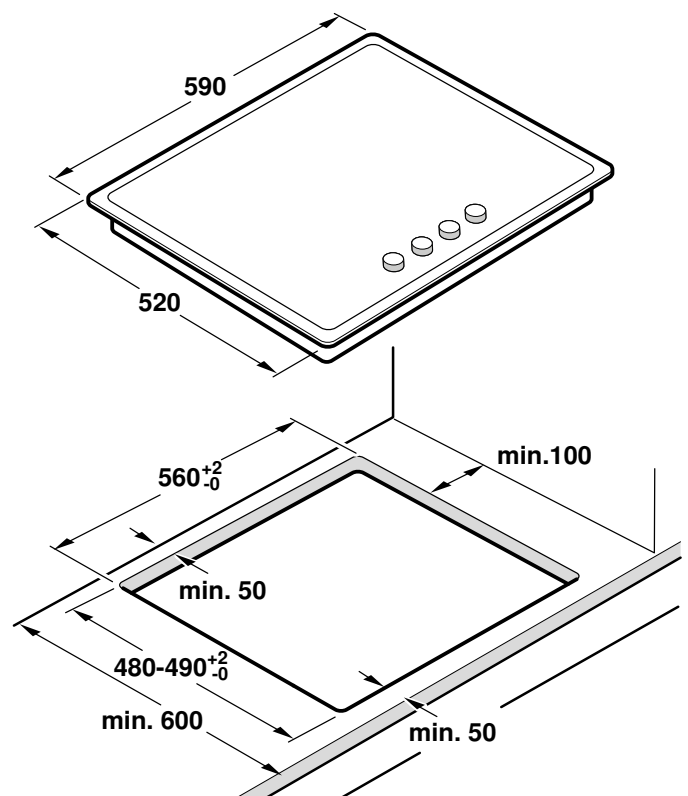
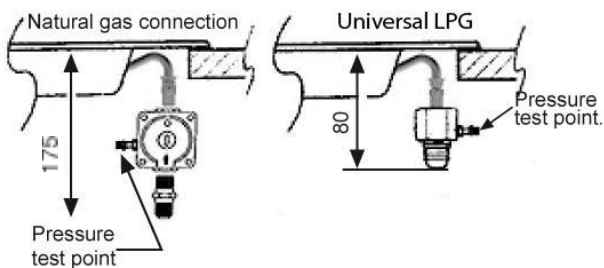
Do not stick the cooktop onto the worktop with silicone.

Only an officially authorised technician should connect the appliance.

Before you begin, turn off the gas and electricity supply.

Before connecting the unit, check whether the local connection conditions (type of gas) are compatible with the unit's setting. Observe any special conditions imposed by local suppliers (utilities). The specifications of this cooktop are stated on the data label located on the bottom of the cooktop base.

A duplicate data label is supplied for adhesion to an accessible location near the hotplate if the data label on the base of the hotplate cannot be accessed when the hotplate is installed.

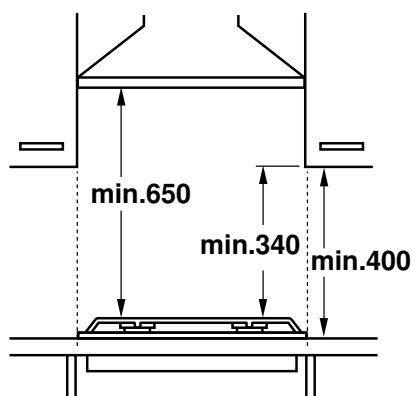


Clearances

A range hood fitted above the top must be installed according to the installation instructions for the range hood. A minimum distance of 650 mm is required for a range hood and 750 mm for an exhaust fan.

Any adjoining wall surface situated within 200 mm from the edge of any hob burner must be a suitable non-combustible material for a height of 150 mm for the entire length of the hob. Any combustible construction above the hotplate must be at least 650 mm above the top of the burner and no construction shall be within 340 mm above the top of the burner.

Height of the pan support above the bench top surface: up to 60 mm.

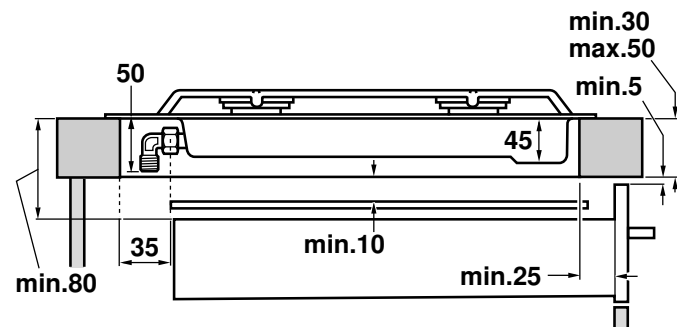


A minimum depth of 50 mm from the top of the worktop surface must be provided for the appliance.

If the base of the hotplate can be touched, a protecting shield must be fitted.

- The shield must be at least 10 mm from the lowest part of the hotplate and must be capable of withstanding the appliance temperatures. Minimum thickness of benchtop is 30 mm.
- The shield material must be mdf or similar with minimum thickness of 12 mm.
- The shield overall dimensions must be 560 mm wide x 480 mm deep.
- Provide cut-out in right hand rear of shield of 80 mm wide x 80 mm deep to provide for gas regulator / LP connection fitting.

After installation of the shield the clearance around the top and sides of shield will allow adequate ventilation. Ensure the side and top clearances are not obstructed.



If an oven is positioned below the cooktop the barrier does not need to be fitted, but a space of 35 mm must be maintained between the underside of the cooktop and the top of the oven.

Installation of cooktop into the kitchen bench

Side clearances: If the distance measured from the periphery of the nearest burner to any vertical surface is less than 200 mm, the surface shall be protected in accordance with clauses 6.10.1.2 of AS/NZS 5601.1.

Make an appropriate size cut in the work surface.

Seal all work surfaces made of wood with special sealer/glue to protect it against moisture damage.

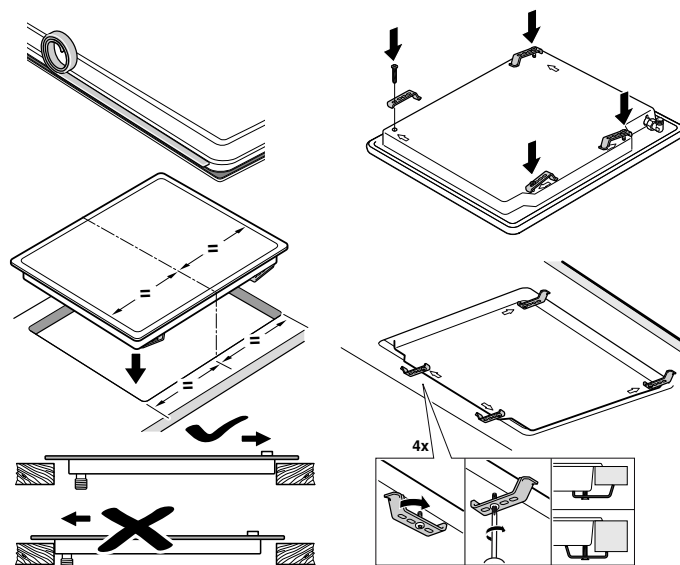
Note: Wear protective gloves to fit the hob.

Depending on the model, the adhesive seal may be factory-fitted. If this is the case, it should not be removed under any circumstances, since the adhesive seal prevents leaks. If the seal has not been factory-fitted, apply it to the underside of the hob.

Fitting the appliance onto the kitchen unit:

1. Remove the clips from the accessory bag and screw them into the position indicated so that they can turn freely.
2. Insert the appliance evenly into the cut-out.
3. Turn the clips and tighten them fully. The position of the clips depends on how thick the work surface is.

Do not stick the hob onto the worktop with silicone.



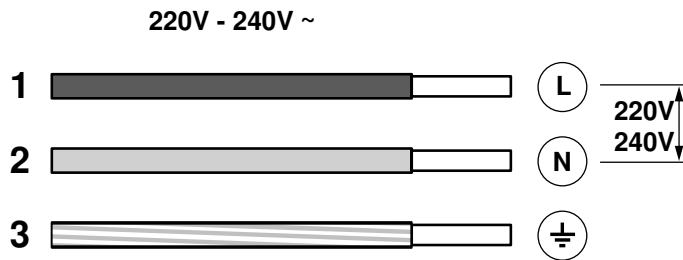
Electrical connection

An electrical 10 amp socket needs to be within 1 m of the hotplate to allow electrical connection. The socket must remain accessible after installation of the appliance.

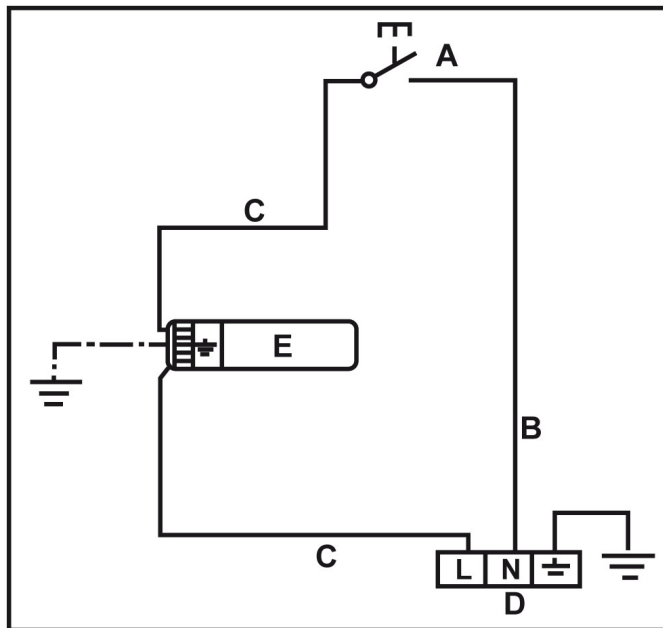
Important notes:

- This appliance is connected to the mains (240 VAC) by means of the connecting lead which must be fixed to the kitchen unit to prevent it from coming into contact with hot parts of the cooktop (or an oven installed underneath) and remain accessible after installation of the cooktop. When making this connection make sure that the lead cannot come into contact with hot parts of the cooktop.

- This appliance must be earthed. When connecting the cooktop ensure that the earth wire is connected first and that all wires are connected to the correct terminals.



Wiring diagram



- A** Switch
- B** Blue wire
- C** Brown wire
- D** Terminal
- E** Ignition module

Gas connection

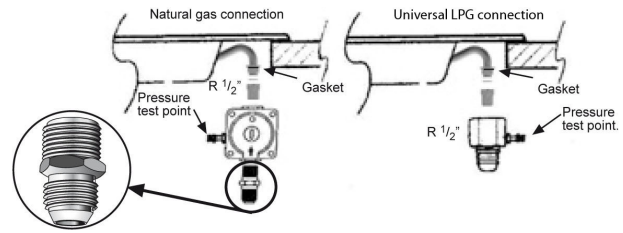
During the planning stage, consider the position of supply connections.

The cooktop must be connected to the gas supply with upstream connection of an isolation valve in accordance with the respectively valid regulations. We recommend that the isolation valve be fitted prior to the cooktop to enable isolation of cooktop from gas supply. The valve must be easily accessible at all times.

To find out the factory set gas type, see bottom of cooktop next to gas connection.

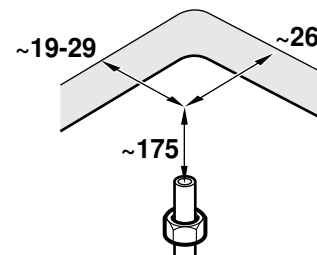
Remove plastic cap from gas supply line prior to installation.

Fit regulator (N.G.) or a test point (Universal LPG) directly to the R 1/2" connection.



Direction of gas flow is indicated on the rear of the regulator.

Position of the inlet connection:



Use pipe compound or thread sealant, properly threaded pipes and careful assembly procedure so that there is no cross threading, etc., which might cause damage or leakage.

Make sure that all connections performed are free of leakage. The manufacturer does not accept any liability for leakage on connections performed by the installer or if the L-tube is moved or twisted.

There are two ways to carry out the connection to the main gas line:

- The hotplate can be connected with rigid pipe as specified in AS/NZS 5601.1
- Flexible Hose: If installing with a hose assembly, it must comply with AS/NZS 1869, 10 mm ID, class B or D, no more than 1.2 m long and installed in accordance with AS/NZS 5601.1. Ensure that the hose does not contact the hot surfaces of the hotplate, oven, dishwasher or any other appliance that may be installed underneath or next to the hotplate. The hose should not be subjected to abrasion, kinking or permanent deformation and should be able to be inspected along its entire length with the cooktop in the installed position. Unions compatible with the hose fittings must be used and all connections tested for gas leaks.

The supply connection point shall be accessible with the appliance installed.

WARNING: Ensure that the hose assembly is restrained from accidental contact with the flue outlet of an underbench oven.

Before Leaving

Check all connections for gas leaks with soap and water. DO NOT use a naked flame for detecting leaks. Ignite all burners both individually and concurrently to ensure correct operation of gas valves, burners and ignition. Turn gas taps to low flame position and observe stability of the flame for each burner individually and all together. Adhere the duplicate data plate to an accessible location near the hotplate. When satisfied with the hotplate, please instruct the user on the correct method of operation. In case the appliance fails to operate correctly after all checks have been carried out, refer to the authorised service provider in your area.

It should be expressly noted that we cannot accept any liability for direct or indirect damage caused by wrong connection, leakage or improper installation. When being repaired, the appliance must always be disconnected from the mains supply; if required, notify our customer service.

Converting the cooktop from Nat. Gas to Universal LPG

All work involved in installation, setting and adaptation to a different gas type must be carried out by a licensed gas fitter and must comply with current regulations and the conditions laid down by the local gas company.

Before conversion the cooktop must be disconnected from the electricity and gas valves must be turned to the OFF position.

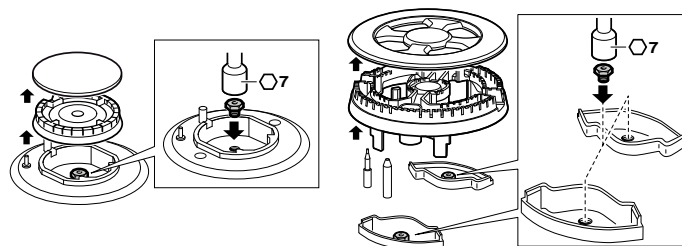
Important: After finishing, stick the sticker, indicating the new gas type, close to the specifications plate.

Replacing the injectors

Request change-over injectors from our customer service department (refer injector chart below for sizes).

	Natural Gas		Universal LPG	
	Hourly Gas Consumption (MJ)	Injector mark	Hourly Gas Consumption (MJ)	Injector mark
Economy burner	3.80	90	3.00	50
Standard-output burner	6.50	118	5.50	67
Miniwok	13.00	118	11.00	68

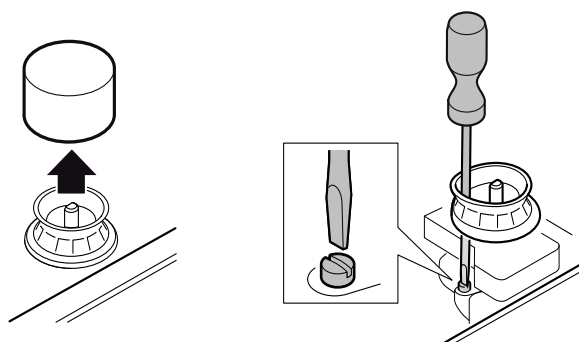
1. Remove all pan supports, burner caps and flame spreaders.
2. To replace the injectors, use the key that is available from our technical service with code 340847. See table. It is important to make sure that the injector does not become detached during removal or fastening. They must be properly tightened to ensure that there are no leaks. With these burners, there is no need to adjust the primary air.
3. Fasten the flame spreaders and burner caps to the corresponding burners. In addition to this, put the pan supports in place on the corresponding burners.



Adjusting the gas valves

1. Turn the control knobs to the lowest setting.
2. Remove the control knobs from the gas valves. A flexible rubber sealing ring will be visible. Push down with the tip of a screwdriver on the gas valve's setting screw.

Never remove the sealing ring. Sealing rings prevent liquids and dirt from finding their way into the appliance and impairing its ability to function properly.



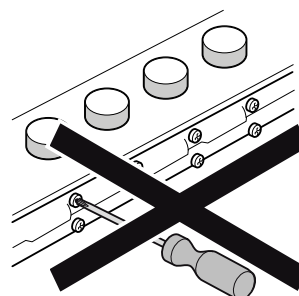
3. Adjust the minimum ring setting by turning the by-pass screw using a flat head screwdriver. To adjust the minimum flame for N.G. replace the control knob onto the spindle, light the gas and turn the control knob to the small flame position. Screw the adjustment screw anti-clockwise to establish a minimum stable flame position. The flame should remain alight and not burn back to the injector when the valve is turned quickly from 'Full On' to the "Minimum flame" position and back a few times. To adjust the minimum flame position for ULPG the screw must be fully tightened down clockwise.

If the by-pass screw cannot be accessed, disassemble the grease drip tray, which is fixed to the rest of the hob using a clip and screw mounting system. The following steps must be taken to remove it:

1. Remove all pan supports, burner caps, diffusers and control knobs.
2. Loosen the screws on the burners.
3. To assemble the grease splash tray again, proceed in the reverse order to removal.

It is important that all the seals are refitted to form a seal.

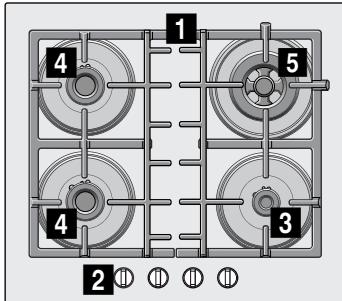
Never remove the gas tap axle. In the event of damage, the gas valve must be completely replaced.



Getting to know your appliance

Burner locations

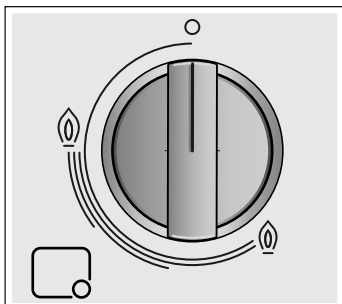
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- 1** Pan supports
- 2** Control knobs
- 3** Economy burner with an output of up to 1 kW
- 4** Standard-output burner with an output of up to 1.75 kW
- 5** Mini wok burner up to 3.3 kW

Controls and burners

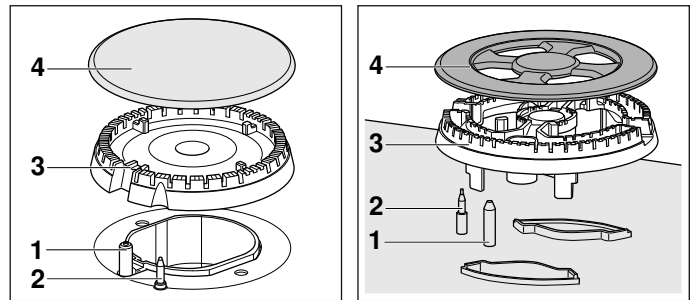
Each control knob is marked with the burner it controls. You can use the control knobs to set the output required in each case to various positions between the maximum and the minimum settings.



Indicators

	Burner controlled by control knob
	Switched-off burner
	Highest power setting and electric ignition
	Lowest power setting

It is essential to ensure that all the burner parts and pan supports are correctly installed for the appliance to work correctly. Do not swap the burner caps around.

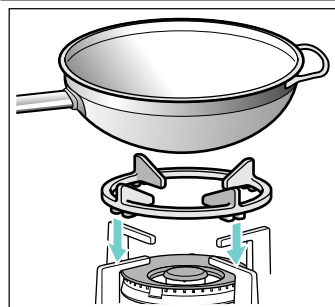


Burner parts

1	Ignition plug
2	Thermocouple
3	Burner cup
4	Burner cap

Accessories

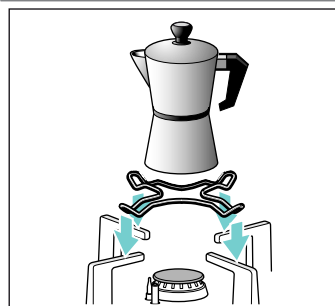
The following accessories can be purchased from the Technical Assistance Service:



Additional wok grid

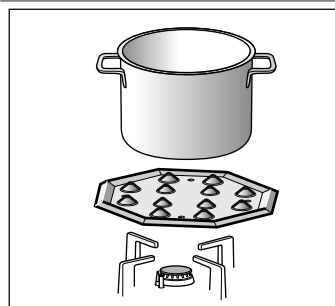
Only suitable for use on wok burners. Use cookware with a rounded base.

To extend the service life of the appliance, we recommend using the additional wok grid.



Additional espresso maker grid

Only suitable for use on the smallest burner. Use cookware with a diameter of less than 12 cm.



Simmer plate

This accessory part is only suitable for simmering. It can be used with the economy burner or the standard-output burner. If your hob has several standard-output burners, we recommend placing the simmer plate on the rear or front-right standard-output burner. Place the accessory component with the projections facing upwards on the holder; never place it directly on the burner.

Code

HEZ298108 Additional wok grid

HEZ298114 Additional espresso maker grid

HEZ298105 Simmer Plate

The manufacturer accepts no liability if these accessories are not used or are used incorrectly.

Gas burners

Switching on manually

1. Press the control knob for the selected burner and turn it anticlockwise to the highest power setting.
2. Hold an igniter or a naked flame (such as a lighter or a match) against the burner.

Automatic ignition

If the hob has automatic ignition (ignition plugs):

1. Press the control knob for the selected burner and turn it anticlockwise to the highest power level. While the control knob is held down, all the burners will generate sparks. The flame ignites. Wait a few seconds.
2. Release the control knob.
3. Turn the control knob to the required position.

If the burner does not ignite, switch it off and repeat the steps described above. This time, hold the control knob down for longer (up to 10 seconds).

Warning – Risk of deflagration!

If the flame does not ignite after 15 seconds, switch off the burner and open a window or the door to the room. Wait at least one minute before switching the burner on again.

Note: It is important to keep the appliance clean. If the ignition plugs are dirty, this may cause ignition problems. Clean the ignition plugs regularly with a small, non-metallic brush. Take care to prevent the ignition plugs from suffering any heavy knocks.

Safety system

Your hob is equipped with a safety system (thermocouple) that cuts off the gas when the burners are accidentally switched off.

To ensure that this device is active:

1. Switch on the burner as usual.
2. Without releasing the control knob, press and hold it down firmly for 4 seconds after lighting the flame.

Switching off a burner

Turn the corresponding control knob clockwise to the 0 setting.

A few seconds after the burner is switched off, a sound (thud) will be produced. This is not a fault - this means that the safety device is no longer operating.

Warnings

It is normal to hear a soft whistling noise while the burner is operating.

When first used, it is normal for the burner to give off odours. This does not pose any risk and does not indicate a malfunction. They will disappear in time.

An orange-coloured flame is normal. This is caused by the presence of dust in the atmosphere, spilt liquids, etc.

In the event of the burner flames being accidentally extinguished, turn off the burner control and do not attempt to re-ignite the burner for at least one minute.

Cooking guidelines

Burner	Very high - High	Medium	Low
Wok burner	Boiling, steaming, griddling, toasting, paellas, Asian food (wok).	Reheating and keeping things hot: cooked and pre-cooked dishes	
Standard-output burner	Steamed potatoes, fresh vegetables, vegetable stews, pasta	Reheating, keeping things hot and making tasty casseroles	
Economy burner	Cooking: casseroles, rice pudding, caramel	Defrosting and slow cooking: vegetables, fruit and frozen products	Melting: butter, chocolate, jelly



Cooking pans

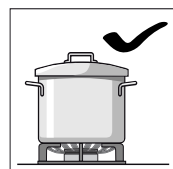
Suitable pans

Burner	Minimum diameter of the cookware base	Maximum diameter of the cookware base
Wok burner	22 cm	30 cm
Standard-output burner	14 cm	22 cm
Economy burner	12 cm	16 cm

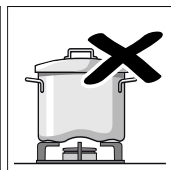
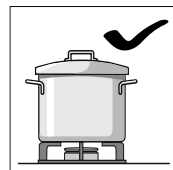
The cookware must not overhang the edge of the hob.

Precautions for use

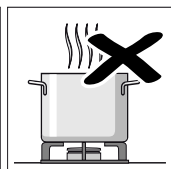
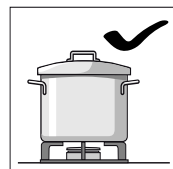
The following advice is intended to help you save energy and prevent pan damage:



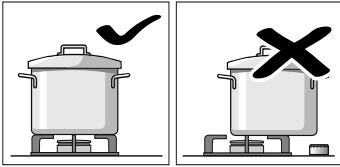
Use pans which are the right size for each burner. Do not use small pans on large burners. The flame must not touch the sides of the pan.



Do not use damaged pans, which do not sit evenly on the hob. Pans may tip over. Only use pans with a thick, flat base.

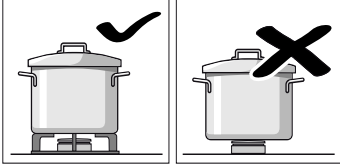


Do not cook without using a lid and make sure the lid is properly fitted. This wastes energy.



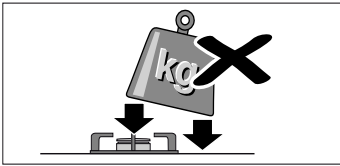
Always centre the pan over the burner, not to one side. Otherwise it could tip over.

Do not place large pans on the burners near the control knobs. These may be damaged by the very high temperatures.



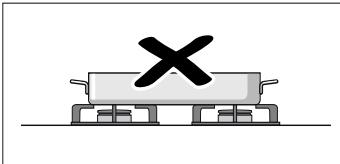
Place the pans on the pan supports, never directly on the burner.

Make sure that the pan supports and burner caps are correctly positioned before using the appliance.



Pans should be placed on the hob carefully.

Do not strike the hob and do not place excessive weight on it.



Never use two burners or heat sources to heat one single pan.

Do not use grill pans, earthenware casserole dishes, etc. for a long period of time on maximum power.



Do not place anything, eg. flame tamer, asbestos mat, between pan and pan support as serious damage to the appliance may result.



Do not remove the pan support and enclose the burner with a wok stand as this will concentrate and deflect heat onto the hotplate.



Do not use large pots or heavy weights which can bend the pan support or deflect flame onto the hotplate.

Cleaning and maintenance

Cleaning

Once the appliance is cool, use a sponge to clean it with soap and water.

After each use, clean the surface of the respective burner parts once they have cooled down. If any residue is left (baked-on food, drops of grease etc.), however little, it will become stuck to the surface and more difficult to remove later. The holes and grooves must be clean for the flame to ignite properly.

The movement of some pans may leave metal residue on the pan supports.

Clean the burners and pan supports using soapy water and scrub with a non-wire brush.

If the pan supports are fitted with rubber rests, ensure that these are also cleaned. The rests may come loose and the pan support may scratch the hob.

Always dry the burners and pan supports completely. Water droplets or damp patches on the hob at the start of cooking may damage the enamel.

After cleaning and drying the burners, make sure the burner caps are correctly positioned on the diffuser.

Caution!

- Do not remove the control knobs when cleaning the appliance. The appliance may be damaged if moisture finds its way inside.
- Do not use steam cleaners. This could damage the hob.
- Never use abrasive products, steel scourers, sharp implements, knives, etc. to remove bits of hardened food from the hob.
- Do not use knives, scrapers or similar implements to clean the point where the glass meets the burner trims, the metal frames or the glass/aluminium panels, if fitted.
- Do not put the burner components in the dishwasher.

Maintenance

Always clean off any liquid as soon as it is spilt. This will prevent food remains from sticking to the hob surface and you will save yourself any unnecessary effort.

Never slide pans across the glass surface, as you may scratch it. In addition, try not to drop heavy or sharp objects on the glass. Never strike any part of the hob.

Grains of sand that may come from cleaning fruits and vegetables will scratch the glass surface.

Melted sugar, or foods which contain a lot of sugar which may have spilt, should be cleaned off the hob immediately, using the glass scraper.

Trouble shooting

DO NOT MODIFY THIS APPLIANCE.

Only authorized personnel from the Service Centre are qualified to work on the appliance.

Sometimes certain faults detected can be easily resolved. Before calling the Technical Assistance Service, bear in mind the following advice:

Fault	Possible cause	Solution
The general electrical system is malfunctioning.	Defective fuse.	Check the fuse in the main fuse box and change it if it is damaged.
	The automatic safety switch or circuit breaker has tripped.	Check the main control panel to see if the automatic safety switch or circuit breaker has tripped.
The automatic switching on function does not work.	There may be food or cleaning products stuck between the ignition sparkers and the burners.	The space between the ignition sparker and the burner must be clean.
	The burners are wet.	Dry the burner caps carefully.
	The burner caps are not correctly positioned.	Check that the burner caps are correctly positioned.
	The appliance is not earthed, is poorly connected or the earthing is faulty.	Contact the installation technician.
The burner flame is not uniform.	The burner components are not correctly positioned.	Correctly place the parts on the appropriate burner.
	The grooves on the burner are dirty.	Clean the grooves on the burner.
The gas flow is not normal or there is no gas.	The gas supply is blocked by gas taps.	Open all gas taps.
	If the gas is supplied from a gas cylinder, check that it is not empty.	Change the gas cylinder.
The kitchen smells of gas.	A gas tap has been left on.	Turn off the taps.
	Incorrect coupling of gas cylinder.	Check that the coupling is sound.
	Possible gas leak.	Shut off the gas supply, ventilate the premises and immediately notify an authorised installation technician to check and certify the installation. Do not use the appliance until ensuring that there is no gas leak in the installation or appliance itself.
The burner immediately switches off after releasing the control knob.	The control knob was not held down for long enough.	Once the burner is on, hold the control knob down a few seconds longer.
	The grooves on the burner are dirty.	Clean the grooves on the burner.

Any of the following are considered to be abnormal operation and may require servicing:

- Yellow tipping of the cooktop burner flame.
- Sooting up of cooking utensils.
- Burners not lighting properly.

Gas valves, which are difficult to turn in case the appliance fails to operate correctly, contact the authorised service provider in your area.

Customer service

When contacting our customer service, please provide the product number (E-Nr.) and production number (FD) of the appliance. This information is given on the specifications plate located on the lower section of the hob and on the label in the user manual.

After-sales contact details for all countries can be found in the attached after-sales service directory.

Warranty conditions

In the unlikely event that the appliance is damaged or does not meet your expectations in terms of quality, please inform us as soon as possible. For the warranty to be valid, the appliance must not have been tampered with, or used inappropriately.

The applicable warranty conditions are those set out by the company's representative office in the country of purchase. Detailed information is available from retail outlets. Proof of purchase must be presented to obtain the benefits of the warranty.

We reserve the right to introduce changes.



Thank you for buying a Bosch Home Appliance!

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Contact data of all countries are listed in the attached service directory.

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