

Shark ROCKET™ Cordless Vacuum

OWNER'S GUIDE

It's important to read this Owner's Guide prior to using your new product for the first time.

804109753

IMPORTANT SAFETY INSTRUCTIONS

FOR HOUSEHOLD USE ONLY - PLEASE READ ALL INSTRUCTIONS BEFORE USING THIS VACUUM.

If the charging cord plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. DO NOT force into outlet or try to modify to fit.

To reduce the risk of shock and unintended operation, turn off power and remove the battery before servicing.

WARNING

To reduce the risk of fire, electric shock, injury, or property damage:

THE FLOOR NOZZLE, WAND, AND HANDHELD VACUUM CONTAIN ELECTRICAL CONNECTIONS.

1. This vacuum consists of a motorized nozzle, wand, and handheld vacuum. These components contain electrical connections, electrical wiring, and moving parts that potentially present risk to the user.
2. Before use, visually inspect all parts for damage. Do not use if damaged or continue use.
3. Use only identical replacement parts.
4. The vacuum contains no user-serviceable parts.
5. Use only as described in this manual. DO NOT use the vacuum for any purpose other than those described in this manual.
6. With the exception of the filters and dust cup, DO NOT touch any parts of the vacuum to water or other liquids.
7. Keep the vacuum cord to one side of the child's path. Do not allow the cord to be used as a plaything. Do not allow the cord to be used as a plaything when used near children.

GENERAL USE

8. The appliance can be used by persons with reduced physical sensory or mental capabilities, such as lack of experience and knowledge, if they have been given proper instruction concerning the use of the vacuum and a safe way to use it, which includes the handling of the vacuum cord, such as not pulling it back too fast.
9. Always turn off the vacuum before connecting or disconnecting any power carrying hoses, electrical cords, or chargers, batteries, or other electrical or mechanical parts.
10. DO NOT handle plug or vacuum with wet hands.
11. DO NOT use without dust cup, battery, and brush roll in place.
12. Only use the wand and accessories provided. Do not use any other vacuum accessories. Do not use any other vacuum accessories.
13. DO NOT put any objects into motor or accessory compartment. DO NOT use with any opening blocked, except free of dust, lint, hair and anything that may reduce airflow.
14. DO NOT use if nozzle or accessory or hose is restricted. If hose is pulled or is restricted, hose nozzle or accessory blocked, turn the vacuum off, then wait at least 30 seconds before pulling on the hose again.
15. Keep nozzle and all vacuum accessories away from face, neck, clothing, children and pets, and electrical plug.
16. DO NOT use if vacuum is not working, is blocked, or has been dropped, damaged, left outdoors, or dropped into water.

BATTERY PACK

17. The battery pack is not to be used for anything other than the vacuum. Do not use for anything other than the vacuum.
18. To prevent fire and electric shock, never use the battery pack for anything other than the vacuum. DO NOT use the battery pack for anything other than the vacuum.
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25. The battery pack is not to be used for anything other than the vacuum. Do not use for anything other than the vacuum.
26. DO NOT charge battery at temperatures below 32°F (0°C) or above 104°F (40°C) or above 104°F (40°C) or above 104°F (40°C).
27. Store the vacuum in a cool, dry place. DO NOT use the vacuum in a wet or damp environment.
28. DO NOT charge the battery in the vacuum. The battery pack is not to be used for anything other than the vacuum.

TECHNICAL SPECIFICATIONS

Voltage: 14.4V
Amperage: 0.4A

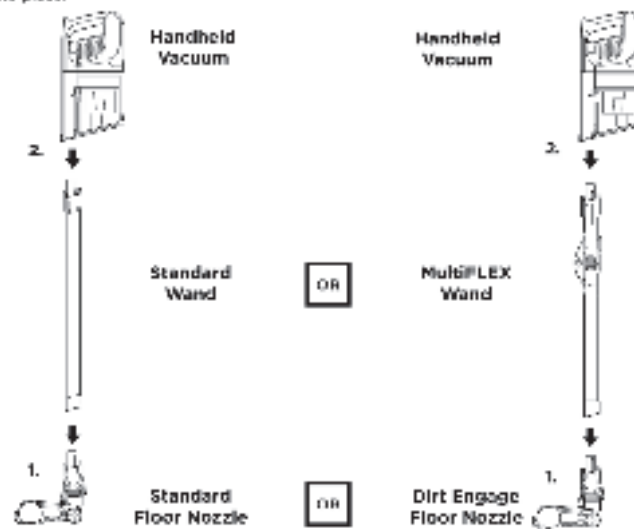
SAVE THESE INSTRUCTIONS

ASSEMBLY

Your vacuum comes equipped with either a standard wand or a MultiFLEX wand and either a standard floor nozzle or a Dirt Engage floor nozzle. All contents assemble the same way.

1. Insert Wand into Floor Nozzle.
2. Insert Handheld Vacuum into wand.

For proper operation, ensure all components are completely connected and clicked into place.

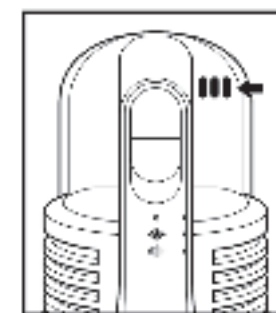


NOTE: Accessories may vary depending on the model. Refer to quick guide, if available. The images shown here are for illustrative purposes only and may be subject to change.

LI-ION BATTERY

Prior to first use, charge completely. A full charge takes approximately 3 hours.

LED BATTERY POWER AND CHARGING INDICATORS



Charging

- Low Charge
- Nearly Charge
- Mid Charge
- Full Charge

In Use

- Full Charge
- Nearly Charge
- Mid Charge
- Low Charge
- No Charge

RECYCLING THE LI-ION BATTERY

When the Shark Li-ion battery needs to be replaced, dispose of it or recycle it in accordance with local regulations or regulations. In some areas, it is illegal to place spent Li-ion batteries in the trash or in a municipal solid waste stream. Return spent batteries to an authorized recycling center or the retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

NOTE: The Shark battery, like all Lithium Ion Batteries, will naturally decrease in capacity over time from the 100% capacity of the new battery.

CHARGING THE BATTERY



Plug the Li-ion Charger into a wall outlet.



Remove the handheld vacuum from the wand by pressing the Wand Release button and pulling up. Plug the charger into the charging port on the handheld vacuum.

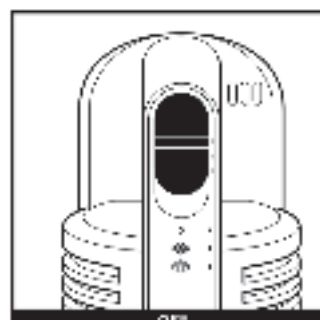


To put the vacuum in storage mode, press the MultiFLEX Wand Unlock Latch while holding the handheld vacuum forward until the wand clicks and locks. Plug the charger into the charging port on the handheld vacuum.

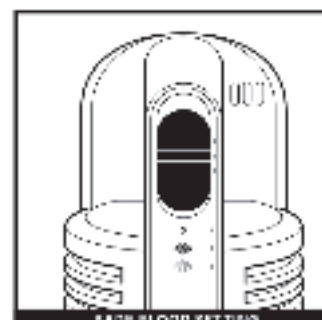
NOTE: MultiFLEX wand is not included with all configurations.

NOTE: Battery can only be charged in the vacuum.

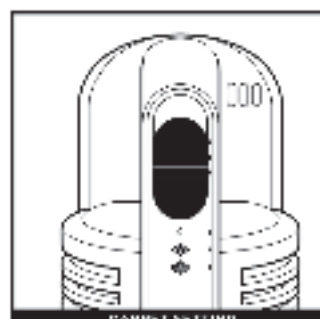
POWER SETTINGS



Slide switch to the top to turn off power. To begin vacuuming in Standard Mode, slide switch to the desired setting.



Bare Floor/Small Area Mode Use this setting to clean bare floors and small areas.



Carpet Use this setting to pick up debris below the surface of your carpet.



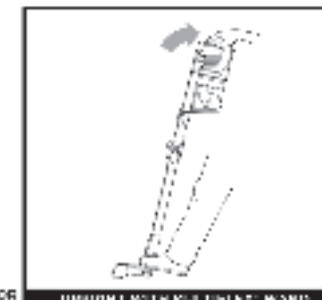
For an added boost in power, pull the Trigger on the handheld vacuum. Release it to return to standard power.

NOTE: For dust cleaning per ASTM F 698, combined dirt in carpet class, use setting 1, Carpet. The Carpet setting should also be used when cleaning shag or plush carpet.

CLEANING MODES



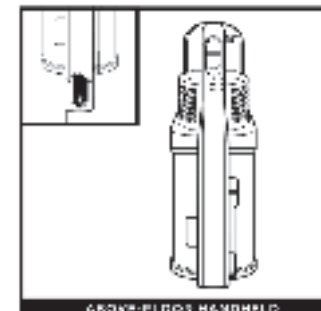
UPRIGHT WITH STANDARD WAND



UPRIGHT WITH MULTIFLEX WAND

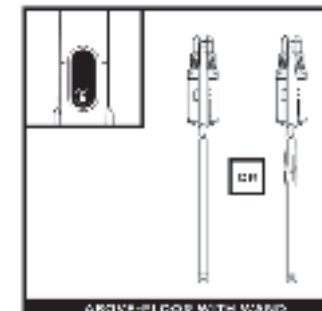
To clean floors, step on floor nozzle and tilt handheld vacuum back.

NOTE: Brushroll will only engage when the handheld vacuum and wand are tilted back.



ABOVE-FLOOR HANDHELD

Press the wand release button and lift the handheld vacuum off the wand. Attach an accessory for great cleaning on stairs, furniture, and other above-floor areas.



ABOVE-FLOOR WITH WAND

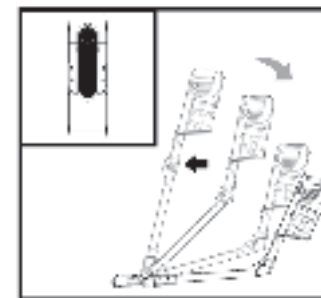
Send the vacuum upright and press the nozzle release button located at the bottom of the wand, above the nozzle. Lift wand to detach.

Great for cleaning baseboards, ceiling fans, window sills, and other hard-to-reach areas.

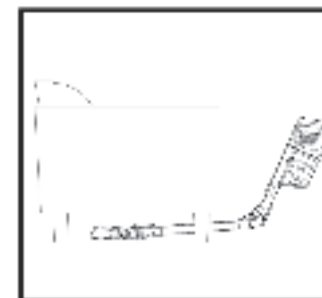
NOTE: All accessories are compatible with both the wand and the handheld vacuum.

USING THE MULTIFLEX WAND

MULTIFLEX REACH

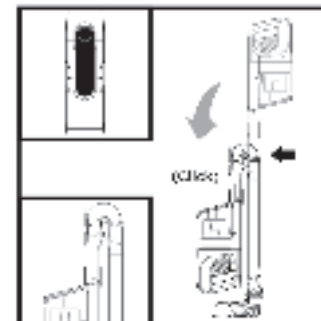


Press the unlock latch on the back of the wand, then adjust the angle.

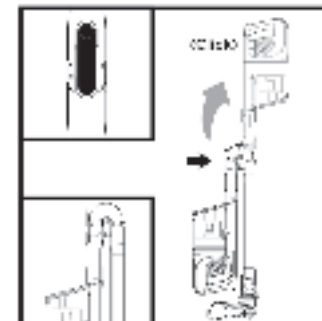


Adjust the wand to a lower angle to easily clean under furniture.

MULTIFLEX STORAGE



To put the vacuum in storage mode, press the unlock latch while holding the handheld vacuum forward until the wand clicks and locks.

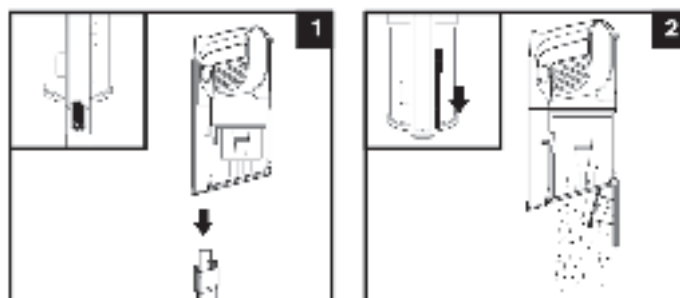


To take the vacuum out of storage mode, flip up the handheld vacuum and the wand clicks and locks in place.

NOTE: Not all units come with the MultiFLEX wand.

MAINTAINING YOUR VACUUM

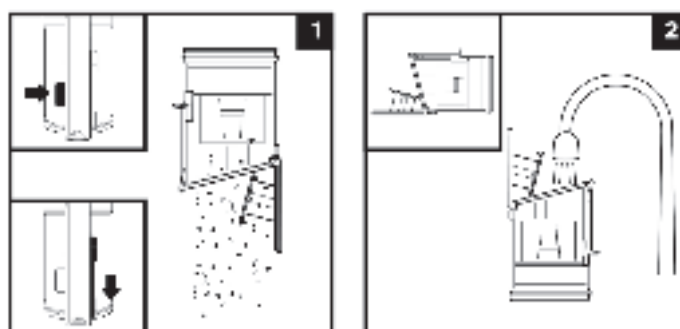
EMPTYING THE DUST CUP



Press the dust cup release button to disconnect the handheld vacuum from the wand.

To empty the Dust Cup while it is attached to the handheld vacuum, pull the dust cup over a trash receptacle and slide the ClearTouch™ Lid Release slider forward.

REMOVING AND CLEANING THE DUST CUP



To remove the dust cup from the handheld vacuum, press the Dust Cup Release button near the handheld vacuum handle. Tip the dust cup and lift the release.

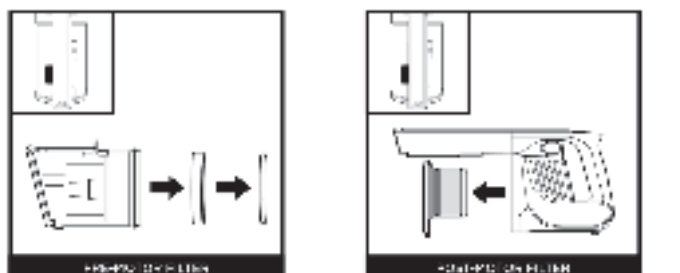
To empty dust and debris, hold the dust cup over the trash, then slide the Lid Release slider forward.

To clean the interior of the dust cup, rinse it with water. Place it on its side to air dry for at least 24 hours before reusing it.

CLEANING THE FILTERS

To clean filters, rinse them with water only. Allow all filters to air-dry completely for at least 24 hours before reusing to prevent liquid from being drawn into electric parts. Clean the pre-motor filter at least once a month and post-motor filter at least once a year. Tap off loose dirt between washes when needed. More frequent cleaning may sometimes be necessary with heavy use. Cleaning the filters regularly helps maintain your vacuum's cleaning performance.

IMPORTANT: DO NOT use soap when cleaning the filters. Use water only.



Press the dust cup release button and remove the dust cup. Pull the rear and pre filters out of the back of the dust cup.

Remove the dust cup. Pull the post-motor filter out of the handheld vacuum.



Pre-Motor and Post-Motor Filter

Pre-Motor HEPA Filter

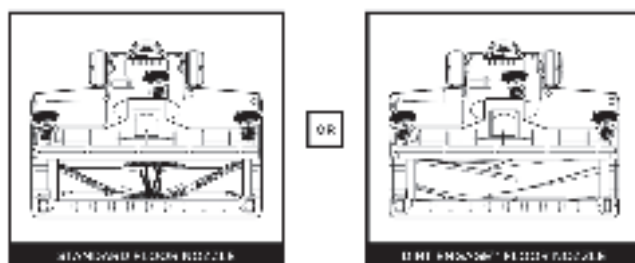
Post-Motor Filter

NOTE: Not all units come with a HEPA filter.

MAINTAINING YOUR VACUUM - Cont.

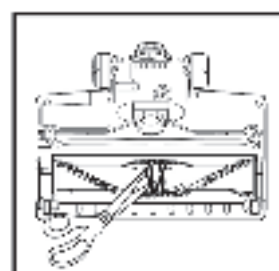
FLOOR NOZZLE

If you run over a hard or sharp object or notice a noise change while vacuuming, check for blockages or objects caught in the brushroll.



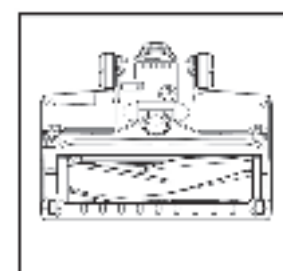
1. Turn off the vacuum.
2. Using a coin, turn the locks counter-clockwise to open the front off cover to access brushroll.
3. Clear away blockages.
4. Reduce cover by sliding inserts into slots, then pressing down firmly on all clips before turning the locks clockwise to close. There will be an audible click when the locks are engaged.

CLEANING STANDARD BRUSHROLL



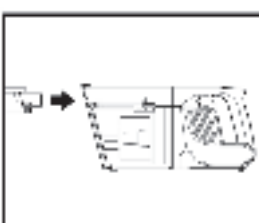
Remove any string, carpet fibers, or hair that may be wrapped around the brushroll by using scissors to help loosen debris.

CLEANING DIRT ENGAGE BRUSHROLL



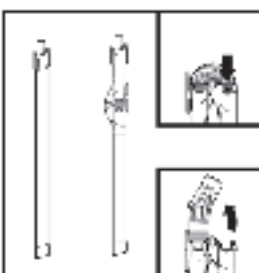
If any hair is wrapped around the brushroll, continue cleaning using the Carpet tooling on a bare floor surface, a low-pile carpet, or a small area rug. If any fibers remain wrapped around the brushroll after continued use, carefully remove them from the brushroll.

CHECKING FOR BLOCKAGES



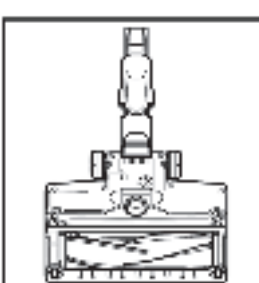
Checking for Blockages in the Handheld Vacuum:

1. Turn off vacuum.
2. Remove the handheld vacuum from the wand.
3. Check all intake openings to the dust cup and remove any debris or blockage.



Checking for Blockages in the Wand:

- | | |
|--|--|
| Standard Wand: | Multi-LOCK Wand: |
| 1. Turn off vacuum. | 1. Turn off vacuum. |
| 2. Remove the handheld vacuum and floor nozzle. | 2. Remove the handheld vacuum and floor nozzle from the wand. |
| 3. Check into Open Access on the Multi-LOCK docking port to the wand by sliding the trigger switch into the lock and using the floor tool. | 3. Check into Open Access on the Multi-LOCK docking port to the wand by sliding the trigger switch into the lock and using the floor tool. |
| 4. Clear any debris and blockages. | 4. Clear any debris and blockages. |



Checking for Blockages in the Floor Nozzle:

1. Turn off vacuum.
2. Detach the wand.
3. Use the edge of a coin to open the three locks on the bottom of the floor nozzle.
4. Remove the cover and tilt back the neck of the floor nozzle.
5. Check the opening and remove any debris or blockage.
6. Replace cover by firmly pressing down on all clips and turning the locks clockwise to close.

MAINTAINING YOUR VACUUM

TROUBLESHOOTING

WARNING: To reduce the risk of shock and unintended operation, turn off power and remove the battery before servicing.

Vacuum is not picking up debris. No suction or light suction. Nozzle light is red. (Refer to Checking for Blockages section for more information.)

- Dust cup may be full; empty dust cup.
- Check floor nozzle for blockages; clear blockages if required.
- Remove any string, carpet fibers, or hair that may be wrapped around the brushroll.
- Check connection between handheld vacuum and wand for blockages; clear blockages if required.
- Check clog access in wand for any blockages and clear any debris.
- Check filters to see if they need cleaning. Follow instructions for rinsing and completely air-drying the filters before reinserting in the vacuum.

Vacuum lifts area rugs.

- Make sure you are not engaging loose ends. Take care when vacuuming area rugs or rugs with delicately sewn edges.
- Turn off the unit to disengage the brushroll and reset with the power selector switch.

Brushroll does not spin.

- Immediately turn off the vacuum. Remove any blockages before turning the vacuum back on. Make sure the handheld vacuum is tilted back far enough for the brushroll to engage while in use.
- If the floor nozzle has headlights and they are not illuminated, there is a connection issue between the handheld vacuum, wand, and nozzle. Try disconnecting and reconnecting the pieces.

Vacuum turns off on its own.

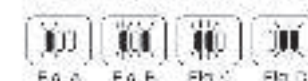
There are several possible reasons for the vacuum turning off on its own, including blockages, battery issues, and overheating. If vacuum turns off on its own, perform the following steps:

1. Turn on the vacuum and check the battery and color lights located on the handheld portion of the vacuum. If recharging is needed, allow the vacuum to be in the off position.
2. Empty dust cup and clean filters (See Emptying the Dust Cup and Cleaning the Filters sections).
3. Check wand, accessories, and inlet openings and remove any blockages.
4. Allow unit and battery to cool for at least 15 minutes, until they return to room temperature.
5. Restart with power selector switch.

NOTE: If vacuum still does not operate properly, contact a service center.

Battery Indicator Lights on handheld vacuum are flashing.

- Bottom LED light is flashing (Fig. A): Battery needs to be charged.
- Top and bottom LED lights are flashing (Fig. B): Battery temperature is not optimal; recharging is temporarily paused. Leave battery plugged in and charging will resume soon.
- If top 2 or bottom 2 LED lights are flashing (Fig. C, Fig. D): Contact a service center.



PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you keep your vacuum running at peak performance.

BATTERY REMOVAL AND DISPOSAL

This product uses a lithium-ion rechargeable and recyclable battery. When the battery no longer holds a charge, it should be removed from the vacuum and recycled. **DO NOT** incinerate or compost the battery.

When your lithium-ion battery needs to be replaced, disposed of or recycled in accordance with local ordinances or regulations. In some areas, it is illegal to place spent lithium ion batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorized recycling center or to retailer for recycling. Contact your local recycling center for information on where to drop off the spent battery.

The RBRCC (Rechargeable Battery Recycling Corporation) seal on the lithium-ion battery indicates that the owner is responsible for recycling the battery at the end of its useful life. A ready-to-use seal is provided by SharkNinja. In some areas, it is illegal to place spent lithium-ion batteries in the trash or municipal solid waste stream and the RBRCC program provides an environmentally conscious alternative.

RBRCC, in cooperation with SharkNinja and other battery users, has established programs in the United States and Canada to facilitate the collection of spent lithium-ion batteries. Help protect our environment and conserve natural resources by returning the spent lithium-ion battery to an authorized SharkNinja service center or to your local retailer for recycling. You may also contact your local recycling center for information on where to drop off the spent battery, or call 1-800-998-7588.



PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE.

This Owner's Guide is designed to help you get a complete understanding of your new Shark® vacuum.

SharkNinja Operating LLC
US: Needham, MA 02464

Instructions may differ from actual product. We are constantly striving to improve our products; therefore the specifications contained herein are subject to change without notice.

For SharkNinja U.S. Patent information visit sharkninja.com/patents

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Shark[®] ROCKET[®]

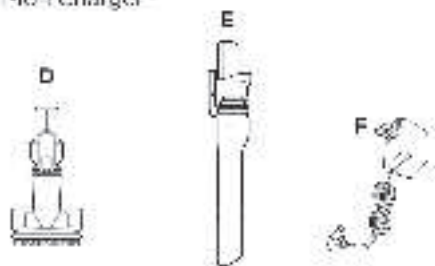
CORDLESS STICK VAC

QUICK START GUIDE

Use this Quick Start Guide to start using your new vacuum's great features.

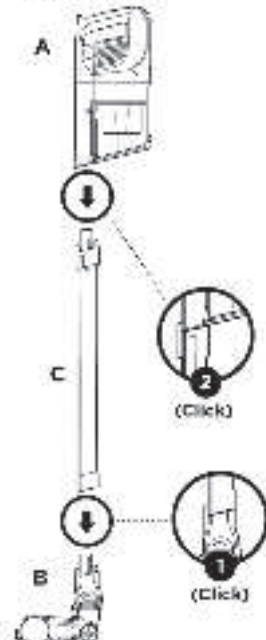
WHAT'S INSIDE

- A** Handheld Vacuum
- B** Motorized Floor Nozzle
- C** Wand
- D** Dusting Brush
- E** Crevice Tool
- F** Li-Ion Charger

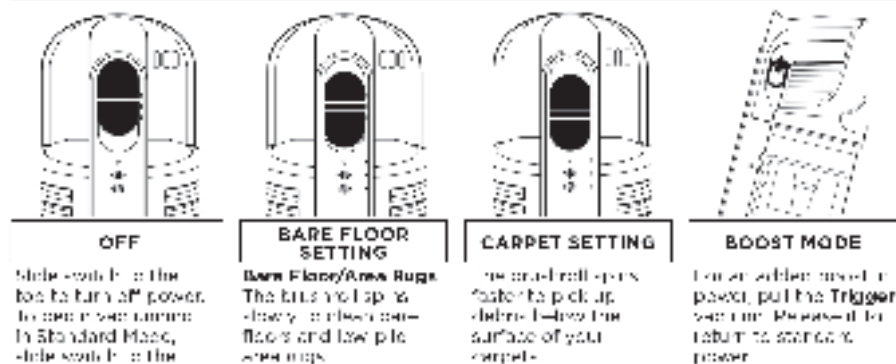


Note: The images shown here are for illustrative purpose only and may vary.

ASSEMBLY



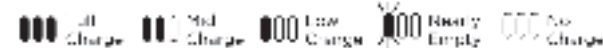
POWER SETTINGS



NOTE: For deep cleaning per ASTM F 008 (embedded dirt in carpets) please select the Carpet setting and pull the trigger to go into Boost mode.

NOTE: Switch Carpet setting for thick or high pile carpets.

In Use



Charging



NOTE: Full charge takes approximately 3 hours.

LI-ION BATTERY



Battery Indicator Lights

NOTE: The Li-Ion battery needs partially charged. Charge fully for use.

CHARGING

To charge, remove the handheld vacuum from the wand by pressing the Wand Release button and pulling up. Plug the charger into the charging port.



VERSATILE CLEANING

Slide the power button to the desired power setting. Place your foot on the floor nozzle and lift the handheld vacuum lock.

To detach the wand for above-floor cleaning, stand the vacuum upright, then press the Nozzle Release button on the bottom of the wand and pull the wand up to disconnect it.

OR

To detach the handheld vacuum, press the Wand Release button and lift the handheld vacuum off the wand.

THEN

Attach a cleaning accessory, then choose the power setting.

NOTE: The cord will only charge when the handle is held back.

EMPTYING THE DUST CUP

1. To empty the dust cup, first disconnect the handheld vacuum from the wand by pressing the Wand Release button and pulling up on the handheld vacuum.



2. Position the dust cup over a trash bin and slide the CleanTouch™ Dirt Ejector forward.



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