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Hisense • Roku TV



32H4E	40H4050E	32H4090E
40H4E	43H4050E	40H4090E
43H4E	32H4060E	43H4090E
32H4020E	43H4060E	32H4E1
40H4020E	32H4070E	32H4020E1
43H4020E	40H4070E	32H4050E1
32H4040E	43H4070E	32H4060E1
40H4040E	32H4080E	32H4070E1
43H4040E	40H4080E	32H4080E1
32H4050E	43H4080E	32H4090E1

Quick Start Guide

Help Hisense and Roku improve the environment by reducing paper waste.
For detailed instructions and feature descriptions, access the full User Manual online at www.hisense-usa.com/support.

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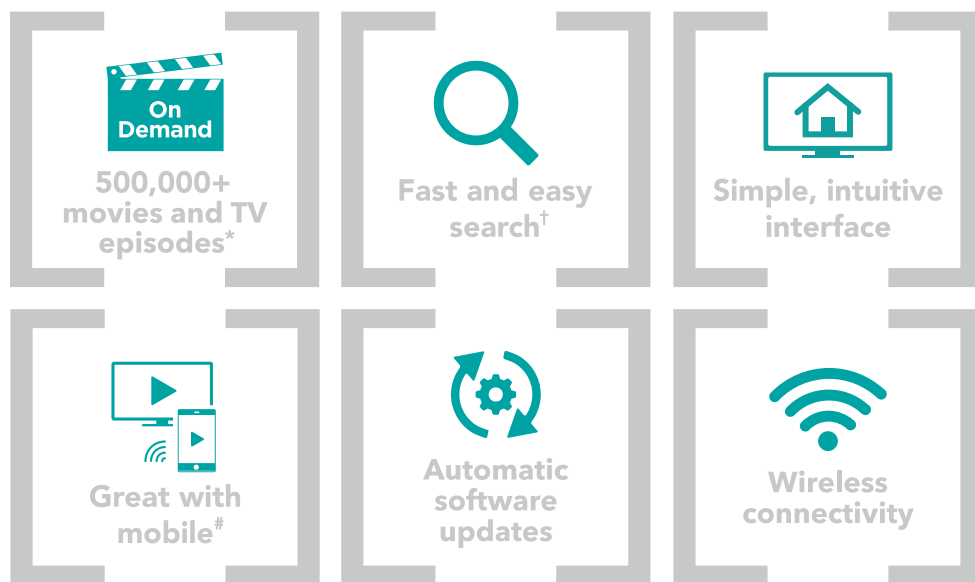
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USA: Hisense USA Corporation
7310 McGinnis Ferry Road
Suwanee, GA 30024

Your easy way to endless entertainment



Legal Disclaimers:

* Subscription or other payment may be required to access certain channels. Content may not be available in all areas in which the Roku TVs are sold and channel availability is subject to change.



† Roku search is for movies and TV shows and does not work with all channels.

Limitations apply to the Roku mobile app. Please see support.roku.com for device compatibility information.

WELCOME TO THE HISENSE FAMILY!

Congratulations on the purchase of your new Hisense Roku TV H4 Series! This Quick Start Guide will walk you through a few easy steps to set up your TV.

Because we value your business, we want to keep you in the know of 'all things Hisense'. Using your mobile phone, scan the Registration page QR code to register your TV. Depending on the make and model of your phone, you may need to download a QR code scanning app.

Country	Customer Care Center	Hisense Support Page	REGISTER YOUR TV
U.S.A	<ul style="list-style-type: none">• Phone: 1-888-935-8880• Hours of Operation: Monday - Friday: 9 AM to 9 PM EST Saturday - Sunday: 9 AM to 6 PM EST• Service Email: Service@hisense-usa.com	http://www.hisense-usa.com/support/ 	http://www.hisense-usa.com/support/register 

Disclaimer: This Quick Start Guide is intended as a general guideline to help you set up your Hisense Roku TV. Images throughout this document are for illustrative purposes only and may differ from the actual product.

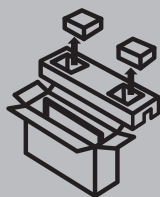
Packaged contents

Your package in which you purchased your new TV contains the following items:

- TV
- 2 AAA batteries
- *Important Safety Information and Warranty Card leaflet*
- 4 screws (ST4×12F) (for 32")
- Remote Control
- *Quick Start Guide (this document)*
- 2 legs that form the TV stand
- 4 screws (ST4×14F) (for 40"/43")

IMPORTANT:

To prevent accidentally discarding items that came with your TV, be sure to **check ALL of the foam** in the carton box.

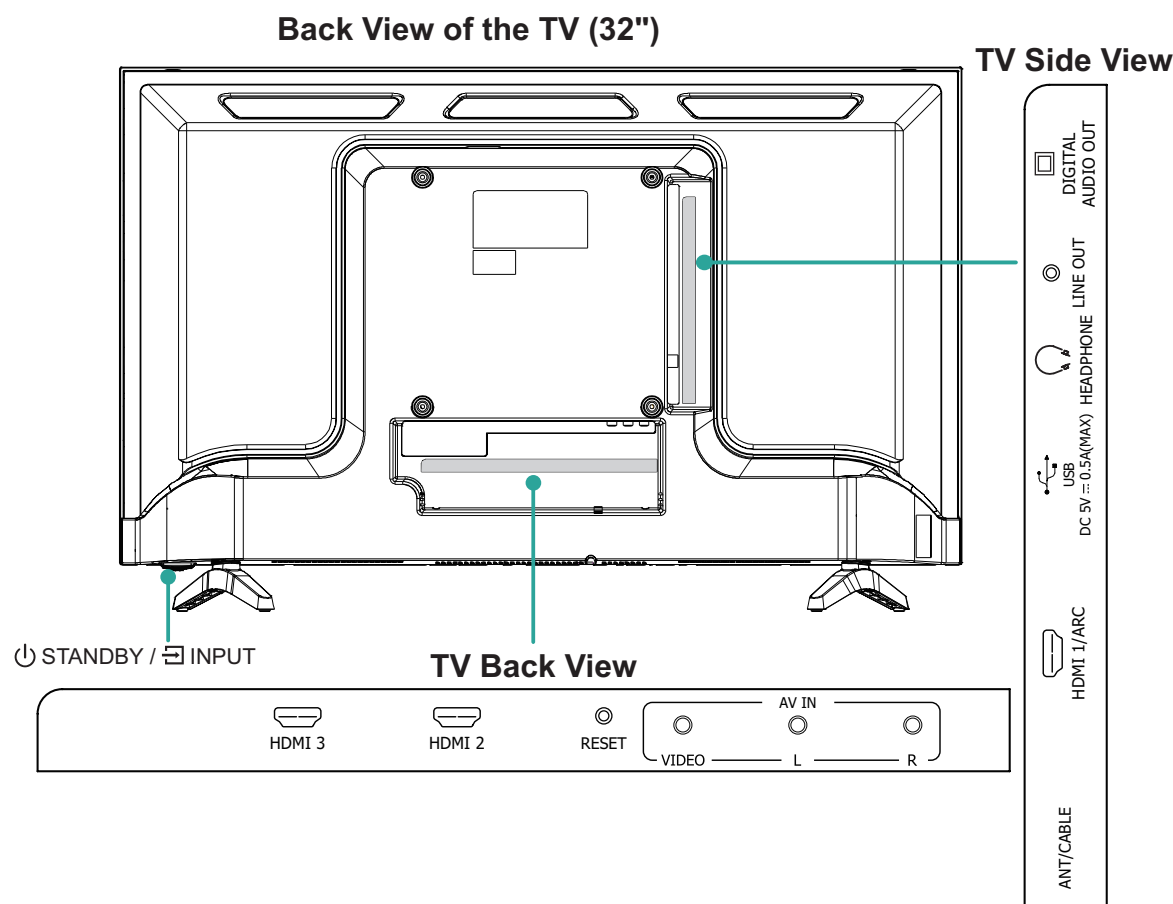


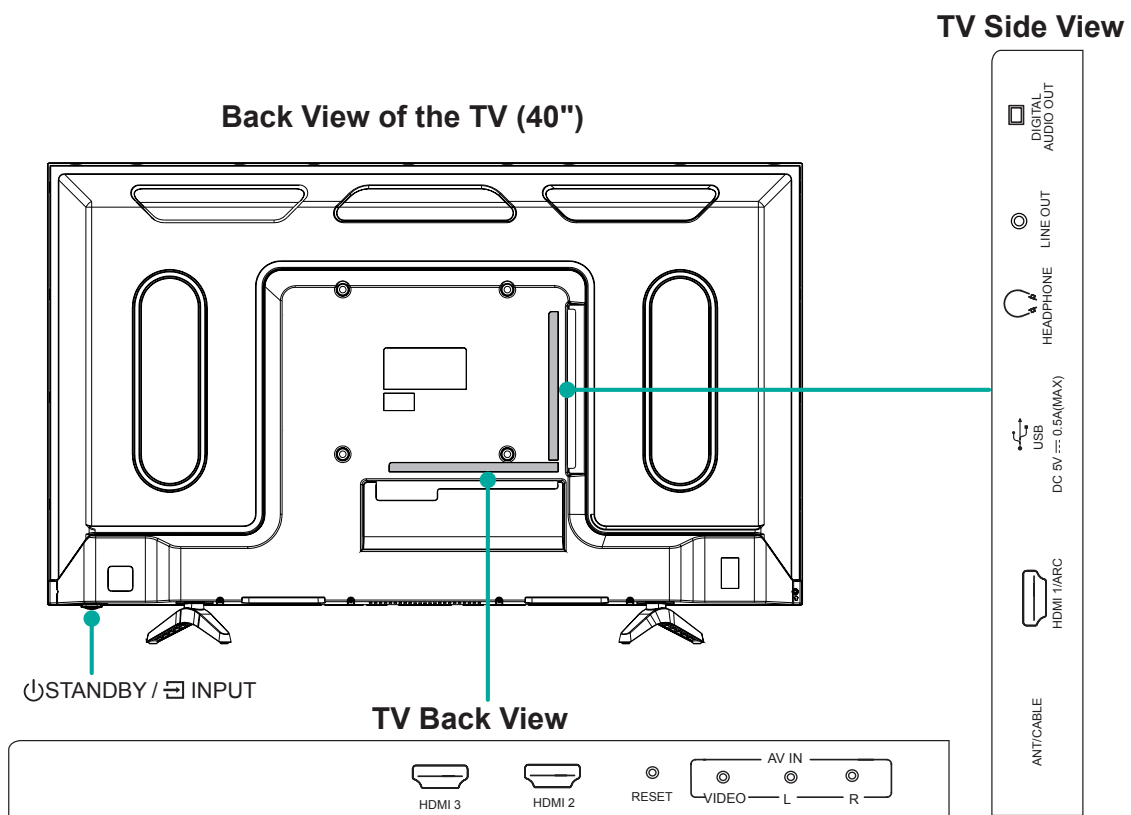
- Please check foam for accessories before discarding.
- Veuillez vérifier la mousse pour qu'il n'y ait pas d'accessoires avant de la jeter.
- Antes de desechar la espuma, asegúrese de retirar todos los accesorios.

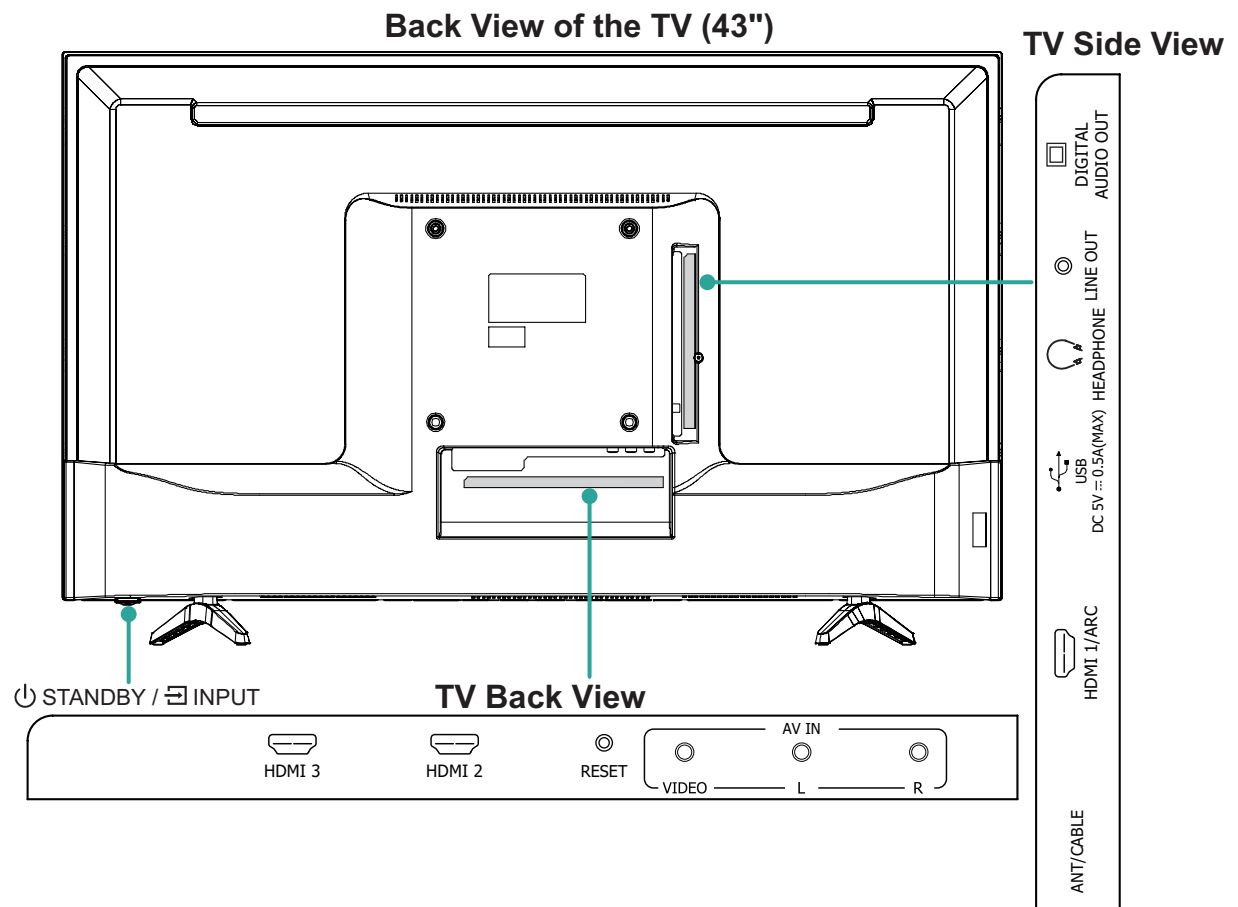
Required tools and devices

- Wireless router (not included) for Internet connectivity
- Phillips screwdriver (not included) to secure the TV stand
- HDMI and other types of cables (not included) to connect external devices to the TV
- Wall mount bracket (not included) if you prefer to mount the TV to the wall

Buttons and ports on the Hisense Roku TV





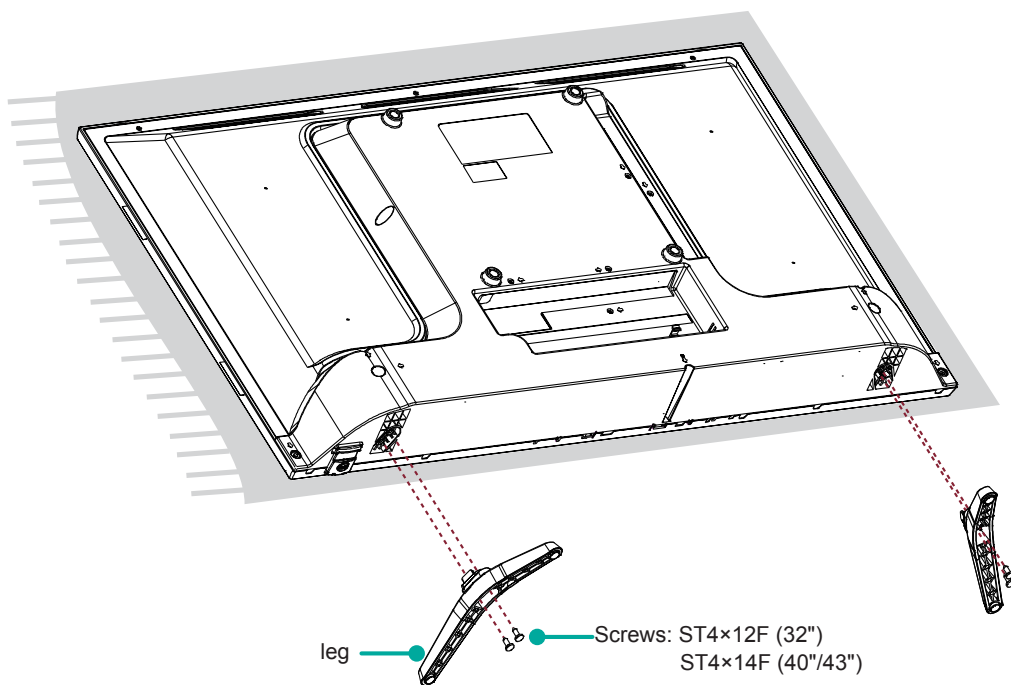


STEP 1. Attach the TV stand or wall mount bracket (not included)

Attach the TV Stand (For steps to attach the wall mount see page 8)

Follow the illustrations and instructions below to complete the installation steps:

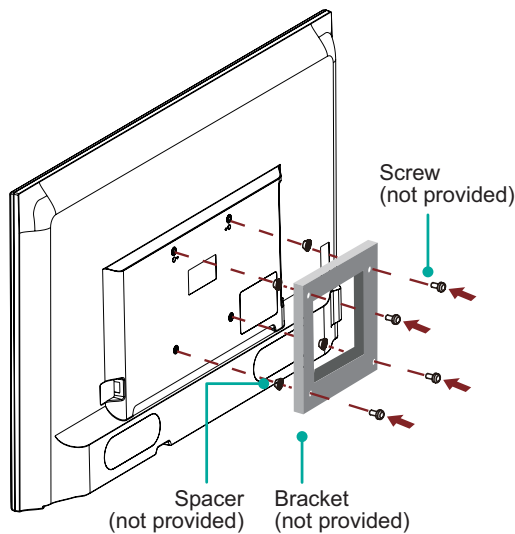
1. Carefully place your TV facing down on a soft, flat surface to prevent damage to the TV or scratches to the screen.
2. Secure the legs to the TV with the screws in the accessory bag.



Attach the Wall Mount Bracket (not included)

Before you begin the third-party manufacturer instructions, be sure to do the following things:

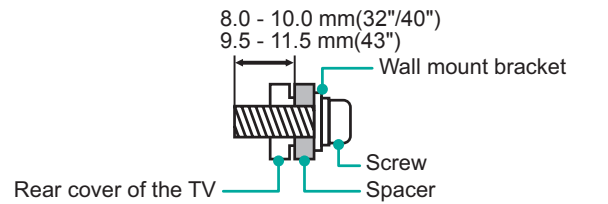
- 1. Place the TV face down on a flat, clean, safe and cushioned surface.
- 2. Remove the TV stand if you already attached it.
- 3. Place the spacers (not included) in the corresponding bracket holes.



CAUTION:

- When you attach the mount, be sure to use the spacers (provided by the third-party manufacturer) between the TV and the bracket.

- To prevent internal damage to the TV and ensure it is mounted securely, be sure to use fixing screws (not provided) that are 8.0 - 10.0 mm(32"/40") / 9.5 - 11.5 mm(43") in length when measured from the attaching surface of the mounting hook.




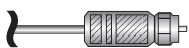
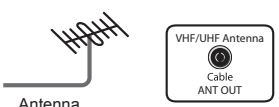


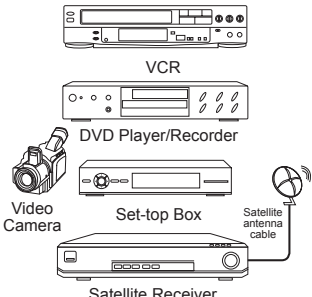









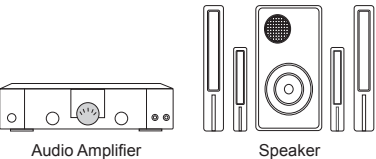
Wall mount hole pattern VESA (mm)	200 × 200
Wall mount screw size (mm)	M6






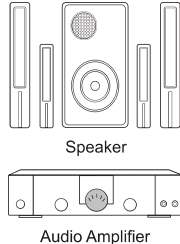



- Follow instructions provided with the Wall mount bracket.
- If you have additional questions, please contact the wall-mount manufacturer or the retailer from which you purchased the TV.
 - The selected screws are 8.0 - 10.0 mm(32"/40") / 9.5 - 11.5 mm(43") in length when measured from the attaching surface of the rear cover.

NOTE: The diameter and length of the screws differ depending on the wall mount bracket model.

STEP 2. Connect devices to your TV

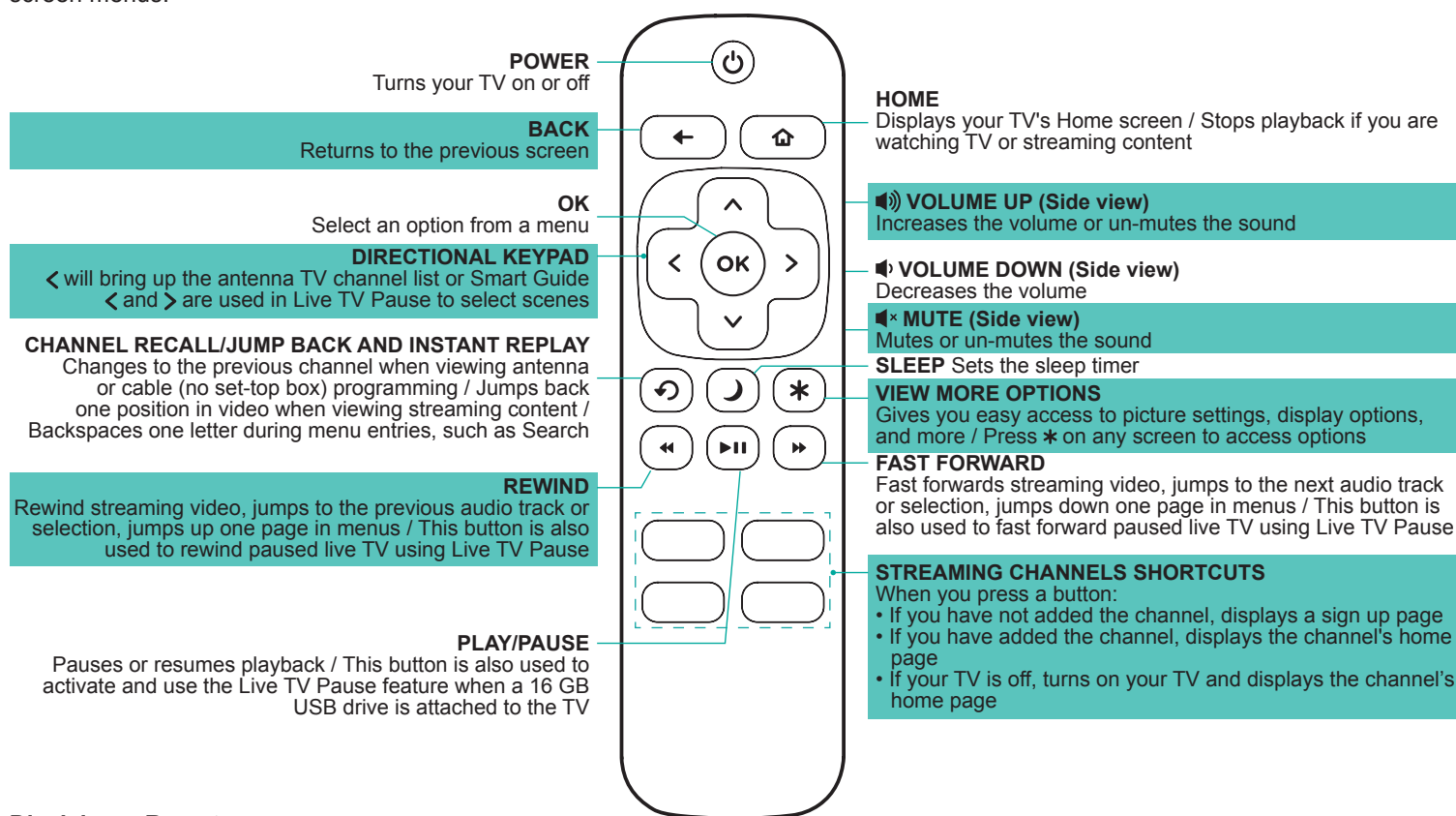
Check to ensure that you have selected the right cables for the ports and that they are connected securely. Loose connections can affect the quality of the picture image and color. (Cables and External Equipment not included.)

TV label		Port	Cable	External Equipment	Brief Description
ANT/CABLE				 Antenna	Connect an outdoor or indoor antenna.
HDMI				 VCR DVD Player/Recorder Video Camera Set-top Box Satellite Receiver	Connect a High Speed HDMI® Cable from an external device.
AV IN	VIDEO		 Yellow	 Video Camera Set-top Box Satellite Receiver	Connect a composite video cable and left-right audio cables from an external AV device.
	L		 White		
	R		 Red		
DIGITAL AUDIO OUT				 Audio Amplifier Speaker	Connect a digital audio cable from an external digital audio system.

TV label	Port	Cable	External Equipment	Brief Description
 HEADPHONE				Connect headphone (sold separately) for audio out of the TV.
LINE OUT				Connect an audio adapter (not provided) from an external analog audio system.
USB DC 5V \equiv 0.5A(MAX)				Connect a USB memory stick to enjoy photos, music, and movies, or to enable Live TV Pause. Live TV Pause is only available on the Antenna input of your Roku TV and requires a dedicated USB 2.0 compatible flash drive with at least 16 GB of storage to record video.
RESET		Restart or factory reset your TV.		

Buttons on your TV remote

The TV remote should feel right at home in your hand. We designed it to be incredibly intuitive for watching TV and navigating on-screen menus.



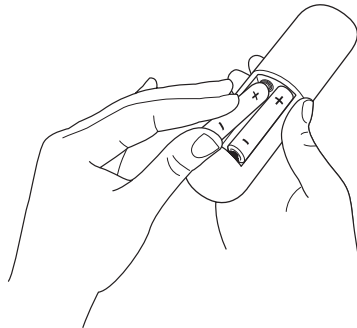
Disclaimer: Remotes may vary.

STEP 3. Begin using your remote

Power up your TV remote by inserting the included batteries.

CAUTION

- Dispose of the batteries in a designated disposal area. Do not throw them into a fire.
- Remove old batteries immediately to prevent them from leaking into the battery compartment.
- If you do not intend to use the remote control for a long time, remove the batteries.
- Battery chemicals can cause a rash. If the batteries leak, clean the battery compartment. If chemicals touch your skin, wash it immediately.
- Do not mix old and new batteries.
- Do not mix alkaline, standard (carbon-zinc) or rechargeable (for example, NiCd or NiMH) batteries.
- If your remote gets warm/hot during use, discontinue use and contact customer support immediately at www.hisense-usa.com/support.

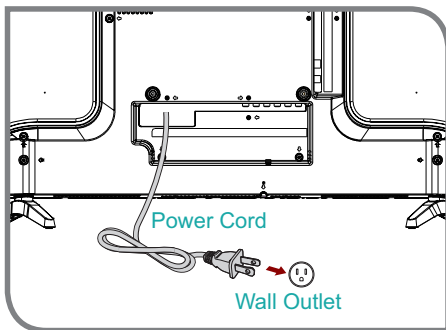


Using Your Cable Set-top Box or Satellite Receiver Remote as a 'Universal' Remote.

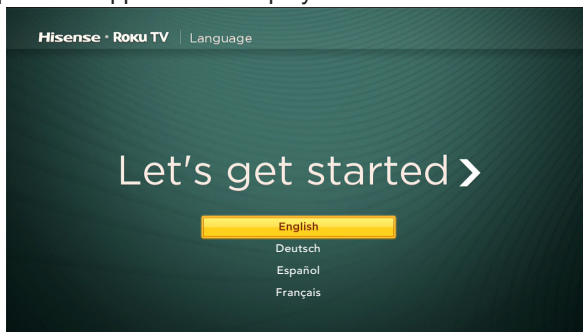
If you prefer to use your Cable Set-top Box or Satellite Receiver Remote as a 'Universal Remote', please refer to the manual that your cable or satellite service provided. It will include instructions on how to program their remote to your television. You can find codes that work with your Hisense Roku TV and the most common cable and satellite provider's universal remote control at www.roku.com/universalremote.

Turn on the TV

Connect the power cord to the back of your TV and plug it into a power outlet.



Press the **Power** (⏻) button on the remote to turn on the TV. A startup screen appears that displays the **Hisense • Roku TV** logo.



Choose **Set up for home use** to access all TV features and maximize Eco Save.

NOTE: Only retailers that need to set up the TV for display should select **Set up for store use**.

Hisense Roku TV Text to Speech Functionalities

Text-to-Speech and Video Description functionalities on the TV

Text-to-Speech and Video Description functionalities on the TV

Text-to-Speech (TTS) and Video Description can help you to navigate the menus on the screen and hear an audio description of relevant programs. Text-to-Speech can convert written text into voice text to help visually impaired people listen to the information they are unable to read. In addition, the Video Description has an audio narration added to certain programs that will describe the main visual elements which visually impaired users may not be able to see.

Follow the steps below to enable the functions:

1. Press the **Home** button to access the **Menu**.
2. Next, select **Settings** to enter the Settings Menu.
3. Select **Accessibility > Audio Guide** to turn the Audio Guide 'On' or 'Off'.

When the Audio Guide is turned 'On', then the contents of each menu displayed can be broadcasted out and you can hear the introduction of relevant programs.

<https://www.hisense-usa.com/hisense-roku-tv-text-to-speech-functionalities>



Connect your TV to the Internet to access thousands of streaming channels like Netflix & YouTube.

Make any night a movie night

Access more than 500,000+* movies and TV episodes across major streaming services like Netflix, Hulu, Amazon Video, VUDU and more. Choose from free, rental, and subscription services.

Stream sports on the big screen

Choose from over 140 sports channels like ESPN, FOX Sports Go, NBA, NFL, MLB, WWE, CBS Sports, and more.

Explore loads of free channels and free trials**

Your Roku TV has hundreds of popular free channels like Crackle, CBS News, PBS, The Roku Channel, and more. Plus, take advantage of free trials** to popular subscription services like HBO NOW, SHOWTIME, Netflix, Prime Video, and Hulu.

**Subscription or other payment may be required to access certain channels. Content may not be available in all areas in which the Roku TVs are sold and channel availability is subject to change.*

***Cancel before free trial ends to avoid subscription fees. Credit card may be required. Eligibility restrictions may apply.*



Explore your passions

Your Roku TV offers hundreds of streaming channels to fuel your passions – including fitness, kids & family, cooking, sports, religion, travel, International programming and more.

STEP 4. Complete the guided setup

Connect your Hisense Roku TV to your home network:

1. **Sign in to your wireless network.** Your TV will automatically detect wireless networks in your area. Have your network name and password handy and follow the easy on-screen instructions.
2. **Activate your Roku account.** From your smartphone, tablet, or computer, go to www.roku.com/link and enter the code that is displayed on your TV screen. Roku accounts are free, and while a valid credit card number is not required to create your account, providing your credit card information makes renting and purchasing entertainment from the Roku Channel Store fast and convenient.

NOTE: Roku does not charge for activation support – beware of scams.

If you are not ready to connect your TV to a wireless network, you can still use it to view live broadcast channels through your antenna, Set Top Box (STB) or Satellite.

Complete the rest of the on-screen prompts and setup is done. Congratulations!

NOTE: Once you're connected, your TV will automatically update with the latest software—plus you can start streaming the entertainment you know and love. Unlike other TVs, your new **Hisense Roku TV** automatically receives regular software updates in the background when it's connected to the Internet. This allows it to give you a better experience. For more information on setting up and using your Roku TV features, go to <http://go.roku.com/tvmanual>.

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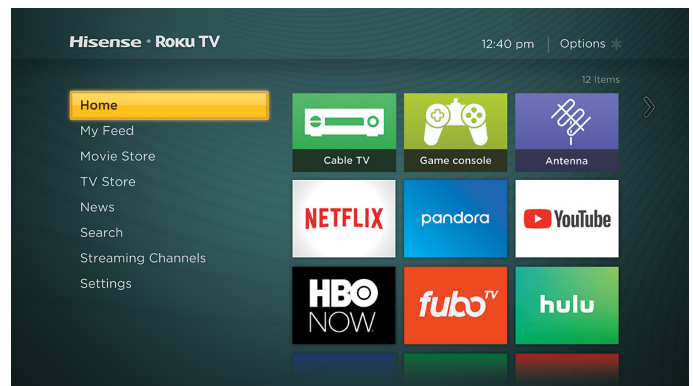
STEP 5. Personalize your Home screen

Easily switch between streaming channels and inputs.

The **Home** screen menu lets you access a ton of streaming entertainment, search for streaming movies and TV shows and change your settings.

The grid of tiles on the right lets you visually choose among your favorite streaming channels and the inputs where you have attached devices such as a DVR, game console, antenna, or set top box.



You can easily rearrange the order of the tiles on the Home screen to suit your viewing preferences. Highlight the tile you wish to move and press the * button on your Roku TV remote.



STEP 6. Optional

Watching local broadcast TV? How do you scan for channels?

If you connected your TV to an antenna or cable wall jack (no box):

- 1) When the setup wizard is complete, select the ANTENNA icon  from the home screen.
- 2) Follow the on-screen instructions.
- 3) Whenever you want to watch local broadcast TV, select ANTENNA icon .
- 4) Connect a USB memory stick to enjoy photos, music, and movies, or to enable Live TV Pause. Live TV Pause is only available on the Antenna input of your Roku TV and requires a dedicated USB 2.0 compatible flash drive with at least 16 GB of storage to record video.

Product specifications



MODEL NAME		32H4E / 32H4020E / 32H4040E / 32H4050E / 32H4060E / 32H4070E / 32H4080E / 32H4090E / 32H4E1 / 32H4020E1 / 32H4050E1 / 32H4060E1 / 32H4070E1 / 32H4080E1 / 32H4090E1	40H4E / 40H4020E / 40H4040E / 40H4050E / 40H4070E / 40H4080E / 40H4090E	43H4E / 43H4020E / 43H4040E / 43H4050E / 43H4060E / 43H4070E / 43H4080E / 43H4090E
Dimension (W x H x D)	Without Stand	28.9×17.1×3.7 inches (734×434×93 mm)	36.1 × 21.2 × 3.2 inches (918 × 538 × 81 mm)	38.2×22.3×3.6 inches (971×567×92 mm)
	With Stand	28.9×18.7×6.7 inches (734×474×171 mm)	36.1 × 23.0 × 8.0 inches (918 × 585 × 203 mm)	38.2×24.1×8.0 inches (971×613×203 mm)
Weight	Without Stand	9.5 lbs (4.3 kg)	14.8 lbs (6.7 kg)	19.4 lbs (8.8 kg)
	With Stand	9.7 lbs (4.4 kg)	15.2 lbs (6.9 kg)	19.8 lbs (9.0 kg)
DISPLAY				
Active Screen Size (Diagonal)		31.5 inches	40.0 inches	42.5 inches
Screen Resolution		1366×768	1920 × 1080	1920×1080
Panel Selected		High Definition backlight	Full High Definition backlight	Full High Definition backlight
POWER				
Power Supply		AC 120V, 60Hz	AC 120V, 60Hz	AC 120V, 60Hz
Standby Consumption		Less than 0.5W	Less than 0.5W	Less than 0.5W
Audio Power		6W + 6W	7 W + 7 W	7W + 7W

Product specifications (continued)

CHANNELS & SIGNALING	
Receiving Channels	VHF: 2 - 13, UHF: 14 - 69, CATV: 1 - 125 Digital Terrestrial Broadcast (8VSB): 2 - 69 Digital cable (64/256 QAM): 1 - 135
Tuner Type	Frequency synthesized
Receiving System	Analog: NTSC Digital: ATSC/QAM
HDMI Input	RGB/60Hz (640×480, 800×600, 1024×768, 1280×1024, 1366×768, 1440×900(40"/43"), 1680×1050(40"/43"), 1920×1080(40"/43")) YUV/60Hz (480i, 480P, 720P, 1080i(40"/43"), 1080P(40"/43"))
OTHER FEATURES	
Parental Control	Yes
HD Supported Definitions	480i, 480P, 720P, 1080i(40"/43"), 1080P(40"/43")
Sleep Timer	Yes
Wall Mount Support	VESA Standard (excluded)
Wireless Built In	Yes
Environmental Conditions	Temperature: 41°F - 95°F (5°C - 35°C) Humidity: 20% - 80% RH Atmospheric pressure: 86 kPa - 106 kPa

Quick problem-solving tips

When you experience an issue with your TV, turn it off and on again. If this does not resolve the problem, then refer to the tips below. If the problem is still not resolved, then contact us at one of the phone numbers on Page 2.

SOUND OR PICTURE ISSUES	POSSIBLE SOLUTIONS
You do not see a picture when turning on the TV	<ul style="list-style-type: none">• Check if the LED light is on. If it is, then there is power to the TV.• The TV may be in Standby mode. Press the Power  button on the remote control to activate the unit from Standby.• Check if the power cord is plugged into an active electrical outlet.
You have connected an external source to your TV but can not find it on the Home screen	<ul style="list-style-type: none">• Make sure your external source is turned on.• Check to see if the correct input tile is selected on the Home Screen for the external source you want to view.• Check to see if the external source device connection is snug and fully inserted into the TV port.
When you turn on your TV, there is a delay for a few seconds before the picture appears	<ul style="list-style-type: none">• This is normal. If you have already set up your TV, it is initializing and searching for previous setting information.
You see a normal picture but do not hear any sound	<ul style="list-style-type: none">• Check that volume is turned up.• Check if "Mute" mode is ON. Turn off mute by pressing the Mute * button again, or pressing volume up.
You hear sound but picture color is faded or in black and white	<ul style="list-style-type: none">• Check that the Color value is set to 50 or greater.• Check the color on another channel or input tile.
Your sound or picture is distorted or appears wavy	<ul style="list-style-type: none">• Turn off and/or remove any electrical appliance that may be nearby the TV panel.• Insert the power plug of the TV set into another power outlet.

Quick problem-solving tips (continued)

SOUND OR PICTURE ISSUES	POSSIBLE SOLUTIONS
Your sound or picture is blurry or cuts out	<ul style="list-style-type: none">• If you are using an external antenna, check the connections for a snug and tight fit.• Adjust or reposition the antenna placement.
You see horizontal/vertical stripes on the picture, or it is shaking	<ul style="list-style-type: none">• Turn off and/or remove any electrical appliance that may be nearby the TV panel.• Insert the TV power cord into another electrical outlet.
CONNECTIVITY ISSUES	POSSIBLE SOLUTIONS
You cannot connect to your wireless network	<ul style="list-style-type: none">• Make sure you have selected the correct wireless network name on the Choose your network screen.• Make sure that you entered the correct wireless password for your network (passwords are case sensitive).• If you have turned off SSID broadcasting on your wireless router, add your network by selecting Private Network.• To check if it is a password problem, temporarily disable security on the wireless router.• If you are not getting 3 or more signal strength bars above the wireless network icon, adjust the position of the TV (if possible) or the wireless router. Even a few inches in one direction or another may help.
REMOTE CONTROL ISSUES	POSSIBLE SOLUTIONS
Your remote control is not responding to button presses	<ul style="list-style-type: none">• Check that the TV is still on.• Check that the batteries are good and are inserted properly.• Check that there are no obstacles between the remote control and the front of the TV.• Try moving closer to the TV. If the LED on the TV flashes when you press any of the buttons on the remote control, the issue is not with the remote control.

Certification and Compliance

FCC Notice

This device has been tested and found to comply with the limits for a Class B digital device pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This device generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this device does cause harmful interference to radio or television reception, which can be determined by turning the device off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the device and receiver.
- Connect the device into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

NOTE: The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications to this equipment. Such modifications could void the user's authority to operate the equipment.

The WiFi Module complies with FCC radiation exposure limits set forth for an uncontrolled environment. This device should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.



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