

Wire-Free Rechargeable Security Battery Camera
Quick User Guide(For C10+)



E-mail:Love@hiseeu.com Telphone:+1 9176882228 Website:www.hiseeu.com Thank you for your purchase and your trust. If you have a good experience with our product, Please leave us a review, We will optimize your shopping experience as much as possible and offer you a great lifetime online service.

If you have problems in using our product, Please contact with us soon by email as below. We will offer the best solution for you to any problems in 24 hours. Any advice will be collected and we will do our best to improve.

24-Hour-Service Email: Love@hiseeu.com

1.Product Details



L	No	Camera Button	Operation
	1	Power-Button	Press and hold the button for 5 seconds to turn the device on and off.
Г	2	Reset- Button	Press and hold the button for 5 seconds to reset and restart the device.
	No	LED-Status	Operation
	1	Flashes red slowly	Waiting for Wi-Fi connection, and start Add devices.
	2	Flashes red fast	WiFi connection
	3	Constant red	Network is not normal
	4	Constant blue	WiFi connected, camera is running normally.

2.Install camera

- Please fix the bracket first, then install the camera
- If it is a wooden wall, you can use the nails provided by the product to fix the bracket and the wall.

 If it is cament wall or coramic tile wall, please use the electric drill to drill a hole in the second state.
- If it is cement wall or ceramic tile wall, please use the electric drill to drill a hole in the wall and install the bracket, and install it with the expansion screw provided by the product.

 Rotate the button counterclockwise to instantly fix the camera.



3.Installation Cloudedge APP

3.1 Search "Cloudedge" in App store or Google play store, or scan below QR Code to download and install on smart phone.







S Andriod

NOTE: Please allow below 2 permissions when first running App.

1. Allow CloudEdge use mobile cellular data and wireless LAN (Function: If not allowed, it will be failed to add IP camera).

Allow CloudEdge to get system push message permissions (Function: When the camera triggers motion detection or audible alarm, the phone can receive alarm push).

ALLOW'CLOUDEDGE'TO USE DATA
OF
WLAN

WLANICORNA' Data

3.2 Register Account

New users need to register by e-mail, click "Register", follow the steps to complete the registration of the account, and log in.

adge App Icon

now on Lock Scree

3.3 Help and Feedback

4. Power on camera

For product issues or questions, please go to the Feedback page in the CloudEdge APP and write down the detailed situation, or send an email to Love@hiseeu.com
(We recommend your e-mail address and product model number,We will reply to you within 24 hours by e-mail.)

Help & Feedback

Press and hold on the top Power Button for 5 seconds to Turn on Camera (if can not power on, please plug in DC5V 2A phone adapter to charge 15min first),

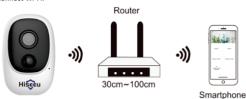
Power indicator turns red



NOTE: DC5V 2A Power adapter is not included in packing list.

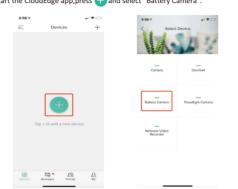
5. Add Camera

5.1 Bring the camera and your phone within 1 to 3 feet (30 to 100 cm) to the router and connect Wi-Fi.



NOTE:Please note the camera only works with 2.4G Wi-Fi,not supports 5G Wi-Fi.

5.2 Start the CloudEdge app,press and select "Battery Camera".



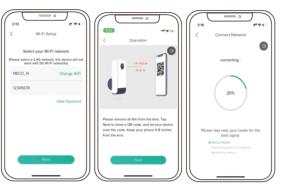
5.3 Follow the instructions to make sure the camera is activated.(The indicator should light red and blink slowly.)

 $\bf 5.4$ Choose 2.4Ghz WiFi SSID and About 15cm (5.9 inches) Input password, press "next ".

5.5 Put the QR code in front of the Camera lens about 15 cm .After the device recognizes the QR code ,it will sound "bu gu ",after heard it ,Press"next".



5.6 After click "Hear tone", camera will start connecting Wi-Fi and skip To "Search to Device" page ,after setup finished, you can edit camera name here, then click "DONE" to open camera in My Device list now you can watch real-time yideos on your phone.



alarm recordings

23.Intercom option, long press and 24.Alarm video, press it to play/pause

the date

28. Recording options

11.Camera setting options, such as 12. Battery capacity

14. Full screen option

18. Play Option

20 Record button

22.Sound option

16. Network signal strength

26.Calendar option, press it to select

alarm SD card, etc

13.SD, HD option

17. Preview option

19 Screenshot hutton

(green means activated).

27.Screenshot options

21.Option for detecting the human

body. It is switched on by default

25. Recording motion detection

29.Alarm point, view all mobile

15.Bit rate

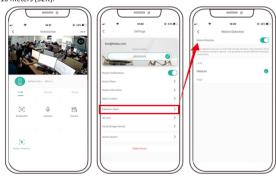
6.Device Menu

1.Add camera 2.Camera time
3. Live view button 4. Camera type icon
5.Camera name 6. Alarm information icon(red dot indicates alarm occurred, click it and view alarm screenshot or video)
7.My device list 8.Message
9. Friends option 10.Personal homepage

Troubleshooting table

7. PIR Detection

PIR "Alarm Setting" is on by default and the Default sensitivity is "high", but it is adjustable. "Device" - "Settings" - "Detection Alarm". The detection distance is 10 meters (32ft).



Sensitivity	Detecting Distance (For moving and living things)	
Low	Up to 4 meters (13ft)	
Medium	Up to 6 meters (20ft)	
High	Up to 8 meters (26ft)	

NOTE: Higher sensitivity offers longer detecting distance, but it would lead to more false alarms.You are advised to set up the sensitivity level to "Low" or "Medium" when you install the camera outdoors.

8. Alarm Push Notification and playback

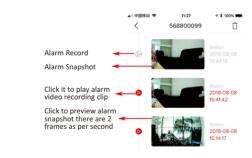
The battery camera with PIR sensor is not designed for 7x24 hours all day recording, but aims at pushing alarm message notification to app and record video to the micro SD card or Alicloud(Need to Pay)when PIR sensor detected human body motion even when you can play back the motion videos wherever you are via CloudEdge APP

When PIR is triggered, camera and system actions

1. Alarm sound in the app (please open the permission for the notification the cloudedge app in the

mobile setting and turn off the mobile Volume on).

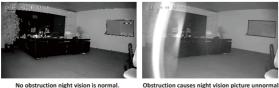
 Alarm Messages Notification (please activate the notification via Cloudedge app in the mobile setting 3.Alarm snapshot and video recordings on Micro 5D card /cloud storage(please make sure the TF card is inserted.) Cloudedge app notification in mobile.



9.Best conditions for night vision

When the camera is turned on in night vision mode, if there is obstruction within three meters of the lens, infrared rays will have a concentrating effect, which will cause the obstruction part to be extremely bright, and other screens will be darker, and the night vision effect will be poor.

(No matter where the camera is installed, make sure there are no obstacles within 3 meters of the lens)



10. Battery Management

10.1 The camera has a built-in 10400 mAh 18650 battery, which can be used 60-90Days in theory, assuming the camera wakes up 15 times per day and watching 5 Minutes of video.

Note: The battery life depends on how many times the camera wakes up.The more of the camera is turned on, the faster the battery is consumed.

${f 10.2}$ If the battery is less than 20%, the app will send a notification to remind you to charge.

10.3 You can charge the camera with the DC 5V2A Adapter
10.4 If your battery capacity is used up too fast, the possible cause is that the camera

wakes up too often. It is recommended to lower the Sensitivity of "Body Detection" or occasionally turn it off.

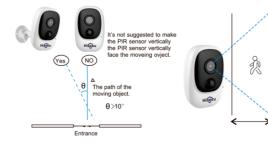
11. Important Notes for Reducing False Alarms

11.1 To reduce false alarms, please note that:

- Do not install the camera in a place where the bright objects or light is directed, including sunshine, bright lamp lights, etc.
- Please do not place the camera in the place where the vehicle and people often come and go.A large number of data results show that the camera can detect people and vehicles within a distance of 15 meters (55 feet).
- Keep the camera away from outlets such as air conditioning vents.
- Humidifier, heat transfer openings of projectors etc. remote.
- Do not leave the camera facing the mirror.
 Keep the camera at least 1 meter away from wireless devices to avoid wireless

11.2 Cover of the surveillance area

interference



When installing the camera, the PIR sensor should not be vertically aligned with the moving object, as it may not detect movement. It is recommended that the camera be tilted more than 10 degrees to capture all motion.

12. Video playback and SD card

Video recording was stored in SD card (SD card is not included in package) or cloud.

12.1. Only supports 2-128 GB
12.2. To ensure the recognition rate and SD card life, we recommend the use of Class
10 Speed Micro SD Card(Samsung, SanDisk, Kinston Micro SD Card)
12.3. It is recommended to check the SD card for damage before using the SD card.

Format the Micro SD card before inserting it into the camera. The format must be FAT2 or EXFAT32

12.4. After you insert an SD card into the camera properly, in the app "CloudEdge", it

will show the memory volume. That means the camera SD card is readable. 12.5. If the SD card is not readable, you could contact us.

13.Share the camera with your family

Each camera can only be added to one account. If your family also wants to watch the camera, he/she has to register a new account as well. Before that you have to give permission.

Because of sicerhheit, part functions are illegal.

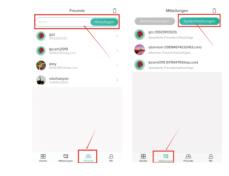
A.First let your family sign up for a cloudedge account, pay attention to register with a new email account.

B.Get he/she registered email address and enter he/she email address in the friend search bar and click add.

C.Ask your family to agree the request.

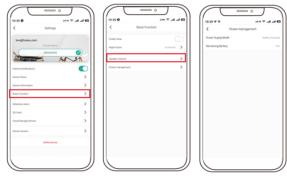
D.After the agree, the account will display a camera icon. Now share the happiest witi

your family.



14. Check the battery status

You can go to cloudedge app to check the remaining power of camera battery, Settings>Basic Function>Power management



15.Talk to camera and hear the camera Press and hold the Intercom button to talk to it and turn on the audio button then you

can listen to the camera.

Step 1: Activate the audio option

Step 2: Press and hold the Intercom button to speak.



	Troubleshooting table					
No.	Description	Solution and operation				
	Connection can not be established	Check your Wi-Fi name and password. Make sure your WiFi is 2.4G, it does not support 5G. Make sure your camera and mobile phone are near the router. Email hiseeu customer service staff to solve your problem within 24 hours				
	Reset to default	Press and hold the reset button for 5 seconds. Hear a "bu gu" sound The red light starts to flash slowly.				
	How to connect the camera to new WIFI network	Press the reset button to the factory setting. Remove the camera in the CloudEdge APP 3)Re-connection				
	Alarm picture without persons	The camera needs time to wake up and people are moving too fast. Some objects with dissipative heat may be detected by PIR, and it is recommended to lower the sensitivity of the PIR alarm				
	Frequent alarm	Because the environment or the number of vehicles where you install the camera trigger the cameras frequently. It is recommended to change the installation angle. Adjust the camera alarm sensitivity to "low"				
	Why is someone crossing without alarm?	The PIR inspection area has a range limitation. It may be that the person passing the position is too far or too close, or the person passes quickly from a corner of the camera and is not successfully detected by the PIR.				
	No alarm push	Enable notification of the CloudEdge app in the mobile settings.				
	No alarm video recording	Please insert the TF card or turn on cloud storage				

Check if the network works well It is possible that the location where the camera is installed is too far from the router, causing the wifi to not cover the camera. Check the WIFI network, the distance between Video delav the camera and the router should not be too The camera was awakened too often and should not be placed on the roadside or in the sun. 1) Check if the positive and negative poles of the Cannot start camera aft battery are correct. replacing battery 2) Check if the battery is the recommended type 1) Please use the 5V 2A power adapter to charge the camera correctly. 2) When the charging is normal, the charging indicator will light red. If the charging indicator does not light, the charging is not successful. Please check if the power adapter and charging cable are normal 1) It may be that your phone system version is too low or too high, resulting in poor compatibility. It is recommended that you CloudEdge APP Flashback uninstall the app and re-download it. 2) Contact customer service staff to provide information such as the model number and system version number of your mobile phone. 1) When registering an account, please select the correct country. nable to register 2) When you register your account, you do not need to enter a verification code. Please follow the process to register your account. Your account and friend account must choose the same country, or the same area. For example, accounts in Europe and America cannot add

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