



Adding Voice

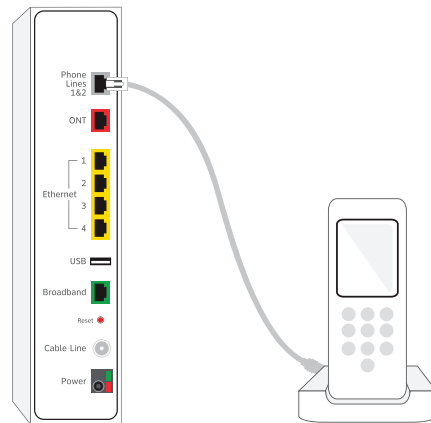


Important! ➤ Make sure you activate your voice service **within 5-7 days** of your order date!

1

Connect Phone to Gateway

Connect your phone to your Gateway's phone lines 1 & 2 port using a standard phone cord.



2

Activate Phone service

Call 877.377.0016 from connected phone and follow prompts.

OR

Go to att.net/uverse and enter your Account Number and Passcode.

Reminder: Make sure you have a battery backup to stay connected in the event of a power outage. Go to att.com/batterybackup for more information.

Manage your Phone and Voicemail features online at att.com/uvfeatures

3

Set up Voicemail

Dial ***98** from your digital phone and follow prompts.

After creating your voicemail PIN, set up your authentication code.

Adding on to your existing service.

✓ Internet



✓ Voice



Help & Support:  att.com/support



800.288.2020



ATT183170955



Adding Internet

Before you begin

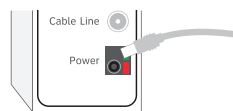
- Wait until **2 p.m. on your service activation date** (found on your packing slip), to get started.
- Log in with your **AT&T User ID** and **Password** OR **Account Number** and **4-digit Passcode**.
Note: AT&T TV service (and recordings) won't work during this process.

1



Power down/power up your AT&T TV receivers and Gateway

- UNPLUG power cables from back of the Gateway and all TV receivers.



- RECONNECT power cable to the Gateway; wait 10 minutes for lights to turn solid green.

! Do not unplug the power cord or the green data cable during this time, as this can permanently damage the Wi-Fi Gateway.



- RECONNECT the power cables to the TV receivers.

2



Connect to your Gateway and set up Wi-Fi

On your computer/device go to Wireless Network Settings, select **Wi-Fi Network Name** (SSID), and enter **password** from **yellow sticker on Gateway**.

If you already registered online, you should be good to go. If not, open your browser and follow the online instructions to complete registration.

Note: If registration doesn't start automatically, go to att.net/uverse.

Optional: Wired Internet connection

Connect with an Ethernet cable from your computer to the yellow port on the Gateway.

3



Download the AT&T Smart Home Manager App at att.com/smarthomemanager

Sign in with your AT&T User ID and Password and use Smart Home Manager to personalize your network name and password, then connect additional devices.



AT&T Smart Home Manager gives you easy access to your home network info in one convenient spot.

- Personalize your Wi-Fi name and password
- Invite friends to join your network
- Customize your device names
- Manage network performance and signal strength

Note: Data rates may apply for app download and usage. AT&T Smart Home Manager is available to AT&T Internet service customers with a compatible AT&T Wi-Fi Gateway. Limited to home Wi-Fi network. Features may depend upon Gateway models.

Having Trouble?

- ✓ **Check your service activation date** on your packing slip.
- ✓ **You must activate your phone service** within 5-7 days from your order date. Go to att.com/support or call us at **800.288.2020** and ask for technical support.
- ✓ **For internet service, make sure you completed your online registration.** If registration doesn't start automatically, go to att.net/uverse.
- ✓ **Check all cables** to ensure they're connected properly.
- ✓ **Power down/power up.** Unplug the Gateway power cord; plug it back in after 15 seconds. Wait for blinking indicator lights to turn solid green.



Manage your account 24/7:

Download the **myAT&T app** at att.com/myattapp from your mobile device.

¿Hablas español? Para ver a esta guía en español, visita att.com/guias y haz clic en la pestaña Internet. Desplázate hacia abajo a donde dice "Guías de Reemplazo" y elije (ATT183170955).



Accessibility support:

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- Accessible-tagged PDF: visit att.com/userguides

Telephone equipment for visual and/or hearing impaired:

- Phone: 800.772.3140
- TTY: 800.651.5111 **Compatible with** any TTY/TDD devices with standard phone line



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