

## TERMS & CONDITIONS UNIFI MOBILE AND MAYBANK 5G SMARTPHONE 2025 CAMPAIGN

The terms and conditions for **Unifi Mobile and Maybank 5G Smartphone 2025 Campaign** is read together with **UNI5G Mobile Postpaid** and **UNI5G Postpaid with Device T&C** available at [www.unifi.com.my](http://www.unifi.com.my) (together with its future amendments). Except for the specific terms and conditions stated therein, all other general terms for **UNI5G Mobile Postpaid** and **UNI5G Postpaid with Device** shall continue to apply. By participating in the Campaign, Customer (hereinafter defined) is deemed to have read, understood and agree to be bound by the terms and conditions herein and further agree that any decision by TM and Maybank in relation to every aspect of the Campaign shall be final, binding and conclusive.

### 1. GENERAL

1.1. The **Unifi Mobile and Maybank 5G Smartphone 2025 Campaign** ("Campaign") is jointly brought to you by TM Technology Services Sdn Bhd (Company No. 200201003726 (571389-H)) ("TM"), Malayan Banking Berhad (Company No.: 196001000142) referred to as "**Maybank**" and Maybank Islamic Berhad (Company No.: 200701029411), referred to as "**Maybank Islamic**".

1.2 The Campaign shall commence from **22<sup>nd</sup> May 2025** until **30<sup>th</sup> November 2025** ("Campaign Period"). However, TM may, at its sole and absolute discretion end or extend the Campaign Period without prior notice to customers.

### 2. DETAILS OFFERING

#### 2.1. Eligibility and Participation Criteria

2.1.1 This Campaign is applicable to selected new and existing TM customers that fulfill the criteria specified below:

- I. Eighteen (18) years old and above;
- II. Received an offer via Electronic Direct Mailer ("EDM") from TM or Maybank and the Campaign (the offer is exclusive to the named person and is non-transferable);
- III. Sign up for UNI5G postpaid with any device offered under the Campaign and must make payment for device top-up using an active Maybank credit card, if applicable;
- IV. Enroll for autopay bill payment with any of an active eligible Maybank credit card under the Campaign;
- V. Must be a principal or supplementary credit card holder of either one (1) of the following:

Customer Group	Eligible Maybank Credit Card
Group A	a. Maybank or Maybank Islamic credit card
Group B	a. Maybank Islamic Mastercard Ikhwan Gold Credit Card-i b. Maybank Islamic Mastercard Ikhwan Platinum Credit Card-i

	<p>c. Maybank Islamic World Mastercard Ikhwan Credit Card-i</p> <p>d. Maybank Islamic myimpact Mastercard Ikhwan Platinum Credit Card-i</p>
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Collectively referred to as the (“Qualifying Criteria”).

2.1.2 The following individuals are NOT eligible to participate in the Campaign:

- I. Any customer who had cancelled any of his/her Maybank/Maybank Islamic Credit Card within six (6) months before the date of application and is reapplying for another Maybank/Maybank Islamic Credit Card under the Campaign;
- II. Existing or present Principal holders of any Maybank Islamic Credit Card(s) whether issued in Malaysia or otherwise;
- III. Card holders whose Maybank Card account(s) status is delinquent, suspended, cancelled or in breach of any Terms and Conditions of Maybank Cards Agreement during the Campaign Period;
- IV. Card holders who are in default of any facility granted by Maybank at any time;
- V. Card holders of Maybank Commercial/ Corporate Cards;
- VI. Card holders of Maybank Prepaid Cards; Credit and/or
- VII. Permanent and contract employees of Maybank or Maybank Islamic (from Cards Marketing Department of Maybank/ Malaysia Islamic and Regional Cards Marketing Department of Maybank).

2.1.3 Card holders who fulfill the above criteria will hereinafter be referred to as “Customer”.

2.1.4 Kindly refer to Unifi Universe app or MyUnifi app for more info on the Campaign. For more details, please refer to the campaign [FAQ](#).

## 2.2. Campaign Offerings

2.2.1 The details of the eligible UNI5G Postpaid offerings during the Campaign Period as per table below:

Rate Plan Name	UNI5G Postpaid 69	UNI5G Postpaid 99	UNI5G Postpaid 129	UNI5G Postpaid 159	UNI5G Postpaid 189
Monthly Commitment	RM69	RM99	RM129	RM159	RM189
Data Quota	60GB UNLIMITED 5G + 60GB 4G	100GB UNLIMITED 5G + 4G	150GB UNLIMITED 5G + 4G	200GB UNLIMITED 5G + 4G	250GB UNLIMITED 5G + 4G
Calls (All Network)	Unlimited				
SMS (All Network)	RM 0.15				
Monthly Hotspot	Hotspot using data quota				
Contract Period	24 or 36 months (whichever applicable)				

Table 1: List of Eligible UNI5G Postpaid Plans available for the Campaign (referred to as “Mobile Plan”).

- 2.2.2 Customer may refer the list of devices offered under this Mobile Plan via the link: <https://unifi.com.my/mobile/devices>.
- 2.2.3 Each Customer is allowed to sign up for maximum of two (2) devices with Mobile Plan per NRIC.
- 2.2.4 Eligible Customer fulfil the Qualifying Criteria shall entitled for waiver of device upfront payment that available at Unifi Stores or TMpoints. For avoidance of doubt, Device Selling Price is the amount that Customer need to pay for the device and Device Recommended Retail Price (RRP) is the price set by the manufacturer.
- 2.2.5 Unifi Mobile Plans with Device instalments are excluded from this Campaign.
- 2.2.6 The first 2,000 eligible Group B Customer who fulfil the Qualifying Criteria during Campaign Period shall be selected on first-come, first-serve basis and receive a one (1) time cashback worth up to RM139 (“Cashback”), determined as per table below:

Card Scheme	Cashback Amount (RM)
a. Maybank Islamic Mastercard Ikhwan Gold Credit Card-i	RM89
b. Maybank Islamic Mastercard Ikhwan Platinum Credit Card-i	RM139
c. Maybank Islamic World Mastercard Ikhwan Credit Card-i	
d. Maybank Islamic myimpact Mastercard Ikhwan Platinum Credit Card-i	

Table 2: Eligible Card Scheme to be entitled for Cashback

- 2.2.7 The Cashback which will be credited into the eligible Customer’s credit card statement within twelve (12) weeks from the Campaign end date.
- 2.2.8 Each eligible Customer is entitled for one (1) Cashback only during Campaign Period, regardless of the number of times they participate in the Campaign.
- 2.2.9 Should both the principal and supplementary cardholders is eligible for the Cashback, only one (1) Cashback will be credited into the principal’s credit card statement.
- 2.2.10 In the event of the Customer holds a supplementary credit card holder, the Cashback shall be credited into the principal’s credit card statement.
- 2.2.11 TM and Maybank reserve the right to disqualify any Customer from participating in the Campaign or receiving the Cashback, due to any of the followings:
- I. If any of the eligible cardholders’ Maybank credit card account(s) is cancelled, closed or terminated by any reason whatsoever, either voluntarily or involuntarily on or before the fulfilment of cashback; or
  - II. Eligible card holder has committed or is suspected of any misconduct, fraudulent or wrongful acts that breach the Campaign terms and conditions.

- 2.2.12 Existing TM Customer who fulfill the following conditions is also entitled for the waiver of device upfront payment:
- I. Malaysian citizen;
  - II. Unifi Mobile account with subscription period of six (6) months and above;
  - III. Good paymaster of Unifi Mobile Postpaid account for the past four (4) months consecutively without due payment.
- 2.2.13 The device are strictly non-transferable, assignable and exchangeable for cash or any form of the legal tender.
- 2.2.14 TM reserves the absolute right to determine the model, brand, color and specifications of the device offered under Mobile Plan.
- 2.2.15 Visual(s) used in any advertisement, promotional materials and other materials relating to this Campaign are solely for illustration purposes only and may not depict the actual device offered.
- 2.2.16 Credit limit terms and conditions shall apply.
- 2.2.17 In the event of the Customer opt-out autopay of mobile bill payment during the first 6 months upon device registration, a fee of RM200 will be charged to the Customer's Unifi Mobile Postpaid bill.
- 2.2.18 TM reserves the rights to block the International Mobile Equipment Identity (IMEI) of the Device if Customer commit the following:
- I. Suspected of fraud or found to have committed fraud;
  - II. Reported to TM that the device is missing or has been stolen and requested to TM to block the IMEI of the device; and/or
  - III. After subscribing to this package, Customer fails to make full payment of any amount due to TM within fourteen (14) days of the statement due date.

### **3. VARIATION**

TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.

### **4. GOVERNING LAW AND JURISDICTION**

This terms and conditions are governed by the Malaysian law and the courts in Malaysia have exclusive jurisdiction.

### **5. CONFIDENTIALITY**

Any personal data provided by the Applicant to TM in connection with the Campaign shall be kept confidential. The Privacy Notice of TM applies, please visit [TM Privacy Notice](#)

## 6. MISCELLANEOUS

- 6.1 TM reserves the right to withdraw, cancel, suspend, extend or terminate the offering earlier either in whole or in part and further reserves the right to vary, supplement, delete, amend or modify any of the terms and conditions from time to time without prior notice for the Campaign.
- 6.2 Customers that successfully ported in to Unifi mobile is eligible to participate for this Campaign.
- 6.3 Registration for auto pay shall be subject to the existing terms and conditions for auto pay. TM shall not guarantee all registration will be successful.
- 6.4 Except for the specific terms and conditions for the Campaign stated herein, all other terms and conditions for unifi Mobile Postpaid, Smart Device for Unifi Fixed, Autopay and General Campaign terms and conditions shall continue to apply.
- 6.5 Further enquiries relating to the Campaign can be channeled to TM Live Chat at [unifi.com.my/chat](https://unifi.com.my/chat), tweet us @helpmeunifi, message us at [facebook.com/weareunifi](https://facebook.com/weareunifi) for assistance or visit any unifi stores/TMpoint nationwide.

## 7. PRIORITIZATION OF DOCUMENTS

In the event there is any conflict or inconsistency between the Application, the Consumer T&C, the Specific Terms and our Terms of Use, the following order of precedence shall apply:

- i. UNI5G with Device Terms and Conditions (highest precedence)
- ii. Unifi Mobile Postpaid Terms and Conditions; or
- iii. Smart Device for Unifi Home Broadband Terms and Conditions;
- iv. Autopay Terms and Conditions; and
- v. our Terms of Use

## 8. LINKING TO MAYBANK TERMS AND CONDITIONS

The campaign may include links to Maybank or Maybank Islamic's Terms and Conditions that the Customer agree to comply with terms where applicable.

Maybank or Maybank Islamic's Terms and Conditions can be found at Maybank official website: <https://maybank.my/unifi5Gphone>.

[End of Terms and Conditions]