User GuideFloodlight Cam Wired Pro









WARNING: Risk of electrical shock.

Disconnect power at the fuse or circuit breaker before installing.

Verify that the supply voltage is correct. Connect fixture to a 100 VAC~240 VAC 50/60 Hz power source.

Properly ground fixture.

Always follow code standards when installing wired connections.

CAUTION: Risk of fire. Do not install near combustible or flammable surfaces.

NOTICE: Do not connect this light fixture to a dimmer switch or timer.

Your Floodlight Cam must be installed on a 4" round UL listed weatherproof electrical box.

This manual is for informational purposes only. Working with electricity can be dangerous unless proper safety precautions are taken. If you are not comfortable or are inexperienced with the processes and tools described in this manual, we recommend that you hire a licensed electrician.

Quick Start

1. Open the Ring app and select Set Up a Device.

Then follow the in-app instructions.

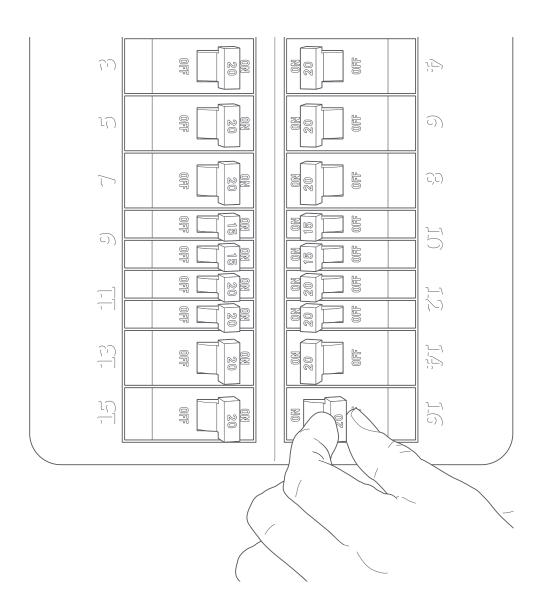
2. Scan this code.

This identifies your Ring device to make setup fast and easy.

QR+FR	

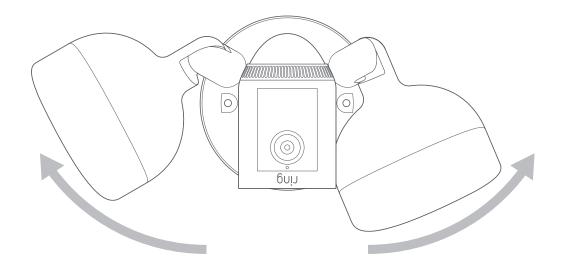
Shut off power at the breaker!

You'll be working with electrical wires during the install process. If you don't know where your breaker is or how to turn off power to your floodlight circuit, we recommend you hire a licensed electrician.



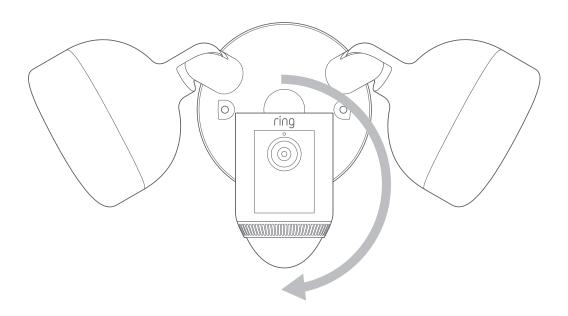
Prep your Floodlight Cam for installation.

First, rotate the lights out of the way, like this...



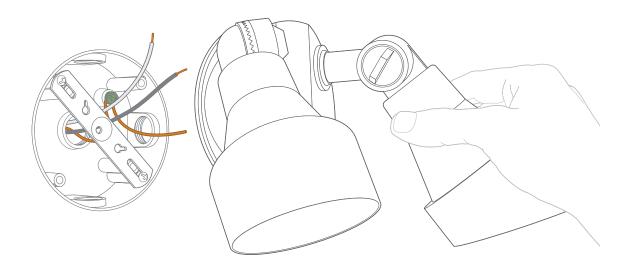
If you're mounting on an eave or overhang, your camera is already in position.

If you're mounting to a wall, rotate the camera into position like this...

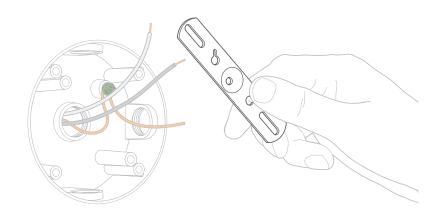


Remove your existing floodlight.

With power off at the breaker, remove your existing floodlight from the junction box it's attached to and disconnect the wires.



If there is a metal bracket attached to your junction box, remove that as well.



Choose your screws.

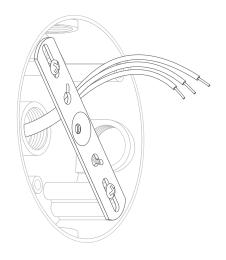
Select a set of screws from the bags marked "A" through "F" that fit your junction box to secure the metal mounting bracket. One size does not fit all here, so we sent several.

Save a screw from either Bag B or C. You will use it on the next page.

Bag A	Standard screws. These should fit most junction boxes.
Bag B & C	Longer screws to reach the screw holes in recessed junction boxes.
Bag D, E & F	Best for older boxes with smaller screw holes.

Attach the metal mounting bracket.

With the screws you selected in the previous step, secure the metal mounting bracket to your junction box using either pair of screw holes. Be sure to align the bracket so that the "FRONT" text faces outwards.

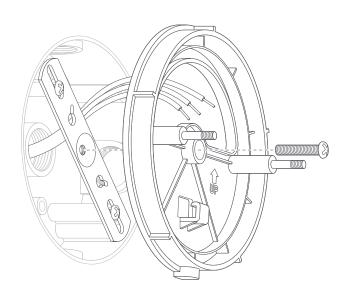


Install the plastic mounting plate.

Pull gently from the opening of the plastic plate to free it from the fixture, then feed your power wires though the opening.

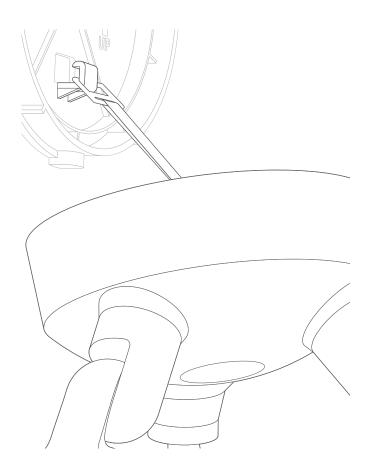
With your power wires fed through the mounting plate, center it over the metal mounting bracket. If you're installing on a wall, the "UP" arrow should point up. If you're installing under an eave, it should point towards the wall.

Then, insert one of the screws from Bag B or C into the center hole, and tighten to secure.



Hang it up.

Locate the nylon strap on the back of your Floodlight Cam light fixture, and loop the buckle at the end over the hook on the mounting plate. Make sure the buckle and hook are secure before releasing the light fixture.



Connect the wires.

The green wire on your Floodlight Cam is the ground wire. With power still off at the breaker, use a wire nut from the bag marked "G" to connect the green (or ground) wire from your Floodlight Cam to the green wire coming from your junction box.

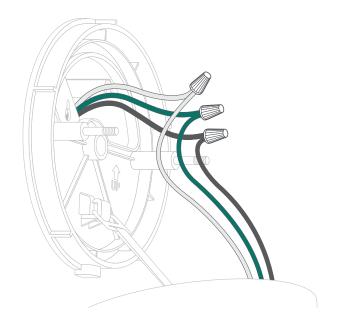
The white wire on your Floodlight Cam is a neutral wire. Use another wire nut from the bag marked "G" to connect the white wire from your Floodlight Cam to the white (or neutral) wire coming from your junction box.

The black wire on your Floodlight Cam is a hot wire. Use another wire nut from the bag marked "G" to connect the black wire from your Floodlight Cam to the black (or hot) wire from your junction box.

Give all 3 wire connections and wire nuts a gentle tug to make sure they are secure.



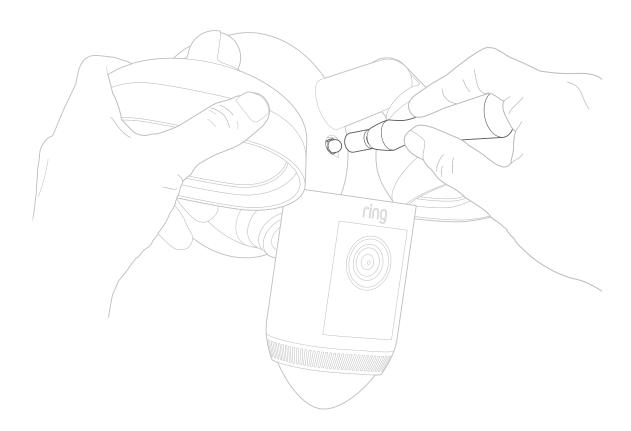
WARNING: If you can't easily identify the wires coming out of your junction box, or have difficulty with or are uncomfortable connecting them, consult with a licensed electrician.



Mount the light fixture.

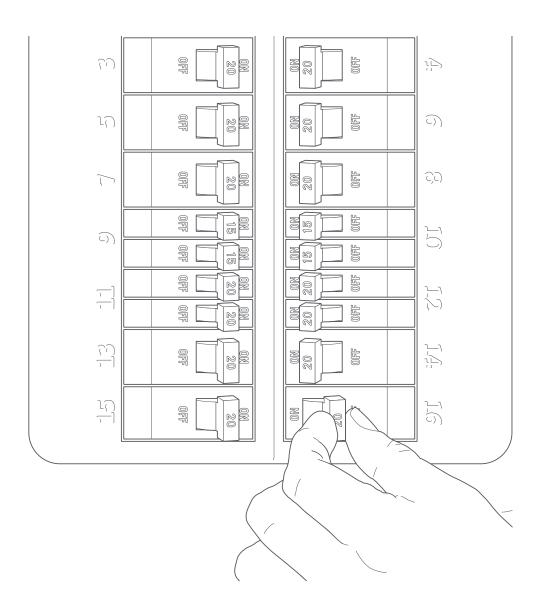
Tuck the power wires into the junction box, then align the two holes on the light fixture with the threaded posts on the plastic mounting plate. Slide the light fixture onto the posts and push it firmly into place.

Secure your fixture using two of the hex cap nuts from Bag G over the ends of the threaded posts. Remove the reversible bit from the included screwdriver and use the handle to tighten the hex cap nuts.



Restore power at the breaker.

Now that your Floodlight Cam is installed, you can turn power back on at the breaker. The lamps on your Floodlight Cam will flash once it's powered on.



Complete setup in the Ring App.

Once your Floodlight Cam powers on, follow the instructions to continue with setup in the app.

Review, share and download.

Your new device comes with a free 30-day trial of our **Ring Protect** video recording service.

To continue your subscription and save your videos, please visit ring.com/protect-plans



What is Ring Protect?

Ring Protect is a subscription service that stores videos from your Ring devices.

Why do I want it?

Ring lets you interact with visitors and monitor your property in real time, while Ring Protect allows you review and share those videos anytime.

How much does it cost?

Ring Protect starts at \$3 USD/month or \$30 USD/year per Ring doorbell or camera.*

How do I sign up?

Simply log into your Ring account at ring.com/protect-plans, and follow the on-screen instructions.

^{*\$5} CAD per month or \$50 CAD per year



For additional help, visit ring.com/help

Or give us a call

US 1 800 656 1918

Canada 1 855 300 7289

Worldwide +1 310 929 7085

For a list of all our customer support numbers, visit ring.com/callus

For information on our warranty, theft protection, and Ring Protect Plans, visit ring.com/legal

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Important Product Information





SAFETY INFORMATION: FAILURE TO FOLLOW THESE SAFETY INSTRUCTIONS COULD RESULT IN FIRE, ELECTRIC SHOCK, OR OTHER INJURY OR DAMAGE.

WATCH FOR SMALL PARTS. The device and accessories may present a choking hazard to small children and pets. Keep them out of reach of small children and pets.

WARNING: Electrical shock hazard. Disconnect power to installation area at your circuit breaker or fuse box before beginning installation. Always use caution when handling electrical wiring. Installation by a qualified electrician may be required in your area. Refer to your local laws and building codes before performing electrical work; permits and/or professional installation may be required by law.

FIRE RISK: Do not mount near combustible or flammable surfaces.

Your device is water resistant and is suitable for outdoor use. However, your device is not intended for underwater use. To protect against electric shock, do not intentionally submerge or immerse your device in water or expose your device to other liquids. Do not spill any food or beverages on your device. Do not attempt to clean or polish your device with or expose your device to oil, lotion, or other abrasive substances. Do not expose your device to salt water or other conductive liquids. Do not expose your device to pressurized water, high velocity water, or extremely humid conditions (such as a steam room). Do not attempt to dry your device with an external heat source, such as a microwave oven or a hair dryer. To avoid risk of electric shock, do not touch your device or any wires connected to your device during a lightning storm while your device is powered. If your device appears to be damaged, discontinue use immediately.

Do not install on the ground. Your device should be installed outdoors to a wall or eave. To reduce the risk of fall, take extra caution when using a ladder or similar equipment to mount your device. Do not cover the device while operating. Do not open the housing. Your device does not contain serviceable parts or replaceable LEDs. Protect this device from sunlight. Disconnecting the wires will power the device off. Do not use the device if the wires or housing are defective, there is a risk of electric shock. Do not cut any wires with factory installed wire connectors or remove the wire connectors. Do not install on circuits feeding motor loads such as kitchen appliances, HVAC equipment, washer/ dryer or garage door openers. Do not install when it is raining. Do not stare directly at the LEDs for more than a few seconds to avoid eye injury.

Only use accessories that are recommended by the manufacturer. Use of third-party accessories may lead to damage to your device or the accessory and may cause fire, electric shock, or injury.



SAFELY CONNECTING YOUR RING FLOODLIGHT CAM WIRED PRO TO YOUR HOME'S ELECTRICAL WIRING

You must turn off the power source to the electrical box at your home's circuit breaker or fuse and test that the power is off BEFORE removing an existing floodlight or light fixture, installing the device, or touching electrical wires. Failure to turn off circuit breaker or fuse could result in FIRE, ELECTRIC SHOCK, or OTHER INJURY or DAMAGE.

More than one disconnect switch may be required to turn off the equipment before servicing.

If the electrical wiring in your home does not resemble any of the diagrams or instructions provided with the device, if you encounter damaged or unsafe wiring, or if you are unsure or uncomfortable in performing this installation or handling electrical wiring, please consult a qualified electrician in your area.

Verify that the supply voltage is correct. Connect fixture to a 100 VAC~240 VAC 50/60 Hz power source. Properly ground fixture. Always install wiring connections in accordance with local code standards.

Product Specifications

Device Name: Ring Floodlight Cam Wired Pro

Model Number: 5B28S4

Electrical Rating: Hardwired (100 to 240V)

Temperature Rating: -5°F to 118°F (-20.5°C to 48°C)

RECYCLING YOUR DEVICE PROPERLY

In some areas, the disposal of certain electronic devices is regulated. Make sure you dispose of, or recycle, your device in accordance with your local laws and regulations. For information about recycling your device, go to amazon.com/devicesupport.

TERMS OF SERVICE AND WARRANTY

Use of the product is subject to your registration with Ring and your agreement with the Terms of Service found at ring.com/terms.

To review your warranty coverage, please refer to the enclosure inside this box or visit ring.com/warranty.

For Consumers in the USA

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications.

However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

Reorient or relocate the receiving antenna.

Increase the separation between the equipment and receiver.

- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

Pursuant to Section 15.21 of the FCC rules, changes or modifications to a Product by the user that are not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

The device meets the FCC Radio Frequency Emission Guidelines. Information on the product is on file with the FCC and can be found by inputting such Product's FCC ID (which can be found on the device) into the FCC ID Search form available at fcc.gov/oet/ea/fccid.

The party responsible for FCC compliance is: Ring LLC, 1523 26th St. Santa Monica, CA USA, 90404

FCC RADIATION EXPOSURE STATEMENT

This device complies with FCC radiation exposure limits set forth for an uncontrolled environment and it also complies with Part 15 of the FCC RF Rules. This equipment must be installed and operated in accordance with provided instructions and the antenna(s) used for this transmitter must be installed to provide a separation distance of at least 20 cm from all persons and must not be co-located or operating in conjunction with any other antenna or transmitter.

THEFT PROTECTION

If your Ring camera or doorbell product is stolen at any time after your purchase, Ring will replace the stolen device at no charge to you. This theft protection is not transferable and applies only to the original consumer purchaser. Coverage of this theft protection is limited to one (1) replacement only for each Ring camera or doorbell product that you have purchased. Theft protection does not apply to any products purchased from third party sellers on eBay and other online marketplaces. Any claim based on theft of your Ring camera or doorbell product must be submitted within fifteen (15) days of the theft and include the original sales receipt, and a copy of a police report evidencing that you reported the theft to the police. Failure to report the theft to police voids this theft protection.

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Audio/Video Surveillance

800.656.1918 ring.com At Ring, our mission is to reduce crime in neighborhoods.

Let every visitor know your home is protected by Ring with this sticker.

Connect with us and share pictures of where you stick it at:

- facebook.com/ring
- twitter.com/ring
- instagram.com/ring