⦿ COCOCAM

Smart Baby Monitor

USER MANUAL
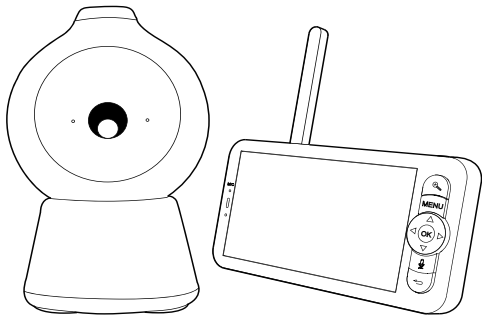
Contents

Claim Your Lifetime Warranty

Thank you for choosing COCOCAM products.
We are committed to providing the best service to all our customer.
If anything has happened to your product, please contact us for a lifetime
warranty.

[f] cococam   [YouTube] cococam

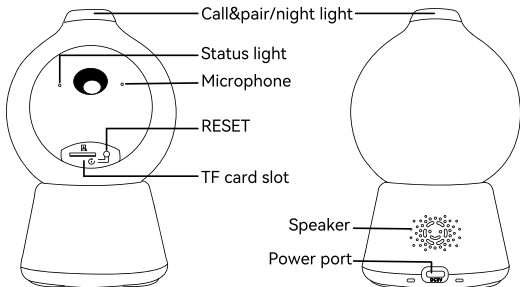E-mail: service@cococam.com
Service Hotline: +1 888 238 6566(US)
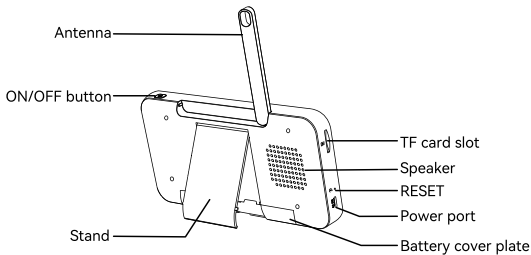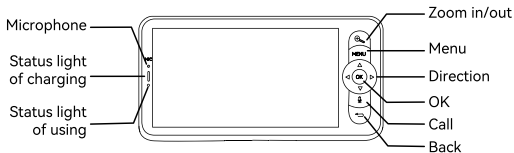Working Hours: Mon-Fri 9am-12am,1pm-6pm(EST)
Kind reminder: Phone service only support **English**. For other languages,
service@cococam.com please send us email or chat to us online.

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Call&pair/night light

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Antenna

ON/OFF button

Stand

TF card slot

Speaker

RESET

Power port

Battery cover plate
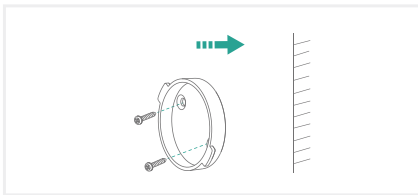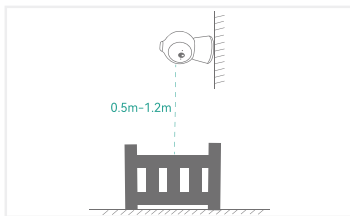
• Method 1

a. Pick a clean and flat surface around the crib.

Note: Make sure the wall is strong enough to withstand 3 times the
weight of the device.

b. Fix the included mounting bracket to a clean surface
0.5m-1.2m above the crib.
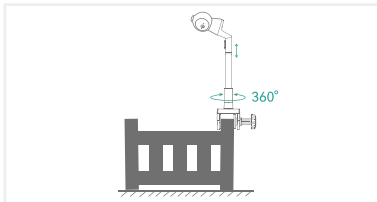
c. Insert the camera to the bracket.

0.5m~1.2m

• Method 2

Fix the device to the crib side of the enclosure by using a telescopic bracket.

The bracket is not included as standard,please contact us if required.

360°

3.Installation of cococam APP

Search "cococam" in the Application Store or the Google Play Store or can the QR code to download and install the APP onto your mobile phone.
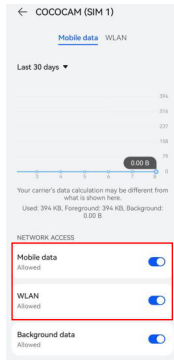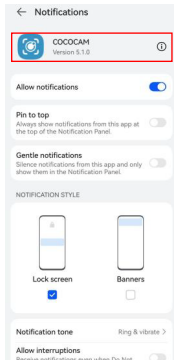

NOTE: Please enable the following two permissions in your first use of the APP.
1. Enable accession of the APP to the mobile cellular data and the WLAN. Otherwise, product adding will fail.
2. Enable push message receiving by the APP. Otherwise, your mobile phone will not receive push messages after any motion has been detected or an audio alarm has been triggered.

3. Account registration

If you are a new user, please choose your country, enter your e-mail address, click "Register" and register and log in as instructed.
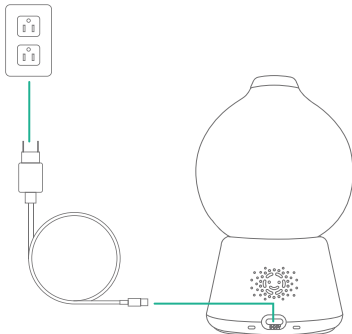
4. Help and feedback：

For any problem or question, please send an e-mail to service@cococam.com and tell us the model of yourproduct.

We will reply within 24 hours.

Help & Feedback

Insert the power cord into the product and then insert a 5V 1A/2A power adapter into the following power socket.

ⓘ Slow flash of the red LED indicator suggests that the product has been powered on and that Wi-Fi configuration can be done.

5.Product adding

Before use:
1. Before power-on, please insert the Micro - SD card (2-128GB). If the Micro - SD card is inserted after power-on, detection may fail and the product will need to be powered on again.
2. In WiFi connection, make the product and your mobile phone 1ft to 3ft (30cm to 100cm) from the router.
3. Before product adding, enable the Bluetooth function on your mobile phone. The product supports networking through Bluetooth.

You can scan the QR code below or visit the link to watch the added video

https://youtu.be/9JI7znIxmTE

Product adding method 1: Through Bluetooth
① Connect the power supply and wait for flash of the red LED indicator.
② Click "+" at upper right of home page of the APP to add the product. On the product adding page, a list of the nearby cameras that can be connected through Bluetooth will appear automatically.
③ Choose your camera, search the wanted nearby WiFi, enter the WiFi password and wait for product adding.
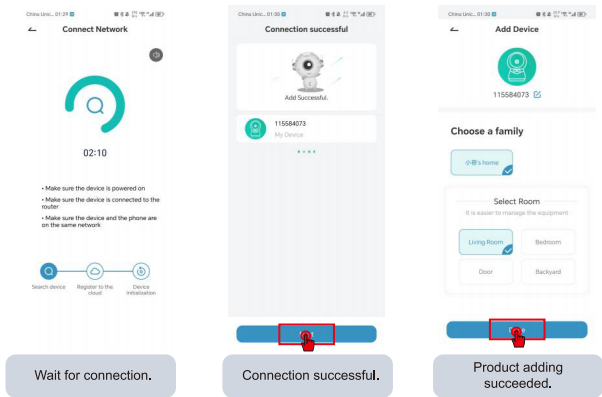

Click "Add Device"
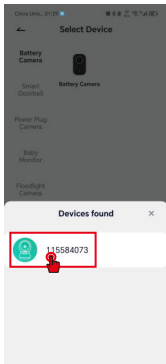
Choose the Bluetooth device.
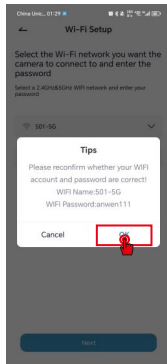
Choose the wanted nearby WiFi and enter the WiFi password.

Wait for connection.

Connection successful.

Product adding succeeded.

Product adding method 2: Through scan QR codes

①Click "+" at upper right of home page of the APP and choose Baby Camera (2.4&5GWi-Fi).
②Connect the power supply. When the red LED indicator is flashing, choose the wanted WiFi and generate a QR code (the product needs to be reset in its second adding rather than in its first adding).
③Use the lens to scan the QR code and wait for completion of product adding.
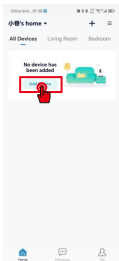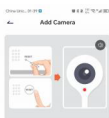
Click "Add Device"
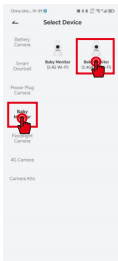
choose Baby Camera.
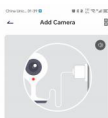
Connect the power supply.

Reset the product.

Choose the wanted nearby WiFi and enter the WiFi password.

Scan the QR code.

Wait for connection.
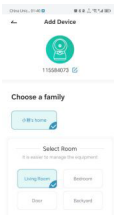
Product adding succeeded.

Turn on the power of the camera and the monitor, and then the camera will automatically connect to the monitor.

Note: If the connection to each other is not successful the first time, press the Reset button for 5 seconds until you hear the "BOOGU" beep and reconnect the monitor after the second beep of the camera. The connection is distance limited, so make the distance between the camera and the monitor is no more than 300m.

Disconnect the camera from the monitor

1. Press **Menu** button on the display screen, and select ⚙️› **Camera**.
2. Long press the **OK** button on the display screen to release the binding.
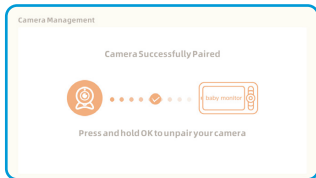
Reconnect the camera to the monitor

1. Press the **Menu** button on the display screen, and select ⚙ > **Camera**.
2. Long press the camera **Pairing button** until you hear the prompt tone.
3. Press the **OK** button on the display screen to start pairing.

Note: If you have problems with connection, please feel free to contact service@cococam.com for one-on-one customer service guidance.

Camera Management

Camera Not Paired

baby monitor

1. Press and hold the pairing button on the camera until you hear the tone.
2. Press the OK button on the monitor to finalize pairing your camera.
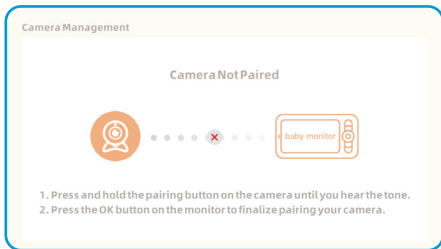
Connect two cameras to the monitor

Follow the step above to connect the two cameras in turn.Two screens will appear on the monitor.

Press the **ZOOM** for camera selection, the icon in the upper left corner represents the currently selected camera, then you can remotely control the selected camera under split-screen view. Press **OK** key to enter the selected camera in full screen view. Press **BACK** key to return to split-screen view.

Safety Protection

Wi-Fi network channel
If you turn off the Wi-Fi network channel, the App will not be able to view the camera.
Visited records
You can also view the visited records as all visits through the App will be recorded.
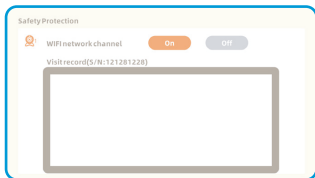
Night light

You can turn on the night light if needed, and you can set lighting mode and light color.

Press Menu on the monitor and select ☀ > 💡.Or press the Menu button, and select ⚙ > Camera Light > Night Light.

Set up brightness
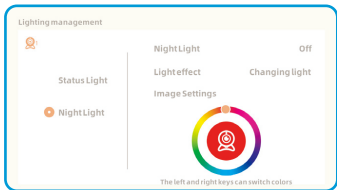1. Press the **Menu** button on the display screen, select ☀ and press **OK** to enter the interface.
2. Press **UP** and **DOWN** direction buttons to adjust brightness.

Set up time
1. Press the **Menu** button on the display screen, and select ⚙ > **Date and Time**.
2. Press Direction buttons to change date, time and time displaying mode.

Set up language
1. Press the **Menu** button on the display screen, and select ⚙ > **Language**.
2. Select the language you need.

Set up sleep mode
You can set up sleep mode to increase standby time.
1. Press the **Menu** button on the display screen, and select ⚙ >
   Sleep mode.
2. Select Sleep mode as 1 minute, 5 minutes, 10 minutes, 30
   minutes, 60 minutes or off.

Turn on and off status indicator
If you turn on the status indicator, you can get the working status
   of the camera. You can also turn off the status indicator if you
   think it will affect your baby's sleep.Press Menu on the monitor
   and select 💡> off . (Or Press the Menu button,select ⚙>Camera
   Light > light.)

SD card

1. Press the **Menu** button on the display screen, and select ⚙ >
   SD card . Then you can view the total capacity and remaining
   capacity of your SD card.
2. (Optional) You can format the SD card as you needed, but
   make sure that the important data is backed up.

Note:
This product does not support hot-swapping.
Please insert the SD card before power on or unplug it after power
off.

Upgrade

You can upgrade your camera when the upgraded alarm
appears. Or press **Menu** button on the display screen, and select
⚙ > **Device information** to check whether it need to be upgraded.

Low battery alarm

When the camera is low on battery, the low battery alarm will
appear on the display screen. Please charge the display as soon
as possible.

Multi-Functional Settings

1. Motion Tracking: Open **cococam** app, click your device, click the pinion icon in the upper right corner, select Motion Tracking and open it.
2. Alarm Area: Open **cococam** app, click your device, click the pinion icon in the upper right corner, Find the function.
3. Face Covering Detection & Prone Sleeping Detection: Open **cococam** app, click your device, click the pinion icon in the upper right corner, Find the function.
4. Night Light Stetting: Open **cococam** app, and found Night Light Setting. You can turn on the night light if needed. And you can set lighting mode and light color.
5. Privacy Protection: Open **cococam** app, and found Privacy Protection. Select Lens On or Lens off to turn your camera off or on.
6. Video Encryption: If you want to better improve your privacy security level, you can choose to open the **cococam** app, find the Video Encryption function, set your password for preview and local playback video.
   PS: Please check the precautions before using this function.

Q: The monitor cannot be previewed properly ?
A:
 Check whether the monitor has connected to the camera. If not, pair the camera and the monitor firstly.

Q: Cannot find the pairing button ?
A:
 The pairing button is the call button of the camera. Long press the button for 3 seconds, and follow the step instructions of the display. (To enter the pairing interface of the display, press the Menu button on the display screen, and select ⚙ > Camera Management.)

Q: What if the monitor screen is stuck and it doesn't work while pressing any buttons ?
A:
 Reset your monitor with the needle,and then long press the power button of your monitor to restart it.

Q: Why I can't get the notifications with my cell phone App when I connect the camera to the monitor ?
A:
Please confirm that the App has been running on the phone, and the relevant reminder function has been opened; Message notification and authority confirmation in the mobile phone system has been opened.

Q: Why the display or camera does not recognize the SD card?
A:
1. Please check the specification of the SD card. The display supports up to 32GB SD card, the camera supports up to 128GB SD card, it's recommend to use a C10 brand SD card.
2. Please check the surface of the SD card for oxidation or foreign matter such as dust, wipe and clean it.

3. Please format it to FAT32 or exFAT file system format on the computer before use, then insert it into the camera in the off state.

Q: Can I set up motion tracking and alarm zones on the monitor?
A:
No, you need to set the motion tracking and alarm area through the cococam APP.

Q: Why does the display make a bee sound ?
A:
Because the monitor is too close to the camera, take it away from the camera more than 1 meter.

Q:Does this baby monitor support 5Ghz WiFi?
A:
Yes, this baby monitor not only supports 2.4Ghz WiFi, but also supports 5Ghz WiFi.

If you encounter any other problems, please send your order number and problem to service@cococam.com, we will deal with your issue within 24 hours.