



# Nokia 7

## User Guide

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# 1 About this user guide



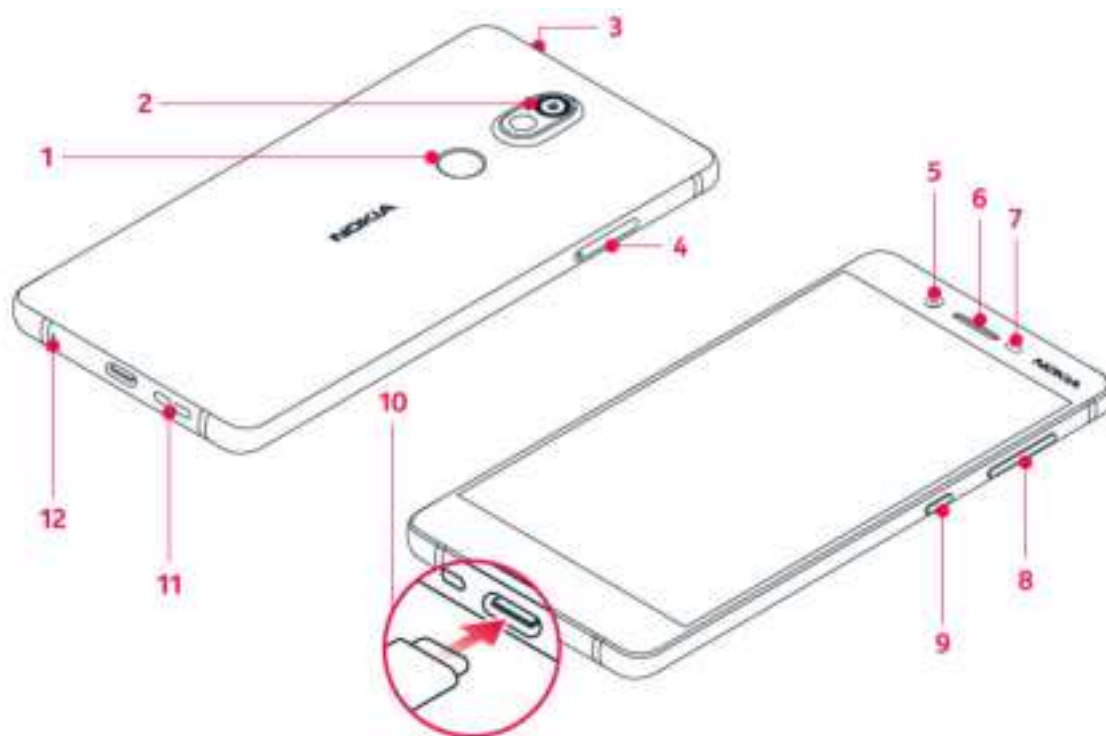
**Important:** For important information on the safe use of your device and battery, read "Product and safety information" before you take the device into use. To find out how to get started with your new device, read the user guide.

## 2 Get started

### KEYS AND PARTS

Explore the keys and parts of your new phone.

#### Your phone



- |                          |                       |
|--------------------------|-----------------------|
| 1. Fingerprint sensor    | 7. Proximity sensor   |
| 2. Main camera           | 8. Volume keys        |
| 3. Audio connector       | 9. Power/Lock key     |
| 4. SIM card/MicroSD card | 10. Charger connector |
| 5. Front camera          | 11. Loudspeaker       |
| 6. Earpiece              | 12. Microphone        |

#### Parts and connectors, magnetism

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to the volume levels.

Parts of the device are magnetic. Metallic materials may be attracted to the device. Do not place credit cards or other magnetic stripe cards near the device for extended periods of time, since the cards may be damaged.

## INSERT OR REMOVE SIM AND MEMORY CARD

### Insert SIM and memory card



1. Open the SIM tray and memory card tray by putting the provided tray opener into the hole next to the tray.
2. Put the nano-SIM into the slot 1 located on the tray with the contact area face down. If you have a second SIM, put it into the slot 2, or, if you have a memory card, put the card into the memory card slot located in the SIM slot.
3. Slide the SIM and memory card trays back into the slot.<sup>1</sup>



**Note:** If you have a dual SIM phone with only one SIM tray, you cannot use two SIM cards and a memory card at the same time.

### Remove SIM and memory card

Open the SIM and memory card trays, remove the cards, and slide trays back into their respective slots.

<sup>1</sup> Use only original nano-SIM cards. Use of incompatible SIM cards may damage the card or the device, and may corrupt data stored on the card.

## CHARGE YOUR PHONE

### Charge the battery



1. Plug a compatible charger into a wall outlet.
2. Connect the cable to your phone.

Your phone supports the USB-C cable. You can also charge your phone from a computer with a USB cable, but it may take a longer time.

If the battery is completely discharged, it may take several minutes before the charging indicator is displayed.

## SWITCH ON AND SET UP YOUR PHONE

When you switch your phone on for the first time, your phone guides you to set up your network connections and phone settings.

### Switch on your phone

1. To switch on your phone, press and hold the power key until the phone vibrates.
2. When the phone is switched on, choose your language and region.
3. Follow the instructions shown on your phone.

## DUAL SIM SETTINGS

You can have 2 SIMs in your phone, for example, one for your work and one for your personal use.



**Note:** On dual SIM capable devices, both SIM1 and SIM2 slots support 4G networks. However, if your SIM1 and SIM2 are both LTE SIM cards, the primary SIM supports 4G/3G/2G networks, while the secondary SIM can only support 3G/2G. For more information on your SIM cards, contact your service provider.

## Choose which SIM to use

When, for example, making a call, you can choose which SIM to use by tapping the corresponding SIM 1 or SIM 2 button after you dial the number.

Your phone shows the network status for both SIMs separately. Both SIM cards are available at the same time when the device is not being used, but while one SIM card is active, when, for example, making a call, the other may be unavailable.

## Manage your SIMs

Don't want work to interfere with your free time? Or do you have a cheaper data connection on one SIM? You can decide which SIM you want to use.

Tap **Settings** > **SIM cards**.

### Rename a SIM card

Tap the SIM you want to rename, then type in the name you want.

### Select which SIM to use for calls or data connection

Under **Preferred SIM for**, tap the setting you want to change and select the SIM.

## SETTING UP FINGERPRINT ID

You can unlock your phone with just a touch of your finger. Set up your fingerprint ID for extra security.

### Add a fingerprint

1. Tap **Settings** > **Security** > **Fingerprint**. If you don't have screen lock set up on your phone, tap **SET UP SCREEN LOCK**.
2. Select which backup unlocking method you want to use for the lock screen and follow the instructions shown on your phone.

## LOCK OR UNLOCK YOUR PHONE

### Lock your phone

If you want to avoid accidentally making a call when your phone is in your pocket or bag, you can lock your keys and screen.

To lock your keys and screen, press the power key.

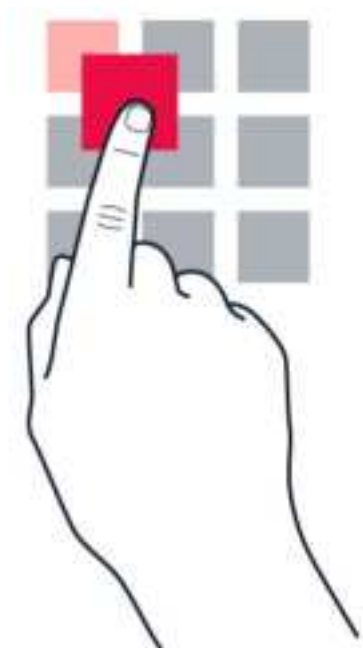
## Unlock the keys and screen

Press the power key and swipe up across the screen. If asked, provide additional credentials.

## USE THE TOUCH SCREEN

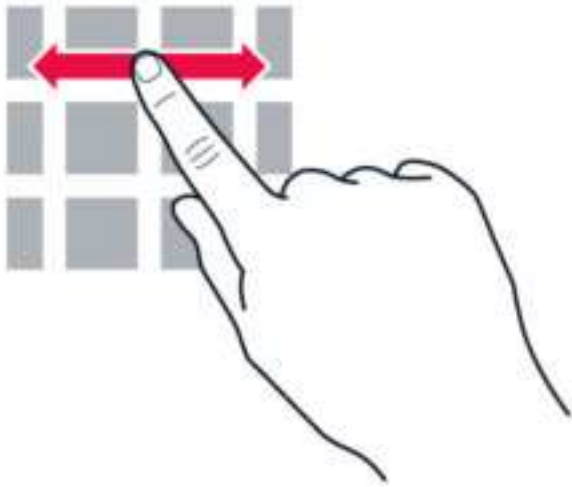
**Important:** Avoid scratching the touch screen. Never use an actual pen, pencil, or other sharp object on the touch screen.

### Tap and hold to drag an item



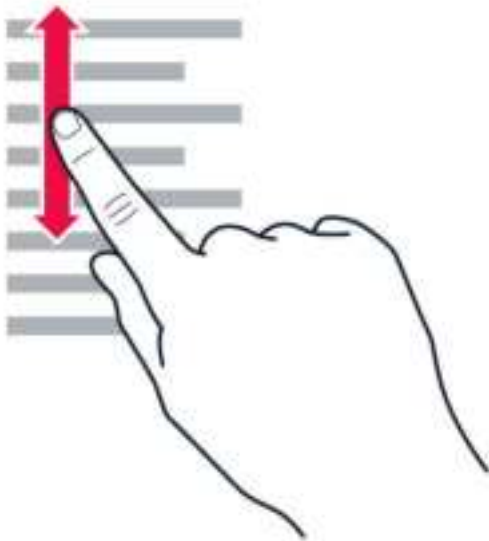
Place your finger on the item for a couple of seconds and slide your finger across the screen.

## Swipe



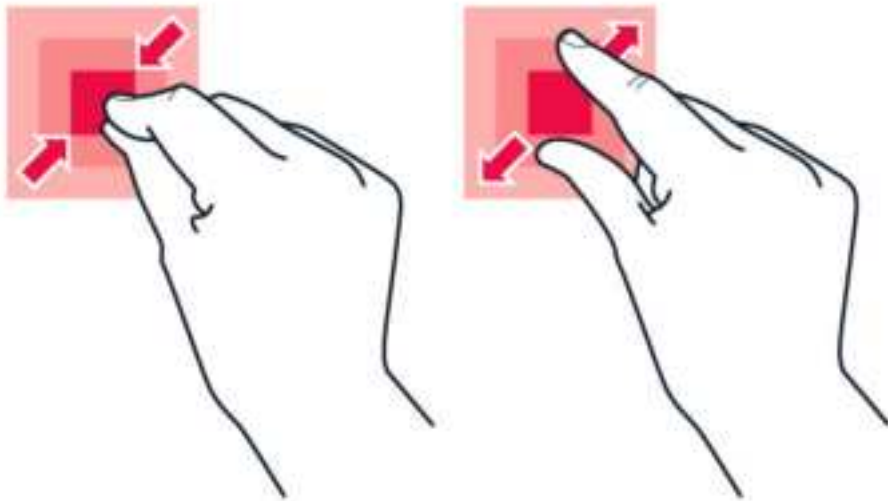
Place your finger on the screen and slide your finger in the direction you want.

## Scroll through a long list or menu



Slide your finger quickly in a flicking motion up or down the screen and lift your finger. To stop the scrolling, tap the screen.

## Zoom in or out




Place 2 fingers on an item, such as a map, photo, or web page, and slide your fingers apart or together.

## Lock the screen orientation


The screen rotates automatically when you turn the phone 90°.


To lock the screen in portrait mode, swipe down from the top of the screen and tap **Auto-rotate** to switch to **Portrait**.

## Use the navigation keys



To see which apps you have open, tap the Overview key .

To switch to another app, tap the app you want. To close an app, tap the × icon next to it.

To go back to the previous screen, tap the Back key . Your phone remembers all the apps and websites you've visited since the last time your screen was locked.

To go to the home screen, tap the Home key . The app you were in stays open in the background.

## Open two apps at once

For easier navigation between apps, press and hold the overview  key to divide the screen between two apps. To go back to normal view, press and hold the overview  key again.

## 3 Basics

### PERSONALISE YOUR PHONE

Learn how to personalise the Home screen and how to change ringtones.

#### Change your wallpaper

Tap **Settings** > **Display** > **Wallpaper**.

#### Change your phone ringtone


1. Tap **Settings** > **Sound**.
2. Tap **SIM1 Phone ringtone** or **SIM2 Phone ringtone** to select the ringtone for respective SIMs.

#### Change your message notification ringtone



1. Tap **Settings**.
2. Tap **Sound**.
3. Tap **Default notification ringtone**.

### OPEN AND CLOSE AN APP

#### Open an app

On the home screen, tap an app icon to open it. To open one of the apps running in the background, tap , and select the app.


#### Close an app

Tap , and then tap  on the app you want to close.

#### Find your apps

On the home screen, swipe up from the bottom of the screen to see all your apps.

## Close all running apps

Press , swipe up through all apps, and tap **CLEAR ALL**.

## NOTIFICATIONS

Stay in touch with what's happening on your phone with notifications.

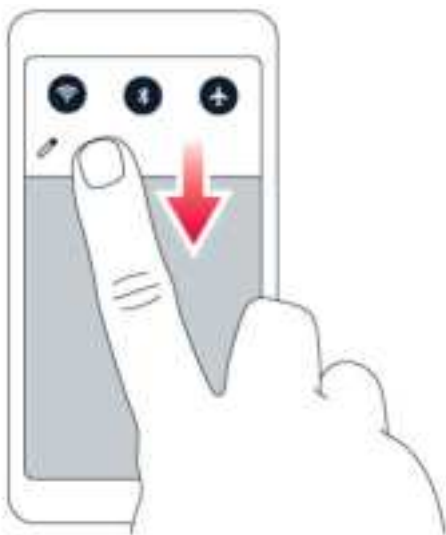
### Use the notification panel

When you receive new notifications, such as messages or missed calls, indicator icons appear on the status bar at the top of the screen. To see more information about the icons, open the notification panel and view the details.


To open the notification panel, drag the status bar downwards. To close the notification panel, swipe upwards on the screen.

To change the notification settings of an app, tap **Settings** > **Notifications** and tap the app name to open the app settings.

### Use the quick setting icons



To activate certain features, tap the quick settings icons on the notification panel. To see more icons, drag the menu down.

To rearrange the icons, tap , tap and hold an icon, and then drag it to another location.


## CONTROL VOLUME

### Change the volume

If you have trouble hearing your phone ringing in noisy environments or calls are too loud, you can change the volume to your liking by using the volume keys on the side of your phone.

Do not connect to products that create an output signal, as this may damage the device. Do not connect any voltage source to the audio connector. If you connect an external device or headset, other than those approved for use with this device, to the audio connector, pay special attention to the volume levels.

### Change the volume for media and apps

Press a volume key on the side of your phone to see the volume status bar, tap , and drag the slider on the volume bar for media and apps left or right.

### Set the phone to silent

Press a volume key on the side of your phone and tap  to switch to silent.



**Tip:** Don't want to keep your phone in silent mode, but can't answer right now? To silence an incoming call, press the **volume down** key. You can also set your phone to mute the ringtone on pickup: Tap **Settings** > **Motion** > **Mute on pickup**.

If you want to be able to reject a call quickly, enable Motion: tap **Settings** > **Motion** > **Turn over to reject call**. When there is an incoming call, turn the phone over to reject the call.

## SCREENSHOTS

### Take a screenshot


Press and hold the Power key and the Volume Down key simultaneously. You can view captured images in **Photos**.

It is not possible to capture a screenshot while using some apps and features.

## BATTERY LIFE

### Extend battery life

To save power:

1. Charge wisely: Always charge the battery fully.
2. Select only the sounds that you need: Mute unnecessary sounds, such as key press sounds. Tap **Settings** > **Sounds** and under **Other sounds**, select which sounds to keep.
3. Use wired headphones, rather than the loudspeaker.
4. Change the phone screen settings: Set the phone screen to switch off after a short time. Tap **Settings** > **Display** > **Sleep** and select the time.
5. Lower the screen brightness: Tap **Settings** > **Display** > **Brightness level**. Make sure that **Adaptive brightness** is enabled. To adjust the brightness, drag the **Brightness level** slider.
6. Stop apps from running in the background: Press  and close the apps you don't need.
7. Enable the Background activity manager. The notifications of some apps or emails may not be able to be retrieved instantly. You can manage the battery life by adding apps to or removing them from the whitelist. Tap **Settings** > **Battery** > **Background activity manager**.
8. Enable **Battery saver**. Tap **Settings** > **Battery** > **Battery saver**, and switch to **On**.
9. Use location services selectively: Switch location services off when you don't need them. Tap **Settings** > **Location** and switch to **Off**.
10. Use network connections selectively: Switch Bluetooth on only when needed. Use a Wi-Fi connection to connect to the internet, rather than a mobile data connection. Stop your phone scanning for available wireless networks. Tap **Settings** > **Wi-Fi** and switch to **Off**. If you're listening to music or otherwise using your phone, but don't want to make or receive calls, switch Airplane mode on. Tap **Settings** > **More** > **Airplane mode**.

Aeroplane mode closes connections to the mobile connection and switches your device's wireless features off.


## SAVE ON DATA ROAMING COSTS

You can cut data roaming costs and save on your phone bills by changing mobile data settings. To use the optimal connection method, change the Wi-Fi and mobile networks settings. Data roaming means using your phone to receive data over networks that your network service provider doesn't own or operate. Connecting to the internet when roaming, especially when abroad, can raise data costs substantially. Using a Wi-Fi connection is generally faster and less expensive than using a mobile data connection. If both Wi-Fi and mobile data connections are available, your phone will use the Wi-Fi connection.

### Connect to a Wi-Fi network

1. Tap **Settings** > **Wi-Fi**.
2. Make sure Wi-Fi networking is switched to **On**.
3. Select the connection you want to use.

## Close the mobile data connection

Swipe down from the top of the screen, tap  and switch **Mobile data** to **Off**.



To follow your data usage, tap **Settings** > **Data usage**.

## Stop data roaming

Tap **Settings** > **More** > **Mobile networks** and switch **Data roaming** off.

## WRITE TEXT

Learn how to write text quickly and efficiently using your phone's keyboard.

### Use the on-screen keyboard

Writing with the on-screen keyboard is easy. You can use the keyboard when holding your phone in portrait or landscape mode. The keyboard layout can vary in different apps and languages.

To open the on-screen keyboard, tap a text box.

### Switch between upper and lower case characters

Tap the shift key. To switch caps lock mode on, double-tap the key. To return to normal mode, tap the shift key again.

### Enter a number or special character

Tap the numbers and symbols key. Some special character keys bring up more symbols. To see more symbols, tap and hold a symbol or special character.

### Insert emojis

Tap the emoji key and select the emoji.

### Copy or paste text

Tap and hold a word, drag the markers before and after the word to highlight the section you want to copy and tap **COPY**. To paste the text, tap where you want to paste the text and select **PASTE**.

## Add an accent to a character

Tap and hold the character, then tap the accent or the accented character, if supported by your keyboard.

## Delete a character

Tap the backspace key.

## Move the cursor

To edit a word you just wrote, tap the word and drag the cursor to the place you want.

## Use keyboard word suggestions

Your phone suggests words as you write, to help you write quickly and more accurately. Word suggestions may not be available in all languages.

When you start writing a word, your phone suggests possible words. When the word you want is shown in the suggestion bar, select the word. To see more suggestions, tap and hold the suggestion.



If the suggested word is marked in bold, your phone automatically uses it to replace the word you wrote. If the word is wrong, tap and hold it to see a few other suggestions.

If you do not want the keyboard to suggest words while typing, turn off the text corrections.

Tap **Settings** > **Languages & input** > **Virtual keyboard**. Select the keyboard you normally use. Tap **Text correction** and switch off the text correction methods you do not want to use.

## Correct a word

If you notice that you have misspelled a word, tap it to see suggestions for correcting the word.

## Switch spell checker off

Tap **Settings** > **Languages & input** > **Spell checker** and switch **Spell checker** to **Off**.

## DATE AND TIME

Keep track of time – learn how to use your phone as a clock, as well as an alarm clock, and how to keep your appointments, tasks, and schedules up to date.

## Set date and time

Tap **Settings** > **Date & time**.

### Update the time and date automatically

You can set your phone to update the time, date, and time zone automatically. Automatic update is a network service and may not be available depending on your region or network service provider.

1. Tap **Settings** > **Date & time**.
2. Tap **Automatic date & time** > **Use network-provided time**.
3. Switch **Automatic time zone on**.

### Change the clock to the 24-hour format


Tap **Settings** > **Date & time** and switch **Use 24-hour format** on.

## CLOCK AND ALARM

Your clock is not just for alarms – learn what else you can do.


### Use the countdown timer

No more overcooking – use the countdown timer to measure your cooking times.

1. Tap **Clock** >  **TIMER**.
2. Set the duration of the timer.



### Use the stopwatch

Use the stopwatch to see how you improve on the running track.


Tap **Clock** >  **STOPWATCH**.

## Set an alarm

You can use your phone as an alarm clock.

1. Tap **Clock** >  **ALARM**.
2. To add an alarm, tap .
3. To modify an alarm, tap it. To set the alarm to repeat on specific dates, select **Repeat** and highlight the days of the week.


## Set an alarm to Snooze

If you don't want to get up just yet, when the alarm sounds, swipe the alarm left. To adjust the snooze length, tap **Clock** >  > **Settings** > **Snooze length** and select the desired length.

## Switch an alarm off

When the alarm sounds, swipe the alarm right.

## Delete an alarm

Tap **Clock** >  **ALARM**. Select the alarm and tap  **Delete**.

# CALCULATOR

Forget your pocket calculator – there's a calculator on your phone.

## Use the calculator

Tap **Calculator**.

To use the advanced calculator, swipe the bar from the right edge of the screen to the left.

# ACCESSIBILITY

You can change various settings to make using your phone easier.

### **Increase or decrease the font size**

Do you want to have larger fonts on your phone?

1. Tap **Settings** > **Accessibility**.
2. Tap **Font size**. To increase or decrease the font size, drag the Font size slider.

### **Increase or decrease the display size**

Do you want to make the items on your screen smaller or larger?

1. Tap **Settings** > **Accessibility**.
2. Tap **Display size** and adjust the display size by dragging the display size level slider.

## **NOTES**

### **Make a note**

Notes on paper are easy to lose. Instead, jot them down with the **Keep** app. This way, you always have your notes with you.




1. Tap **Keep** > **Take a note**.
2. Write a note.

Your notes are automatically saved.

## 4 Connect with your friends and family

### CALLS

#### Make a call

1. Tap .
2. Type in a number or tap  and select a contact you want to call.
3. Tap . If you have a second SIM card inserted, tap the corresponding icon to make a call from a specific SIM.

#### Answer a call

When the phone rings, swipe up to answer.



**Tip:** Don't want to keep your phone in silent mode, but can't answer right now? To silence an incoming call, press the **volume down** key. You can also set your phone to mute the ringtone on pickup: Tap **Settings** > **Motion** > **Mute on pickup**.

If you want to be able to reject a call quickly, enable Motion: tap **Settings** > **Motion** > **Turn over to reject call**. When there is an incoming call, turn the phone over to reject the call.



#### Reject a call

To reject a call, swipe down.

### CONTACTS

Save and organise your friends' and family members' phone numbers.

#### Save a contact from your call history

1. In **Phone**, tap  to see call history.
2. Tap the number you want to save.
3. Select if you want to **Create new contact** or **Add to a contact**.
4. Enter the contact information and tap .

### Add a contact

1. Tap **Contacts** > **+**.
2. Fill in the information.
3. Tap **✓**.

### Edit a contact

1. Tap **Contacts** and tap the contact you want to edit.
2. Tap **✎**.
3. Edit the information.
4. Tap **Save**.

### Search for a contact

1. Tap **Contacts**.
2. Tap **🔍**.

### Filter your contacts list

1. Tap **Contacts**.
2. Tap **≡**.
3. Tap **Settings** > **Contacts to display**.

### Import or export contacts

1. Tap **Contacts**.
2. Tap **≡**.
3. Tap **Settings** > **Import/export**.

## SEND AND RECEIVE MESSAGES

Keep in touch with your friends and family members through text messages.

### Send a message

1. Tap **Messages**.
2. Tap **+**.
3. To add a recipient, type their number in the recipient's box. To add a contact, start typing their name and tap the contact.
4. After choosing all of the recipients, tap **✓**.
5. Write your message in the text box.
6. Tap **➤**.



**Tip:** If you want to send a photo in a message, tap **Gallery**, tap the photo you want to share and tap **↩**. Select **Messages**.

## Read a message

1. Tap **Messages**.
2. Tap the message you want to read. You can also read a message from the notification panel. Slide down from the top of the screen and tap the message.

## Reply to a message

1. Tap **Messages**.
2. Tap the message you want to reply to.
3. Write your reply in the text box below the message and tap **➤**.

## GET SOCIAL

Want to connect and share stuff with the people in your life? With social apps, you can stay up to date with what's happening with your friends.

### Social apps

To keep in touch with your friends and family, sign in to your instant messaging, sharing, and social networking services. Select the service you want to use from your **Home** screen. Social apps are available in the **Google Play Store**. The available services may vary.


## 5 Camera

### CAMERA BASICS

Why carry a separate camera if your phone has all you need for capturing memories? With your phone's camera, you can easily take photos or record videos.



#### Take a photo

Shoot sharp, vibrant photos – capture the best moments in your photo album.

1. Tap **Camera**.
2. Take aim and focus.
3. Tap .






#### Take a selfie

Need that perfect selfie? Use the phone's front camera to take one.



1. Tap **Camera**.
2. Tap  to switch to the front camera.
3. Take aim and focus.
4. Tap .

#### Take a bothie

In addition to the perfect selfie, you can take a split-screen photo with your phone's cameras. Use the front and rear cameras simultaneously.





1. Tap **Camera** and tap .
2. Tap  **Dual** for a split-screen photo. Or to take a picture-in-picture photo, tap .
3. Take aim and focus.
4. Tap .
5. To go back to Full screen mode, **single** tap .

#### Record a video

1. Tap **Camera**.
2. To switch to Video recording mode, swipe to the left.
3. Tap  **Video** to start recording.
4. To stop recording, tap .
5. To go back to Camera mode, swipe to the right.

### Record a bothie video



You can record a split-screen video with your phone. Use the front and rear cameras simultaneously.

1. Tap **Camera**.
2. To switch to Video recording mode, swipe to the left. Tap .
3. Tap  **Dual** for a split-screen video. Or to record a picture-in-picture video, tap  **P-I-P**.
4. Tap  to start recording.



## USE YOUR CAMERA LIKE A PRO

With your phone's camera, you can take panoramas. You can also use the other camera settings to enhance the quality of your photos.

### Learn about your camera's settings



In the Camera app, tap  >  **Settings** to learn more about each setting.

### Take panoramas





Tap **Camera** >  >  **Panorama** and follow the instructions on your phone.

### Take photos with a timer



Want to have time to get in the shot too? Try out the timer.

1. Tap **Camera**.
2. Tap . The button shows the timer setting. To change it, tap it again.
3. Select the duration of the timer.
4. Tap  **Photo**.

### Record a slow motion video

1. To switch to Video recording mode, swipe to the left.
2. Tap .
3. Tap  **Slow Motion**.
4. Tap  **Slow Motion** to start recording.
5. To stop recording, tap .

## Take high quality photos

In the Camera app, tap  >  **Settings** > **Resolution** and set the resolution that you want to use.



## SAVE YOUR PHOTOS AND VIDEOS TO A MEMORY CARD

If there is a memory card in your phone and your phone memory is filling up, save the photos you take and videos you record to the memory card.



**Tip:** For the best video quality, record videos to your phone memory. If you record videos to the memory card, it is recommended that the microSD card you use is a fast 4-128 GB card from a well-known manufacturer.

## Change the location of saved photos and videos

1. Tap **Camera**.
2. Tap  >  **Settings** > **Data storage**.

## YOUR PHOTOS AND VIDEOS

### View photos and videos on your phone

Want to relive those important moments? View photos and videos on your phone.

Tap **Photos**.

### Copy your photos and videos to your computer


Do you want to view your photos or videos on a larger screen? Move them to your computer.

You can use your computer's file manager to copy or move your photos and videos to the computer.

Connect your phone to the computer with a compatible USB cable. To set the USB connection type, open the notification panel and tap the USB notification.

## Share your photos and videos

You can share your photos and videos quickly and easily for your friends and family to see.

1. In **Photos**, tap the photo you want to share and tap .
2. Select how you want to share the photo or video.

## 6 Internet and connections

### ACTIVATE WI-FI

Using a Wi-Fi connection is generally faster and less expensive than using a mobile data connection. If both Wi-Fi and mobile data connections are available, your phone uses the Wi-Fi connection.

#### Turn on Wi-Fi

1. Tap **Settings** > **Wi-Fi**.
2. Switch Wi-Fi to **On**.
3. Select the connection you want to use.


Your Wi-Fi connection is active when  is shown on the status bar at the top of the screen. <sup>1</sup>

<sup>1</sup> Note: Using Wi-Fi may be restricted in some countries. For example, in the EU, you are only allowed to use 5150-5350 MHz Wi-Fi indoors, and in the USA and Canada, you are only allowed to use 5.15-5.25 GHz Wi-Fi indoors. For more information, contact your local authorities.

Important: Use encryption to increase the security of your Wi-Fi connection. Using encryption reduces the risk of others accessing your data.

### USE A MOBILE DATA CONNECTION

#### Turn on a mobile data connection

Swipe down from the top of the screen, tap  and switch **Mobile data** to **Off**.

#### Use a mobile data connection when roaming

Tap **Settings** > **More** > **Mobile networks** and switch **Data roaming** to **On**.<sup>1</sup>



**Tip:** To follow your data usage, tap **Settings** > **Data usage**.

<sup>1</sup>

Connecting to the internet when roaming, especially when abroad, can raise data costs substantially.

## BROWSE THE INTERNET

### Use your phone to connect your computer to the internet

It's simple to use the internet on your laptop on the go. Turn your phone into a Wi-Fi hotspot and use your mobile data connection to access the internet with your laptop or other device.

1. Tap **Settings** > **More** > **Tethering & portable hotspot**.
2. Switch on the **Portable Wi-Fi hotspot** to share your mobile data connection over Wi-Fi or Bluetooth tethering to use Bluetooth.

The other device uses data from your data plan, which may result in data traffic costs. For information on availability and costs, contact your network service provider.

### Start browsing

No need for a computer – you can easily browse the Internet on your phone.

1. Tap **Chrome**.
2. Enter a web address and tap →.



**Tip:** If your network service provider doesn't charge you a fixed fee for data transfer, to save on data costs, use a Wi-Fi network to connect to the internet.

### Open a new tab

When you want to visit several websites at the same time, you can open new browser tabs and switch between them.

In Chrome,

1. Tap the box next to the **address** bar.
2. Tap **add\_box**.

### Switch between tabs

In **Chrome**,

1. Tap the box next to the address bar
2. Tap the tab you want.

## Close a tab

In **Chrome**,

1. Tap the box next to the **address** bar
2. Tap **X** on the tab you want to close.

## Search the web

Explore the web and the outside world with **Google** search. You can use the keyboard to enter your search words.

In **Chrome**,

1. Tap the search bar.
2. Enter your search word in the search box.
3. Tap →.

You can also select a search word from the proposed matches.

## Use your data plan efficiently

If you're worried about your data usage costs, your phone helps you prevent some apps from sending or receiving data when running in the background.

1. Tap **Settings** > **Data usage** > **Data saver**.
2. Switch **Data saver** to **On**.


## CLOSE A CONNECTION

### Close internet connections

Save your battery by closing internet connections that are open in the background. You can do it without closing any apps.

1. Tap **Settings** > **Wi-Fi**.
2. Switch Wi-Fi to **Off**.

## Close the mobile data connection

Swipe down from the top of the screen, tap  and switch **Mobile data** to **Off**.

## Turn on aeroplane mode

1. Tap **Settings** > **More**.
2. Switch on **aeroplane mode**.

Aeroplane mode closes connections to the mobile connection and switches your device's wireless features off. Comply with the instructions and safety requirements given by, for example, an airline, and any applicable laws and regulations. Where allowed, you can connect to a Wi-Fi network to, for example, browse the internet or switch Bluetooth sharing on in aeroplane mode.

## BLUETOOTH

You can connect wirelessly to other compatible devices, such as phones, computers, headsets, and car kits. You can also send your photos to compatible phones or to your computer.

### Connect to a Bluetooth accessory

You can connect your phone with many useful Bluetooth devices. For example, with a wireless headset (sold separately), you can speak on the phone hands-free – you can continue what you're doing, such as working at your computer, during a call. Connecting a phone to a Bluetooth device is called pairing.

1. Tap **Settings** > **Bluetooth**.
2. Switch **Bluetooth** to **On**.
3. Make sure the other device is switched on. You may need to start the pairing process from the other device. For details, see the user guide for the other device.
4. To pair your phone and the device, tap the device in the list of discovered Bluetooth devices.
5. You may need to enter a passcode. For details, see the user guide for the other device.

Since devices with Bluetooth wireless technology communicate using radio waves, they do not need to be in direct line-of-sight. Bluetooth devices must, however, be within 10 metres (33 feet) of each other, although the connection may be subject to interference from obstructions such as walls or from other electronic devices.

Paired devices can connect to your phone when Bluetooth is switched on. Other devices can detect your phone only if the Bluetooth settings view is open.

Do not pair with or accept connection requests from unknown devices. This helps to protect your phone from harmful content.

## Disconnect a paired Bluetooth device


If you don't need to keep your phone connected to the other device anymore, you can disconnect them.

1. Tap **Settings** > **Bluetooth**.
2. Tap the name of the paired device.
3. Tap **OK** to confirm.

When you switch the other device on again, the connection reopens automatically.

## Remove a pairing

If you no longer have the device with which you paired your phone, you can remove the pairing.

1. Tap **Settings** > **Bluetooth**.
2. Tap  next to a device name.
3. Tap **FORGET**.

## Connect to your friend's phone with Bluetooth

You can use Bluetooth to wirelessly connect to your friend's phone, to share photos, and much more.

1. Tap **Settings** > **Bluetooth**.
2. Make sure Bluetooth is switched on in both phones.
3. Make sure the phones are visible to each other. You need to be in the Bluetooth settings view for your phone to be visible
4. You can see the Bluetooth phones within range. Tap the phone you want to connect to.
5. If the other phone needs a passcode, enter or accept the passcode, and tap **Pair**.


to other phones.

The passcode is only used when you connect to something for the first time.

## Send your content using Bluetooth

When you want to share your content or send photos you've taken to a friend, use Bluetooth to send them to compatible devices.

You can use more than one Bluetooth connection at a time. For example, while using a Bluetooth headset, you can still send things to another device.

1. Tap **Settings** > **Bluetooth**.
2. Switch **Bluetooth** to **On**.
3. Go to the content you want to send and tap  > **Bluetooth**.
4. Tap the device to connect to. You can see the Bluetooth devices within range.
5. If the other device needs a passcode, enter the passcode. The passcode, which you can make up, must be entered on both devices. The passcode in some devices is fixed. For details, see the user guide for the other device.

The location of the received files depends on the other device. For details, see the user guide for the other device.

## NFC

Explore the world around you. Tap accessories to connect to them and tap tags to call someone or open a website. Near Field Communication (NFC) makes connecting easy and fun.

### Get started with NFC

Switch on the NFC features in your phone and start tapping to share stuff or connect to devices.

With NFC, you can:

- Connect to compatible Bluetooth accessories that support NFC, such as a headset or a wireless loudspeaker
- Tap tags to get more content for your phone or to access online services
- Pay with your phone, if supported by your network service provider

The NFC area is on the back of your phone. Tap other phones, accessories, tags, or readers with the NFC area.

1. Tap **Settings** > **More** > **NFC**.
2. Switch **NFC** to **On**.

Before using NFC, make sure the screen and keys are unlocked.

### Read NFC tags

NFC tags can contain information, such as a web address, a phone number, or a business card. The information you want is just a tap away.

To read a tag, tap the tag with the NFC area of your phone.

## Enable NFC payments

You can use your phone's NFC to pay for your shopping.

To enable payments, tap **Settings** > **Tap & pay**.



**Note:** Payment and ticketing apps and services are provided by third parties. HMD Global does not provide any warranty or take any responsibility for any such apps or services including support, functionality, transactions, or loss of any monetary value. You may need to reinstall and activate the cards you have added as well as the payment or ticketing app after repair of your device.

## Connect to a Bluetooth accessory with NFC

Hands busy? Use a headset. Or why not listen to music using wireless speakers? You only need to tap the compatible accessory with your phone.

1. Tap the NFC area of the accessory with the NFC area of your phone.\*
2. Follow the instructions on the screen.

\*Accessories are sold separately. The availability of accessories varies by region.

## Disconnect the connected accessory

If you don't need to be connected to the accessory anymore, you can disconnect the accessory.

Tap the NFC area of the accessory again.

For more information, see the accessory's user guide.

## VPN


You may need a Virtual Private Network (VPN) connection to access your company resources, such as intranet or corporate mail, or you may use a VPN service for personal purposes.

Contact your company IT administrator for details of your VPN configuration or check your VPN service's website for additional information.


## Use a secure VPN connection

1. Tap **Settings** > **More** > **VPN**.
2. To add a VPN profile, tap **+**.
3. Enter the profile information as instructed by your company IT administrator or VPN service.

### **Edit a VPN profile**

1. Tap  next to a profile name.
2. Change the information as required.

### **Delete a VPN profile**

1. Tap  next to a profile name.
2. Tap **FORGET VPN**.

## 7 Apps and services

### APPSTORE AND PRELOADED APPS

Your Android phone can live up to its full potential with app store.

#### Download apps



Unleash your phone's potential – there are thousands of apps waiting in the Google Play Store to help you.<sup>1</sup>

1. Tap **Play Store**.
2. Tap the search bar to look for apps or select apps from your recommendations.
3. In app description, tap **INSTALL** to download and install the app.

Installed apps are available in the **Apps menu**. On your **Home** screen, swipe up from the bottom of the screen to see your apps.

<sup>1</sup> You need to have a Google account added to your phone to use Google Play services. Some of the content available in Google Play is paid. To add a payment method, tap **Play Store** > **Account** > **Payment methods**. Always be sure to have permission from the bill payer when buying content from Google Play.

## 8 Software updates and backups

### UPDATE YOUR PHONE SOFTWARE

Stay in step with the beat – update your phone software and apps wirelessly to get new and enhanced features for your phone. Updating the software may also improve your phone performance.

#### Install available updates

Tap **Settings** > **About phone** > **System updates** > **Check for update** to check if updates are available.

When your phone notifies you that an update is available, just follow the instructions shown on your phone. If your phone is low on memory, you may need to move your apps, photos and other stuff to the memory card.

**Warning:** If you install a software update, you cannot use the device, even to make emergency calls, until the installation is completed and the device is restarted.

Before starting the update, connect a charger or make sure the device battery has enough power, and connect to Wi-Fi, as the update packages may use up a lot of mobile data.

### STORAGE

Use the Storage menu to check how much memory you have available.

#### Disable an app

You can't delete some apps that were pre-installed on your device. But you can disable them and they will be hidden from the list of apps on your device. If you disable an app, you can add it back to your device.

1. Tap **Settings** > **Apps**.
2. Tap the app name.
3. Tap **DISABLE**. You may not be able to disable all apps.

If an installed app depends on a removed app, the installed app may stop working. For details, see the user documentation of the installed app.

## Re-add a disabled app

You can add a disabled app back onto the list of apps.

1. Tap **Settings** > **Apps**.
2. Tap **All apps** > **Disabled**.
3. Tap the app name.
4. Tap **ENABLE**.

## Copy content between your phone and computer

You can copy photos, videos, and other content created by you between your phone and computer to show or store them.

1. Connect your phone to a compatible computer with a compatible USB cable.
2. On your computer, open a file manager, and browse to your phone.
3. Drag and drop items from your phone to the computer or from your computer to the phone.

Make sure you put the files in the right folders on your phone or you may not be able to see them.

## 9 Protect your phone

### PROTECT YOUR PHONE WITH YOUR FINGERPRINT

You can unlock your phone with just a touch of your finger. Set up your fingerprint ID for extra security.

#### Add a fingerprint

1. Tap **Settings** > **Security** > **Fingerprint**. If you don't have screen lock set up on your phone, tap **SET UP SCREEN LOCK**.
2. Select which backup unlocking method you want to use for the lock screen and follow the instructions shown on your phone.

#### Unlock your phone with your finger

Place your registered finger on the sensor.

If there is a fingerprint sensor error, and you cannot use alternative sign-in methods to recover or reset the phone in any way, your phone will require service by authorised personnel. Additional charges may apply and all the personal data on your phone may be deleted. For more information, contact the nearest care point for your phone or your phone dealer.

### CHANGE YOUR SIM PIN

If your SIM card came with a default SIM PIN, you can change it to something more secure. Not all network service providers support this.

#### Select your SIM PIN

You can select your own numbers for the SIM PIN. The SIM PIN can be 4-8 digits.

1. Tap **Settings** > **Security** > **Set up SIM card lock**.
2. Under the selected SIM card, tap **Change SIM PIN**.



**Tip:** If you don't want to protect your SIM with a PIN, in **Set up SIM card lock**, switch **Lock SIM card** to **Off** and enter your current PIN.

## ACCESS CODES

Learn what the different codes on your phone are for.

### PIN or PIN2

PINs or PIN2s have 4-8 digits.

These codes protect your SIM card against unauthorised use or are required to access some features. You can set your phone to ask for the PIN when you switch it on.

If you forget the codes or they aren't supplied with your card, contact your network service provider.

If you enter the code incorrectly 3 times in a row, you'll need to unblock the code with the PUK or PUK2 code.

### PUK or PUK2 codes

PUK or PUK2 codes are required to unblock a PIN or PIN2.

If the codes are not supplied with your SIM card, contact your network service provider.

### Lock code

Lock code is also known as security code or password.

The lock code helps you protect your phone against unauthorised use. You can set your phone to ask for the lock code that you define. Keep the code secret and in a safe place, separate from your phone.

If you forget the code and your phone is locked, your phone will require service. Additional charges may apply and all the personal data on your phone may be deleted. For more info, contact the nearest authorised service facility for your phone, or your phone dealer.

### IMEI code

The IMEI code is used to identify phones in the network. You may also need to give the number to your authorised service facility services or phone dealer.

To view your IMEI number, dial **\*#06#**.

Your phone's IMEI code is also printed either on your phone or on the SIM tray depending on your phone model. If your phone has a removable back cover, you can find the IMEI code under the cover.

The IMEI is also visible on the original sales box.

## 10 Product and safety information

### FOR YOUR SAFETY

Read these simple guidelines. Not following them may be dangerous or against local laws and regulations. For further information, read the complete user guide.

#### SWITCH OFF IN RESTRICTED AREAS



Switch the device off when mobile device use is not allowed or when it may cause interference or danger, for example, in aircraft, in hospitals or near medical equipment, fuel, chemicals or blasting areas. Obey all instructions in restricted areas.

#### ROAD SAFETY COMES FIRST



Obey all local laws. Always keep your hands free to operate the vehicle while driving. Your first consideration while driving should be road safety.

#### INTERFERENCE



All wireless devices may be susceptible to interference, which could affect performance.

## **AUTHORISED SERVICE**



Only authorised personnel may install or repair this product.

## **BATTERIES, CHARGERS, AND OTHER ACCESSORIES**



Use only batteries, chargers, and other accessories approved by HMD Global Oy for use with this device. Do not connect incompatible products.

## **KEEP YOUR DEVICE DRY**



If your device is water-resistant, see its IP rating in the device's technical specifications for more detailed guidance.

## GLASS PARTS



The device and/or its screen is made of glass. This glass can break if the device is dropped on a hard surface or receives a substantial impact. If the glass breaks, do not touch the glass parts of the device or attempt to remove the broken glass from the device. Stop using the device until the glass is replaced by authorised service personnel.

## PROTECT YOUR HEARING



To prevent possible hearing damage, do not listen at high volume levels for long periods. Exercise caution when holding your device near your ear while the loudspeaker is in use.

## SAR



This device meets RF exposure guidelines when used either in the normal use position against the ear or when positioned at least 1.5 centimetres (5/8 inch) away from the body. The specific maximum SAR values can be found in the Certification Information (SAR) section of this user guide. For more information, see the Certification Information (SAR) section of this user guide or go to [www.sar-tick.com](http://www.sar-tick.com).

## NETWORK SERVICES AND COSTS

Using some features and services, or downloading content, including free items, requires a network connection. This may cause the transfer of large amounts of data, which may result in data costs. You may also need to subscribe to some features.



**Important:** 4G/LTE might not be supported by your network service provider or by the service provider you are using when travelling. In these cases, you may not be able to make or receive calls, send or receive messages, or use mobile data connections. To make sure your device works seamlessly when full 4G/LTE service is not available, it is recommended that you change the highest connection speed from 4G to 3G. To do this, on the home screen, tap **Settings** > **More** > **Mobile networks**, and switch **Preferred network type** to **2G/3G**.



**Note:** Using Wi-Fi may be restricted in some countries. For example, in the EU, you are only allowed to use 5150-5350 MHz Wi-Fi indoors, and in the USA and Canada, you are only allowed to use 5.15-5.25 GHz Wi-Fi indoors. For more information, contact your local authorities.

## EMERGENCY CALLS




**Important:** Connections in all conditions cannot be guaranteed. Never rely solely on any wireless phone for essential communications like medical emergencies.

Before making the call:

- Switch the phone on.
- If the phone screen and keys are locked, unlock them.
- Move to a place with adequate signal strength.

On the home screen, tap .

1. Type in the official emergency number for your present location. Emergency call numbers vary by location.
2. Tap .
3. Give the necessary information as accurately as possible. Do not end the call until given permission to do so.

You may also need to do the following:

- Put a SIM card in the phone. If you don't have a SIM card, on the lock screen, tap **Emergency**.
- If your phone asks for a PIN code, tap **Emergency**.
- Switch the call restrictions off in your phone, such as call barring, fixed dialling, or closed user group.
- If the mobile network is not available, you may also try making an internet call, if you can access the internet.

## TAKE CARE OF YOUR DEVICE

Handle your device, battery, charger, and accessories with care. The following suggestions help you keep your device operational.

- Keep the device dry. Precipitation, humidity, and all types of liquids or moisture can contain minerals that corrode electronic circuits.
- Do not use or store the device in dusty or dirty areas.
- Do not store the device in high temperatures. High temperatures may damage the device or battery.
- Do not store the device in cold temperatures. When the device warms to its normal temperature, moisture can form inside the device and damage it.
- Do not open the device other than as instructed in the user guide.
- Unauthorised modifications may damage the device and violate regulations governing radio devices.
- Do not drop, knock, or shake the device or the battery. Rough handling can break it.
- Only use a soft, clean, dry cloth to clean the surface of the device.
- Do not paint the device. Paint can prevent proper operation.
- Keep the device away from magnets or magnetic fields.
- To keep your important data safe, store it in at least two separate places, such as your device, memory card, or computer, or write down important information.

During extended operation, the device may feel warm. In most cases, this is normal. To avoid getting too warm, the device may automatically slow down, close apps, switch off charging, and if necessary, switch itself off. If the device is not working properly, take it to the nearest authorised service facility.

## RECYCLE



Always return your used electronic products, batteries, and packaging materials to dedicated collection points. This way you help prevent uncontrolled waste disposal and promote the recycling of materials. Electrical and electronic products contain a lot of valuable materials, including metals (such as copper, aluminium, steel, and magnesium) and precious metals (such as gold, silver, and palladium). All of the materials in the device can be recovered as materials and energy.

## CROSSED-OUT WHEELIE BIN SYMBOL

### Crossed-out wheelie bin symbol



The crossed-out wheelie-bin symbol on your product, battery, literature or packaging reminds you that all electrical and electronic products and batteries must be taken to separate collection at the end of their working life. Remember to remove personal data from the device first. Do not dispose of these products as unsorted municipal waste: take them for recycling. For info on your nearest recycling point, check with your local waste authority, or read about HMD's take-back program and its availability in your country at [www.hmd.com/phones/support/topics/recycle](http://www.hmd.com/phones/support/topics/recycle).

## BATTERY AND CHARGER INFORMATION

### Battery and charger information

To check if your phone has a removable or non-removable battery, see the printed guide.

**Devices with a removable battery** Only use your device with its original rechargeable battery. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, replace the battery.

**Devices with a non-removable battery** Do not attempt to remove the battery, as you may damage the device. The battery can be charged and discharged hundreds of times, but it will eventually wear out. When the talk and standby times are noticeably shorter than normal, take the device to the nearest authorised service facility to have the battery replaced.

Charge your device with a compatible charger. Charger plug type may vary. Charging time can vary depending on device capability.

### Battery and charger safety information

Once your device is fully charged, unplug the charger from the device and electrical outlet. Please note that continuous charging should not exceed 12 hours. If left unused, a fully charged battery will lose its charge over time.

Extreme temperatures reduce the capacity and lifetime of the battery. Always keep the battery between 15°C and 25°C (59°F and 77°F) for optimal performance. A device with a

hot or cold battery may not work temporarily. Note that the battery may drain quickly in cold temperatures and lose enough power to switch off the phone within minutes. When you are outdoors in cold temperatures, keep your phone warm.

Obey local regulations. Recycle when possible. Do not dispose as household waste.

Do not expose the battery to extremely low air pressure or extremely high temperature, such as disposing of it in a fire, as that may cause the battery to explode or leak flammable liquid or gas.

Do not dismantle, cut, crush, bend, puncture, or otherwise damage the battery in any way. If a battery leaks, do not let liquid touch skin or eyes. If this happens, immediately flush the affected areas with water or seek medical help. Do not modify, attempt to insert foreign objects into the battery, or immerse or expose it to water or other liquids. Batteries may explode if damaged.

Use the battery and charger for their intended purposes only. Improper use of, or use of unapproved or incompatible, batteries or chargers may present a risk of fire, explosion, or other hazards, and may invalidate any approval or warranty. If you believe the battery or charger is damaged, take it to a service centre or your local phone shop before continuing to use it. Never use a damaged battery or charger. Only use the charger indoors. Do not charge your device during a lightning storm. When charger is not included in the sales pack, charge your device using the data cable (included) and a USB power adaptor (may be sold separately). You can charge your device with third-party cables and power adaptors that are compliant with USB 2.0 or later and with applicable country regulations and international and regional safety standards. Other adaptors may not meet applicable safety standards, and charging with such adaptors could pose a risk of property loss or personal injury.

To unplug a charger or an accessory, hold and pull the plug, not the cord.

Additionally, the following applies if your device has a removable battery:

- Always switch the device off and unplug the charger before removing any covers or the battery.
- Accidental short-circuiting can happen when a metallic object touches the metal strips on the battery. This may damage the battery or the other object.

## **SMALL CHILDREN**

Your device and its accessories are not toys. They may contain small parts. Keep them out of the reach of small children.

## **MEDICAL DEVICES**

Operation of radio transmitting equipment, including wireless phones, may interfere with the function of inadequately shielded medical devices. Consult a physician or the medical device's manufacturer to determine if it is adequately shielded from external radio energy.

## IMPLANTED MEDICAL DEVICES

To avoid potential interference, manufacturers of implanted medical devices (such as cardiac pacemakers, insulin pumps and neurostimulators) recommend a minimum separation of 15.3 centimetres (6 inches) between a wireless device and the medical device. Persons who have such devices should:

- Always keep the wireless device more than 15.3 centimeters (6 inches) from the medical device.
- Not carry the wireless device in a breast pocket.
- Hold the wireless device to the ear opposite the medical device.
- Switch the wireless device off if there is any reason to suspect that interference is taking place.
- Follow the manufacturer directions for the implanted medical device.

If you have any questions about using your wireless device with an implanted medical device, consult your health care provider.

## HEARING



**Warning:** When you use the headset, your ability to hear outside sounds may be affected. Do not use the headset where it can endanger your safety.

Some wireless devices may interfere with some hearing aids.

## PROTECT YOUR DEVICE FROM HARMFUL CONTENT

Your device may be exposed to viruses and other harmful content. Take the following precautions:

- Be cautious when opening messages. They may contain malicious software or otherwise be harmful to your device or computer.
- Be cautious when accepting connectivity requests, browsing the internet, or downloading content. Do not accept Bluetooth connections from sources you do not trust.
- Only install and use services and software from sources that you trust and that offer adequate security and protection.
- Install antivirus and other security software on your device and any connected computer. Only use one antivirus app at a time. Using more may affect performance and operation of the device and/or computer.
- If you access preinstalled bookmarks and links to third party internet sites, take the appropriate precautions. HMD Global does not endorse or assume liability for such sites.

## VEHICLES

Radio signals may affect improperly installed or inadequately shielded electronic systems in vehicles. For more information, check with the manufacturer of your vehicle or its equipment. Only authorised personnel should install the device in a vehicle. Faulty installation may be dangerous and invalidate your warranty. Check regularly that all wireless device equipment in your vehicle is mounted and operating properly. Do not store or carry flammable or explosive materials in the same compartment as the device, its parts, or accessories. Do not place your device or accessories in the air bag deployment area.

## POTENTIALLY EXPLOSIVE ENVIRONMENTS

Switch your device off in potentially explosive environments, such as near petrol pumps. Sparks may cause an explosion or fire resulting in injury or death. Note restrictions in areas with fuel, chemical plants, or where blasting operations are in progress. Areas with a potentially explosive environment may not be clearly marked. These are usually areas where you are advised to switch your engine off, below deck on boats, chemical transfer or storage facilities, and where the air contains chemicals or particles. Check with the manufacturers of vehicles using liquefied petroleum gas (such as propane or butane) if this device can be safely used in their vicinity.

## CERTIFICATION INFORMATION (SAR)

**This mobile device meets guidelines for exposure to radio waves.**

Your mobile device is a radio transmitter and receiver. It is designed not to exceed the limits for exposure to radio waves (radio frequency electromagnetic fields), recommended by international guidelines from the independent scientific organisation, ICNIRP. These guidelines incorporate substantial safety margins that are intended to assure the protection of all persons regardless of age and health. The exposure guidelines are based on the Specific Absorption Rate (SAR), which is an expression of the amount of radio frequency (RF) power deposited in the head or body when the device is transmitting. The ICNIRP SAR limit for mobile devices is 2.0 W/kg averaged over 10 grams of tissue.

SAR tests are carried out with the device in standard operating positions, transmitting at its highest certified power level, in all its frequency bands.

This device meets RF exposure guidelines when used against the head or when positioned at least  $\frac{5}{8}$  inches (1.5 centimetres) away from the body. When a carry case, belt clip, or other form of device holder is used for body-worn operation, it should not contain metal and should provide at least the above stated separation distance from the body.

To send data or messages, a good connection to the network is needed. Sending may be delayed until such a connection is available. Follow the separation distance instructions until the sending is finished.

During general use, the SAR values are usually well below the values stated above. This is because, for purposes of system efficiency and to minimise interference on the network,

the operating power of your mobile device is automatically decreased when full power is not needed for the call. The lower the power output, the lower the SAR value.

Device models may have different versions and more than one value. Component and design changes may occur over time and some changes could affect SAR values.

For more information, go to [www.sar-tick.com](http://www.sar-tick.com). Note that mobile devices may be transmitting even if you are not making a voice call.

The World Health Organisation (WHO) has stated that current scientific information does not indicate the need for any special precautions when using mobile devices. If you are interested in reducing your exposure, they recommend you limit your usage or use a hands-free kit to keep the device away from your head and body. For more information and explanations and discussions on RF exposure, go to the WHO website at [www.who.int/health-topics/electromagnetic-fields#tab=tab\\_1](http://www.who.int/health-topics/electromagnetic-fields#tab=tab_1).

Please refer to [www.hmd.com/sar](http://www.hmd.com/sar) for the maximum SAR value of the device.

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### Copyrights and other notices

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