



User Manual

1.0 Product Overview and Features

The package includes TOZO NC3 earbuds, pre-equipped with M-size ear tips, a smart charging case, a USB-C cable, extra ear tips, and instructions.











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Quick Guide

2.0 Wearing Guide

For optimal fit, select the appropriate size of ear tips, gently adjust the angle of the earbuds after insertion to ensure they sit comfortably in your ear canal.



3.0 Pairing and Connectivity

Open the case lid, earbuds will reconnect to the last paired device if paired before.

If not paired or pairing canceled, the earbuds enter pairing mode with a slow white light blink. Search [TOZO NC3] on your phone and connect.



4.0 Power on/off

4.1 Earbuds auto power on

Open the charging case lid, and the earbuds will automatically turn on.



Place the earbuds back into the charging case and close the cover to automatically turn them off.



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4.3 Another method of earbuds power on/off Hold L or R for 3 seconds will turn on when earbuds power off.

Hold Lor R for 5 seconds will turn off when not playing media.

The earbuds will automatically turn off if they remain disconnected for more than 5 minutes.



5.0 Operation and Controls

5.1 Wearing both earbuds



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5.2 Wearing one earbud



Double tap "L" touch area to switch to previous song.

Tap the "L" or "R" touch area to play or pause music.

5.3 Calling Control



On an incoming call, tap the "L" or "R" touch area to answer. While calling, press and hold the "I " or "R" touch area for 2s to hand up On an incoming call, press and hold the "L" or "R" touch area for 2s to reject the call

During dialing, press and hold the left or right touch area for 2s to cancel the call.

The Active Noise Cancellation function is not available when using a single earbud.



Tap "L" once to switch between Transparency Mode and Active Noise Cancellation Mode

Triple tap "L" to switch back to Normal Mode.

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5.5 Voice Assistant



When using single or double earbuds, triple tap "R" to wake up voice assistant.

5.6 Low-latency Mode



Take out earbuds, connect to phone, tap left 5x for low-latency, tap again to exit.

The low-latency mode is off by default.

5.7 Reset

If only one earbud is working, please follow these steps:

- Check if there is dirt on the charging pins of the earbuds. If so, please clean them.
- If the issue of one earbud not working persists after cleaning, place the earbuds in the charging case and open the lid. Hold down the reset button on the charging case for

10 seconds, and then wait for another 10 seconds for the reset to complete.

After the reset, the earbuds should be ready for normal use once you open the lid.

If this method does not work, repeat the steps above once again.

5.8 Forced Pairing Mode

To force pair your earbuds, ensure both earbuds are in the case and the lid is opened, then press the reset button for 3s. The earbuds will no longer reconnect to previous devices and will automatically enter pairing mode.



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6.0 Active Noise Cancellation Mode and Transparency Mode

6.1 Active Noise Cancellation Mode

With Active Noise Cancellation, TOZO NC3 earbuds detect external sounds through an outward-facing microphone and counter them with anti-noise, cancelling them before they reach your ears. Additionally, an inward-facing microphone listens for unwanted internal sounds, which are also negated by the anti-noise feature.





Active Noise Cancellation

6.2 Transparency Mode

Transparency Mode enhances the voice frequency band, improving awareness of your surroundings, so you can hear what's around you without removing your earbuds. Both Active Noise Cancellation and Transparency Mode work best when your TOZO NC3 fits and is worn properly.



6.3 Active Noise Cancellation Mode Off

Active Noise Cancellation Off Mode is the default mode.

7.0 Charging and Battery

7.1 Charging Case Display On/Off

By default, the display is off. When the charging case is opened, the screen displays the battery levels of both the earbuds and the case, enabling connection. After placing one or both earbuds back, the display updates to show the remaining battery levels of the earbuds in the case and the case itself



7.2 Charging Case Indicators

The display lights up for 5 seconds in the following scenarios: after the case is opened or closed, after earbuds are inserted or removed, and after a single reset button press. During charging, the screen remains lit.



7.3 Charging

The screen shows charging progress. The charging case won't charge earbuds if battery drops below 5%, but can power them off to save energy. Charge the case before battery reaches 5% to avoid interruption. A full charge takes 2 hours for both.

8.0 TOZO APP

Download the TOZO App for UI customization, EQ settings, and more.

- UI customization: Most controls are customizable within the app.
 EQ settings: Choose from a variety of EQ options in the app to
 - enhance your music experience across different genres.
- Earbuds firmware update: The app notifies you of available firmware updates for the earbuds once connected.



9.0 TOZO APP pairing

Step 1:

Download the TOZO App on your phone.





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Step 2:

Connect your earbuds via Bluetooth.





Step 3:

TOZO App pairing with your earbuds.

