

USER MANUAL



taste perfection
PRIMO

Bottled Water Dispenser

Model # 900138

WARNING

TO REDUCE THE RISK OF INJURY AND
PROPERTY DAMAGE, USER MUST READ
THIS MANUAL BEFORE ASSEMBLING,
INSTALLING & OPERATING DISPENSER.

SAVE FOR FUTURE USE



SAFETY PRECAUTIONS

WARNING

To reduce risk of injury and property damage, user must read this entire manual before assembling, installing & operating dispenser.

Failure to execute the instructions in this manual can cause personal injury or property damage.

This product dispenses water at very high temperatures. Failure to use properly can cause personal injury.

When operating this dispenser, always exercise basic safety precautions, including the following:

- Prior to use, this dispenser must be properly assembled and installed in accordance with this manual.
- This dispenser is intended for water dispensing only. Do NOT use other liquids. Do NOT use for other purposes. Never use any other liquid in the dispenser other than known and microbiologically safe bottled water.
- For indoor use only. Keep water dispenser in a dry place away from direct sunlight. Do NOT use outdoors.
- Install and use only on a hard, flat and level surface.
- Do NOT place dispenser into an enclosed space or cabinet.
- Do NOT operate dispenser in the presence of explosive fumes.
- Position back of dispenser no closer than 4 inches from wall and permit free airflow between wall and dispenser. There must be at least 4 inches clearance on the sides of the dispenser to permit airflow.
- Use only properly grounded outlets.
- Do not use an extension cord with your water dispenser.
- Always grasp plug and pull straight out from outlet. Never unplug by pulling on power cord.
- Do NOT use dispenser if cord becomes frayed or otherwise damaged.
- To protect against electric shock, do NOT immerse cord, plug, or any other part of cooler in water or other liquids.
- Ensure dispenser is unplugged prior to cleaning.
- Never allow children to dispense hot water without proper and direct supervision. Unplug unit to prevent unsupervised use by children.
- Service should be performed only by a certified technician. Please contact us at 866-429-7566 for assistance.

IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 866-429-7566 for assistance.

TABLE OF CONTENTS

Safety Precautions	2
Key Information For Future Use	3
Specifications	4
Parts & Features	4
Assembly	5
Installation	6
Operation	7
Proper Care & Cleaning	9
Troubleshooting	11
Limited Warranty	12

KEY INFORMATION FOR FUTURE USE



Please register your dispenser immediately at www.primowater.com.
For future support please record your serial number (located on label on back of dispenser) and date purchased. Staple your receipt to manual.
You will need this information to obtain warranty service.

Product	Bottled Water Dispenser
Model Number	900138
Serial ID Number	_____
Date of Purchase	_____

IMPORTANT: Do NOT Return Dispenser To Store.
If you have a question or problem, please contact 866-429-7566 for assistance.

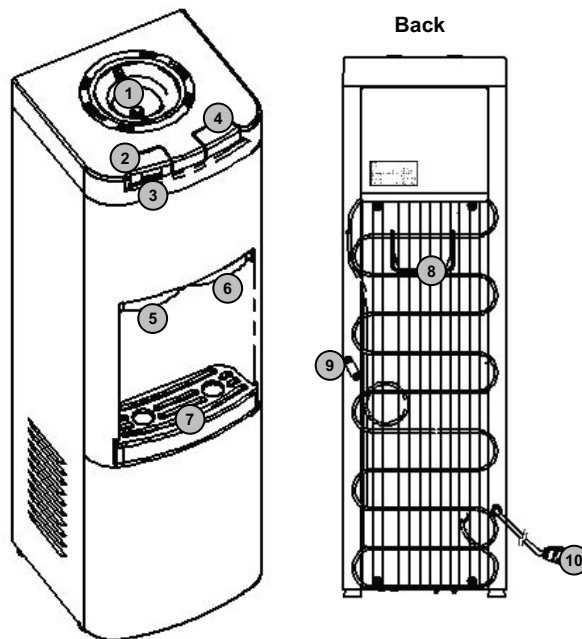
SPECIFICATIONS



Power Supply	4.5 AMP
Refrigerant Type	R-134A
Cold Water Power	125 Watts
Cold Capacity / Hour	0.8 Gallons
Cold Temp Range	39°F – 59°F
Hot Water Power	375 Watts
Hot Capacity / Hour	0.8 Gallons
Hot Temp Range	149°F – 199°F
Dimensions	35.9 inches H x 10.8 inches W x 11.3 inches D
Net Weight	29.6 lbs.

PARTS & FEATURES

- Bottle Probe ①
- Hot Water Control ②
- Child Safety Latch ③
- Cold Water Control ④
- Hot Water Tap ⑤
- Cold Water Tap ⑥
- Drip Tray ⑦
- Carry Handle ⑧
- Drain Plug ⑨
- Power Cord ⑩
- Safety Strap (Not Shown)



IMPORTANT: Do NOT Return Dispenser To Store.

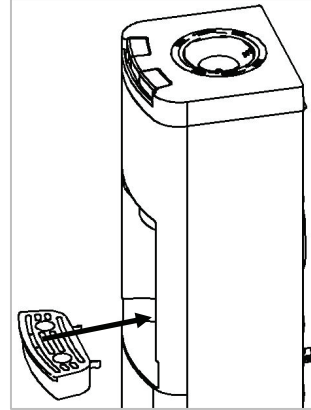
If you have a question or problem, please contact 866-429-7566 for assistance.

ASSEMBLY

⚠ WARNING

Keep plastic bags away from children.

1. Remove dispenser from packaging.
2. Unpack drip tray and insert into dispenser.
3. Properly dispose all of packaging.



IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 866-429-7566 for assistance.

INSTALLATION

⚠ CAUTION

To prevent accidental tip hazard, dispenser must be securely anchored to wall as shown.

1. Place dispenser upright.
2. Locate dispenser on a hard and level surface in a cool shaded location near a grounded wall outlet.

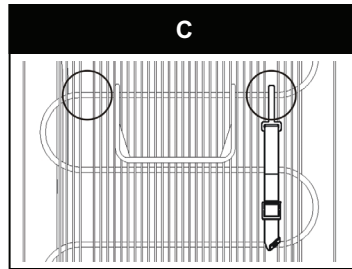
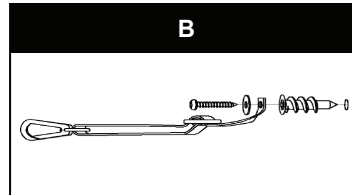
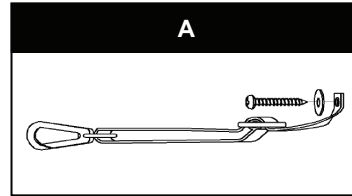
Notice: Do NOT plug in power cord yet.

3. Position dispenser so the back is at least 4 inches from wall and there are at least 4 inches of clearance on both sides.

4. Install Wall Mount Strap to prevent accidental tip over:

- Unclip strap from back of dispenser
- Mount strap 25" up from floor directly to wall stud with screw (See illustration A)
If stud is not available, insert and turn anchor directly into sheet rock using a Philips screwdriver (DO NOT drill hole into sheet rock first when using this anchor). Secure strap by installing screw through washer, then eyelet in strap and into wall mounted anchor. (See illustration B)
- Position cooler in place
- Clip strap onto back of cooler to right or left side. (See illustration C)
- Adjust length of strap so the dispenser can NOT move forward.

Note – Dispenser can be positioned in a corner but still requires Wall Mount Strap to be installed. Lengthen strap so that once installed the dispenser cannot move forward.



IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 866-429-7566 for assistance.

OPERATION

CAUTION

This unit is intended for water dispensing only. Do NOT use other liquids. Do NOT use for other purposes.

This dispenser has been designed to use water bottles with 3 & 5 gallon capacity. Do NOT use alternative bottles.

Initial Set Up

Notice: To prevent damage to compressor, allow unit to sit upright for at least 4 hours prior to operating.

1. Remove tamper seal from top of bottle cap. Do NOT remove plastic cap.
2. Clean bottle cap and neck with a soft cloth and warm soapy water, then rinse.
3. Lift bottle and insert onto the probe. Apply slight pressure until the plug inside the cap pushes in and the bottle is seated. Water will begin to flow into the reservoirs causing air bubbles in the bottle.
4. Plug cord into a properly grounded wall outlet.

Initial Rinsing of Water Lines

This unit has been tested and sanitized prior to packing and shipping. During transit dust and odors can accumulate in the tank and lines. Dispense and dispose at least one quart of water prior to drinking any water.

Dispensing Cold Water

Note: After setup, it will take 1 hour to get water to maximum cold temperature. During this time the compressor will run continuously. This is normal.

1. Position bottle, glass, pitcher or cooking pot securely below cold water tap.
 - The circular shapes in the drip plate help align the flow of water. This unit dispenses water at a fast rate. To avoid splashes, hold cup as close to the tap as possible.
2. Depress cold water control downward to start flow.
3. Release cold water control once desired fill level is achieved.

IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 866-429-7566 for assistance.

Dispensing Hot Water

CAUTION

This unit dispenses water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away from unit while dispensing. Never allow children to dispense hot water without proper and direct supervision. Unplug unit to prevent unsupervised use by children.

Note: After setup, hot water will be available in 15-20 minutes.

1. Position bottle, glass, pitcher or cooking pot securely below hot water tap.
 - The gray arrowhead below the hot water control indicates the location of the hot water tap.
 - The circular shapes in the drip plate help align the flow of water. This unit dispenses water at a fast rate. To avoid splashes, hold cup as close to the tap as possible.
2. Push red hot water release inward and depress hot water control downward to start flow.
3. Release hot water control once desired fill level is achieved.

Replacing an Empty Bottle

Notice: Replace bottle as soon as you notice it is empty.

1. Lift bottle straight up to disengage from the bottle probe.
2. Remove tamper seal from top of bottle cap of fresh bottle. Do NOT remove plastic cap.
3. Clean bottle cap and neck with a soft cloth and warm soapy water, then rinse.
4. Lift bottle and insert onto the probe. Apply slight pressure until the plug inside the cap pushes in and the bottle is seated. Water will begin to flow into the reservoirs causing air bubbles to form in the bottle.

IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 866-429-7566 for assistance.

PROPER CARE & CLEANING

General Cleaning

Perform: As needed

Time Required: 5 minutes.

Note: Do NOT use abrasive materials or chemical cleaners.

1. Clean cabinet surfaces with a soft cloth and warm soapy water, then rinse.
2. Wipe dust from back of dispenser to improve efficiency.
3. Remove drip tray assembly by pulling it forward. Remove cover. Place tray and cover in dishwasher or wipe parts clean with a soft cloth and warm soapy water.

Cleaning Cold Reservoir and Water Lines

Perform: Every 3 months or whenever an off-taste occurs.

Time Required: 15 minutes.

Note: Best to do prior to loading a fresh bottle.

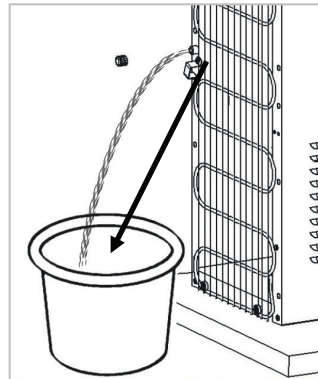
1. Unplug power cord from wall outlet.
2. Remove water bottle.
3. Unclip Wall Mount Strap from back of dispenser and turn dispenser around so backside is facing away from the wall.
4. Place a 2 gallon or larger bucket under the drain plug in the rear of the dispenser.

CAUTION

Remove drain cap and silicon plug. Cold water will immediately flow into the bucket. This will be followed several seconds later by hot water at temperatures that can cause severe burns. Avoid direct contact with hot water. Keep children and pets away while draining unit.

Reminder - Place drain cap and silicon plug in a safe location so they are not lost.

5. Remove remaining water from cold reservoir by dispensing from both taps into a pitcher.
6. Remove probe assembly by turning it counter clockwise.
7. Remove plastic baffle from inside reservoir.



IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 866-429-7566 for assistance.

8. Clean probe assembly and baffle with a soft cloth using a mixture of one gallon tap water and 1 tablespoons unscented household bleach, then rinse.
9. Wipe inside of reservoir and area around both taps with a soft cloth using a mixture of one gallon tap water and 1 tablespoons unscented household bleach. If there is mineral build-up (white chalky deposits) use a household product designed to remove calcium, lime or rust. These can be found in grocery and hardware stores. Follow manufacturer's label instructions.
10. Rinse system by pouring 1-2 gallons of tap water through the dispenser and into the bucket.
11. Remove remaining water from reservoirs by dispensing from both taps into a pitcher.
12. Replace all parts including silicon plug, drain cap, baffle and probe assembly.
13. Turn unit around and re-clip Wall Mount Strap to back of dispenser.
14. Install a fresh bottle of water after cleaning bottle cap and neck area.
15. Plug power cord into grounded wall outlet.

IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 866-429-7566 for assistance.

TROUBLESHOOTING

Dispenser does not operate.

- Make sure the power cord is properly connected to a working outlet.

Water is leaking.

- Bottle may have a leak. Remove bottle and replace with new bottle.
- If leak remains, remove bottle and call 866-429-7566 for assistance.

No water is coming from the taps.

- Make sure the bottle is not empty. If so replace it.
- Make sure to push the water controls in fully.

Cold water is not cold.

- It takes up to one hour after setup to dispense cold water.
- Make sure the back of the dispenser is at least 4 inches from a wall and there is free airflow on all 4 sides of the dispenser.
- Make sure tank is not overfilled due to a bottle leak. Dispense water until bubbles appear in bottle.

Hot water is not hot.

- It takes 15-20 minutes after setup to dispense hot water.
- Make sure the power cord is properly connected to a working outlet.

Dispenser is noisy.

- Make sure dispenser is positioned on a level surface.

Water tastes bad.

- Drain water from reservoirs and replace bottle with a fresh one.
- Clean dispenser per Proper Care & Cleaning instructions.

IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 866-429-7566 for assistance.

LIMITED WARRANTY

Primo Water Corporation, ("Vendor") warrants to the original purchaser of this dispenser, and to no other person, that if this dispenser is assembled and operated in accordance with the printed instructions accompanying it, then for a period of one (1) year from the date of purchase, all parts in such dispenser shall be free from defects in material and workmanship. Vendor may require reasonable proof of your date of purchase from an authorized retailer or distributor. Therefore, you should retain your sales slip or invoice. The Limited Warranty shall be limited to repair or replacement of parts, which prove defective under normal use and service and which Vendor shall determine in its reasonable discretion upon examination to be defective. Before returning any parts, you should contact Vendor's Customer Service Department using the contact information listed below. If Vendor confirms, after examination, a defect covered by this Limited Warranty in any returned part, and if Vendor approves claim, Vendor will replace such defective part without charge. If you return defective parts, transportation charges must be prepaid by you. Vendor will return replacement parts to original purchaser, freight or postage prepaid.

The Limited Warranty does not cover any failures or operating difficulties due to accident, abuse, misuse, alteration, misapplication, improper installation or improper maintenance or service by you or any third party, or failure to perform normal and routine maintenance on the dispenser, as set out in the User's Manual. In addition, the Limited Warranty does not cover damages to the finish, such as scratches, dents, discoloration or rust after purchase.

The Limited Warranty is in lieu of all other express warranties. Vendor disclaims all warranties for products that are purchased from seller other than authorized retailers or distributors. AFTER THE PERIOD OF THE ONE (1) YEAR EXPRESS WARRANTY, VENDOR DISCLAIMS ANY AND ALL IMPLIED WARRANTIES, INCLUDING WITHOUT LIMITATION THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. FURTHER, VENDOR SHALL HAVE NO LIABILITY WHATSOEVER TO PURCHASER OR ANY THIRD PARTY FOR ANY SPECIAL, INDIRECT, PUNITIVE, INCIDENTAL, OR CONSEQUENTIAL DAMAGES. Vendor assumes no responsibility for any defects caused by third parties. This Limited Warranty gives the purchaser specific legal rights; a purchaser may have other rights depending upon where he or she lives. Some jurisdictions do not allow exclusion or limitation of special, incidental or consequential damages, or limitations on how long a warranty lasts, so the above exclusion and limitations may not apply to you.

Primo Water Corporation
104 Cambridge Plaza Drive
Winston-Salem, NC 27104
866-429-7566
www.primowater.com

IMPORTANT: Do NOT Return Dispenser To Store.

If you have a question or problem, please contact 866-429-7566 for assistance.