

HD Digital Adapter **Self-Install** Guide

Use this guide for easy steps to start watching TV.

Prefer to follow along on your mobile device?

Go to **Midco.com/Setup**.



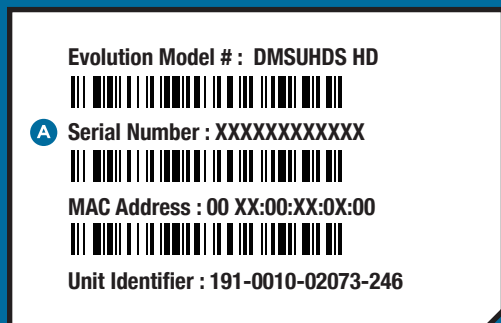
Evolution DMSUHDS HD Digital Adapter

Required to Start:

- Midco HD digital adapter
- Midco HD digital adapter serial number
- Remote with two AA batteries and user guide
- Power cord
- Coax cable
- HDMI cable
- Your in-home TV

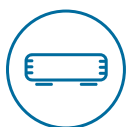
Take Note of Your Serial Number

- A** On the **bottom of your equipment**, find the serial number.



This example is not your equipment serial number.

It's Time to Self-Install



Connect Your Equipment

1. Connect the coax cable to an **active cable wall outlet**, and then to the **Cable In** connection on your HD digital adapter. Make sure the connection is finger tight.

! Tip: Not all in-home cable wall outlets are active. Try multiple outlets if the first one doesn't work.

2. Connect the HDMI cable from your **HDMI connection on your HD digital adapter** to the **HDMI connection on your TV**.

If you don't have an HDTV, connect a coax cable from the To TV connection on the back of your adapter to the coax/antenna/cable in connection on the back of your TV. Make sure the connection is finger tight.

3. Plug the power cord into your **HD digital adapter** and then into an **electrical outlet**.
4. Turn on your TV, and make sure your volume is on.
5. Using your TV remote, change the **TV input setting** to the proper **HDMI input** you used to connect the HD digital adapter.

If you don't have an HDTV and you're connected via coax cable, go to the back of your digital adapter. Flip the HD digital adapter switch to channel 3 or 4. Then, use your original TV remote to change your TV channel to match the back of your digital adapter.



Activate Your Equipment

When the HD digital adapter light blinks in a sequence of **two blinks** and **one pause**, it's time to begin activation. (If this isn't happening, refer to Troubleshooting section in this guide.)

1. Go to **Midco.com/CableTVSupport** and locate the equipment activation area. (Activation is needed even if you have working channels, so you receive the correct channels for your cable package.)
2. Enter your HD digital adapter **serial number**, and select **Activate Now**. Activation is complete when the front light is lit solid and no longer blinking.



Confirm Channels

After activation, confirm that a TV picture shows, and that your channel lineup and on-screen guide are loading. This may take up to 15 minutes to begin, and full program information may take one hour to completely load.

Press **Guide** on your Midco remote to scroll and confirm you're receiving the channels provided in your cable package.



Program Your Remote

Program your Midco remote control to your TV.

Refer to the user guide provided with your remote, or visit **Midco.com/CableTVSupport**, and select **Remote Controls** for help.



Troubleshooting

Why is my digital adapter light still blinking?

Long, continuous blink: The HD digital adapter is in hunt mode and not ready for activation. If you tried to activate, it will fail. Wait for two short blinks and a pause, and then try again.

Three short blinks: The HD digital adapter is updating. Wait for two short blinks and a pause, and then try again.

Ongoing blinking or no blinking: Try other cable wall outlets. (Not all in-home outlets are active.) If you've tried multiple outlets and still can't connect, contact us.

Why isn't my TV working?

No TV picture: Try switching your HDMI input on your TV. If you don't have an HDTV, try changing the channel on the back of your HD digital adapter to match your TV channel. Also check cables between your equipment, TV and cable outlet to ensure they are finger tight.

Guide not loading: It may take up to 15 minutes for your guide to begin loading and up to an hour to completely load.

No sound: Check if your TV is muted. Press the mute button on your remote to unmute the audio.

Additional Resources

Check out [Midco.com/CableTVSupport](https://www.midco.com/CableTVSupport) for a variety of resources. Learn how to program your remote, use your on-screen guide and more.

Return Old Equipment

If you have old Midco equipment, be sure to return it. Just package it up in the box that came with your new digital adapter, which also includes a prepaid return label.

Need help?

Setup Guide

Midco.com/Setup

Online Support

Midco.com/Support

Contact

Text: **64326**

Social & Chat Support: **Midco.com/Contact**

Phone: **1.800.888.1300**

