



Thermaltake Inc.
20420 Business Parkway
City of Industry, CA 91789

Thermaltake Power Supply Product Warranty

Limited Warranty

Thermaltake warrants its products to be free from defects in material and workmanship during the warranty period; when given normal, proper, and intended usage. If a product proves to be defective in material or workmanship during the warranty period, Thermaltake will, at its sole option, repair or replace the product with the same product or similar product. The replacement product assumes the remaining warranty of the original product or 30 days, whichever provides longer coverage for the customer.

I. Thermaltake Power Supply product Warranty Period

Category	Series	Warranty
Power Supply	Toughpower DPS G Series	10 years
	Toughpower iRGB PLUS	10 years
	Toughpower DPS Series	7 years
	Toughpower Grand Series	7 years
	Smart DPS G Series	7 years
	Toughpower SFX Series	7 years
	Toughpower GF/PF Series	7 years
	Toughpower GX Series	5 years
	Toughpower Series	5 years
	TR2 Power Series	5 years
	Smart Series	5 years
	Litepower Series	2 years

II. Who Is Covered Under the Warranty

The warranty is non-transferable. Only the original customer is covered under the warranty. Thermaltake products sold from auction sites, rent-to-own sites, and private sellers such as eBay, Aarons, Amazon (for private sellers), etc. will not be honored.

III. What Is and Is Not Covered Under the Warranty

It is important to note that our warranty is not an unconditional guarantee for the duration of the warranty. Should the product, in Thermaltake's opinion, malfunction within the warranty period, Thermaltake will at its discretion repair or replace the product that is equal or greater in value depending on supply. Any replaced parts become the property of Thermaltake. The warranty does not apply to the software component of a product or a product which has been damaged due to accident, misuse, abuse, improper installation, usage not in accordance with product specifications and



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instructions, natural or personal disaster, or unauthorized alterations, repairs, or modifications.

The warranty does not cover any events including but not limited to:

- Any fault or damage caused by natural wear and tear, disasters, earthquake, thunder, unusual voltage, or environmental factors is not warranted.

- Any damages unrelated to manufacturing defects.

- Any unsuitable environment or use of the product in Thermaltake's opinion.

- Any product which has been modified without official permission from Thermaltake, or on which the serial number or warranty sticker has been defaced, modified, or removed.

- Damage, deterioration, or malfunction resulting from:

Accident, abuse, misuse, neglect, fire, water, lightning, or other acts of nature, commercial or industrial use, unauthorized product modification or failure to follow instructions included with the product.

- Third party products using Thermaltake components will not be covered by warranty. Contact vendor or the manufacturer for information about servicing.

- Repair or attempted repair by anyone not authorized by Thermaltake

- Any shipment damages (claims must be made with the carrier).

- Thermaltake does not cover warranty for display samples, open box, used, or refurbished items.

- Unauthorized repairs to a Thermaltake product will void the warranty offered by the warranty. Thermaltake reserves the right to refuse to service any product which has been altered, modified, or repaired by non-Thermaltake service personnel.

- Thermaltake does not warrant that this product will meet customer's requirements. It is the customer's responsibility to determine the suitability of this product.

- Removal or installation charges.

- Customer is responsible for the cost of shipping the product to Thermaltake. Thermaltake pays the cost of returning a product to the customer.

- Thermaltake reserves the right to replace the product with a service product at their sole discretion at any time.



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- Items from different regions requested under Thermaltake USA's warranty is subject to the terms and conditions of this warranty policy.
- Thermaltake items not carried by Thermaltake USA will be replaced with an equivalent item based off item specifications at Thermaltake's discretion.
- Limited edition items may or may not be available due to the scarcity of the product. For any warranty coverage of said limited edition items, Thermaltake USA reserves the right to replace it with an item with equivalent specifications.

IV. Limitations of Implied Warranties

There are no other oral or written warranties, expressed or implied, including but not limited to those of merchantability or fitness for a particular purpose. The duration of implied warranties is limited to the warranty length specified in Paragraph I.

V. Proof of Purchase

In the unlikely event that warranty service is required, Thermaltake will request proof of purchase (store receipt or invoice) and the user must provide that in order to receive warranty service unless permitted otherwise.

VI. Exclusion of Damages (Disclaimer)

Thermaltake's sole obligation and liability under this warranty is limited to the repair or replacement of a defective product at our option. Thermaltake shall not, in any event, be liable to the purchaser or any third party for any incidental or consequential damage, (including, but not limited to, damages resulting from interruption of service, loss of data and loss of business), or liability in tort relating to this product or resulting from its use or possession.