



# LIPPERT RETURNED GOODS AUTHORIZATION

CS-029

CUSTOMER SERVICE

## Lippert Components Inc. Returned Goods Authorization

Plant 39B - 408 S. Byrkit Avenue, Mishawaka, IN 46544

Case Number

Date Issued

**Please mark the Case Number on the outside of the return package and on all paperwork.  
Place a copy of this form in with your return.**

Company/ Customer Name

Attn:

Your company RGA (if applicable)

### Returned Product Information

SO No.

Invoice No.

Your PO

Part Numbers

*For LCI office use only*

#### **Return for Testing:**

Lippert Components  
2020 Blakesley Pkwy  
Bristol, IN 46507

#### **Return of Happijac Parts (new or defective):**

Happijac  
505 N. Kay's Drive  
Kaysville, Utah 84037

Credit to be issued if part is  
found to be defective

If part is not defective, you  
will have 10 days to claim part

*For LCI office use only*

#### **Good Part Return:**

Lippert Components Inc.  
401 S. Beiger St.  
Mishawaka, IN 46544

30% restocking fee (built to spec)

20% restocking fee applies

No freight reimbursement

Return freight label/ BOL authorized



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## CUSTOMER SERVICE

### Reason for return:

Damaged/defective

Good part return

Mis-ship

### Authorized by:

Print name

Date

Signature

Company

### THIS RGA IS VALID FOR 30 DAYS ONLY

Please reply within your case time frame if you have any questions regarding this RGA  
or call 574-537-8900.

As a supplier of components to the RV industry, safety, education and customer satisfaction are our primary concerns. Should you have any questions, please do not hesitate to contact us at 432-LIPPERT (432-547-7378) or by email at [customerservice@lci1.com](mailto:customerservice@lci1.com). Self-help tips, technical documents, product videos and a training class schedule are available at [lippert.com](http://lippert.com) or by downloading the LippertNOW app.