Tuya Smart App V3.8.0
App User Manual

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NO.1   **Download App**

Search and download "Tuya Smart" in major application markets or scan the QR code below to download the App.

tuya **Tuya Smart**

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tuya
Intelligence
Inside

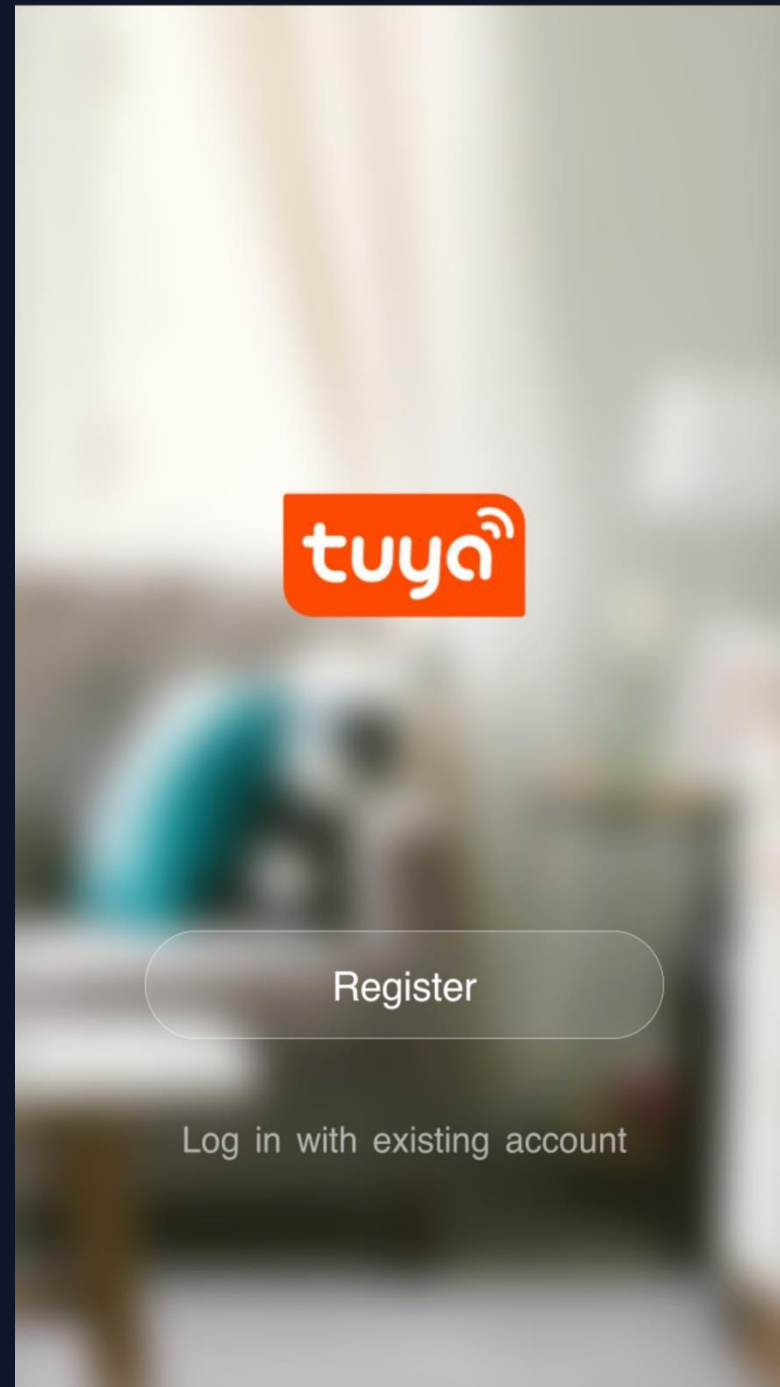**NO.2** **Registration/Login/Password Retrieval**
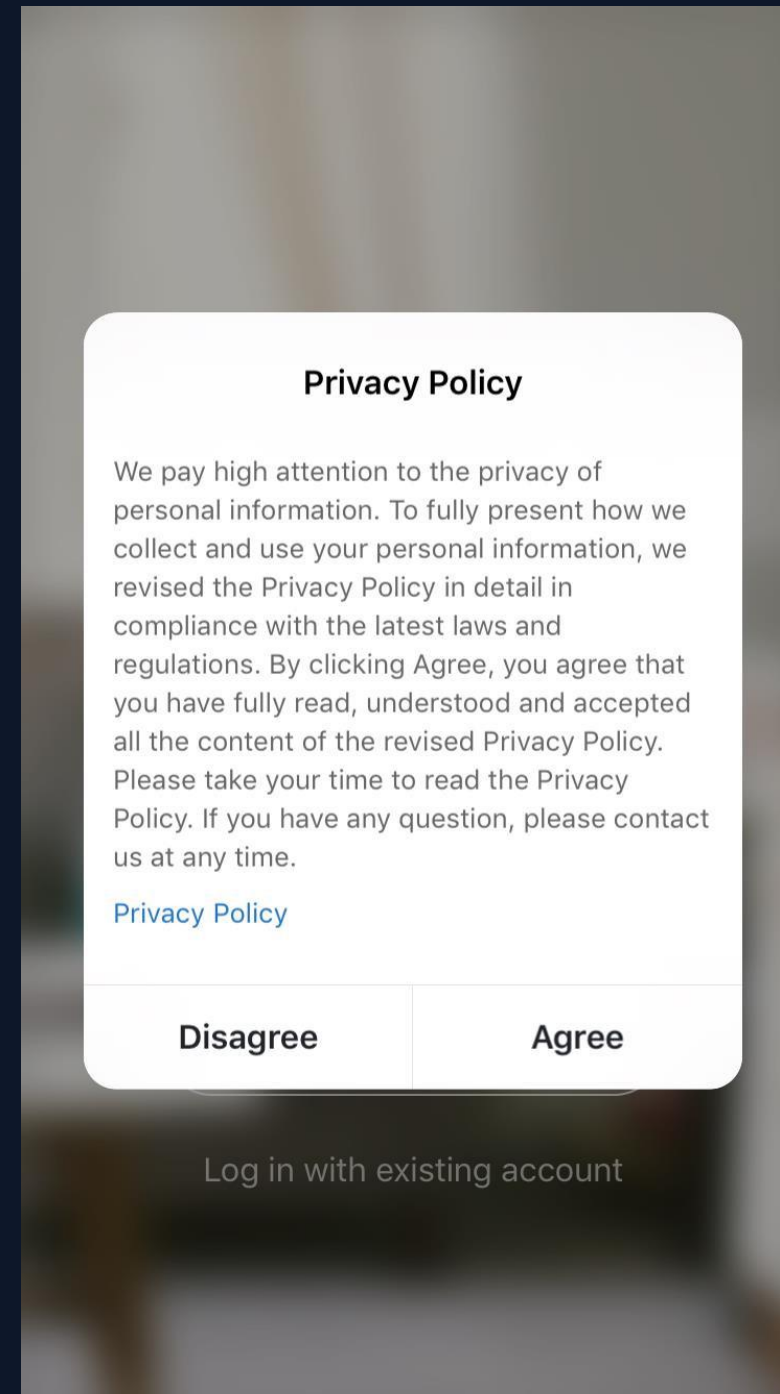

Fig. 1

Fig. 2

Registration

If you do not have an app account, you may choose to register or log in by authentication code. The registration process is described on this page and the next.

1. Click "Register" to go to the Smart Life privacy policy page. Click "Agree" to proceed to the registration page.

Tuya Smart

NO.2 **Registration/Login/Password Retrieval**

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No SIM 15:42

Register

China +86 >

Mobile number/e-mail address

Obtain verification code

☑ I agree with Service Agreement and Privacy Policy

Fig. 1

No SIM 15:43

Enter verification code

Verification code has been sent to your phone:
86   , Resend (56s)

Fig. 2

No SIM 15:45

Set Password

Password must contain 6-20 characters, including alphabets and numbers

Completed

Fig. 3

2.The system will identify automatically the country/region you are in, or you may choose to select manually a country/region. Enter your mobile phone number or email and click "Get authentication code", as shown in Fig. 1.

3.Enter the authentication code you received. Then enter the password and click "Completed" to complete registration.

NO.2 **Registration/Login/Password Retrieval**

Account ID + Password Login

If you already have an app account, click "Log in with existing account" to proceed to the login page

1.The system will identify automatically the country/region you are in, or you may also choose to select manually a country/region

2.Enter the mobile phone number or email you have registered and enter the password in to log in

NO.2 **Registration/Login/Password Retrieval**

Verification Code Login

1. Click " Verification code login" in Fig. 1 to go to the next page.

2.The system will identify automatically the country/region you are in, or you may also choose to select manually a country/region

3.Enter your mobile phone number or email and click " Obtain authentication code ", as shown in Fig. 2

4.Enter the authentication code in the text message or email to log in, as shown in Fig. 3

Fig. 1

No SIM 📶   15:46   📶

‹

Log in

China +86   >

Mobile number/e-mail address

Password

Log in

Verification code login   Forgot password

Log in with social media account

☑ I agree with Service Agreement and Privacy Policy

Fig. 2

No SIM 📶   15:48   📶

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Verification code login

China +86   >

Mobile number/e-mail address

Obtain verification code

Fig. 3

No SIM 📶   15:43   📶

‹

Enter verification code

Verification code has been sent to your phone:
86   , Resend (56s)

NO.2   Registration/Login/Password Retrieval

No SIM 📶   15:46   📶 🔋

‹

Log in

China +86   ›

Mobile number/e-mail address

Password

Log in

Verification code login   Forgot password

Log in with social media account

🐧   💬

☑ I agree with Service Agreement and Privacy Policy

Fig. 1

No SIM 📶   15:49   📶 🔋

‹

Forgot password

China +86   ›

Mobile number/e-mail address

Obtain verification code

Fig. 2

Forgot password

If you forgot your app password, you can reset your password by following the Password Retrieval procedure

1. Click "Forgot password", as shown in Fig. 1

2.The system will identify automatically the country/region you are in, or you may choose to select manually a country/region. Enter the mobile phone number or email you used to register and click " Obtain authentication code ", as shown in Fig. 2

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NO.2 **Registration/Login/Password Retrieval**

No SIM 15:43

<

Enter verification code

Verification code has been sent to your phone:
86   , Resend (56s)

Fig. 3

No SIM 15:45

<

Set Password

Password must contain 6-20 characters, including
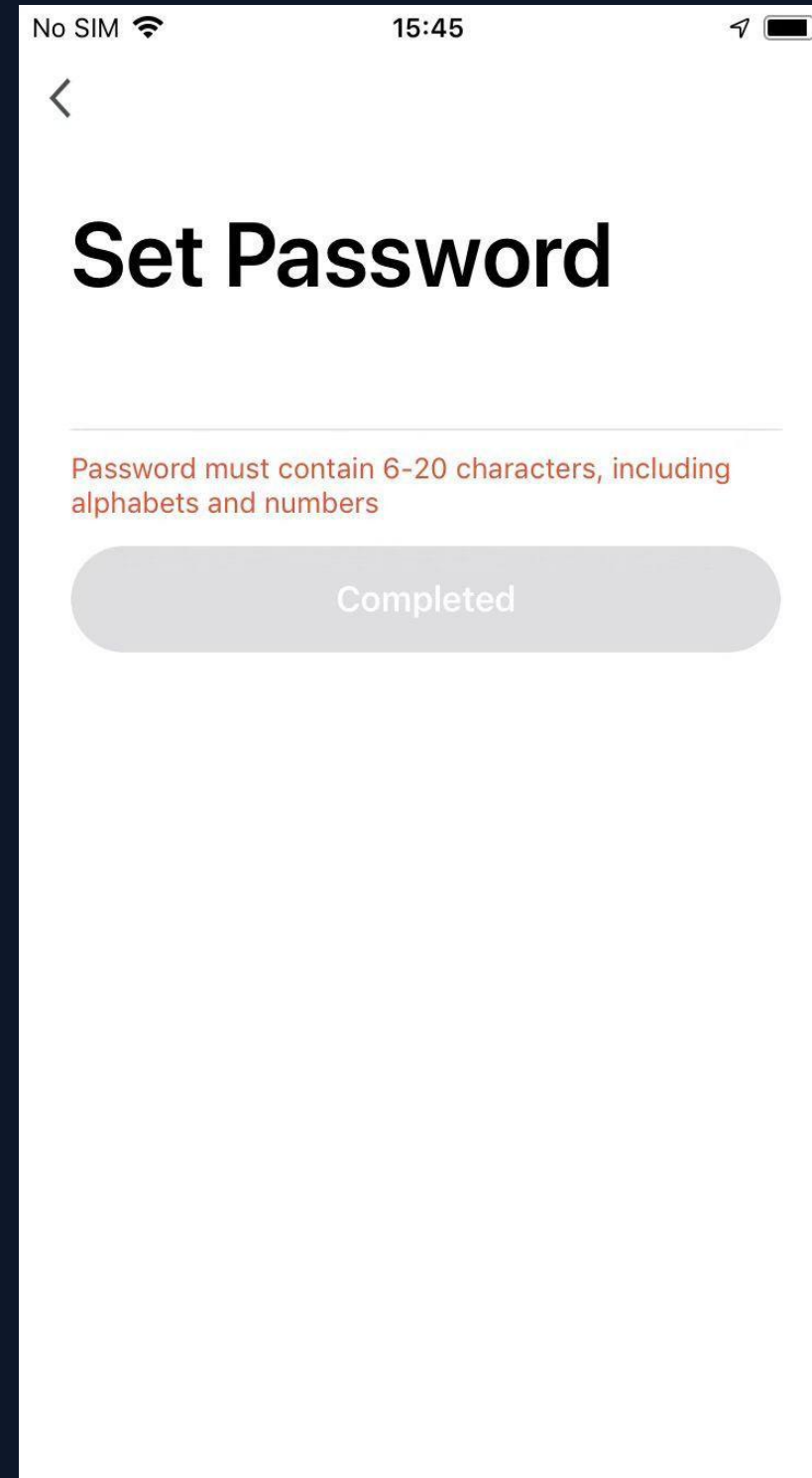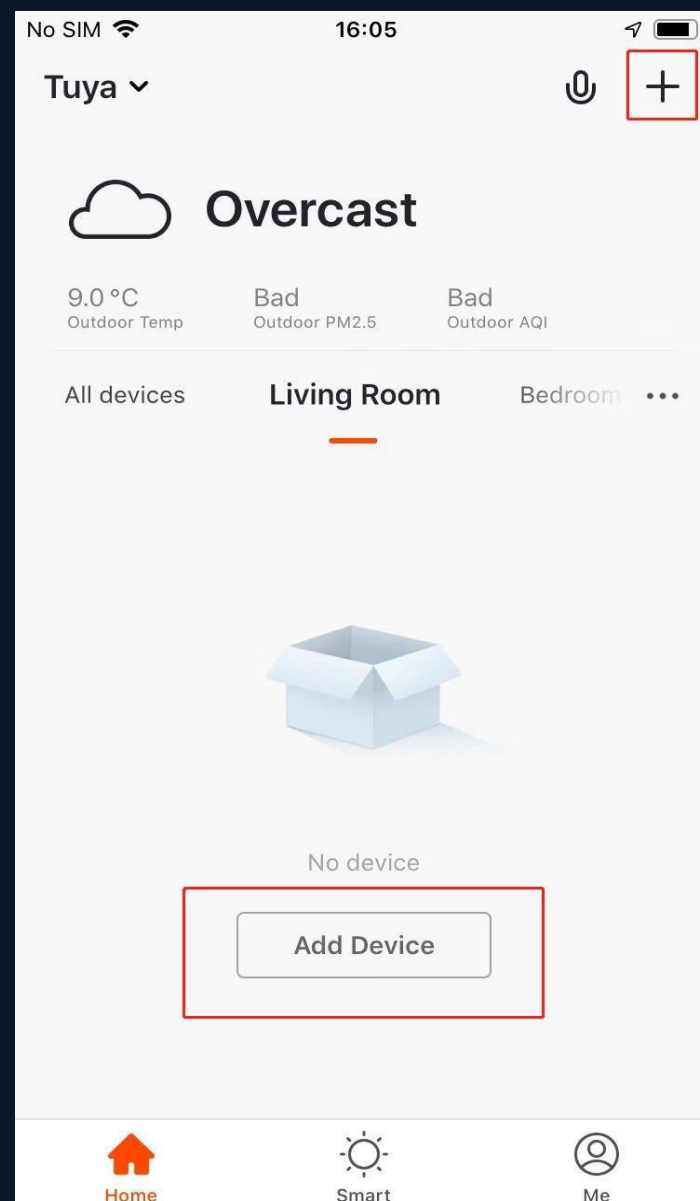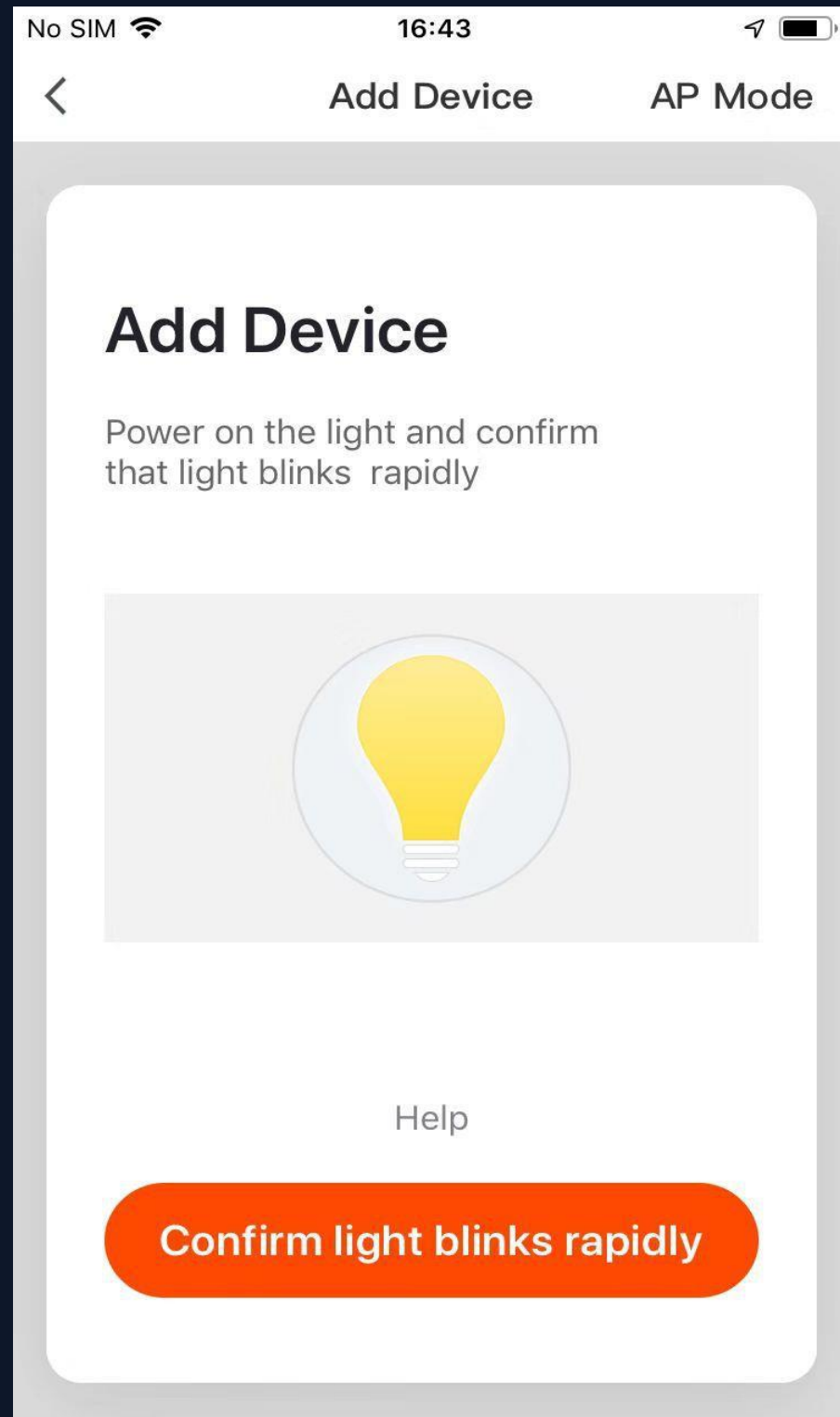alphabets and numbers
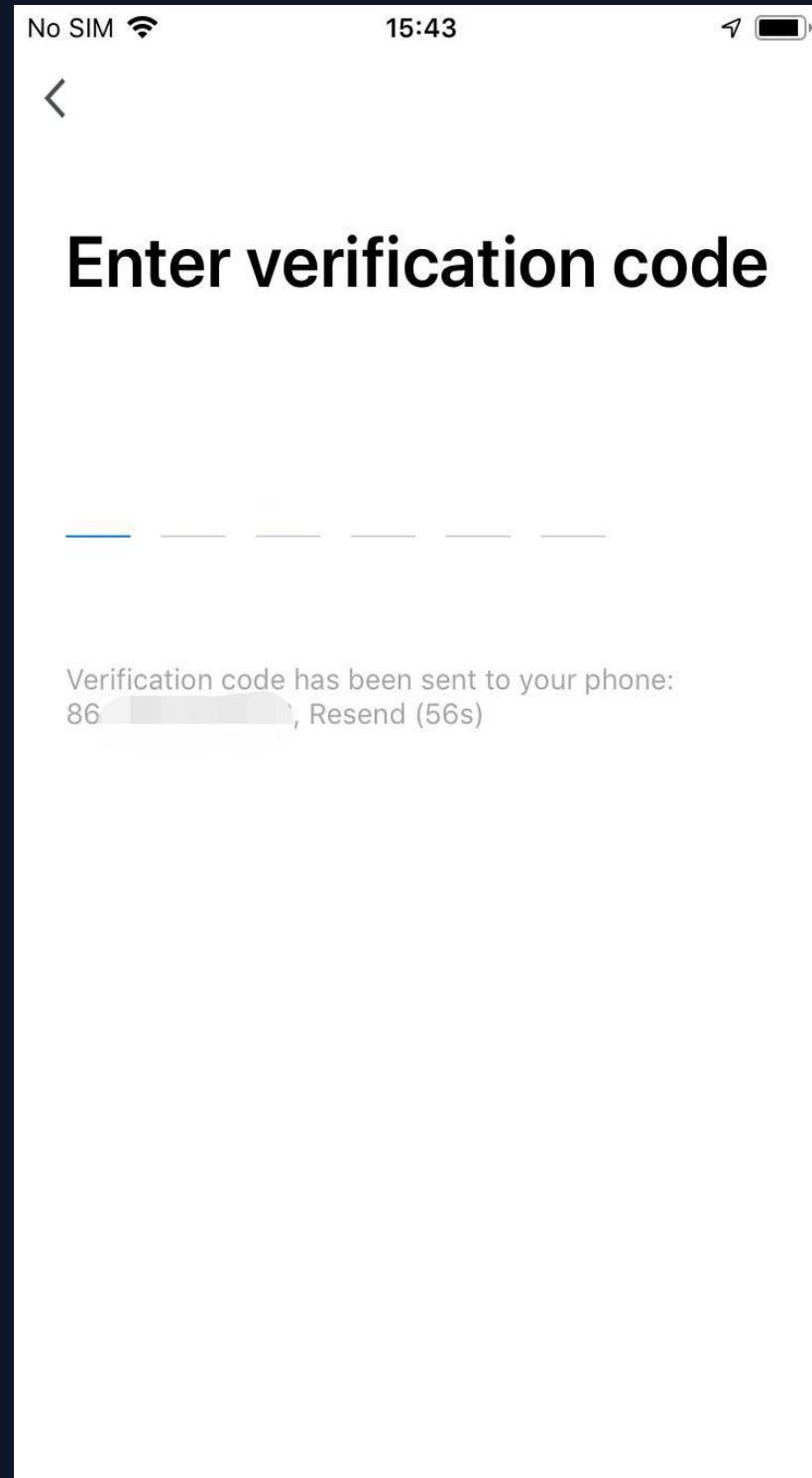
Completed

Fig. 4

3.Enter the authentication code sent to your
mobile phone number or email, as shown in
Fig. 3

4. Enter the new password and click
"Completed" to log in, as shown in Fig. 4

NO.3.2 Add Devices

Click "Add Device" or "+" at the top right corner of the App homepage to
enter the "Add Device" page.

There are two ways to add device：Add Manually and Search Device.

NO.3.2.1 **Add Manually -Bluetooth device - default mode**

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<   Add Device   AP Mode

Add Device

Power on the light and confirm
that light blinks rapidly

Help

Confirm light blinks rapidly
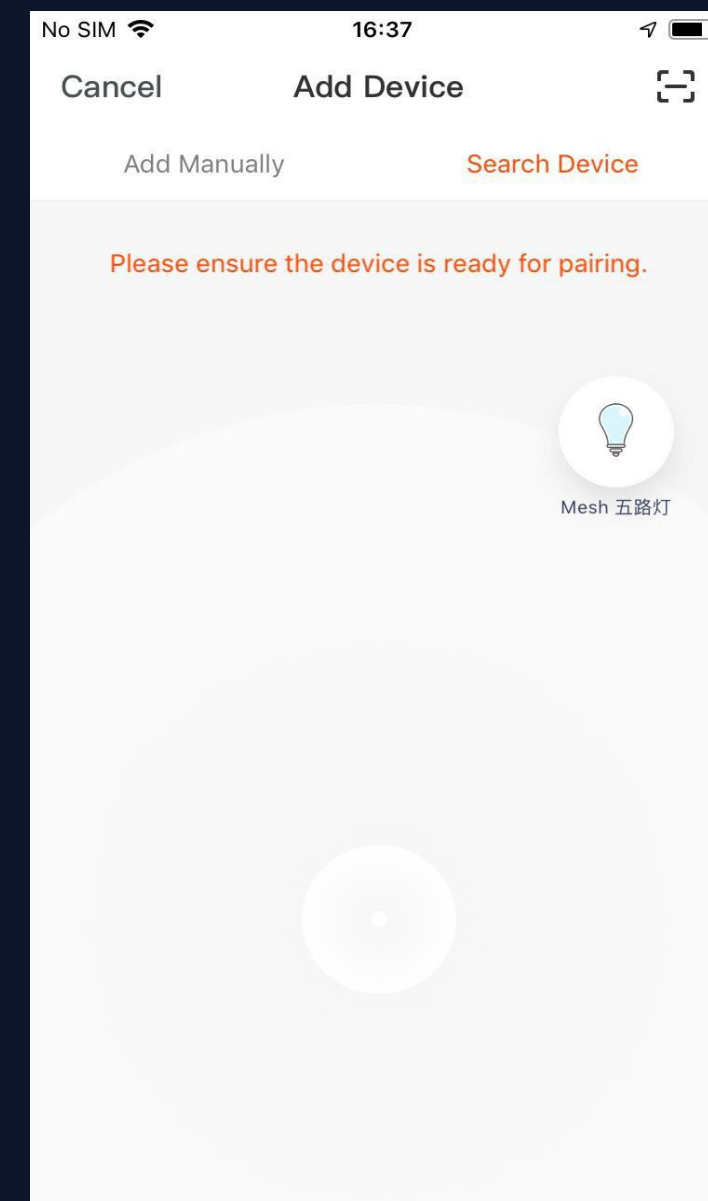
1. The app supports two configurations: Default mode and AP mode. Click "AP Mode" at the top right corner of the "Default mode" page to switch between modes

2. To select "Default mode", please make sure the indicator light on the smart device is flashing rapidly (blinking twice per second) and then click the button to proceed to the next step

3. If the indicator light is not flashing rapidly, click "Help" to view the instructions

NO.3.2.1   **Add Manually -bluetooth device - default mode**

Notes: How to set indicator light to rapid flashing:

Step 1 /3
Power on device.
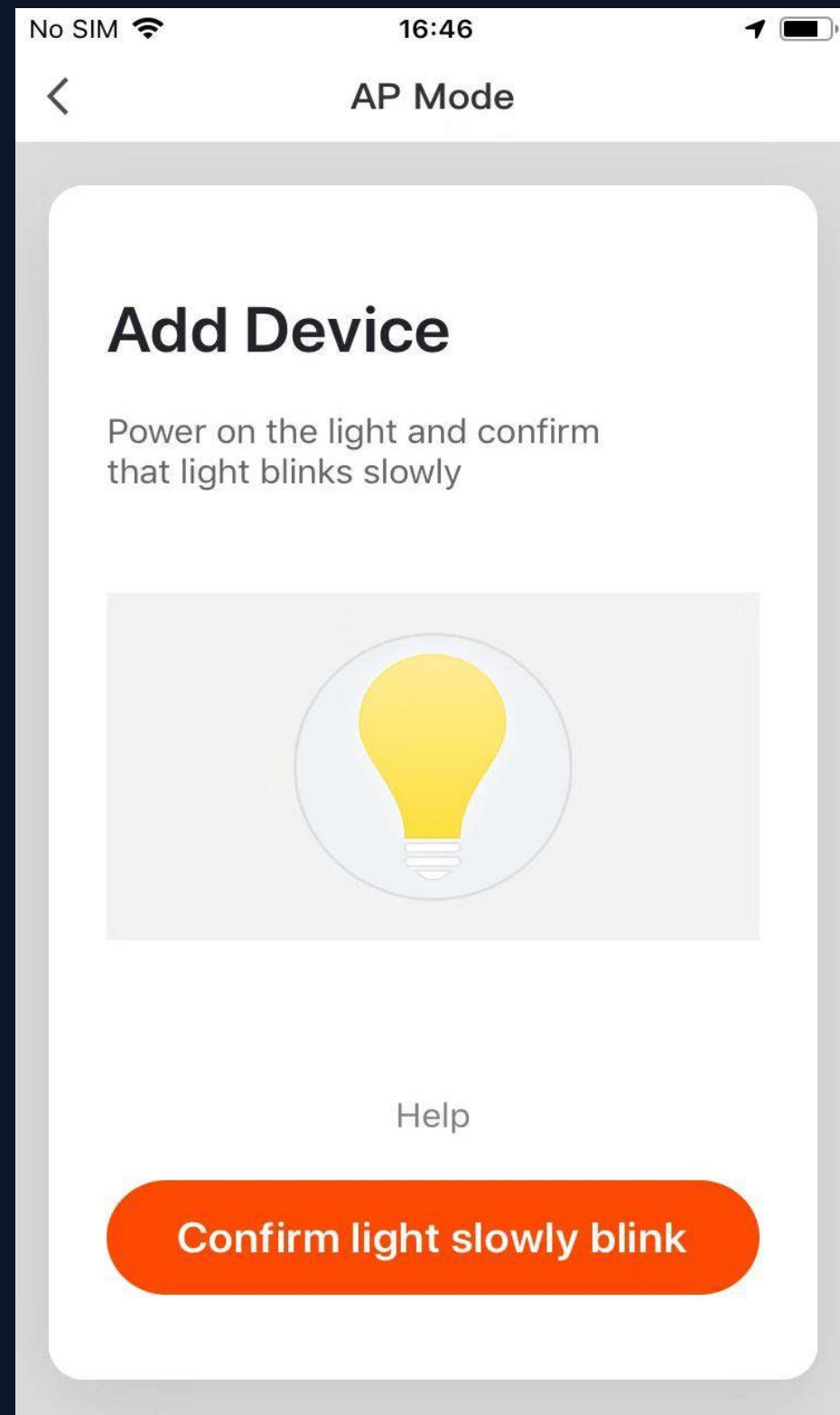Power off after 10s and then power on

Step 2 /3
Turn on-off-on-off-on
(Keep time interval not too short, turn off after light is on)

ON   OFF

Step 3 /3
Confirm light bulb is now rapidly flashing

2 times per second

NO.3.2.1   Add Manually -Bluetooth device - AP Mode

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<   AP Mode

Add Device

Power on the light and confirm
that light blinks slowly

Help

Confirm light slowly blink

1. To select "AP Mode", please make sure the indicator light on the smart device is flashing slowly (blinking once every three seconds) and then click the button to proceed to the next step.

2. If the indicator light is not flashing slowly, click "Help" to view the instructions.

Notes: How to set indicator light to slow flashing:

Step 1 /4

Power on device.
Power off after 10s and then power on

Step 2 /4

Turn on-off-on-off-on
(Keep time interval not too short, turn off after light is on)

ON   OFF
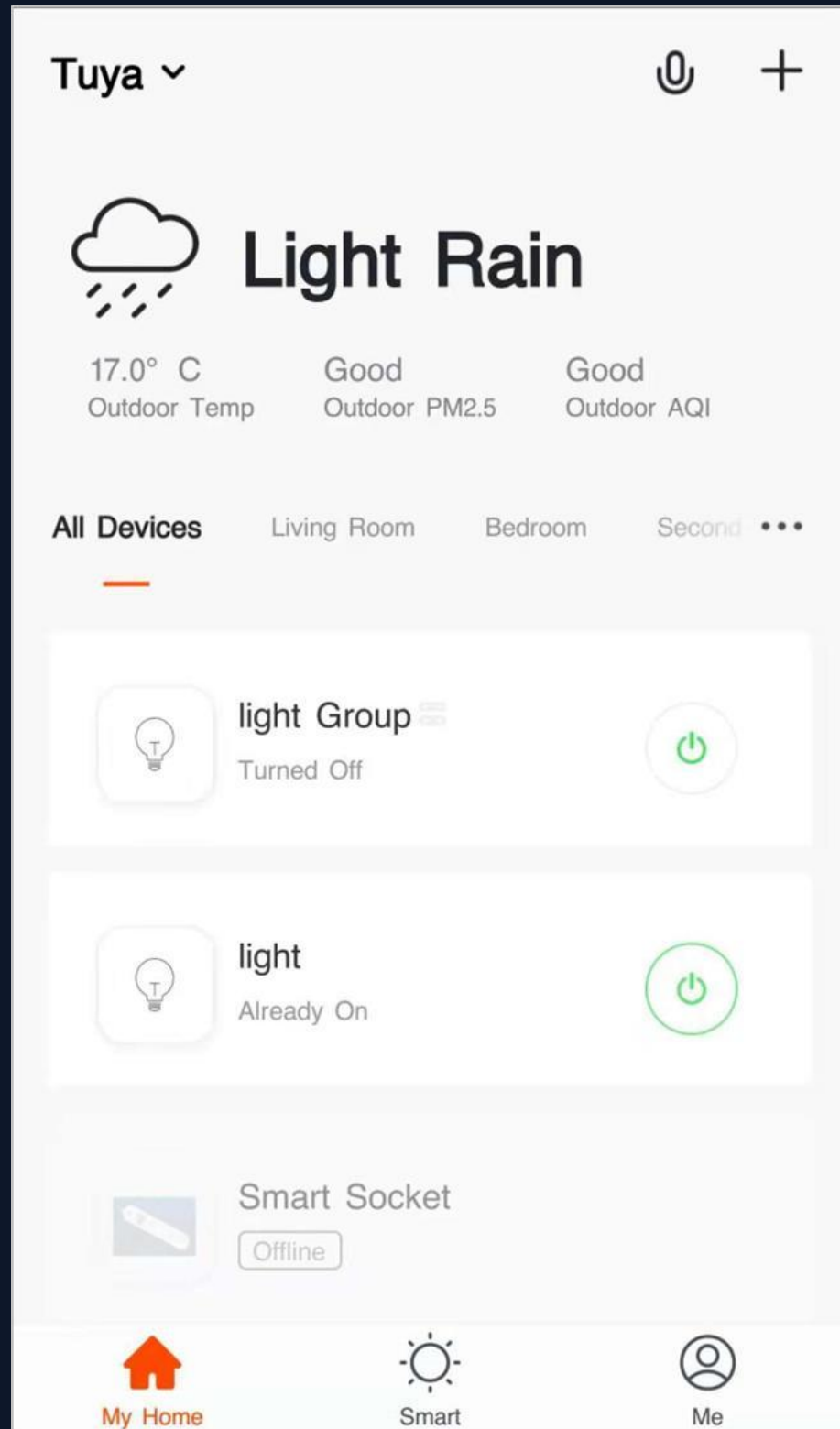

Step 3 /3

Confirm light bulb is now rapidly flashing

2 times
per second

Step 4 /4

Operate again: Turn on-off-on-off-on
until light is slowly flashing

1 time
every 3s

NO.4   Control Devices - Individual Control

When devices have been configured successfully, the smart devices will appear on the home page. Click to open the control panel for smart devices.

Note:
1.When devices are online, some will support use of hotkeys. Click "Common Functions" to use them
2.When devices are offline, they will appear as "Offline" and will not be available for use

NO.4.1 Control Devices - Individual Control

Open the control panel for devices. For example, Fig. 1 shows the light is off, and only the timer can be accessed in the off mode. Fig. 2 shows the light is on, and scene, color, brightness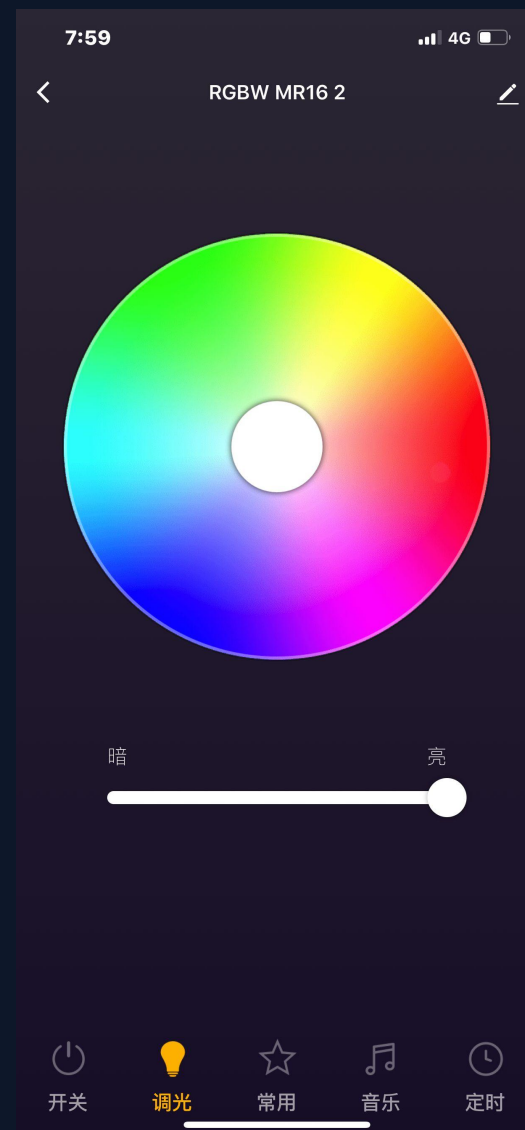, 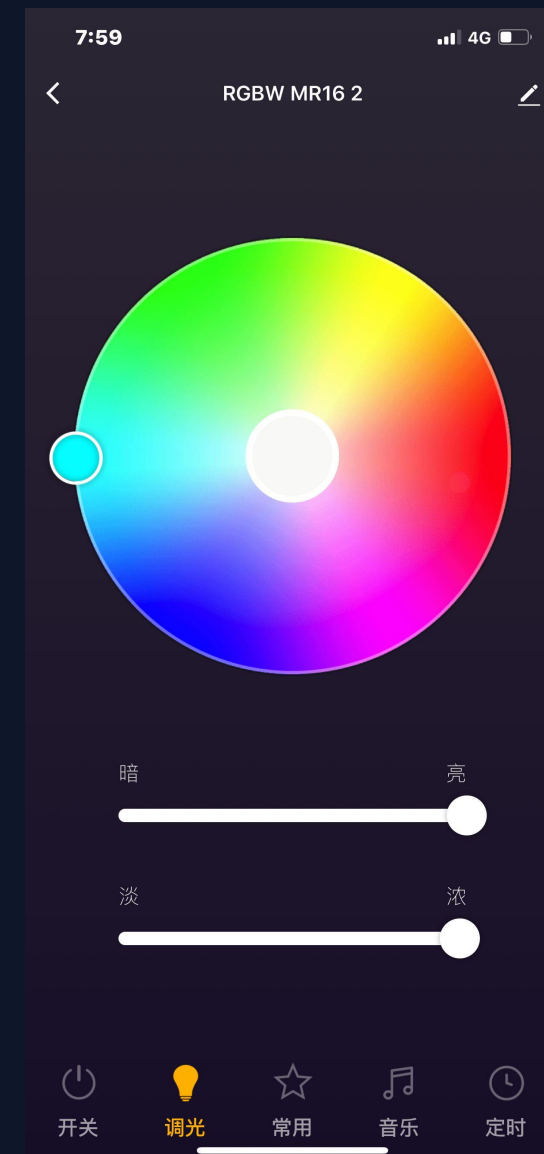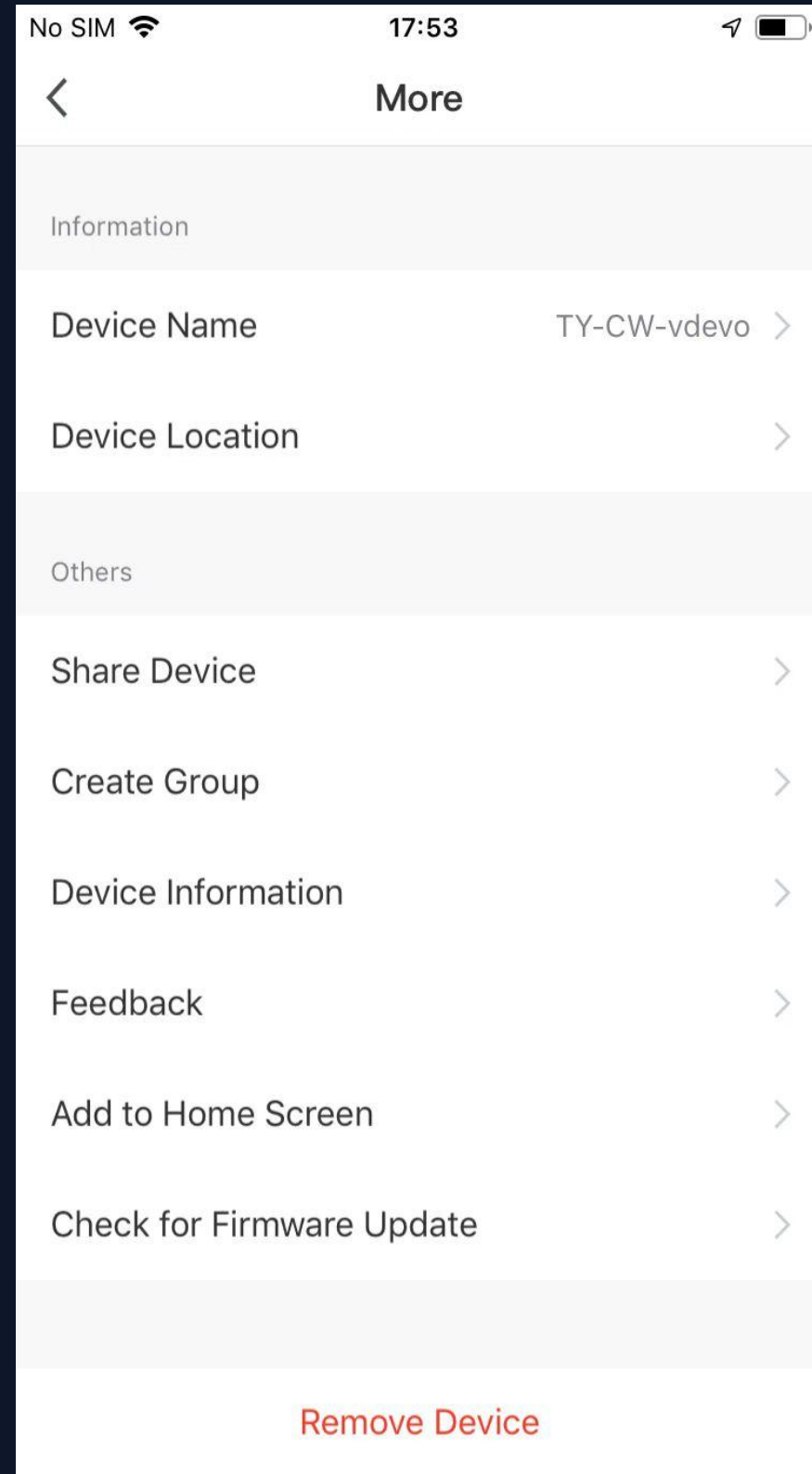and schedule can be configured in the on mode. Click "..." at the top right corner of the control panel to manage individual devices.

Fig. 1

Fig. 2

NO.4.1 Control Devices - Individual Control

No SIM   17:53

‹   **More**

Information

Device Name   TY-CW-vdevo ›

Device Location   ›

Others

Share Device   ›

Create Group   ›

Device Information   ›

Feedback   ›

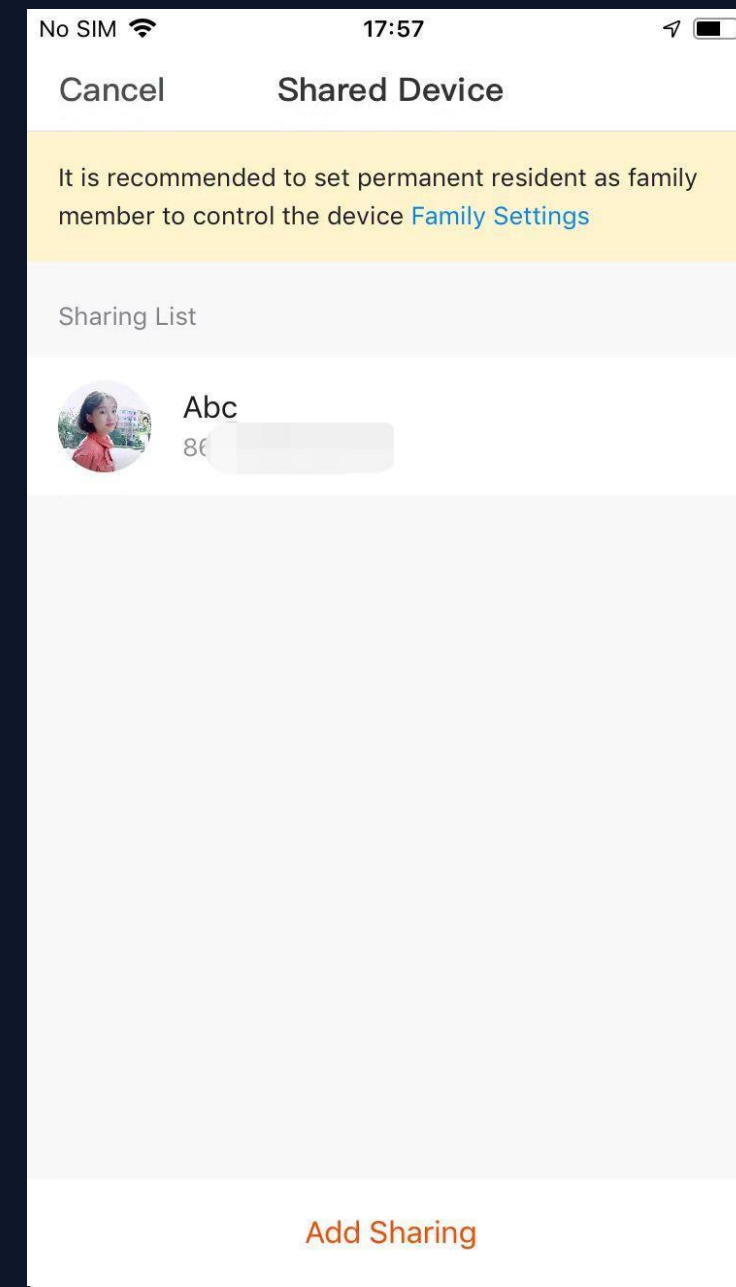Add to Home Screen   ›

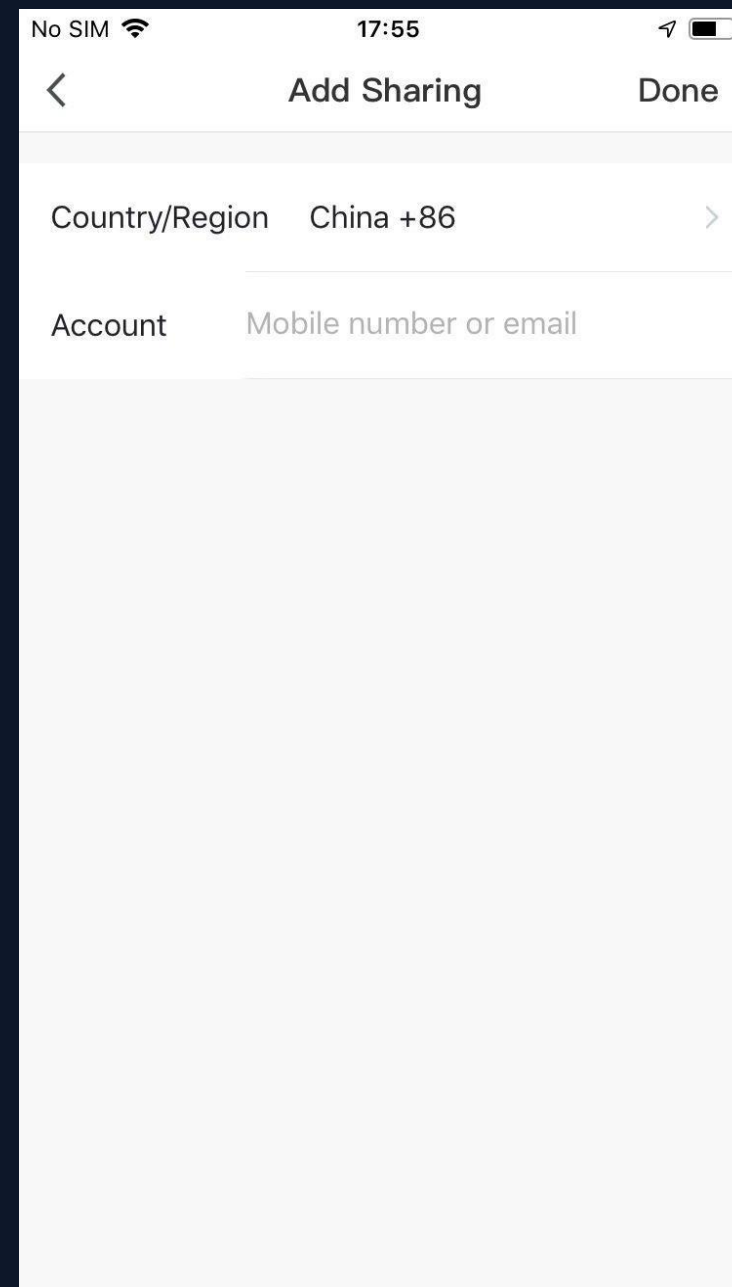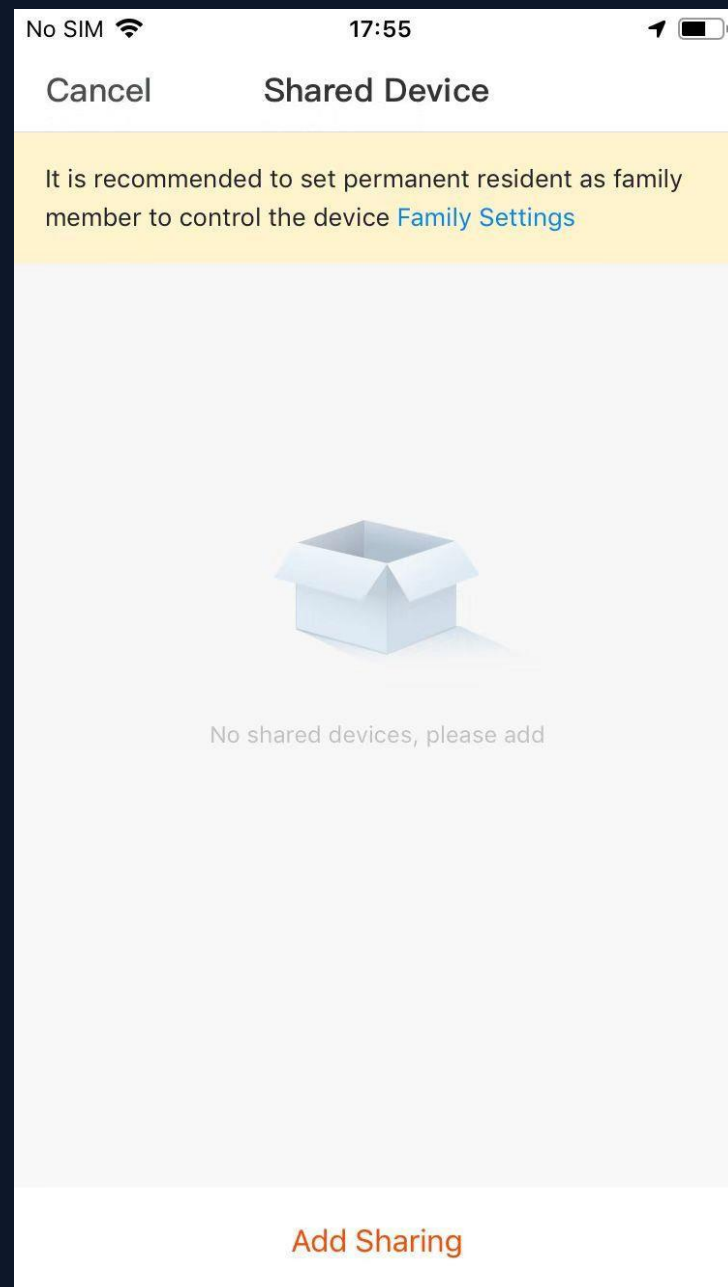Check for Firmware Update   ›

Remove Device

The device modification menu is shown in the figure:
1. Device Name: You can change the name and location of a device.
2. Device Location：   You can choose where the device is located, such as the living room or bedroom.
3.Share Device: You can share any individual device with others by entering their mobile phone numbers. (Note: Their mobile phone numbers must be registered with Tuya app accounts.)
4.Create Group: Click and the page will automatically show all devices that have been added and have the same model number. A group cannot be created for devices with different model numbers.
5.Device Information: Check here for: device ID, Wi-Fi signal strength, IP address, Mac address, and device time zone.
6.Feedback: You can submit feedback here on problems encountered during usage.
7.Add to Home Screen: You can add devices to your phone's desktop for easier control of your device.
8. Check for Firmware Update: You can check here for firmware updates.
9. Remove Device: Delete a previously added device from the list of devices.
10. Restore factory defaults: Remove devices and clear all data.

NO.4.1 Control Devices - Share Devices

Click "Add Sharing", enter the account to share devices with, and click "Done" to finish. To stop sharing with an account previously added, press and hold to delete in Android, or slide to the left to delete in iOS.

Note: You can only share devices with whom has the account of the app and registered in the same country/region.

No SIM 📶   17:55   ◢ 🔋

Cancel   **Shared Device**

It is recommended to set permanent resident as family member to control the device Family Settings

No shared devices, please add

Add Sharing

No SIM 📶   17:55   ◢ 🔋

<   **Add Sharing**   Done

Country/Region   China +86   >

Account   Mobile number or email

No SIM 📶   17:57   ◢ 🔋

Cancel   **Shared Device**

It is recommended to set permanent resident as family member to control the device Family Settings

Sharing List

Abc
86

Add Sharing

NO.4.2 **Control Devices - Group Control**

1. Click "Create Group" under "More" on a selected device page, as shown in Fig. 1.
2. The page displays all devices with the same model number and available to be added as a group. Select a device and click "Save", then enter group name and click "Confirm" to finish, as shown in Fig. 2.
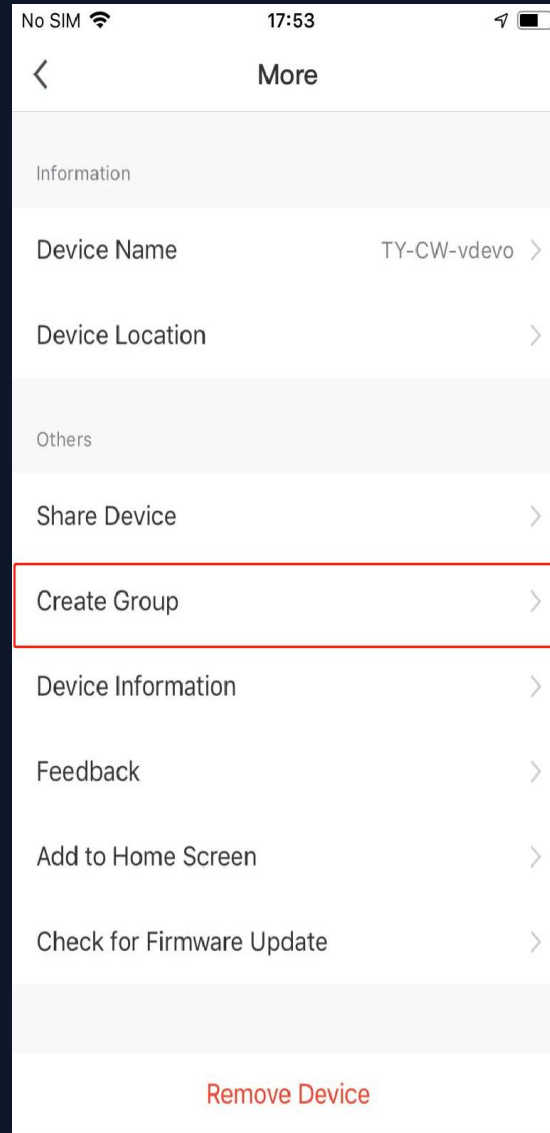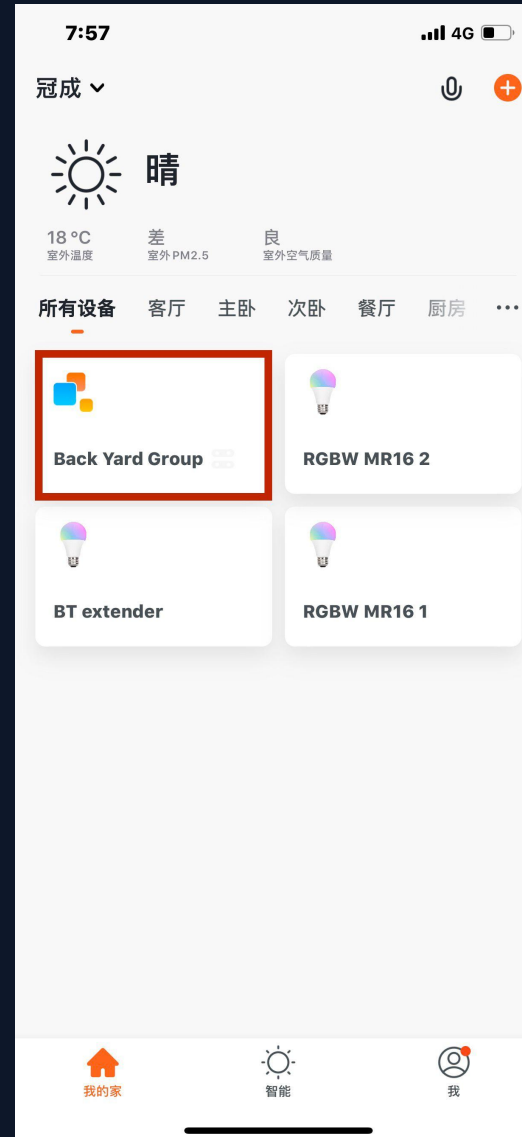3. When a group has been created successfully, the page will be automatically redirected to the group control panel in Fig. 3, where grouped devices can be managed.
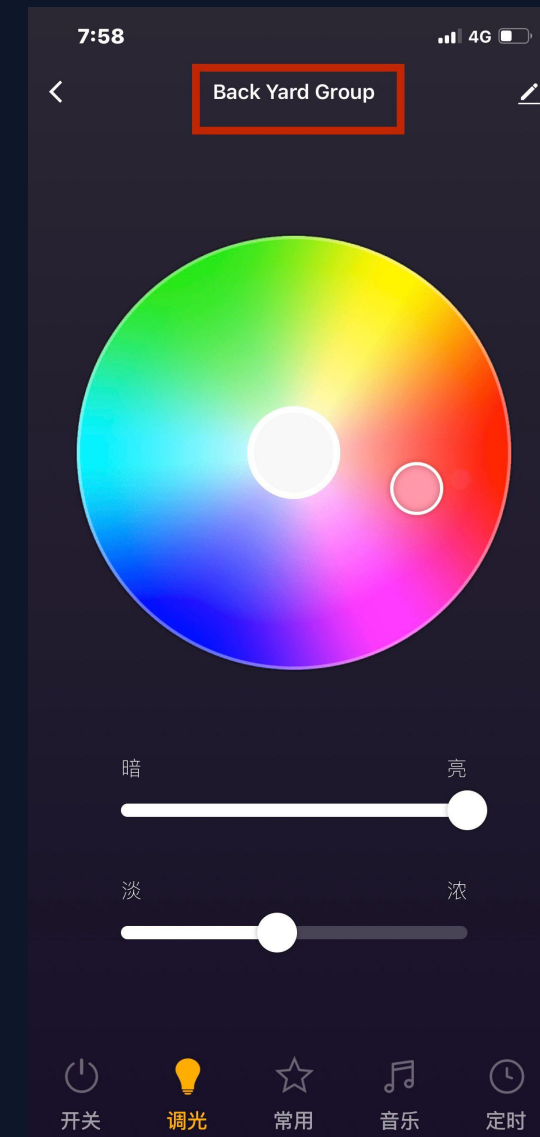

Fig. 1

Fig. 2

Fig. 3

NO.4.2 **Control Devices - Group Control**

1. Groups that have been created can be viewed on the "Home" page, and managed with hotkeys.
2. Open the group control panel as shown in Fig. 2.
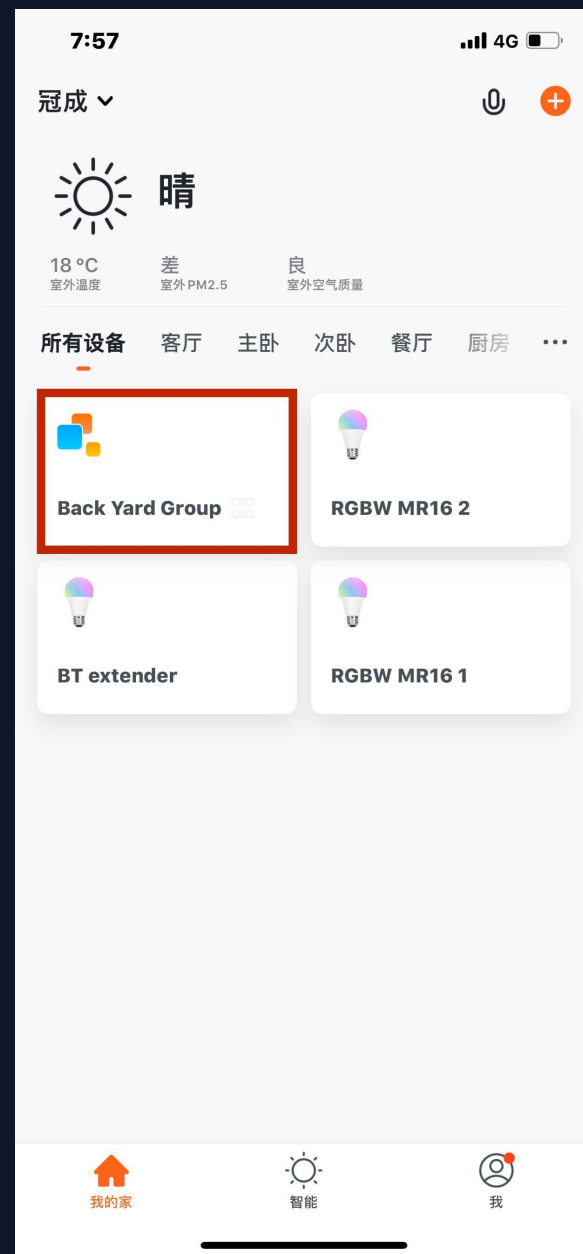3. Click "..." at the top right corner to configure or dismiss groups, as shown in Fig. 3.
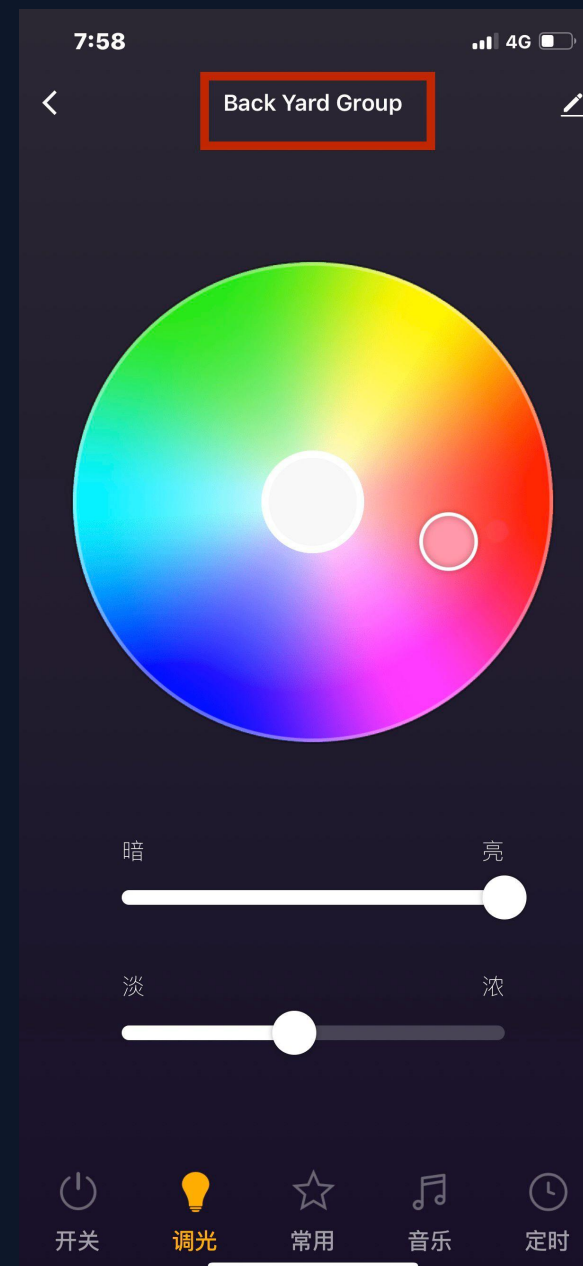
Fig. 1

Fig. 2

Fig. 3

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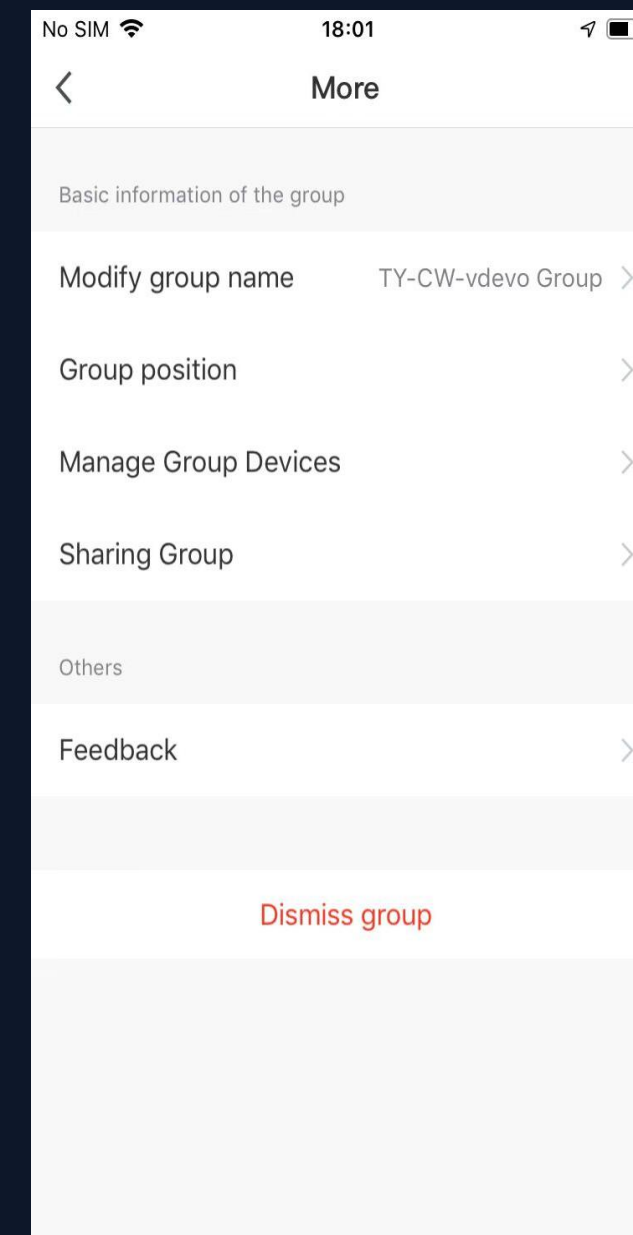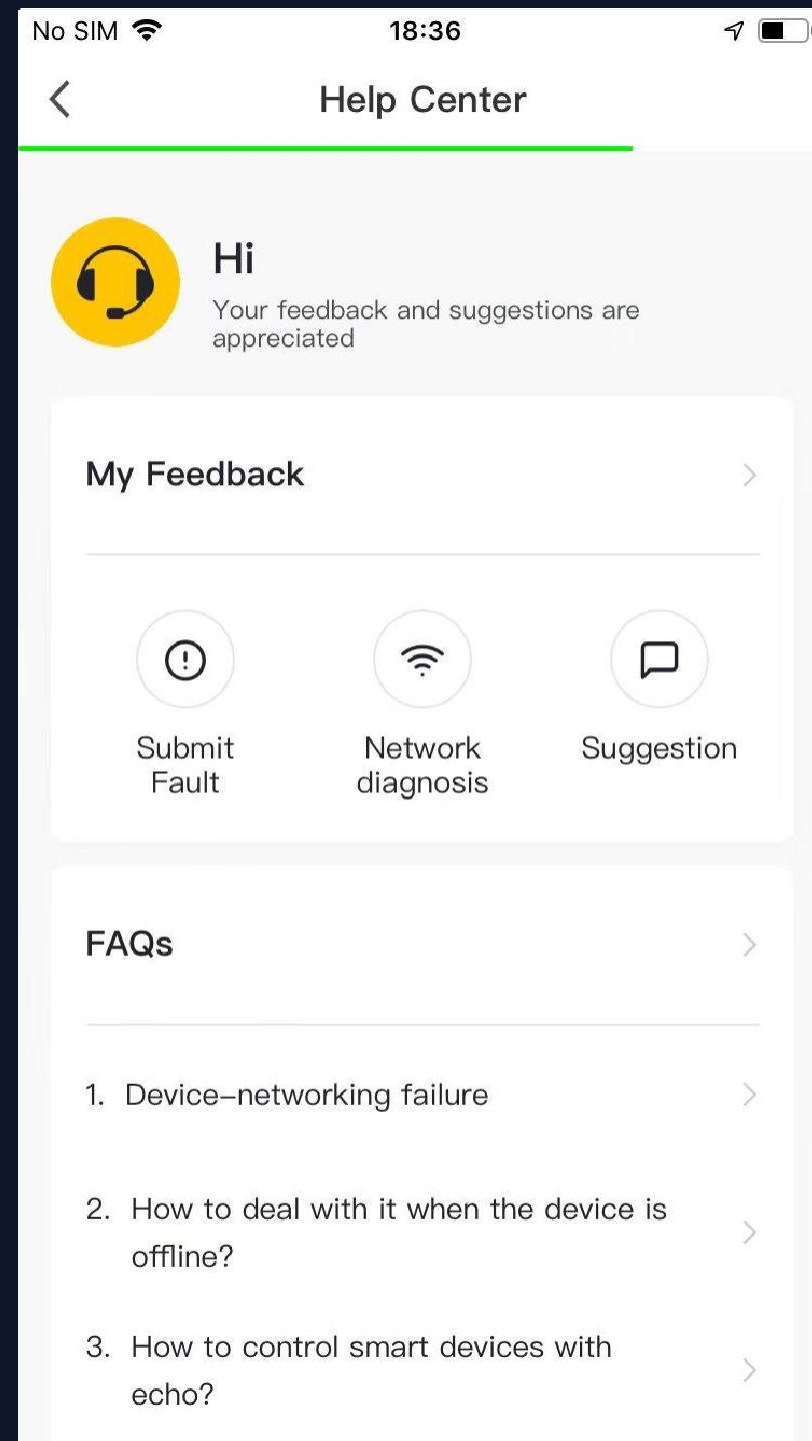Powered By
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NO.7   "Me" —Help Center

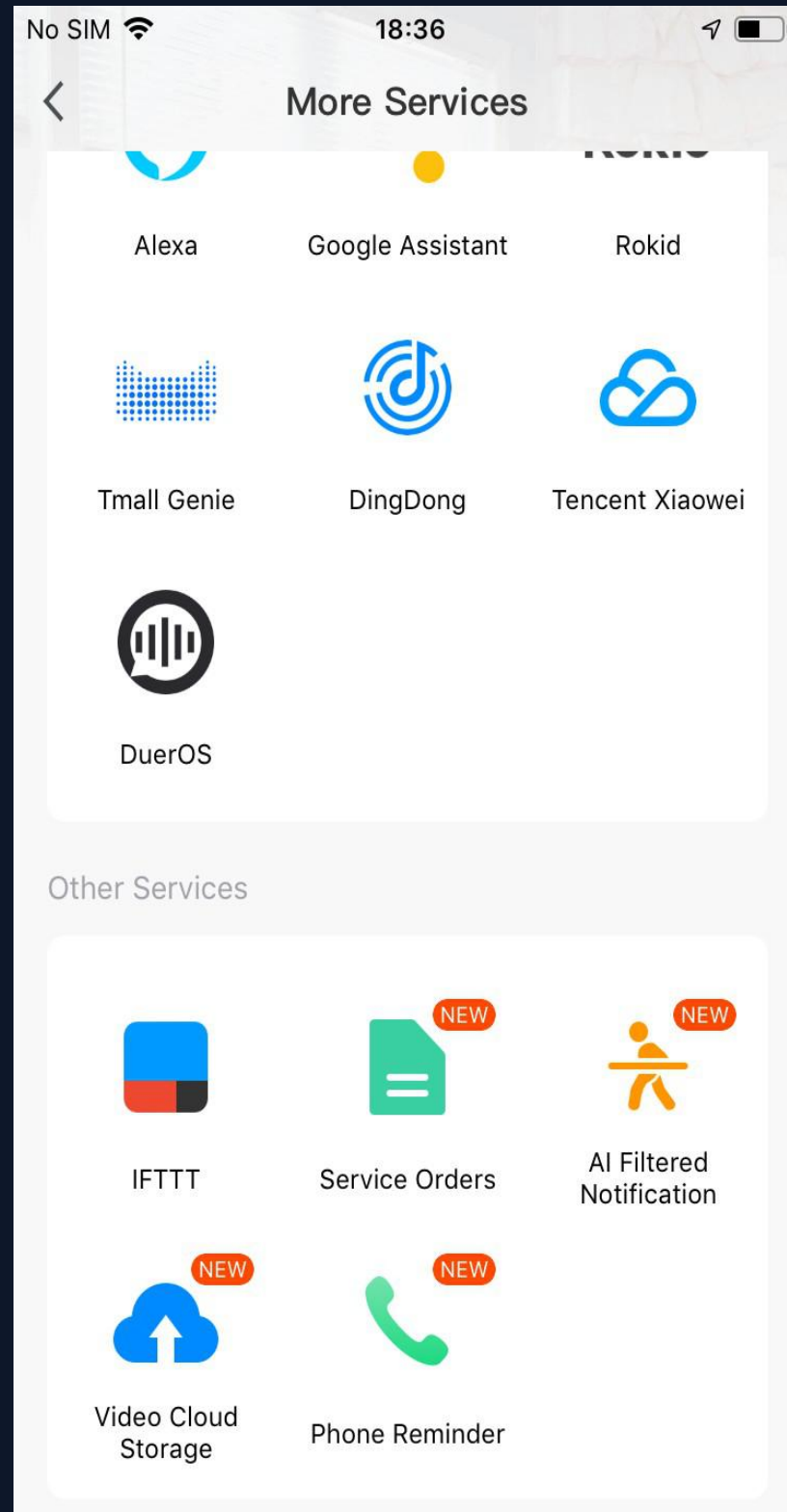My Feedback: check the processing results of feedback

Submit Fault: submit your feedback here on problems encountered during usage

Network diagnosis: network diagnosis helps us solve the problem for you faster. The diagnosis time is about 2 minutes

Suggestion: you can submit your optimization suggestions for the App here

FAQs: contains three types of frequently asked questions :device networking, App use and third-party control

NO.7 "Me" —More Services

No SIM 18:36

< **More Services**

Alexa   Google Assistant   Rokid

Tmall Genie   DingDong   Tencent Xiaowei

DuerOS

Other Services

IFTTT   Service Orders   NEW   AI Filtered   NEW
                                          Notification

Video Cloud   NEW   Phone Reminder   NEW
Storage

1. Voice Services:
you can click on the corresponding speaker icon to see how to connect to it.

2. Other Services:
(1) IFTTT: how to connect with IFTTT;
(2) Service Orders: you can check the services you have purchased here.;
(3)AI Filtered Notification: Once the service is activated, notifications will be filtered by cloud based algorithm before you ever receive them.
(4)Video Cloud Storage: Once the service is activated, the device can encrypt and upload the video data to the server, and the user can view the historical video in the App.
(5)Phone Reminder: Once the service is activated, when the user-defined scene is triggered, the system will automatically notify the phone numbers on the file(more than one number can be called each time) to better protect you and your family.

Thank You