



Be Connect 2.0





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### Limited Warranty

You can download the latest Limited Warranty from the internet at [www.bydbatterybox.com](http://www.bydbatterybox.com).

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# 1. Information on this Document

## 1.1. Validity

This document is valid for the Battery-Box Premium HVS 5.1, 7.7, 10.2, 12.8, and HVM 8.3, 11.0, 13.8, 16.6, 19.3, 22.1.

## 1.2. Target Group

The instructions in this document may only be performed by a qualified person who must have the following skills:

- Knowledge of how batteries work and are operated
- Knowledge of how an inverter works and is operated
- Knowledge of, and adherence to the locally applicable connection requirements, standards, and directives
- Knowledge of, and adherence to this document and the associated system documentation, including all safety instructions
- Trained in dealing with the hazards associated with the installation and operation of electrical equipment and batteries
- Trained in the installation and commissioning of electrical equipment

Failure to do so will make any manufacturer's warranty, guarantee or liability null, and void unless you can prove that the damage is not due to non-compliance.

## 1.3. Content and Structure of this Document

This document contains safety information and instructions, scope of delivery, battery system overview, installation, electrical connection, commissioning, operation, decommissioning, extension, troubleshooting, maintenance and storage, disposal of the battery system, and technical data and contact information. Please finish reading this document before taking any actions on the battery system.

## 1.4. Declaration of Conformity

The battery system described in this document complies with the applicable European directives. The certificate is available in the download area at [www.bydbatterybox.com](http://www.bydbatterybox.com).

## 1.5. Levels of Warning Messages

The following levels of warning messages may occur when handling the battery system.

 <b>DANGER</b>
Indicates a hazardous situation which, if not avoided, will result in death or serious injury.
 <b>WARNING</b>
Indicates a hazardous situation which, if not avoided, could result in death or serious injury.

**⚠ CAUTION**

Indicates a hazardous situation which, could result in minor or moderate injury.

**NOTICE**

Indicates a situation which, if not avoided, could result in property damage.

**1.6. Symbols in the Document****⚠ QUALIFIED PERSON**

Sections with this symbol indicates only to be performed by qualified person.

**1.7. Designation in the Document**

Designation in this document	Complete Designation
Battery System	BYD Battery-Box Premium HVS&HVM
BCP	Be Connect Plus
BCU	Battery Control Unit
BIC	Battery Information Collector
BMS	Battery Management System
BMU	Battery Management Unit
BYD	Shenzhen BYD Electronics Co., Ltd.
SOC	State of Charge

## 2. Safety

### 2.1. Intended Use

The battery system is for residential use and works with a photovoltaic system. It is a high-voltage Li-ion battery storage system, with a control module on itself. It could be operated in on-grid, off-grid and backup modes with compatible inverters.

The battery system could be connected to the internet through a network cable for maintenance and firmware updating.

The battery system must only be used as stationary equipment.

The battery system is suitable for indoor and outdoor use under the conditions mentioned in Section 5.1.

The battery system must only be operated in connection with a compatible inverter. The list (BYD Battery-Box Premium HVS & HVM Compatible Inverter List) of these inverters could be found at [www.bydbatterybox.com](http://www.bydbatterybox.com).

The battery system is not suitable for supplying life-sustaining medical devices. Please ensure that no personal injury would occur due to the power outage of the battery system.

Alterations to the battery system, e.g., changes or modifications are not allowed unless the written permission of BYD is granted. Unauthorized alterations will void the guarantee and warranty claims. BYD shall not be held liable for any damage caused by such changes.

The type label should always be attached to the battery system.

### 2.2. Important Safety Instructions

The battery system has been designed and tested in accordance with international safety requirements. However, in order to prevent personal injury and property damage and ensure long-term operation of the battery system, please do read this section carefully and observe all safety information at all times.

#### 2.2.1. Battery Module Leakage

If the battery modules leak electrolytes, contact with the leaking liquid or gas should be avoided. The electrolyte is corrosive, and the contact may cause skin irritation and chemical burns. If one is exposed to the leaked substance, please perform the following actions:

**Inhalation:** Evacuate the contaminated area, and seek medical help immediately.

**Eye contact:** Rinse eyes with flowing water for 15 minutes and seek medical help immediately.

**Skin contact:** Wash the affected area thoroughly with soap and water and seek medical help immediately.

**Ingestion:** Induce vomiting and seek medical help immediately.

### 2.2.2. Firefighting Measures

The battery modules may catch fire when it is put into the fire. In case of a fire, please make sure that an ABC or carbon dioxide extinguisher is nearby. Water cannot be used to extinguish the fire.

Full protective clothing and self-contained breathing apparatus are required for the firefighters to extinguish the fire.

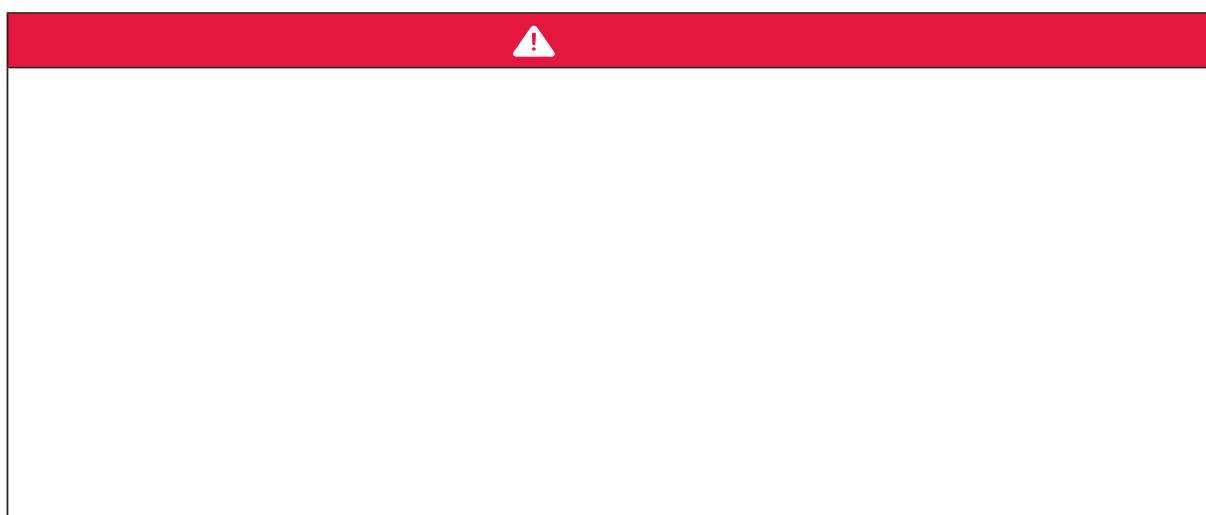
### 2.2.3. Battery Modules Handling and Storage Guide

- The battery modules and their components should be protected from damage when transporting and handling.
- Do not impact, pull, drag, or step on the battery modules.
- Do not insert unrelated objects into any part of the battery modules.
- Do not throw the battery modules into the fire.
- Do not soak the battery modules in water or seawater.
- Do not expose the battery modules to strong oxidizers.
- Do not short circuit the battery modules.
- The battery modules cannot be stored at high temperatures (more than 50 °C).
- The battery modules cannot be stored directly under the sun.
- The battery modules cannot be stored in a high humidity environment.
- Do not use the battery modules if they are defective, or appears cracked, broken or otherwise damaged, or fail to operate.
- Do not attempt to open, disassemble, repair, tamper with, or modify the battery modules. The battery modules are not user-serviceable.
- Do not use cleaning solvents to clean the battery modules.

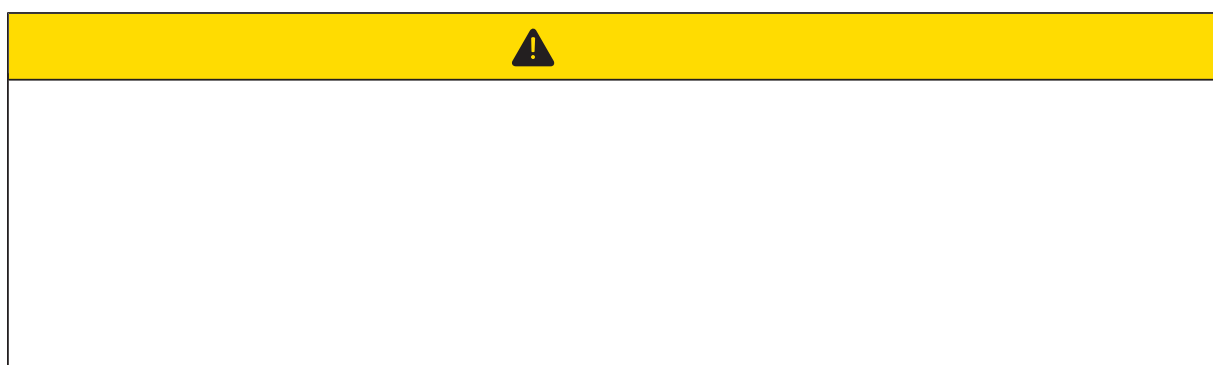
#### 2.2.4. Warning of Electric Shock



#### 2.2.5. Warning of Overvoltages



#### 2.2.6. Caution of Weight



### 2.2.7. Notice of Property Damage

#### NOTICE

**Damage to the BCU due to sand, dust and moisture ingress**

Sand, dust and moisture penetration can damage the BCU and impair its functionality.

- Only open the BCU if the humidity is within the thresholds and the environment is free of sand and dust.

#### NOTICE

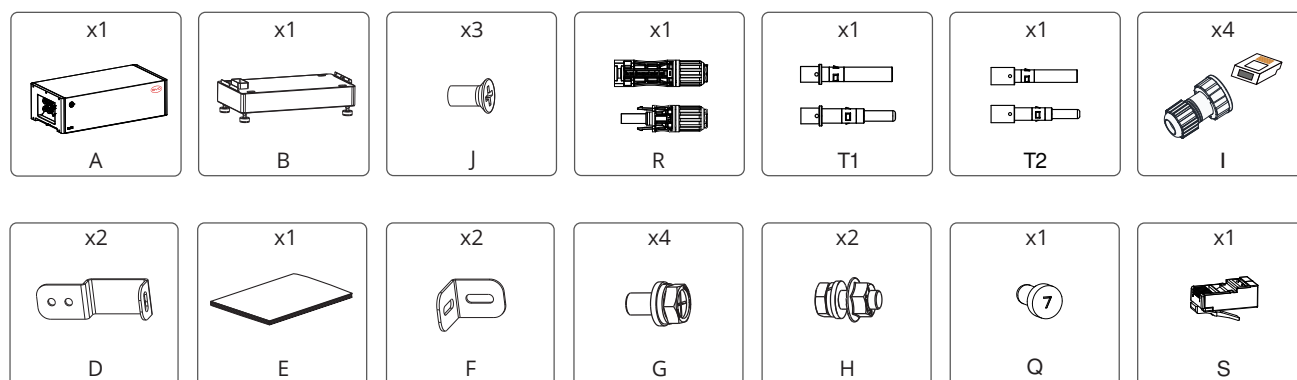
**Damage to the battery system due to under voltages**

- If the battery system doesn't start at all, please contact BYD's local after-sales service team within 48 hours. Otherwise, the battery could be permanently damaged.

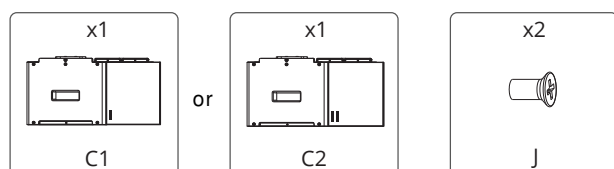


### 3. Scope of Delivery

#### BCU and Base Package



#### Battery Module Package

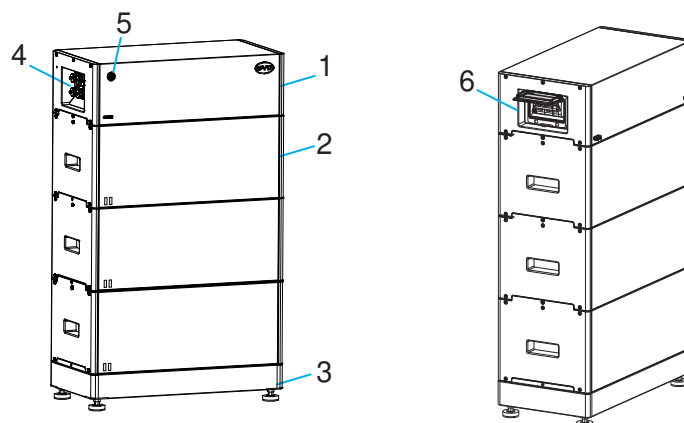


A	BCU-V2.0
B	Base
C	Battery module (C1 for HVS module; C2 for HVM module)
D	Hanger (BCU part)
E	Documents (Quick Start Guide, Service Guideline and Checklist, etc.)
F	Hanger (wall part)
G	Screw to fix D on BCU
H	Bolt and nut to fix D and F
I	Communication connector
J	Screw for fixing battery modules, base, and BCU together
Q	Waterproof plug
R	Power cable coupler
S	Terminal Resistor
T	T1 for 6mm <sup>2</sup> terminal; T2 for 10mm <sup>2</sup> terminal

## 4. Battery System Overview

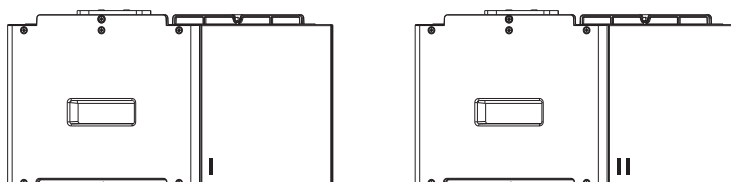
### 4.1. Battery System Description

The Battery-Box Premium HVS&HVM is used as a connected battery for the intermediate storage of excess PV energy in an inverter system.

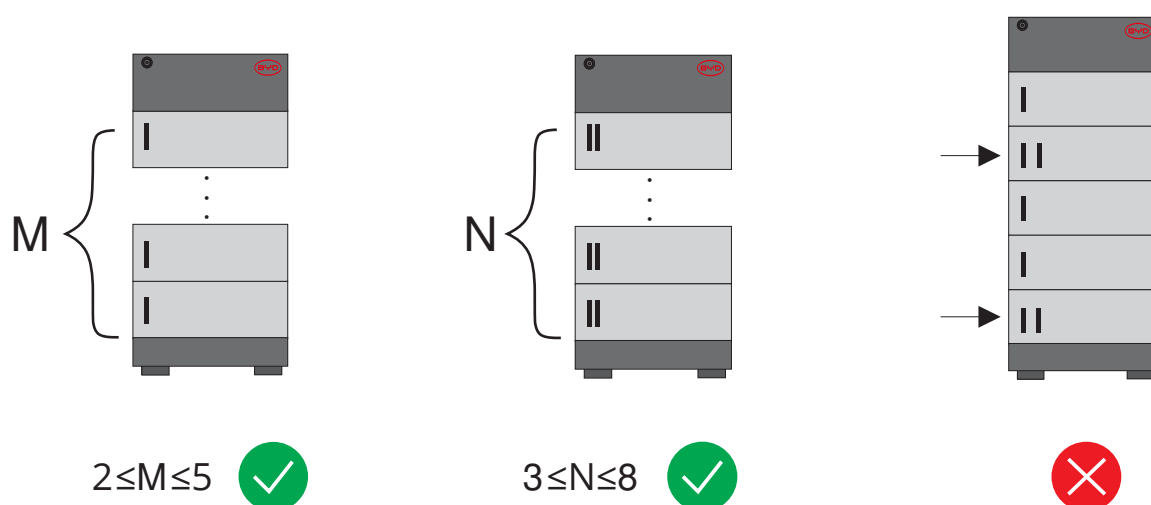


1	BCU-V2.0
2	Battery module
3	Base
4	Connection area
5	LED button
6	Air switch

There are two types of battery modules, HVM and HVS. The HVM module has two stripes printed on it, and the HVS one has one stripe.

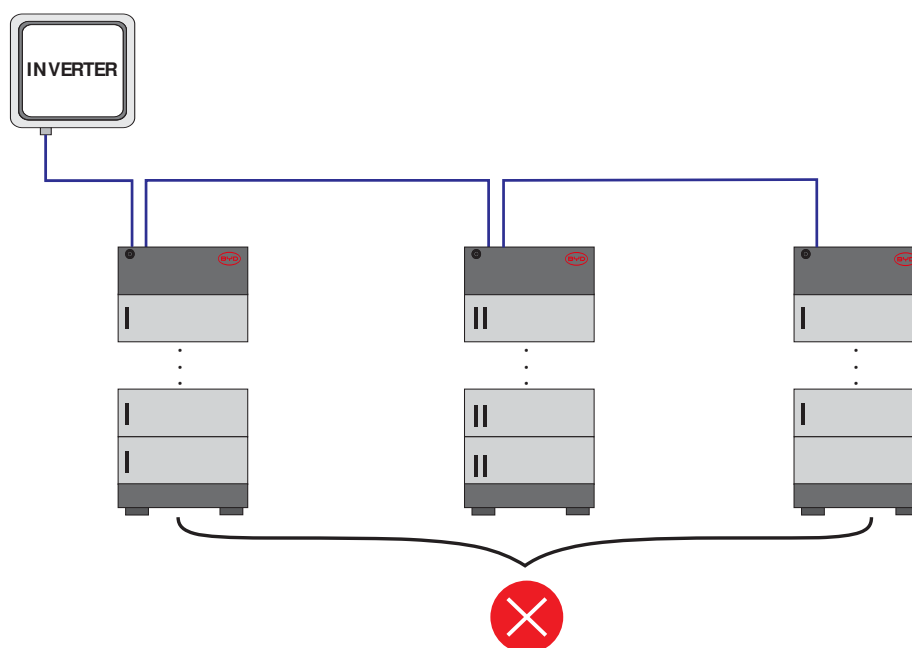


Two to five HVS battery modules or three to eight HVM battery modules could be installed in one tower. **DIFFERENT BATTERY MODULES CANNOT BE INSTALLED IN ONE TOWER.**



Maximum three battery systems could be connected in parallel. (This restriction does not apply for parallel connection with SMA Sunny Boy Storage 3.7-6.0. Please check the inverter operation manual on how to connect up to three battery systems.)

**The HVS system cannot be connected with the HVM system.**



## 4.2. Interface

### Be Connect 2.0

Be Connect 2.0 is an app for Android and iOS system devices which can be downloaded from Google Play or App Store. (Please search Be Connect 2.0 or scan the QR code on the cover of this document.)

With Be Connect 2.0, you can update the firmware, configure the battery system, read the battery status and events, upload logs to the server, etc.

## Be Connect Plus









Be Connect Plus (BCP) is a PC app which can be downloaded from our website (<https://www.bydbatterybox.com/downloads>).

With BCP, you can configure and diagnose the battery system, read the general battery status information and events, update the firmware, download historical events, etc.

## Be Connect Monitoring

The battery system is equipped with an "ETHERNET" port as a standard. When your battery system accesses the internet, it will join the Be Connect Monitoring, which is a platform that BYD's service team could diagnose the battery system and update firmware remotely for customers. It is highly recommended you make the internet connection available to have a better service.

### 4.3. Symbols on the System

Symbol	Explanation
	<b>Observe the documents</b> Observe all documents supplied with the system.
	<b>Grounding conductor</b> This symbol indicates the position for connecting a grounding conductor.
	<b>Disposal</b> Do not dispose of the system together with household waste. Please contact BYD's service partner (contact information at the end of this document) to dispose of it in accordance with regulations for electronic waste and used batteries.
	<b>CE marking</b> The system complies with the requirements of the applicable EU directives.
	<b>This side up.</b>
	<b>Handle with care.</b>
	<b>Keep dry.</b>
	<b>Keep the battery modules away from open flame or ignition sources.</b>



**Beware of electrical shock.**

---



**Beware of the danger zone**

This symbol indicates that the system must be additionally grounded if additional grounding or equipotential bonding is required at the installation site.

---



**Keep the battery modules away from children.**

---



**Do not short -circuit.**

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**The product has been tested and certified by TUV Rheinland.**

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**UKCA marking**

The product complies with the regulations of the applicable laws of England, Wales and Scotland.



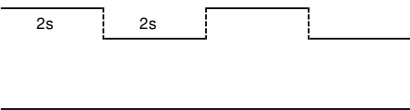
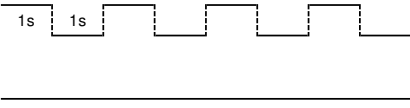
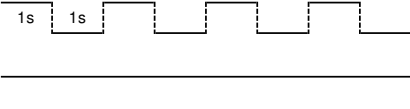
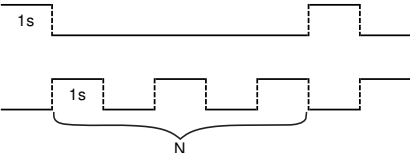
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RCM (Regulatory Compliance Mark), a brief guide to electrical equipment approvals in Australia.

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4.4. LED Signals

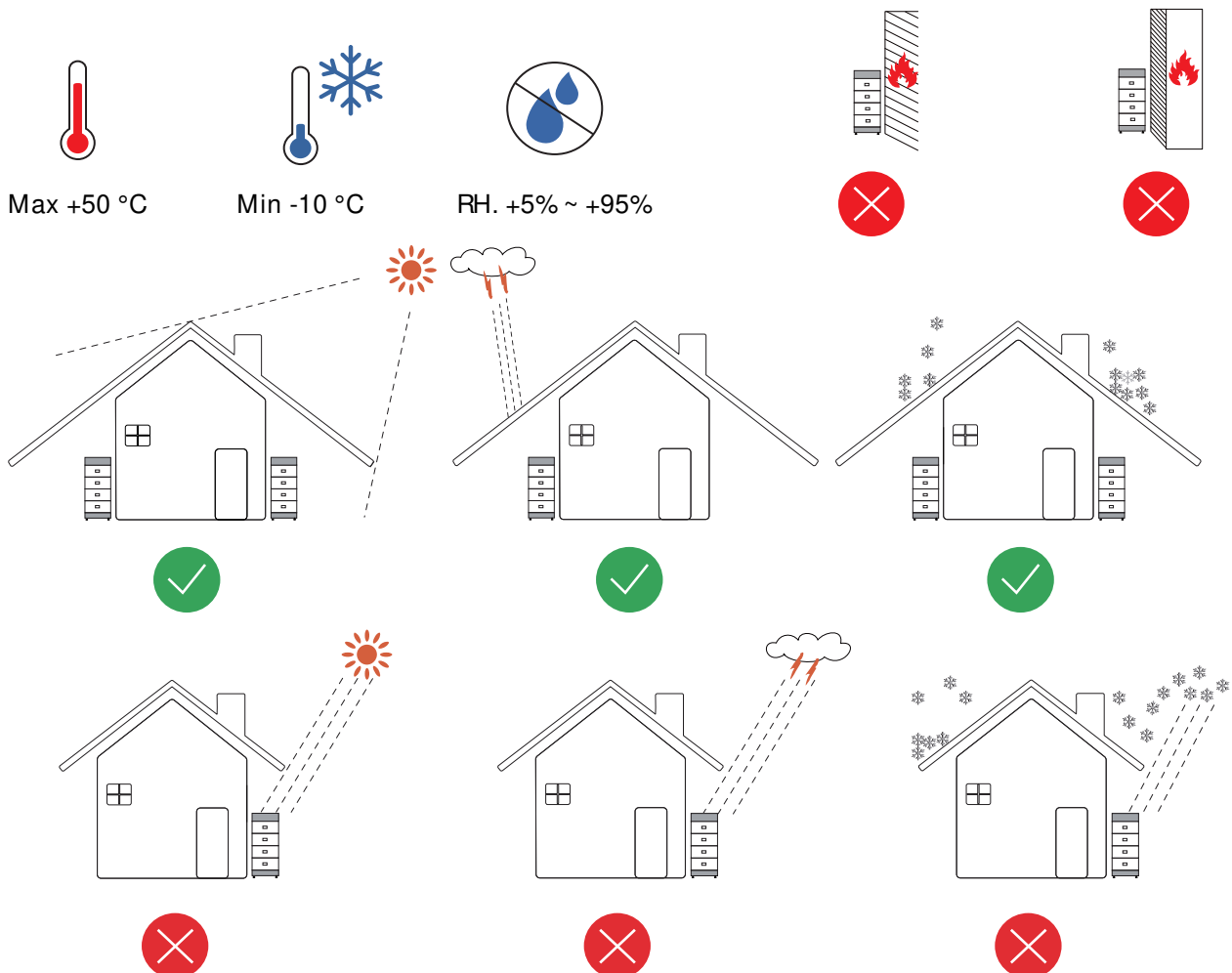
Blinking white and blue alternatively	White <input type="radio"/> ON OFF	Blue <input checked="" type="radio"/> ON OFF		The battery system is initiating.
Solid white	White <input type="radio"/> ON OFF	Blue <input checked="" type="radio"/> ON OFF		<b>Idle</b> the battery system is neither charging nor discharging.
Blinking white slowly	White <input type="radio"/> ON OFF	Blue <input checked="" type="radio"/> ON OFF		The battery system is charging.
Blinking white quickly	White <input type="radio"/> ON OFF	Blue <input checked="" type="radio"/> ON OFF		The battery system is discharging.
Blinking white and solid blue	White <input type="radio"/> ON OFF	Blue <input checked="" type="radio"/> ON OFF		The battery system is discharging, and the SOC is below 15%.
Blinking white and blue	White <input type="radio"/> ON OFF	Blue <input checked="" type="radio"/> ON OFF		<b>An error has occurred</b> refer to the service Guideline and Checklist for further details.

## 5. Installation

### 5.1. Requirements for Installation





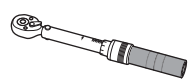
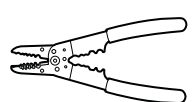


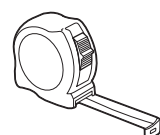


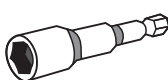
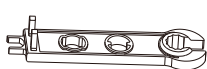
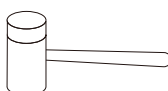
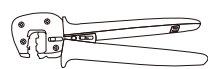
#### 5.1.1. Requirements for Installation Location

- A solid support surface must be available (e.g., concrete or masonry).
- The installation location must be inaccessible to children.
- The installation location must be suitable for the weight and dimensions of the battery system.
- The installation location must not be exposed to direct solar irradiation, rainwater and snow.
- The horizontal level of the installation site shall be above the highest water level of that area in history and at least 300 mm above the ground. The installation site must not be located in a low-lying land.
- The installation location must not be close to the heat sources.
- The altitude of the installation location should be less than 3000 m.
- The ambient temperature should be between -10 °C and +50 °C.
- The ambient humidity should be between 5-95% (non-condensing).



### 5.1.2. Tools

The tools in the following table could be needed during the installation.

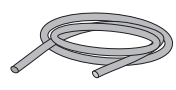
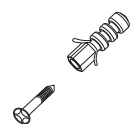
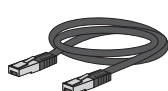



				
Network Wire Clamp	Marker	Phillips Screwdriver Bit	Flat-head Screwdriver	Torque Wrench
				
Wire Stripper	Hydraulic Plier YQK-70	Wrench	Tape Measure	Drill
				
Heat Gun	Cylinder Screwdriver	Connector Wrench	Rubber Mallet	Crimping Pliers

### 5.1.3. Safety Gear

Wear the following safety gear when dealing with the battery system.

		
Insulated Gloves	Safety Goggles	Safety Shoes

### 5.1.4. Additionally Required Installation Materials

x2	x2		x1	x1	x1
					
K	L	M	N	O	P
DC Cable	Expansion Anchor Bolt (M8X40)	CAT5e Shield	PE Terminal	PE Cable	Heat Shrink Tubing



## 5.2. Installation

### QUALIFIED PERSON

### DANGER

**Danger to life due to electric shock resulting from live DC cables or connectors at the battery system**

The DC cables connected to the battery system may be live. Touching the DC conductors or the live components would lead to lethal electric shocks.

- Do not touch non-insulated cable ends.

### CAUTION

**Risk of injury due to the weight of the battery module**

Injuries may occur if the battery module is lifted incorrectly or dropped while being transported or installed.

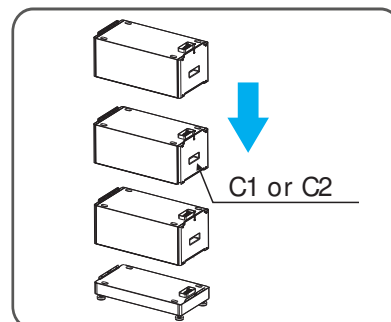
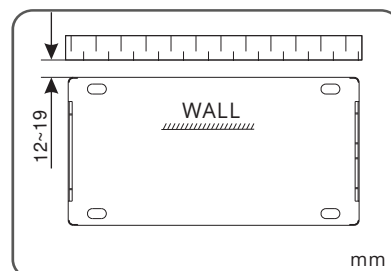
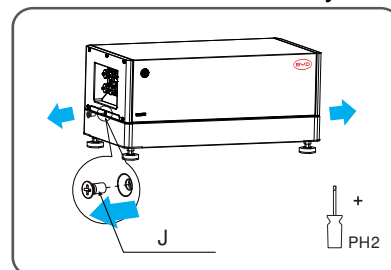
- Transport and lift the battery module carefully. Take the weight of the battery module into account.
- Wear suitable personal protective equipment for all work on the battery system.

### **Additionally required installation materials (not included in the scope of delivery):**

- Two screws suitable for the support surface (diameter: 8 mm)
- Two screw anchors suitable for the support surface and the screws where necessary

### **Procedure:**

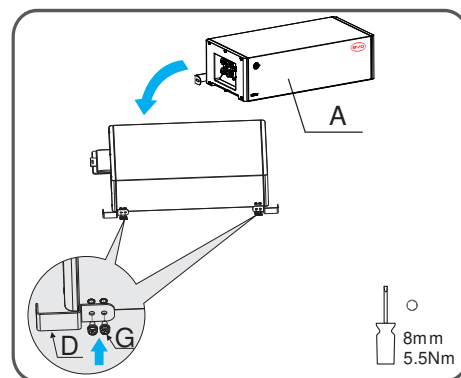
1. Take the BCU and base out of the package.
2. Loosen the two screws with screwdriver PH2.
3. Detach the BCU from the base.
4. Put the installed base along the wall, and keep a distance of 12~19 mm between the wall and the base.
5. Take a battery module out of the package and mount it on the base. Pay attention to the direction of the module. The blind-mate connectors on the battery module and the base should be on the same side.
6. Repeat the operations for other battery modules.



## 5 Installation

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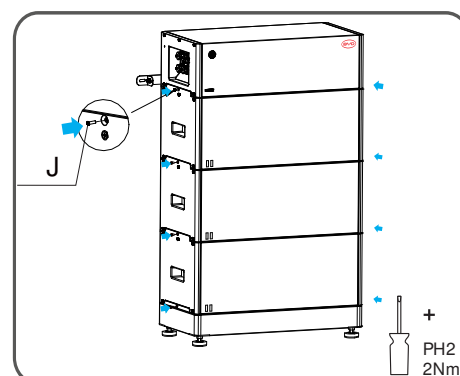
7. Install the hanger (BCU part) to the BCU with screws (M5x14) using a cylinder screwdriver (8 mm) and tighten them (torque: 5.5 Nm).



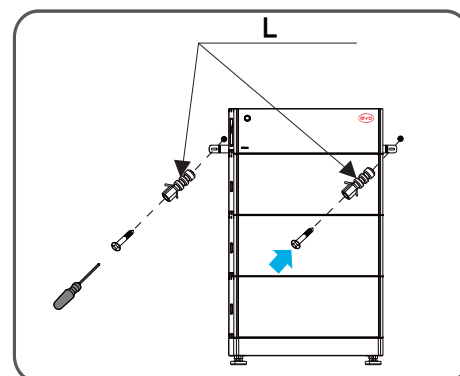
8. Mount the BCU on the top of the battery modules.

It's recommend to connect cables on the BCU first when five or more than five battery modules are needed to be installed in one tower.

9. Tighten the screws (M4x14) connecting the battery module and the base, battery modules, BCU and battery module using a Phillips screwdriver (PH2) (torque: 2 Nm).



10. Hold the hanger (wall part) to where it intends to be mounted on the wall and mark the position of the drill holes. Please ensure that no power cables or other supply lines (e.g., gas or water) are laid in the wall, which could be damaged when drilling holes.



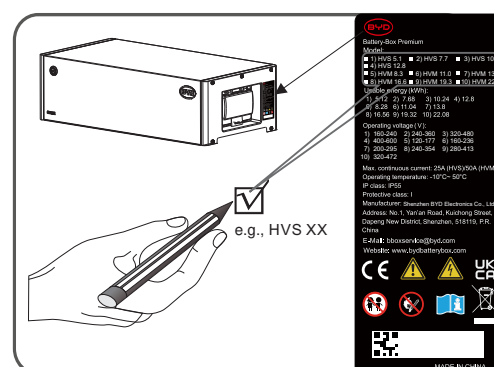
11. Put the hanger (wall part) aside and drill the marked holes.

12. Insert screw anchors into the drilled holes if the support surface requires them.

13. Secure the hanger (wall part) using screws (M8x40 is recommended).

14. Tighten the two hangers (wall part and BCU part) with M6x16 bolts and nuts using a cylinder screwdriver (10 mm) (torque: 8 Nm).

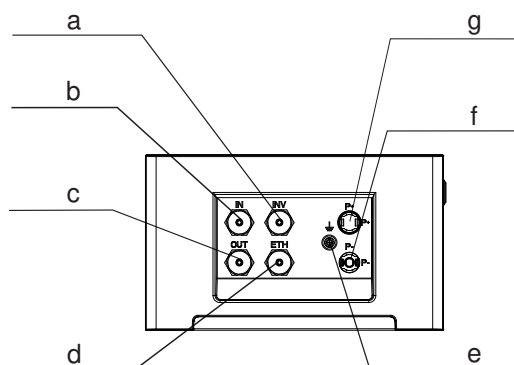
15. Mark the product type.



## 6. Electrical Connection

### 6.1. Overview of the Connection Area

#### Exterior view

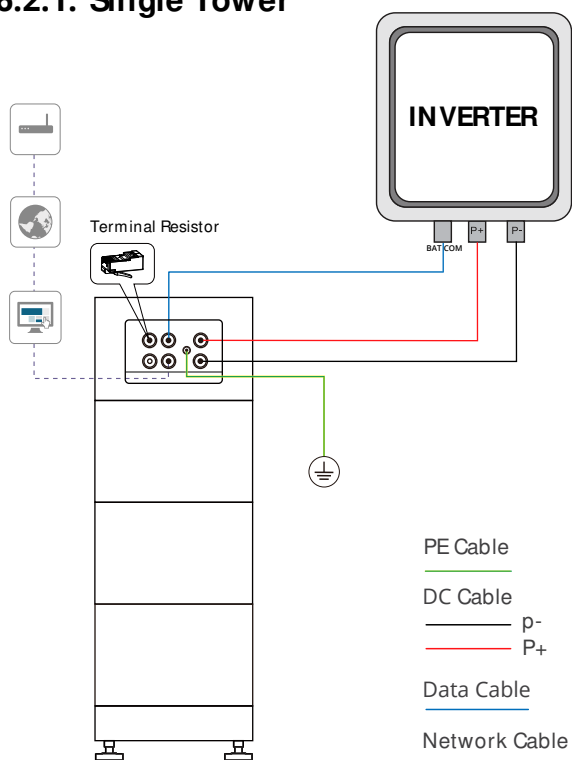


a	INV	Port for an inverter data cable
b	IN	IN port for parallel tower connection
c	OUT	OUT port for parallel tower connection
d	ETH	Network port for connecting a router or network switch
e	PE	Grounding cable connecting point
f	P-	DC- to inverter
g	P+	DC+ to inverter

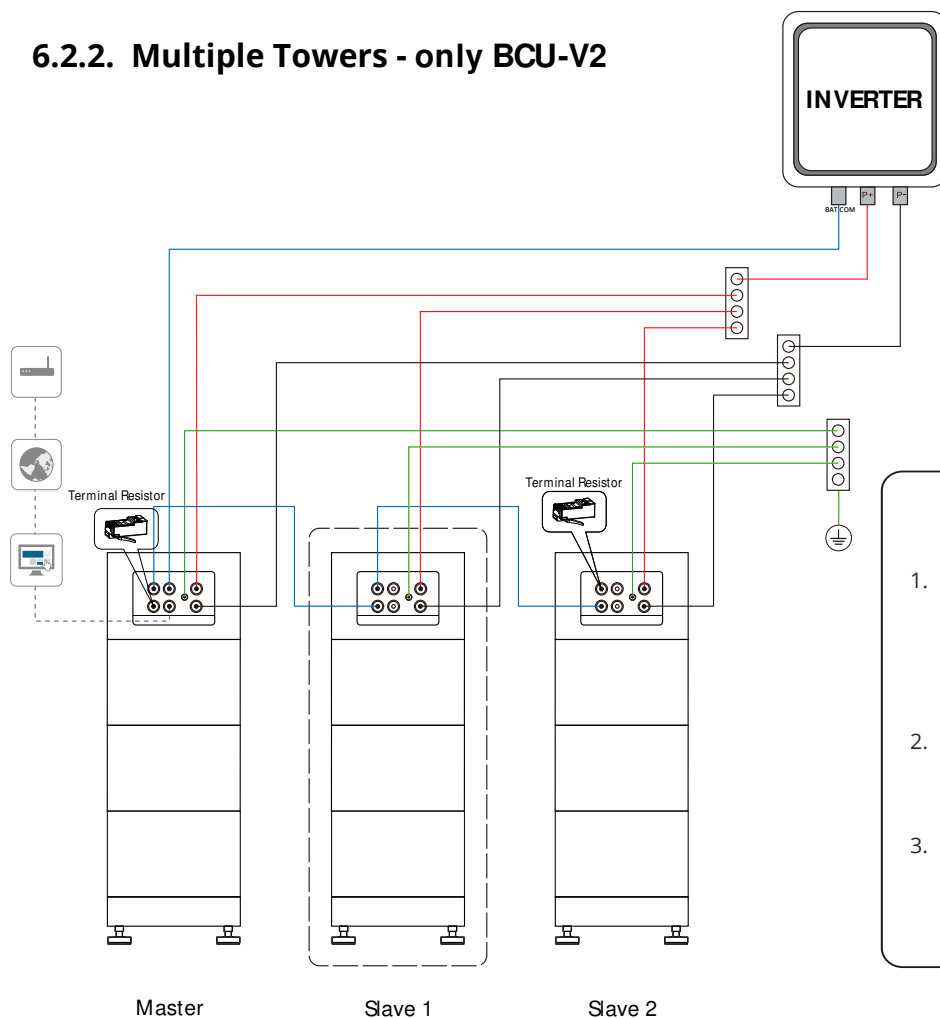
The connection to an Ethernet cable is recommended, not compulsory.

## 6.2. Connection Diagram

### 6.2.1. Single Tower



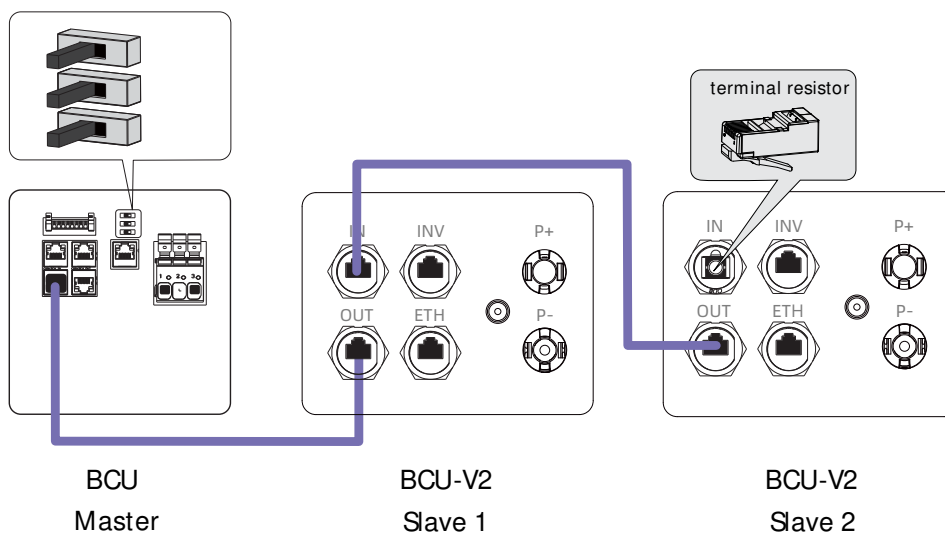
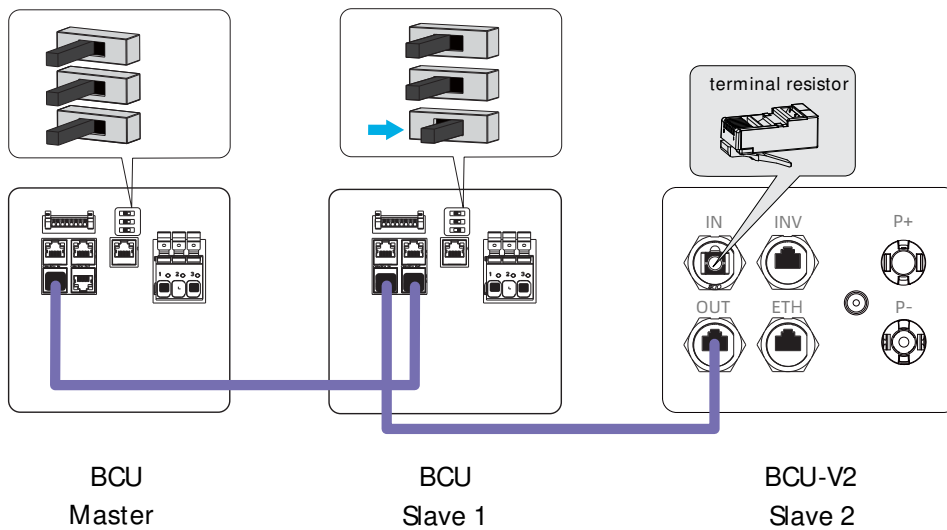
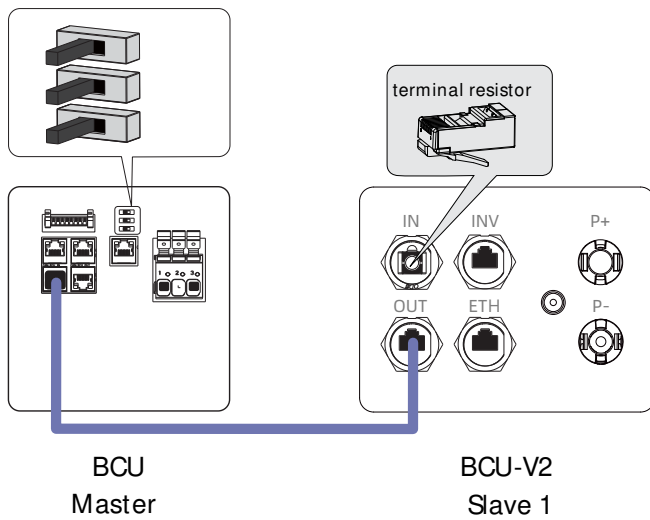
### 6.2.2. Multiple Towers - only BCU-V2



#### NOTICE

1. Parallel connection is not applicable to SMA Sunny Boy Storage 3.7-6.0. Please check the inverter's operating manual on how to connect up to three battery systems.
2. The length of the power cables from each tower to the combiner box should be the same.
3. The length of the power cable between each battery tower and the inverter should be less than 20 m.

### 6.2.3. Multiple Towers - BCU and BCU-V2



### 6.3. Connecting the Grounding Conductor

#### ⚠ QUALIFIED PERSON

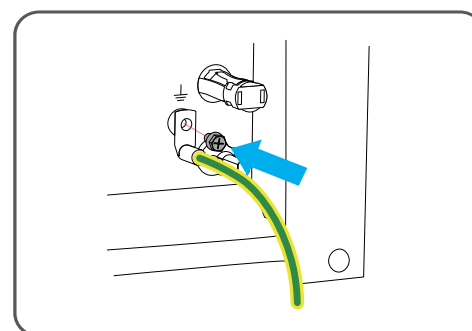
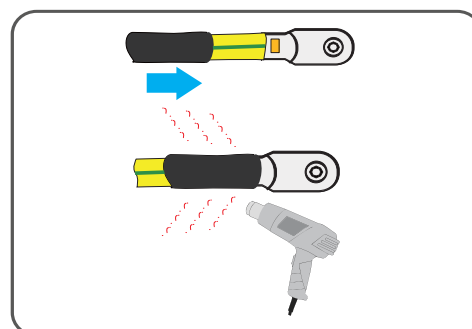
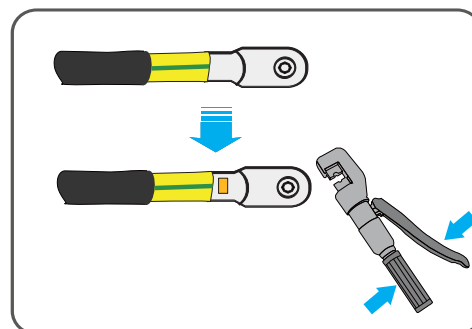
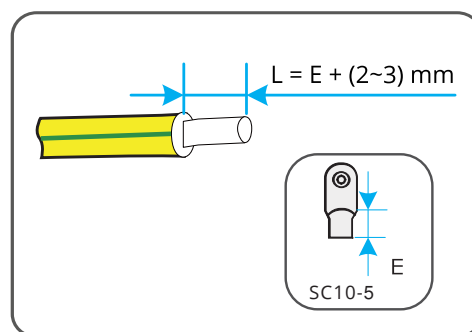
**Additionally required mounting materials (not included in the scope of delivery):**

- a) Conductor: SC10-5
- b) Grounding cable cross-section: 10 mm<sup>2</sup>

**Note: If the maximum current of the connected inverter is no more than 40 A, a grounding cable with 6 mm<sup>2</sup> cross-section area is also acceptable.**

**Procedure:**

1. Switch off the air switch of BCU.
2. Strip the grounding cable and make the length (L on the right image) stripped 2-3 mm longer than the tube of the conductor (E on the right image).
3. Get the cable through the heat shrink tubing and plug the conductor on the cable.
4. Crimp the tube of the conductor with a pair of crimping pliers.
5. Get the heat shrink tubing back to cover the connection part of the cable and the conductor.
6. Blow the heat shrink tubing with heat gun.
7. Remove the screw on point for grounding cable, put the cable there, and tighten it with the same screw (M5×8). (torque: 4 Nm)



## 6.4. Data Cable Connection

The ends of all data cables to BCU are RJ45 plug. The RJ45 plug should be fitted into the communication connector before being plugged into corresponding ports.

### 6.4.1. Assembling the Communication Connector

**Additionally required mounting material (not included in the scope of delivery):**

One data cable

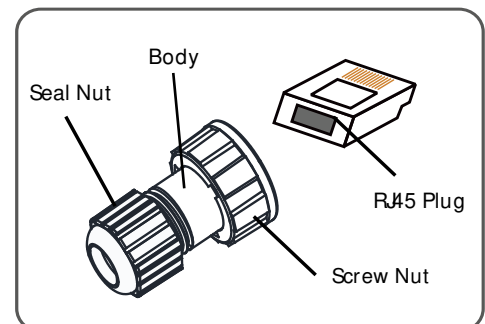
**Data cable requirements:**

The length and quality of the cable will affect the quality of the signal. Please observe the following cable requirements.

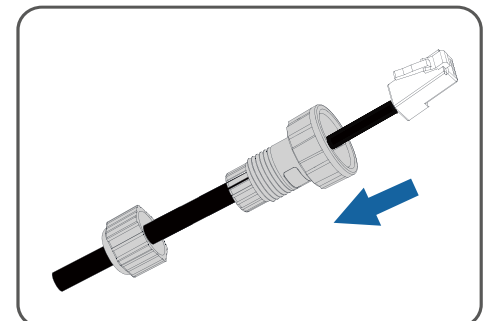
- Cable category: Cat5e or higher
- Plug type: metal shielded RJ45 of Cat5e or higher
- Shielding: yes
- UV-resistant for outdoor use
- Straight-through wired cables
- Maximum cable length: 20 m

**Procedure:**

1. Prepare the required materials ("I", included in the scope of delivery).



2. Get the end of the data cable without the RJ45 plug through the body, screw nut and seal nut of the communication connector according to image. (If the data cable has two RJ45 ends, cut the cable to make sure at least one end has no RJ45 plug.)



### 6.4.2. Connecting the Data Cable to the Inverter

#### ⚠ QUALIFIED PERSON

The connection diagram with different inverters could be read in the Appendix. The pin designation of “INV” port on BCU could be read below.

Pin Number	1	2	3	4	5	6	7	8
Designation	RS485A	RS485B	12V OUT	CAN H	CAN L	12V OUT_GND	EN	EN_GND

#### Additionally required mounting material (not included in the scope of delivery):

One data cable

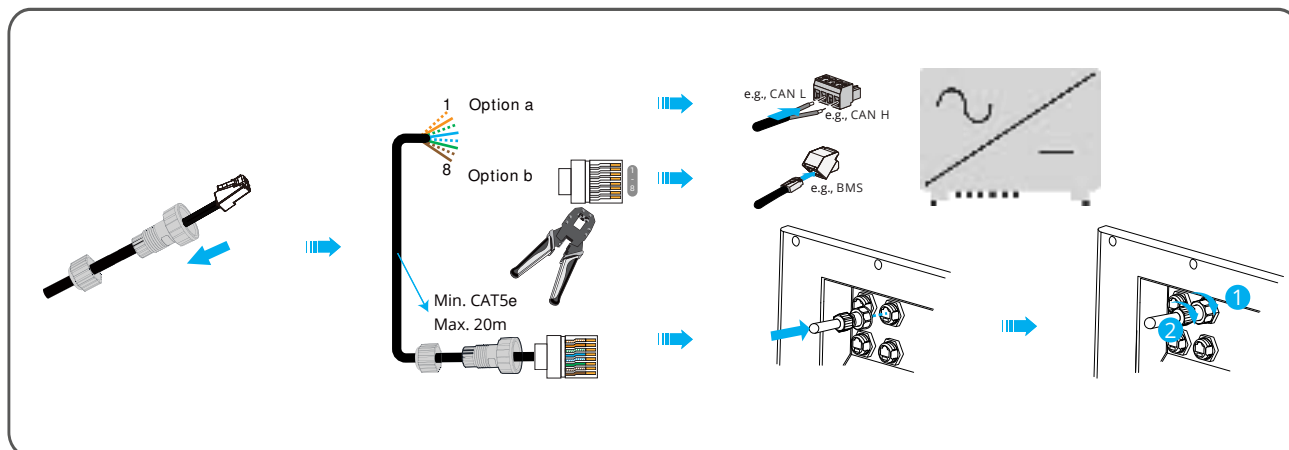
#### Data cable requirements:

The length and quality of the cable will affect the quality of the signal. Please observe the following cable requirements.

- Cable category: Cat5e or higher
- Plug type: metal shielded RJ45 of Cat5e or higher
- Shielding: yes
- UV-resistant for outdoor use
- Straight-through wired cables
- Maximum cable length: 20 m

#### Procedure:

1. Trim the data cable according to the pin designation of “INV” port and also that of the corresponding port at the inverter.
2. Assemble the communication connector according to the mentioned in section 6.4.1.
3. Unscrew the dust cover of the “INV” port of the BCU.
4. Plug the RJ45 plug into the “INV” port of the BCU. And then tighten the screw nut and the seal nut in turn.



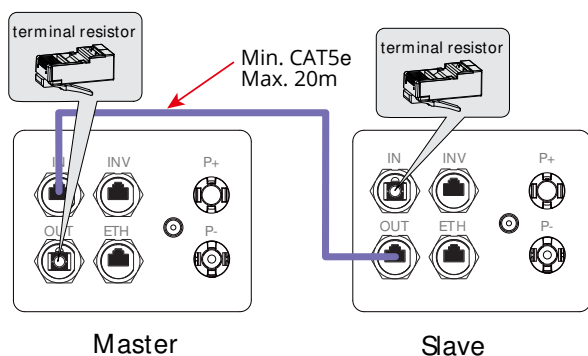


### 6.4.3. Parallel Connection between Multiple Battery Towers

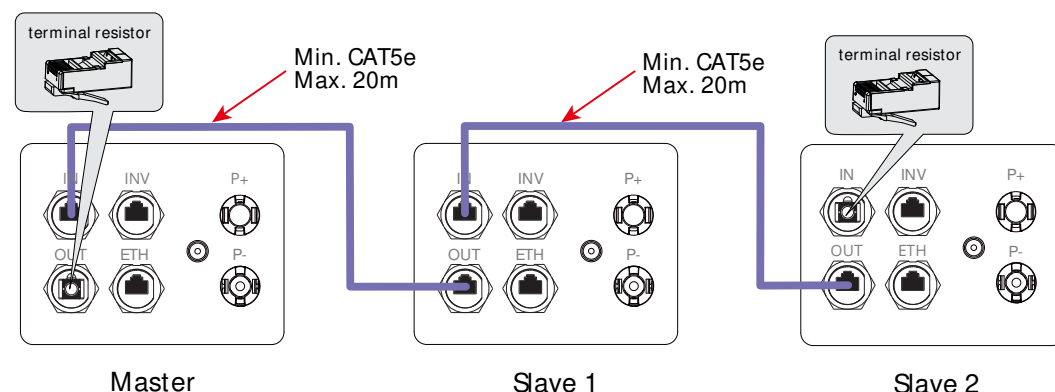
#### ⚠ QUALIFIED PERSON

This connection could only need to be made when two or three battery systems are connected in parallel. (The following section and restrictions do not apply to the parallel connection with SMA Sunny Boy Storage 3.7-6.0. Please check the inverter operation manual on how to connect up to three battery systems.)

The connection diagram of two battery towers could be read below.



The connection diagram of three battery towers could be read below.



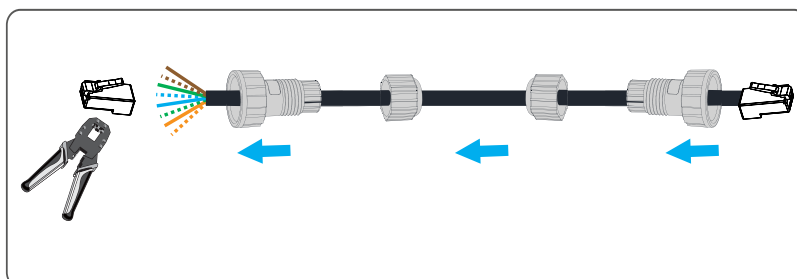
#### Additionally required mounting materials (not included in the scope of delivery):

One to two data cables

#### Data cable requirements:

The length and quality of the cable will affect the quality of the signal. Please observe the following cable requirements.

- Cable category: Cat5e or higher
- Plug type: metal shielded RJ45 of Cat5e or higher
- Shielding: yes
- UV-resistant for outdoor use
- Straight-through wired cables
- Maximum cable length: 20 m



**Procedure:**

1. Unscrew all the dust covers of the **"IN"** port and the **"OUT"** port of all the battery towers.
2. Assemble the communication connector according to the mentioned in section 6.4.1.
3. Connect the **"IN"** port of the master tower with the **"OUT"** port of the first slave tower, the **"IN"** port of the first slave tower with **"OUT"** port of the second slave tower.
4. Plug the terminal resistor into the **"OUT"** port of the master tower and the **"IN"** port of the last slave tower.

**6.4.4. Connecting the Network Cable****Danger to life due to electric shock in case of overvoltage and if surge protection is missing**

Overvoltage (e. g. in the event of a flash of lightning) can be further conducted into the building and to other connected devices in the same network via the network cables or other data cables if there is no surge protection. Touching live parts and cables results in death or lethal injuries due to electric shock.

- Ensure that all devices in the same network and the battery are integrated into the existing surge protection.
- When laying the network cables or other data cables outdoors, it must be ensured that a suitable surge protection device is provided at the transition point of the cable from the system or the inverter outdoors to the inside of a building.

The connection to the internet is not mandatory, but recommended.

**Additionally required material (not included in the scope of delivery):**

One network cable

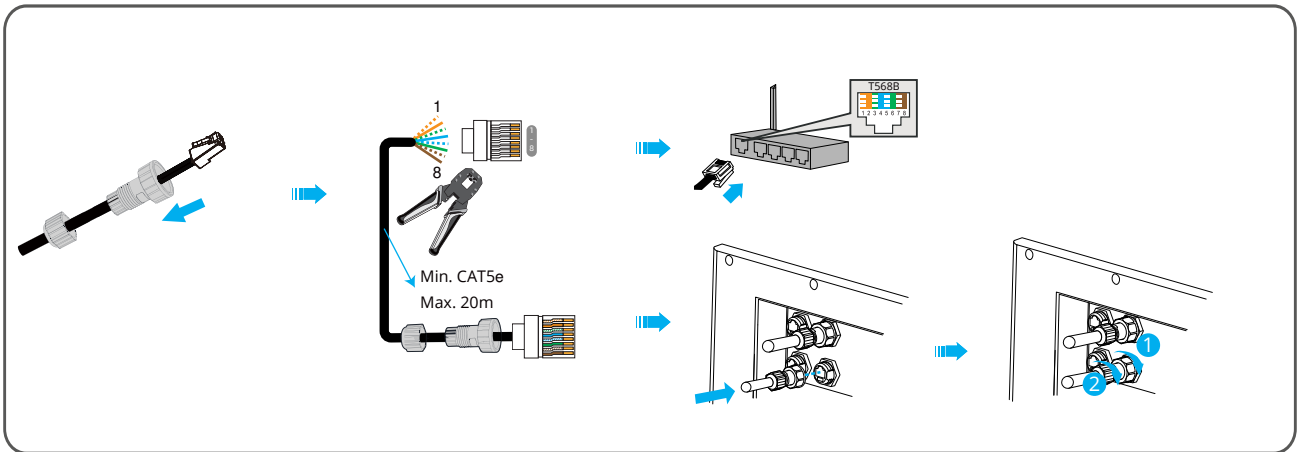
**Data cable requirements:**

The length and quality of the cable will affect the quality of the signal. Please observe the following cable requirements.

- Cable category: Cat5e or higher
- Plug type: metal shielded RJ45 of Cat5e or higher
- Shielding: yes
- UV-resistant for outdoor use
- Straight- through wired cables
- Maximum cable length: 20 m

**Procedure:**

1. Unscrew the dust cover of the **"ETH"** port of the BCU.
2. Assemble the communication connector according to the mentioned in section 6.4.1.
3. Plug one side of the network cable into the **"ETH"** port of the BCU, and the other side to the **"LAN"** port of the router.



## 6.5. DC Connection



### **Danger to life due to electric shock resulting from live DC cables or conductors at the battery system**

The DC cables connected to the battery system may be live. Touching the DC conductors or the live components would lead to lethal electric shocks.

- Do not touch non-insulated cable ends.

When two or three battery systems are connected, the positive power cable length of all the battery systems should be approximately equal, and so are the negative power cables. A junction box or Y-Bridge connectors are needed to combine these cables.

Please also follow the local, state, provincial, federal, or national laws, regulations, and instructions from the inverter manufacturer to choose the right junction box or Y-Bridge connectors.

### **Additionally required mounting materials (not included in the scope of delivery):**

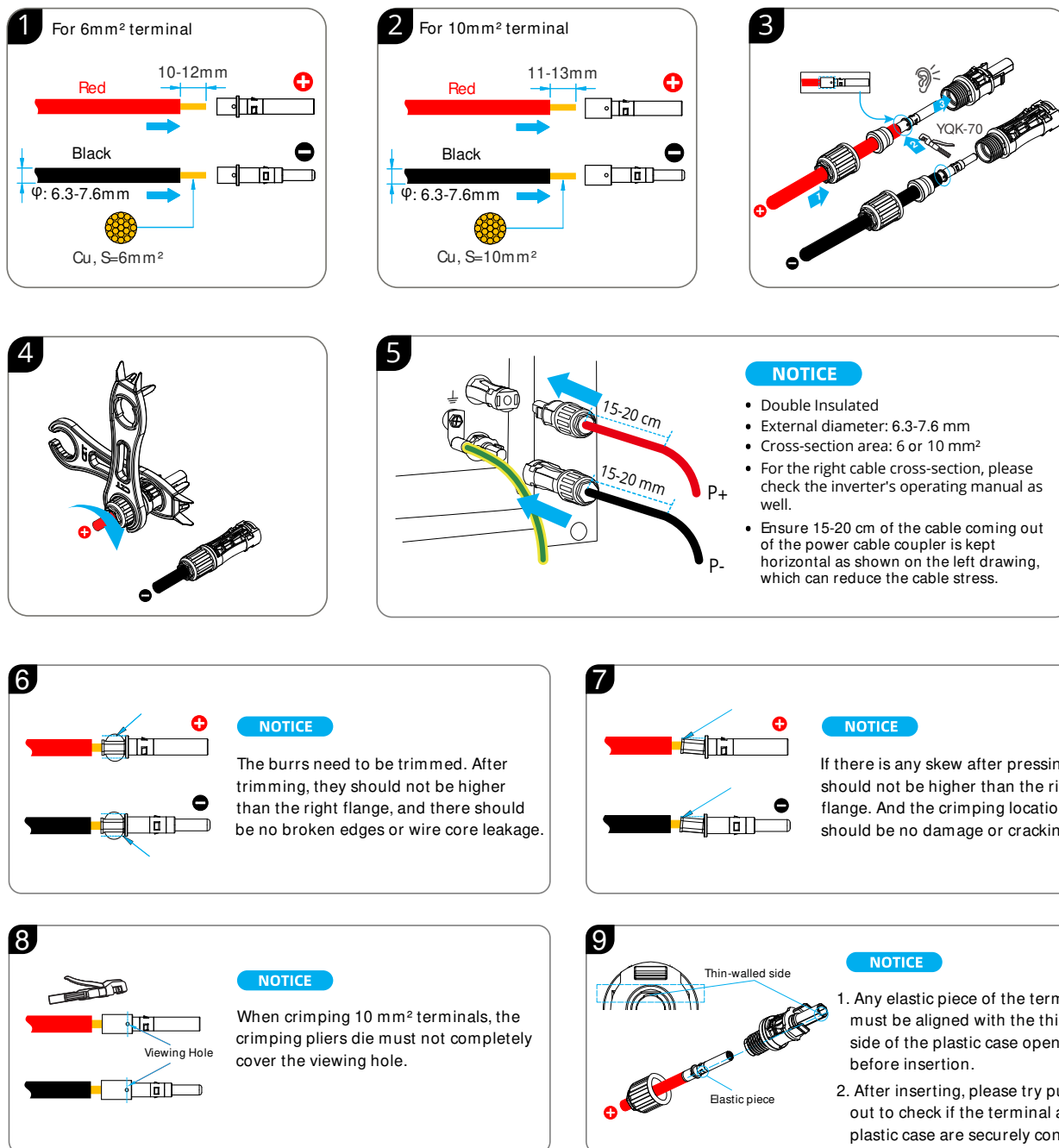
Two DC power cables per tower

### **Cable requirements:**

- Conductor cross-section: 6 mm<sup>2</sup> or 10 mm<sup>2</sup>. The external diameter of the cable should be between 6.3 mm and 7.6 mm. Follow the requirements of the inverter manufacturer.
- Insulation stripping length: 10-12 mm for 6 mm<sup>2</sup> terminal and 11-13 mm for 10 mm<sup>2</sup> terminal.
- Maximum cable length: 20 m.

**Procedure:**

Assemble power cable couplers and then plug the couplers into the corresponding DC cable port.



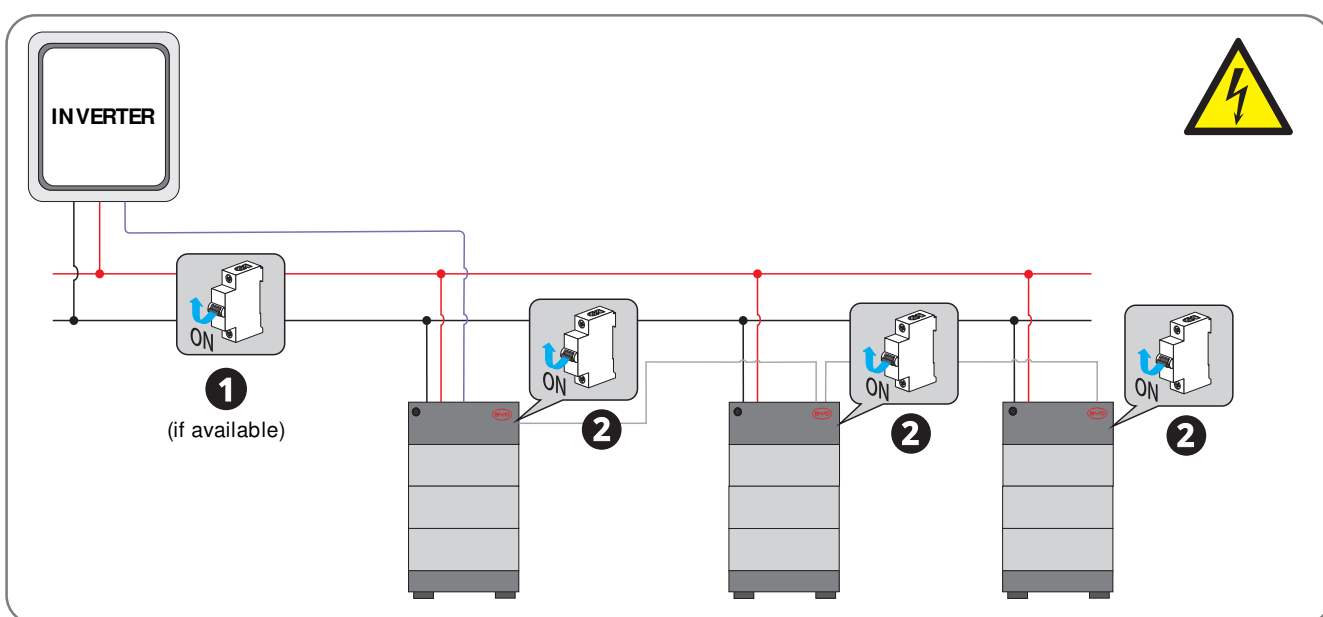
## 7. Commissioning

### 7.1. Switch on the Battery System

#### ⚠ QUALIFIED PERSON

##### Requirements:

- The power cable connection between the battery system and the inverter must be off.
- The inverter must be correctly mounted.
- All cables must be correctly connected.
- The operating panel is well fixed.



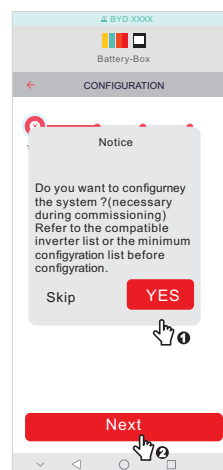
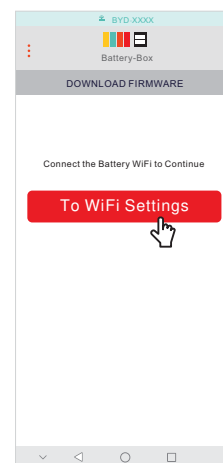
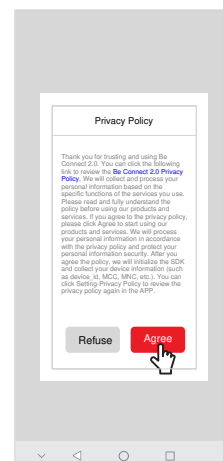
1. Switch on the air switch between the battery and inverter if there is any.
2. Open the plastic cover on the right side of the BCU.
3. Push up the air switch from the "OFF" position to "ON".
4. The LED starts to blink (0.5s white and 0.5s blue alternately) for a while, and then turns white, which means the battery system is ready to work.
5. If it failed to switch on the battery system, please read Chapter 11 Troubleshooting and also the Service Guideline and Checklist. **IF THE PROBLEM STILL CANNOT BE SOLVED, CONTACT OUR LOCAL AFTER-SALE SERVICE TEAM WITHIN 48 HOURS.**

## 7.2. Configure the Battery System

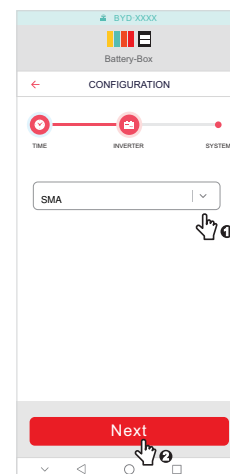
### ⚠ QUALIFIED PERSON

#### Procedure:

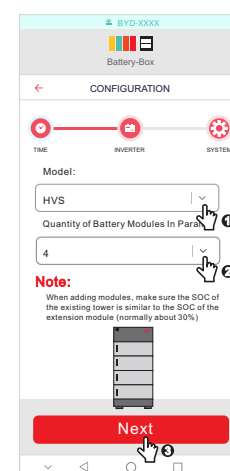
1. Download **Be Connect 2.0** from Google Play or App Store. The battery system requires the latest version of firmware to operate. So please make sure you have downloaded the latest firmware in your device (cell phone, Ipad, etc.), or your device could access the internet during configuration.
2. Tap the "Agree" button.
3. The app will check the firmware, and download it when the internet is available. If there is no internet available, you can tap "Skip" to skip the firmware checking.
4. After downloading the firmware, tap the button "To WiFi Settings" to connect the Wi-Fi of the battery, which begins with "BYD-", and the full name could be found at the BCU label near the air switch.
5. The app will update the firmware automatically. After that, a notice will pop up. Tap "Yes" if you need to configure the battery system, and then tap "Next" on the "Time Confirm" page.



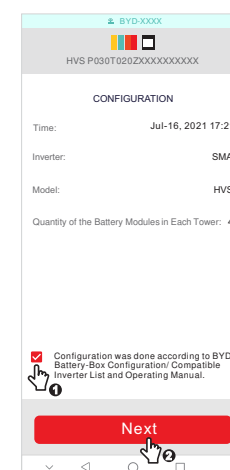
6. Choose the inverter brand which will operate together with the battery system.



7. Choose the battery system model, HVM or HVS. (HVL is only available for the US market.) And then, set how many battery modules are installed per tower.



8. Check the summary of the configuration information. If no problem, tick the sentence, and tap "Next", otherwise, go back and do the configuration again.



### Note:

1. Restart the Be Connect 2.0 if it is stuck somewhere.
2. Please note that the SOC of the battery may not be accurate before a full charge and discharge after the configuration.

### 7.3. Switch on and Commission the Inverter

#### ⚠ QUALIFIED PERSON

The procedures for on-grid and off-grid applications are different.

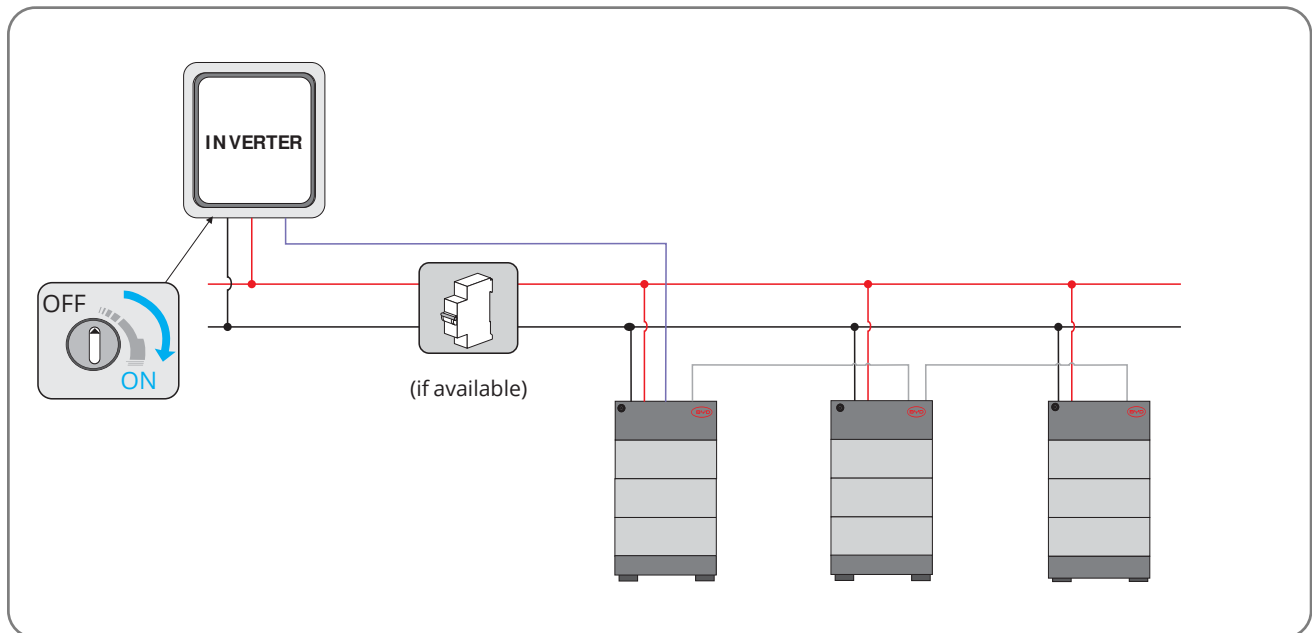
#### 7.3.1. On-grid Application

##### Procedure:

1. Mount and connect the inverter according to the inverter manufacturer's instruction.
2. Switch on the inverter.
3. Configure the inverter and do the commissioning according to the inverter manufacturer's instruction.

If the battery information could be read correctly at the inverter, it means the connection is all right.

If the LED still blinks blue, and/or there are some battery errors shown at the inverter, please refer to the Chapter 11 Troubleshooting of this manual and also read the Service Guideline and Checklist.





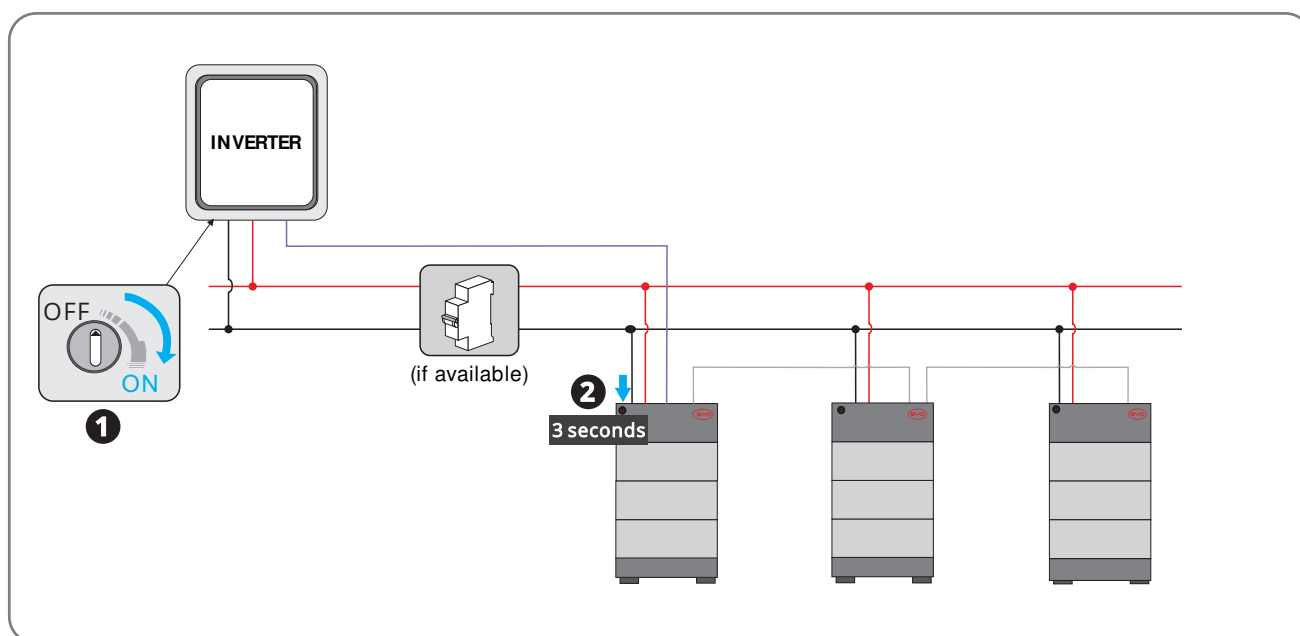
### 7.3.2. Off-grid Applications

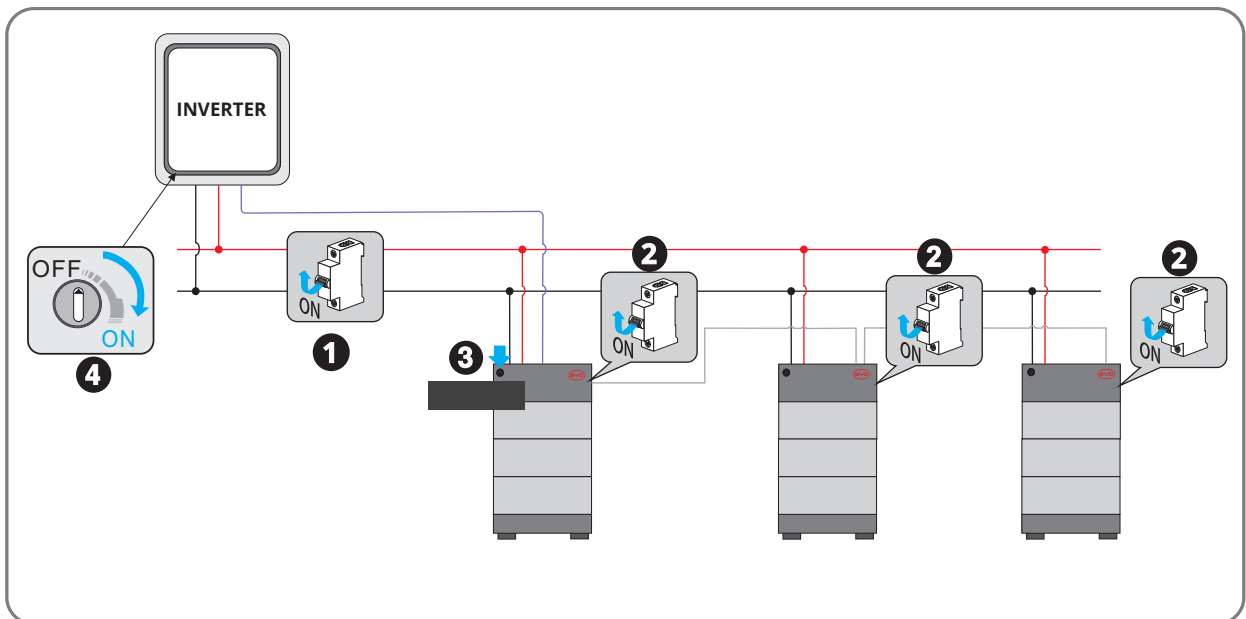
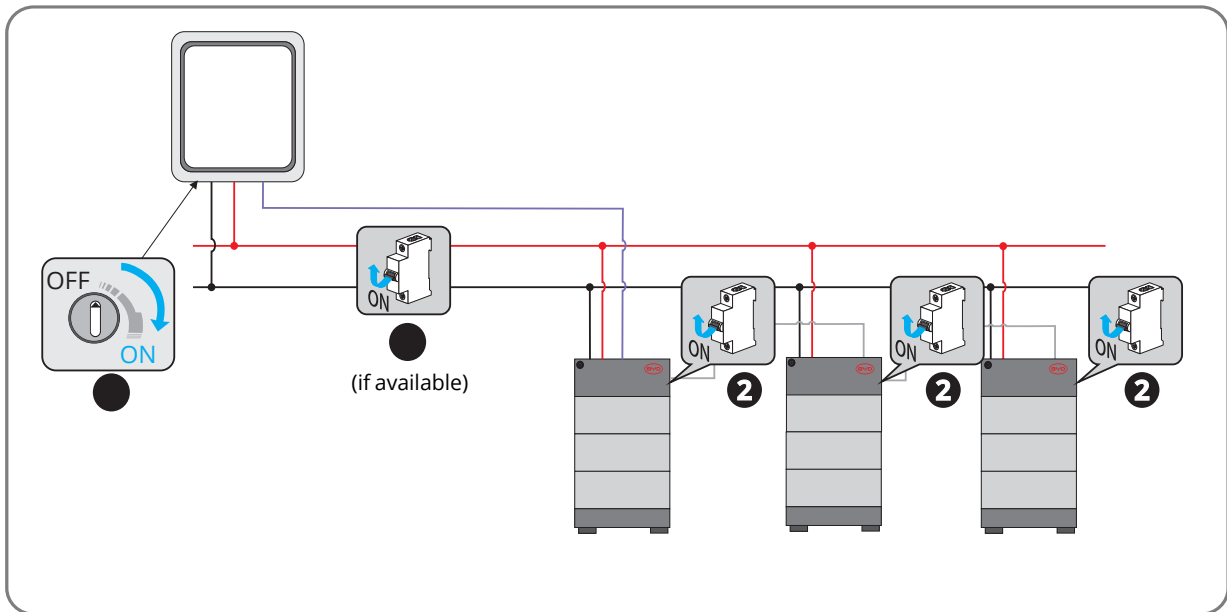
#### Procedure:

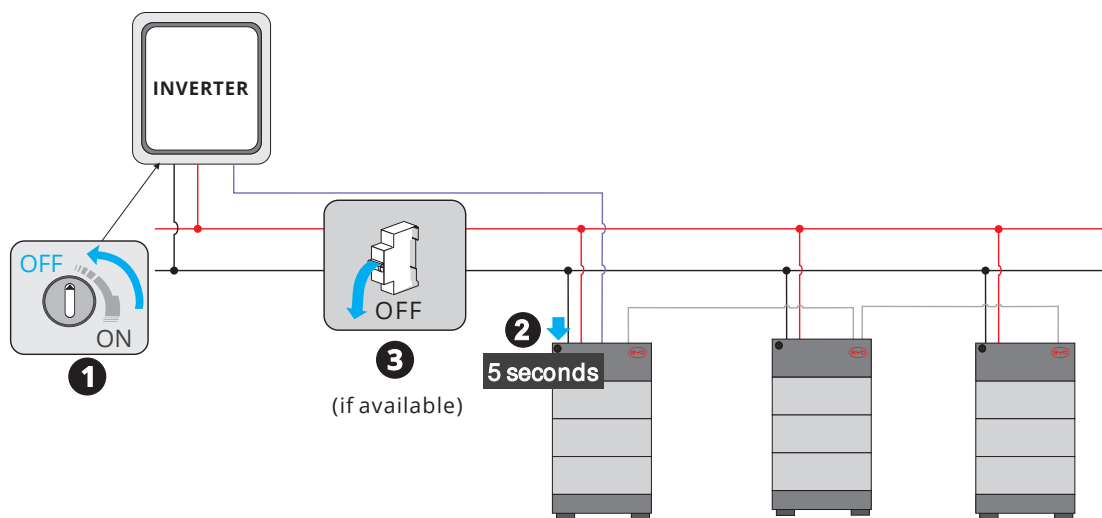
1. Mount and connect the inverter according to the inverter manufacturer's instruction.
2. **Black start:** press the LED Button for 3 seconds on the BCU of the master System.
3. Switch on the inverter.
4. Configure the inverter and do the commissioning according to the inverter manufacturer's instruction.

If the battery information could be read correctly at the inverter, it means the connection is all right.

If the LED still blinks blue, and/or there are some battery errors shown at the inverter, please refer to Chapter 11 Troubleshooting of this manual and also read the Service Guideline and Checklist.







Switch off process:

### **8.3. Safety Design**

The battery system cannot be turned on when the operating panel is removed.

The system will switch off automatically if there is no communication with an inverter for 30 minutes or if there is an error for 10 minutes.

### **8.4. Black Start Function**

The battery system could support the black start function of compatible inverters. The ways to trigger that are different for different inverters. Please follow the inverter manufacturer's instructions here.

### **8.5. WLAN**

The WLAN of the battery system will be disappeared in five hours after the system started. Restart the system or press the LED button for around one second while the system is on could activate the WLAN again.

Pressing the LED button three times (each time around one second) within six seconds could reset the battery WLAN.

## 9. Decommissioning

### QUALIFIED PERSON

#### DANGER

**Danger to life due to electric shock resulting from live DC cables or conductors at the battery system**

The DC cables connected to the battery system may be live. Touching the DC conductors or the live components would lead to lethal electric shocks.

- Do not touch non-insulated cable ends.

#### CAUTION

**Risk of injury due to the weight of the battery module**

Injuries may occur if the battery module is lifted incorrectly or dropped while being transported or installed.

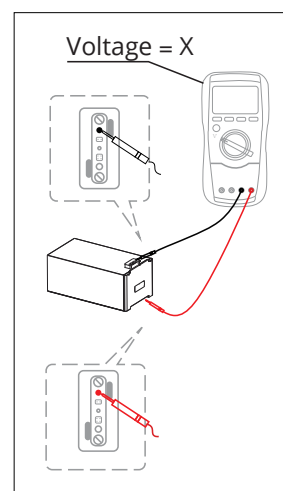
- Transport and lift the battery module carefully. Take the weight of the battery module into account.
- Wear suitable personal protective equipment for all work on the battery system.

### Procedure:

1. Switch off the inverter.
2. Switch off the battery system.
3. Switch off the air switch between the inverter and the battery system if there is any.
4. Remove all the cables from the battery system.
5. Loosen the screws on the hangers between BCU and the wall. And then take off the hangers.
6. Tighten all the protective nuts on the BCU.
7. Fix the operating panel on the BCU.
8. Remove the BCU from the battery modules and battery modules from the base. Before lifting the battery module, ensure that the screws on both sides of them are removed.
11. Remove the hangers (BCU part).

If the battery system is to be stored or shipped, pack the system. Use the original packaging or packaging that is suitable for the weight and dimensions of the system.

Dispose of the battery system in accordance with the locally applicable battery disposal regulations for electronic waste.



2. Refer to the following table to find out the SOC (Y) corresponding to the X.

<b>HVS</b>	Voltage (X)/ V	SOC (Y)
	$X < 100.80$	0~5%
	$100.80 \leq X < 103.20$	5~10%
	$103.20 \leq X < 103.68$	10~15%
	$103.68 \leq X < 104.54$	15~20%
	$104.54 \leq X < 105.41$	20~25%
	$105.41 \leq X < 105.73$	25~30%

<b>HVM</b>	Voltage (X)/ V	SOC (Y)
	$X < 50.32$	0~5%
	$50.32 \leq X < 51.52$	5~10%
	$51.52 \leq X < 51.74$	10~15%
	$51.74 \leq X < 52.24$	15~20%
	$52.24 \leq X < 52.64$	20~25%
	$52.64 \leq X < 52.85$	25~30%

## 11. Troubleshooting

Please also see the BYD Battery-Box Premium HVS/HVM Service Guideline and Checklist for troubleshooting. The latest version is available at our website [www.bydbatterybox.com](http://www.bydbatterybox.com).

### 11.1. Battery System Behavior under Fault Conditions

#### Blue light blinking

If the LED blinks white and blue for one second each alternately, it indicates an error has occurred. (When the system is initiating, the light alternates between white and blue every 0.5s, which is not an error.)

The detailed designation for errors of LED light could be read in section 11.2.

Please note that if the communication with the inverter is not established, the blue light may blink three or eleven times. If so, check the communication with the inverter first.

Except for the LED light, BYD's service team can also get the error messages of the battery system through the remote server Be Connect Monitoring. Information read through that can help to identify the issues. It is highly recommended to connect the battery system to the internet.

#### NOTICE

##### Damage to the battery system due to under voltages

- If the battery system doesn't start at all, please contact BYD's local after-sales service team within 48 hours. Otherwise, the battery could be permanently damaged.

### 11.2. LED Light Designation for Errors

Blue LED is blinking once	DC cable connection incorrect
Blue LED is blinking twice	A precharge transistor or relay failure
Blue LED is blinking three times	BIC communication failed
Blue LED is blinking four times	Battery sensor failure
Blue LED is blinking five times	BCU voltage sensor faulty
Blue LED is blinking six times	Current sensor failure
Blue LED is blinking seven times	Cell data abnormal
Blue LED is blinking eight times	Precharge failed
Blue LED is blinking nine times	BIC balancing failed
Blue LED is blinking ten times	Reserved
Blue LED is blinking eleven times	BMS and BMU communication failure
Blue LED is blinking twelve times	Inverter communication failure
Blue LED is blinking thirteen times	Address registration failed
Blue LED is blinking fourteen times	System initiating failed

## 12. Maintenance and Storage

### Cleaning

It is recommended that the battery system be cleaned periodically. If the enclosure is dirty, please use a soft, dry brush or a dust collector to remove the dust. Liquids such as solvents, abrasives, or corrosive liquids should not be used to clean the enclosure.

### Maintenance

The battery module should be stored in an environment with a temperature range between  $-10^{\circ}\text{C} \sim +50^{\circ}\text{C}$ , and charged regularly according to the table below with no more than 0.5 C (C-rate is a measure of the rate at which a battery is charged and discharged relative to its maximum capacity) to the SOC of 30% after a long time of storage.

Storage environment temperature	Relative humidity of the storage environment	Storage time	SOC
Below $-10^{\circ}\text{C}$	/	Not allowed	/
$-10 \sim 25^{\circ}\text{C}$	5%~70%	$\leq 12$ months	$25\% \leq \text{SOC} \leq 60\%$
$25 \sim 35^{\circ}\text{C}$	5%~70%	$\leq 6$ months	$25\% \leq \text{SOC} \leq 60\%$
$35 \sim 50^{\circ}\text{C}$	5%~70%	$\leq 3$ months	$25\% \leq \text{SOC} \leq 60\%$
Above $50^{\circ}\text{C}$	/	Not allowed	/

### NOTICE

#### Damage to the system due to under voltages

- Charge the over-discharged system within seven days when the temperature is above  $25^{\circ}\text{C}$ .
- Charge the over-discharged system within fifteen days when the temperature is below  $25^{\circ}\text{C}$ .












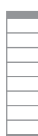
## 13. Disposal of the Battery System

Disposal of the system must comply with the local applicable disposal regulations for electronic waste and used batteries.

- Do not dispose of the battery system with your household waste.
- Avoid exposing the batteries to high temperatures or direct sunlight.
- Avoid exposing the batteries to high humidity or corrosive atmospheres.
- For more information or to arrange a collection please contact BYD Service Partner (see contact details at the bottom of this document).

## 14. Technical Data

				
	HVS 5.1	HVS 7.7	HVS 10.2	HVS 12.8
Battery Module	HVS (2.56 kWh, 102.4 V, 38 kg)			
Number of Modules	2	3	4	5
Usable Energy <sup>[1]</sup>	5.12 kWh	7.68 kwh	10.24 kWh	12.8 kwh
Max Output Current <sup>[2]</sup>	25 A	25 A	25 A	25 A
Peak Output Current <sup>[2]</sup>	50 A, 3 s	50 A, 3 s	50 A, 3 s	50 A, 3 s
Nominal Voltage	204.8 V	307.2 V	409.6 V	512 V
Operating Voltage	160~240 V	240~360 V	320~480 V	400~600 V
Dimensions (H/W/D)	762X 585x 298 mm	995x 585x 298 mm	1228x 585x 298 mm	1461X 585X 298 mm
Weight	91 kg	129 kg	167 kg	205 kg
Battery Designation	IFpP/21/173/120/32S/M/-10+50/90			

						
	HVM 8.3	HVM 11.0	HVM 13.8	HVM 16.6	HVM 19.3	HVM 22.1
Battery Module <sup>[3]</sup>	HVM (2.76 kWh, 51.2 V, 35/ 38 kg)					
Number of Modules	3	4	5	6	7	8
Usable Energy <sup>[1]</sup>	8.28 kWh	11.04 kWh	13.80 kWh	16.56 kWh	19.32 kWh	22.08 kWh
Max Output Current <sup>[2]</sup>	50 A	50 A	50 A	50 A	50 A	50 A
Peak Output Current <sup>[2]</sup>	75 A, 3 s	75 A, 3 S	75 A, 3 s	75 A, 3 s	75 A, 3 s	75 A, 3 s
NominalVoltage	153.6 V	204.8 V	256 V	307.2 V	358.4 V	409.6 V
Operating Voltage	120~177 V	160~236 V	200~295 V	240~354 V	280~413 V	320~472 V
Dimensions (H/W/D)	995x 585X 298 mm	1228X 585X 298 mm	1461X 585X 298 mm	1694X 585X 298 mm	1927X 585X 298 mm	2160X 585X 298 mm
Weight <sup>[4]</sup>	119~129 kg	153~167 kg	188~205 kg	222~243 kg	257~281 kg	291~319 kg
Battery Designation	IFpP/47/174/120/16S/M/-10+50/90					

HVS & HVM	
Operating Temperature	-10 °C to +50 °C
Battery Cell Technology	Lithium Iron Phosphate (cobalt-free)
Communication	CAN/ RS485
Enclosure Protection Rating	IP55
Round-trip Efficiency	≥ 96%
Certification	VDE2510-50/ IEC62619/ CEC/ CE/ UN38.3
Applications	ON Grid/ ON Grid+Backup/ OFF Grid
Warranty <sup>[5]</sup>	10 Years

[1] DC Usable Energy, test conditions: 100% DOD, 0.2 C charge & discharge at +25 °C. System Usable Energy may vary with different inverter brands.

[2] Charge derating will occur between -10 °C and +5 °C.

[3] HVM module has two versions with two types of cells applied separately. Both versions share the same performance, only weights differ.

[4] Two versions of HVM module are adaptable with each other and can be stacked in one tower. The weights of the tower may vary with mixed HVM modules.

[5] Conditions apply. Refer to BYD Battery-Box Premium Limited Warranty Letter.

## 15. Contact Information

Note: Please also see the Battery-Box Premium HVS/HVM Service Guideline and Checklist for troubleshooting. The latest version is available at our website: [www.bydbatterybox.com](http://www.bydbatterybox.com).

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### BYD Global Service

Email	bboxservice@byd.com
Telephone	+86 755 89888888-47175
Address	No.3009, BYD Road, Pingshan, Shenzhen, 5118118, P. R. China
Website	<a href="http://www.bydbatterybox.com">www.bydbatterybox.com</a> <a href="https://www.facebook.com/BatteryBoxBYD">https://www.facebook.com/BatteryBoxBYD</a>
Social Media Link	<a href="https://x.com/BYD_BatteryBox">https://x.com/BYD_BatteryBox</a> <a href="https://www.linkedin.com/company/byd-batthey-box">https://www.linkedin.com/company/byd-batthey-box</a>

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### Europe

#### EFT-Systems GmbH

Email	service@eft-systems.de +49 9352 8523999
Telephone	+44 (0) 2037695998 (UK) +34 91 060 22 67 (ES) +39 02 87368364 (IT)
Address	Bruchtannenstr. 28, 63801 Kleinostheim, Germany
Website	<a href="http://www.eft-systems.de">www.eft-systems.de</a>

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### Australia

#### Alps Power Pty Ltd

Email	service@alpspower.com.au
Telephone	+61 2 8005 6688
Address	2/62 Belmore Road, Riverwood, NSW 2210
Website	<a href="http://www.alpspower.com.au">www.alpspower.com.au</a>

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### USA

#### BYD US Service

Email	us.homeenergy@byd.com
Telephone	626-491-2333
Address	888 E Walnut St, Suite 200A, Pasadena, CA 91101, USA

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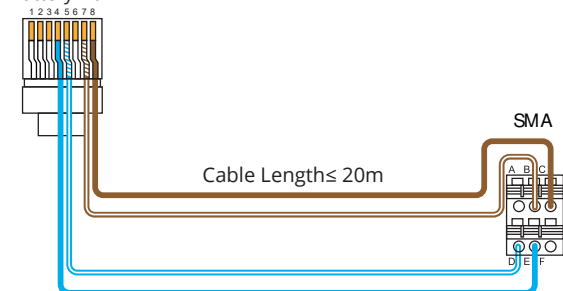
## Appendix Connection Options with Inverters

Before the installation, please first check if the planned configuration is already released according to the latest Battery-Box Premium HVS/HVM Compatible Inverter List.

### 1 SMA SBS 2.5/ 3.7/ 5.0/ 6.0

Battery-Box

1 2 3 4 5 6 7 8



Cable Length ≤ 20m

Battery-Box

SMA

Pin	Pin
7	B
8	C
5	D
4	E

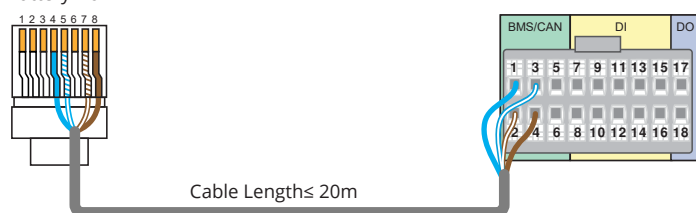
#### NOTICE

Parallel connection is not applicable to SMA Sunny Boy Storage 3.7-6.0. Please check the inverter Operating Manual on how to connect up to three battery systems.

### 2 SMA STP 5.0-10.0 SE

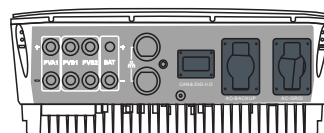
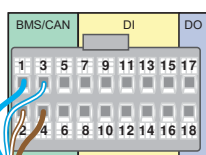
Battery-Box

1 2 3 4 5 6 7 8



Cable Length ≤ 20m

SMA



Battery-Box

SMA

Pin	Pin
4	1
5	3
7	2
8	4

### 3 SMA SBSE 3.6 / 4.0 / 5.0 / 6.0

Battery-Box

1 2 3 4 5 6 7 8



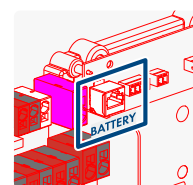
SMA

1 2 3 4 5 6 7 8

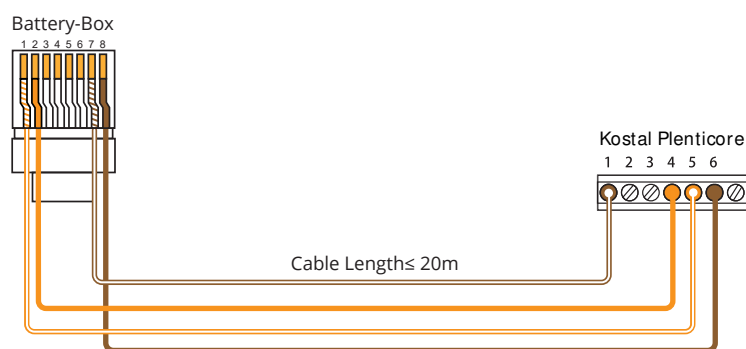
Battery-Box

SMA

Pin	Pin
4	4
5	5
7	7
8	2



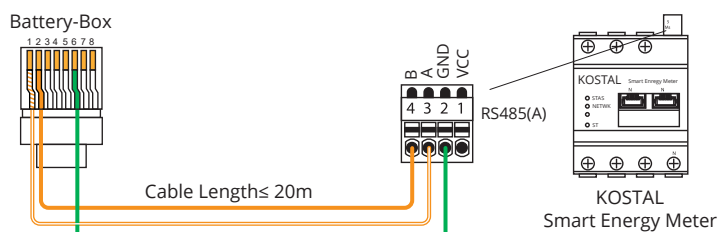
#### 4 Kostal Plenticore Plus (G2)/ Plenticore BI (G2)/ Plenticore G3



Battery-Box Kostal

Pin	Pin
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8	6
1	5
2	4

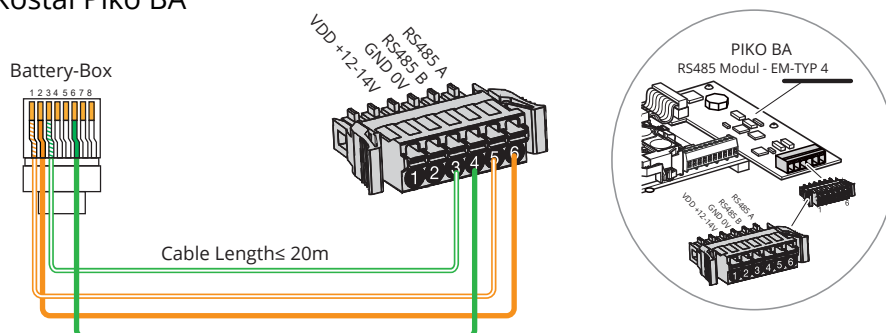
#### 5 Kostal Piko MP Plus



Battery-Box Kostal

Pin	Pin
1	3
2	4
6	2

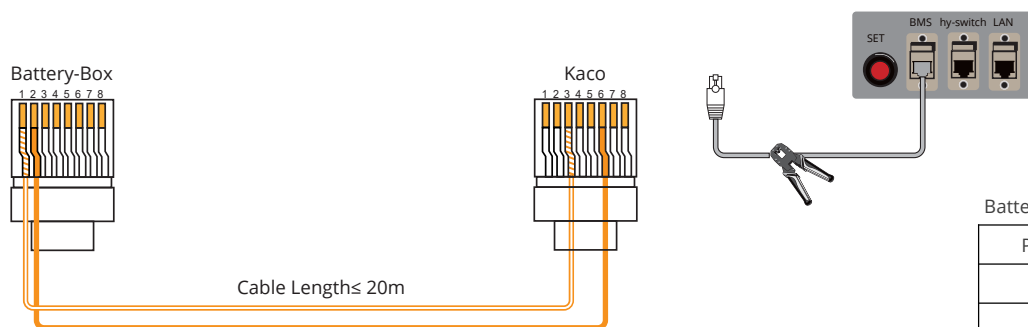
#### 6 Kostal Piko BA



Battery-Box Kostal

Pin	Pin
1	5
2	6
3	3
6	4

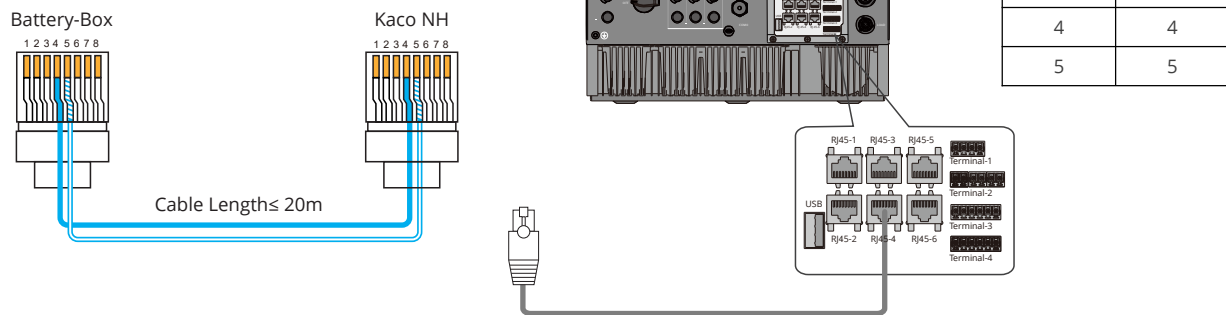
#### 7 Kaco blueplanet hybrid 6.0-10.0 TL3



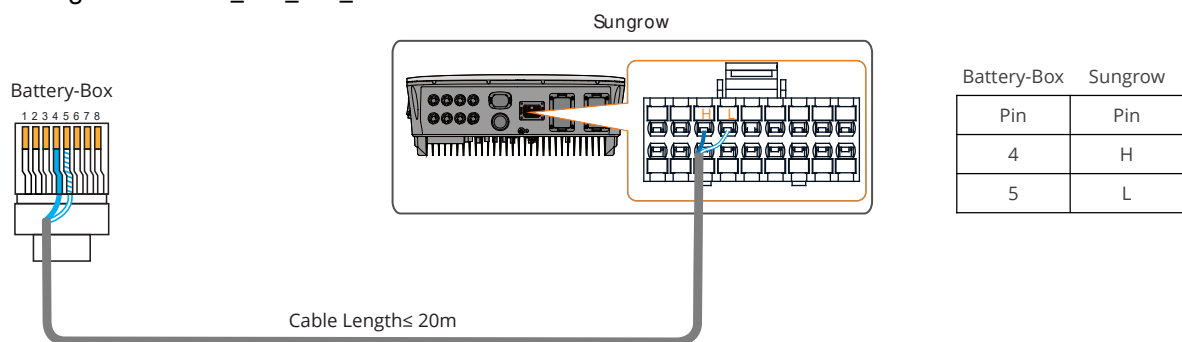
Battery-Box Kaco

Pin	Pin
1	3
2	6

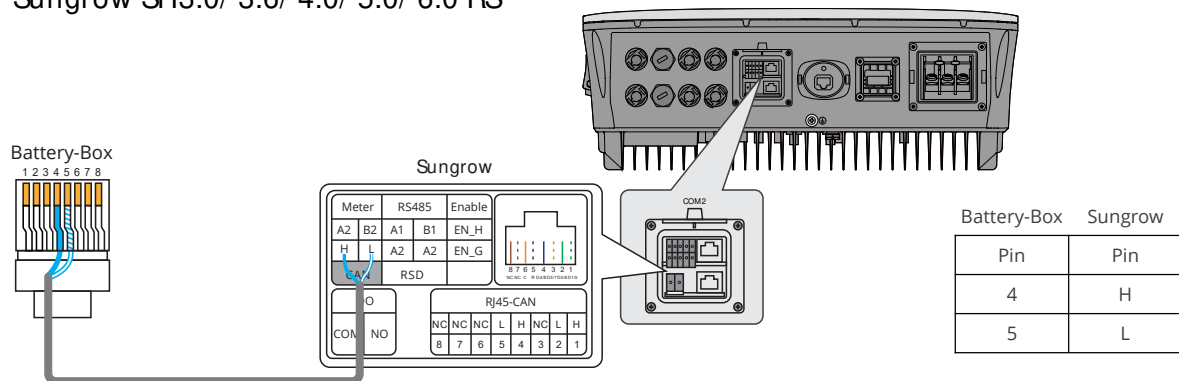
## 8 Kaco NH



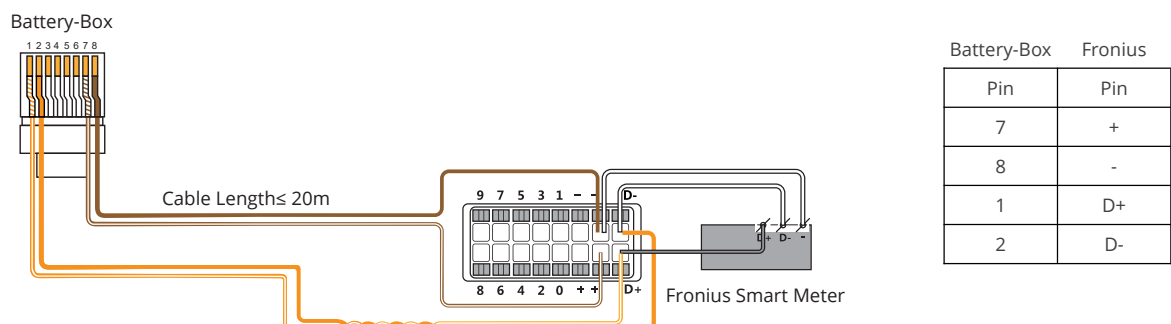
## 9 Sungrow SH 5.0\_6.0\_8.0\_10 RT



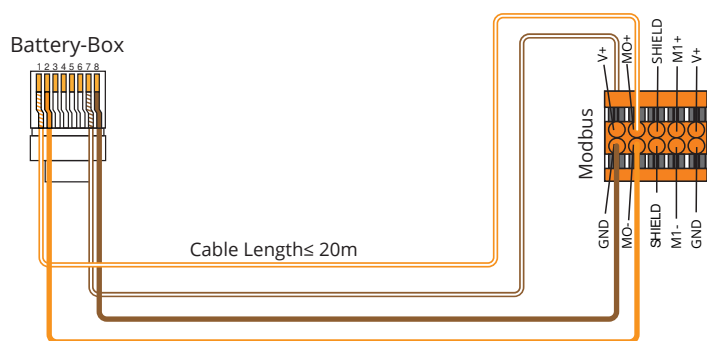
## 10 Sungrow SH3.0/ 3.6/ 4.0/ 5.0/ 6.0 RS



## 11 Fronius Symo Hybrid



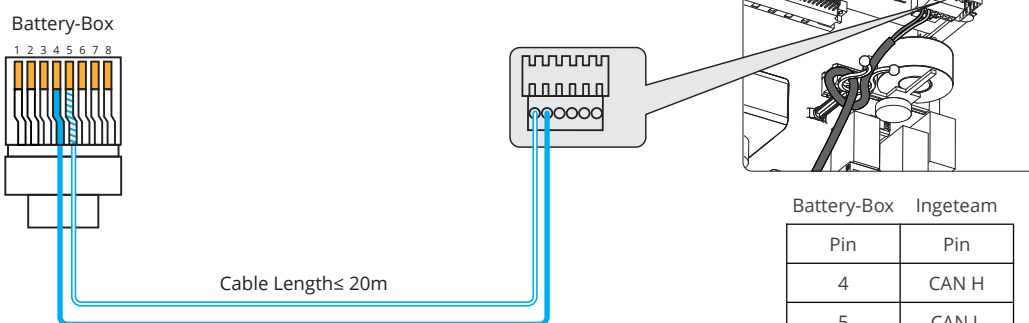
## 12 Fronius Primo Gen24 Plus/ Symo Gen24 Plus



Battery-Box Fronius

Pin	Pin
7	V+
8	GND
1	M0+
2	M0-

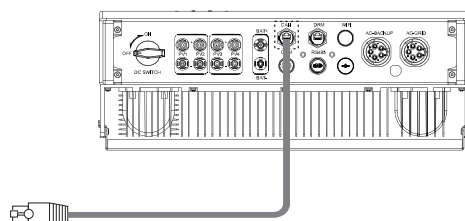
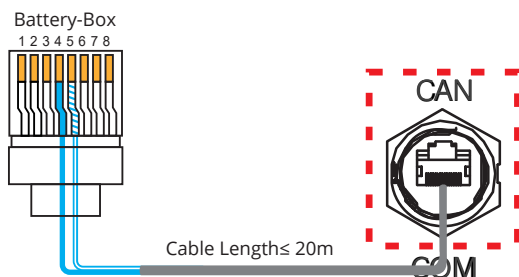
## 13 Ingeteam



Battery-Box Ingeteam

Pin	Pin
4	CAN H
5	CAN L

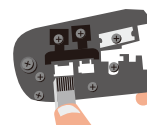
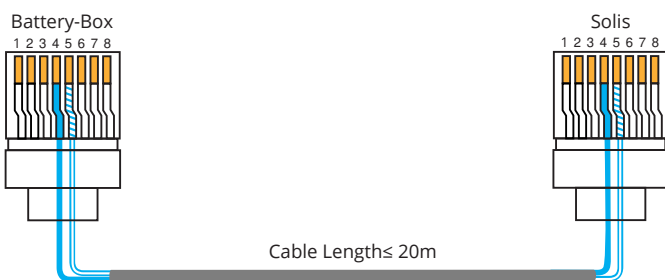
## 14 Solis RHI-3P(5-10)K-HVES-5G



Battery-Box Solis

Pin	Pin
4	4
5	5

## 15 Solis S6-EH3P(3-10)K-H-EU/ S6-EH3P(3-10)K2-H/ S6-EH3P(12-20)K-H/ S6-EH3P(29.9-50)K-H

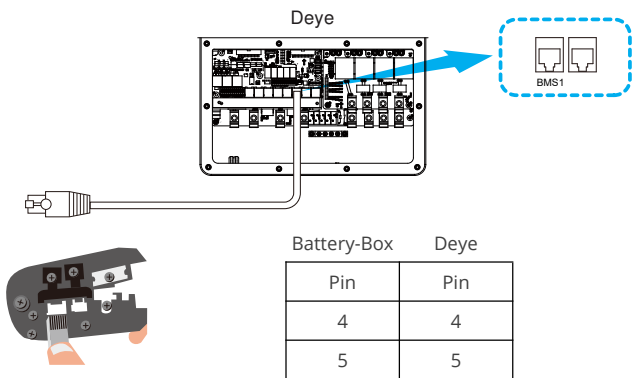
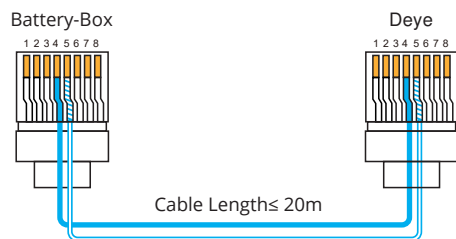


Battery-Box Solis

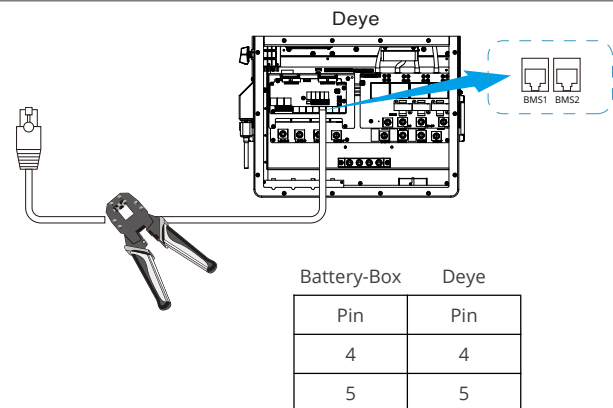
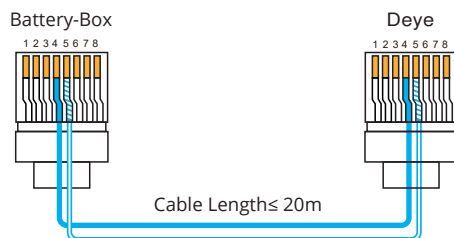
Pin	Pin
4	4
5	5



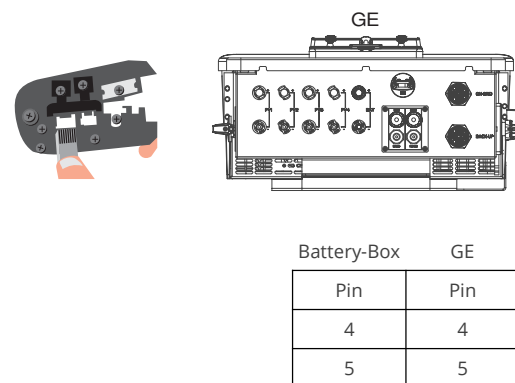
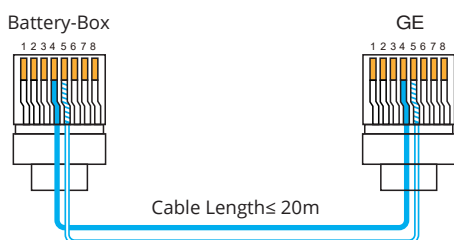
## 16 Deye SUN-(5-20)K-SG01HP3-EU-AM2



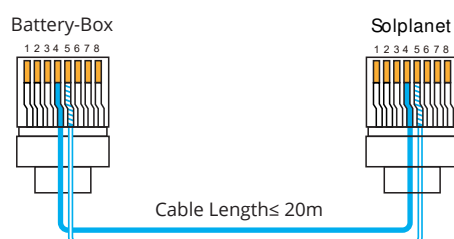
## 17 Deye SUN-29.9-50K-SG01HP3-EU-BM4



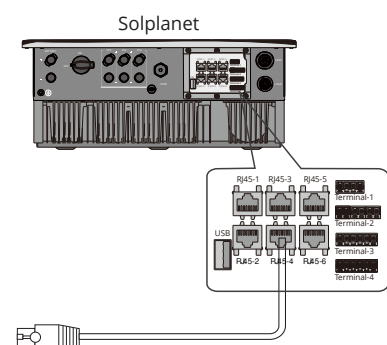
## 18 GE GEH 5.0/ 8.6/ 10-1U-10



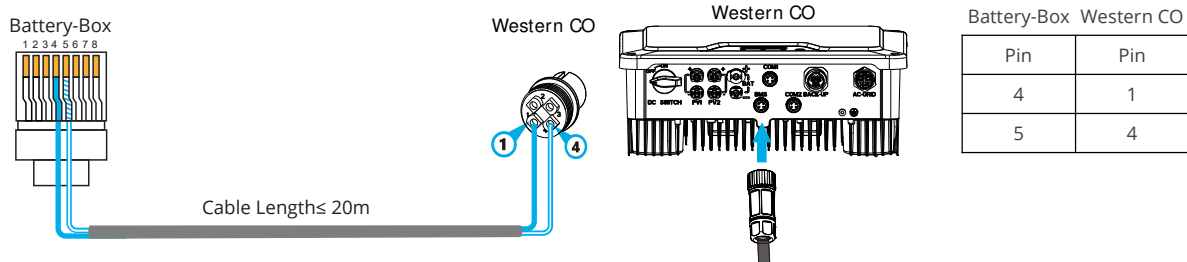
## 19 Solplanet



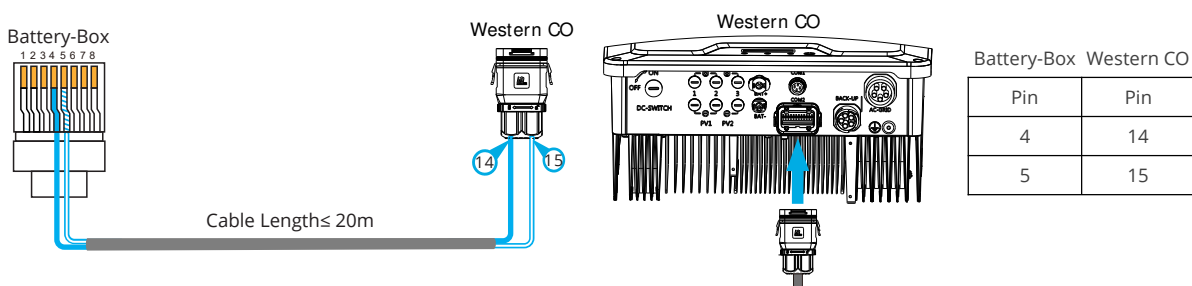
Battery-Box	Solplanet
Pin	Pin
4	4
5	5



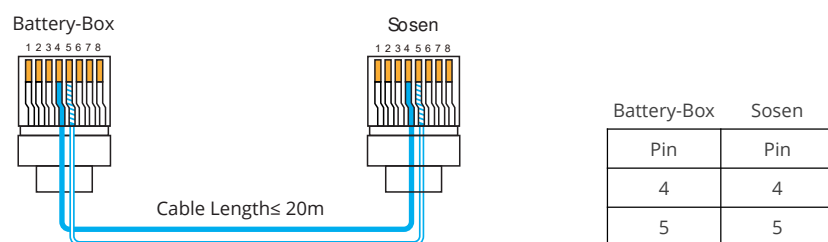
## 20 Western CO HHS 3000-6000/ HBS 3000-6000



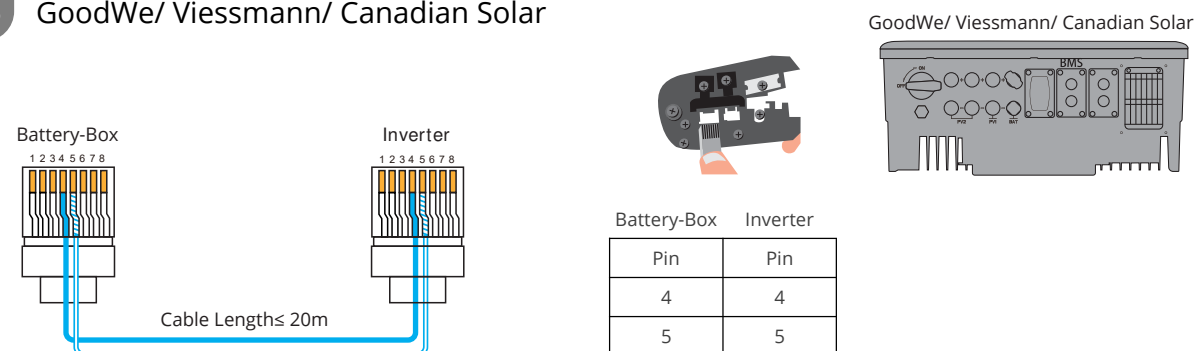
## 21 Western CO HHT 5000-12000/ HBT 5000-12000



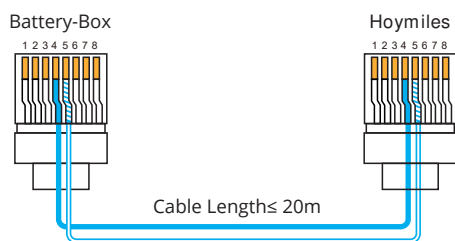
## 22 Sosen SSE-HH3K-6K-P1-EU



## 23 GoodWe/ Viessmann/ Canadian Solar

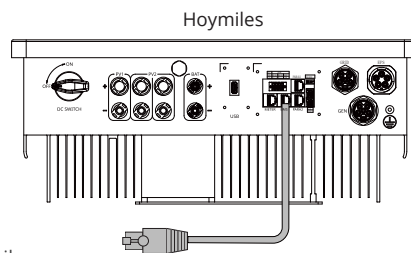


## 24 Hoymiles

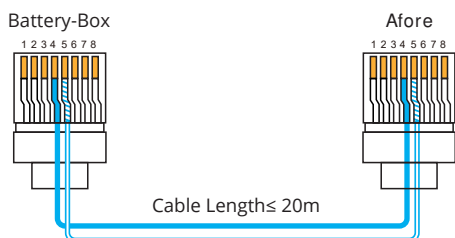


Battery-Box Hoymiles

Pin	Pin
4	4
5	5

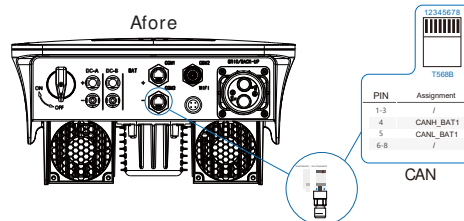


## 25 Afore AF(3-30)K-TH

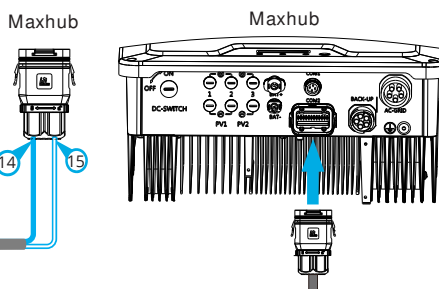
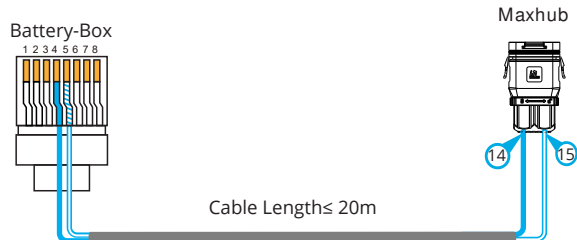


Battery-Box Afore

Pin	Pin
4	4
5	5



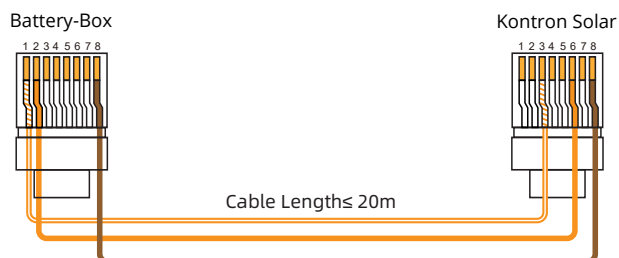
## 26 Maxhub PHN(5-10)KT-BH2



Battery-Box Maxhub

Pin	Pin
4	14
5	15

## 27 Kontron Solar SolBrid 10-3-2/10-3-4



Battery-Box Kontron Solar

Pin	Pin
1	3
2	6
8	8

